# Create a great connection

Fredericksburg, Spotsylvania & Stafford
May 2025
Product and Pricing Guide

For the latest rates and product information, please visit **cox.com**. All products and services are subject to their terms of use and other policies, found at: **cox.com/policies**.





## **COX TV Price List\***

BASIC PACKAGES – Monthly Rates (include one Basic Box rental) Basic Starter
COX TV PACKAGES - Monthly Rates (includes one Cox TV Box rental) Cox TV Starter
CONTOUR TV PACKAGES - Monthly Rates (includes one Contour Box rental)  Contour Starter
SURCHARGES (applies to certain TV packages) Regional Sports Surcharge
TV PACKS - Monthly Rates (With any Cox TV or Contour Package) Variety Pack\$12.00

Movie Pack	\$10.00 \$10.00
Bonus Pack	\$10.00 o Charge
DVR SERVICE - Monthly Rates (DVR-compatible equipment is required) Starter DVR Service	\$13.50 \$20.00
PREMIUM CHANNELS - Monthly Rates (Minimum service tier required) CINEMAX®	\$12.00 \$17.00 \$6.00
INTERNATIONAL CHANNELS - Monthi Arab Radio and Television	\$9.99 \$11.99 \$19.99
(CTI Zhong Tian & CCTV4)	Y 1 1.7 7

Chinese Pack CTI Zhong Tian & Phoenix North America)	\$18.99
Colors	
CTI Zhong Tian Channel	
DW	\$9.99
(DEUTSCHE+)	44=00
Filipino Pack(GMA Pinoy & TFC)	\$17.99
GMA Pinoy & TPC)	\$0.00
MYX	
Phoenix Info News	
Phoenix North America	
RAI	
(Italian)	\ / . / /
RTN	\$14.99
Saigon Broadcasting Television Network . (Vietnamese)	\$12.99
SET Asia	\$14.99
(Sony)	
South Asian Deluxe Pack(Zee TV, SET Asia)	
South Asian Super Pack(Zee TV, SET Asia, TV Asia)	\$31.99
TFC	\$10.99
(The Filipino Channel)	
TV5 Monde (French)	\$9.99
TV Asia	\$11.99
Zee TV	

#### **COX TV Price List** (con't) **SPECIALTY SERVICES - Monthly Rates** Playboy TV .......\$15.99 **SEASONAL SPORTS PACKAGES** (Standalone annual subscriptions; seasonal rates vary†) NFL RedZone\*\*\*\* ......\$52.00 NBA League Pass......\$109.99 MLB Extra Innings......\$149.99 NHL Center Ice \$69.99 **COX TV EQUIPMENT\* - Monthly Rates** Cox TV Box ......\$8.50 Contour Box.....\$8.50 Wireless 4K Contour Box .....\$8.50 (Requires Panoramic Wifi Gateway) CableCARD.....\$6.00 Basic Box ......\$6.00 (includes remote control; access to Starter and Preferred channels only; no interactive TV features, like On Demand)

SUBSCRIPTION ON DEMAND SERVICES -

A&E Crime Central .....\$4.99

**Monthly Rates** 

Acorn TV	\$8.99
ALLBLK	\$6.99
AMC+	\$9.99
Anime <sup>‡</sup>	\$6.99
CuriosityStream	\$4.99
Daily Burn	\$14.99
DaVinci Kids	
Docurama	\$4.99
DOGTV	\$4.99
Dove Channel	
Echo Boom	\$5.99
EROS Now <sup>‡</sup>	\$9.99
Fandor	\$4.99
Fox Nation	\$7.99
Gravitas	\$4.99
Hallmark+	\$7.99
here! <sup>‡</sup>	\$6.99
History Vault	\$5.99
Hi Yah	\$2.99
TNA Wrestling Channel	\$3.99
Insight TV	
Kartoon Channel	
Kidstream	\$4.99
Kidz Bop+	\$4.99

Lifetime Movie Club	\$4.99
Lion Mountain TV	\$3.99
MC Low Fi	\$5.99
Midnight Pulp	
Outside TV Features	
OUTtv	\$5.99
Passionflix	\$5.99
Qwest TV	\$4.99
Real Vision	
REVRY	\$6.99
Screambox	\$4.99
Shudder	\$8.99
Stingray Classica	\$6.99
Stingray Karaoke <sup>‡</sup>	\$6.99
Sundance Now	\$6.99
The Reading Corner	\$3.99
Too Much For TV <sup>‡</sup>	\$14.99
Topic	
True Royalty	
Up Faith & Family	\$5.99
Walter Presents	
Zoomoo	
Adult Video Subscription Services	\$24.99 ea

### **COX Internet Price List\***

COX INTERNET PACKAGES - MONTHLY	RATES
Go Fast Internet##	
Go Faster Internet <sup>^^</sup>	. \$70.00
Go Even Faster Internet <sup>‡</sup>	.\$90.00
Go Super Fast Internet <sup>^</sup>	
Go Beyond Fast Internet#	
StraightUp Internet**	.\$50.00
COX INTERNET EQUIPMENT - MONTHL RATES Panoramic Wifi Gateway	
COX INTERNET EQUIPMENT - One Time Charges Panoramic Wifi Pods 1 pack	
Additional Panoramic Wifi Pods	\$99.99

#### **COX Voice Price List\***

COX VOICE PACKAGE - Monthly Rate Preferred
COX LONG DISTANCE - Monthly Rates Simply Worldwide**
A LA CARTE VOICE ORTIONS - MONTHLY

## A LA CARTE VOICE OPTIONS - MONTHLY RATES

Non-published Number	\$2.2
Non-directory Listing	\$1.0
Additional Listing	\$1.1
Directory Assistance	\$2.4
(per use)	

# COX Homelife Price List\*

Homelife(Smart Camera Viewing and Recording)	.\$15.00
OTHER SERVICE FEES - Monthly Rates Equipment Service Plan	•
(Up to 2 cameras) 24-HR Video Recording and 10-Day Storage^(Up to 4 cameras)	

#### **COX Other Services**

(TV, Internet, Voice, Homelife)

OTHER SERVICE FEES - One-Time Cha	rges
Returned Check Fee	
Returned Check Fee(phone only)	
Field Collection Fee	.\$25.00
Electronic Reactivation Fee	
Electronic Reactivation Fee(phone)	
Late Payment Fee(Homelife, TV, Internet)	\$8.35
Homelife Exterior Camera Installation (per camera)	•
Late Payment Fee(Phone Percent of balance)	1.50%
Pro Connect(TV up to 3 outlets, Internet/ Panoramic Wifi, Voice, Homelife)	\$100.00
Panoramic Wifi Pods Assisted Install	.\$30.00
Easy Connect Activation	
Pro Connect Conversion	\$100.00
Trouble Call Truck Roll(per visit)	. \$75.00
PREMIUM SUPPORT - Monthly Rates	
Cox Complete Care	\$10.00

Cox TV: 'Rates shown are retail rates for various standalone services. Available to residential customers in Cox service areas. The TV packages above include one Contour Box or CableCARD with service, depending on package; additional Contour Box, Cox TV Box, Basic Box or a Cox-provided CableCARD together with a certified compatible CableCARD retail device required for additional television hookups. For FCC disclosure purposes only, the fee reasonably allocable to the included CableCARD is \$3; additional CableCARDS priced as shown. See CableCARD FAOs on www.cox. com for CableCARD details. CableCARD is a registered trademark of Cable Television Laboratories, Inc. and is used with permission. \*Subscriptions may not be available or included in all packages or equipment types. An HDTV set with an HDMI connection is required for HD quality video. Channel availability may vary between Basic Box and other Cox equipment options. Contour Box and a television that supports composite video or s-video connections required for DVR service. Available DVR recording space varies by package. All prices and packages are subject to change. Pricing above excludes installation, taxes, franchise fees, surcharges, and other fees, Subject to credit approval, Other restrictions may apply. For certain TV packages, the Broadcast Surcharge or Regional Sports Surcharge are listed separately on your bill. \*Sports package subscriptions are paid in advance for the season and auto-renews annually at the applicable season renewal rate unless canceled before start of next season by calling Cox. Purchase is non-refundable. This service requires a subscription to the Sports and Info Pack, Pro-rata rates apply for packages added mid-season. "Contour Stream Player does not include any live ty channels. Contour Stream Player only allows the ability to access Contour Apps and On Demand content that can be subscribed to, purchased, or rented.

Cox Internet: Download Speeds Up To / Upload Speeds Up To: #\*CO Fast Service: 100 Mbps / 5 Mbps, 100 Mbps / 20 Mbps, (fiber to the premises areas: 100 Mbps / 100 Mbps); "60 Faster Service: 250 Mbps / 10 Mbps, 250 Mbps, (50 Mbps, 7 Mbps, 250 Mbps, 7 Mbps,

Mbps, 100 Mbps / 10 Mbps, 100 Mbps / 20 Mbps

Max Ad-Free and Max With Ads require a Cox Internet Subscription; you may manage your Max account at any time by contacting Cox (https://www.cox.com/residental/contactus.html). Live content contains ads. Max terms of use (https://www.max.com/terms-of-use/en-us) apply. All streaming video usage counts towards Cox data plans. Max is used under license. All other networks, devices, titles, related trademarks and service marks are the property of their respective owners.

\*Rates shown are standard rates for standalone services and do not reflect periodic promotional discounts. Available to residential customers in Cox service areas. Cox Internet requires a Cox-approved DOCSIS 3.0 or higher modem (Go Super Fast Service requires 3.1); cox.com/modems, Go Beyond Fast requires a compatible Optical Network Terminal device, provided by Cox and included at no additional charge with Go Beyond Fast internet service. Professional installation fee may be required. Max download/upload speed of 2 Gbps requires wired connection and 2 Gbps-capable device. Go Beyond Fast not available in all areas. See http://www.cox.com/aboutus/policies/ speeds-and-data-plans.html/. Go Super Fast: Download speed up to 1 Gbps requires DOCSIS 3.1 modem w/ 2.5 Gbps ethernet port; otherwise download speed may be limited. Not available in AZ cities of Douglas, Wickenburg, and Sierra Vista. Uninterrupted or errorfree internet service, or the speed of your service, is not guaranteed. Actual speeds may vary based on type of equipment used (cox.com/modems), end user devices and other factors (cox.com/internetdisclosures). Internet delivered through Cox's hybrid fibercoax network: learn more about our service and speed plans [cox.com/ dataspeedplans]. Pricing, packages, and policies are subject to change, including when adjusting or removing services or equipment. Cox services subject to Cox Residential Customer Service Agreement (http://cox.com/ rcsa) (including mandatory arbitration provisions), Acceptable Use Policy (http://cox.com/aup) (including Cox's right to terminate service for abuse of network), and other policies at: http://cox.com/policies. Advertised rates exclude taxes, surcharges, equipment, professional installation, usage-based charges (data overages, streaming subscriptions, etc.), and other fees or charges, which are subject to change. A credit check and/or deposit may

be required. Advertised rates and taxes vary by service location. Other restrictions may apply.

"Prices includes taxes. Initial prepaid monthly service fee includes onetime equipment Starter Kit (new or refurbished wifi modern, co-axial and ethernet cable, and instructions); subject to limited 90-day warranty; add'l equipment extra. Service/Starter Kit non-refundable; not eligible for Cox 30-Day MoneyBack Guarantee. Service/Starter Kit non-refundable; not eligible for Cox 30-Day MoneyBack Guarantee or refundable; not eligible for Cox 30-Day MoneyBack Guarantee or refundable; not eligible to change. Services subject to Cox StraightUp Internet Customer Agreement (including arbitration provisions) (cox com/SUI-agreement), Acceptable Use Policy (cox.com/aup) (including Cox's right to terminate service for abuse of network), and other policies (cox.com/policies). Other restrictions may apply.

Cox Voice: 'Rates shown are retail rates for various standalone services. Unlimited plan long distance minutes may be used only for residential, non-commercial voice calls and usage that is not consistent with suchuse may subject your account to review and/or suspension or termination of your service. Calls to Mexico that terminate on a cell phone or other wireless device will incur a \$0.10 per minute charge. Telephone modem and other equipment (collectively "Customer PremiseEquipment" or "CPE") may be required and will be provided for the duration of phone service subscription. Upon disconnection of phone service, CPE must be returned within 30 days or a monthly rental fee or lost equipment charge will apply. CPE uses household electrical power to operate. Telephone service, including access to e911 service, will not be available during a power outage without battery

backup or if the CPE is moved or inoperable. Service does not come with a battery unless you order it. You may purchase a backup battery from Cox. You must monitor and replace the battery as needed (see http://www.cox.com/battery). Pricing above excludes installation, taxes, surcharges, and other fees. All packages and prices are subject to change. Subject to credit approval. Other restrictions may apply. Telephone serviceprovided by an affiliated Cox entity and may utilize third-party services and facilities. Service may not be available in all areas.

\*\*Simply Worldwide rates found at: cox.com/phone.

Cox Homelife: Cox Homelife smart home service plan requires Panoramic Wifi and compatible equipment purchase. Includes continuous video recording on up to four cameras. Homelife Automation and Homelife Security equipment not compatible. Subscriptions may not be available with all packages and in all areas. Includes EasyConnect self-install: https://www.cox.com/residential/learn/easy-connect.html; additional fee may not apply for technician visit after failed self-installation. Advertised rate includes monthly recurring service charges but excludes professional installation, equipment, taxes, trip chargers and other fees. May be subject to credit approval. Cox Homelife smart home service plan is not a monitored home security system and includes home automation services only; Cox Homelife services provided by Cox licensed entities; see http://cox.com/licenses.

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#### The Cox App and My Account

Cox makes it easier than ever to connect to your services. Find answers and manage settings with just a few taps, all in the palm of your hands with the Cox App, or on your computer at cox.com/myaccount.

- Manage your service info and check data usage
- View your current bill and schedule a payment
- Browse helpful how-to articles and troubleshooting guides
- Message a customer care agent for 24/7 support

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