

Create a **great connection**

Jacksonville

October 2026
Product and Pricing Guide

For the latest rates and product information, please visit Spectrum.com/Go
All products and services are subject to their terms of use and other policies,
found at Spectrum.com/OurPolicies



Spectrum 

Spectrum TV services

TV PACKAGES - Monthly Rates

Spectrum Stream TV VIP \$185.00

(Spectrum Stream TV Pro, Entertainment Pack +, Starz/Starz Encore, Sports View) (Includes popular streaming apps such as Disney+ Hulu Bundle, ESPN Unlimited, HBO Max, Paramount+ Essential, Peacock, Discovery+, Fox 1, AMC+, Vix Premium, Sportsnet+)

Spectrum Stream TV Pro \$150.00

(Includes popular streaming apps such as Disney+ Hulu Bundle, ESPN Unlimited, HBO Max, Paramount+ Essential, Peacock, Discovery+, Fox 1, AMC+, Vix Premium, Sportsnet+)

Spectrum Stream TV Signature \$140.00

(Includes popular streaming apps such as Disney+ Hulu Bundle, ESPN Unlimited, HBO Max, Paramount+ Essential, Peacock, Discovery+, Fox 1, AMC+, Vix Premium, Sportsnet+)

Spectrum Stream TV Latino Más \$95.00

(Includes Paramount+ Essential and Vix Premium streaming apps)

Spectrum TV Basic \$45.00

INTERNET-DELIVERED TV PACKAGES - Monthly Rates

Requires Spectrum Internet and a Xumo Stream Box or compatible streaming device

Spectrum TV Lite \$45.00

Spectrum India View Stream Plus \$30.00

Spectrum TV Latino \$25.00

Spectrum India View Stream \$20.00

A LA CARTE - Monthly Rates

Add to Spectrum Stream TV VIP, Spectrum Stream TV Pro, Spectrum Stream TV Signature, Spectrum Stream TV Latino Más and Spectrum TV Basic

Entertainment Pack Plus \$25.00

(Entertainment Pack, HBO Max & Paramount+ Premium with SHOWTIME)

Entertainment Pack \$15.00

Spectrum Latino Pack \$15.00

Spectrum Sports View \$10.00

PREMIUM CHANNELS - Monthly Rates

Add to Spectrum Stream TV VIP, Spectrum Stream TV Pro, Spectrum Stream TV Signature, Spectrum Stream TV Latino Más and Spectrum TV Basic

HBO MAX \$19.00

STARZ & STARZ ENCORE \$11.00

Paramount+ with SHOWTIME \$10.00

Cinemax \$10.00

Fox Soccer Plus \$10.00

MGM+ \$8.00

The Movie Channel \$5.00
(TMC)

INTERNATIONAL CHANNELS - Monthly Rates

Add to Spectrum Stream TV VIP, Spectrum Stream TV Pro, Spectrum Stream TV Signature, Spectrum Stream TV Latino Más and Spectrum TV Basic

Arab Radio and Television \$9.99

CCTV4 \$11.99

Chinese Deluxe Pack \$19.99

(Phoenix Info News, Phoenix North America and CTI Zhong Tian)

Chinese Pack \$18.99

(CTI Zhong Tian & Phoenix North America)

Chinese Pack 2 \$11.99

(CTI Zhong Tian & CCTV4)

Colors \$14.99

CTI Zhong Tian Channel \$11.99

DW \$9.99

(DEUTSCHE+)

Filipino Pack \$17.99

(GMA Pinoy & TFC)

GMA Pinoy \$9.99

India View \$20.00

India View Premium \$30.00

Phoenix Info News \$9.99

Phoenix North America \$9.99

► Available for customers residing in former Cox service areas beginning **September 16, 2026**.

Spectrum TV services (con't)

RAI (Italian)	\$9.99
RTN (Russian)	\$14.99
Saigon Broadcasting Television Network (Vietnamese)	\$12.99
SET Asia:.....	\$14.99
South Asian Deluxe Pack	\$21.99
(Zee TV, SET Asia)	
South Asian Super Pack	\$31.99
(Zee TV, SET Asia, TV Asia)	
TFC	\$10.99
(The Filipino Channel)	
TV Asia	\$11.99
TV5 Monde	\$9.99
(French)	
Zee TV	\$14.99

SUBSCRIPTION ON DEMAND SERVICES - Monthly Rates

A&E Crime Central	\$4.99
Acorn TV	\$9.99
Adult Video Subscription Services	\$24.99 ea.
ALLBLK	\$6.99
AMC+	\$10.99
CuriosityStream	\$5.99
Daily Burn.....	\$14.99
DaVinci Kids	\$7.99
Docurama.....	\$4.99
DOGTv	\$4.99
Dove Channel.....	\$4.99
Echo Boom	\$5.99
EROS Now	\$9.99
Fandor	\$4.99
Gravitas	\$4.99
here!	\$6.99
Hi Yah.....	\$2.99
History Vault.....	\$5.99
Insight TV	\$4.99
Kartoon Channel.....	\$4.99

Kidstream	\$4.99
Kidz Bop+	\$4.99
Lifetime Movie Club.....	\$5.99
Lion Mountain TV	\$3.99
MC Low Fi.....	\$5.99
Midnight Pulp	\$4.99
Outside TV Features	\$4.99
OUTtv.....	\$5.99
Passionflix.....	\$5.99
Qwest TV	\$4.99
Real Vision	\$14.99
REVRy	\$6.99
Screambox	\$4.99
Shudder	\$9.99
Stingray Classica	\$6.99
Stingray Karaoke.....	\$6.99
Sundance Now.....	\$7.99
The Reading Corner	\$3.99
TNA Wrestling Channel.....	\$3.99
Too Much For TV	\$14.99
Topic	\$5.99
True Royalty	\$6.99

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Spectrum Internet services¹

CURRENT STANDARD SERVICE OFFERINGS - Monthly Rates²

Spectrum Internet 2 Gig	\$125.00
(Includes Panoramic WiFi)	
Spectrum Internet 1 Gig	\$105.00
(Includes Panoramic WiFi)	
Spectrum Internet 500	\$85.00

CURRENT LIMITED ELIGIBILITY SERVICE OFFERINGS - Monthly Rates³

Spectrum Internet 100	\$50.00
Spectrum Internet Assist	\$25.00
Spectrum Discounted Internet Assist	\$15.00

OTHER INTERNET CHARGES AND TERMS - Monthly Rates

Data included with monthly charge	Unlimited
Charges for additional data usage	No Charge
Modem or gateway lease, if applicable ⁴	No Charge
Unstoppable WiFi	\$30.00
Panoramic WiFi	\$10.00
Spectrum WiFi Extender	\$5.00/unit

UNRETURNED EQUIPMENT CHARGE

Spectrum WiFi Extender	\$60.00
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Spectrum Voice® services

SPECTRUM VOICE - Monthly Rates

Spectrum Voice	\$30.00
Additional Line	\$20.00

SPECTRUM VOICE INTERNATIONAL - Monthly Rates

Spectrum Voice International	\$5.00
(Unlimited calling to 70 countries)	

Spectrum other service charges

ONE-TIME CHARGES

Applies to each instance of primary customer installations, reconnects or additional service calls

Professional Installation	\$50.00
Change of Service	\$50.00
Hourly Labor	\$50.00
Service Activation	\$20.00
Returned Check	\$25.00
Late Payment	\$8.55
(TV and Internet)	
Late Payment	\$3.99
(Phone Only)	
Field Collection	\$25.00
Electronic Reactivation	\$20.00

► Available for customers residing in former Cox service areas beginning **September 16, 2026**.

Spectrum TV: Spectrum TV rates exclude applicable taxes & fees. Services, packages, pricing, features, programming, streaming content and availability may vary by location, service level, device compatibility and other factors, are subject to change, and subject to all applicable terms & conditions, acceptable use policies and privacy policies, all of which may be updated from time to time. Certain content on service offerings may be unavailable due to licensing agreements, regional restrictions, blackout rules, device limitations or network requirements.

Spectrum Internet: ¹Spectrum offerings may vary by market. Internet may not be available in all areas. Not all standard service offerings are available in Douglas, AZ. In certain locations, symmetrical speed tiers are available. Check availability at [Spectrum.com](https://spectrum.com).

²Pricing and offers are subject to change; restrictions may apply. Prices listed in this disclosure do not include local, government taxes and fees which may vary by location. Promotional rates may vary; national retail rates are applied at the end of a promotional period.

³For qualifying households only based on eligibility. Go to [Spectrum.com/internet/spectrum-internet-assist](https://spectrum.com/internet/spectrum-internet-assist) for details.

⁴Customers may use their own modem or gateway; however,

Spectrum internet subscribers are required to use an authorized device to use the Spectrum network without interruption and receive optimal service performance. Please review the Spectrum DOCSIS modem policy at [Spectrum.com/ModemTerms](https://spectrum.com/ModemTerms). Customers on certain legacy packages may still be charged for a modem but can migrate to a current service offering which includes a modem at no charge.

Speed: Upload speeds vary by location. Spectrum Internet 2 Gig: 2Gig download, 35 Mbps upload. Spectrum Internet 1 Gig: 1Gig download, 35 Mbps upload. Spectrum Internet 500: 500 Mbps download, 20 Mbps upload. Spectrum Internet Advantage: 100 Mbps download, 20 Mbps upload. Spectrum Internet Assist: 50 Mbps download, 10 Mbps upload. Actual speeds and wireless speeds may vary. Equipment upgrades may be required to optimize download and upload speeds. Call **1-866-991-3044** to inquire if your modem or router needs upgrading. Spectrum does not guarantee security of data.

Spectrum Voice®: Access Spectrum's Residential Voice Terms and Conditions of Service at [Spectrum.com/VoiceTerms](https://spectrum.com/VoiceTerms).

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TV Price List*

CONTOUR TV PACKAGES - Monthly Rates

Includes one Contour Box rental

Contour Starter \$15.00

SUBSCRIPTION ON DEMAND SERVICES - Monthly Rates

A&E Crime Central \$4.99
 Acorn TV \$9.99
 Adult Video Subscription Services \$24.99 ea.
 ALLBLK \$6.99
 CuriosityStream \$5.99
 Daily Burn \$14.99
 DaVinci Kids \$7.99
 Docurama \$4.99
 DOGTV \$4.99
 Dove Channel \$4.99
 Echo Boom \$5.99
 EROS Now \$9.99
 Fox Nation \$8.99
 Gravitas \$4.99

here! \$6.99
 History Vault \$5.99
 Hi Yah \$2.99
 TNA Wrestling Channel \$3.99
 Insight TV \$4.99
 Kartoon Channel \$4.99
 Kidstream \$4.99
 Kidz Bop* \$4.99
 Lifetime Movie Club \$5.99
 Lion Mountain TV \$4.99
 MC Low Fi \$5.99
 Midnight Pulp \$4.99
 Outside TV Features \$4.99
 OUTtv \$5.99
 Passionflix \$5.99
 Qwest TV \$4.99
 Real Vision \$14.99
 REVRy \$6.99
 Shudder \$9.99
 Stingray Classica \$6.99

Stingray Karaoke \$6.99
 Sundance Now \$7.99
 The Reading Corner \$3.99
 Too Much For TV \$14.99
 Topic \$5.99
 True Royalty \$6.99
 Up Faith & Family \$5.99
 Walter Presents \$6.99
 Zoomoo \$2.99

DVR SERVICE - Monthly Rates

DVR-compatible equipment is required

Starter DVR Service \$5.00
 Essential DVR Service \$13.50
 Preferred DVR Service \$20.00
 Ultimate DVR Service \$30.00

TV EQUIPMENT* - Monthly Rates

Contour Box \$8.50
 Wireless 4K Contour Box \$8.50
 (Requires Panoramic WiFi Gateway)

► Available only for customers residing in former Cox service areas prior to **September 16, 2026**.

While these services are no longer available for new purchases, existing customers may continue to manage their current services, including eligible upgrades and downgrades.

Internet Price List*

INTERNET PACKAGES—MONTHLY RATES

FAST.....	\$74.00
Go Even Faster Internet ^T	\$94.00
Go Super Fast Internet ^A	\$124.00
Go Beyond Fast Internet [#]	\$154.00
StraightUp Internet ^{**}	\$50.00

INTERNET EQUIPMENT—MONTHLY RATES

Existing internet customers can continue to add the following service.

Panoramic WiFi Gateway	\$15.00
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OPTIONAL ADDITIONAL DATA PLAN - Monthly Rates

Unlimited.....	\$50.00
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OTHER INTERNET SERVICES - Monthly Rates

HBO Max Standard.....	\$17.00
HBO Max Basic With Ads.....	\$9.99

Voice Price List*

LONG DISTANCE - Monthly Rates

Simply Worldwide ^{**}	\$2.99
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(Low rates to 230+ countries)

Other Services

OTHER SERVICE FEES - One-Time Charges

Professional Installation.....	\$50.00
Change of Service	\$50.00
Hourly Labor.....	\$50.00
Service Activation	\$20.00
Returned Check.....	\$25.00
Late Payment	\$8.55
(TV and Internet)	
Late Payment	\$3.99
(Phone Only)	
Field Collection.....	\$25.00
Electronic Reactivation.....	\$20.00

PREMIUM SUPPORT - Monthly Rates

Complete Care	\$10.00
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(TV, Internet, Voice)

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While these services are no longer available for new purchases, existing customers may continue to manage their current services, including eligible upgrades and downgrades.

Cox TV: *Rates shown are retail rates for various standalone services. Available to residential customers in Cox service areas. The TV packages above include one Contour Box; Subscriptions may not be available or included in all packages or equipment types. An HDTV set with an HDMI connection is required for HD quality video. Contour Box and a television that supports composite video or s-video connections required for DVR service. Available DVR recording space varies by package. All prices and packages are subject to change. Pricing above excludes installation, taxes, franchise fees, surcharges, and other fees. Subject to credit approval. Other restrictions may apply.

Cox Internet: Download Speeds Up To / Upload Speeds Up To: ***Go Fast Service: 100 Mbps / 5 Mbps, 100 Mbps / 20 Mbps, (fiber to the premises areas: 100 Mbps / 100 Mbps); **Go Faster Service: 250 Mbps / 10 Mbps, 250 Mbps / 25 Mbps, (fiber to the premises areas: 250 Mbps / 250 Mbps); *Go Even Faster Service: 500 Mbps / 10 Mbps, 500 Mbps / 50 Mbps, (fiber to the premises areas: 500 Mbps / 500 Mbps); *Go Super Fast Service: 1 Gbps / 35 Mbps, 1 Gbps / 100 Mbps, (fiber to the premises areas: 940 Mbps / 940 Mbps); *Go Beyond Fast Service: 2 Gbps / 100 Mbps, 2 Gbps / 1 Gbps, (fiber to the premises areas: 2 Gbps / 2 Gbps), **StraightUp Internet Service: 100 Mbps / 5 Mbps, 100 Mbps / 10 Mbps, 100 Mbps / 20 Mbps.

HBO Max Standard and HBO Max Basic With Ads require a Cox Internet Subscription; you may manage your HBO Max account any time by contacting Cox (<https://www.cox.com/residential/contactus.html>). Live content contains ads. HBO Max terms of use (<https://www.hbomax.com/terms-of-use/en-us>) apply. All streaming video usage counts towards Cox data plans. HBO Max is used under license. All other networks, devices, titles, related trademarks and service marks are the property of their respective owners.

*Rates shown are standard rates for standalone services and do not reflect periodic promotional discounts. Available to residential customers in Cox service areas. Cox Internet requires a Cox-approved DOCSIS 3.0 or higher modem (Go Super Fast Service requires 31); cox.com/modems. Go Beyond Fast requires a compatible Optical Network Terminal device, provided by Cox and included at no additional charge with Go Beyond Fast internet service. Professional installation fee may be required. Max download/upload speed of 2 Gbps requires wired connection and 2 Gbps-capable device. Go Beyond Fast not available in all areas. See <http://www.cox.com/aboutus/policies/speeds-and-data-plans.html>. Go Super Fast: Download speed up to 1 Gbps requires DOCSIS 3.1 modem w/ 2.5 Gbps ethernet port; otherwise download speed may be limited. Not available in certain Douglas, AZ areas. Uninterrupted or errorfree internet service, or the speed of your service, is not guaranteed. Actual speeds may vary based on type of equipment used (cox.com/modems), end user devices and other factors (cox.com/internetdisclosures). Internet delivered through Cox's hybrid fiber-coax network; learn more about our service and speed plans [cox.com/dataspeedplans]. All Cox Internet plans include 1.25 TB (1,280 GB) per month of data usage. Additional Data Plans can be added for an additional monthly charge. Excess usage is \$10 per additional 50 GB block, except for Unlimited Data Plan subscribers. Unused data does not roll over. For more details on data plans and usage, see cox.com/datausage. Pricing, packages, and policies are subject to change, including when adjusting or removing services or equipment. Cox services subject to Cox Residential Customer Service Agreement (<http://cox.com/rcsa>) (including mandatory arbitration provisions), Acceptable Use Policy (<http://cox.com/aup>) (including Cox's right to terminate service for abuse of network), and other policies at: <http://cox.com/policies>. Advertised rates exclude taxes, surcharges, equipment, professional installation, usage-based charges (data overages, streaming subscriptions, etc.), and other fees or charges, which

are subject to change. A credit check and/or deposit may be required. Advertised rates and taxes vary by service location. Other restrictions may apply.*

*Prices includes taxes. Initial prepaid monthly service fee includes onetime equipment Starter Kit (new or refurbished wifi modem, co-axial and ethernet cable, and instructions); subject to limited 90-day warranty; add'l equipment extra. Service/Starter Kit non-refundable; not eligible for Cox 30-Day MoneyBack Guarantee. Includes 1.25 TB of data / mo. Unused data does not roll over. Service/Starter Kit non-refundable; not eligible for Cox 30-Day MoneyBack Guarantee or refunds. Pricing and policies subject to change. Services subject to Cox StraightUp Internet Customer Agreement (including arbitration provisions) (cox.com/SUI-agreement), Acceptable Use Policy (cox.com/aup) (including Cox's right to terminate service for abuse of network), and other policies (cox.com/policies). Other restrictions may apply.

Cox Homelife for existing customers (not available for new purchases): Cox Homelife smart home service plan requires Panoramic Wifi and compatible equipment. Cox Homelife Automation and Homelife Security equipment not compatible. Cox Homelife smart home service plan is not a monitored home security system and includes home automation services only; Cox Homelife services provided by Cox licensed entities; see <http://cox.com/licenses>.

Cox Voice: *Rates shown are retail rates for various standalone services. Unlimited plan long distance minutes may be used only for residential, non-commercial voice calls and usage that is not consistent with such use may subject your account to review and/or suspension or termination of your service. Calls to Mexico that terminate on a cell phone or other wireless device will incur a \$0.10 per minute charge. Telephone modem and other equipment (collectively "Customer

PremiseEquipment" or "CPE") may be required and will be provided for the duration of phone service subscription. Upon disconnection of phone service, CPE must be returned within 30 days or a monthly rental fee or lost equipment charge will apply. CPE uses household electrical power to operate. Telephone service, including access to e911 service, will not be available during a power outage without battery backup or if the CPE is moved or inoperable. Service does not come with a battery unless you order it. You may purchase a backup battery from Cox. You must monitor and replace the battery as needed (see <http://www.cox.com/battery>). Pricing above excludes installation, taxes, surcharges, and other fees. All packages and prices are subject to change. Subject to credit approval. Other restrictions may apply. Telephone service provided by an affiliated Cox entity and may utilize third-party services and facilities. Service may not be available in all areas.

**Simply Worldwide rates found at: cox.com/phone.

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