



Contour TV

COX

Love the way **you watch**

The best shows, movies, music, and streaming apps are even better on our all-in-one entertainment platform. It's all the good stuff, all in one place.

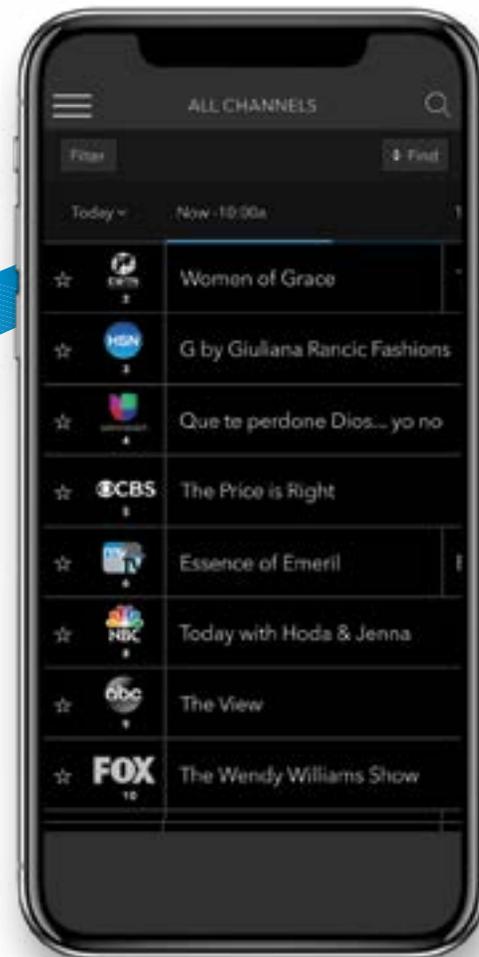


The Contour app

Take your shows on the go and access the good stuff from any connected tablet or smartphone all at no additional cost.

- Watch on any mobile device
- Access live TV and On DemandSM favorites on the go
- Schedule your DVR recordings from anywhere

Download the app today and sign in with your Cox User ID.



The Voice Remote

The Voice Remote is the heart of your Contour experience. It lets you change channels, find movies and shows, schedule recordings, and so much more—with just the power of your voice.

Sample Voice Commands

Find What's On

"'Stranger Things' on Netflix"
"Show me comedies"

Discover Something New

"What's trending?"
"Show me children's movies"

Control Your TV

"Turn on closed captioning"
"Parental controls"

Save It for Later

"Record this"
"My recordings"



The Voice Remote

- ① **Voice Control**
Use Contour as your voice-powered entertainment assistant. Just press, hold and speak.
- ② **Guide**
View current and upcoming shows for live TV. Press twice to filter listings and select guide views.
- ③ **Menu**
Open the main Contour menu.
- ④ **Last**
Cycle through your last nine channels or recordings. You can also use it to go back a step in a menu.
- ⑤ **Information**
Provides information about a program featured in the guide.



The Voice Remote (cont.)

6 **Rewind/Fast-Forward**

Move forward and backward within recordings. You can also use it to jump 24 hours in the guide.

7 **Record**

Schedule a show or series to record.

8 **Page Up/Page Down**

Move a page up/down in lists and grids, or jump forward/backward while watching a show.

9 **Shortcuts**

A – Help and resources
 B – Accessibility settings
 C – Launch the Sports app
 D – Delete a recording



The Contour Menu

The Menu is Contour's entertainment control center. It gives you easy access to all of Contour's most useful features, all from one convenient location that's never more than a tap away.

1 Search

Find anything within live TV, SM DVR recordings, On Demand, and streaming apps.*

2 Guide

Explore programming up to two weeks out. Press **Guide** twice to filter your channel view.

3 Saved

See all of your recorded shows and movies, favorite content and purchases.

4 On Demand

Browse our huge library of over 150,000 choices (including thousands of kid-friendly shows) that you can watch instantly.

5 Sports

Catch live games, real-time updates and interactive coverage for all your favorite teams.

6 Apps

Access your favorite free and subscription apps like YouTube, Freevee, Netflix, Prime Video and more.*

7 Settings

Manage Contour preferences, remote settings, parental controls, accessibility settings and more.

*Streaming apps may require a separate subscription.



Accessing the Menu

Press the Contour (Menu) button, or press the Voice Control button and say "Menu" into the remote.

The Contour Guide

The Contour Guide lets you see everything on TV up to two weeks in advance. Use it to view shows and change channels, or to create a recording schedule of everything you love to watch.

1 Date/Time Header

See the day and time of upcoming shows.

Press the fast-forward and rewind buttons on your remote to jump forward or backward by 24 hours.

2 Channel Sidebar

Find the network and channel for available programs.

*To find your favorite networks more quickly, use the Voice Remote's arrow keys to highlight a network. Then press **OK** and select **Favorite**.*

3 Programming Grid

View titles and broadcast times of upcoming shows.

Use the Voice Remote's arrow keys to scroll through show titles. Your selected show will appear in the Show Display panel below.

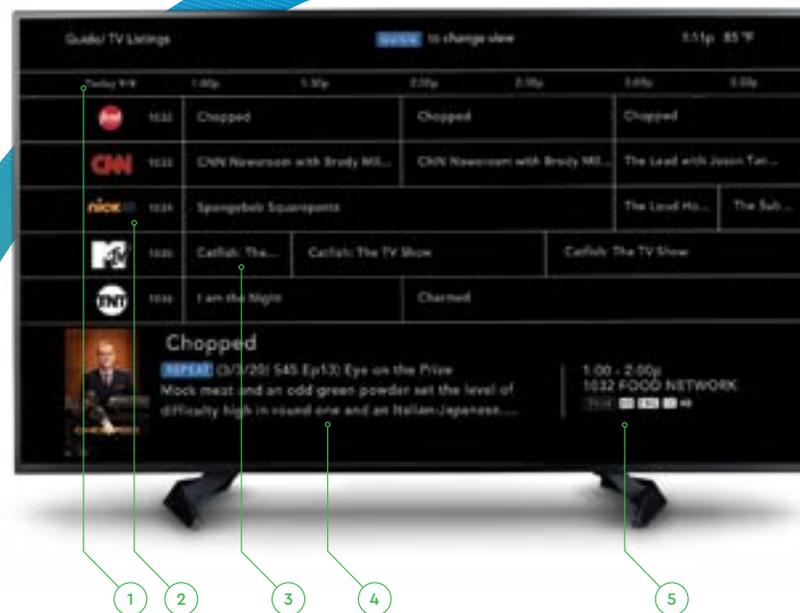
4 Show Display

Learn more about the selected series or episode.

Use the arrow keys on your Voice Remote to watch, record or learn more about your selected show.

5 Additional Info

Get more information about a selected title like its start time, channel, content rating and more.



Guide View Filters

View Filters lets you search quickly through Contour's huge library of content, helping you find old favorites and discover new ones faster than ever before.

To access View Filters, press the **Guide** button twice and select a filter category.



All Channels
Everything all in one place



Trending
What everyone's talking about



Free to Me
All your subscribed channels



Movies
Feature-length entertainment



HD Channels
TV as it's meant to be seen



Sports
Your own all-star lineup



Favorites
All the stuff you love



Kids
Age-appropriate enjoyment



Parental Controls

Parental Controls help you make smart decisions about what your family watches, and when they watch it. Contour lets you create customizable restrictions on content based on rating, title, channel, network, and even the time of day.

Kids Zone

Contour also lets you create a kid-friendly space of shows and movies that are just for younger viewers. To access, just press the Voice Command button and say "Kids Zone."

Setting Parental Controls

- 1 From the Contour Guide interface, navigate to **Settings > Parental Controls**.
Or, press Voice Control on your remote and say "Parental Controls."
- 2 Set the Parental Control PIN setting and select **Little Kids, Older Kids** or **Teens**.
- 3 Select **Save** and enter a new four-digit PIN.
(Note: Your Contour box may have a default PIN of 0000.)

Saving Your Recordings

The Saved menu is where you can watch your saved shows, change your DVR schedule, see upcoming recordings, and more.

Recording a Show

Whether you're looking at a title in the guide or currently watching the show, Contour makes it easy to save and schedule recordings.

- 1 Press the **Record** button, or press the **Voice Control** button and say "Record this."
- 2 If you're recording a series, choose whether to record **Just This Episode** or **All Episodes**.
- 3 Review recording settings like **New Episodes Only** and the recording stop time.
- 4 Select **Confirm**.

Accessing a Recording

When you're ready to catch up on what you missed, Contour makes it easy to access all your recordings. Just say "My Recordings" into the Voice Remote.

- 1 From the Contour Menu, select **Saved**.
- 2 Scroll right to select **Recordings**.
- 3 Find the show title and press **OK**.
- 4 Select **Watch**.

Using Apps

Contour lets you access your favorite streaming content right on your TV, without needing to change devices or inputs.* Visit the Apps section of the guide to see all that's available.

Netflix, Hulu, Max, Prime Video – Watch all the binge-worthy shows, movies and original content you love.

YouTube – Find all the viral sensations that everyone's talking about.

iHeartRadio and Pandora – Listen to today's biggest artists and hottest tracks.

Weather – Check conditions and forecasts.

Sports – Find live scores, stats and schedules.

Using Voice Commands – To search an app with your remote, simply press the **Voice Control** button and say what you want to see.

"'Stranger Things' on Netflix"
"iHeartRadio"



*Streaming apps may require a separate subscription.