

MY ACCOUNT

My Account puts the power at your fingertips. With one convenient portal you can track billing, manage payments, reschedule/cancel appointments and monitor data usage.

TAKE CONTROL WITH MY ACCOUNT

My Account is available online 24/7, so you never need to call or visit a store to manage your account. Sign in at cox.com/myaccount or download the Cox Connect App.

Billing and Payment

Easily view and pay your bill anytime, schedule payments or sign up for EasyPay to automatically pay your bill each month.

Profile

Update your contact info and communication preferences, edit users and email addresses, and control your Cox password, PIN, security questions and privacy preferences.

Services

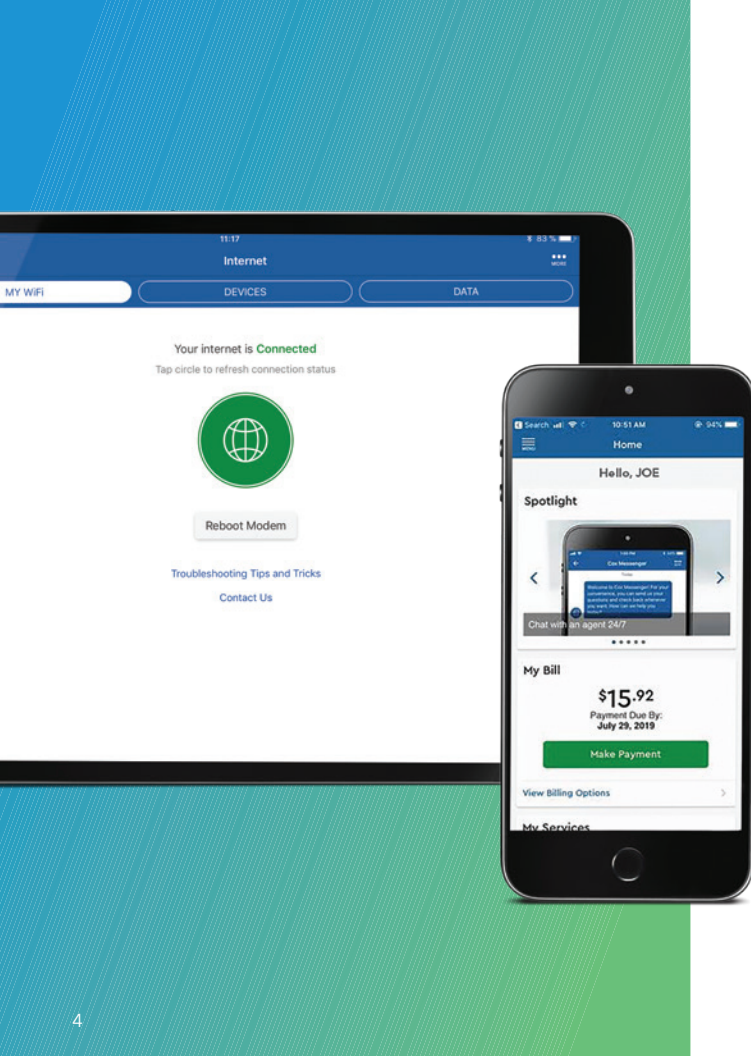
View and upgrade your services and access tools and features, such as the Data Usage Meter, the My Wifi tool and Contour preferences.

Equipment

Check for network or equipment outages, and troubleshoot equipment issues by resetting your equipment.

Register at cox.com/register.





READY TO GO MOBILE?

Download the Cox Connect App on your iPhone®, iPod touch®, iPad® and Android devices.

Manage

- Easily manage your account and view or pay your bills anywhere.
- See missed calls and voice mails, and easily link to the Voice Everywhere App.
- Record shows on your DVR while on the go.
- Monitor your Cox Internet data usage.
- Control your internet network with the My Wifi tool.

Convenience

- Locate a Cox Store near you.
- Find Cox Hotspots.

Support

- Get expert assistance for your services and products.
- Browse help articles to answer questions and troubleshoot issues.
- Chat live with a Cox agent and see other contact options.

NEED MORE HELP?

Get FREE customer support online, over the phone or in our stores. Visit **cox.com/support** for quick answers, product support videos, live chat, phone numbers, Cox locations and more.

Learn how to get the most out of your Cox services with tips and tricks, or by exploring the features of your package, at **cox.com/learn**.

