

For installation help and more information, please visit your device manufacturer's website.

1 Set up your retail device by following the manufacturer's instructions.

2 Once the Manufacturer's Instructions Direct You to Install the CableCARD

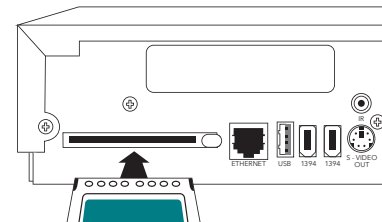
Write down the serial number from the back of the CableCARD you received.

Serial Number or SN# _____



3 Insert the CableCARD

Turn off your retail device and insert the CableCARD from Cox into the CableCARD slot on your retail device.



TiVo Series 3 Owners – If you have 2 CableCARDS to install, please fully complete the installation of Card 1 before installing Card 2. This includes calling Cox to complete the install of Card 1 before beginning the install of Card 2.

The first CableCARD installed **MUST** be installed in the slot marked #1.

4 Turn On the Device

After the CableCARD is inserted into the retail device, turn on the device.

Note: A software update may begin after the CableCARD has been installed. Software updates typically take up to 30 minutes.

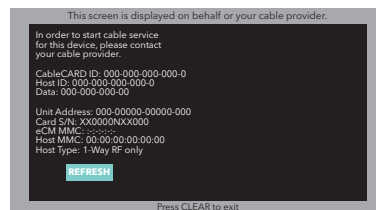
5 Wait For the Activation Window

Wait for the activation window to appear. The activation window will include several series of numbers. Please write the numbers below.

If the activation window does not display after 5 minutes, please call Cox at 1-877-820-8202.

CableCARD ID _____
Host ID _____
Data _____

CableCARD ID#
Host ID #
Data #



6 Complete Your CableCARD Activation

Once all steps have been completed, please call Cox at **1-877-820-8202**. A representative will help complete your CableCARD activation.

The representative will need the Serial Number from the back of the CableCARD, the ID numbers from step 5 and the make and model # of your retail device.

Note: Some retail devices will require a page refresh.

7 Second CableCARD Option

If your retail device requires a second CableCARD, please complete Steps 2-6 with the second CableCARD at this time.