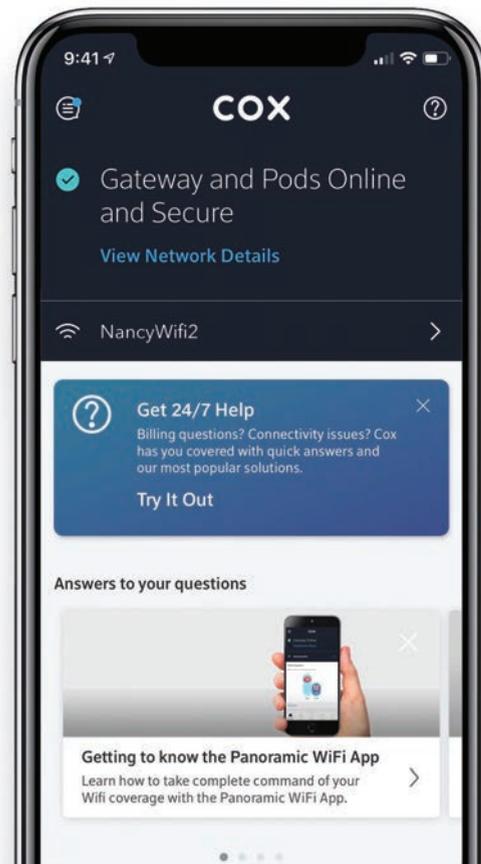# Cox Internet

Discover a more
connected world

Get the internet speed and coverage that helps you spend less time waiting — and more time exploring.

The Cox Panoramic Wifi℠ app*

Take control of your home network with advanced features and simple wifi management — all from the palm of your hand.

- View and edit your network and connection settings
- Pause wifi for one device, or for your entire network
- Protect your family with parental controls and the ability to block inappropriate content
- When connected to our Panoramic Wifi Advanced Security, your devices are protected

Download the app today and sign in with your Cox User ID.

*App and Advanced Security require a subscription to any level of Cox Residential Internet service with Panoramic Wifi (Technicolor CGM4141 or Arris TG1682)

Panoramic Wifi

Panoramic Wifi gives you reliably fast speeds for every device. Our next-generation Wifi Gateway automatically optimizes your network with the best performance for all your connected devices. And with our Panoramic Wifi Upgrade Commitment, you'll enjoy our best wifi experience with regular software updates and equipment upgrades at no cost.

Connecting Wifi Pods (not included)

In the unlikely event that you have dead zones, Panoramic Wifi pods help eliminate them for blanket coverage.

1. Make sure your Gateway is connected to the internet.
2. From the Panoramic Wifi app, tap **More**.
3. From the list of actions, select **Cox Device**.
4. From the list of devices, select **Panoramic Wifi Pods**.
5. Select the image that matches your Panoramic Wifi Pods, tap **Get Started** and follow the on-screen instructions.

TIP: *Position Panoramic Wifi Pods so that they're about 30 feet away from your Gateway, and they're not blocked by furniture or other obstacles.*

Home Network **Tips**

For the best possible home network performance, follow these simple guidelines for a great network setup.

Check the devices you're using
Connecting too many devices at once or using older devices can impact network speed and performance.

Use Ethernet for the fastest speeds
For bandwidth-intensive activities like gaming or streaming, use a wired Ethernet connection.

Take advantage of built-in security
Set your network's security settings to WPA2 protection to help keep your personal information safe.

Think about your device placement
Keep your router or gateway in a central location, and avoid placing it in an enclosed space like a cabinet or drawer.

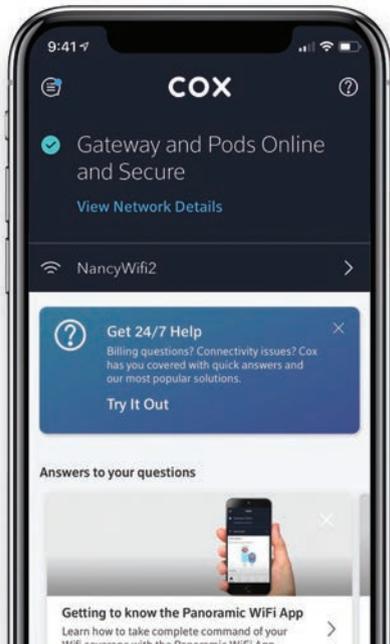For more wifi and network tips, visit **cox.com/wifisupport**.

NOTE: *Panoramic Wifi devices are enabled as hotspots, expanding wifi access to eligible Cox Internet customers. These devices are automatically enabled as Cox Hotspots upon activation. To disable this functionality, go to Privacy Settings on* **cox.com/myprofile** *and sign in with your Cox User ID.*

Cox Internet

Creating a New Profile

① From the Panoramic Wifi app, tap **People**

② Tap the Plus (+) icon to **Create Profile**

③ Add a user name and image, then tap **Next**

④ Mark the device(s) assigned to that user

Wifi **Profiles**

The Panoramic Wifi app lets you create unique wifi profiles for each person, giving you more network control and visibility than ever before.

Managing Internet Access

Once you link a user's profile with their connected devices, you can easily manage data usage and wifi access with one-tap settings.

Wifi Pause
Removes wifi access temporarily

Bedtime Mode
Sets nightly wifi use restrictions

Parental Control
Helps block inappropriate browser content

Managing your Wifi Security

Panoramic Wifi Advanced Security helps give you peace of mind because it monitors activity in real-time to alert you when there may be potential network threat.

Pausing Wifi for a User

You can always pause a user's wifi access for a set amount of time (like 6 p.m. every night for dinnertime, or a two-hour block for study time).

① From the app, tap **People.**

② On the user's profile card, select **Pause All.**

TIP: *If you pause a user's wifi indefinitely, you'll need to manually unpause it.*

Cox Internet

Cox **Security Suite Plus** powered by McAfee®

To help keep your information safe and personal data secure, your Cox Internet service also includes Security Suite Plus, an advanced protection software powered by McAfee.

Reliable Security
Helps shield you from the latest malware and online threats.

Multi-Device Subscription
Covers up to five devices with one account.

Mobile Protection
Safeguards mobile devices against viruses and risky apps.

Parental Control
Supports a safe online experience for your children.

Free Support
Provides expert answers any time with a call or chat.

Sign in with your Cox User ID at **cox.com/securitysuite** to download and activate your Security Suite Plus software.

Cox **Hotspots**

Internet subscribers also receive free access to more than 3,000,000 wifi hotspots nationwide.

Connecting to a Hotspot

1. Make sure that wifi is enabled for your device.

2. From wifi settings, view the list of available networks.

3. Select a Cox Hotspot network.
   Note: Depending on your location, the network might be named CoxWifi, CoxWiFi_premium or CableWiFi.

4. Launch your device's internet browser.

5. Sign in with your account username and password.

Locating a Hotspot

From the Cox App
Use the Wifi Hotspots tool to find the nearest available hotspot.

From the Cox Website
Visit **cox.com/hotspots** and enter a ZIP code to see all the hotspots in that area.