
LOCAL EXCHANGE SERVICE

COX LOUISIANA TELCOM, L.L.C.

**REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES
APPLYING TO LOCAL EXCHANGE SERVICE
WITHIN THE STATE OF LOUISIANA**

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LOCAL EXCHANGE SERVICE

CHECK SHEET

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<u>PAGE</u>	<u>REVISION</u>	<u>PAGE</u>	<u>REVISION</u>	<u>PAGE</u>	<u>REVISION</u>
1	First Revised	40	Second Revised	69.3	3 rd Revised
2 *	114th Revised	41	Second Revised	69.4	3 rd Revised
3	51 st Revised	42	First Revised	69.5	3 rd Revised
4 *	79th Revised	43	First Revised	69.6	3 rd Revised
5	49 th Revised	44	First Revised	69.7	3 rd Revised
6	2 nd Revised	44.1	Original	69.8	3 rd Revised
7	6 th Revised	45	Second Revised	69.9	3 rd Revised
7.1	5 th Revised	46	First Revised	69.10	3 rd Revised
8	First Revised	47	First Revised	69.10.1	First Revised
9	Third Revised	47.1	Original	69.11	3 rd Revised
10	First Revised	48	Sixth Revised	69.12	3 rd Revised
11	First Revised	49	Second Revised	69.13	3 rd Revised
12	First Revised	50	First Revised	69.14	3 rd Revised
13	First Revised	51	3 rd Revised	69.15	3 rd Revised
14	First Revised	52	First Revised	69.16	3 rd Revised
15	First Revised	53	4 th Revised	69.17	3 rd Revised
15.1	Original	54	6 th Revised	69.18	3 rd Revised
16	6 th Revised	54.1	3 rd Revised	70	3 rd Revised
17	3 rd Revised	55	5 th Revised	71	3 rd Revised
18	12 th Revised	56	Second Revised	72	3 rd Revised
18.1	Original	57	2 nd Revised	73	3 rd Revised
19	3 rd Revised	58	2 nd Revised	74	3 rd Revised
20	4 th Revised	59	6 th Revised	75	4 th Revised
21	3 rd Revised	59.1	2 nd Revised	76	3 rd Revised
21.1	2 nd Revised	60	5 th Revised	77	4 th Revised
22	2 nd Revised	60.1	5 th Revised	78	Second Revised
23	2 nd Revised	60.2	6 th Revised	79	Second Revised
24	2 nd Revised	61	22 nd Revised	80	11 th Revised
25	3 rd Revised	62	25 th Revised	81	4 th Revised
26	4 th Revised	62.1	19 th Revised	82	5 th Revised
27	4 th Revised	62.2	5 th Revised	83	5 th Revised
28	2 nd Revised	63	Second Revised	84	3 rd Revised
29	3 rd Revised	63.1	Sixth Revised	85	3 rd Revised
30	3 rd Revised	63.2	7 th Revised	86	3 rd Revised
31	5 th Revised	63.3	5 th Revised	87	11 th Revised
32	2 nd Revised	64	3 rd Revised		
33	2 nd Revised	65	4 th Revised		
34	2 nd Revised	66	4 th Revised		
35	First Revised	67	3 rd Revised		
36	Third Revised	68	4 th Revised		
37	First Revised	69	4 th Revised		
38	Fourth Revised	69.1	3 rd Revised		
39	First Revised	69.2	3 rd Revised		

(*) Denotes new or changed material

LOCAL EXCHANGE SERVICE

CHECK SHEET

All pages of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

<u>PAGE</u>	<u>REVISION</u>	<u>PAGE</u>	<u>REVISION</u>	<u>PAGE</u>	<u>REVISION</u>
87.1	Third Revised	87.26	6 th Revised	87.44	4 th Revised
87.2	4 th Revised	87.27	Original	87.45	2 nd Revised
87.2.1	Original	87.28	3 rd Revised	87.46	2 nd Revised
87.3	First Revised	87.28.0.1	Original	87.46.1	First Revised
87.4	Original	87.28.0.2	Original	87.46.2	First Revised
87.5	First Revised	87.28.1	2 nd Revised	87.46.3	First Revised
87.6	Original	87.28.1.1	Original	87.45.4	Original
87.7	Original	87.28.1.2	Original	87.46.5	Original
87.8	First Revised	87.28.2	2 nd Revised	87.47	7 th Revised
87.9 **	3rd Revised	87.28.3	Original	87.48	2 nd Revised
87.10 *	3rd Revised	87.28.4	Original	87.49	2 nd Revised
87.11	12 th Revised	87.29	2 nd Revised	87.50	1 st Revised
87.12 *	17th Revised	87.26	6 th Revised	87.51	1 st Revised
87.13 *	7th Revised	87.27	Original	87.52	1 st Revised
87.14	4 th Revised	87.28	3 rd Revised	87.53	1 st Revised
87.15	Second Revised	87.28.0.1	Original	87.54	7 th Revised
87.16	4 th Revised	87.28.0.2	Original	88	Third Revised
87.17	2 nd Revised	87.28.1	2 nd Revised	89	Fourth Revised
87.18	2 nd Revised	87.28.1.1	Original	89.1	6 th Revised
87.18.0.1	First Revised	87.28.1.2	Original	90	10 th Revised
87.18.1	2 nd Revised	87.28.2	2 nd Revised	90.0.00	8 th Revised
87.18.2	2 nd Revised	87.28.3	Original	90.0.01	7 th Revised
87.18.3	First Revised	87.28.4	Original	90.0.02	4 th Revised
87.18.4	First Revised	87.29	2 nd Revised	90.0.03	8 th Revised
87.18.5	First Revised	87.30	Original	90.0.04	8 th Revised
87.18.6	First Revised	87.31	First Revised	90.0.05	8 th Revised
87.18.7	First Revised	87.32	Original	90.0.05.1	1 st Revised
87.18.8	First Revised	87.33	First Revised	90.0.05.2	2 nd Revised
87.18.9	First Revised	87.34	Original	90.0.05.3	2 nd Revised
87.18.10	First Revised	87.35	First Revised	90.0.05.4	1 st Revised
87.18.11	Original	87.36 *	3rd Revised	90.0.05.5	Original
87.18.12	Original	87.37	12 th Revised	90.0.06	5 th Revised
87.19	7 th Revised	87.38 *	18th Revised	90.0.07	3 rd Revised
87.20	2 nd Revised	87.39 *	8th Revised	90.0.08	2 nd Revised
87.21	2 nd Revised	87.40	Second Revised	90.0.09	5 th Revised
87.22	1 st Revised	87.41	Original	90.0.010	2 nd Revised
87.23	1 st Revised	87.42	Original		
87.24	1 st Revised	87.43	Original		
87.25	1 st Revised				

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(**) Page No. 87.9 was incorrectly labeled on this Check Sheet as "1st Revised" rather than 2nd Revised. As of the Effective Date of June 29 2018, the pages was in its 2nd Revised Version. With this issuance, the numbering has now corrected from the 2nd Revised Version to the 3rd Revised as of this effective date.

LOCAL EXCHANGE SERVICE

CHECK SHEET

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<u>PAGE</u>	<u>REVISION</u>	<u>PAGE</u>	<u>REVISION</u>	<u>PAGE</u>	<u>REVISION</u>
90.0.1	Second Revised	98	First Revised	119.3	Original
90.0.2	Original	99	6 th Revised	119.3.1	Original
90.0.3	Original	99.1	2 nd Revised	119.3.2	Original
90.0.4	Original	100	14 th Revised	119.3.3	Original
90.0.5	Original	101	7 th Revised	119.3.4	Original
90.0.6	Original	102	Fourth Revised	119.4	Original
90.0.7	Original	103	6 th Revised	119.4.1	Original
90.0.8	First Revised	104	4 th Revised	119.4.2	Original
90.0.9	5 th Revised	105	6 th Revised	119.4.3	Original
90.0.10	2 nd Revised	106	4 th Revised	119.4.4	Original
90.0.11	8 TH Revised	107	7 th Revised	119.4.5	Original
90.0.11.1	Fourth Revised	108	4 th Revised	119.4.6	Original
90.0.12	4 th Revised	109	4 th Revised	119.4.7	Original
90.0.13	First Revised	110	First Revised	119.4.8	Original
90.0.14	First Revised	110.1	1 st Revised	119.4.9	Original
90.0.15	5 th Revised	110.2	Original	119.4.10	Original
90.0.16	5 th Revised	110.3	Original	119.4.11	Original
90.0.17	4 th Revised	110.4	1 st Revised	119.4.12	Original
90.0.18	First Revised	110.5	1 st Revised	119.4.13	Original
90.0.19	First Revised	110.6	Original	119.4.14	Original
90.0.20	First Revised	110.7	Original	119.4.15	Original
90.0.21	5 th Revised	110.8	Original	119.4.16	Original
90.0.22	4 th Revised	110.9	Original	119.4.17	Original
90.1 *	10th Revised	110.10	Original	119.4.18	Original
90.2	5 th Revised	111	9 th Revised	119.4.19	Original
90.3	2 nd Revised	112	6 th Revised	119.5	Original
90.4	First Revised	113	113 th Revised	119.5.1	Original
91	First Revised	114	1 st Revised	119.5.2	Original
92	First Revised	115	1 st Revised	119.5.3	Original
93	7 th Revised	116	1 st Revised	119.5.4	Original
94	5 th Revised	117	1 st Revised	119.5.5	Original
95	5 th Revised	118	1 st Revised	119.5.6	Original
96	6 th Revised	119	1 st Revised	119.6	Original
97	6 th Revised	119.1	Original	119.6.1	Original
		119.2	Original	119.6.2	Original
		119.2.1	Original	119.6.3	Original

(*) Denotes new or changed material

CHECK SHEET

<u>PAGE</u>	<u>REVISION</u>	<u>PAGE</u>	<u>REVISION</u>
1		1	
2		2	
3		3	
4		4	
5		5	
6		6	
7		7	
8		8	
9		9	
10		10	
11		11	
12		12	
13		13	
14		14	
15		15	
16		16	
17		17	
18		18	
19		19	
20		20	
21		21	
22		22	
23		23	
24		24	
25		25	
26		26	
27		27	
28		28	
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37		37	
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41		41	
42		42	
43		43	
44		44	
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46		46	
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48		48	
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68		68	
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78		78	
79		79	
80		80	
81		81	
82		82	
83		83	
84		84	
85		85	
86		86	
87		87	
88		88	
89		89	
90		90	
91		91	
92		92	
93		93	
94		94	
95		95	
96		96	
97		97	
98		98	
99		99	
100		100	

(*) Denotes new or changed material

LOCAL EXCHANGE SERVICE

TABLE OF CONTENTS

Description.....	Page	
Check Sheet	2	
Table of Contents	6	
Explanation of Symbols	8	
Application of Tariff	9	
SECTION 1 - Definitions.....	10	
SECTION 2 - Regulations		
2.1 Undertaking of the Company	16	
2.1.1 Scope 16		
2.1.2 Shortage of Equipment or Facilities	16	
2.1.3 Terms and Conditions.....	17	
2.1.4 Liability of the Company	19	
2.1.5 Notification of Service-Affecting Activities	27	
2.1.6 Provision of Equipment & Facilities	27	
2.1.7 Non-routine Installation.....	29	
2.1.8 Ownership of Facilities.....	29	
2.2 Prohibited Uses	29	
2.3 Obligations of the Customer		
2.3.1 General.....	30	(T)
2.3.2 Claims	32	
2.3.3 Private Identification Number ("PIN") Access	32	(T)
2.4 Customer Equipment and Channels		
2.4.1 General33		
2.4.2 Station Equipment.....	33	
2.4.3 Interconnection of Facilities	34	
2.4.4 Inspections.....	35	
2.5 Payment Arrangements		
2.5.1 Payment for Service	36	
2.5.2 Billing and Collection of Charges.....	38	
2.5.3 Disputed Bills.....	39	
2.5.4 Advance Payments.....	39	
2.5.5 Deposits	40	
2.5.6 Discontinuance of Service	44.1	(T)

LOCAL EXCHANGE SERVICE

TABLE OF CONTENTS, cont'd.

Description.....	Page	
SECTION 2 - Regulations, cont'd.		
2.6 Delays or for Interruptions of Service		
2.6.1 Credit for Interruptions.....	48	
2.6.2 Installation and Service Credits.....	48	
2.6.3 Limitations on Allowances.....	49	
2.6.4 Use of Alternative Service provided by the Company.....	49	
2.7 Cancellation of Service		
2.7.1 Cancellation of Application for Service	50	
2.7.2 Cancellation of Service by the Customer.....	51	
2.7.3 Auto Renewal of Term Agreements.....	51	
2.7.4 Adoption of ICB Contracts.....	51	(T)
2.8 Transfers and Assignments	51	
2.9 Notices and Communications.....	51	
2.10 Toll Service	52	
SECTION 3 - Service Descriptions		
3.1A New Orleans Local Exchange Service		
3.1.A.1 Service Area.....	53	
3.1.A.2 Local Line	57	
3.1.A.3 Reserved	64	(T)
3.1.A.4 Reserved	69	(T)
3.1.A.5 Reserved	70	(T)
3.1.A.6 Directory Assistance.....	80	
3.1.A.7 Operator Assistance	81	
3.1.A.8 Directory Listings.....	84	
3.1.B Baton Rouge Local Exchange Service		
3.1.B.1 Service Area.....	87.1	
3.1.B.2 Local Line	87.4	
3.1.B.3 Reserved	87.17	(T)
3.1.B.4 Reserved	87.18.3	(T)
3.1.B.5 Cox Converged Access Service.....	87.18.11	
3.1.B.6 Directory Assistance.....	87.19	
3.1.B.7 Operator Assistance	87.20	
3.1.B.8 Directory Listings.....	87.23	
3.1.C Lafayette Local Exchange Service		
3.1.C.1 Service Area.....	87.27	
3.1.C.2 Local Line	87.30	
3.1.C.3 Reserved	87.45	(T)
3.1.C.4 Converged Access Service	87.46.4	
3.1.C.5 Directory Assistance.....	87.47	
3.1.C.6 Operator Assistance	87.48	
3.1.C.7 Directory Listings.....	87.51	

LOCAL EXCHANGE SERVICE

TABLE OF CONTENTS, cont'd.

Description.....	Page	
SECTION 3 - Service Descriptions, cont'd.		
3.5 Emergency Services (Enhanced)	88	
3.6 Vanity Telephone Numbers	88	
3.7 Telecommunications Relay Service (TRS).	88	
3.8 IntraLATA Toll Service	89	
3.9 Temporary Suspension of Service – Customer Initiated	90.1	
3.10 Employee Discounts	90.1	(T)
3.11 Reserved	90.2	
SECTION 4 - Promotional Offerings	91	
SECTION 5 - Individual Case Basis (ICB) Arrangements	92	
SECTION 6 – Miscellaneous Services		
6.1 Toll Restriction	93	
6.2 Reserved	94	
6.3 Reserved	96	(T)
6.4 Refer A Business Program	98	(T)
6.5 Residential Bundled Services Packages	99	
6.6 Cox Connections Packages.....	100	
6.7 Cox Calling Packages.....	106	
6.8 Cox Redirect	110	
6.9 Cox Business Emergency Locator Service	110.1	
6.10 Telecommunications Service Priority Service (TSP).....	110.6	
SECTION 7 – Residential Assistance Offerings	111	
SECTION 8 – Obsolete Service Offerings	114	(T)

LOCAL EXCHANGE SERVICE

**EXPLANATION SYMBOLS REFER MARKS, AND ABBREVIATIONS OF
TECHNICAL TERMS USED IN THIS TARIFF**

The following symbols shall be used in this tariff for the purpose indicated below:

- C - To signify changed regulation.
- D - To signify discontinued rate or regulation.
- I - To signify increased rate.
- M - To signify a move in the location of text.
- N - To signify new rate or regulation.
- R - To signify reduced rate.
- S - To signify reissued matter.
- T - To signify a change in text but no change in rate or regulation.

LOCAL EXCHANGE SERVICE

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate communications services by Cox Louisiana Telcom, L.L.C., to Customers within the local exchange service areas defined in Sections 3.1A.1, 3.1.B.1 and 3.1.C.1 for New Orleans, Baton Rouge, and Lafayette, respectively.

(T)

(T)

LOCAL EXCHANGE SERVICE

SECTION 1 - Definitions

Certain terms used generally throughout this tariff are defined below.

Account Codes: Allows a User to allocate local calls to a 4-digit, non-verified account code.

Advance Payment: Payment of all or part of a charge required before the start of service.

Authorized User: A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Business Customer: A Customer receiving Business Service as defined herein.

Business Service: Service to locations other than those included within the definition of Residential Service herein.

(N)

Cable Service: The service is defined as the basic service tier (BST). BST includes the local broadcast stations and any public, educational, and government programming required by the license agreement.

(T)

(T)

(N)

Call Forward Busy: Automatically routes incoming calls to a designated answering point when the called line is busy.

(N)

(N)

Call Forward No Answer: Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.

Call Forward Remote Access: Allows a customer to change the forwarding of a call from a remote location by dialing in and pressing a series of codes.

LOCAL EXCHANGE SERVICE

SECTION 1 - Definitions, cont'd.

Call Forward Variable: Automatically routes incoming calls to a designated answering point, regardless of whether the user's Station is idle or busy.

(M)

Call Hold: Allows the User to hold one call for any length of time provided that neither party goes On Hook.

Call Park: Allows a User to "park" a call against their directory number within the business group and "unpark" the call from any other directory number. A business group consists of a series of Customer-defined telephone numbers.

Call Pickup: Allows a User to answer incoming calls to another Station line within a defined call pickup group. Call Pickup is provided as either Group Call Pickup, where predesignated groups can pickup each other's calls by activating an access code or a feature key, or Directed Call Pickup, where any call can be retrieved by dialing a different access code followed by the extension number.

Call Trace: Allows a Customer who has been receiving harassing or annoying phone calls to have the number of the caller recorded for follow-up by appropriate law enforcement agencies.

(M)

Call Transfer/Consultation/Conference: Provides the capability to transfer or add a third party, using the same line.

Call Waiting: Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

Call Waiting Cancel: Allows a User to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

LOCAL EXCHANGE SERVICE

SECTION 1 - Definitions, cont'd.

Calling Number Delivery (Caller ID): Identifies the 10-digit number of the calling party.

(M)

Calling Number Delivery Blocking: Blocks the delivery of the number to the called party on a per call basis.

(D)

Company: Cox Louisiana Telcom, L.L.C., which is the issuer of this tariff.

(M)

Combination Service: shall mean a residential Customer, who may qualify for discounts on the first and additional lines if the Customer also purchases either Cable Services or high speed internet access from a Cox Affiliated Company. The eligibility will continue so long as the Customer continues to purchase either service from the Cox Affiliated Company.

(N)

Conference/Six-Way: The User can sequentially call up to five other people and add them together to makeup a six-way call.

(N)

Cox: Cox Louisiana Telcom, L.L.C., which is the issuer of this tariff.

(M)

Cox Affiliated Company: The term "Cox Affiliated Company" means a wholly-owned subsidiary of Cox Louisiana Telcom, L.L.C.'s parent company, Cox Communications, Inc.

Customer: The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Customer Group Dialing Plan: A dialing scheme shared by the members of a Customer group, such as 4 digit internal dialing.

(M)

LOCAL EXCHANGE SERVICE

SECTION 1 - Definitions, cont'd.

Dial Pulse (DP): The pulse type employed by rotary dial Station sets.

Direct Inward Dialing (DID): A service attribute that routes incoming calls directly to Stations, by-passing a central answering point.

Do Not Disturb: Allows the User to prevent incoming calls from ringing its line by diverting them to a tone or a recorded announcement that informs the caller that the User is not accepting calls at this time.

Dual Tone Multi-Frequency ("DTMF"): The pulse type employed by tone dial station sets.

Embedded Multimedia Terminal Adapter ("eMTA"): The equipment provided by Cox to the Customer to enable Cox's provision of voice telephone service. (N)
(N)

Exchange Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone service.

Holidays: New Year's Day, Martin Luther King Birthday, President's Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans Day, Thanksgiving Day, Christmas Day.

Hunting: Routes a call to an idle station line. With Serial Hunting, calls to a member of a hunt group will search from that point to the end of the group and stop.

Individual Case Basis: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

Joint User: A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

LOCAL EXCHANGE SERVICE

SECTION 1 - Definitions, cont'd.

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Least Idle Trunk Selection (LIDL): LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

Local Calling: A completed call or telephonic communication between a calling station and any other station within the local service area of the calling Station.

Local Exchange Carrier: A company which furnishes exchange telephone service.

Mbps: Megabits, or millions of Bits, per second.

Message Waiting: This feature provides an indication to a Station User that a message is waiting. Indications may be visual (lamp) or audible (stuttered dialtone).

Most Idle Trunk Selection (MIDL): MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

Multiple Appearance Directory Numbers: A directory number that is assigned more than once to one or more Proprietary Business Sets.

Multi-Frequency ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

(M)

(M)

LOCAL EXCHANGE SERVICE

SECTION 1 - Definitions, cont'd.

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

(M)

Off-Hook: The term "off-hook" denotes the active condition of a telephone exchange service line.

On-Hook: The term "on-hook" denotes the idle condition of a telephone exchange service line.

Presubscription: A process whereby a Customer chooses a long distance carrier and is then able to access that carrier by dialing 1+.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Repeat Dialing: Allows a customer to dial the same number over again by pressing a specific code

Residential Customer: A Customer receiving Residential Service as defined herein.

Residential Service: Service to the following locations:

(C)

- Private residences which are not advertised or used as a place of business,
- Private apartments of hotels, rooming houses or boarding houses where service is confined to the Customer's use,
- Detached structures when strictly used as a part of the residence on the same premises and is not used as a place of business.

Resold Services: Local exchange services provided by the Incumbent Local Exchange Carrier and resold by the Company.

(C)

(M)

LOCAL EXCHANGE SERVICE

SECTION 1 - Definitions, cont'd.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Services: The Company's telecommunications services offered on the Company's network.

Shared Facilities: A facility or equipment system or subsystem which can be used simultaneously by several Customers.

Speed Call: Provides a User with the option to call selected directory numbers by dialing a one or two-digit code.

Station: Telephone equipment from or to which calls are placed.

Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

User: A Customer or any other person authorized by the Customer to use service provided under this tariff.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service in connection with two-way information transmission between points within the State of Louisiana under the terms of this tariff.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

The Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary poles lines, circuits and equipment and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

The regulations covering the connection of equipment, accessories or facilities provided and maintained by the Customer are contained in other sections of this Tariff.

2.1.2 Service Area

The Company's local telephone service provides a Customer with the ability to connect to the Company's switching network via a voice grade communications channel, and which provides the Customer:

- 1) the ability to place or receive calls to any calling Station in the local calling area, as defined herein;
- 2) access to enhanced 911 Emergency Service, or 911 Emergency Service, where available;
- 3)
- 4) access to Operator Services;
- 5) access to Directory Assistance for the local calling area;
- 6) the ability to place or receive calls to 800/888 telephone numbers;
- 7) access to Telephone Relay Service;
- 8) privacy protection (e.g. per call blocking);
- 9) touch tone;
- 10) a white pages directory listing in at least one annual local directory.

(D)
(D)

The following exchange access services are offered by Cox:

- Basic Residential Service (Local Residential Line)
- Basic Business Service (Local Business Line)
- PBX Service (Cox Connect Trunk)
- Centrex Station Line Service
- Centrex Network Access
- ISDN Primary Rate Interface (ISDN-PRI)

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company

2.1.3 Shortage of Equipment or Facilities

1. The Company reserves the right to limit or allocate the use of existing facilities when it deems necessary to manage the lack of facilities or to manage a facility shortage due to some other cause beyond the Company's control. The Company maintains the right to apply protective controls, such as call gapping, which selectively cancels the completion of traffic carried over its network, including the traffic associated with an End User's transmission to another carrier. In addition, the Company reserves the right to limit call duration when deemed necessary to prevent network degradation and to optimize network efficiency of its telephone service. The Company will incur no liability for call interruptions resulting from the Company's efforts to avoid such degradation.
2. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber optic cable and other facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.
3. The furnishing of service under this tariff is subject to the availability to the Company of adequate numbering resources and may be subject to the Company's implementation of interconnection arrangements with incumbent local exchange carrier in Louisiana.

2.1.4 Terms and Conditions

1. Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer, in writing, on not less than 30 days' notice. Unless otherwise specified herein, for the purpose of computing charges in this tariff, a month is considered to have 30 days. All calculations of dates set forth in this tariff shall be based on calendar days, unless otherwise specified herein.
2. Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
3. At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.
4. **The Company reserves the right to manage and replace its facilities as necessary, taking into account technology advances, equipment lifecycle, availability of replacement equipment, and impending failure of equipment. Replacement of facilities under such circumstances may result in Customers being required, for example, to change from circuit-switched voice services to packet-switched voice services. Where necessary for Cox to manage or replace facilities at the Customer's premise, Customer must provide access as specified in Section 2.3.1 (Obligations of the Customer – General) of this tariff or face disconnection, providing reasonable written notice has been sent.**

(M/N)
|
(M)
|
(N)

(M) Material has been relocated to page 18

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.4 Terms and Conditions, cont'd.

NO

4. In any action between the parties to enforce any provisions of this tariff, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.
5. This tariff shall be interpreted and governed by the laws of the State of Louisiana without regard for the State's choice of law provisions.
6. Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.
7. Cox will reserve the telephone numbers for Customer's new telephone service. Reserved telephone numbers may change prior to the time of installation of service. Customers should not use, publish or advertise reserved numbers until service has been activated. Customer is solely responsible for any expense or loss resulting from Customer's use, publication or dissemination of these numbers. The Customer has no property right in the telephone number associated with Cox telephone service; however, if Customer ports telephone numbers from another carrier to Cox, subject to federal or state law, or telephony industry guidelines, Cox will use such numbers with Customer's telephone service. After activation, Cox reserves the right to change telephone numbers subject to federal or state law, or telephony industry guidelines.
8. Service to certain Customers is provided via an Embedded Multimedia Terminal Adapter and/or other voice telephone service devices ("Equipment"). If service is provided via Equipment, the Customer will receive Equipment provided by Cox during installation. The Equipment works on household power and requires a fully-charged battery to operate during a power outage. The battery will operate for up to 24 hours in case of a power outage depending on usage. Services, including access to 9-1-1 services will not be available during outages without a battery or if the battery has been drained. The Customer may order a battery from Cox by calling the Cox customer service number or visiting a Cox retail store after telephone service is installed. Services, including access to 9-1-1 services, will also not be available during power outages if Cox is unable to place and operate its network backup power equipment due to safety concerns or other matters, such as, but not limited to, natural disasters, wildfire conditions, forced government evacuations and fuel shortages.

Cox will provide a battery upon request at the then-prevailing retail price, plus shipping if applicable. The Customer may obtain batteries from sources other than Cox if available, but the Customer is responsible for ensuring that any battery obtained from another source is compatible with the EMTA. The Customer is responsible for installation of the battery and for monitoring the battery and determining when the battery no longer is able to function properly, including but not limited to the ability to maintain a charge, and must be replaced.

(D)

(D)

(D)

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.4 Terms and Conditions, cont'd.

- 9.** The Customer agrees to operate any Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to Company-provided equipment pursuant to 9 below. (T)
- 10.** The Customer agrees to return to the Company all Company-provided termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision. (T)
- 11.** To the extent that either the Company or any other Telephone Company exercises control over available cable pairs, conduit, duct, space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to others on terms equivalent to those under which the company makes similar facilities under its control available to its customers. (T)

(M) Material previously appeared on 5th Revised Page 18.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.5 Liability of the Company

1. The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by acts or omissions, shall be limited to the extension of allowances for interruption as set forth in Section 2.6, below. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
2. The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this tariff. The Company's liability, if any, with regard to delayed installation of Company facilities or commencement of service, shall not exceed \$1,000. With respect to any other claim or suit, by a Customer or by any others, for damages (including any such claim or suit arising out of or related to the reservation of any specific number for use with a service), associated with the ordinary installation (including delays thereof), provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this tariff, and subject to the provisions of Section 2.6, the Company's liability, if any, shall be limited as provided herein.
3. The Company shall not be liable for any delay or failure of performance or equipment or service interruption due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; terrorism, civil commotions, any law, order, regulation, direction, action or request of the United States government or of any other government including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; hurricanes; storms; or other state or natural disasters, unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages or other labor difficulties beyond the direct control of the Company.
4. The Company shall not be liable for: (a) any act or omission of any entity furnishing the Company or the Company's Customers facilities or equipment used for or with the services the Company offers; or (b) for the acts or omissions of other common carriers or warehousemen.
5. The Company shall not be liable for any damages or losses nor for any impairment or failure of service arising from or in connection with the use of Customer-owned facilities or equipment **including service interruptions due to power outages and battery failure.**
6. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, condition, location or use of any installation provided by the Company. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.

(C)

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.5 Liability of the Company, cont'd.

7. The Company shall not be liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participating carriers shall be deemed to be agents or employees of the Company.
8. Notwithstanding the Customer's obligations as set forth in Section 2.3.2, the Company shall be indemnified, defended, and held harmless by the Customer or by others authorized by it to use the Company's service against any claim, loss or damage arising from Customer's use of services furnished under this tariff, including: (1) claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; (2) patent infringement claims arising from combining or connecting the service offered by the Company with apparatus and systems of the Customer or others; and (3) all other claims arising out of any act or omission of the Customer or others in connection with any service provided by the Company pursuant to this tariff
9. The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the service is rendered.
10. The Company makes no warranties or representations, express or implied, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
11. The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, **including batteries**, facilities or services which are interconnected with Company services. (C)
12. The Company does not guarantee or make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, or death of, any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate maintenance, removal, presence, condition, locations or use of service furnished by the Company at such locations.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.5 Liability of the Company, cont'd.

13. The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's network. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's network are of the proper mode, band-width, power, data speed, and signal level for the intended use of the Customer and in compliance with the criteria set forth in Section 2.1.6 following, and that the signals do not damage Company equipment, injure its personnel or degrade service to other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company personnel, equipment, or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense, and notify the Customer that if such measures are not taken, or fail to produce satisfactory results, the Company may terminate service after a twenty-four (24) hour cure period.
14. With respect to Emergency Number 911 Service:
- a. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.
 - b. If the Customer does not purchase a battery for the eMTA or does not monitor the status of the battery and replace it when it no longer holds a charge, service, including 911 service, will not function during a household power outage. Even if customer has a battery for the eMTA, if customer only has a phone that requires electricity to operate (e.g. a cordless phone), access to 911 service will not be available during a household power outage. (N)
 - c. Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its Users, agencies or municipalities, or the employees or agents of any one of them. (T)
 - d. For non-eMTA provisioned voice services and for e-MTA provisioned voices services, when the Customer purchases and maintains a battery for the eMTA, 911 service is designed by the company to provide at least the same level of service reliability and quality as local exchange telephone service in the exchanges where 911 systems are equipped with the features required to provide 911 services while household power is available and during outages for the period when the e-MTA battery, if applicable, is in operation. (N)

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.5 Liability of the Company, cont'd.

14. With respect to Emergency Number 911 Service:

e. For eMTA provisioned voice services when the Customer purchases and maintains a battery for the eMTA, and for non-eMTA provisioned voice services, 911 service will not be available if there is a power outage and Cox is unable to place and operate its network backup power equipment due to safety concerns or other matters, such as, but not limited to, natural disasters, conditions, forced government evacuations, and fuel shortages.

(N)

f. Emergency Locator Service

(N)

(T)

As set forth in Section 7.4.3 of this Tariff, Cox offers Business Customers an Emergency Locator Service. Cox Business Customers who order this service acknowledge and understand that the E911 database will provide accurate information to first responders and others who access the database only if the Customer assures that the information is accurate at every moment of time. Company shall have no liability for any delay, incorrect response, or any injury that Customer or any person suffers as a result of any inaccuracy in the E911 database caused by Customer's actions or failure to act. The Customer must advise the Company of E911 move, add, change, or delete information in writing within twenty-four (24) hours of the effective date of the change. Company makes no warranties, express or implied, regarding the accuracy of E911 information provided by the Customer.

It is Customer's responsibility to conduct initial and regular testing of the ability to dial 9-1-1 over Cox Business services and ensure that: 1) Customer Premises Equipment ("CPE") is compatible with Cox Business's services; 2) the PSAP is able to identify the Customer's address when a 911 call is placed from Customer's location; and, if Customer is using a PS-ALI service to provide enhanced PS/ALI functions (as described below), that 3) the PSAP is able to identify the specific location within Customer's address from where the 911 call is placed. (See Section 5, Testing 9-1-1 Call Processing for PBX Systems; NENA Technical Information Document No. 03-502, "Trunking for Private Switch 9-1-1 Service," available at www.nena.org.)

(T)

(T)

Without limiting the generality of the foregoing, if Customer is served by the Company through a PBX or any customer-owned or customer-controlled equipment, or Cox Business VoiceManager and Centrex then Customer shall immediately and continuously inform the Company of any and all changes to the PBX or other equipment which might impair the accuracy of the E911 database as to any users of the Company's services. Moreover, Customer shall timely inform all new and existing users of its equipment or its internal telephone systems of the limitations of E911 in such a setting and shall provide the users with instructions on how they should identify their physical location in situations in which a 911 call is placed.

The acknowledgments by, and obligations of, the Customer apply to any form of E911 service provided to the Customer by Company including its PS/ALI offering.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.5 Liability of the Company, cont'd.

15. The Company's liability arising from errors or omissions in Directory Listings, other than charged listings, shall be limited to the amount of actual impairment to the Customer's service and in no event shall exceed one-half the amount of the fixed monthly charges applicable to exchange service affected during the period covered by the directory in which the error or omission occurs. In cases of charged Directory Listings, the liability of the Company shall be limited to an amount not exceeding the amount of charges for the charged listings involved during the period covered by the directory in which the error or omission occurs. Such liability shall be limited to errors or omissions directly caused by Cox. Cox shall not be liable for errors or omissions in directory listings caused by either Incumbent Local Exchange Carriers ("ILECs") or by third parties that receive information provided by such ILEC in updating directory databases and publishing directories. (T)
16. In conjunction with a non-published telephone number, as described in Sections 3.1.A.8, 3.1.B.8 and 3.1.C.7 for New Orleans, Baton Rouge and Lafayette, respectively, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number. The Company will try to prevent the disclosure of the number of such telephone, but will not be liable should such number be divulged. (T)
17. When a Customer with a non-published telephone number, as defined herein, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this tariff, Customer acknowledges and agrees with the release of information as described above. (T)
18. The Company shall not be liable for any act or omission concerning the implementation of Presubscription, as defined herein. (M)

(M) Material previously appearing on this page has been moved to 3rd Revised Page 20.

(M) Material appearing on this page previously appeared on 2nd Revised Page 25 and 4th Revised Page 26.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

(M)

(M) Material previously appearing on this page has been moved to 3rd Revised Page 20 and 2nd Revised Page 21.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

(M)

(M) Material previously appearing on this page has been moved to 2nd Revised Page 21.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

(M)

(M) Material previously appearing on this page has been moved to 1st Revised Pages 21 and 22.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

(M)

(M) Material previously appearing on this page has been moved to 2nd Revised Page 22.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.6 Temporary Suspension for Repairs and Maintenance

(T)

The Company shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its systems.

2.1.7 Provision of Equipment and Facilities

(T)

1. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
2. The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.7 Provision of Equipment and Facilities, cont'd.

3. Equipment installed at the Customer Premises for use in connections with the services the Company offers shall not be used for any purpose other than that for which the Company has provided it.
4. The Company shall not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:
 - a. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 - b. the reception of signals by Customer-provided equipment; or
 - c. network control signaling where such signaling is performed by Customer-provided network control signaling equipment.
5. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.8 Non-routine Installation

(T)

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company may apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

Standard installation service charges reflect service provided between Monday through Saturday, 8:00 a.m. - 5:00 p.m., at current installation intervals and without work interruptions by the Customer. For Customer requests for expedited services that require installations on a date that is less than the normal offered interval, a 100% increase in applicable service charge shall apply, or if during a promotional period, the full non-discounted service charge would apply.

2.1.9 Ownership of Facilities

(T)

Title to all facilities provided in accordance with this tariff remains in the Company or a Cox Affiliated Company.

2.2 Prohibited Uses

2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.2 The Company will require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Commission regulations, policies, orders, and decisions.

2.2.3 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

1. the payment of all applicable charges pursuant to this tariff;
2. reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.
3. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
4. If an eMTA is installed at the customer premises, monitoring the battery in the eMTA and contacting Cox for a replacement when the battery no longer is able to function properly, including but not limited to the ability to maintain a charge, and must be replaced;
5. (Reserved)
6. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic or other cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1.3. Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.

(D, T)
(D)

(T)

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.3 Obligations of the Customer, cont'd.

2.3.1 General, cont'd.

The Customer shall be responsible for:

- 7.** providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work; (T)
- 8.** complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the right-of-way for which Customer is responsible under Section 2.3.1.4 above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company; (T)
- 9.** not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities; and (T)
- 10.** making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes. (T)
- 11.** allowing the Company, or its agent, access to the property, with no notice, to remove Company facilities and/or equipment when customer has discontinued service. (T)
- 12** providing the Company with written notification of any change in name, ownership or control. (T)
- 13.** ensuring that the Customer-provided equipment (CPE), such as a Private-Branch Exchange (PBX), provisioned on the Company's network is maintained and operated in a fashion to deter fraudulent or unauthorized access to the CPE. The Customer is responsible for payment of all charges incurred on their monthly billing statement. (T)
- 14.** ensuring that station location information for all Customer-provided Multi-Line Telephone Systems (MLTS), or PBXs, is current in the PS-ALI, so that emergency responders have the ability to locate the station in emergency situations. (T)

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.3 Obligations of the Customer, cont'd.

2.3.2 Claims

With respect to any service, equipment or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

1. any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
2. any claim, loss damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

2.3.3 Private Identification Number ("PIN") Access

The F.C.C. required that Customers set up and use a Private Identification Number ("PIN") when communicating with the Company to obtain certain information about, or to make certain changes to, their telephone account. Use of this PIN may be waived when communicating with an account representative dedicated to a Customer's account. Telephone Service is subject to Cox privacy policy posted at <http://www.cox.com/policy/#OnlinePrivacyPolicy>.

(N)

(N)

(N)

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.4 Customer Equipment and Channels

2.4.1 General

A Customer may transmit or receive information or signals via the facilities of the Company.

2.4.2 Station Equipment

1. The Customer is responsible for providing and maintaining any terminal equipment on the Customer's (or authorized user's or joint user's) premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.
2. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense. (M)
3. The Customer is responsible for ensuring that the Customer-provided equipment (CPE), such as a Private-Branch Exchange (PBX), provisioned on the Company's network is maintained and operated in a fashion to deter fraudulent or unauthorized access to the CPE. The Customer is responsible for payment of all charges incurred on their monthly billing statement. (N)
4. The Customer is responsible for ensuring that station location information for all Customer-provided Multi-Line Telephone Systems (MLTS), or PBXs, is current in the PS-ALI, so that emergency responders have the ability to locate the station in emergency situations. (N)

(M) Certain material appearing on this page previously appeared on 1st Revised Page No. 34.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.4 Customer Equipment and Channels, cont'd.

(M)

2.4.3 Interconnection of Facilities

1. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.
2. Local Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.
3. Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff.

(M) Certain material previously appearing on this page has been moved to 2nd Revised Page No. 33.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.4 Customer Equipment and Channels, cont'd.

2.4.4 Inspections

1. Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.2 for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.
2. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within 10 days of receiving this notice the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to take such actions and provide such notice, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users. Objections must be received by the Company within 30 days after statement of account is rendered, or the charges shall be deemed correct and binding upon the Customer. If an entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which a Company Non-Recurring Charge is specified, those charges may be passed on to the Customer.

1. Taxes: The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision of Local Exchange Service, all of which shall be separately designated on the Company's invoices. Any taxes and/or fees imposed by a local jurisdiction (e.g., County and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.
2. Whenever any municipality, parish or other political subdivision of the State of Louisiana shall collect or receive any payment from the Company for or by reason of the use of its streets, alleys or public ways or places, or for or by reason of the operation of the Company's business or by reason of any agreement between it and the Company, whether such payment be called a license, occupational, privilege, franchise or inspection tax, charge or fee, or otherwise, the amount of such payment may be added to the sales price of the Company's services and billed pro rata to the Company's customers receiving local service within the municipality, parish or other political subdivision collecting or receiving such payment.

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LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements

2.5.1 Payment for Service, cont'd.

2. A surcharge is imposed on all charges for service originating at addresses in states which levy, or assert a claim of right to levy, a gross receipts tax on the Company's operations in any such state, or a tax on interstate access charges incurred by the Company for originating access to telephone exchanges in that state. This surcharge is based on the particular state's receipts tax and other state taxes imposed directly or indirectly upon the Company by virtue of, and measured by, the gross receipts or revenues of the Company in that state and/or payment of interstate access charges in that state. The surcharge will be shown as a separate line item on the Customer's monthly invoice.

Pending the conclusion of any challenge to a jurisdiction's right to impose a gross receipts tax, the Company may elect to impose and collect a surcharge covering such taxes, unless otherwise constrained by court order or direction, or it may elect not to impose and collect the surcharge. If it has collected a surcharge and the challenged tax is found to have been invalid and unenforceable, the Company will credit or refund such amounts to affected Customers (less its reasonable administrative costs), if the funds collected were retained by the Company or if they were delivered over to the taxing jurisdiction and returned to the Company.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements, cont'd.

2.5.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer.

1. All service, installation, monthly Recurring Charges and Non Recurring Charges are due and payable upon receipt.
2. The Company shall present bills for Recurring Charges monthly to the Customer, in advance of the month which service is provided. Charges based on measured or message usage will be included on the next invoice rendered following the end of the billing period in which the usage occurs, and will be due and payable within 30 days after the invoice date.
3. For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
4. Amounts not paid within 30 days after the date of invoice are considered past due. A late payment charge of 5% will be assessed on any outstanding balance, which is not paid before the following billing date.
5. A \$20.00 charge will be assessed for checks with insufficient funds or non-existing accounts.

- 4. For disconnected bundled-service accounts consisting of regulated and unregulated services, Cox may apply any credit balance on a regulated or unregulated service against any indebtedness on any regulated or unregulated service on the same bundled-service account.**

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LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements, cont'd.

2.5.3 Disputed Bills

The Customer shall notify the Company of any disputed items on a bill within 30 days of receipt of the bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Louisiana Public Service Commission in accordance with the Commission's rules of procedure.

1. The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.
2. The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

2.5.4 Advance Payments

To safeguard its interests, the Company may require a Customer to make an Advance Payment before services and facilities are furnished. The Advance Payment will not exceed an amount equal to the Nonrecurring Charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the Advance Payment may also include an amount equal to the estimated Nonrecurring Charges for the special construction and Recurring Charges (if any) for a period to be set between the Company and the Customer. The Advance Payment will be credited to the Customer's initial bill. An Advance Payment may be required in addition to a deposit.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements, cont'd.

2.5.5 Deposits

1. Applicants for service or existing Customers who cannot establish a satisfactory credit standing with the Company may be required at any time to provide the Company a security deposit. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. ***A scalable deposit will be assessed to the applicant or existing Customer based on the availability of sufficient credit history and the individual credit score.*** A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:

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(a) two month's charges for a service or facility which has a minimum payment period of one month and the estimated charges for usage-sensitive priced services for two months; or

(b) the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in event that a termination charge is applicable. In addition, the Company shall be entitled to require such an applicant or Customer to pay all its bills within a specified period of time, and to make such payments in cash or the equivalent of cash. At the Company's option, such deposit may be refunded to the Customer's account at any time. Also, the Company reserves the right to cease accepting and processing Service Orders after it has requested a security deposit and prior to the Customer's compliance with this request.

2. A residential applicant shall not be required to pay a deposit:

(a) When the Company, at its discretion, verifies that an applicant had previous service with Cox or a Cox Affiliated Company and the applicant has maintained satisfactory credit, the applicant would obtain service without a deposit or,

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements, cont'd.

2.5.5 Deposits, cont'd.

(b) When the Company, at its discretion, verifies that an applicant had previous service with any telecommunications service provider in the State of Louisiana for the same type of service within the last two years and the Company also verifies through regional and/or national data exchanges that the applicant's payment record was satisfactory, applicant would obtain service without a deposit. If the applicant had been delinquent in the payment of a telecommunications service provider account on more than two (2) occasions, presented a dishonored check for payment of a telecommunications service account or had service disconnected due to nonpayment as reported in the regional and/or national data exchanges within the past 12 months, the Company may require a deposit prior to delivery of telephone service; or

(c) When the Company, at its discretion, verifies satisfactory credit information derived from a national credit bureau agency(s), the Company will not require a deposit or if applicant provides pertinent information to their credit standing in the form of one of the following:

- 1.) By providing a written guarantee, acceptable to Cox,
- 2.) By providing a cosigner or guarantor, acceptable to Cox.

3. The amount of the deposit for residential customers shall not exceed an amount equal to two (2) months local exchange charges and/or two (2) months toll and other usage-based charges determined by actual or anticipated usage. The deposit for local charges billed in advance shall include only one (1) month's such charges.

4. Reserved for future use

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LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements, cont'd.

2.5.5 Deposits, cont'd.

5. A present end-user may be required to post a deposit as a condition of continued service if undisputed charges have become delinquent, with delinquent meaning a payment not received on or before the due date as posted on the bill, in two (2) out of the last twelve (12) billing periods or if the end-user has had service disconnected during the last twelve (12) months or has presented a check to Cox that was subsequently dishonored.

Interest on cash deposits shall be paid by Cox at no less than the rate calculated as follows:

For all consumer deposits kept longer than 180 days, the interest rate shall be five percent per annum. (C)

6. If a refund of the deposit is made within one hundred eighty (180) days of receipt of the deposit, no interest payment shall be made. If Cox retains the deposit more than one hundred eighty (180) days, payment of interest shall be made retroactive to the date of deposit. No interest shall accrue on a deposit after discontinuance of service. Cox will provide payment of accrued interest for all end-users annually by negotiable instrument or by credit against current billing. (C)

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements, cont'd.

2.5.5 Deposits, cont'd.

7. The deposit shall cease to draw interest on the date it is returned or credited to the end-user's account. (M)
8. In determining the amount of any deposit, no charges for estimated telephone directory advertising will be used. (M)
9. The amount of the deposit, with accrued interest, shall be applied to any unpaid charges at the time of a discontinuance of services. The balance, if any, shall be returned to the customer within thirty (30) days after settlement of the consumer's account, either in person or by mailing it to the end-user's last known address.
10. If service is not connected, or after disconnection of service, Cox shall promptly and automatically refund the customer's deposit plus accrued interest on the balance, if any, in excess of the unpaid bills for service furnished. A transfer of service from one (1) premises to another within the area of Cox shall not be deemed a disconnection within the meaning of this rule, and no additional deposit will be required unless otherwise permitted by these rules.
11. Cox shall automatically refund the deposit for residential service, with accrued interest, after twelve (12) months' satisfactory payment of undisputed charges and where payment was not late more than twice; provided, however, that service has not been disconnected within the twelve (12) month period. Payment of a charge shall be deemed satisfactory if received on or prior to the date the bill is due. Payment of a charge shall be deemed not satisfactory if made by a check that is subsequently dishonored. If the customer does not meet these refund criteria, the deposit and interest may be retained in accordance with subsections 5. and 6. of this Section.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements, cont'd.

2.5.5 Deposits, cont'd.

12. Cox shall automatically refund the deposit for business service, with accrued interest, after twelve (12) months' satisfactory payment of undisputed charges and where payment was not late more than twice; provided, however, that service has not been disconnected within the twelve (12) month period. Payment of a charge shall be deemed satisfactory if received on or prior to the date the bill is due. Payment of a charge shall be deemed not satisfactory if made by a check that is subsequently dishonored. Cox may withhold refund or return of the deposit, pending the resolution of a dispute with respect to charges secured by the deposit. If the customer does not meet these refund criteria, the deposit and interest may be retained in accordance with subsections 5 and 6 of this section. (M)
13. Cox will keep records to show: (M)
- a) The name, account number, and address of each depositor.
 - b) The amount and date of the deposit.
 - c) Each transaction concerning the deposit.
14. Cox will issue a receipt of deposit to each applicant from whom deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.
15. Such records shall be retained for two (2) years after deposit and/or interest is refunded or applied.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements, cont'd.

2.5.5 Deposits, cont'd.

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16. The deposit made by the end-user with Cox at the time of application for telephone service shall not constitute an advance payment to cover service bills, but for all purposes it is to be considered as security for the payment of monthly bills or other proper charges.

2.5.6 Discontinuance of Service

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1. Cox may refuse service or terminate existing service to an end-user without notice for tampering with Cox's equipment, or misuse or abuse thereof in order to avoid payment of lawful charges or use thereof in such manner as to create danger to life or property of Cox or end-users.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements, cont'd.

2.5.6 Discontinuance of Service (cont'd)

2. Cox may refuse service or terminate existing service to a customer pursuant to the disconnect procedure provided below for any of the following reasons:
 - a) Nonpayment of a bill within the period prescribed by these tariffs and/or nonpayment of a single bill within a multiple bill account.
(With ten days notice)
 - b) Violation of or noncompliance with any provision of law.
(With 3 days notice)
 - c) Failure to make a security deposit as set forth in these tariffs.
 - d) Refusal to permit Cox reasonable access to its telecommunications facilities for recovery, maintenance, and inspection thereof.
 - e) Interconnection of a device, line, or channel to Cox's facilities or equipment contrary to Cox's terms and conditions of service on file with and approved by the Commission.
 - f) Use in such manner as to interfere with service to other customers.
 - g) Abandonment of the service.
 - h) Impersonation of another with fraudulent intent.
 - i) Use of service or facilities for a call or calls, in a manner reasonably expected to frighten, abuse, torment, or harass another.
 - j) Any other violation of the Company's regulations.
3. Cox will provide documentation to the customer upon request, indicating the reason(s) that service is being withheld.

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LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements, cont'd.

2.5.6 Discontinuance of Service, cont'd.

4. Cox shall not be required to provide service to an applicant or customer who has not paid for prior telephone service rendered by another telecommunications service provider in the same or different location, and furnished to the same person or legal entity.
5. Cox shall not be required to furnish or continue furnishing service when applied for in the name of another person or legal entity, or a fictitious name or other member of the same household, for the purpose of avoiding payment of an unpaid obligation for telephone service previously furnished.
6. Customers will not be held responsible for the nonpayment of another customer's bill unless the customer superseded the service or was a co-applicant or guarantor for the service or shared the service of the nonpaid account.
7. Cox will extend a payment arrangement to an applicant for a prior bill, unless the applicant has not fulfilled prior payment arrangements within the past twelve (12) months.
8. Cox will not refuse service or disconnect existing service by reason of nonpayment for telephone service by a previous occupant at the premises for which service is sought, or by reason of nonpayment of any amount back-billed due to misapplication of rates provided the applicant enters into a deferred payment plan. Cox will not disconnect or suspend service without mailing or delivering a bill to the customer for the amount due to Cox.

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LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements, cont'd.

2.5.6 Discontinuance of Service, cont'd.

9. Residential service cannot be disconnected for failure to pay a bill for a business service.
10. Service may not be withheld from a customer whose name was fraudulently used to obtain service at another location without the customer's permission or knowledge.
11. Service will not be discontinued to a current customer in good standing who accepts an additional household member owing a previous bill to Cox, unless that additional household member is listed on the lease arrangements or another utility service as a responsible party, or unless the household member shared service with the customer at a different or same location.
12. Cox may require each customer whose service has been suspended for nonpayment of bills, to pay all amounts due for regulated services or execute a deferred payment agreement, if offered before service is restored.
13. If there is an unresolved dispute pending with the Commission concerning a bill and the customer pays the undisputed portion of that bill, disconnection procedures shall be held in abeyance until the dispute is resolved.
14. Service to a customer may be disconnected for any reason set forth by this tariff. Unless otherwise provided herein, service may be disconnected upon five (5) days written notice. For any other good cause shown, the Commission may upon request of the Company order disconnection of service pending hearing with or without notice.

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LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements, cont'd.

2.5.6 Discontinuance of Service, cont'd.

15. Telephone Calls with Intent to Annoy: (N)
- A. The Company may discontinue service to any Customer, who with intent to annoy, telephones another and addresses to or about such other person any obscene language or addresses to such person any threat to inflict injury to the person or property of the person addressed or any family member.
 - B. The Company may discontinue service of any Customer, who with intent to annoy, repeatedly telephones another without disclosing his/her true identity to the person answering the telephone, whether or not conversation ensues during the telephone call.
 - C. The Company may, at its discretion, terminate service to any Customer who establishes a pattern of behavior with respect to the services provided by the Company that is intended to vex, harass or annoy the Company, its employees, agents or other Users of the Publicly Switched Telephone Network. A pattern of behavior is intended to vex, harass or annoy if it disturbs, irritates or interrupts the Company's operations through continued and repeated acts, or disturbs, irritates, or interrupts Users of the Public Switched Telephone Network through continued and repeated acts.
 - D. Prior to disconnection of service for calls described in parts A. and B. above, the Company will make reasonable effort to persuade the Customer placing such calls to cease all such activity. If such activity persists, the Company may, at its option, disconnect service. Prior to disconnection of service for calls described in part C. above, the Company may, at its option, refuse to transact business with the Customer except by written communication. If the Customer continues to engage in conduct set forth in section C above, the Company may, at its option, immediately discontinue service.
 - E. For the purpose of this section 2.5.6, telephone calls shall include Customer's usage of facsimile, paging or any other communication devices to access the service provided by the Company.
 - F. Company may disconnect service to any Customer who violates 47 U.S.C. §227, Restrictions on the Use of Telephone Equipment. (N)

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.6 Delays or Interruptions of Service

The Customer assumes all risk for damages arising out of delays in installation of service or facilities, mistakes, omissions, interruptions, delays, errors or defects in transmission, failures or defects in equipment or facilities furnished by the Company or arising out of failure of the Company to maintain proper standards of maintenance of operations or to exercise reasonable supervision, except as follows:

2.6.1 Credit for interruptions

If service is interrupted by cases other than the negligence or unlawful act of the Customer an allowance at the rate for that portion of the Customers service affected by the interruption shall be made upon request for the time such interruption continues after the fact is reported by the Customer or after detected by the Company if the interruption is for more than 24 hours. The allowance shall be equal to 1/30th of the monthly service charges for the first full 24-hour period and for each succeeding 24-hour period or fraction thereof. The maximum credit allowable with respect to Local Exchange Service shall not exceed the amount of Local Exchange Service and expanded calling scope charges during a single billing period. The liability of the Company for damages shall in no event, by reason of any delays, interruptions, omissions, errors, failures or defects in installation or service, exceed an amount equal to the Customer's Local Exchange Service and expanded calling scope charges for a regular billing period with respect to such delayed, defective or interrupted Local Exchange Service. If The Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair to the Company, it will be considered to be impaired, but not interrupted.

2.6.2 Installation and Service Credits

1. Cox 30-Day Money-Back Guarantee

Cox offers a 30-Day Money-Back Guarantee to its Residential Customers for any of the following Cox Digital Telephone services:

- Basic Phone Line
- Connection Plan monthly fees
- Feature Packages or Features

The Cox 30-Day Money-Back Guarantee must be requested within 30-days of installation of applicable service and cannot be exercised more than one (1) time per product per Customer per year. The Cox 30-Day Money-Back Guarantee credit cannot exceed the amount paid for the applicable service in the first month, i.e. if discounted first month price was given, credit is limited to the discounted amount. The Cox 30-Day Money-Back Guaranteed excludes international calls¹, domestic long distance¹ calls over the amount included in the Connection Plan monthly fee, taxes/franchise fees, additional outlet installation¹, equipment (if any) that is not returned in as-received condition or other service not listed above

(M) Certain material previously appearing on this page has been moved to 2nd Revised Page 49.

¹ Not regulated under this Tariff.

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LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.6 Allowances for Interruptions of Service, cont'd.

2.6.2 Installation and Service Credits, cont'd.

2. On-Time Guarantee

The Company offers an On-Time Guarantee to its Customers. If a Cox technician, or agent, does not arrive at the Customer's premises within the prearranged service window, upon Customer's request within 24 hours after the missed appointment, Cox will credit the Customer's account \$20 on the next bill cycle.

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2.6.3 Limitations on Allowances

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No credit allowance will be made for:

1. interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, Authorized User, Joint-User, or other common carrier providing service connected to the service of Company;
2. interruptions due to the negligence of any person other than the Company including but not limited to the Customer or other common carriers connected to the Company's facilities;
3. interruptions due to the failure or malfunction of non-Company equipment;
4. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions,
5. interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
6. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
7. interruption of service due to circumstances or causes beyond the control of the Company.

2.6.4 Use of Alternative Service Provided by the Company

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Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative service used.

(M) Certain material appearing on this page previously appeared on 5th Revised Page 48.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.7 Cancellation of Service

2.7.1 Cancellation of Application for Service

1. Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
2. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
3. The special charges described in 2.7.1.1 and 2.7.1.2 will be calculated and applied on a case-by-case basis.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.7 Cancellation of Service, cont'd.

2.7.2 Cancellation of Service by the Customer

If a Customer cancels a Service Order or terminates services before the completion of the term as set forth in this Tariff, for any reason whatsoever other than a service interruption (as defined in 2.6.1 above), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and payable within the period set forth in 2.5.2, all costs, fees and expenses incurred in connection with:

1. all Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus
2. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
3. all Recurring Charges specified in the applicable Service Order tariff for the balance of the then current term.

2.7.3 Auto Renewal of Term Agreements

If the Customer orders a service via a term agreement with a term period that extends beyond the minimum term as set forth in this tariff, after the initial term, the Agreement shall automatically renew for one (1) year terms unless the Customer or Cox gives the other written termination notice at least sixty (60) days prior to the expiration of the then existing term.

2.7.4 Adoption of ICB Contracts

Rates, terms and conditions contained in an ICB contract are available to any similarly situation Customer for a period of 30-days after the execution of the ICB contract. After the expiration of the 30-days, all such rates, terms and conditions will be developed on a case-by-case basis.

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2.8 Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

2.9 Notices and Communications

- 2.9.1** The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.9 Notices and Communications, cont'd.

- 2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.9.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

2.10 Toll Service

- 2.10.1 If a residential Customer in any single month, accrues toll charges in excess of twice the average monthly toll charges of the Company's Customers in the same class of service (business or residential) or twice the actual monthly average of the individual Customer's charges, the Company will review the Customer's previous billing and payment history. If such review indicates that it is unlikely the Customer shall be able to pay such bill, the Company may contact the Customer to make inquiries concerning the abnormal usage. If the explanation is not satisfactory, the Company may require a security and/or payment of charges on the account to continue service. The Company may terminate service provided the Customer is given 48 hours advanced notice and the Customer makes no further attempt to secure and or pay the account in order to continue service. The 48-hour notification rule shall be waived and service will be terminated immediately in those situations where intentional Customer abuse of toll usage is evident.

- 2.10.2 If a Customer exceeds the average monthly toll charges of Company Customers in the same class of service (business or residential) and has exhibited a previous inability to pay such charges, the Company may impose toll control, where technically feasible, or a toll cap of \$100.00.

(N)

(N)

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Issued By: Martin Corcoran
Director, Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive
Atlanta, GA 30319

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions

3.1.A New Orleans Local Exchange Service

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(M) Material previously appearing on this page has been moved to 5th Revised Page 16.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions

3.1.A New Orleans Local Exchange Service, cont'd.

3.1.A.1 Services/Service Area/Calling Areas, cont'd.

Where facilities are available, exchange and local service areas are defined by the following Louisiana exchanges:

COX NEW ORLEANS SERVICE AREA:

Edgard	Lafitte	Norco
Kenner-Harahan	Luling	Paradis
LaPlace	New Orleans	

(T)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions

3.1.A New Orleans Local Exchange Service, cont'd

3.1.A.1 Services/Service Area/Calling Areas, cont'd

1. Local Calling Areas

Exchange	Local Service Area
Edgard	<i>Amite City, Angie, Bogalusa, Bush, Chackbay, Covington, Dulac, Edgard, Folsom, Franklinton, Galliano, Garyville, Gibson, Golden Meadow, Grand Isle, Hammond, Houma, Independence, Jesuit Bend, Kenner-Harahan, Kentwood, Labadieville, Lacombe, Lafitte, LaPlace, Larose, Leeville, Lockport, Luling, Madisonville, Mandeville, Montegut, Morgan City, Mt. Hermon, Napoleonville, New Orleans, Norco, Paradis, Patterson, Pearl River, Pierre Part, Pine, Ponchatoula, Raceland, Reserve, Slidell, Thibodaux, Vacherie, Venice</i>
Kenner-Harahan	<i>Amite City, Angie, Bogalusa, Bush, Chackbay, Covington, Dulac, Edgard, Folsom, Franklinton, Galliano, Garyville, Gibson, Golden Meadow, Grand Isle, Hammond, Houma, Independence, Jesuit Bend, Kenner-Harahan, Kentwood, Labadieville, Lacombe, Lafitte, LaPlace, Larose, Leeville, Lockport, Luling, Madisonville, Mandeville, Montegut, Morgan City, Mt. Hermon, Napoleonville, New Orleans, Norco, Paradis, Patterson, Pearl River, Pierre Part, Pine, Ponchatoula, Raceland, Reserve, Slidell, Thibodaux, Venice</i>
Lafitte	<i>Amite City, Angie, Bogalusa, Bush, Chackbay, Covington, Dulac, Edgard, Folsom, Franklinton, Galliano, Garyville, Gibson, Golden Meadow, Grand Isle, Hammond, Houma, Independence, Jesuit Bend, Kenner-Harahan, Kentwood, Labadieville, Lacombe, Lafitte, LaPlace, Larose, Leeville, Lockport, Luling, Madisonville, Mandeville, Montegut, Morgan City, Mt. Hermon, Napoleonville, New Orleans, Norco, Paradis, Patterson, Pearl River, Pierre Part, Pine, Ponchatoula, Raceland, Reserve, Slidell, Thibodaux, Venice</i>
LaPlace	<i>Amite City, Angie, Bogalusa, Bush, Chackbay, Covington, Dulac, Edgard, Folsom, Franklinton, Galliano, Garyville, Gibson, Golden Meadow, Grand Isle, Hammond, Houma, Independence, Jesuit Bend, Kenner-Harahan, Kentwood, Labadieville, Lacombe, Lafitte, LaPlace, Larose, Leeville, Lockport, Luling, Madisonville, Mandeville, Montegut, Morgan City, Mt. Hermon, Napoleonville, New Orleans, Norco, Paradis, Patterson, Pearl River, Pierre Part, Pine, Ponchatoula, Raceland, Reserve, Slidell, Thibodaux, Venice</i>
Luling	<i>Amite City, Angie, Bogalusa, Bush, Chackbay, Covington, Dulac, Edgard, Folsom, Franklinton, Galliano, Garyville, Gibson, Golden Meadow, Grand Isle, Hammond, Houma, Independence, Jesuit Bend, Kenner-Harahan, Kentwood, Labadieville, Lacombe, Lafitte, LaPlace, Larose, Leeville, Lockport, Luling, Madisonville, Mandeville, Montegut, Morgan City, Mt. Hermon, Napoleonville, New Orleans, Norco, Paradis, Patterson, Pearl River, Pierre Part, Pine, Ponchatoula, Raceland, Reserve, Slidell, Thibodaux, Venice</i>

(N)(D)
(D)

(N)

SECTION 3 - Service Descriptions

3.1.A.1 Services/Service Area/Calling Areas, cont'd.

Exchange	Local Service Area
New Orleans-Metairie	<i>Amite City, Angie, Bogalusa, Bush, Chackbay, Covington, Dulac, Edgard, Folsom, Franklinton, Galliano, Garyville, Gibson, Golden Meadow, Grand Isle, Hammond, Houma, Independence, Jesuit Bend, Kenner-Harahan, Kentwood, Labadieville, Lacombe, Lafitte, LaPlace, Larose, Leeville, Lockport, Luling, Madisonville, Mandeville, Montegut, Morgan City, Mt. Hermon, Nappoleonville, New Orleans, Norco, Paradis, Patterson, Pearl River, Pierre Part, Pine, Ponchatoula, Raceland, Reserve, Slidell, Thibodaux, Venice</i>
Norco	<i>Amite City, Angie, Bogalusa, Bush, Chackbay, Covington, Dulac, Edgard, Folsom, Franklinton, Galliano, Garyville, Gibson, Golden Meadow, Grand Isle, Hammond, Houma, Independence, Jesuit Bend, Kenner-Harahan, Kentwood, Labadieville, Lacombe, Lafitte, LaPlace, Larose, Leeville, Lockport, Luling, Madisonville, Mandeville, Montegut, Morgan City, Mt. Hermon, Napoleonville, New Orleans, Norco, Paradis, Patterson, Pearl River, Pierre Part, Pine, Ponchatoula, Raceland, Reserve, Slidell, Thibodaux, Venice</i>
Paradis	<i>Amite City, Angie, Bogalusa, Bush, Chackbay, Covington, Dulac, Edgard, Folsom, Franklinton, Galliano, Garyville, Gibson, Golden Meadow, Grand Isle, Hammond, Houma, Independence, Jesuit Bend, Kenner-Harahan, Kentwood, Labadieville, Lacombe, Lafitte, LaPlace, Larose, Leeville, Lockport, Luling, Madisonville, Mandeville, Montegut, Morgan City, Mt. Hermon, Napoleonville, New Orleans, Norco, Paradis, Patterson, Pearl River, Pierre Part, Pine, Ponchatoula, Raceland, Reserve, Slidell, Thibodaux, Venice</i>

(N) (D)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.A New Orleans Local Exchange Service, cont'd.

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[Reserved for Future Use]

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.A New Orleans Local Exchange Service, cont'd.

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3.1.A.2 Local Line

(T)

Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.

1. Custom Calling Features

(T)

Custom Calling Features are optional central office services furnished to individual line business and residence customers. Custom Calling Features are available where the Company's facilities exist and operating conditions permit.

a. Feature Descriptions

Anonymous Call Rejection: Allows the Customer to reject incoming calls from callers that intentionally block their caller identification information.

Busy Line Redial/Repeat Dialing: When activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and the called lines are checked for availability to complete the call. If, during this queuing process, the called line becomes idle, the customer is notified via a special ring, and the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed.

Call Forwarding: Allows the Customer to program his or her telephone so that incoming calls are forwarded to another number.

Call Forwarding - Busy: Automatically forwards all incoming calls to a customer-defined alternate number when the customer's line is off hook.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.A New Orleans Local Exchange Service, cont'd.

(T)

3.1.A.2 Local Line, cont'd

(T)

1. Custom Calling Features, cont'd

(T)

a. Feature Descriptions, cont'd

Call Forwarding - No Answer: Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.

Call Forwarding - Remote Access: Allows the Customer to change the forwarding of a call (edit, activate, or deactivate) from a remote location by dialing in and pressing a series of codes.

Call Forwarding of Call Waiting: Provides the Customer the capability to forward unanswered waiting calls to a Customer-designated number by using the combined functions of Call Waiting and Call Forward - No Answer. An incoming call to a busy line first receives standard waiting treatment in which an audible tone is heard by the called party and audible ringing is heard by the calling party. If the call is not answered after a period of time equal to the time-out value of Call Forward - No Answer, the incoming call is given Call Forward - No Answer treatment and is forwarded to a subscriber designated number.

Call Number Block (per call block): Allows the party placing an outgoing call to have his or her call blocked from having his or her number sent.

Call Return: Provides the Customer an announcement of the last phone number that called them. This feature is available on a per line (monthly) basis or on a per use basis.

Call Trace: Allows a Customer who has been receiving harassing or annoying phone calls to have the number of the caller recorded and kept by the Company. Customer must then file a complaint with appropriate law enforcement agencies. This feature is only available on a per use basis.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.A New Orleans Local Exchange Service, cont'd.

(T)

3.1.A.2 Local Line, cont'd

(T)

1. Custom Calling Features, cont'd

(T)

a. Feature Descriptions, cont'd

Call Waiting: The Customer, already involved in a call, receives a tone that another incoming call is waiting to be answered. The called party, hearing the call-waiting tone during the existing conversation, can choose to flash the switch-hook and connect to the incoming call. This feature includes Cancel Call Waiting that allows the subscriber to enter a code that disables the Call Waiting feature so that he or she will not hear a tone during a conversation with another party.

Call Waiting ID: Allows the Customer to receive calling party information during call waiting. Call Waiting ID presents the subscriber with a set of options to treat the incoming call. These options include forwarding the call, placing the call on hold, sending the call to treatment, placing the existing call on hold and answering the incoming call, or answering the call and dropping the existing call. This feature requires specialized Customer Premises Equipment.

Caller ID (Caller Name & Number Delivery): Allows the called party to see the name and where available the telephone number of the calling party. This feature requires specialized Customer Premises Equipment.

Long Distance Alert: This feature helps increase the completion of toll calls by providing a distinctive call waiting tone (if the line is off-hook) or a distinctive ringing cadence (if the line is on-hook) that alerts the subscriber to an incoming long distance call.

(M) Certain text previously appearing on 5th Revised Page 59 moved to Original Page 59.1

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.A New Orleans Local Exchange Service, cont'd.

3.1.A.2 Local Line, cont'd

1. Custom Calling Features, cont'd

a. Feature Descriptions, cont'd

Distinctive Ring: Where facilities and operating conditions permit, this feature allows more than one directory number to terminate on a telephone line and telephone set. Each directory number has a distinctive ringing sequence.

Distinctive Ring: Where facilities and operating conditions permit, this feature allows more than one directory number to terminate on a telephone line and telephone set. Each directory number has a distinctive ringing sequence.

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Priority Ringing: Allows up to 31 directory numbers to be automatically identified by distinctive ringing. If a subscriber is engaged in conversation and a call from one of the designated directory numbers arrives, a distinctive call waiting tone accompanies the incoming call. All other calls ring normally.

(M) Certain material previously appearing on this page has been moved to 3rd Revised Page 121, Section 8, Obsolete Service Offerings

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.A New Orleans Local Exchange Service, cont'd.

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3.1.A.2 Local Line, cont'd

(T)

1. Custom Calling Features, cont'd

(T)

a. Feature Descriptions, cont'd

Remote Call Forwarding (RCF): Uses a telephone number and a central office switch to automatically forward all incoming calls dialed to the Remote Call Forwarded telephone number to the terminating telephone number. All toll calls will be carried over the Cox long distance network. RCF is provided on condition that the Customer subscribes to a sufficient number of RCF paths to adequately handle calls to the RCF number without impairing other services offered by the Company. Charges for additional talk paths will apply per path for non-Cox RCF numbers.

Selective Call Acceptance: Allows the Customer to create a list of telephone numbers. Incoming calls from these numbers are accepted. All other calls are forwarded to an announcement.

Selective Call Forwarding: Allows the Customer to create a list of telephone numbers. Incoming calls from these numbers may be forwarded to another number instead of being completed at the subscriber's telephone number. All other calls are completed as usual.

Selective Call Blocking: Allows the Customer to create a list of telephone numbers. Incoming calls from these numbers are forwarded to an announcement. All other calls are accepted. This feature is available on a per line (monthly) basis or on a per use basis.

(M) Certain text previously appearing on 3rd Revised Page 60 moved to 3RD Revised Page 60.1

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.A New Orleans Local Exchange Service, cont'd.

3.1.A.2 Local Line, cont'd

1. Custom Calling Features, cont'd

a. Feature Descriptions, cont'd

Six Way Calling: Allows the Customer to conference up to four lines to an existing call so all six can speak together in the same conversation. This feature is available on a per line (monthly) basis.

Speed Dialing 8 & 30: Allows a Residential Customer to preprogram up to eight telephone numbers and a Business Customer to preprogram up to 8 or 30 numbers. The Customer may automatically dial the programmed number by depressing the associated one or two-digit number code on the telephone's keypad.

Three Way Calling: Allows the Customer to conference in a third person to an existing call so all three people can speak together in the same conversation. This feature is available on a per line (monthly) basis or on a per use basis.

HD (High Definition) Voice: Provides Residential Customers crystal clear conversations with reduced background noise. Requires CPE/Handset support for both calling and called parties. A standard call will be established if HD Voice is not supported.

Simultaneous Ring: The simultaneous ring feature can ring several different phones at one time when an incoming call is received. All designated (programmed) numbers will ring at the same time and the call can be answered from any of the programmed devices.

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.A New Orleans Local Exchange Service, cont'd

3.1.A.2 Local Line, cont'd

1. Custom Calling Features, cont'd

- a. Feature Packages.

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(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings, 1st Revised Page No. 126.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.A New Orleans Local Exchange Service, cont'd.

3.1.A.2 Local Line, cont'd

2. Local Rates and Charges

A Local Line Customer will be charged applicable Non-Recurring Charges (NRCs), Monthly Recurring Charges as specified in Sections 3.1.A.2.2(a), (b) and (c).

a. Non-Recurring Charge

	Residential	Business
Professional Install-Line Connection Charge ¹	\$100.00	
Self Install-Line Connection Charge	\$0.00	
Failed Self Install	\$100.00	
Line Connection Charge ²		
-per first line		\$76.50
-per additional line on same order		\$28.80
Account Changes		
- per billing record change	\$9.95	\$25.00
PIC Change (IntraLATA & InterLATA) ³		
-per line – initial set-up	N/C	N/C
-per line – subsequent change ⁴	\$5.00	\$5.00
Electronic Reconnect Charge		
-per line	\$20.00 ⁵	\$55.00
Hunting (per line – trunk)	N/A	\$8.00
Premises Collection Charge ⁶		
-per visit	\$25.00	N/A

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¹ Residential Customers that add one (1) unregulated Cox Affiliate Service at the time of their installation of their regulated telephone line are eligible for a 50% discount off standard tariffed telephone line installation charges. Residential Customers who add two (2) unregulated Cox Affiliate Services at the time of their regulated telephone line installation will receive a 100% discount of standard tariffed telephone line installation charges.

² Initial Connection charges for commercial service may be waived in competitive situations. Other charges may apply for inside wire repair and/or additional jack installation.

³ Upon the Customer's request and at no charge, Cox will freeze the Customer's PIC and/or LPIC selection on a per-line basis.

⁴ Charges will be waived if Cox Long Distance service is selected.

⁵ Applies to the electronic reactivation of line when soft disconnect due to non-pay has been cured.

⁶ This fee is assessed in situations where a Cox collection agent visits a Customer's premises to collect payment from the Customer in order for the Customer to continue service without interruption.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1 .A New Orleans Local Exchange Service, cont'd

3.1.A.2 Local Line, cont'd

2. Local Line Rates and Charges, cont'd

b. Reserved

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c. **Cox Voice Preferred**

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Where facilities exist and operating conditions permit, Cox Voice Preferred offers Residential Customers in Company's service area with unlimited intrastate and interstate direct-dialed toll calling subject to the conditions below. Cox Voice Preferred includes:

1. One flat-rated Residential Access Line with Simultaneous Ring and High Definition Voice (HD Voice),
2. Unlimited Cox Long Distance call plan for both intra- and inter-LATA toll services,
3. Preferred Feature Pack includes: Caller ID Per Call Blocking, Call Return, 3-Way Calling, Anonymous Call Rejection, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID with Calling Name, Selective Call Forwarding, Selective Call Rejection, Speed Dial 8 and Speed Dial 30, and
4. Voicemail.

Terms and Conditions

1. The applicable monthly recurring charge for Cox Voice Preferred will be billed in advance in accordance with rules of this tariff applicable to the payment of recurring charges for local exchange service.
2. The unlimited toll calls under this package may be directly dialed from the line designated by the Customer to any place within Louisiana, the 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam, CNMI, American Samoa and Canada.
3. The unlimited intraLATA and interLATA toll minutes included in this package (1) shall apply exclusively to direct-dialed calls made from the line subject to this plan, (2) have no cash value for refund purposes, (3) are not transferable or assignable, and (4) shall not apply toward operator-assisted, collect calls, calls billed to a third party or credit cards, or calls to directory assistance.
4. International toll calls to landlines in Mexico are included in this package.

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(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings, 5th Revised Page No. 120.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1 .A New Orleans Local Exchange Service, cont'd

3.1.A.2 Local Line, cont'd

2. Local Line Rates and Charges, cont'd

c. Cox Voice Preferred, cont'd

Terms and Conditions, cont'd

5. If usage under this plan is not consistent with typical Residential Customer usage, at the Company's sole discretion, the Company may suspend, restrict or cancel Customer's service without prior notice. Calls that are not consistent with typical Residential voice use include but are not limited to: non-voice services, use for general business purposes, commercial facsimile, auto-dialing, resale, call centers and telemarketing. Callers must dial 1+ area code + 7-digit telephone number for the call to be included in the Cox Unlimited plan. This is a flat rate call plan; call detail is not available with this plan. Customers must subscribe to Cox Long Distance and also to the Company's local exchange service. This plan is available to Customers on a per-line basis. Unlimited service is reserved for direct-dialed long distance calls and does not include multi-party conference calls or multiparty chat lines, directory assistance, per-use feature calling, operator services, international calling and toll free calling services; such calls are subject to additional charges. Taxes, fees and other charges apply.

Rates and Charges

Monthly Recurring Charge: **\$20.00**¹

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¹ Monthly recurring charge includes local access, long distance, and select features.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.A New Orleans Local Exchange Service, cont'd.

3.1.A.2 Local Line, cont'd

2. Local Line Rates and Charges, cont'd

d. Reserved

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(M) Material moved to Obsolete Services Section, page 134.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.A New Orleans Local Exchange Service, cont'd.

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3.1.A.2 Local Line, cont'd

(T)

2. Local Line Rates and Charges, cont'd

(T)

e. Optional Features-Business

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<u>Optional Features</u> (per line equipped)	<u>Bus. Per</u> <u>Mo.</u> <u>(\$)</u>	<u>Per Use</u> <u>(\$)</u>	<u>NRC</u> <u>(\$)</u>
900/976 Blocking	4.05		N/C
Anonymous Call Rejection	.90		N/C
Busy Line Redial/Repeat Dialing	4.05	.68	N/C
Call Forwarding	3.11		N/C
Call Forwarding - Busy	.90 ¹		N/C
Call Forwarding - No Answer	.90 ¹¹		N/C
Call Forwarding - Remote Access	5.05		N/C
Call Forwarding on Call Waiting	6.75 ²		N/C
Call Hold	4.05		
Calling Number Block - per call	N/A	.68	N/C
Call Return	4.05	.68	N/C
Call Trace - per use	N/A	4.50	N/C
Call Transfer	4.46		
Call Waiting	3.11		N/C
Call Waiting ID	5.40		N/C
Caller ID	9.00		N/C

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(M) Certain text previously appearing on this page moved to 4th Revised Page 63.1

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¹ Purchase of Call Forwarding is required to use this feature.

² Purchase of Call Waiting is required to use this feature.

LOCAL EXCHANGE SERVICE

SECTION 3 – Service Descriptions, cont'd.

3.1.A New Orleans Local Exchange Service, cont'd.

3.1.A.2 Local Line, cont'd

2. Local Line Rates and Charges, cont'd

e. Optional Features-Business, cont'd

<u>Optional Features</u> (per line equipped)	<u>Bus. Per</u> <u>Mo.</u> <u>(\$)</u>	<u>Per Use</u> <u>(\$)</u>	<u>NRC</u> <u>(\$)</u>
Line Number Block	4.05		N/C
Long Distance Alert	3.15		N/C
Priority Ring	3.15		N/C
Remote Call Forwarding (first path)	16.65		11.75
Remote Call Forwarding (each additional path)	16.65		N/C
Selective Call Acceptance	4.05		N/C
Selective Call Forwarding	4.05		N/C
Selective Call Rejection	4.05		N/C
Six Way Calling	8.00		N/C
Speed Calling – 8 Numbers	3.11		N/C
Speed Calling – 30 Numbers	3.60		N/C
Three-Way Calling	3.11	.68	N/C
<i>Feature Packages</i>			
Business Value Package	10.00		N/C
Business ID Package	14.00		N/C
<i>Cox Pick 8 Package</i>	<i>15.00</i>		<i>N/C</i>
Phone Control Plus Package	10.00		N/C
Self Activated Calls on the Go	5.00		N/C
Solution Package	20.95		N/C

(N)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 .A New Orleans Local Exchange Service, cont'd.

3.1.A.2 Local Line, cont'd

2. Local Line Rates and Charges, cont'd

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(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings located on 2nd Revised Page 121.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 .A New Orleans Local Exchange Service, cont'd.

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.A New Orleans Local Exchange Service, cont'd

3.1.A.3 Reserved

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.A New Orleans Local Exchange Service, cont'd

3.1.A.3 Reserved, cont'd

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.A New Orleans Local Exchange Service, cont'd

3.1.A.3 Reserved, cont'd

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.A New Orleans Local Exchange Service, cont'd.

3.1.A.3 Reserved, cont'd.

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(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings, Original Page No. 119.3.3.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.A New Orleans Local Exchange Service, cont'd.

3.1.A.3 Reserved, cont'd.

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.A New Orleans Local Exchange Service, cont'd.

3.1.A.4 Reserved

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.A New Orleans Local Exchange Service, cont'd

3.1.A.4 Reserved, cont'd.

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.A New Orleans Local Exchange Service, cont'd

3.1.A.4 Reserved, cont'd

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(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings, Original Page No. 119.4.2.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.A New Orleans Local Exchange Service, cont'd

3.1.A.4 Reserved, cont'd.

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(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings, Original Page No. 119.4.3.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.A New Orleans Local Exchange Service, cont'd

3.1.A.4 Reserved, cont'd

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.A New Orleans Local Exchange Service, cont'd

3.1.A.4 Reserved, cont'd

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.A New Orleans Local Exchange Service, cont'd

3.1.A.4 Reserved, cont'd

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4. Package Description, cont'd

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.A New Orleans Local Exchange Service, cont'd

3.1.A.4 Reserved, cont'd

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.A New Orleans Local Exchange Service, cont'd

3.1.A.4 Reserved, cont'd

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4. Package Description, cont'd

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(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings, Original Page No. 119.4.8.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.A New Orleans Local Exchange Service, cont'd

3.1.A.4 Reserved, cont'd

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4. Package Description, cont'd

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(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings, Original Page No. 119.4.9.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.A New Orleans Local Exchange Service, cont'd

3.1.A.4 Reserved, cont'd

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.A New Orleans Local Exchange Service, cont'd

3.1.A.4 Revised, cont'd

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.A New Orleans Local Exchange Service, cont'd

3.1.A.4 Reserved, cont'd

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.A New Orleans Local Exchange Service, cont'd

3.1.A.4 Reserved, cont'd

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.A New Orleans Local Exchange Service, cont'd

3.1.A.4 Reserved, cont'd

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.A New Orleans Local Exchange Service, cont'd

3.1.A.4 Reserved, cont'd

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.A New Orleans Local Exchange Service, cont'd

3.1.A.4 Reserved, cont'd

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.A New Orleans Local Exchange Service, cont'd

3.1.A.4 Reserved, cont'd

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.A New Orleans Local Exchange Service, cont'd

3.1.A.4 Reserved, cont'd

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.A New Orleans Local Exchange Service, cont'd.

3.1.A.4 Reserved, cont'd.

(T/M)

6. Rates and Charges

(M)

A. Flat Rate Pricing

The three packages available in the Centrex offering are priced below. A Non-Recurring charge applies for each package per line or station. Customers must purchase a minimum of 5 centrex lines.

Package	Non-Recurring Charge	Monthly Recurring Charges			
	Install per line	1 Year	2 Year	3 Year	5 Year
Basic Centrex	\$10	\$25	\$25	\$23	\$21
Attendant Centrex	\$10	\$40	\$36	\$33	\$30
Call Center Centrex	\$10	\$40	\$36	\$33	\$30
A-la-Carte Features per station		\$4	\$3	\$3	\$2

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.A New Orleans Local Exchange Service, cont'd.

3.1.A.5 Reserved

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.A New Orleans Local Exchange Service, cont'd

3.1.A.5 Reserved, cont'd

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.A New Orleans Local Exchange Service, cont'd

3.1.A.5 Reserved, cont'd

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.A New Orleans Local Exchange Service, cont'd

3.1.A.5 Reserved, cont'd

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.A New Orleans Local Exchange Service, cont'd

3.1.A.5 Reserved, cont'd

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(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings, Original Page No. 119.5.4.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.A New Orleans Local Exchange Service, cont'd

3.1.A.5 Reserved, cont'd

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(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings, Original Page No. 119.5.5.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.A New Orleans Local Exchange Service, cont'd

3.1.A.5 Reserved, cont'd

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(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings, Original Page No. 119.5.5.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.A New Orleans Local Exchange Service, cont'd

3.1.A.5 Reserved, cont'd

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.A New Orleans Local Exchange Service, cont.

(T)

[Reserved for Future Use]

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.A New Orleans Local Exchange Service, cont.

(T)

[Reserved for Future Use]

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 .A New Orleans

A Customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator.

3.1.A.6 Directory Assistance

1. Each call to Directory Assistance will be charged as follows:

Residential, per call:\$2.49

Business, per call: **\$2.49**

(I)

The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

2. A credit will be given for calls to Directory Assistance as follows:

-The Customer experiences poor transmission or is cut-off during the call; or

-The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify her Customer Service representative.

-The Customer is handicapped such that he is unable to use the directory.

3. Charges for Directory Assistance (DA) are not applicable to calls placed from Customers whose physical, visual, mental or reading disabilities prevent them from using the telephone or the directory. The method of exempting those disabled Customers shall be via the completion of an exemption form supplied by the Company and the Company's acceptance of that form. The exemption for disabled Customers includes sent-paid calls from the Customers' local exchange service. If abuse of this exemption is confirmed by investigation, this exemption may be removed. Third number billing of DA calls to the disabled Customers' local exchange service are not exempt.
4. Charges for Directory Assistance Service are not applicable to calls placed from Hospitals.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.A New Orleans Local Exchange Service, cont'd.

3.1.A.7 Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. In addition to the rates specified in Section 3.1A.2.2, surcharges as specified in 2 following, will apply:

1. Definitions

Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Credit Cards: Provides the Customer with the capability to place a call using a **credit** card with the assistance of an operator. (T)
(T)

Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the carrier. The call may be billed to the called party.

Station to Station: Calls complete with the assistance of an operator to a particular Station. The call may be billed to the called party.

General Assistance: The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800/888 telephone numbers, but does not request the operator to complete the call.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.A New Orleans Local Exchange Service, cont'd.

3.1.A.7 Operator Assistance. Cont'd.

2. Operator Assisted Surcharges

The following surcharges will be applied on a per call basis. Additional charges may apply as stated in Section 3.8.1 (Rates-Message Telecommunications Service (MTS)).

Third Number Billing (Operator Dialed) \$1.83

Credit Card (Operator Dialed) \$1.83

Collect Calling (Operator Dialed) \$1.83

Collect Calling (Customer Dialed) \$1.83

Person to Person (Operator Dialed) \$3.13

Person to Person (Customer Dialed) \$3.13

Station to Station (Operator Dialed) \$1.83

General Assistance N/C

(D)
(T)
(D)

3. 1. 0+ Dialing

The customer utilizes "0+" dialing to access the Company's operator services. Rates set forth in section 3.8.1.6 ("Rates-Operator Assisted Calls") below.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.A New Orleans Local Exchange Service, cont'd.

(T)

3.1.A.7 Operator Assistance, cont'd.

(T)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.A New Orleans Local Exchange Service, cont'd.

(T)

3.1.A.8 Directory Listings

(T)

The Company shall provide for a single directory listing (per number), termed the primary listing, in the telephone directory published by on or behalf of the incumbent local exchange carrier in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listings of additional Customer Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.

1. The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made. (T)
2. The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto. (T)
3. Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto. (T)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

- 3.1.A New Orleans Local Exchange Service, cont'd.** (T)
- 3.1.A.8 Directory Listings, cont'd.** (T)
4. In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule. (T)
5. Directory listings are provided in connection with each Customer service as specified herein. (T)
- a. Primary Listing:** A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge. (T)
- b. Additional Listings:** In connection with business service, additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in 6. following. (T)
- c. Non-published Listings:** Listings that are not printed in directories nor available from Directory Assistance. Non-published Telephone Service will be furnished, at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.1.5 Rates for Non-published Listings are as specified in 6 following. (T)
- d. Non-Directory Listed:** A non-directory listed number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such Listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Rates for Non-listed Listings are specified in 6 following. (M)(T)

(M) Certain material appearing on this page previously appeared on 2nd Revised Page 86.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.A New Orleans Local Exchange Service, cont'd.

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3.1.A.8 Directory Listings, cont'd.

(T)

6. Directory Listings Rates

(M)(T)

	Residential		Business	
	Monthly	NRC	Monthly	NRC
Primary Listing	N/C	N/A	N/C	N/A
Additional Listing	\$1.25	\$9.95	\$2.50	\$26.00
Non-Published ¹	\$5.50	\$9.95	\$5.50	\$26.00
Non-Published Other ¹	N/C	N/A	N/C	N/A
Non-Published Listed ¹	\$1.95	\$9.95	\$1.76	\$26.00
Directory Listing-Change	N/A	\$17.00	N/A	\$35.00
TN Change Charge	N/A	\$25.00	N/A	\$35.00
Non-Listed Directory	3.50	9.95	3.50	N/A

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(M) Material previously appearing on this page has been moved to 3rd Revised page 85.

(M) Material appearing on this page previously appeared on 10th Revised Page 87.

¹ Distinctive Ring customers will not be assessed this charge.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.A New Orleans Local Exchange Service, cont'd.

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(M) Material previously appearing on this page has been moved to 3rd Revised Page 86.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 .B Baton Rouge Local Exchange Service

3.1.B.1 Services/Service Area/Calling Areas

Where facilities are available, exchange and local service areas are defined by the following Louisiana exchanges:

COX BATON ROUGE SERVICE AREA:

Baton Rouge	Gonzales (N)	Sorrento (N)
Denham Springs	Livingston	Vacherie
Donaldsonville	Lutcher	White Castle
Dutch Town (N)	Plaquemine	Zachary
French Settlement (N)	Rougon	
Galvez (N)	Saint Gabriel	

(N)

(N)

(N)

(N)

LOCAL EXCHANGE SERVICE

SECTION 3 – Service Descriptions

3.1.B Baton Rouge Local Exchange Service, cont'd

3.1.B.1 Services/Service Area/Calling Areas, cont'd

1. Local Calling Areas

Exchange	Local Service Area
Baton Rouge	Albany , Baton Rouge, Clinton , Convent , Denham Springs, Donaldsonville, Dutch Town, French Settlement, Galvez, Gonzales, Greensburg , Innis , Jackson , Livingston, Livonia , Lutcher , Maringouin , Maurepas, Montpelier , Morganza , New Roads , Plaquemine, Rosedale , Rougon, Sorrento, Springfield , St. Francisville , St. Gabriel, Tunica , Vacherie , White Castle , Wilson , Zachary
Denham Springs	Albany , Baton Rouge, Clinton , Convent , Denham Springs, Donaldsonville , Dutch Town , French Settlement , Galvez , Gonzales , Greensburg , Innis , Jackson , Livingston, Livonia , Lutcher , Maringouin , Maurepas , Montpelier , Morganza , New Roads , Plaquemine , Rosedale , Rougon , Sorrento , Springfield , St. Francisville , St. Gabriel , Tunica , Vacherie , White Castle , Wilson , Zachary
Donaldsonville	Albany , Baton Rouge, Clinton , Convent, Denham Springs , Donaldsonville, Dutch Town, French Settlement, Galvez, Gonzales, Greensburg , Innis , Jackson , Livingston , Livonia , Lutcher , Maringouin , Maurepas, Montpelier , Morganza , Napoleonville, New Roads , Plaquemine , Rosedale , Rougon , Sorrento, Springfield , St. Francisville , St. Gabriel , Tunica , Vacherie , White Castle , Wilson , Zachary
Dutch Town	Albany , Baton Rouge, Clinton , Convent , Denham Springs , Donaldsonville, Dutch Town, French Settlement, Galvez, Gonzales, Greensburg , Innis , Jackson , Livingston , Livonia , Lutcher , Maringouin , Maurepas, Montpelier , Morganza , New Roads , Plaquemine , Rosedale , Rougon , Sorrento, Springfield , St. Francisville , St. Gabriel , Tunica , Vacherie , White Castle , Wilson , Zachary
French Settlement	Albany , Baton Rouge, Clinton , Convent , Denham Springs , Donaldsonville, Dutch Town, French Settlement, Galvez, Gonzales, Greensburg , Innis , Jackson , Livingston , Livonia , Lutcher , Maringouin , Maurepas, Montpelier , Morganza , New Roads , Plaquemine , Rosedale , Rougon , Sorrento, Springfield , St. Francisville , St. Gabriel , Tunica , Vacherie , White Castle , Wilson , Zachary

(M) Certain material previously appearing on this page has been moved to Original Page No.'s 87.2.1 and 87.2.2.

LOCAL EXCHANGE SERVICE

SECTION 3 – Service Descriptions

3.1.B Baton Rouge Local Exchange Service, cont'd

3.1.B.1 Services/Service Area/Calling Areas, cont'd

1. Local Calling Areas, cont'd.

Exchange	Local Service Area
Galvez	Albany, Baton Rouge, Clinton, Convent, Denham Springs, Donaldsonville, Dutch Town, French Settlement, Galvez, Gonzales, Greensburg, Innis, Jackson, Livingston, Livonia, Lutch er, Maringouin, Maurepas, Montpelier, Morganza, New Roads, Plaquemine, Rosedale, Rougon, Sorrento, Springfield, St. Francisville, St. Gabriel, Tunica, Vacherie, White Castle, Wilson, Zachary
Gonzales	Albany, Baton Rouge, Clinton, Convent, Denham Springs, Donaldsonville, Dutch Town, French Settlement, Galvez, Gonzales, Greensburg, Innis, Jackson, Livingston, Livonia, Lutch er, Maringouin, Maurepas, Montpelier, Morganza, New Roads, Plaquemine, Rosedale, Rougon, Sorrento, Springfield, St. Francisville, St. Gabriel, Tunica, Vacherie, White Castle, Wilson, Zachary
Livingston	Albany, Baton Rouge, Clinton, Convent, Denham Springs, Donaldsonville, Dutch Town, French Settlement, Galvez, Gonzales, Greensburg, Innis, Jackson, Livingston, Livonia, Lutch er, Maringouin, Maurepas, Montpelier, Morganza, New Roads, Plaquemine, Rosedale, Rougon, Sorrento, Springfield, St. Francisville, St. Gabriel, Tunica, Vacherie, White Castle, Wilson, Zachary
Lutcher	Albany, Baton Rouge, Clinton, Convent, Denham Springs, Donaldsonville, Dutch Town, French Settlement, Galvez, Gonzales, Greensburg, Innis, Jackson, Livingston, Livonia, Lutch er, Maringouin, Maurepas, Montpelier, Morganza, New Roads, Plaquemine, Rosedale, Rougon, Sorrento, Springfield, St. Francisville, St. Gabriel, Tunica, Vacherie, White Castle, Wilson, Zachary
Plaquemine	Albany, Baton Rouge, Clinton, Convent, Denham Springs, Donaldsonville, Dutch Town, French Settlement, Galvez, Gonzales, Greensburg, Innis, Jackson, Livingston, Livonia, Lutch er, Maringouin, Maurepas, Montpelier, Morganza, New Roads, Plaquemine, Rosedale, Rougon, Sorrento, Springfield, St. Francisville, St. Gabriel, Tunica, Vacherie, White Castle, Wilson, Zachary

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LOCAL EXCHANGE SERVICE

SECTION 3 – Service Descriptions

3.1.B Baton Rouge Local Exchange Service, cont'd

3.1.B.1 Services/Service Area/Calling Areas, cont'd

1. Local Calling Areas, cont'd.

Exchange	Local Service Area
Rougon	<i>Albany, Baton Rouge, Clinton, Convent, Denham Springs, Donaldsonville, Dutch Town, French Settlement, Galvez, Gonzales, Greensburg, Innis, Jackson, Livingston, Livonia, Lutcher, Maringouin, Maurepas, Montpelier, Morganza, New Roads, Plaquemine, Rosedale, Rougon, Sorrento, Springfield, St. Francisville, St. Gabriel, Tunica, Vacherie, White Castle, Wilson, Zachary</i>
Saint Gabriel	<i>Albany, Baton Rouge, Clinton, Convent, Denham Springs, Donaldsonville, Dutch Town, French Settlement, Galvez, Gonzales, Greensburg, Innis, Jackson, Livingston, Livonia, Lutcher, Maringouin, Maurepas, Montpelier, Morganza, New Roads, Plaquemine, Rosedale, Rougon, Sorrento, Springfield, St. Francisville, St. Gabriel, Tunica, Vacherie, White Castle, Wilson, Zachary</i>
Sorrento	<i>Albany, Baton Rouge, Clinton, Convent, Denham Springs, Donaldsonville, Dutch Town, French Settlement, Galvez, Gonzales, Greensburg, Innis, Jackson, Livingston, Livonia, Lutcher, Maringouin, Maurepas, Montpelier, Morganza, New Roads, Plaquemine, Rosedale, Rougon, Sorrento, Springfield, St. Francisville, St. Gabriel, Tunica, Vacherie, White Castle, Wilson, Zachary</i>
Vacherie	<i>Albany, Baton Rouge, Clinton, Convent, Denham Springs, Donaldsonville, Dutch Town, Edgard, French Settlement, Galvez, Gonzales, Greensburg, Innis, Jackson, Livingston, Livonia, Lutcher, Maringouin, Maurepas, Montpelier, Morganza, New Roads, Plaquemine, Rosedale, Rougon, Sorrento, Springfield, St. Francisville, St. Gabriel, Tunica, Vacherie, White Castle, Wilson, Zachary</i>
White Castle	<i>Albany, Baton Rouge, Clinton, Convent, Denham Springs, Donaldsonville, Dutch Town, French Settlement, Galvez, Gonzales, Greensburg, Innis, Jackson, Livingston, Livonia, Lutcher, Maringouin, Maurepas, Montpelier, Morganza, New Roads, Plaquemine, Rosedale, Rougon, Sorrento, Springfield, St. Francisville, St. Gabriel, Tunica, Vacherie, White Castle, Wilson, Zachary</i>
Zachary	<i>Albany, Baton Rouge, Clinton, Convent, Denham Springs, Donaldsonville, Dutch Town, French Settlement, Galvez, Gonzales, Greensburg, Innis, Jackson, Livingston, Livonia, Lutcher, Maringouin, Maurepas, Montpelier, Morganza, New Roads, Plaquemine, Rosedale, Rougon, Sorrento, Springfield, St. Francisville, St. Gabriel, Tunica, Vacherie, White Castle, Wilson, Zachary</i>

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions

3.1.B Baton Rouge Local Exchange Service, cont'd

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.B Baton Rouge Local Exchange Service, cont'd.

(N)

3.1.B.2 Local Line

Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.

1. Custom Calling Features

Custom Calling Features are optional central office services furnished to individual Residential Customers. Custom Calling Features are available where the Company's facilities exist and operating conditions permit.

a. Feature Descriptions

411/Operator Service Block:

Allows the Customer to block calls to 411/Operator Services from their home.

900/976 Block:

Allows Customers to block calls to 900 and 976 numbers from their home.

Anonymous Call Rejection: Allows the Customer to reject incoming calls from callers that intentionally block their caller identification information.

Block Collect Call:

Allows Customers to block collect calls from being passed to their home.

Busy Line Redial/Repeat Dialing: When activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and the called lines are checked for availability to complete the call. If, during this queuing process, the called line becomes idle, the customer is notified via a special ring, and the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed.

Call Forwarding: Allows the Customer to program his or her telephone so that incoming calls are forwarded to another number.

Call Forwarding - Busy: Automatically forwards all incoming calls to a Customer-defined alternate number when the Customer's line is off hook.

(N)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.B Baton Rouge Local Exchange Service, cont'd.

3.1.B.2 Local Line, cont'd.

1. Custom Calling Features, cont'd.

a. Feature Descriptions, cont'd

Call Forwarding - No Answer: Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.

Call Forwarding - Remote Access: Allows the Customer to change the forwarding of a call (edit, activate, or deactivate) from a remote location by dialing in and pressing a series of codes.

Call Forwarding on Call Waiting: Provides the Customer the capability to forward unanswered waiting calls to a Customer-designated number by using the combined functions of Call Waiting and Call Forward - No Answer. An incoming call to a busy line first receives standard waiting treatment in which an audible tone is heard by the called party and audible ringing is heard by the calling party. If the call is not answered after a period of time equal to the time-out value of Call Forward - No Answer, the incoming call is given Call Forward - No Answer treatment and is forwarded to a subscriber designated number.

Call ID Number Block (per call block): Allows the party placing an outgoing call to have his or her call blocked from having his or her number sent.

Call Return: Provides the Customer an announcement of the last phone number that called them. This feature is available on a per line (monthly) basis or on a per use basis.

Call Trace: Allows a Customer who has been receiving harassing or annoying phone calls to have the number of the caller recorded and kept by the Company. Customer must then file a complaint with appropriate law enforcement agencies. This feature is only available on a per use basis.

Call Transfer: Allows a customer to communicate between telephone instruments connected to the same primary access line; when another telephone on the line is answered, ringing stops. The originator of the call then picks up his received and communications begins. (N)
(N)
(N)
(N)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.B Baton Rouge Local Exchange Service, cont'd.

(N)

3.1.B.2 Local Line, cont'd.

1. Custom Calling Features, cont'd.

a. Feature Descriptions, cont'd

Call Waiting: The Customer, already involved in a call, receives a tone that another incoming call is waiting to be answered. The called party, hearing the call-waiting tone during the existing conversation, can choose to flash the switch-hook and connect to the incoming call. This feature includes Cancel Call Waiting that allows the subscriber to enter a code that disables the Call Waiting feature so that he or she will not hear a tone during a conversation with another party.

Call Waiting ID: Allows the Customer to receive calling party information during call waiting. Call Waiting ID presents the subscriber with a set of options to treat the incoming call. These options include forwarding the call, placing the call on hold, sending the call to treatment, placing the existing call on hold and answering the incoming call, or answering the call and dropping the existing call. This feature requires specialized Customer Premises Equipment.

Caller ID (Caller Name & Number Delivery): Allows the called party to see the name and where available the telephone number of the calling party. This feature requires specialized Customer Premises Equipment.

(N)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.B Baton Rouge Local Exchange Service, cont'd.

(N)

3.1.B.2 Local Line, cont'd.

1. Custom Calling Features, cont'd.

a. Feature Descriptions, cont'd

Distinctive Ring: Where facilities and operating conditions permit, this feature allows more than one directory number to terminate on a telephone line and telephone set. Each directory number has a distinctive ringing sequence.

Long Distance Alert: This feature helps increase the completion of toll calls by providing a distinctive call waiting tone (if the line is off-hook) or a distinctive ringing cadence (if the line is on-hook) that alerts the subscriber to an incoming long distance call.

Priority Ringing: Allows up to 31 directory numbers to be automatically identified by distinctive ringing. If a subscriber is engaged in conversation and a call from one of the designated directory numbers arrives, a distinctive call waiting tone accompanies the incoming call. All other calls ring normally.

(N)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.B Baton Rouge Local Exchange Service, cont'd.

3.1.B.2 Local Line, cont'd.

1. Custom Calling Features, cont'd.

a. Feature Descriptions, cont'd

Remote Call Forwarding (RCF): Uses a telephone number and a central office switch to automatically forward all incoming calls dialed to the Remote Call Forwarded telephone number to the terminating telephone number. All toll calls will be carried over the Cox long distance network. RCF is provided on condition that the Customer subscribes to a sufficient number of RCF paths to adequately handle calls to the RCF number without impairing other services offered by the Company. Charges for additional talk paths will apply per path for non-Cox RCF numbers.

Remote Call Forwarding Additional Paths: Allows the Customer to order additional paths to handle incoming calls related to Remote Call Forwarding. (N)
(N)
(N)

Selective Call Acceptance: Allows the Customer to create a list of telephone numbers. Incoming calls from these numbers are accepted. All other calls are forwarded to an announcement.

Selective Call Forwarding: Allows the Customer to create a list of telephone numbers. Incoming calls from these numbers may be forwarded to another number instead of being completed at the subscriber's telephone number. All other calls are completed as usual.

Selective Call Blocking: Allows the Customer to create a list of telephone numbers. Incoming calls from these numbers are forwarded to an announcement. All other calls are accepted. This feature is available on a per line (monthly) basis or on a per use basis.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.B Baton Rouge Local Exchange Service, cont'd.

3.1.B.2 Local Line, cont'd.

1. Custom Calling Features, cont'd.

a. Feature Descriptions, cont'd

(M)

(M)

Six Way Calling: Allows the Customer to conference up to four lines to an existing call so all six can speak together in the same conversation. This feature is available on a per line (monthly) basis.

Speed Dialing 8: Allows a Customer to preprogram up to eight telephone numbers. The Customer may automatically dial the programmed number by depressing the associated one or two-digit number code on the telephone's keypad.

Three Way Calling: Allows the Customer to conference in a third person to an existing call so all three people can speak together in the same conversation. This feature is available on a per line (monthly) basis or on a per use basis.

HD (High Definition) Voice: Provides Residential Customers crystal clear conversations with reduced background noise. Requires CPE/Handset support for both calling and called parties. A standard call will be established if HD Voice is not supported.

Simultaneous Ring: The simultaneous ring feature can ring several different phones at one time when an incoming call is received. All designated (programmed) numbers will ring at the same time and the call can be answered from any of the programmed devices.

(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings, 1st Revised Page 126.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.B Baton Rouge Local Exchange Service, cont'd.

3.1.B.2 Local Line, cont'd

1. Custom Calling Features, cont'd

b. Feature Packages

(M)

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(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings, 1st Revised Page No. 126.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.B Baton Rouge Local Exchange Service, cont'd.

3.1.B.2 Local Line, cont'd

2. Local Line Rates and Charges

A Local Line Customer will be charged applicable Non-Recurring Charges (NRCs), monthly Recurring Charges as specified in Sections 3.1.B.2.2(a) through (d).

a. Non-Recurring Charges

	Residential	Business
Professional Install-Line Connection Charge ¹	\$100.00	
Self Install-Line Connection Charge	\$0.00	
Failed Self Install	\$100.00	
Line Connection Charge ²		
-per first line		\$76.50
-per additional line on same order		\$28.80
Account Changes		
- per billing record change	\$9.95	\$25.00
Electronic Reconnect Charge		
-per line	\$20.00 ³	\$55.00
Hunting (per line – trunk)	N/A	\$8.00
Premises Collection Charge ⁴		
-per visit	\$25.00	N/A

(I)
(R)
(I)

¹ Residential Customers that add one (1) unregulated Cox Affiliate Service at the time of their installation of their regulated telephone line are eligible for a 50% discount off standard tariffed telephone line installation charges. Residential Customers who add two (2) unregulated Cox Affiliate Services at the time of their regulated telephone line installation will receive a 100% discount of standard tariffed telephone line installation charges.

² Initial Connection charges for commercial service may be waived in competitive situations. Other charges may apply for inside wire repair and/or additional jack installation.

³ Applies to the electronic reactivation of line when soft disconnect due to non-pay has been cured.

⁴ This fee is assessed in situations where a Cox collection agent visits a Customer's premises to collect payment from the Customer in order for the Customer to continue service without interruption.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.B Baton Rouge Local Exchange Service, cont'd.

3.1.B.2 Local Line, cont'd

2. Local Line Rates and Charges, cont'd.

b. Reserved

(T/M)

(M)

c. **Cox Voice Preferred**

(N)

Where facilities exist and operating conditions permit, Cox Voice Preferred offers Residential Customers in Company's service area with unlimited intrastate and interstate direct-dialed toll calling subject to the conditions below. Cox Voice Preferred includes:

1. One flat-rated Residential Access Line with Simultaneous Ring and High Definition Voice (HD Voice),
2. Unlimited Cox Long Distance call plan for both intra- and inter-LATA toll services,
3. Preferred Feature Pack includes: Caller ID Per Call Blocking, Call Return, 3-Way Calling, Anonymous Call Rejection, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID with Calling Name, Selective Call Forwarding, Selective Call Rejection, Speed Dial 8 and Speed Dial 30, and
4. Voicemail.

Terms and Conditions

1. The applicable monthly recurring charge for Cox Voice Preferred will be billed in advance in accordance with rules of this tariff applicable to the payment of recurring charges for local exchange service.
2. The unlimited toll calls under this package may be directly dialed from the line designated by the Customer to any place within Louisiana, the 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam, CNMI, American Samoa and Canada.
3. The unlimited intraLATA and interLATA toll minutes included in this package (1) shall apply exclusively to direct-dialed calls made from the line subject to this plan, (2) have no cash value for refund purposes, (3) are not transferable or assignable, and (4) shall not apply toward operator-assisted, collect calls, calls billed to a third party or credit cards, or calls to directory assistance.
4. International toll calls to landlines in Mexico are included in this package.

(N)

(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings, 5th Revised Page No. 120.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.B Baton Rouge Local Exchange Service, cont'd

3.1.B.2 Local Line, cont'd

2. Local Line Rates and Charges, cont'd

c. Cox Voice Preferred, cont'd

(N)

Terms and Conditions, cont'd

5. If usage under this plan is not consistent with typical Residential Customer usage, at the Company's sole discretion, the Company may suspend, restrict or cancel Customer's service without prior notice. Calls that are not consistent with typical Residential voice use include but are not limited to: non-voice services, use for general business purposes, commercial facsimile, auto-dialing, resale, call centers and telemarketing. Callers must dial 1+ area code + 7-digit telephone number for the call to be included in the Cox Unlimited plan. This is a flat rate call plan; call detail is not available with this plan. Customers must subscribe to Cox Long Distance and also to the Company's local exchange service. This plan is available to Customers on a per-line basis. Unlimited service is reserved for direct-dialed long distance calls and does not include multi-party conference calls or multiparty chat lines, directory assistance, per-use feature calling, operator services, international calling and toll free calling services; such calls are subject to additional charges. Taxes, fees and other charges apply.

Rates and Charges

Monthly Recurring Charge: **\$20.00**¹

(N)

¹ Monthly recurring charge includes local access, long distance, and select features.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.B Baton Rouge Local Exchange Service, cont'd.

3.1.B.2 Local Line, cont'd

2. Local Line Rates and Charges, cont'd.

d. Reserved

(M)

(M)

(M) Material moved to Obsolete Services Section, page 134.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.B Baton Rouge Local Exchange Service, cont'd.

3.1.B.2 Local Line, cont'd

2. Local Line Rates and Charges, cont'd.

e. Optional Features-Business, per line equipped

	<u>Per Mo.</u> <u>(\$)</u>	<u>Per Use</u> <u>(\$)</u>	<u>NRC</u> <u>(\$)</u>
900/976 Blocking	FREE		N/C
Anonymous Call Rejection	0.90		N/C
Block Operator Assisted Calls	FREE		N/C
Block International Toll Calls	FREE		N/C
Block Local Directory Assistance	0.00		N/C
Busy Line Redial	4.05	0.68	N/C
Call Forwarding	3.11		N/C
Call Forwarding - Busy♦	0.90		N/C
Call Forwarding - No Answer♦	0.90		N/C
Call Forwarding-Remote Access♦	5.05		N/C
Call Forwarding of Call Waiting♦*	3.00		N/C
Call Hold	4.05		N/C
Call Return	4.05	0.68	N/C
Call Trace (per use)	N/A	4.50	N/C
<i>Call Transfer</i>	<i>4.46</i>		<i>11.75</i>
Call Waiting	3.11		N/C
Call Waiting ID	5.40		N/C
Caller ID	7.50		N/C
Distinctive Ring	3.11		N/C
Line Number Block (per call)	FREE		N/C
Priority Ring	3.15		N/C
<i>Remote Call Forwarding (RCF)</i>	<i>16.65</i>		<i>11.75</i>
<i>RCF-Add'l Call Path, per path</i>	<i>16.65</i>		<i>11.75</i>
Selective Call Acceptance	4.50		N/C
Selective Call Forwarding	4.50		N/C
Selective Call Rejection	4.50		N/C
Speed Calling-8	3.11		N/C
Speed Calling-30	4.50		N/C
Three-Way Calling	3.11	0.68	N/C
Business Value Package	10.95		N/C
Business ID Package	14.95		N/C
Business Solutions Package	20.95		N/C

(N)

(N)

(N)

♦ Must have call forwarding for these features.

* Purchase of Call Waiting is required to use this feature.

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Issued By: Ida Bourne
Manager, Tariff Development
Cox Communications, Inc.
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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.B Baton Rouge Local Exchange Service, cont'd.

(D)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.B Baton Rouge Local Exchange Service, cont'd

3.1.B.3 Reserved

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.B Baton Rouge Local Exchange Service, cont'd

3.1.B.3 Reserved, Cont'd

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Original Page No. 119.6.1.

(M)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.B Baton Rouge Local Exchange Service, cont'd

3.1.B.3 Reserved, Cont'd

(T/M)

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(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings, Original Page No. 119.6.2.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.B Baton Rouge Local Exchange Service, cont'd

3.1.B.3 Reserved, Cont'd

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.B Baton Rouge Local Exchange Service, cont'd

3.1.B.3 Reserved, Cont'd

(T/M)

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.B Baton Rouge Local Exchange Service, cont'd

3.1.B.4 Reserved

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.B Baton Rouge Local Exchange Service, cont'd

3.1.B.4 Reserved, cont'd

(T/M)

1. Explanation of Terms, cont'd.

(M)

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(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings, Original Page No. 119.7.1.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.B Baton Rouge Local Exchange Service, cont'd

3.1.B.4 Reserved, cont'd

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.B Baton Rouge Local Exchange Service, cont'd

3.1.B.4 Reserved, cont'd

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(M)

(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings, Original Page No. 119.7.3.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.B Baton Rouge Local Exchange Service, cont'd

3.1.B.4 Reserved, cont'd

(T/M)

(M)

(M)

(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings, Original Page No. 119.7.4.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.B Baton Rouge Local Exchange Service, cont'd

3.1.B.4 Reserved, cont'd

(T/M)

(M)

(M)

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.B Baton Rouge Local Exchange Service, cont'd

3.1.B.4 Reserved, cont'd

(T/M)

(M)

(M)

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.B Baton Rouge Local Exchange Service, cont'd

3.1.B.4 Reserved, cont'd

(T/M)

(M)

(M)

(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings, Original Page No. 119.7.6.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.B Baton Rouge Local Exchange Service, cont'd.

3.1.B.5 Cox Converged Access Service

(N)

Cox may offer multiple services in bundled service arrangements. Bundled services include services not regulated and/or not under the jurisdiction of the State Corporation Commission or may include regulated or unregulated services provided by the Cox local service affiliate. Packages that include services regulated by the State Corporation Commission under this tariff bundled with those that are unregulated or provided by an affiliate shall be set forth in this section of the tariff.

1. General

The Cox Converged Access Service offers business Customers a bundled package that combines telephony service and the Cox-Affiliated Company's service for high-speed internet access. The package is available in two distinct options, Cox Converged Access and Cox Converged Access Plus. The services provided with these packages are:

Converged Access:

- Five (5) flat-rate business voice grade access lines,
- Six (6) service features as defined in Section 3.1.B.5.2. preceding,
- A block of 1,000 minutes per account of direct-dialed interstate¹ and intrastate long distance usage, and
- Access to the Cox-Affiliated Company's high-speed internet access service².
- Available on one, two, or three-year terms.

Converged Access Plus:

- Ten (10) flat-rate business voice grade access lines,
- Six (6) service features as defined in Section 3.1.B.5.2. preceding,
- A block of 2,500 minutes per account of direct-dialed interstate¹ and intrastate long distance usage, and
- Access to the Cox-Affiliated Company's high-speed internet access service².
- Available on one, two, or three-year terms.

¹ Interstate long distance is contained in on Cox's website, www.Cox.com, and is not regulated under this Tariff.

² Service not regulated under this Tariff.

(N)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.B Baton Rouge Local Exchange Service, cont'd.

3.1.B.5 Cox Converged Access Service

2. Regulations

Cox Converged Access Service will be provided to new and existing Cox Customers at a single-site business location. The Customer will pay a monthly recurring charge that will include a predetermined number of voice and data lines, features, and long distance service based on the service option selected.

A. Service Features

Features included in the Cox Converged Access service offering are as follows:

- Busy Line Redial
- Call Forwarding
- Call Waiting
- Caller ID
- Speed Calling 30
- Three-Way Calling

The Customer may order additional features on an a la' carte basis as indicated below:

- Caller ID w/Name/PRI - \$70.00

Other features not included in this bundled offering may be ordered pursuant to the terms, conditions and rates set forth in section 3.1.B.2.2 of this tariff.

B. Shared Minutes of Long Distance

Cox Converged Access Service includes a block of shared minutes of interstate¹ and intrastate long distance service. The block of minutes is pooled among all lines in the account. Any unused minutes remaining at the end of the billing period will not carry over to the next billing period and will have no residual value. Interstate calls in excess of the pooled block will be billed at five cents per minute and Intrastate calls will be billed at seven cents per minute.

3. Rates and Charges

	Converged Access	Converged Access Plus
Monthly Recurring	700.00	1,600.00
Installation	1,000.00	1,500.00

¹ Interstate long distance is contained in on Cox's website, www.Cox.com, and is not regulated under this Tariff.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.B Baton Rouge Local Exchange Service, cont'd

3.1.B.6 Directory Assistance

A Customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator.

- 1.** Each call to Directory Assistance will be charged as follows:

Residential, per call:\$2.49

Business, per call: **\$2.49**

(I)

The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

- 2.** A credit will be given for calls to Directory Assistance as follows. To obtain such a credit, the Customer must notify her Customer Service representative.

-The Customer experiences poor transmission or is cut-off during the call; or

-The Customer is given an incorrect telephone number.

- 3.** Charges for Directory Assistance (DA) are not applicable to calls placed from Customers whose physical, visual, mental or reading disabilities prevent them from using the telephone or the directory. The method of exempting those disabled Customers shall be via the completion of an exemption form supplied by the Company and the Company's acceptance of that form. The exemption for disabled Customers includes sent-paid calls from the Customers' local exchange service. If abuse of this exemption is confirmed by investigation, this exemption may be removed. Third number billing of DA calls to the disabled Customers' local exchange service are not exempt.

- 4.** Charges for Directory Assistance Service are not applicable to calls placed from Hospitals.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.B Baton Rouge Local Exchange Service, cont'd

3.1.B.7 Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. In addition to the rates specified in Section 3.1.B.7.2, surcharges as specified in 2 following, will apply:

1. Definitions

Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Credit Cards: Provides the Customer with the capability to place a call using a **credit** card with the assistance of an operator. (T)
(T)

Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the carrier. The call may be billed to the called party.

Station to Station: Calls complete with the assistance of an operator to a particular Station. The call may be billed to the called party.

General Assistance: The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800/888 telephone numbers, but does not request the operator to complete the call.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.B Baton Rouge Local Exchange Service, cont'd

3.1.B.7 Operator Assistance, cont'd.

2. Operator Assisted Surcharges:

The following surcharges will be applied on a per call basis. Additional charges may apply as stated in Section 3.8.1 (Rates-Message Telecommunications Service (MTS)).

Third Number Billing (Operator Dialed)	\$1.83	(D)
Credit Card (Operator Dialed)	\$1.83	(T)
Collect Calling (Operator Dialed)	\$1.83	(D)
Collect Calling (Customer Dialed)	\$1.83	
Person to Person (Operator Dialed)	\$3.13	
Person to Person (Customer Dialed)	\$3.13	
Station to Station (Operator Dialed)	\$1.83	
General Assistance	N/C	

3. 0+ Dialing

The customer utilizes "0+" dialing to access the Company's operator services. Rates set forth in section 3.8.1.6 ("Rates-Operator Assisted Calls") following.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.B Baton Rouge Local Exchange Service, cont'd

(T)

(D)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.B Baton Rouge Local Exchange Service, cont'd

(T)

3.1.B.8 Directory Listings

(T)

The Company shall provide for a single directory listing (per number), termed the primary listing, in the telephone directory published by on or behalf of the incumbent local exchange carrier in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listings of additional Customer Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.

1. The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made. (T)
2. The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto. (T)
3. Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto. (T)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

- 3.1.B Baton Rouge Local Exchange Service, cont'd** (T)
- 3.1.B.8 Directory Listings, cont'd.** (T)
4. In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule. (T)
5. Directory listings are provided in connection with each Customer service as specified herein. (T)
- a. Primary Listing: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge. (T)
- b. Additional Listings: In connection with business service, additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section 3.4.B.6 following. (T)
- c. Non-published Listings: Listings that are not printed in directories nor available from Directory Assistance. A Non-published Telephone Service will be furnished, at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.1.5. Rates for Non-published Listings are as specified in 6 following. (T)
(T)
- d. Non-Directory Listed: A non-directory listed number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such Listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Rates for Non-listed Listings are specified in 6 following. (M)(T)
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(M) Certain material appearing on this page previously appeared on Original Page 87.25.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.B Baton Rouge Local Exchange Service, cont'd

3.1.B.8 Directory Listings, cont'd.

6. Directory Listings Rates

a. Residential

	MRC (\$)	NRC (\$)
Primary Listing	N/C	N/A
Additional Listing	1.25	9.95
Name Only	N/C	N/A
Non-Published	5.50	9.95
Non-Published Other	N/C	N/A
Non-Directory Listed	3.50	9.95
Directory Listing Change	N/A	9.95
TN Change Charge	N/A	25.00

b. Business

	MRC (\$)	NRC (\$)
Primary Listing	N/C	N/A
Premium Listing	1.40	N/A
Additional Listing	1.46	18.50
Name Only	N/C	N/A
Non-Published	5.50	26.00
Non-Published Other	N/C	N/A
Non-Directory Listed	3.50	N/A
Foreign Listing	1.40	18.50
Directory Listing- Add or Change	N/A	35.00
TN Change Charge	N/A	N/A

(M) Material previously on this page has been moved to 1st Revised Page 87.24.

(M) Material appearing on this page previously appeared on 5th Revised Page 87.26

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.B Baton Rouge Local Exchange Service, cont'd

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.C Lafayette Local Exchange Service

3.1.C.1 Services/Service Area/Calling Areas (cont'd)

Where facilities are available, exchange and local service areas are defined by the following Louisiana exchanges:

COX LAFAYETTE SERVICE AREA:

Abbeville	Delcambre	Loreauville
Arnaudville	Duson	Morgan City
Baldwin	Erath	New Iberia
Breaux Bridge	Franklin	Patterson
Broussard	Henderson	Parks
Carencro	Jeanerette	Rayne
Cecelia	Kaplan	St. Martinville
Centerville	Lafayette	Youngsville
Crowley		

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.C Lafayette Local Exchange Service, cont'd.

3.1.C.1 Services/Service Area/Calling Areas, cont'd.

1. Local Calling Areas

Exchange	Local Service Area
Abbeville (BST)	Abbeville, Arnaudville, Baldwin, Basile, Breaux Bridge , Broussard, Cameron, Cankton , Carencro, Carlyss, Cecelia, Centerville, Chataigner, Church Point, Creole, Crowley, De Quincy, De Ridder , Delcambre, Duson, Elton, Erath, Eunice, Fenton, Forked Island, Franklin, Grand Chenier, Gueydan, Hackberry, Hayes, Henderson, Iota, Iowa , Jeanerette, Jennings, Johnson Bayou , Kaplan, Kinder, Krotz Springs, Lacassine , Lafayette, Lake Arthur, Lawtell, Leesville, Leonville, Lake Charles , Loreauville, Mamou, Melville, Merryville , New Iberia, Oberlin, Opelousas, Parks, Pecan Island, Pine Prairie, Port Barre, Ragley, Rayne, Reeves, Roanoke, St. Martinville, Starks, Sugartown, Sulphur, Sunset, Sweet Lake, Thornwell, Turkey Creek, Ville Platte, Vinton, Washington, Weeks Island, Welsh , Youngsville
Arnaudville	Abbeville, Arnaudville, Baldwin, Basile, Breaux Bridge, Broussard, Cameron, Cankton , Carencro, Carlyss, Cecelia, Centerville, Chataigner, Church Point, Creole, Crowley, De Quincy, De Ridder, Delcambre , Duson, Elton, Erath, Eunice, Fenton, Forked Island, Franklin, Grand Chenier, Gueydan, Hackberry, Hayes, Henderson, Iota, Iowa , Jeanerette, Jennings, Johnson Bayou, Kaplan, Kinder, Krotz Springs, Lacassine , Lafayette, Lake Arthur, Lawtell, Leesville, Leonville, Lake Charles , Loreauville, Mamou, Melville, Merryville , New Iberia, Oberlin, Opelousas, Parks, Pecan Island, Pine Prairie, Port Barre, Ragley, Rayne, Reeves, Roanoke, St. Martinville, Starks, Sugartown, Sulphur, Sunset, Sweet Lake, Thornwell, Turkey Creek, Ville Platte, Vinton, Washington, Weeks Island, Welsh , Youngsville
Baldwin (BST)	Abbeville, Arnaudville, Baldwin, Basile, Breaux Bridge , Broussard, Cameron, Cankton , Carencro, Carlyss, Cecelia, Centerville, Chataigner, Church Point, Creole, Crowley, De Quincy, De Ridder, Delcambre , Duson, Elton, Erath, Eunice, Fenton, Forked Island , Franklin, Grand Chenier, Gueydan, Hackberry, Hayes, Henderson, Iota, Iowa , Jeanerette, Jennings, Johnson Bayou, Kaplan, Kinder, Krotz Springs, Lacassine , Lafayette, Lake Arthur, Lawtell, Leesville, Leonville, Lake Charles , Loreauville, Mamou, Melville, Merryville , Morgan City, New Iberia, Oberlin, Opelousas, Parks , Patterson, Pecan Island, Pine Prairie, Port Barre, Ragley, Rayne, Reeves, Roanoke, St. Martinville, Starks, Sugartown, Sulphur, Sunset, Sweet Lake, Thornwell, Turkey Creek, Ville Platte, Vinton, Washington , Weeks Island, Welsh , Youngsville

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.C Lafayette Local Exchange Service, cont'd.

3.1.C.1 Services/Service Area/Calling Areas, cont'd.

1. Local Calling Areas, cont'd.

Exchange	Local Service Area
Breaux Bridge (Century)	Abbeville, Arnaudville, Baldwin, Basile, Breaux Bridge, Broussard, Cameron, Cankton, Carencro, Carlyss, Cecelia, Centerville, Chataigner, Church Point, Creole, Crowley, De Quincy, De Ridder, Delcambre, Duson, Elton, Erath, Eunice, Fenton, Forked Island, Franklin, Grand Chenier, Gueydan, Hackberry, Hayes, Henderson, Iota, Iowa, Jeanerette, Jennings, Johnson Bayou, Kaplan, Kinder, Krotz Springs, Lacassine, Lafayette, Lake Arthur, Lawtell, Leesville, Leonville, Lake Charles, Loreauville, Mamou, Melville, Merryville, New Iberia, Oberlin, Opelousas, Parks, Pecan Island, Pine Prairie, Port Barre, Ragley, Rayne, Reeves, Roanoke, St. Martinville, Starks, Sugartown, Sulphur, Sunset, Sweet Lake, Thornwell, Turkey Creek, Ville Platte, Vinton, Washington, Weeks Island, Welsh, Youngsville
Broussard (BST)	Abbeville, Arnaudville, Baldwin, Basile, Breaux Bridge, Broussard, Cameron, Cankton, Carencro, Carlyss, Cecelia, Centerville, Chataigner, Church Point, Creole, Crowley, De Quincy, De Ridder, Delcambre, Duson, Elton, Erath, Eunice, Fenton, Forked Island, Franklin, Grand Chenier, Gueydan, Hackberry, Hayes, Henderson, Iota, Iowa, Jeanerette, Jennings, Johnson Bayou, Kaplan, Kinder, Krotz Springs, Lacassine, Lafayette, Lake Arthur, Lawtell, Leesville, Leonville, Lake Charles, Loreauville, Mamou, Melville, Merryville, Morgan City, New Iberia, Oberlin, Opelousas, Parks, Patterson, Pecan Island, Pine Prairie, Port Barre, Ragley, Rayne, Reeves, Roanoke, St. Martinville, Starks, Sugartown, Sulphur, Sunset, Sweet Lake, Thornwell, Turkey Creek, Ville Platte, Vinton, Washington, Weeks Island, Welsh, Youngsville
Carencro (BST)	Abbeville, Arnaudville, Baldwin, Basile, Breaux Bridge, Broussard, Cameron, Cankton, Carencro, Carlyss, Cecelia, Centerville, Chataigner, Church Point, Creole, Crowley, De Quincy, De Ridder, Delcambre, Duson, Elton, Erath, Eunice, Fenton, Forked Island, Franklin, Grand Chenier, Gueydan, Hackberry, Hayes, Henderson, Iota, Iowa, Jeanerette, Jennings, Johnson Bayou, Kaplan, Kinder, Krotz Springs, Lacassine, Lafayette, Lake Arthur, Lawtell, Leesville, Leonville, Lake Charles, Loreauville, Mamou, Melville, Merryville, Morgan City, New Iberia, Oberlin, Opelousas, Parks, Patterson, Pecan Island, Pine Prairie, Port Barre, Ragley, Rayne, Reeves, Roanoke, St. Martinville, Starks, Sugartown, Sulphur, Sunset, Sweet Lake, Thornwell, Turkey Creek, Ville Platte, Vinton, Washington, Weeks Island, Welsh, Youngsville

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.C Lafayette Local Exchange Service, cont'd.

3.1.C.1 Services/Service Area/Calling Areas, cont'd. (cont'd)

1. Local Calling Areas, cont'd.

Exchange	Local Service Area
Cecelia (Century)	Abbeville, Arnaudville, Baldwin, Basile, Breaux Bridge, Broussard, Cameron, Cankton, Carencro, Carlyss, Cecelia, Centerville, Chataigner, Church Point, Creole, Crowley, De Quincy, De Ridder, Delcambre, Duson, Elton, Erath, Eunice, Fenton, Forked Island, Franklin, Grand Chenier, Gueydan, Hackberry, Hayes, Henderson, Iota, Iowa, Jeanerette, Jennings, Johnson Bayou, Kaplan, Kinder, Krotz Springs, Lacassine, Lafayette, Lake Arthur, Lawtell, Leesville, Leonville, Lake Charles, Loreauville, Mamou, Melville, Merryville, New Iberia, Oberlin, Opelousas, Parks, Pecan Island, Pine Prairie, Port Barre, Ragley, Rayne, Reeves, Roanoke, St. Martinville, Starks, Sugartown, Sulphur, Sunset, Sweet Lake, Thornwell, Turkey Creek, Ville Platte, Vinton, Washington, Weeks Island, Welsh, Youngsville
Centerville (BST)	Abbeville, Arnaudville, Baldwin, Basile, Breaux Bridge, Broussard, Cameron, Cankton, Carencro, Carlyss, Cecelia, Centerville, Chataigner, Church Point, Creole, Crowley, De Quincy, De Ridder, Delcambre, Duson, Elton, Erath, Eunice, Fenton, Forked Island, Franklin, Grand Chenier, Gueydan, Hackberry, Hayes, Henderson, Iota, Iowa, Jeanerette, Jennings, Johnson Bayou, Kaplan, Kinder, Krotz Springs, Lacassine, Lafayette, Lake Arthur, Lawtell, Leesville, Leonville, Lake Charles, Loreauville, Mamou, Melville, Merryville, Morgan City, New Iberia, Oberlin, Opelousas, Parks, Patterson, Pecan Island, Pine Prairie, Port Barre, Ragley, Rayne, Reeves, Roanoke, St. Martinville, Starks, Sugartown, Sulphur, Sunset, Sweet Lake, Thornwell, Turkey Creek, Ville Platte, Vinton, Washington, Weeks Island, Welsh, Youngsville
Crowley (BST)	Abbeville, Arnaudville, Baldwin, Basile, Breaux Bridge, Broussard, Cameron, Cankton, Carencro, Carlyss, Cecelia, Centerville, Chataigner, Church Point, Creole, Crowley, De Quincy, De Ridder, Delcambre, Duson, Elton, Erath, Eunice, Fenton, Forked Island, Franklin, Grand Chenier, Gueydan, Hackberry, Hayes, Henderson, Iota, Iowa, Jeanerette, Jennings, Johnson Bayou, Kaplan, Kinder, Krotz Springs, Lacassine, Lafayette, Lake Arthur, Lawtell, Leesville, Leonville, Lake Charles, Loreauville, Mamou, Melville, Merryville, New Iberia, Oberlin, Opelousas, Parks, Pecan Island, Pine Prairie, Port Barre, Ragley, Rayne, Reeves, Roanoke, St. Martinville, Starks, Sugartown, Sulphur, Sunset, Sweet Lake, Thornwell, Turkey Creek, Ville Platte, Vinton, Washington, Weeks Island, Welsh, Youngsville

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.C Lafayette Local Exchange Service, cont'd.

3.1.C.1 Services/Service Area/Calling Areas, cont'd.

1. Local Calling Areas, cont'd.

Exchange	Local Service Area
Delcambre (Delcambre Tel Co)	Abbeville, Arnaudville , Baldwin, Basile , Breaux Bridge , Broussard, Cameron , Cankton , Carencro, Carlyss , Cecelia , Centerville , Chataigner , Church Point , Creole , Crowley , De Quincy , De Ridder , Delcambre, Duson, Elton , Erath, Eunice , Fenton , Forked Island , Franklin , Grand Chenier , Gueydan , Hackberry , Hayes , Henderson , Iota , Iowa , Jeanerette, Jennings , Johnson Bayou , Kaplan, Kinder , Krotz Springs , Lacassine , Lafayette, Lake Arthur , Lawtell , Leesville , Leonville , Lake Charles , Loreauville, Mamou , Melville , Merryville , New Iberia, Oberlin , Opelousas , Parks , Pecan Island , Pine Prairie , Port Barre , Ragley , Rayne , Reeves , Roanoke , St. Martinville , Starks , Sugartown , Sulphur , Sunset , Sweet Lake , Thornwell , Turkey Creek , Ville Platte , Vinton , Washington , Weeks Island , Welsh , Youngsville
Duson (BST)	Abbeville, Arnaudville, Baldwin, Basile , Breaux Bridge, Broussard, Cameron , Cankton , Carencro, Carlyss , Cecelia , Centerville , Chataigner , Church Point , Creole , Crowley , De Quincy , De Ridder , Delcambre, Duson, Elton , Erath, Eunice , Fenton , Forked Island , Franklin , Grand Chenier , Gueydan , Hackberry , Hayes , Henderson , Iota , Iowa , Jeanerette, Jennings , Johnson Bayou , Kaplan, Kinder , Krotz Springs , Lacassine , Lafayette, Lake Arthur , Lawtell , Leesville , Leonville , Lake Charles , Loreauville, Mamou , Melville , Merryville , Morgan City, New Iberia, Oberlin , Opelousas , Parks , Patterson , Pecan Island , Pine Prairie , Port Barre , Ragley , Rayne , Reeves , Roanoke , St. Martinville , Starks , Sugartown , Sulphur , Sunset , Sweet Lake , Thornwell , Turkey Creek , Ville Platte , Vinton , Washington , Weeks Island , Welsh , Youngsville
Erath (BST)	Abbeville, Arnaudville , Baldwin, Basile , Breaux Bridge , Broussard, Cameron , Cankton , Carencro, Carlyss , Cecelia , Centerville , Chataigner , Church Point , Creole , Crowley , De Quincy , De Ridder , Delcambre, Duson, Elton , Erath, Eunice , Fenton , Forked Island , Franklin , Grand Chenier , Gueydan , Hackberry , Hayes , Henderson , Iota , Iowa , Jeanerette, Jennings , Johnson Bayou , Kaplan, Kinder , Krotz Springs , Lacassine , Lafayette, Lake Arthur , Lawtell , Leesville , Leonville , Lake Charles , Loreauville, Mamou , Melville , Merryville , New Iberia, Oberlin , Opelousas , Parks , Pecan Island , Pine Prairie , Port Barre , Ragley , Rayne , Reeves , Roanoke , St. Martinville , Starks , Sugartown , Sulphur , Sunset , Sweet Lake , Thornwell , Turkey Creek , Ville Platte , Vinton , Washington , Weeks Island , Welsh , Youngsville

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.C Lafayette Local Exchange Service, cont'd.

3.1.C.1 Services/Service Area/Calling Areas, cont'd.

1. Local Calling Areas, cont'd.

Exchange	Local Service Area
Franklin (BST)	Abbeville, Arnaudville, Baldwin, Basile, Breaux Bridge, Broussard, Cameron, Cankton, Carencro, Carlyss, Cecelia, Centerville, Chataigner, Church Point, Creole, Crowley, De Quincy, De Ridder, Delcambre, Duson, Elton, Erath, Eunice, Fenton, Forked Island, Franklin, Grand Chenier, Gueydan, Hackberry, Hayes, Henderson, Iota, Iowa, Jeanerette, Jennings, Johnson Bayou, Kaplan, Kinder, Krotz Springs, Lacassine, Lafayette, Lake Arthur, Lawtell, Leesville, Leonville, Lake Charles, Loreauville, Mamou, Melville, Merryville, Morgan City, New Iberia, Oberlin, Opelousas, Parks, Patterson, Pecan Island, Pine Prairie, Port Barre, Ragley, Rayne, Reeves, Roanoke, St. Martinville, Starks, Sugartown, Sulphur, Sunset, Sweet Lake, Thornwell, Turkey Creek, Ville Platte, Vinton, Washington, Weeks Island, Welsh, Youngsville
Henderson (Century)	Abbeville, Arnaudville, Baldwin, Basile, Breaux Bridge, Broussard, Cameron, Cankton, Carencro, Carlyss, Cecelia, Centerville, Chataigner, Church Point, Creole, Crowley, De Quincy, De Ridder, Delcambre, Duson, Elton, Erath, Eunice, Fenton, Forked Island, Franklin, Grand Chenier, Gueydan, Hackberry, Hayes, Henderson, Iota, Iowa, Jeanerette, Jennings, Johnson Bayou, Kaplan, Kinder, Krotz Springs, Lacassine, Lafayette, Lake Arthur, Lawtell, Leesville, Leonville, Lake Charles, Loreauville, Mamou, Melville, Merryville, New Iberia, Oberlin, Opelousas, Parks, Pecan Island, Pine Prairie, Port Barre, Ragley, Rayne, Reeves, Roanoke, St. Martinville, Starks, Sugartown, Sulphur, Sunset, Sweet Lake, Thornwell, Turkey Creek, Ville Platte, Vinton, Washington, Weeks Island, Welsh, Youngsville
Jeanerette (BST)	Abbeville, Arnaudville, Baldwin, Basile, Breaux Bridge, Broussard, Cameron, Cankton, Carencro, Carlyss, Cecelia, Centerville, Chataigner, Church Point, Creole, Crowley, De Quincy, De Ridder, Delcambre, Duson, Elton, Erath, Eunice, Fenton, Forked Island, Franklin, Grand Chenier, Gueydan, Hackberry, Hayes, Henderson, Iota, Iowa, Jeanerette, Jennings, Johnson Bayou, Kaplan, Kinder, Krotz Springs, Lacassine, Lafayette, Lake Arthur, Lawtell, Leesville, Leonville, Lake Charles, Loreauville, Mamou, Melville, Merryville, Morgan City, New Iberia, Oberlin, Opelousas, Parks, Patterson, Pecan Island, Pine Prairie, Port Barre, Ragley, Rayne, Reeves, Roanoke, St. Martinville, Starks, Sugartown, Sulphur, Sunset, Sweet Lake, Thornwell, Turkey Creek, Ville Platte, Vinton, Washington, Weeks Island, Welsh, Youngsville

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.C Lafayette Local Exchange Service, cont'd.

3.1.C.1 Services/Service Area/Calling Areas, cont'd.

1. Local Calling Areas, cont'd.

Exchange	Local Service Area
Kaplan (Kaplan Tel)	Abbeville, Arnaudville , Baldwin, Basile , Breaux Bridge, Broussard, Cameron , Cankton , Carencro, Carlyss , Cecelia, Centerville, Chataigner , Church Point , Creole , Crowley, De Quincy , De Ridder , Delcambre, Duson, Elton , Erath, Eunice , Fenton , Forked Island , Franklin, Grand Chenier , Gueydan , Hackberry , Hayes , Henderson , Iota , Iowa , Jeanerette, Jennings , Johnson Bayou , Kaplan, Kinder , Krotz Springs , Lacassine , Lafayette, Lake Arthur , Lawtell , Leesville , Leonville , Lake Charles , Loreauville, Mamou , Melville , Merryville , New Iberia, Oberlin , Opelousas , Parks , Pecan Island , Pine Prairie , Port Barre , Ragley , Rayne, Reeves , Roanoke , St. Martinville , Starks , Sugartown , Sulphur , Sunset , Sweet Lake , Thornwell , Turkey Creek , Ville Platte , Vinton , Washington , Weeks Island , Welsh , Youngsville
Lafayette (BST)	Abbeville, Arnaudville, Baldwin, Basile , Breaux Bridge, Broussard, Cameron , Cankton , Carencro, Carlyss , Cecelia, Centerville, Chataigner , Church Point , Creole , Crowley, De Quincy , De Ridder , Delcambre, Duson, Elton , Erath, Eunice , Fenton , Forked Island , Franklin, Grand Chenier , Gueydan , Hackberry , Hayes , Henderson , Iota , Iowa , Jeanerette, Jennings , Johnson Bayou , Kaplan, Kinder , Krotz Springs , Lacassine , Lafayette, Lake Arthur , Lawtell , Leesville , Leonville , Lake Charles , Loreauville, Mamou , Melville , Merryville , Morgan City, New Iberia, Oberlin , Opelousas , Parks , Patterson, Pecan Island , Pine Prairie , Port Barre , Ragley , Rayne, Reeves , Roanoke , St. Martinville, Starks , Sugartown , Sulphur , Sunset , Sweet Lake , Thornwell , Turkey Creek , Ville Platte , Vinton , Washington , Weeks Island , Welsh , Youngsville
Loreauville (BST)	Abbeville, Arnaudville, Baldwin, Basile , Breaux Bridge, Broussard, Cameron , Cankton , Carencro, Carlyss , Cecelia, Centerville, Chataigner , Church Point , Creole , Crowley, De Quincy , De Ridder , Delcambre, Duson, Elton , Erath, Eunice , Fenton , Forked Island , Franklin, Grand Chenier , Gueydan , Hackberry , Hayes , Henderson , Iota , Iowa , Jeanerette, Jennings , Johnson Bayou , Kaplan, Kinder , Krotz Springs , Lacassine , Lafayette, Lake Arthur , Lawtell , Leesville , Leonville , Lake Charles , Loreauville, Mamou , Melville , Merryville , Morgan City, New Iberia, Oberlin , Opelousas , Parks , Patterson, Pecan Island , Pine Prairie , Port Barre , Ragley , Rayne, Reeves , Roanoke , St. Martinville, Starks , Sugartown , Sulphur , Sunset , Sweet Lake , Thornwell , Turkey Creek , Ville Platte , Vinton , Washington , Weeks Island , Welsh , Youngsville

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.C Lafayette Local Exchange Service, cont'd.

3.1.C.1 Services/Service Area/Calling Areas, cont'd.

1. Local Calling Areas, cont'd.

Exchange	Local Service Area
Morgan City (BST)	Abbeville, Arnaudville, Baldwin, Basile, Breaux Bridge, Broussard, Cameron, Cankton, Carencro, Carlyss, Cecelia, Centerville, Chataigner, Church Point, Creole, Crowley, De Quincy, De Ridder, Delcambre, Duson, Elton, Erath, Eunice, Fenton, Forked Island, Franklin, Grand Chenier, Gueydan, Hackberry, Hayes, Henderson, Iota, Iowa, Jeanerette, Jennings, Johnson Bayou, Kaplan, Kinder, Krotz Springs, Lacassine, Lafayette, Lake Arthur, Lawtell, Leesville, Leonville, Lake Charles, Loreauville, Mamou, Melville, Merryville, Morgan City, New Iberia, Oberlin, Opelousas, Parks, Patterson, Pecan Island, Pine Prairie, Port Barre, Ragley, Rayne, Reeves, Roanoke, St. Martinville, Starks, Sugartown, Sulphur, Sunset, Sweet Lake, Thornwell, Turkey Creek, Ville Platte, Vinton, Washington, Weeks Island, Welsh, Youngsville
New Iberia (BST)	Abbeville, Arnaudville, Baldwin, Basile, Breaux Bridge, Broussard, Cameron, Cankton, Carencro, Carlyss, Cecelia, Centerville, Chataigner, Church Point, Creole, Crowley, De Quincy, De Ridder, Delcambre, Duson, Elton, Erath, Eunice, Fenton, Forked Island, Franklin, Grand Chenier, Gueydan, Hackberry, Hayes, Henderson, Iota, Iowa, Jeanerette, Jennings, Johnson Bayou, Kaplan, Kinder, Krotz Springs, Lacassine, Lafayette, Lake Arthur, Lawtell, Leesville, Leonville, Lake Charles, Loreauville, Mamou, Melville, Merryville, Morgan City, New Iberia, Oberlin, Opelousas, Parks, Patterson, Pecan Island, Pine Prairie, Port Barre, Ragley, Rayne, Reeves, Roanoke, St. Martinville, Starks, Sugartown, Sulphur, Sunset, Sweet Lake, Thornwell, Turkey Creek, Ville Platte, Vinton, Washington, Weeks Island, Welsh, Youngsville
Parks (Century)	Abbeville, Arnaudville, Baldwin, Basile, Breaux Bridge, Broussard, Cameron, Cankton, Carencro, Carlyss, Cecelia, Centerville, Chataigner, Church Point, Creole, Crowley, De Quincy, De Ridder, Delcambre, Duson, Elton, Erath, Eunice, Fenton, Forked Island, Franklin, Grand Chenier, Gueydan, Hackberry, Hayes, Henderson, Iota, Iowa, Jeanerette, Jennings, Johnson Bayou, Kaplan, Kinder, Krotz Springs, Lacassine, Lafayette, Lake Arthur, Lawtell, Leesville, Leonville, Lake Charles, Loreauville, Mamou, Melville, Merryville, New Iberia, Oberlin, Opelousas, Parks, Pecan Island, Pine Prairie, Port Barre, Ragley, Rayne, Reeves, Roanoke, St. Martinville, Starks, Sugartown, Sulphur, Sunset, Sweet Lake, Thornwell, Turkey Creek, Ville Platte, Vinton, Washington, Weeks Island, Welsh, Youngsville

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.C Lafayette Local Exchange Service, cont'd.

3.1.C.1 Services/Service Area/Calling Areas, cont'd.

1. Local Calling Areas, cont'd.

Exchange	Local Service Area
Patterson (BST)	Abbeville, Arnaudville, Baldwin, Basile, Breaux Bridge, Broussard, Cameron, Cankton, Carencro, Carlyss, Cecelia, Centerville, Chataigner, Church Point, Creole, Crowley, De Quincy, De Ridder, Delcambre, Duson, Elton, Erath, Eunice, Fenton, Forked Island, Franklin, Grand Chenier, Gueydan, Hackberry, Hayes, Henderson, Iota, Iowa, Jeanerette, Jennings, Johnson Bayou, Kaplan, Kinder, Krotz Springs, Lacassine, Lafayette, Lake Arthur, Lawtell, Leesville, Leonville, Lake Charles, Loreauville, Mamou, Melville, Merryville, Morgan City, New Iberia, Oberlin, Opelousas, Parks, Patterson, Pecan Island, Pine Prairie, Port Barre, Ragley, Rayne, Reeves, Roanoke, St. Martinville, Starks, Sugartown, Sulphur, Sunset, Sweet Lake, Thornwell, Turkey Creek, Ville Platte, Vinton, Washington, Weeks Island, Welsh, Youngsville
Rayne (BST)	Abbeville, Arnaudville, Baldwin, Basile, Breaux Bridge, Broussard, Cameron, Cankton, Carencro, Carlyss, Cecelia, Centerville, Chataigner, Church Point, Creole, Crowley, De Quincy, De Ridder, Delcambre, Duson, Elton, Erath, Eunice, Fenton, Forked Island, Franklin, Grand Chenier, Gueydan, Hackberry, Hayes, Henderson, Iota, Iowa, Jeanerette, Jennings, Johnson Bayou, Kaplan, Kinder, Krotz Springs, Lacassine, Lafayette, Lake Arthur, Lawtell, Leesville, Leonville, Lake Charles, Loreauville, Mamou, Melville, Merryville, New Iberia, Oberlin, Opelousas, Parks, Pecan Island, Pine Prairie, Port Barre, Ragley, Rayne, Reeves, Roanoke, St. Martinville, Starks, Sugartown, Sulphur, Sunset, Sweet Lake, Thornwell, Turkey Creek, Ville Platte, Vinton, Washington, Weeks Island, Welsh, Youngsville
St. Martinville (BST)	Abbeville, Arnaudville, Baldwin, Basile, Breaux Bridge, Broussard, Cameron, Cankton, Carencro, Carlyss, Cecelia, Centerville, Chataigner, Church Point, Creole, Crowley, De Quincy, De Ridder, Delcambre, Duson, Elton, Erath, Eunice, Fenton, Forked Island, Franklin, Grand Chenier, Gueydan, Hackberry, Hayes, Henderson, Iota, Iowa, Jeanerette, Jennings, Johnson Bayou, Kaplan, Kinder, Krotz Springs, Lacassine, Lafayette, Lake Arthur, Lawtell, Leesville, Leonville, Lake Charles, Loreauville, Mamou, Melville, Merryville, New Iberia, Oberlin, Opelousas, Parks, Pecan Island, Pine Prairie, Port Barre, Ragley, Rayne, Reeves, Roanoke, St. Martinville, Starks, Sugartown, Sulphur, Sunset, Sweet Lake, Thornwell, Turkey Creek, Ville Platte, Vinton, Washington, Weeks Island, Welsh, Youngsville

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(M) Material appearing on this page previously appeared on 1st Revised Page No. 87.28.2.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.C Lafayette Local Exchange Service, cont'd.

3.1.C.1 Services/Service Area/Calling Areas, cont'd.

1. Local Calling Areas, cont'd.

Exchange	Local Service Area
Youngsville (BST)	Abbeville, Arnaudville, Baldwin, Basile , Breaux Bridge, Broussard, Cameron , Cankton , Carencro, Carlyss , Cecelia, Centerville, Chataigner , Church Point , Creole , Crowley, De Quincy , De Ridder , Delcambre, Duson, Elton , Erath, Eunice , Fenton , Forked Island , Franklin, Grand Chenier , Gueydan , Hackberry , Hayes , Henderson, Iota , Iowa , Jeanerette, Jennings , Johnson Bayou , Kaplan, Kinder , Krotz Springs , Lacassine , Lafayette, Lake Arthur , Lawtell , Leesville , Leonville , Lake Charles , Loreauville, Mamou , Melville , Merryville , Morgan City, New Iberia, Oberlin , Opelousas , Parks, Patterson, Pecan Island , Pine Prairie , Port Barre , Ragley , Rayne, Reeves , Roanoke , St. Martinville, Starks , Sugartown , Sulphur , Sunset , Sweet Lake , Thornwell , Turkey Creek , Ville Platte , Vinton , Washington , Weeks Island , Welsh , Youngsville

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(M) Material appearing on this page previously appeared on 1ST Revised Page 87.28.2.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions

3.1.C Lafayette Local Exchange Service, cont'd.

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.C Lafayette Local Exchange Service, cont'd.

3.1.C.2 Local Line

Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.

1. Custom Calling Features

Custom Calling Features are optional central office services furnished to Residence Customers. Custom Calling Features are available where the Company's facilities exist and operating conditions permit.

a. Feature Descriptions

411/Operator Service Block:

Allows the Customer to block calls to 411/Operator Services from their home.

900/976 Block:

Allows Customers to block calls to 900 and 976 numbers from their home.

Anonymous Call Rejection: Allows the Customer to reject incoming calls from callers that intentionally block their caller identification information.

Block Collect Call:

Allows Customers to block collect calls from being passed to their home.

Busy Line Redial/Repeat Dialing: When activated, automatically redials the last number the Customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the Customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and the called lines are checked for availability to complete the call. If, during this queuing process, the called line becomes idle, the customer is notified via a special ring, and the network is ready to place the call. When the Customer picks up the telephone, the call will automatically be placed.

Call Forwarding: Allows the Customer to program his or her telephone so that incoming calls are forwarded to another number.

Call Forwarding - Busy: Automatically forwards all incoming calls to a Customer-defined alternate number when the Customer's line is off hook.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.C Lafayette Local Exchange Service, cont'd.

3.1.C.2 Local Line, cont'd

1. Custom Calling Features, cont'd

a. Feature Descriptions, cont'd

Call Forwarding - No Answer: Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.

Call Forwarding - Remote Access: Allows the Customer to change the forwarding of a call (edit, activate, or deactivate) from a remote location by dialing in and pressing a series of codes.

Call ID Number Block (per call block): Allows the party placing an outgoing call to have his or her call blocked from having his or her number sent.

Call Return: Provides the Customer an announcement of the last phone number that called them. This feature is available on a per line (monthly) basis or on a per use basis.

Call Trace: Allows a Customer who has been receiving harassing or annoying phone calls to have the number of the caller recorded and kept by the Company. Customer must then file a complaint with appropriate law enforcement agencies. This feature is only available on a per use basis.

Call Transfer: Allows a customer to communicate between telephone instruments connected to the same primary access line; when another telephone on the line is answered, ringing stops. The originator of the call then picks up his received and communications begins. (N)
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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.C Lafayette Local Exchange Service, cont'd.

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3.1.C.2 Local Line, cont'd

1. Custom Calling Features, cont'd

a. Feature Descriptions, cont'd

Call Waiting: The Customer, already involved in a call, receives a tone that another incoming call is waiting to be answered. The called party, hearing the call-waiting tone during the existing conversation, can choose to flash the switch-hook and connect to the incoming call. This feature includes Cancel Call Waiting that allows the subscriber to enter a code that disables the Call Waiting feature so that he or she will not hear a tone during a conversation with another party.

Call Waiting ID: Allows the Customer to receive calling party information during call waiting. Call Waiting ID presents the subscriber with a set of options to treat the incoming call. These options include forwarding the call, placing the call on hold, sending the call to treatment, placing the existing call on hold and answering the incoming call, or answering the call and dropping the existing call. This feature requires specialized Customer Premises Equipment.

Caller ID (Caller Name & Number Delivery): Allows the called party to see the name and where available the telephone number of the calling party. This feature requires specialized Customer Premises Equipment.

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.C Lafayette Local Exchange Service, cont'd.

3.1.C.2 Local Line, cont'd

1. Custom Calling Features, cont'd

a. Feature Descriptions, cont'd

Distinctive Ring: Where facilities and operating conditions permit, this feature allows more than one directory number to terminate on a telephone line and telephone set. Each directory number has a distinctive ringing sequence.

Priority Ringing: Allows up to 31 directory numbers to be automatically identified by distinctive ringing. If a subscriber is engaged in conversation and a call from one of the designated directory numbers arrives, a distinctive call waiting tone accompanies the incoming call. All other calls ring normally.

Remote Call Forwarding (RCF): Uses a telephone number and a central office switch to automatically forward all incoming calls dialed to the Remote Call Forwarded telephone number to the terminating telephone number. All toll calls will be carried over the Cox long distance network. RCF is provided on condition that the Customer subscribes to a sufficient number of RCF paths to adequately handle calls to the RCF number without impairing other services offered by the Company. Charges for additional talk paths will apply per path for non-Cox RCF numbers.

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Remote Call Forwarding Additional Paths: Allows the Customer to order additional paths to handle incoming calls related to Remote Call Forwarding.

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.C Lafayette Local Exchange Service, cont'd.

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3.1.C.2 Local Line, cont'd

1. Custom Calling Features, cont'd

a. Feature Descriptions, cont'd

Selective Call Acceptance: Allows the Customer to create a list of telephone numbers. Incoming calls from these numbers are accepted. All other calls are forwarded to an announcement.

Selective Call Forwarding: Allows the Customer to create a list of telephone numbers. Incoming calls from these numbers may be forwarded to another number instead of being completed at the subscriber's telephone number. All other calls are completed as usual.

Selective Call Blocking: Allows the Customer to create a list of telephone numbers. Incoming calls from these numbers are forwarded to an announcement. All other calls are accepted. This feature is available on a per line (monthly) basis or on a per use basis.

(N)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.C Lafayette Local Exchange Service, cont'd.

3.1.C.2 Local Line, cont'd

1. Custom Calling Features, cont'd

a. Feature Descriptions, cont'd

Speed Dialing 8: Allows a Residential Customer to preprogram up to eight telephone numbers and a Business Customer to preprogram up to 8 numbers. The Customer may automatically dial the programmed number by depressing the associated one or two-digit number code on the telephone's keypad.

Three Way Calling: Allows the Customer to conference in a third person to an existing call so all three people can speak together in the same conversation. This feature is available on a per line (monthly) basis or on a per use basis.

HD (High Definition) Voice: Provides Residential Customers crystal clear conversations with reduced background noise. Requires CPE/Handset support for both calling and called parties. A standard call will be established if HD Voice is not supported.

Simultaneous Ring: The simultaneous ring feature can ring several different phones at one time when an incoming call is received. All designated (programmed) numbers will ring at the same time and the call can be answered from any of the programmed devices.

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.C Lafayette Local Exchange Service, cont'd.

3.1.C.2 Local Line, cont'd

1. Custom Calling Features, cont'd

b. Feature Package

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(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings, 1st Revised Page No. 126.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.C Lafayette Local Exchange Service, cont'd.

3.1.C.2 Local Line, cont'd

2. Local Line Rates and Charges

A Local Line Customer will be charged applicable Non-Recurring Charges (NRCs), monthly Recurring Charges as specified in Sections 3.1.C.2.2.(a), through (d).

a. Non-Recurring Charges

	Residential	Business
Professional Install-Line Connection Charge ¹	\$100.00	
Self Install-Line Connection Charge	\$0.00	
Failed Self Install	\$100.00	
Line Connection Charge ²		
-per first line		\$76.50
-per additional line on same order		\$28.80
Account Changes		
- per billing record change	\$9.95	\$25.00
Electronic Reconnect Charge		
-per line	\$20.00 ³	\$55.00
Hunting (per line – trunk)	N/A	\$8.00
Premises Collection Charge ⁴		
-per visit	\$25.00	N/A

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¹ Residential Customers that add one (1) unregulated Cox Affiliate Service at the time of their installation of their regulated telephone line are eligible for a 50% discount off standard tariffed telephone line installation charges. Residential Customers who add two (2) unregulated Cox Affiliate Services at the time of their regulated telephone line installation will receive a 100% discount of standard tariffed telephone line installation charges.

² Initial Connection charges for commercial service may be waived in competitive situations. Other charges may apply for inside wire repair and/or additional jack installation.

³ Applies to the electronic reactivation of line when soft disconnect due to non-pay has been cured.

⁴ This fee is assessed in situations where a Cox collection agent visits a Customer's premises to collect payment from the Customer in order for the Customer to continue service without interruption.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.C Lafayette Local Exchange Service, cont'd.

3.1.C.2 Local Line, cont'd

2. Local Line Rates and Charges, cont'd.

b. Reserved

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c. **Cox Voice Preferred**

Where facilities exist and operating conditions permit, Cox Voice Preferred offers Residential Customers in Company's service area with unlimited intrastate and interstate direct-dialed toll calling subject to the conditions below. Cox Voice Preferred includes:

1. One flat-rated Residential Access Line with Simultaneous Ring and High Definition Voice (HD Voice),
2. Unlimited Cox Long Distance call plan for both intra- and inter-LATA toll services,
3. Preferred Feature Pack includes: Caller ID Per Call Blocking, Call Return, 3-Way Calling, Anonymous Call Rejection, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID with Calling Name, Selective Call Forwarding, Selective Call Rejection, Speed Dial 8 and Speed Dial 30, and
4. Voicemail.

Terms and Conditions

1. The applicable monthly recurring charge for Cox Voice Preferred will be billed in advance in accordance with rules of this tariff applicable to the payment of recurring charges for local exchange service.
2. The unlimited toll calls under this package may be directly dialed from the line designated by the Customer to any place within Louisiana, the 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam, CNMI, American Samoa and Canada.
3. The unlimited intraLATA and interLATA toll minutes included in this package (1) shall apply exclusively to direct-dialed calls made from the line subject to this plan, (2) have no cash value for refund purposes, (3) are not transferable or assignable, and (4) shall not apply toward operator-assisted, collect calls, calls billed to a third party or credit cards, or calls to directory assistance.
4. International toll calls to landlines in Mexico are included in this package.

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(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings, 5th Revised Page No. 120.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.C Lafayette Local Exchange Service, cont'd

3.1.C.2 Local Line, cont'd

2. Local Line Rates and Charges, cont'd

c. Cox Voice Preferred, cont'd

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Terms and Conditions, cont'd

5. If usage under this plan is not consistent with typical Residential Customer usage, at the Company's sole discretion, the Company may suspend, restrict or cancel Customer's service without prior notice. Calls that are not consistent with typical Residential voice use include but are not limited to: non-voice services, use for general business purposes, commercial facsimile, auto-dialing, resale, call centers and telemarketing. Callers must dial 1+ area code + 7-digit telephone number for the call to be included in the Cox Unlimited plan. This is a flat rate call plan; call detail is not available with this plan. Customers must subscribe to Cox Long Distance and also to the Company's local exchange service. This plan is available to Customers on a per-line basis. Unlimited service is reserved for direct-dialed long distance calls and does not include multi-party conference calls or multiparty chat lines, directory assistance, per-use feature calling, operator services, international calling and toll free calling services; such calls are subject to additional charges. Taxes, fees and other charges apply.

Rates and Charges

Monthly Recurring Charge: **\$20.00¹**

(N)

¹ Monthly recurring charge includes local access, long distance, and select features.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.C Lafayette Local Exchange Service, cont'd.

3.1.C.2 Local Line, cont'd

2. Local Line Rates and Charges, cont'd.

e. Optional Features-Business, (per line equipped)

	<u>Per Month</u> <u>(\$)</u>	<u>Per Use</u> <u>(\$)</u>	<u>NRC</u> <u>(\$)</u>
900/976 Block	N/C		N/C
Anonymous Call Rejection	0.90		N/C
Block Operator Assisted Calls	N/C		N/C
Block International Toll Calls	N/A		N/C
Block Local Directory Assistance	0.00		N/C
Busy Line Redial	4.05	0.68	N/C
Call Forwarding	3.11		N/C
Call Forwarding - Busy ¹	.90		N/C
Call Forwarding - Call Waiting ¹	3.00		N/C
Call Forwarding - No Answer ¹	.90		N/C
Call Forwarding - Remote Access ^{1,2}	5.05		N/C
Call Hold	4.05		N/C
Call Return	4.05	0.68	N/C
Call Trace - per use	N/A	4.50	N/C
Call Transfer	4.46		11.75
Call Waiting	3.11		N/C
Call Waiting ID	5.40		N/C
Caller ID	7.50		N/C
Distinctive Ring, per number	3.11		N/C
Line Number Block	N/C		N/C
Priority Ring	3.15		N/C
Remote Call Forwarding (RCF)	16.65		11.75
RCF-Add'l Call path, per path	16.65		11.75
Selective Call Acceptance	4.50		N/C
Selective Call Forwarding	4.50		N/C
Selective Call Rejection	4.50		N/C
Speed Calling - 8	3.11		N/C
Speed Calling - 30	4.50		N/C
Three Way Calling	3.11	0.68	N/C
Business ID Package	14.95		N/C
Business Solution Package	20.95		N/C
Business Value Package	10.95		N/C

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¹ Must have call forwarding for these features.

² Purchase of Call Waiting is required to use this feature.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.C Lafayette Local Exchange Service, cont'd.

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Reserved for Future Use

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.C Lafayette Local Exchange Service, cont'd.

(N)

Reserved for Future Use

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.C Lafayette Local Exchange Service, cont'd.

(N)

Reserved for Future Use

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.C Lafayette Local Exchange Service, cont'd.

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.C Lafayette Local Exchange Service, cont'd

3.1.C.3 Reserved

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.C Lafayette Local Exchange Service, cont'd

3.1.C.3 Reserved. Cont'd

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(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings, Original Page No. 119.8.1.

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.C Lafayette Local Exchange Service, cont'd

3.1.C.3 Revised, cont'd

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.C Lafayette Local Exchange Service, cont'd

3.1.C.3 Reserved, cont'd

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(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings, Original Page No. 119.8.3.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.1.C Lafayette Local Exchange Service, cont'd

3.1.C.3 Reserved, cont'd

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(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings, Original Page No. 119.8.3.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.C Lafayette Local Exchange Service, cont.

3.1.C.4 Cox Converged Access Service

(N)

Cox may offer multiple services in bundled service arrangements. Bundled services include services not regulated and/or not under the jurisdiction of the State Corporation Commission or may include regulated or unregulated services provided by the Cox local service affiliate. Packages that include services regulated by the State Corporation Commission under this tariff bundled with those that are unregulated or provided by an affiliate shall be set forth in this section of the tariff.

1. General

The Cox Converged Access Service offers business Customers a bundled package that combines telephony service and the Cox-Affiliated Company's service for high-speed internet access. The package is available in two distinct options, Cox Converged Access and Cox Converged Access Plus. The services provided with these packages are:

Converged Access:

- Five (5) flat-rate business voice grade access lines,
- Six (6) service features as defined in Section 3.1.B.5.2. preceding,
- A block of 1,000 minutes per account of direct-dialed interstate¹ and intrastate long distance usage, and
- Access to the Cox-Affiliated Company's high-speed internet access service².
- Available on one, two, or three-year terms.

Converged Access Plus:

- Ten (10) flat-rate business voice grade access lines,
- Six (6) service features as defined in Section 3.1.B.5.2. preceding,
- A block of 2,500 minutes per account of direct-dialed interstate¹ and intrastate long distance usage, and
- Access to the Cox-Affiliated Company's high-speed internet access service².
- Available on one, two, or three-year terms.

¹ Interstate long distance is contained in on Cox's website, www.Cox.com, and is not regulated under this Tariff.

² Service not regulated under this Tariff.

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.C Lafayette Local Exchange Service, cont.

3.1.C.4 Cox Converged Access Service, cont'd.

(N)

2. Regulations

Cox Converged Access Service will be provided to new and existing Cox Customers at a single-site business location. The Customer will pay a monthly recurring charge that will include a predetermined number of voice and data lines, features, and long distance service based on the service option selected.

A. Service Features

Features included in the Cox Converged Access service offering are as follows:

- Busy Line Redial
- Call Forwarding
- Call Waiting
- Caller ID
- Speed Calling 30
- Three-Way Calling

The Customer may order additional features on an a la' carte basis as indicated below:

- Caller ID w/Name/PRI - \$70.00

Other features not included in this bundled offering may be ordered pursuant to the terms, conditions and rates set forth in section 3.1.B.2.2 of this tariff.

B. Shared Minutes of Long Distance

Cox Converged Access Service includes a block of shared minutes of interstate¹ and intrastate long distance service. The block of minutes is pooled among all lines in the account. Any unused minutes remaining at the end of the billing period will not carry over to the next billing period and will have no residual value. Interstate calls in excess of the pooled block will be billed at five cents per minute and Intrastate calls will be billed at seven cents per minute.

3. Rates and Charges

	Converged Access	Converged Access Plus
Monthly Recurring	700.00	1,600.00
Installation	1,000.00	1,500.00

¹ Interstate long distance is contained in on Cox's website, www.Cox.com, and is not regulated under this Tariff.

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.C Lafayette Local Exchange Service, cont'd.

3.1.C.5 Directory Assistance

A Customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator.

- 1.** Each call to Directory Assistance will be charged as follows:

Residential, per call: \$2.49

Business, per call: **\$2.49**

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The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

- 2.** A credit will be given for calls to Directory Assistance as follows. To obtain such a credit, the Customer must notify their Customer Service Representative.
- The Customer experiences poor transmission or is cut-off during the call; or
 - The Customer is given an incorrect telephone number.
 - The Customer is handicapped such that he is unable to use the directory.
- 3.** Charges for Directory Assistance (DA) are not applicable to calls placed from Customers whose physical, visual, mental or reading disabilities prevent them from using the telephone or the directory. The method of exempting those disabled Customers shall be via the completion of an exemption form supplied by the Company and the Company's acceptance of that form. The exemption for disabled Customers includes sent-paid calls from the Customers' local exchange service. If abuse of this exemption is confirmed by investigation, this exemption may be removed. Third number billing of DA calls to the disabled Customers' local exchange service are not exempt.
- 4.** Charges for Directory Assistance Service are not applicable to calls placed from Hospitals

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.C Lafayette Local Exchange Service, cont'd.

3.1.C.6 Lafayette Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. In addition to the rates specified in Section 3.1C.6.2, surcharges as specified in 2 following, will apply:

1. Definitions

Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Credit Cards: Provides the Customer with the capability to place a call using a **credit** card with the assistance of an operator.

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Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the carrier. The call may be billed to the called party.

Station to Station: Calls complete with the assistance of an operator to a particular Station. The call may be billed to the called party.

General Assistance: The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800/888 telephone numbers, but does not request the operator to complete the call.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.C Lafayette Local Exchange Service, cont'd.

3.1.C.6 Operator Assistance, cont'd.

2. Operator Assisted Surcharges:

The following surcharges will be applied on a per call basis. Additional charges may apply as stated in Section 3.8.1 (Rates-Message Telecommunications Service (MTS)).

Third Number Billing (Operator Dialed)	\$1.83	
Credit Card (Operator Dialed)	\$1.83	(D)
Collect Calling (Operator Dialed)	\$1.83	(T)
Collect Calling (Customer Dialed)	\$1.83	
Person to Person (Operator Dialed)	\$3.13	
Person to Person (Customer Dialed)	\$3.13	
Station to Station (Operator Dialed)	\$1.83	
General Assistance	N/C	

3. 0+ Dialing

The customer utilizes "0+" dialing to access the Company's operator services. Rates set forth in section 3.8.1.6 ("Rates-Operator Assisted Calls") following.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.C Lafayette Local Exchange Service, cont'd.

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Reserved for Future Use

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.C Lafayette Local Exchange Service, cont'd.

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3.1.C.7 Directory Listings

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The Company shall provide for a single directory listing (per number), termed the primary listing, in the telephone directory published by on or behalf of the incumbent local exchange carrier in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listings of additional Customer Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.

1. The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made. (T)
2. The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto. (T)
3. Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto. (T)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

- 3.1.C Lafayette Local Exchange Service, cont'd.** (T)
- 3.1.C.7 Directory Listings, cont'd.** (T)
- 4.** In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule. (T)
- 5.** Directory listings are provided in connection with each Customer service as specified herein. (T)
- a. Primary Listing:** A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge. (T)
- b. Additional Listings:** In connection with business service, additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section 6, following. (T)
- c. Non-published Listings:** Listings that are not printed in directories nor available from Directory Assistance. A Non-published Telephone Service will be furnished, at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customers telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.1.5. Rates for Non-published Listings are as specified in 6, following (T)
- d. Non-Directory Listed:** A non-directory listed number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such Listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Rates for Non-listed Listings are specified in 6, following. (M)(T)

(M) Certain material appearing on this page previously appeared on Original Page 87.53.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.C Lafayette Local Exchange Service, cont'd.

3.1.C.7 Directory Listings, cont'd.

6. Directory Listings Rates

a. Residential

	MRC (\$)	NRC (\$)
Primary Listing	N/C	N/A
Additional Listing	1.25	9.95
Name Only	N/C	N/A
Non-Published	5.50	9.95
Non-Published Other	N/C	N/A
Non-Directory Listed	3.50	9.95
Directory Listing Change	N/A	9.95
TN Change Charge	N/A	25.00

b. Business

	MRC (\$)	NRC (\$)
Primary Listing	N/C	N/A
Premium Listing	1.40	N/A
Additional Listing	1.46	18.50
Name Only	N/C	N/A
Non-Published	5.50	26.00
Non-Published Other	N/C	N/A
Non-Directory Listed	3.50	N/A
Foreign Listing	1.40	18.50
Directory Listing Add or Change	N/A	35.00
TN Change Charge	N/A	N/A

(M) Material previously appearing on this page has been moved to 1st Revised Page 87.52

(M) Material appearing on this page previously appeared on 6th Revised Page 87.54.

LOCAL EXCHANGE SERVICE

SECTION 3 – Service Descriptions, cont’d.

3.1.C Lafayette Local Exchange Service, cont’d.

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(M) Material previously appearing on this page has been moved to 1st Revised Page 87.53

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.5 Emergency Services (911 and Enhanced 911)

Allows Customers to reach appropriate emergency services including police, fire and medical services. Regular 911 routes to a centralized answering point from which the appropriate emergency services are ordered. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).

3.6 Vanity Telephone Numbers

At the request of the Customer, the Company may assign a telephone number with the last four digits selected by the Customer. The assignment is subject to availability of a particular number within an open block of NXX codes and subject to the terms and conditions set forth in Section 2.1.3. This service is only available in the New Orleans local calling area.

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The following charges will apply for Vanity Telephone Numbers:

	Non-Recurring (per number)	Monthly Recurring (per number)
Residential	\$17.00	\$2.61
Business	\$23.40	\$3.29

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3.7 Telecommunications Relay Service (TRS)

Enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TT) or similar devices to communicate freely with the hearing population not using TT and visa versa. A Customer will be able to access the state Telecommunications Relay Service (TRS) provider to complete such calls. Calls placed through the TRS are billed at 50% of the tariffed rate.

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.8 IntraLATA Toll Service

3.8.1 Message Telecommunications Service (MTS)

1. General

IntraLATA toll service is furnished for telephone communication between telephones in different local calling areas within the LATA in accordance with the regulations and schedules of charges specified in this tariff.

2. Timing of Messages

- (a) Unless otherwise indicated, all Residential calls are timed in sixty (60) second increments and Business calls are times in six (6) second increments and rounded up to the next whole minute or increment. (T) (N)
- (b) For station to station calls, call timing begins when a connection is established between the calling and called stations.
- (c) For person to person calls, call timing begins when connection is established between the calling person and the particular person, station, or mobile unit specified, or an agreed upon alternate.
- (d) Call timing ends when the called station "hangs up," thereby releasing the network connection. If the called station hangs up but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network, or by the Company operator.
- (e) Calls originating in one time period as defined in 3.1.A.5.3, 3.1.B.5.3, and 3.1.C.5.3 for New Orleans, Baton Rouge, and Lafayette, respectively, and terminating in another will be billed the rates in effect at the beginning of the billing increment.

3. Time Periods Defined

Peak: 8:00 a.m. to, but not including, 5:00 p.m. - M - F

Off Peak: 5:00 p.m. to, but not including, 8:00 a.m. - M - F

All day Saturday, Sunday and Holidays.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.8 IntraLATA Toll Service

3.8.1 Message Telecommunications Service (MTS)

4. Rates—Direct Dialed Calls

<u>Residential</u> ¹	<u>Business</u>
\$.18/minute	\$.15/minute

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Additional charges may apply as stated in Section 3.3.A.1, 3.3.B.1, and 3.3.C.1, Operator Assisted Surcharges, for New Orleans, Baton Rouge, and Lafayette, respectively.

*Term and volume discount may apply in situations where the Company is responding to a competitive bid, or when offered on an ICB basis by another telephone company. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

5. Rates—Operator Assisted Calls

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<u>Residential</u>	<u>Business</u>
\$.25/minute	\$.25/minute

Additional charges may apply as stated in Section 3.3.A.1, 3.3.B.1, and 3.3.C.1, Operator Assisted Surcharges, for New Orleans, Baton Rouge, and Lafayette, respectively.

6. Reserved for future use.

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¹ Residential Customers subscribing to Cox Intrastate Long Distance service via on-line application will receive a per-minute rate of \$0.18.

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.8 IntraLATA Toll Service, cont'd.

3.8.1 Message Telecommunications Service (MTS), cont'd.

7. Optional Calling Plans

A. Cox Savings Plans

1. Reserved

2. Reserved

3. Reserved

4. Simply Five Savings Plan

This optional calling plan will provide Cox Residential Customers a competitively price alternative choice to Cox standard long distance plan. The optional calling plan will be available to new and existing customers who choose Cox Long Distance for both PIC and LPIC. The plan includes all 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI. The plan is a flat \$0.05 per minute all day, every day on direct dialed intrastate and interstate calls with a monthly recurring charge (MRC) of \$4.95. In the Greater Louisiana market area, the MRC will be waived for Customers who subscribe to both cable and high-speed data services offered by the Cox Affiliated Company. In the Baton Rouge and Lafayette market areas, the MRC will be waived for Customers who subscribe to high-speed internet offered by the Cox Affiliated Company plus a feature package to their Cox digital telephone.

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(M) Material moved to Obsolete Services Section, page 135.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.8 IntraLATA Toll Service, cont'd

3.8.1 Message Telecommunications Service (MTS), cont'd

7. Optional Calling Plans, cont'd.

B. Reserved

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(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings, Original Page No. 119.13.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.8 IntraLATA Toll Service, cont'd.

3.8.1 Message Telecommunications Service (MTS), cont'd.

7. Optional Calling Plans, cont'd.

C. Cox Business Enterprise Calling Plan

The Cox Business Enterprise Calling Plan (the "Plan") enables Business Customers to receive reduced rates on their domestic long distance and toll free service based on monthly call volume and the term commitment of the plan selected. No minimum usage obligations are associated with the Plan. The Plan is available to Cox Business Customers who (1) subscribe to Cox Local Service; (2) select Cox as their PIC and their LPIC; and (3) subscribe to one of the following additional Cox business services:

- Cox Business Internet;
- Cox Optical Internet service;
- Cox Metro Ethernet service;
- Cox Private Line service; or
- Cox Business Video service

The Plan is available in one-, two-, three-, four-, or five-year term commitments. The term of the selected commitment will commence on the first day of the next complete billing month following the execution of the Customer Service Agreement that references this Plan.

The Minutes-of-Use ("MOUs") are cumulative across a Business Customer's access lines that are subscribed to the Plan. The Plan is billed in 6-second increments and rounds up to the next highest 6-second increment for partial increments.

If the Customer terminates their Plan prior to the expiration of the selected term, or the Customer fails to meet all of the conditions under this Plan, Cox may, at its option, (i) re-rate the Customer's usage to the nearest qualifying term plan; or (ii) if terminated in the first year, re-rate the Customer's usage at the Standard Service Plan rate of \$0.10 per minute.

The Plan is an intrastate service and does not apply to the following calls, services or applications and cannot be used in conjunction with: Collect Calls; Calling Card; Calls to 555, 700, 900, 976 Services; Third Number Billed; Directory Assistance and Directory Assistance Call Completion; Repeat Call; Return Calls (per activation); Person-to-Person Calls; Intercept Call Completion; Operator Handled Calls; Three-Way Calling (per activation); Call Centers; Automatic Dialing Equipment.

Calls that originate and terminate in the State of Georgia will be assessed the following per MOU rates based on cumulative minutes-of-use and term selected:

Minutes-Of-Use	1 Year	2 Year	3 Year	4 Year	5 Year
	Per MOU	Per MOU	Per MOU	Per MOU	Per MOU
0-249	\$0.052	\$0.050	\$0.048	\$0.046	\$0.044
250-499	\$0.046	\$0.044	\$0.042	\$0.040	\$0.038
500-999	\$0.044	\$0.042	\$0.040	\$0.038	\$0.036
1,000-2,499	\$0.042	\$0.040	\$0.038	\$0.036	\$0.034
2,500-4,999	\$0.040	\$0.038	\$0.036	\$0.034	\$0.032
5,000-9,999	\$0.038	\$0.036	\$0.034	\$0.032	\$0.030
10,000-49,999	\$0.036	\$0.034	\$0.032	\$0.030	\$0.028
50,000-99,999	\$0.033	\$0.031	\$0.029	\$0.027	\$0.025
100,000+	\$0.030	\$0.028	\$0.026	\$0.024	\$0.022

(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service offerings, contained on Original Page No. 119.2.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.8 IntraLATA Toll Service, cont'd.

3.8.1 Message Telecommunications Service (MTS), cont'd.

7. Optional Calling Plans, cont'd.

D. Minute Packs

1. CBS Minute Pack 100

This optional long distance call plan offers a Cox Business Customer a block of 100 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one-, two-, or three-year term commitment. The block of 100 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 100-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$7.50	\$0.075
2 Year	\$7.20	\$0.072
3 Year	\$7.00	\$0.07
4 Year	\$6.90	\$0.069
5 Year	\$6.80	\$0.068

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2. CBS Minute Pack 250

This optional long distance call plan offers a Cox Business Customer a block of 250 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one-, two-, or three-year term commitment. The block of 250 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 250-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$14.00	\$0.056
2 Year	\$13.00	\$0.052
3 Year	\$12.00	\$0.048
4 Year	\$11.75	\$0.047
5 Year	\$11.50	\$0.046

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.8 IntraLATA Toll Service, cont'd.

3.8.1 Message Telecommunications Service (MTS), cont'd.

7. Optional Calling Plans, cont'd.

D. Minute Packs, cont'd.

3. CBS Minute Pack 500

This optional long distance call plan offers a Cox Business Customer a block of 500 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one-, two-, or three-year term commitment. The block of 500 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 500-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$26.00	\$0.052
2 Year	\$25.00	\$0.05
3 Year	\$23.00	\$0.046
4 Year	\$22.50	\$0.045
5 Year	\$22.00	\$0.044

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4. CBS Minute Pack 1000

This optional long distance call plan offers a Cox Business Customer a block of 1000 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one-, two-, or three-year term commitment. The block of 1000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 1000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$48.00	\$0.048
2 Year	\$47.00	\$0.047
3 Year	\$45.00	\$0.045
4 Year	\$44.00	\$0.044
5 Year	\$43.00	\$0.043

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.8 IntraLATA Toll Service, cont'd.

3.8.1 Message Telecommunications Service (MTS), cont'd.

7. Optional Calling Plans, cont'd.

D. Minute Packs, cont'd.

5. CBS Minute Pack 2500

This optional long distance call plan offers a Cox Business Customer a block of 2500 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one-, two-, or three-year term commitment. The block of 2500 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 2500-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$109.00	\$0.0436
2 Year	\$105.00	\$0.042
3 Year	\$100.00	\$0.04
4 Year	\$97.50	\$0.039
5 Year	\$95.00	\$0.038

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6. CBS Minute Pack 5000

This optional long distance call plan offers a Cox Business Customer a block of 5000 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one-, two-, or three-year term commitment. The block of 5000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 5000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$200.00	\$0.04
2 Year	\$195.00	\$0.039
3 Year	\$190.00	\$0.038
4 Year	\$185.00	\$0.037
5 Year	\$180.00	\$0.036

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.8 IntraLATA Toll Service, cont'd.

3.8.1 Message Telecommunications Service (MTS), cont'd.

7. Optional Calling Plans, cont'd.

D. Minute Packs, cont'd.

7. CBS Minute Pack 7500

This optional long distance call plan offers a Cox Business Customer a block of 7500 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one-, two-, or three-year term commitment. The block of 7500 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 7500-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$280.00	\$0.0373
2 Year	\$275.00	\$0.0367
3 Year	\$270.00	\$0.0360
4 Year	\$260.00	\$0.0347
5 Year	\$255.00	\$0.0340

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8. CBS Minute Pack 10,000

This optional long distance call plan offers a Cox Business Customer a block of 10,000 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one-, two-, or three-year term commitment. The block of 10,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 10,000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$360.00	\$0.036
2 Year	\$335.00	\$0.0335
3 Year	\$310.00	\$0.031
4 Year	\$305.00	\$0.0305
5 Year	\$295.00	\$0.0295

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.8 IntraLATA Toll Service, cont'd.

3.8.1 Message Telecommunications Service (MTS), cont'd.

7. Optional Calling Plans, cont'd.

D. Minute Packs, cont'd.

9. CBS Minute Pack 20,000

This optional long distance call plan offers a Cox Business Customer a block of 20,000 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one-, two-, or three-year term commitment. The block of 20,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 20,000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$600.00	\$0.03
2 Year	\$575.00	\$0.0288
3 Year	\$525.00	\$0.0263
4 Year	\$520.00	\$0.0260
5 Year	\$500.00	\$0.0250

10. CBS Minute Pack 40,000

This optional long distance call plan offers a Cox Business Customer a block of 40,000 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one-, two-, or three-year term commitment. The block of 40,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 40,000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$1150.00	\$0.0288
2 Year	\$1075.00	\$0.0269
3 Year	\$1000.00	\$0.0250
4 Year	\$960.00	\$0.0240
5 Year	\$920.00	\$0.0230

(M) Material previously appearing on this page has been moved to 7th Revised Page No. 90.0.05.

(M) Material appearing on this page previously appeared on 1st Revised Page No. 90.0.05.2.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.8 IntraLATA Toll Service, cont'd.

3.8.1 Message Telecommunications Service (MTS), cont'd.

7. Optional Calling Plans, cont'd.

D. Minute Packs, cont'd.

11. CBS Minute Pack 50,000

This optional long distance call plan provides Cox Business Customers a block of 50,000 minutes of direct dialed intrastate and interstate long distance and toll free service. The block of 50,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 50,000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$1400.00	\$0.0280
2 Year	\$1300.00	\$0.0260
3 Year	\$1200.00	\$0.0240
4 Year	\$1200.00	\$0.0240
5 Year	\$1150.00	\$0.0230

12. CBS Minute Pack 75,000

This optional long distance call plan provides Cox Business Customers a block of 75,000 minutes of direct dialed intrastate and interstate long distance and toll free service. The block of 75,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 75,000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$1900.00	\$0.0253
2 Year	\$1800.00	\$0.0240
3 Year	\$1750.00	\$0.0233
4 Year	\$1725.00	\$0.0230
5 Year	\$1650.00	\$0.0220

(M) Material previously appearing on this page has been moved to 1st Revised Page No. 90.0.05.1.

(M) Certain material appearing on this page previously appeared on 1st Revised Page No. 90.0.05.3.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.8 IntraLATA Toll Service, cont'd.

3.8.1 Message Telecommunications Service (MTS), cont'd.

7. Optional Calling Plans, cont'd.

D. Minute Packs, cont'd.

13. CBS Minute Pack 100,000

This optional long distance call plan provides Cox Business Customers a block of 100,000 minutes of direct dialed intrastate and interstate long distance and toll free service. The block of 100,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 100,000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$2450.00	\$0.0245
2 Year	\$2350.00	\$0.0235
3 Year	\$2250.00	\$0.0225
4 Year	\$2200.00	\$0.0220
5 Year	\$2200.00	\$0.0220

14. CBS Minute Pack 125,000

This optional long distance call plan provides Cox Business Customers a block of 125,000 minutes of direct dialed intrastate and interstate long distance and toll free service. The block of 125,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 125,000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$3000.00	\$0.0240
2 Year	\$2875.00	\$0.0230
3 Year	\$2750.00	\$0.0220
4 Year	\$2750.00	\$0.0220
5 Year	\$2625.00	\$0.0210

(M) Material previously appearing on this page has been moved to 2nd Revised Page No. 90.0.05.2.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.8 IntraLATA Toll Service, cont'd.

3.8.1 Message Telecommunications Service (MTS), cont'd.

7. Optional Calling Plans, cont'd.

D. Minute Packs, cont'd.

15. CBS Minute Pack 150,000

This optional long distance call plan provides Cox Business Customers a block of 150,000 minutes of direct dialed intrastate and interstate long distance and toll free service. The block of 150,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 150,000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$3450.00	\$0.0230
2 Year	\$3300.00	\$0.0220
3 Year	\$3150.00	\$0.0210
4 Year	\$3150.00	\$0.0210
5 Year	\$3000.00	\$0.0200

(M) Material previously appearing on this page has been moved to Original Page No. 90.0.05.5.

LOCAL EXCHANGE SERVICE

SECTION 3 – Service Descriptions, cont’d.

3.8 IntraLATA Toll Service, cont’d.

3.8.1 Message Telecommunications Service (MTS), cont’d.

4. Optional Calling Plans, cont’d.

E. CBS LATAWIDE Call Plan

(M)

This optional long distance call plan provides Cox Business Customers a block of 1000 minutes of direct dialed intraLATA long distance minutes. The block of 1000 minutes is aggregated across all line on a Business Customer’s account. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 1000-minute block will be billed at \$.05 per minute.

Monthly Recurring Charge \$30.00

F. The Business Nickel Call Plan

This Business Nickel Call Plan provides Cox Business Customers with a competitively priced alternative to the standard long distance plan. The Call Plan is available to new and existing customers who subscribe to one of the four term call plans (one-, two-, three-, or five-year term commitment) and choose Cox Long Distance for both PIC and LPIC. The plan is a flat \$0.05 per-minute all day, everyday on direct dialed intrastate calls with no monthly recurring charge and billed on six-second increments. Additionally, there is a corresponding interstate call plan that includes state-to-state calls to all 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin islands, Guam and CNMI. As an added benefit to this plan, the Customer will receive free LD minutes each month depending on the number of lines associated with the account pursuant to the table below. The benefit is granted per account.

Number of Lines	Free Minutes
2 through 5	250
6 through 10	500
11+	1,000

(M)

(M) Material appearing on this page previously appeared on Original Page 90.0.05.4

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.8 IntraLATA Toll Service, cont'd.

3.8.1 Message Telecommunications Service (MTS), cont'd.

7. Optional Calling Plans, cont'd.

Reserved

(M)

(M)

(M) Material moved to Obsolete Services Section, Page 137.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.8 IntraLATA Toll Service, cont'd.

3.8.1 Message Telecommunications Service (MTS), cont'd.

(M)

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.8 IntraLATA Toll Service, cont'd.

3.8.1 Message Telecommunications Service (MTS), cont'd.

7. Optional Calling Plans, cont'd.

Reserved

(M)

(M)

(M) Material moved to Obsolete Services Section, page 136.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.8 IntraLATA Toll Service, cont'd.

3.8.1 Message Telecommunications Service (MTS), cont'd.

7. Optional Calling Plans, cont'd.

Reserved

(M)

(M)

(M) Material moved to Obsolete Services Section, page 136.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.8 IntraLATA Toll Service, cont'd.

3.8.1 Message Telecommunications Service (MTS), cont'd.

7. Optional Calling Plans, cont'd.

Reserved

(M)

(M)

(M) Material moved to Obsolete Service Section, page 138.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.8 IntraLATA Toll Service, cont'd.

3.8.2 Toll Free Service

(T)

1. Service Description

Toll-Free Service is an inbound service originating on feature group facilities, which terminate on a Business Line. This service enables the Customer to receive toll-free calls at their place of business.

- A. The Company reserves the right to require an applicant for Toll-Free Service to supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. The Company may also require that the Customer submit a new traffic forecast quarterly after service is initiated.
- B. The Company's Toll-Free Service is furnished upon condition that the Customer contracts for adequate facilities to permit the use of this service without injurious effects upon it or any service rendered by the Company. The Company may terminate or refuse to furnish the Company's Toll-Free Service to any applicant, without incurring any liability and without notice to the Customer, if the use of the service would interfere with or impair any service rendered by the Company.

(D)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.8 IntraLATA Toll Service, cont'd.

2. Toll Free Service, cont'd.

1. Service Description, cont'd.

- C) The Customer must obtain an adequate number of access lines for Company Toll-Free Services to handle the Customer's expected demand in order to prevent interference or impairment of this service or any other service provided by the Company considering: (1) total call volume; (2) average call duration; (3) time-of-day characteristics; and (4) peak calling period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish Company Toll-Free Service to any Customer that fails to comply with these conditions.
- D) If the Customer requests assignment of a specific Toll-Free Service telephone number, the Company may require the Customer to submit a number reservation agreement form to the Company. At no time may a Customer have more than ten (10) numbers reserved. Any reservation shall be for no more than fifteen (15) days and shall be subject to a reservation fee which will be credited to Customer's unpaid balance after the Company's Toll-Free Service has been in actual and substantial use for a consecutive sixty (60) day period.

(N)

(N)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.8 IntraLATA Toll Service, cont'd.

2. Toll Free Service, cont'd.

1. Service Description, cont'd.

- E) Use of numbers: Each Company Toll-Free Service telephone number must be placed in actual and substantial use by the Customer. "Substantial use" shall mean a pattern of use that demonstrates an intent on the Customer's part to employ the number for the purpose for which it was intended; namely, to allow callers to reach the Customer, as indicated, for example, by at least 30 average monthly minutes of use or more. Any toll-free telephone number associated with the Company's Toll-Free Service that has not been placed in actual and substantial use during the first sixty (60) day period after service activation may be recovered upon written notice to the Customer. Nothing in this Section, or in any other provision of this tariff, or in any marketing materials issued by or on behalf of the Company, shall give any person, including prospective Customers who have reserved toll-free telephone numbers hereunder or Customers who subscribe to and use the Company's Toll-Free Service or their transferee or assigns, any ownership interest or proprietary right in any particular toll-free number; however, upon placing a number actually and substantially in use, as defined above, the Company's Toll-Free Service Customers do have a controlling interest in this toll-free number(s). The Company Toll-Free Service Customers may retain the use of their toll-free number assignments, even following changes in their toll-free carrier and/or Responsible Organization.

(N)

(N)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.8 IntraLATA Toll Service, cont'd.

2. Toll Free Service, cont'd.

1. Service Description, cont'd.

- F) If a Customer places an order for the Company to carry Customer's already existing toll-free number service, the Customer shall provide to Company the contact names, telephone number and address of the Customer's Responsible Organization (Resp. Org.). Upon subscription to the Company's Toll-Free Service, the Customer may execute a Letter of Authorization to transfer Resp. Org. responsibility of its toll-free number(s) to the Company's Resp. Org. If the Customer elects to retain a non-Company Resp. Org., the Customer must notify the Company of any changes in the Customer's Resp. Org. in writing within 48 hours of the change. The Customer is responsible for all outstanding indebtedness for services provided by a previous Resp. Org. or toll-free service carrier. The Company assumes no responsibility or liability with respect to any obligations of Customer to such previous service providers existing at the time of transfer to Company.

(N)

(N)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.8 IntraLATA Toll Service, cont'd.

2. Toll Free Service, cont'd.

1. Service Description, cont'd.

- G) Subject to execution of a Resp. Org. Service Agreement between the Company and the Customer, the Company Resp. Org. will perform the function of Resp. Org. for all Company Toll-Free Service orders unless the Customer requests another Resp. Org. The Company's Resp. Org. functions include 1) search for and reservation of toll-free numbers in the SMS/800; 2) creating and maintaining the toll-free number Customer record in the SMS/800; and 3) provision of a single point of contact for trouble reporting.

- (1) Where the Company serves as the Resp. Org. for a Company Toll-Free Service Customer, the Company will, at the Customer's request, subscribe to Toll-Free Directory Listing for the toll-free number(s) assigned to the Customer. A charge for Toll-Free Directory Listings will apply as set forth in this Tariff. In the event that a Customer transfers its toll-free service to another Resp. Org., the Company shall cease to subscribe to Toll-Free Directory Listing Service on behalf of the Customer and the Customer is responsible for assuring that Toll-Free Directory Listing Service is maintained through the new Resp. Org. Customer is responsible for payment of any outstanding Toll-Free Directory Listing charges, including any unexpired portion of any minimum period applicable to such services, and the Company shall have no liability for any interruption or other delay, error, mistake, omission or other defect occurring in connection with the transfer of Toll-Free Directory Listing responsibility.

(N)

(N)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.8 IntraLATA Toll Service, cont'd.

2. Toll Free Service, cont'd.

1.G. Service Description (cont'd)

- (2) Where the Company serves as the Resp. Org. for a Company Toll-Free Service Customer, it will, at the Customer's request, subscribe to Vertical Features obtained from Local Exchange Company access tariffs. When a Company Toll-Free Service Customer uses Vertical Features obtained by Company from Local Exchange Company tariffs, a charge will apply. This charge may not be counted toward the attainment of any volume or revenue commitment and will not be discounted.
- (3) In the event that a Customer cancels its Company Toll-Free Service, the Customer may elect to retain the Company as its Resp. Org. Where the Company serves as Resp. Org. for a non-Company Toll-Free Service Customer, a charge for Resp. Org. Service will apply as set forth in this Tariff.
- (4) In the event that a Customer cancels its Company Resp. Org. or Toll-Free Service, the Customer shall be responsible for all outstanding indebtedness to the Company and any outstanding charges applicable to any services obtained by or on behalf of the Customer by Company.

(N)

(N)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.8 IntraLATA Toll Service, cont'd.

2. Toll Free Service, cont'd.

1. Service Description, cont'd.

- H) It is the Customer's responsibility to provide answer supervision back to the Company point of connection even when the Company Toll-Free Service is connected to switching equipment or a Customer-provided communications system. In such case, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon delivery of the call to the Customer's switching equipment or communications system and ends upon termination of the call.
- I) In accordance with FCC regulations, ANI shall only be used for billing and collection, routing, screening, and completion of the originating subscriber's call or transaction or for service directly related to the originating subscriber's call or transaction.

The ANI shall not be reused or resold without first notifying the originating telephone subscriber and obtaining affirmative consent of the subscriber for reuse or resale.

Unless the originating subscriber has given consent for the reuse or resale, any information provided shall not be used for any purpose other than:

- performing the services or transactions that are subject of the originating subscriber's call;
- ensuring network performance security, and the effectiveness of call delivery;
- compiling, using and disclosing aggregate information; and
- complying with applicable laws.

(N)

(N)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.8 IntraLATA Toll Service, cont'd.

2. Toll Free Service, cont'd.

2. Toll Free Service Termination

Customers who terminate service prior to the end of the service term as selected by Customer will be liable for a cancellation charge which shall be calculated as follows: Cox shall rerate Customer's usage for services provided up to the date of termination by charging Customer the difference between the monthly rate for the service term selected by Customer and the rate for service applicable to the longest term plan for service the Customer could have satisfied prior to discontinuance and multiplying this difference by the number of minutes of service actually provided to Customer. All per-minute charges for each month shall be at the per-minute charge based on rate associated with Customer's highest MOU for the month. Cox bills in six-second increments and rounds up to the nearest six-second increment. If this Call Plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage as provided in this Section or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever ever is greater.

Example: Customer signs a three-year term agreement. At the end of the eleventh month, the Customer terminates the agreement and transfers the toll-free service to another carrier. All usage to-date would be re-rated from the three-year term rate to the month-to-month rate.

Example: Customer signs three-year term agreement. At the end of the thirteenth month, the Customer terminates the agreement and transfers the toll-free service to another carrier. All usage to-date would be re-rated from the three-year rate and volume to the one-year rate and volume.

(C)

(C)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.8 IntraLATA Toll Service, cont'd.

3.8.2 Toll Free Service, cont'd.

3. Basic Service

Basic Service means Domestic Toll-Free Service established on the Company network providing termination for a call originated in the continental United States to a single Customer location either through switched or dedicated access. Nationwide Directory Assistance is a component of Basic Service.

A. Toll-Free Service Rates and Charges

The Toll-Free Number Charge applies to Basic Toll-Free Service. Domestic calls originating within the United States are billed in 6-second increments with a 6-second minimum. All calls originated from Canada, Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum.

Change Charge, per change: \$4.50

Per-Minute Charge \$0.**15** (I)

Per Number Charge \$5.00¹ (N)

¹ Maximum of \$25.00 per month. (N)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.8 IntraLATA Toll Service, cont'd.

3.8.2 Toll Free Service, cont'd.

3. Basic Service

B. Toll-Free Directory **Listing Service** (T)

Toll-Free Directory **Listing Service** provides the Toll-Free Customer with a listing in the nationwide Toll-Free dial up directory maintained by AT&T. (T)

Non-Recurring Charge, per number	\$ 35 .00	(I)
Expedite Request, per request	\$ 50 .00	(I)
Record Change Charge, per change	\$ 35 .00	(T)(I)
Monthly Recurring Charge, per number	\$14.50	

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.8 IntraLATA Toll Service, cont'd.

3.8.2 Toll Free Service, cont'd.

4. Toll Free Call Plans

(D)

Cox Toll-Free Solutions III

The Cox Toll-Free Solutions III call plan provides Business Customers with a switched inbound toll free call plan. Business Customers will select from a one-, two-, three- or five-year term call plan. The plan covers the 48 contiguous states. Calls from Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of \$0.10 per-minute. Calls from Canada will be assessed at the rate of \$.08 per minute. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate and intrastate usage, excluding minutes from Canada, Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Domestic calls originating within the United States are billed in 6-second increments and rounded up to the next highest increment. All calls originated from Canada, Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum.

Calls that originate and terminate in the State of Louisiana will be assessed the following per-minute rate based on cumulative MOU's and term selected:

Minutes-Of-Use	1 Year	2 Year	3 or 5 Year
0-249	\$0.075	\$0.068	\$0.063
250-499	\$0.073	\$0.067	\$0.062
500-999	\$0.071	\$0.066	\$0.061
1,000-2,499	\$0.069	\$0.065	\$0.061
2,500-4,999	\$0.065	\$0.061	\$0.057
5,000-9,999	\$0.059	\$0.056	\$0.052
10,000-49,999	\$0.058	\$0.055	\$0.051
50,000-99,999	\$0.056	\$0.053	\$0.049
100,000+	\$0.054	\$0.051	\$0.047

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.8 IntraLATA Toll Service, cont'd.

3.8.2 Toll Free Service, cont'd.

4. Toll Free Call Plans

Cox Toll-Free Enterprise III

(T)

The Cox Toll-Free Enterprise III call plan provides Business Customers with a switched inbound toll free call plan. Business Customers will select from a one-, two- or three/five-year term call plan. The call plan is available to new and existing customers that select Cox Local, Cox Long Distance (both PIC and LPIC) and Cox Affiliated Company's high-speed Internet service. The plan covers the 48 contiguous states. Calls from Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of \$0.10 per-minute. Calls from Canada will be assessed at the rate of \$.08 per minute. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate and intrastate usage, excluding minutes from Canada, Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Domestic calls originating within the United States are billed in 6-second increments and rounded up to the next highest increment. All calls originated from Canada, Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum.

Calls that originate and terminate in the State of Louisiana will be assessed the following per-minute rate based on cumulative MOU's and term selected:

Minutes-Of-Use	1 Year	2 Year	3 or 5 Year
0-249	\$0.068	\$0.061	\$0.057
250-499	\$0.066	\$0.060	\$0.056
500-999	\$0.064	\$0.059	\$0.055
1,000-2,499	\$0.062	\$0.059	\$0.055
2,500-4,999	\$0.059	\$0.055	\$0.051
5,000-9,999	\$0.053	\$0.050	\$0.047
10,000-49,999	\$0.052	\$0.050	\$0.046
50,000-99,999	\$0.050	\$0.048	\$0.044
100,000+	\$0.049	\$0.046	\$0.042

(D)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.8 IntraLATA Toll Service, cont'd

3.8.3 Reserved

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(M)

(T)

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.8 IntraLATA Toll Service, cont'd

3. Reserved, cont'd

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.8 IntraLATA Toll Service, cont'd

3 Reserved, cont'd

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(M)

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.8 IntraLATA Toll Service, cont'd

3.8.3 Reserved, cont'd

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.8 IntraLATA Toll Service, cont'd

3.8.3 Reserved, cont'd

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.8 IntraLATA Toll Service, cont'd

3.8.4 Reserved

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(M)

(M)

(T)

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.8 IntraLATA Toll Service, cont'd

4. Reserved, cont'd

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Original Page No. 119.10.1.

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.8 IntraLATA Toll Service, cont'd

4. Reserved, cont'd

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.8 IntraLATA Toll Service, cont'd

4. Reserved, cont'd

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(M)

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.8 IntraLATA Toll Service, cont'd

3.8.4 Reserved, cont'd

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(M)

(T)

(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings, Original Page No. 119.10.4.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.8 IntraLATA Toll Service, cont'd

3.8.4 Reserved, cont'd

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(M)

(M)

(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings, Original Page No. 119.10.5.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.9 Temporary Suspension of Service - Customer Initiated

Service may be temporarily suspended at the Customer's request based on the terms and conditions reflected in 3.9.1, following.

3.9.1 Terms and Conditions

- The suspension rate will not be applicable until after the service has been in effect for at least one full month.
- A service must remain on seasonal for a minimum of thirty (30) days.
- After nine (9) consecutive months of seasonal, or a total of 9 months within a calendar year, services are subject to return to full billing as subscribed to prior to implementing seasonal service. The full service rate will apply, if service is restored within 15 days after the date beginning the suspension of service.
- A service can be placed in seasonal service no more than twice in a calendar year, with a minimum of thirty (30) days of regular billing in between.
- A customer may put different services on seasonal service status at different times.
- If the service is suspended for a period of 31 days or longer, the reduced rate as set forth below will apply. The normal monthly recurring rates will be suspended and replaced by the monthly rate below.

3.9.2 Rates and Charges

A. New Orleans

(I)

	NRC	Monthly
Residential Customer, per line	\$10.00	\$13.00
Business Customer, per line	\$22.00	\$18.00

B. Baton Rouge and Lafayette

(I)

	NRC	Monthly
Residential Customer, per line	\$10.00	\$13.00
Business Customer, per line	\$20.00	\$18.00

Nonrecurring charges are applied at the time the Temporary Suspension of Service is provisioned.

3.10 Employee Discounts

A discount is allowed from the standard residence rates for services furnished at residences of officials and employees of the Company.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.11 Reserved

(T/M)

(M)

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(M)

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.11 Reserved, cont'd

(T/M)

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd

3.11 Reserved, cont'd

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LOCAL EXCHANGE SERVICE

SECTION 4 - Promotional Offerings

4.1 Promotional Offerings

The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made.

LOCAL EXCHANGE SERVICE

SECTION 5 - Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service not generally offered under this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

Term and volume discounts are also available on business service offerings.

(N)

LOCAL EXCHANGE SERVICE

SECTION 6 - Miscellaneous Service Offerings

6.1 Toll Restriction

Toll Restriction allows the Customer the flexibility to restrict both business and residential access lines and trunks from billable toll calls, but allows completion of local directory assistance calls. If a Customer attempts to dial a restricted toll call, the Customer's call will be intercepted and an announcement will advise the caller of the toll restriction. An optional feature of Toll Restriction is International Toll Restriction. International Toll Restriction provides the Customer the flexibility to restrict access to international toll calls, but retain access to domestic toll calls. If a Customer attempts to dial an international toll call, the Customer's call will be intercepted and an announcement will advise the caller of the international toll restriction.

6.1.1 Terms and Conditions

- Where facilities and operating conditions permit, this service will be offered to both business access lines and trunks and residential access lines.
- Toll Restriction may prevent the completion of 1+ local calls.
- Upon request, Toll Restriction is available to Lifeline Customers at no charge.

6.1.2 Rates and Charges

	<u>NRC</u>	<u>Monthly</u>	
Business, per line or trunk	N/C	\$25.00	
Residence, per line	\$1.60	N/C	(I)

LOCAL EXCHANGE SERVICE

SECTION 6 - Miscellaneous Service Offerings

6.2 Reserved

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(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings, Original Page No. 119.11.

LOCAL EXCHANGE SERVICE

SECTION 6 - Miscellaneous Service Offerings

6.2 Reserved, cont'd

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(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings, Original Page No. 119.11.1.

LOCAL EXCHANGE SERVICE

SECTION 6 - Miscellaneous Service Offerings

6.3 Reserved

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(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings, Original Page No. 119.12.

LOCAL EXCHANGE SERVICE

SECTION 6 - Miscellaneous Service Offerings

6.3 Reserved, cont'd

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(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings, Original Page No. 119.12.1.

LOCAL EXCHANGE SERVICE

SECTION 6 - Miscellaneous Service Offerings

6.4 Refer A Business Program

Description:

A current Cox Business Services (CBS) Customer, who refers a new potential CBS Customer, may be eligible to receive a gift reward if the referred Customer is activated within the specified time period. The gift reward is a one hundred dollar (\$100) Web Certificate from a select list of retailers. This program is currently available to Customer's only in the New Orleans Local Calling Area.

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Rules and Regulations:

1. The new CBS Customer must sign a contract with a minimum one-year term.
2. The new CBS Customer's aggregate monthly recurring charges are at least twenty-five dollars (\$25) per month.
3. In order for the existing CBS Customer to be eligible for the gift award, the new CBS Customer (the referred party) is required to sign a service contract within three months of the referral and the award will be issued after the new CBS Customer has been installed.

LOCAL EXCHANGE SERVICE

SECTION 6 - Miscellaneous Service Offerings

6.5 Residential Bundled Services Package

6.5.1 Residential Bundled Services Packages, cont'd.

1. Reserved

(M)

(M)

(M) Material moved to Obsolete Services Section, page 139.

LOCAL EXCHANGE SERVICE

SECTION 6 - Miscellaneous Service Offerings

6.5 Residential Bundled Services Package

6.5.1 Residential Bundled Services Packages, cont'd.

2. Reserved

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(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings, Original Page No. 123.1.

LOCAL EXCHANGE SERVICE

SECTION 6 - Miscellaneous Service Offerings

6.5 Residential Bundled Services Package

6.5.1 Residential Bundled Services Packages, cont'd.

2. Reserved

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(M) Material previously appearing on this page has been moved to Section 8, Obsolete Service Offerings, Original Page No. 123.2.

LOCAL EXCHANGE SERVICE

SECTION 6 - Miscellaneous Service Offerings

6.6 Cox Connection Packages

(M) Material previously appearing on this page has been moved to Original Page 130 and effective March 1, 2011 will no longer be available to new customers.

LOCAL EXCHANGE SERVICE

SECTION 6 - Miscellaneous Service Offerings

6.6 Cox Connection Packages

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(M) Certain material previously appearing on this page has been moved to Page 120, Section 8.7.2, Obsolete Offerings.

LOCAL EXCHANGE SERVICE

SECTION 6 - Miscellaneous Service Offerings

6.6 Cox Connection Packages

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(M) Material previously appearing on this page has been moved to Original Page 131 and effective March 1, 2011 will no longer be available to new customers.

LOCAL EXCHANGE SERVICE

SECTION 6 - Miscellaneous Service Offerings

6.6 Cox Connection Packages

6.6.6 Reserved

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(M) Material moved to Obsolete Services Section, page 140.

LOCAL EXCHANGE SERVICE

SECTION 6 - Miscellaneous Service Offerings

6.6 Cox Connection Packages

6.6.6 Reserved

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(M) Material moved to Obsolete Services Section, page 140.

LOCAL EXCHANGE SERVICE

SECTION 6 - Miscellaneous Service Offerings

6.7 Cox Calling Packages

6.7.1 Cox Business Unlimited Call Plan

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General

The Cox Business Unlimited **Call Plan (the "Plan")** will be offered to Business Customers where facilities exist and operating conditions permit. **The Plan** is provisioned under the following conditions:

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- Available to eligible Business Customers ordering Business Lines or Centrex Package, who subscribe to five (5) or fewer Company lines (voice grade or voice grade equivalent) when the service is initiated (lines are priced separately);
- Unlimited intrastate outbound toll minutes;
- Unlimited interstate outbound toll minutes;
- Calls are measured in 6-second increments and rounded up to the next 6-second increment.

Terms and Conditions

- a. The Customer must select Cox as the carrier of choice for both PIC and LPIC elections for each Business Line or Centrex Package subscribed to under **the Plan**.
- b. The Customer may subscribe **up** to a maximum of five (5) unlimited calling lines. **All lines in a common hunt group must be provisioned with the Plan.**
- c. **The Plan's Monthly Recurring Charge will be billed in advance.**
- d. The unlimited **intrastate and interstate outbound** toll minutes included in **the Plan**:
 1. shall apply exclusively to direct-dialed calls made from the line subject to **the Plan**;
 2. have no cash value for refund purposes;
 3. are no transferrable or assignable;
 4. shall not be applied to calls outside the United States and its territories; and
 5. shall not apply toward operator-assisted, collect calls, toll free (inbound) calls, calls billed to a third-party or credit cards, or calls to directory assistance.

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(M) Material previously appeared on 3rd revised page 107.

LOCAL EXCHANGE SERVICE

SECTION 6 - Miscellaneous Service Offerings

6.7 Cox Calling Packages

6.7.1 Cox Business Unlimited Calling Package, cont'd.

5. Cox Business Unlimited Calling Plan, cont'd

Terms and Conditions, cont'd.

- e. The Company may monitor the Customer's toll usage subject to the Plan. If the Customer uses the minutes under the Plan for outbound telemarketing, call centers or non-voice services, including but not limited to, data services or any other service listed below, the Customer be presumed to be in violation of the usage restrictions of the Plan. It shall be the responsibility of the Customer to demonstrate to the Company that the usage is not in violation of the usage restrictions specified herein. Usage restrictions apply and Plan may not be used in conjunction with the following.

- 555, 700, 900 and 976 Services (N)
 - Analog to Digital conversion digital PBX services |
 - Any Business Trunks (BRI, PRI, SIP, T-1 CAS) (N)
 - Any Manual or Automated Operator Assisted Service (Collect Calls, Directory Assistance, Person-to-Person Calls or Third Party Billed) (N)
 - Auto Dialers, Power Dialers, Predictive Dialers; (N)
 - Calling Cards (N)
 - Credit Card Calls (N)
 - Foreign Exchange Service (N)
 - Ground start line or trunks (T)
 - Hybrid or electronic key telephone systems (N)
 - Intercept Call Completion (T)
 - Long Distance Internet access; (ISP Dial-Ups) (T)
 - Pay telephone lines (N)
 - Remote Call Forwarding Service (N)
 - Repeat Calls, Call Return Calls |
 - Three Way Calling (N)
 - Toll Free Service (D)
 - The functional equivalent of any system listed above |
- (D)

- f. If the Company determines that a Customer failed to demonstrate that the usage does not violate the usage restrictions, the Company may immediately move the Customer's toll service to another plan offered by the Company and the Customer is no longer eligible to subscribe to the Plan.

	<u>Baton Rouge/Lafayette</u>	<u>New Orleans</u>
MRC, per line, up to 5 lines ¹	\$25.00	\$25.00

¹ This charge does not include the Cox Business Line or Cox Centrex Package rate.

LOCAL EXCHANGE SERVICE

SECTION 6 - Miscellaneous Service Offerings

6.7 Cox Calling Packages

(M)

(M) Material moved to 5th revised page 107.

LOCAL EXCHANGE SERVICE

SECTION 6 - Miscellaneous Service Offerings

6.7 Cox Calling Packages

(M)

(M) Material moved to 5th revised page 107

LOCAL EXCHANGE SERVICE
SECTION 6 - Miscellaneous Service Offerings

6.8 Cox Redirect

(N)

6.8.1 General

1. Where technically feasible and operating conditions permit, Cox Direct allows Business Customer to establish predetermined alternate routing plans for incoming voice and for data traffic. The service can be used as a disaster recovery service. The alternate routing plan is created by the Customer working with a Company representative at the time the Cox Redirect service is established. The Customer's alternate routing plan may:

- Route incoming calls to an announcement
- Route incoming calls to a single Backup Number
- Route incoming calls to multiple Backup Numbers according to subscriber-defined percentage allocation
- an announcement or more Backup Numbers on a subscriber-defined percentage basis

2. The Customer must contact the Company to activate the Cox Redirect service. This will route traffic to numbers pre-selected by the Customer.

The Customer may make changes to the routing plan at the time activation is requested. The Customer may change the numbers to which the calls are to be routed and the percentages of calls to be routed to other numbers. The Customer cannot request activation on additional numbers to be redirected at that time.

3. In order to restore the original call routing, the subscriber must contact the Company to deactivate the alternate routing plan. Any changes made to the routing plan at the time the plan was activated will not be retained.

In order to restore the original call routing, the Customer must contact the Company to deactivate the alternate routing plan.

4. The Customer must establish a routing plan for each location included in his serving arrangement for which traffic is to be rerouted.

A test call capability allows a Customer, whose routing plan has been activated, to place a call to test the operation of the subscriber's normal service. In this manner, the Customer may test his facilities before initiating recovery.

5. The Customer is required to specify a Callback Number and Verification Party Name(s) which will be used by the Company representative receiving a request to activate, deactivate, or modify a Customer's service to verify a request.

6.8.2 Rates

Non-Recurring Charge:	\$200.00
Monthly Recurring Charge, per account:	\$65.00

(N)

LOCAL EXCHANGE SERVICE

SECTION 6 - Miscellaneous Service Offerings

6.9 Cox Business Emergency Locator Service

6.9.1 General

Emergency Locator Service is available to Cox Business Customers based on the following provisions. At the request of the Business Customer and upon the approval of the Company and at those prices set forth in the chart below, the Company will offer to the Customer certain Automatic Location Identification ("ALI") and/or Private Switch/Automatic Location Identification ("PS/ALI") services as an enhancement to its other 911 local service offerings. PS/ALI service provides E911 service features for stations that operate behind private switches, e.g., PBXs. Specifically, the PS/ALI service provides an automatic display at the Public Safety Answering Point (hereafter "PSAP") of the caller's telephone number and the address/location of the telephone. A Customer's PBX must be capable of providing the telephone number to the 911 system to identify the specific extension originating a 911 call. The Company's PS/ALI service provides a PBX 911 manager for "public safety/address location point" database management and the Customer is required to update databases using a web-based interface.

All telephone numbers that a customer desires to be included in the Company's PS/ALI service must be owned by the Company. Telephone numbers that are provided by a service provider other than the Company are not eligible for inclusion in this service.

6.9.2 Eligibility Requirements

A Customer who desires to receive ALI or PS/ALI service shall satisfy the following obligations to Company:

1. Customer will complete a customer profile ordering form (i) designating a single point of contact for all operational issues, (ii) supplying the necessary telephone number range(s) and PSAP, if multiple locations apply. Customer and Company shall validate telephone number ranges provided through any LEC dial tone provider(s) other than Company.
2. Company will have up to thirty (30) business days to attempt to load the initial customer data after the receipt of acceptable data files from the customer. Should the initial load attempt fail due to the losing company's business practices, it shall be the customer's responsibility to negotiate with the losing company to release the numbers that are being transferred to Cox.
3. Company will attempt to load additional numbers submitted on subsequent Load Forms within seven (7) business days following the receipt of a valid TNs but full assurance of meeting a seven (7) day timeline is **not** guaranteed.
4. Customer is responsible for working with Company and any other LEC dial tone provider(s) to set up any required National Emergency Numbering Association identification codes (hereafter referred to as "NENA ID") for Customer's PS/ALI records.
5. Customer is responsible for obtaining authorization from any LEC dial tone provider other than Company to insert and modify ALI records for the specified telephone number ranges in any regional E911 databases using the separate NENA ID assigned for PS/ALI records.

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LOCAL EXCHANGE SERVICE

SECTION 6 - Miscellaneous Service Offerings

6.9 Cox Business Emergency Locator Service, cont'd.

(N)

6.9.2 Eligibility Requirements, cont'd.

6. Customer shall provide Company with a signed and properly authorized copy of a Letter of Agency (LOA) in favor of Company in the form requested by Company.
7. In addition to any other fees charged by Company, Customer is responsible for any costs of any tasks related to setting up data exchange and obtaining user IDs and passwords for regional E911 databases. Customer must obtain any approval needed for Company to submit PBX records on its behalf to regional E911- database provider(s), including any approval that may be required by any government agency.
8. In the event some of the automatic location identification records needed by Company to provision PS/ALI services are not "owned" by the Company, Customer shall obtain and provide to Company prior written consent from the E911 service provider to allow Company to use same without charge.
9. If Customer is porting to Company a block of telephone numbers from another telephone company, Customer is responsible for working with the transferee LEC to port the main billing telephone number and all associated telephone numbers via the NENA standard unlock and migrate function codes through normal Service Order Input ("SOI") processing.
10. If Customer discontinues dial tone services with Company or another provider, the use of PS/ALI services by Customer will be discontinued for the corresponding block of telephone numbers.
11. Customer must have a personal computer workstation with the following requirements in order to interface with Company and receive PS/ALI service from the Company and Customer shall meet these requirements at every point in time:
 - Microsoft Windows 95, Windows 98, or Windows NT 4.0 Windows XP, Windows 7 and Vista (or most current version)
 - Internet access
 - Microsoft Internet Explorer, Version 5.01, Service pack 1 or higher
 - Currently Apple/MAC browsers are not supported
12. Company shall bill Customer for PS/ALI services in its normal billing interval and Customer shall pay same as indicated on the invoice.
13. By means of a direct telephone conversation (no email or voice mail messages will be provided), a representative of Company will provide the Customer with a user ID, as password, and a secure key code token for Customer's use in meeting its responsibilities hereunder.

(N)

LOCAL EXCHANGE SERVICE

SECTION 6 - Miscellaneous Service Offerings

6.9 Cox Business Emergency Locator Service, cont'd.

(N)

6.9.2 Eligibility Requirements, cont'd.

14. Customer will provide Company with a spreadsheet containing the telephone numbers, names, and site-specific PBX information for initially loading the records into the PS/ALI database. A PS/ALI Initial Load File ("ILF") form will be provided to the Customer to provide Company with the required ILF fields and format information for the initial build of telephone number records into Company's system. Company will validate that the numbers submitted by the customer are owned by the Company but is not otherwise required to manipulate and/or change any of the data provided in the ILF on behalf of Customer and may rely upon the accuracy of same; instead, Customer is responsible for submitting the correct field and formatting information via the ILF form. The Customer may submit the first ILF data form to the Company without additional charge. Customer will incur additional charges for any subsequent ILFs required.
15. Company will attempt to correct only MSAG errors, that is, "701" errors (house number out of range in MSAG) and "709" errors (street not found in MSAG). MSAG related errors that Company is unable to correct will be forwarded to Customer for correction. All other error types detected either by validation against Company databases or against other host ALI databases, will also be returned to Customer for correction. This includes errors that occur during the Initial Load File build and errors occurring after the initial load. Error records will be returned 'as is' to Customer.
16. Customer will migrate and update DID numbers and all other telephone numbers associated with this service through the PS/ALI Manager after the ILF. The web-based system permits Customer to maintain station level ALI identification records in the form of "move", "add," "change" or "delete" to pre-authorized Customer records identified by telephone number range on the PS/ALI Customer Profile Order Form.
17. After validation and processing through the PS/ALI database system, Company will route updated telephone number records to the appropriate "E911 database" provider based upon the NPA/NXX on each record. Records processed by the Company will be transmitted to the appropriate E911 database provider(s) throughout the country.
18. Telephone numbers that are transported outside of Company's defined operational jurisdictions, either on a temporary or permanent basis, may not be routed to the proper PSAP and customer will assume any and all risk associated with this condition.
19. The PS/ALI Manager's web-based interface offers a range of online reports to facilitate PBX management, allowing data to be sorted by address and telephone number range, and Customer is expected to use same and to be totally responsible for the accuracy of any information provided.
20. For day-to-day management processing matters, Customer should contact its designated Company data analyst. Company analysts provide routine support services Monday through Friday during normal business hours (8:00 a.m. – 5:00 p.m. Mountain Time), excluding Company-observed holidays.

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LOCAL EXCHANGE SERVICE

SECTION 6 - Miscellaneous Service Offerings

6.9 Cox Business Emergency Locator Service, cont'd.

(N)

6.9.2 Eligibility Requirements, cont'd.

21. Company will provide training to Customer at a mutually agreed-upon date and time. This training will include training on the use of the web-based services. Company will provide one training class, for a maximum of two (2) hours, via a telephone conference call to a maximum of two (2) attendees. Company will provide a maximum of two (2) copies of training course materials to attendees of the training conference call described herein.
22. If Customer decides to discontinue dial tone service with Company or any other LEC providing services to the Customer, then Customer shall immediately notify the assigned Company data analyst in writing that a designated telephone number range will discontinue dial tone services stating the identification of the LECs including Company associated with those numbers. Such notification must be received by Company forty five (45) days in advance. It is the Customer's responsibility to communicate with Company and any other affected LECs regarding the discontinuation and within twenty (20) days of providing the notice set forth above, Customer must either delete all records through the normal SOI update process or instruct Company to unlock all such records. After all records are deleted or unlocked, Company may deny Customer account access. After thirty (30) days, the account access will be denied regardless of option chosen.
23. For Customer requests that are beyond the scope of the deliverables outlined in this tariff, Customer may submit a change request ("Change Request") form to Company and Company at its option may accept the requested change and/or propose additional charges to Customer for same.
24. Any and all PS/ALI system problems that Customer experiences shall be immediately reported to Company without delay. Notwithstanding the foregoing, any Internet Explorer problems experienced by Customer while using PS/ALI should be reported to the browser manufacturer.
25. As a condition to Company's obligation to initiate and continue PS/ALI services to Customer, Customer is obligated to deliver to Company and to continue in full force and effect the following:
 - a. a completed order form as required by the Company,
 - b. its authorization for NENA IDs and permission for insertion into ALI databases,
 - c. identification of Customer's PS/ALI program manager,
 - d. a completed and accurate ILF form,
 - e. a signed authorized executed letter of agency as described above,
 - f. a designated point of contact,
 - g. evidence sufficient to Company that the Customer has obtained authorization from any and all LEC dial tone providers to insert and modify ALI records for the specified telephone number ranges,
 - h. and complete and accurate information about its PBX equipment sufficient to establish that the equipment has the capability to forward ANI information to the selective router in accordance with LEC and local requirements.

(N)

LOCAL EXCHANGE SERVICE

SECTION 6 - Miscellaneous Service Offerings

6.9 Cox Business Emergency Locator Service, cont'd.

(N)

6.9.2 Eligibility Requirements, cont'd.

26. Company may request from time to time additional information from Customer and Customer shall promptly and within any time period stated respond to any such request.

27. At any time and from time to time, Company may assign or delegate some or all of its rights and responsibilities hereunder to any qualified provider of PS/ALI services or support and Customer agrees to cooperate fully with any agent, assignee or delegate of Company in furtherance of Company's provision of PS/ALI services.

6.9.3 Rates and Charges

The monthly recurring and nonrecurring charges assessed by the Company related to this service are as follows:

Monthly Recurring Charges	
One-to-One Recurring Charge, per Number	\$0.15
Many-to-One Recurring Charge, per Occurrence	\$5.00
Nonrecurring Charges	
Initial Load File Installation (more than 25 lines or telephone numbers	\$1,500.00
Initial Load File Installation Charge (less than 25 lines or telephone numbers	\$400.00

One-to-One Recurring Charge per Number – Customer elects to have every station number registered in the ALI database

Many-to-One Recurring Charge per Occurrence – Customer elects to associate multiple station numbers with a single number that will be registered in the ALI database.

(N)

LOCAL EXCHANGE SERVICES

SECTION 6 - Miscellaneous Service Offerings

6.10 Telecommunications Service Priority (TSP) System

(N)

6.10.1 General TSP Description

Cox TSP provides priority Cox services to Federal Government Agencies and authorized users for provisioning and restoration of services within defined critical and emergency situations. The Cox TSP System is designed to meet the requirements of the Federal Communications Commission (FCC) to expedite provisioning and restoration of mission-critical telecommunications services outlined under the Federal TSP Program and National Communications System (NCSD 3-1). Additional sources of reference for include:

- a. National Communications System (NCS) Manual 3-1-1
- b. Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NS/EP) Service user Manual"
- c. National Communications System (NCS) handbook 3-1-2
- d. Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NS/EP) Service Vendor Handbook

Priority Installation and/or Restoration of NS/EP telecommunications services shall be provided in accordance with part 64.401, appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations.

6.10.2 Qualifying TSP Service Categories

Cox Customers must meet specific categories regarding essential or emergency services in order to apply for NS/EP services. NS/EP qualified categories include the following four "Essential" categories outlined in NCSC 3-1, Section 15 plus an "Emergency" category:

- Category A - National Security Leadership
- Category B - National Security Posture and U.S. Population Warning
- Category C - Public Health, Safety and Maintenance of Law and Order
- Category D - Public Welfare and Maintenance of National Economic Posture
- Category E - Emergency (applicable for provisioning requirements only)

(N)

LOCAL EXCHANGE SERVICES

SECTION 6 - Miscellaneous Service Offerings

6.10 Telecommunications Service Priority (TSP) System

(N)

6.10.3 Service Level Priorities

Cox Services may be assigned priority levels of "1" (Highest) through "5" (lowest) with additional emergency (E) assignment of priority level as outlined in NCSC 3-1, Section 15. The OPT is responsible for ensuring that TSP assignments are not concentrated at one priority level. For additional information refer to NCSC 3-1-1, Section 2.5, figure 2-3.

Cox may provide sub-priority level assignments for own internal use as provided under NCSC 3-1, Section 15. Conditions may arise that deem it necessary to preempt one or more Customer services with a lower or no restoration priority in order to install or restore NS/EP telecommunications service of a higher priority. The Company will make reasonable effort to notify the Customer of the action being taken if such preemptive action is necessary. Customers who have their service levels impacted from this situation may qualify for credit for such services in accordance with the provisions for credits as specified in the Cox Local Exchange Service tariff section 2.

6.10.4 Qualifying TSP Services

The scope of work for identifying specific TSP services is described as follows:

A) Priority Provisioning (Installation):

The initial set-up and construction process for provisioning and supplying telecommunications services to a Customer, including all associated transmission, wiring and equipment, if provided by the Cox, at a time earlier than Cox standard order intervals. Cox standard order intervals are quoted on a case-by-case basis and are time/date sensitive.

B) Priority Restoration:

The restoration of Cox services currently being contracted by a Cox Customer at a time earlier than Cox standard order intervals. Cox standard order intervals are quoted on a case-by-case basis and are time/date sensitive.

C) Priority Restoration Level Implementation (Assignment):

Designated priority levels (1, 2, 3, 4, 5 and E) of service associated with the restoration of a particular NS/EP telecommunications service.

D) Priority Restoration Level Change:

Changes in priority level to any pre-assigned priority service levels for a NS/EP telecommunications service. This includes any extension of an existing priority level assignment to an expanded NS/EP service.

E) Priority Restoration Administration and Maintenance:

Administrative and maintenance necessary to correspond to NS/EP provided services.

(N)

LOCAL EXCHANGE SERVICES

SECTION 6 - Miscellaneous Service Offerings

6.10 Telecommunications Service Priority (TSP) System

(N)

6.10.5 Applicable Cox Service Profiles

Telecommunications services identified under this program support National Security or Emergency Preparedness (NS/EP) missions. The TSP System provides a guideline for Cox to provide priority restoration of services in case of an isolated incident or the result of large-scale or national disasters, emergencies, civil, or military crisis.

The Cox TSP System applies to Cox "on-net" Cox-owned switched or special access services. For facilities, where Cox does not provide the entire facility, Cox will issue the TSP Authorization code with the order to the carrier providing the non-Cox portion of the facility and Cox will pass these charges through to the Customer. The Cox TSP System does not include any resale or UNE/EEL type of facilities in which Cox may not control or provision all or part of the services provided. The Cox TSP System also applies only to Customers directly contracted with Cox. The TSP System applies only to NS/EP telecommunications services as outlined in NCSD 3-1, Section 7 "Scope of the NS/EP TSP System".

Cox will, within the limits of good management and availability, make available the necessary facilities to restore service in the event of conditions supporting TSP. Restoration of services may require the use of temporary facilities such as wireless or ground level cable or fiber runs and drops. Restoration may also require the temporary use of government-owned facilities.

All TSP services are identified by specific "service profiles". The service profile defines the level of support to the portion of the telecommunications service that Cox owns and/or operates. The service profile is composed of the following element groups:

- Element Group A - Customer premises equipment. This may include Cox owned and/or managed routers, network interface devices and network termination equipment.
- Element Group B - Customer premises wiring. This may be included under the Cox Commercial Service Assurance Plan and/or separately contracted Customer premise construction.
- Element Group C - Operations. This is the actual service such as local dial tone service, Internet access, data transport, etc. provided by Cox.
- Element Group D - Technical Control Facility/Fault Detection/Isolation. This may be included under specific services contracted through Cox. Many Cox services are monitored for fault or failure by either our NOC (Network Operations Center) or SOC (Systems Operations Center). This may also include additional local service and troubleshooting.
- Element Group E - Service Testing. This may include Cox troubleshooting, initial provisioning circuit testing and/or maintenance testing during restoration.
- Element Group F - First service/Route Diversity. This may include first, or primary, services as well as diversity of Cox services provided through multiple routes, either virtual or real, provided by dual-route-builds into physical locations, BGP virtual routes over routers, SONET dual routing, etc.
- Element Group G - Facility/Site Access. This may include Cox co-located sites where Customer owned and/or maintained equipment or facilities reside, emergency access points for mobile communications vehicles, etc.

(N)

LOCAL EXCHANGE SERVICES

SECTION 6 - Miscellaneous Service Offerings

6.10 Telecommunications Service Priority (TSP) System

(N)

6.10.6 Specific Customer Information and Records

For Customers who obtain TSP System service, they acknowledge and consent to the provision of certain Customer service record information and/or Customer Proprietary Network Information (CPNI) by the Company to the National Communications System (NCS) in order for the NCS to maintain and administer the overall TSP System. This Customer service record information will include all relevant TSP System Service information and the TSP Authorization.

A potential TSP user must request a TSP assignment from the OPT (Office of Priority Telecommunications) located at the NCS (National Communications System). If the OPT approves a Cox Customer request, a TSP assignment will be forwarded back to the Customer in the form of a 12 digit TSP Authorization Code (NCSC 3-1-1, Section 2.4 for additional details). To obtain priority provision and/or restoration of a qualifying Cox service, a Cox Customer must forward a request containing the TSP Authorization Code to Cox at the following location:

Cox Communications
Attn: Service Delivery Team
7401 Florida Blvd.
Baton Rouge, LA 70806
Phone 1-866-272-5777
Fax 225-930-2265

6.10.7 Rate Applications

The rates contained herein apply only to direct charges associated with the Cox TSP System. Rates for specific telecommunications services and products are covered under the current Cox Local Exchange tariff and may include recurring monthly charges, non-recurring charges, construction charges and mileage sensitive charges are outlined in the Cox tariff specific to services.

Rates for Priority Provisioning, Priority Restoration, are applied on a "per circuit" basis for special access services and on a "per line or trunk" basis for Switched Access Service. Priority Provisioning and Priority Restoration rates are applied as a one-time activation charge for each Cox TSP circuit, line and/or trunk service request. When an Access Service is ordered with both Priority Provisioning and Priority Restoration, the non-recurring charge for Priority Restoration applies for both the provisioning and the restoration.

The Administration and Maintenance charges are applied per line or trunk and per circuit for Special Access Service. Each loop or loop segment of a Special Access multi-point service will be treated as a separate circuit with charge applied on a per loop basis.

The Priority Level Change charge is applicable when the TSP System order activity is changing priority levels. It applies each time the level is changed to a higher or lower level or when moving to an "E" category.

(N)

LOCAL EXCHANGE SERVICES

SECTION 6 - Miscellaneous Service Offerings

6.10 Telecommunications Service Priority (TSP) System

(N)

6.10.7 Rate Applications, cont'd.

For subsequent orders for additional lines and circuits, TSP System assignment may apply upon Customer request and review by Cox. When the TSP System is revoked, or discontinued, and the associated Service is continued in service, no charge applies for such discontinuance of Cox TSP.

When performing services under TSP where additional labor charges may apply, Cox will attempt to notify Customer of charges before the required additional labor is undertaken. The Customer, in obtaining a Priority Restoration, recognizes that quoting charges and obtaining permission to proceed with the restoration of certain Services may cause certain delays and, as a result, could jeopardize the intent of early restoration of services provided under this program.

6.10.8 Rates

In subscribing to the TSP System service, the Customer recognizes this condition, grants the Company the right to quote charges after the restoration or installation is completed and agrees to pay the charges.

	Non-Recurring Charges	Monthly Recurring Charges
Priority Provisioning Installation, per line, trunk or circuit	\$85.00	N/A
Priority Restoration Level Implementation, per line trunk circuit	\$85.00	N/A
Priority Level Change, per line, trunk, or circuit	\$85.00	N/A
Administration and Maintenance of Priority Restoration, per line, trunk, or circuit	N/A	\$4.00
Labor, construction, special equipment, additional facilities, and other resources related to the delivery of service under TSP conditions.	ICB	ICB

(N)

LOCAL EXCHANGE SERVICE

SECTION 7 – Residential Assistance Offerings

7.1 Lifeline Assistance

7.1.1 General

The Universal Service Plan (also known as Lifeline Assistance) assists low-income households/ applicants by reducing their monthly costs for one telephone line per household at the principal place of residence.

(D)

The federal Lifeline Assistance program provides for a waiver of the FCC Access Fee (Access Charge or End User Common Line Charge/EUCLC), plus a reduction of the monthly recurring rate for local exchange service for eligible Residential Customers. A customer must not already receive a Lifeline benefit with, and there must not be anyone else in the customer's household receiving a Lifeline benefit.

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7.1.2 Eligibility Requirements

1. Applicant must be a participant in one of the following **five** federally approved programs:

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- Medicaid;
- Supplemental Nutrition Assistance Program (SNAP);
- Supplemental Social Security (SSI);
- Federal Public Housing Assistance (**FPHA or** Section 8 Housing);
- Veterans Pension **and Survivors** Benefits

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2. In addition, applicants not participating in the programs listed above may still be eligible for Lifeline services if they are able to certify and furnish proof that their total gross annual income does not exceed 135% of the Federal Poverty Guidelines (FPG).

3. Applicant must not be a dependent for federal income tax purposes, unless the applicant is more than 60 years old. .

(D)

4. ***In order to qualify for the federal Lifeline Assistance program, a Customer must meet the requirements of 47 CFR §54.409. When applying for the program, an eligible applicant must apply online through the Lifeline National Verifier at <https://www.checklifeline.org/lifeline>. Lifeline eligibility will be verified annually. If, after verification, a subscriber is identified as being ineligible, the Lifeline credit will be discontinued.***

(D, T)

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5. (Reserved)

(D,T)

LOCAL EXCHANGE SERVICE

SECTION 7 - Residential Assistance Offerings

7.1 Lifeline Assistance

7.1.2 Eligibility Requirements, cont'd.

6. (Reserved)

(D)

7. (Reserved) .

(D)

7.1.3 Rates

If the applicant is a qualified participant, the End User Common Line Charge (EUCLC), or Network Access Charge, associated with the primary residential access line will be waived.

The FCC Access Fee associated with the primary residential access line will be waived for Customers meeting the eligibility requirements herein and receive a reduction from the Residential rate, described in Sections 3.1.B.2.2 and 3.1.C.2.2.b of this tariff. Such reductions will be based on the procedures mandated in the FCC Lifeline Rules at Section 54.403.

(D)

(D)

7.1.4 Additional Regulations

No deposit will be required of a Lifeline customer if the customer voluntarily subscribes to Toll Restriction.

If customer does not elect Toll Restriction, regular deposit guidelines and regulations will apply.

LOCAL EXCHANGE SERVICE

SECTION 7 - Residential Assistance Offerings

(D)

(D)

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

(T)

8.1 Calling Plans and Packages

(T)

8.1.1 Cox Business

(T)

1. Cox LD Solutions

(T)

Cox LD Solutions, the one-, two- or three-year term long distance call plan, provides Business Customers a competitively priced long distance product. The call plan is available to new and existing customers that choose Cox Local and Long Distance, both PIC and LPIC. The plan covers the 48 contiguous states. Calls to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of \$0.10 per-minute. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate and intrastate usage, except for toll minutes to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Domestic calls terminating in the 50 states and the District of Columbia will be billed in 6-second increments and rounded up to the next highest increment. All calls terminating in Puerto Rico and US Virgin Islands will be billed in 6-second increments with a 30-second minimum.

If this plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth above, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the default rate of \$.10/minute will be used to re-rate all usage charges up to the termination date.

Calls that originate and terminate in the State of Louisiana will be assessed the following per-minute rate based on cumulative MOU's and term selected:

Minutes-Of-Use (MOU)	1 Year	2 Year	3 Year
0-10,000	\$0.075	\$0.0675	\$0.0638
10,001-20,000	\$0.070	\$0.0630	\$0.0595
20,001+	\$0.065	\$0.0585	\$0.0553

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

(T)

8.1 Calling Plans and Packages

(T)

8.1.1 Cox Business

(T)

2. Cox LD Enterprise

(T)

Cox LD Enterprise, the one-, two- or three-year term long distance call plan, provides an eligible Business Customer with a competitively priced long distance product. The call plan is available to new and existing customers that select Cox Local, Cox Long Distance (both PIC and LPIC) and Cox high-speed internet service. The plan covers the 48 contiguous states. Calls to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of \$0.10 per minute. All minutes-of-use (MOU) charges will be assessed based on the cumulative minutes of interstate and intrastate usage, except for toll minutes to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Domestic calls terminating in the United States are billed in 6-second increments and rounded up to the next highest increment. All calls terminating in Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum.

If this plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth above, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the default rate of \$.10 per minute will be used to re-rate all usage charges up to the termination date.

Calls that originate and terminate in the State of Louisiana will be assessed the following per-minute rate based on cumulative MOU's and term selected:

Minutes-Of-Use (MOU)	1 Year	2 Year	3 Year
0-10,000	\$0.070	\$0.0630	\$0.0595
10,001-20,000	\$0.065	\$0.0585	\$0.0553
20,001+	\$0.060	\$0.0540	\$0.0510

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

(T)

8.1 Calling Plans and Packages

(T)

8.1.1 Cox Business

(T)

3. Cox Toll-Free Solutions

(T)

The Domestic Toll-Free Term Call Plan provides Business Customers with a reduced rate for toll free calls originated in the continental United States. Business Customers may select from a one-, two- or three-year term call plan. The plan covers the 48 contiguous states. Calls from Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of \$0.10 per-minute. Calls from Canada will be assessed at the rate of \$.08 per minute. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate and intrastate usage, excluding minutes from Canada, Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Domestic calls originating within the United States are billed in 6-second increments and rounded up to the next highest increment. All calls originated from Canada, Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum.

Calls that originate and terminate in the State of Louisiana will be assessed the following per-minute rate based on cumulative MOU's and term selected:

Minutes-Of-Use	1 Year	2 Year	3 Year
0-10,000	\$0.075	\$0.0675	\$0.0638
10,001-20,000	\$0.070	\$0.0630	\$0.0595
20,001+	\$0.065	\$0.0585	\$0.0553

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

(T)

8.1 Calling Plans and Packages

(T)

8.1.1 Cox Business

(T)

4. Cox Dedicated LD Solutions

(T)

Cox Dedicated LD Solutions, a one, two or three-year term dedicated long distance call plan, provides eligible Business Customers a competitively priced long distance product for calls terminated in the continental United States. The call plan is available to new and existing customers that choose Cox Local and Cox Long Distance (both PIC and LPIC). All minutes-of-use (MOU) charges will be assessed based on the cumulative dedicated long distance minutes of interstate and intrastate usage, except for toll minutes to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

If the plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the month-to-month rate of \$.10/minute will apply to re-rate all usage charges up to the termination date.

Calls that originate and terminate in Louisiana will be assessed the per-minute rates as detailed below. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate (continental United States) and intrastate usage. Calls terminating in Louisiana are billed in 6-second increments with a 6-second minimum.

Minutes-Of-Use	1 Year	2 Year	3 Year
0-10,000	\$0.075	\$0.0675	\$0.0638
10,001-20,000	\$0.070	\$0.0630	\$0.0595
20,001-40,000	\$0.065	\$0.0585	\$0.0553
40,001-80,000	\$0.055	\$0.0495	\$0.0468
80,001-160,000	\$0.050	\$0.0450	\$0.0425
160,000+	\$0.045	\$0.0405	\$0.0383

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

(T)

8.1 Calling Plans and Packages

(T)

8.1.1 Cox Business

(T)

5. Cox Dedicated LD Enterprise

(T)

Cox Dedicated LD Enterprise, a one, two or three-year term dedicated long distance call plan, provides eligible Business Customers a competitively priced long distance product for calls terminated in the continental United States. The call plan is available to new and existing Customers that choose Cox for their Local, Long Distance (both PIC and LPIC) and high-speed internet service. All minutes-of-use (MOU) charges will be assessed based on the cumulative dedicated long distance minutes of interstate and intrastate usage, except for toll minutes to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

If the plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the month-to-month rate of \$.10/minute will apply to re-rate all usage charges up to the termination date.

Calls that originate and terminate in Louisiana will be assessed the per-minute rates as detailed below. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate (continental United States) and intrastate usage. Calls terminating in Louisiana are billed in 6-second increments with a 6-second minimum.

Minutes-Of-Use	1 Year	2 Year	3 Year
0-10,000	\$0.070	\$0.0630	\$0.0595
10,001-20,000	\$0.065	\$0.0585	\$0.0553
20,001-40,000	\$0.060	\$0.0540	\$0.0510
40,001-80,000	\$0.050	\$0.0450	\$0.0425
80,001-160,000	\$0.045	\$0.0405	\$0.0383
160,000+	\$0.040	\$0.0360	\$0.0340

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

(T)

8.1 Calling Plans and Packages

(T)

8.1.1 Cox Business

(T)

6. Cox Dedicated TF Solutions

(T)

Cox Dedicated TF Solutions, a one, two or three-year term dedicated toll free call plan, provides eligible Business Customers a competitively priced toll free product for calls that originate in the continental United States. Calls from Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of \$0.10 per-minute. Calls from Canada will be assessed at the rate of \$.08 per minute. The call plan is available to new and existing customers that choose Cox Local and Cox Toll Free. The plan covers the 48 contiguous states. All minutes-of-use charges (MOU) will be assessed based on the cumulative dedicated toll free minutes of interstate and intrastate.

If the plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the month-to-month rate of \$.10/minute will apply to re-rate all usage charges up to the termination date.

Domestic calls originating in the United States are billed in 6-second increments with a 6-second minimum. All calls originating in Canada, Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum. Calls that originate and terminate in Louisiana will be assessed the per-minute rates as detailed below. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate (continental United States) and intrastate usage.

Minutes-Of-Use	1 Year	2 Year	3 Year
0-10,000	\$0.075	\$0.0675	\$0.0638
10,001-20,000	\$0.070	\$0.0630	\$0.0595
20,001-40,000	\$0.065	\$0.0585	\$0.0553
40,001-80,000	\$0.055	\$0.0495	\$0.0468
80,001-160,000	\$0.050	\$0.0450	\$0.0425
160,000+	\$0.045	\$0.0405	\$0.0383

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

(T)

8.1 Calling Plans and Packages

(T)

8.1.1 Cox Business

(T)

7. Cox Switched LD Solutions III

(M)

Cox Switched LD Solutions III is a one-, two-, three- or five-year term long distance direct dialed Business call plan. The call plan is available to new and existing Business Customers that choose Cox Local and Long Distance, both PIC and LPIC. The plan covers the 48 contiguous states. Calls to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of \$0.10 per-minute. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate and intrastate usage, except for toll minutes to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Domestic calls terminating in the 50 states and the District of Columbia will be billed in 6-second increments and rounded up to the next highest increment. All calls terminating in Canada, Puerto Rico and US Virgin Islands will be billed in 6-second increments with a 30-second minimum.

If the plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth above, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the default rate of \$.10/minute will be used to re-rate all usage charges up to the termination date.

Calls that originate and terminate in the State of Louisiana will be assessed the following per-minute rate based on cumulative MOU's and term selected:

Minutes-Of-Use	1 Year	2 Year	3 or 5 Year
0-249	\$0.075	\$0.068	\$0.063
250-499	\$0.073	\$0.067	\$0.062
500-999	\$0.071	\$0.066	\$0.061
1,000-2,499	\$0.069	\$0.065	\$0.061
2,500-4,999	\$0.065	\$0.061	\$0.057
5,000-9,999	\$0.059	\$0.056	\$0.052
10,000-49,999	\$0.058	\$0.055	\$0.051
50,000-99,999	\$0.056	\$0.053	\$0.049
100,000+	\$0.054	\$0.051	\$0.047

(M)

(M) Material appearing on this page previously appeared on 6th Revised Page 90.0.00.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

(T)

8.1 Calling Plans and Packages

(T)

8.1.1 Cox Business

(T)

8. Cox Switched LD Enterprise III

(M)

Cox Switched LD Enterprise III is a one-, two-, three- or five-year term direct dialed long distance Business call plan. The call plan is available to new and existing Business Customers that select Cox Local, Cox Long Distance (both PIC and LPIC) and Cox Affiliated Company's high-speed Internet service. The plan covers the 48 contiguous states. Calls to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of \$0.10 per minute. All minutes-of-use (MOU) charges will be assessed based on the cumulative minutes of interstate and intrastate usage, except for toll minutes to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Domestic calls terminating in the United States are billed in 6-second increments and rounded up to the next highest increment. All calls to Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum.

If the plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth above, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the default rate of \$.10 per minute will be used to re-rate all usage charges up to the termination date.

Calls that originate and terminate in the State of Louisiana will be assessed the following per-minute rate based on cumulative MOU's and term selected:

Minutes-Of-Use	1 Year	2 Year	3 or 5 Year
0-249	\$0.068	\$0.061	\$0.057
250-499	\$0.066	\$0.060	\$0.056
500-999	\$0.064	\$0.059	\$0.055
1,000-2,499	\$0.062	\$0.059	\$0.055
2,500-4,999	\$0.059	\$0.055	\$0.051
5,000-9,999	\$0.053	\$0.050	\$0.047
10,000-49,999	\$0.052	\$0.050	\$0.046
50,000-99,999	\$0.050	\$0.048	\$0.044
100,000+	\$0.049	\$0.046	\$0.042

(M)

(M) Material appearing on this page previously appeared on 6th Revised page No. 90.0.01.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

8.1.1 Cox Business

9. Monthly Recurring Charges – Business Lines -- New Orleans

(TM)

Business Line	
Flat Rate	\$51.00
Hunting (per line)	\$13.95

(M)

(M)

(M)

10. Miscellaneous Business Packages -- New Orleans

(TM)

Business Value Package: Provides a business Customer with the following features: Call Forwarding, 3 Way Calling, Call Waiting, Speed Calling 30, Busy Line Redial.

(M)

Business ID Package: Provides a business Customer with the following features: Caller ID, Call Forwarding, 3 Way Calling, Call Waiting, Speed Calling 30, Busy Line Redial. This feature requires specialized Customer Premises Equipment.

Cox Pick 8 Package: Business customers who sign a term contract for a minimum of one (1) year may select eight of Cox's tariffed optional calling features for a package for one set rate, in addition to their tariffed local exchange line rate. This feature package price is available on a per-line basis.

Phone Control Plus Package: Provides a business Customer with the following features: Caller ID, Call Return, Priority Ringing, Selective Call Rejection, Selective Call Acceptance, Long Distance Alert, and Call Number Block (per call block). This feature package requires specialized Customer Premises Equipment.

Self Activated Calls on the Go: Provides the Business Customer with the following features: Call Forwarding and Remote Access to Call Forwarding.

(M)

(M) Material appearing on this page was formerly found on 4th Revised Page Nos. 60.2 and 22nd Revised Page No. 62.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

11 Cox Connect Trunk -- New Orleans

(T/M)
(M)

Cox Connect Trunk(s) provide Business Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Cox Connect Trunks can be provisioned as either analog or digital and will be provided in the following manner:

1. Cox Connect Trunk-Basic

Cox Connect Trunk-Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.

a. One-Way Outbound

Provides the Customer with a single analog connection which is restricted to carry outbound traffic only.

b. One-Way Inbound or Two-Way

Provides the Customer with a single analog connection which can carry one-way inbound or two-way traffic.

Standard Features: The following standard features are available:

Multiline Hunting
Serial Hunting
Distributed Line Hunting
Calling Number Delivery

c. Cox Connect Trunk-Basic Rates and Charges:

A Cox Connect Trunk Customer will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in Sections 3.1.A.3.1.(c).1 and 3.1.A.3.1.(c).2 following.

(M)

(M) Material appearing on this page was formerly found on Second Revised Page No. 64.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

11 Cox Connect Trunk -- New Orleans, Cont'd

(T/M)

c. Cox Connect Trunk-Basic Rates and Charges, cont'd.

(M)

1. Non-Recurring Charges		
Line Connection Charges ¹		
(per first Trunk)		\$38.80
(per additional Trunk, on same order)		\$28.80
Account Changes		
(Moves, Changes, Additions)		
(per change, first Trunk)		\$41.40
(per change, additional Trunk)		\$9.00
Account Changes		
(Per Billing Record Change)		\$23.40
PIC & LPIC Change		
(per Trunk- initial change)		N/C
(per Trunk-subsequent) ²	\$5.00	
Line Restoral Charge ³		
(per trunk)		\$41.40

(M)

(M) Material appearing on this page was formerly found on Third Revised Page No. 65.

¹ Initial Connection charges for commercial service may be waived in competitive situations. Other charges may apply for inside wire repair and/or additional jack installation.

² Charges will be waived if Cox Long Distance service is selected.

³ If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

11 Cox Connect Trunk -- New Orleans, Cont'd

(T/M)

1. Cox Connect Trunk-Basic, cont'd.

(M)

c. Cox Connect Trunk-Basic Rates and Charges, cont'd.

2. Monthly Recurring Charges

Cox Connect Trunk -Basic Charge, per Trunk
Flat Rate \$33.00

3. Direct Inward Dialing (DID)

Provides the Business Customer with Direct Inward Dialing over a single analog connection which can carry one-way, inbound traffic.

A Customer who orders DID will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified following. Rates for a volume of Numbers greater than 100 will be provided on an individual case basis.

a.) Rates and Charges

	<u>NRC</u>	<u>Monthly Recurring</u>
First 20 DID Line Numbers	\$49.50	\$3.20
Each Add'l 20 DID Line Numbers	N/C	\$3.20
DID (per trunk)	\$47.03	\$24.45

(M)

(M) Material appearing on this page was formerly found on Third Revised Page No. 66.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

11 Cox Connect Trunk -- New Orleans, Cont'd

(T/M)

2. Cox Connect - 1.5 Service

(M)

Cox Connect 1.5 -- Digital Interface provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic or DID Trunks to the Customer's PBX or trunk-capable Key System.

Cox Connect 1.5 -Digital Interface can be used to carry one-way outbound traffic, one-way inbound or two-way traffic, Direct Inward Dialing, or a combination thereof.

Applicable rate elements for Digital Interface include: (1) The Digital Connection; (2) The CO Channelization, per each DS1; (3) the per-trunk Circuit Termination Charge rate element; and (4) usage charges.

a. One-Way Outbound

Provides the Customer with individual channels which are restricted to carry outbound traffic only.

b. One-Way Inbound or Two-Way

Provides the Customer with individual channels which are used to carry one-way inbound or two-way traffic. One common telephone number will be provided per trunk group.

(M)

(M) Material appearing on this page was formerly found on Second Revised Page No. 67.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

11 Cox Connect Trunk -- New Orleans, Cont'd

(T/M)

2. Cox Connect - 1.5 Service, cont'd.

(M)

c. Cox Connect 1.5 Service Charges

1. Non-Recurring Charges	
Digital Interface	\$1,000.00
Line Termination (first line or trunk)	\$ 38.80
Each additional line or trunk	\$ 28.80
2. Monthly Recurring Charges	
Digital Trunk	\$ 350.00

(M)

(M) Material appearing on this page was formerly found on Third Revised Page No. 68.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

12 Cox Connect Centrex -- New Orleans

(T/M)

1. General

(M)

Cox, d.b.a. Cox Business Services, offers centrex service to its commercial End Users. The offering provides Customers a choice among three feature packages; Basic Centrex, Attendant Centrex, and Call Center Centrex. Additionally, the offering allows Customers the flexibility to augment their feature packages through the use of A-la-Carte feature additions.

Cox Connect Centrex is an integrated business network consisting of station equipment (CPE) located at the Customer's premises and the Company's Nortel DMS-500 digital switch located in the central office. It is the DMS-500 that provides the enhanced capabilities that affords the Customer both flexibility and economy.

2. Application

Cox Centrex's flexible design offers services to all sizes of organizations from small businesses using only a few lines to the most complex system with up to 100,000 lines. Cox Centrex's flexibility also provides convenient installation; as new features are developed, they can be added to the existing switch without it being taken out of service.

(M)

(M) Material appearing on this page was formerly found on Third Revised Page No. 69.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

12 Cox Connect Centrex -- New Orleans, Cont'd

(T/M)

2. Application, cont'd

(M)

Meridian Business Sets and single line sets are connected directly to the DMS-500. There are no connecting points at the Customer premises, every Centrex terminal is directly connected to the DMS-500.

3. Customer Profile

Cox Connect Centrex Service is well suited for virtually any commercial Customer, as product applications in the marketplace are very diverse.

% Current Cox Business Services Customer

% U.S. based operations

% Product applications such as those listed in the previous section

% Tailored call coverage area

% Have existing local service and want to port the number to Cox Business Services Customers who want PBX functionality without managing it.

(M)

(M) Material appearing on this page was formerly found on Second Revised Page No. 69.1.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

12 Cox Connect Centrex -- New Orleans, Cont'd

(T/M)

4. Package Description

(M)

A. Basic Centrex Package

The Basic Centrex package is the core feature package in Cox's Centrex service offering. The basic feature package contains the most requested centrex features and allows full functionality of the telephone network.

Basic Centrex Features

Abbreviated Dialing	Caller ID
Audio Interlude	Direct Inward Dialing
Auto Dial	Direct Outward Dialing
Call Forwarding All Calls	Distinctive Ring
Call Forwarding Busy	Group Intercom
Call Forwarding Don't Answer	Last Number Redial
Call Hold	Make Set Busy
Call Transfer	Message Waiting
Call Park	Speed Calling
Call Waiting	Three-Way Calling

Abbreviated Dialing

Abbreviated dialing is a feature of Cox Centrex that allows each member in a customer group to dial another member in the same customer group without having to dial the 7 or 10 digit telephone number. For customers under 25 lines, this feature can be delivered with Group Intercom at no charge, or through NCOS setup at \$2 a month extra. For customers over 25 lines, this feature can be delivered through NCOS setup.

Audio Interlude (AUDIO)

Where facilities exist and operating conditions permit, this system feature provides the ability for a customer group to have music, announcement, ringing, or silence applied to a calling line while on hold or in a queue for certain Cox Centrex features. This applies to calls coming in on a trunk or from a line.

(M)

(M) Material appearing on this page was formerly found on Second Revised Page No. 69.2.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

12 Cox Connect Centrex -- New Orleans, Cont'd

(T/M)

4. Package Description, cont'd

(M)

A. Basic Centrex Package, cont'd

Basic Centrex Features, cont'd

Auto Dial (AUD) ¹

Business Set Automatic Dial is a station feature that allows a Business Set station user to call a frequently dialed number by pressing the assigned AUD key. The user is permitted to program and change the number in automatic dial.

Call Forwarding All Calls (CFU)

This station feature allows a station user to re-route incoming calls to another telephone number. This number can be within the customer group, the local calling area, a foreign exchange, or the call can be forwarded to an attendant.

Call Forwarding Busy (CFB)

This station feature allows all incoming calls directed to a busy station to be forwarded to a designated station within a customer group or to an attendant.

Call Forwarding Don't Answer (CFD)

This station feature automatically routes an incoming call to another designated station or to the attendant (within the customer group), if a called station does not answer within a specified time.

Call Hold (CHD)

This station feature is an optional feature that is available to single line sets only. Business Set users use the built-in Hold key.

Call Park (PRK)

The Call Park station feature allows a station to park one call against its own DN. The parked call can be retrieved from any station within the customer group. Once a call is parked against a DN, the user is free to make or receive calls on that DN.

(M)

(M) Material appearing on this page was formerly found on Second Revised Page No. 69.3.

¹ use of this feature requires a digital phone.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

12 Cox Connect Centrex -- New Orleans, Cont'd

(T/M)

4. Package Description, cont'd

(M)

A. Basic Centrex Package, cont'd

Basic Centrex Features, cont'd

Call Pickup (CPU)

Call Pickup allows a station to answer incoming calls to another station within a pre-set pickup group by dialing a feature activation code or pressing a CPU key.

Call Transfer and Three Way Calling (CXR & 3WC)

The station features Call Transfer and Three Way Calling both allow a station to include a third party in a call and then optionally transfer the call to the third party; the party also has the ability to talk privately with the destination before transferring the call, this capability is called Consultation Hold.

Call Waiting (CWT)

Call Waiting allows a station user, already talking on the phone, to be informed by a tone when another call is waiting to reach the station. Normally, the incoming caller hears audible ringing while the called station user hears the call waiting tone. A second burst of call waiting tone is applied after 10 seconds.

Caller ID¹

Caller ID is really the Calling Name Display feature associated with a Business Set. This station feature allows name to be displayed for incoming or outgoing calls on a Business Set with display. Parties originating calls are able to see the name of the party they have dialed. Parties receiving calls are able to see the name of the party who is calling.

(M)

(M) Material appearing on this page was formerly found on Second Revised Page No. 69.4.

¹ use of this feature requires a digital phone.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

12 Cox Connect Centrex -- New Orleans, Cont'd

(T/M)

4. Package Description, cont'd

(M)

A. Basic Centrex Package, cont'd

Basic Centrex Features, cont'd

Direct Inward Dialing (DID)

This allows for each user of Cox Centrex to have their own individual phone number so that each user can accept calls directly from outside the customer group without having to go through an attendant.

Direct Outward Dialing (DOD)

This allows for each user of Cox Centrex to access the PSTN network without an attendant. The user usually dials 9 then the phone number as usual. The actual number that the user dials is programmable and can be any number between 1-9.

Distinctive Ringing (DRING)

Distinctive Ringing is a *system feature* that gives a Cox Centrex subscriber the ability to determine the origination of a call by the cadence or variation of the ringing on the terminating end.

Group Intercom (GIC)

This feature allows a station abbreviated dialing to other station members within the same GIC group. The number of members in the GIC group will determine the dialing scheme. For example, a group of 10 members will use #0 - #9 and a group of 100 members will use #00 - #99.

Last Number Redial (LNR) (LNRA)

Last Number Redial (LNR) allows a station user to redial the last called number by pressing one or two keys rather than dialing the entire number again. Once LNR is assigned to a set, activation is achieved by pressing the pound key (#). On a Business Set, LNR is assigned to each DN key that wants to activate the feature. The feature Last Number Redial from Set (LNRA) allows Last Number Redial to be assigned to a set. It allows a user to access any free DN on the set and, by activating the feature, have the last number dialed from the set automatically redialed. LNRA must be assigned to Key 1 of the Business Set.

(M)

(M) Material appearing on this page was formerly found on Second Revised Page No. 69.5.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

12 Cox Connect Centrex -- New Orleans, Cont'd

(T/M)

4. Package Description, cont'd

(M)

A. Basic Centrex Package, cont'd

Basic Centrex Features, cont'd

Make Set Busy (MSB)

This station feature allows the user to make their station lines busy to incoming calls. When the Make Set Busy option is in effect, the station continues to have the option of making outgoing calls and activating other features.

Message Waiting (MWT)

The Business Set indicator can be a solid LCD indicator beside the MWT keys or the red lamp on the M5208, M5216, or M5316 Meridian Business Sets.

Speed Calling (SCS) (SCL)

Speed Call Short List allows a user to store up to 10 numbers so that they can be dialed automatically by using single digit codes (0 to 9). Speed Call Long List allows a user to store up to 30, 50, or 70 numbers so that they can be dialed automatically by using single and double digit codes (0 to 9 and 10 to 70).

Three Way Calling (3WC)

See Call Transfer

(M)

(M) Material appearing on this page was formerly found on Second Revised Page No. 69.6.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

12 Cox Connect Centrex -- New Orleans, Cont'd

(T/M)

4. Package Description, cont'd

B. Attendant Centrex Package

(M)

The Attendant Centrex package provides the tools necessary for receptionists, secretaries, executive assistants, or small call center attendants to effectively manage multiple incoming lines to a single attendant station. The Attendant Centrex package includes all the features of the Basic Centrex Package plus the additional features listed below.

Busy Lamp Field/Direct Station Selection	Key Short Hunt
Directed Call Park	Multiple Appearance DN
Executive Busy Override	Series Completion
Intercom	Station Camp-On

The additional features that are included in Attendant Centrex are described in Section B, following.

Busy Lamp Field/Direct Station Selection (BLF)¹

The station feature provides two capabilities for Meridian Business Sets (MBS). Busy Lamp Field allows MBS users to monitor station status of a Directory Number (DN) or set through the use of MBS lamp states. Direct Station Selection provides direct dialing to a monitored DN or set by means of the BLF key.

Directed Call Park (DCPK)

The Directed Call Park station feature has the same basic concept of the Call Park feature except that it allows the station to park a call against any valid centrex station directory appearance in the system, from where it may later be retrieved from any station.

Executive Busy Override (EBO)

The Executive Busy Override station feature allows a station to gain access to a busy station by flashing the switchhook during busy tone and dialing a feature activation code on a Single Line Set, or pressing a key on the Business Set.

(M)

(M) Material appearing on this page was formerly found on Second Revised Page No. 69.7.

¹ Use of this feature requires a digital phone.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

12 Cox Connect Centrex -- New Orleans, Cont'd

(T/M)

4. Package Description, cont'd

(M)

B. Attendant Centrex Package, cont'd

Intercom (ICM) ¹

The Intercom station feature allows a Business Set user to directly call a pre-designated Business Set by pressing the ICM feature key.

Key Short Hunt (KSH)

The station feature Business Set Key Short Hunt allows incoming calls to hunt up through a set of DN appearances on a Business Set in search of an idle DN upon which to terminate.

Multiple Appearance Directory Numbers (MADN)

A directory number (DN) that is assigned to more than one Business Set or Single Line Set is called a Multiple Appearance Directory Number or MADN. The telephones that are assigned this DN are a MADN group.

Series Completion (SCMP)

Series Completion is a line option station feature that redirects calls from a busy DN to another designated DN in the same office.

Single Line Queuing (SLO)

This station feature provides a Centrex set the ability to have calls wait in queue.

Station Camp-On (MBSCAMP)

This station feature enhances the call transfer capability of the Meridian Business Set (MBS) by allowing an MBS to transfer the call to a busy station. If the busy station does not answer the call within a certain time period, the call is recalled to the originating station. This capability is known as "camp-on".

(M)

(M) Material appearing on this page was formerly found on Second Revised Page No. 69.8.

¹ Use of this feature requires a digital phone.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

12 Cox Connect Centrex -- New Orleans, Cont'd

(T/M)

4. Package Description, cont'd

(M)

C. Call Center Centrex Package

Call Center Centrex package provides business call center features or operator banks. Along with the features of Basic Centrex and most of the features of Attendant Centrex (excludes Executive Busy Override (EBO) and Intercom (ICM)), this package has additional features that make call center employee's jobs easier.

The additional features in Call Center Centrex are described below.

Malicious Call Hold (MCH)¹

The Malicious Call Hold station feature allows a Business Set subscriber to hold a malicious call connection within the switching unit, enabling the call to be traced back to the originating party.

Multiline Hunting (MLH)

With this enhancement, when a DN in the multi-line hunt group is dialed, hunting starts at that DN and continues according to the hunt characteristics of that particular group.

Uniform Call Distribution (UCD)

The Uniform Call Distribution (UCD) feature allows for an even distribution of incoming calls to a DN answered by a group of Cox Centrex stations. This group of stations is called a UCD group.

(M)

(M) Material appearing on this page was formerly found on Second Revised Page No. 69.9.

¹ Use of this feature requires a digital phone.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

12 Cox Connect Centrex -- New Orleans, Cont'd

(T/M)

4. Package Description, cont'd

(M)

D. À-La-Carte Features

The Company makes available the features listed below on an a-la-Carte basis. As an a-la-Carte example, a customer purchases the Basic Centrex package, but would also like the Intercom feature added to all, or a portion, of the centrex stations without subscribing to the Attendant Centrex package. The Customer may purchase the Intercom feature as an a-la-carte enhancement of the Basic Centrex package. Additional features not listed below may be available on a case by case basis and offered at the Company's sole discretion.

Account Codes	Malicious Call Hold
Authorization Codes	Multiple Appearance DN
Automatic Call Distribution	Multiline Hunting
Automatic Line	Ring Again
Call Center Mgmt Information Sys	Series Completion
Call Forward Remote Access	Single Line Queuing
Direct Inward System Access	Speed Calling
Directory Number Hunt	Station Message Detail Recording
Directed Call Park	Station Camp-On
Executive Busy Override	Uniform Call Distribution
Executive Message Waiting	
Intercom	

(M)

(M) Material appearing on this page was formerly found on Second Revised Page No. 69.10.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

12 Cox Connect Centrex -- New Orleans, Cont'd

(T/M)

4. Package Description, cont'd

(M)

D. À-La-Carte Features, cont'd

Account Codes

This feature allows a user to enter a billing number into an SMDR for charge-back purposes. This Account Code (ACCT) may be from 2 to 14 digits in length. The length is the same for all stations in a customer group.

The account code feature permits:

- A station user to enter a cost accounting or client billing number into an SMDR record.
- A station user to be prompted for an Account Code because of the called number and the station's attributes
- A station user to be prompted by the DMS-500 for an Account Code because of the Authorization Code of the called number
- A station user to enter a cost accounting or client billing number when an incoming call is answered.

(M)

(M) Material appearing on this page was formerly found on Original Page No. 69.10.1.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

12 Cox Connect Centrex -- New Orleans, Cont'd

(T/M)

4. Package Description, cont'd

(M)

D. À-La-Carte Features, cont'd

Authorization Codes

An authorization code (AUTH) is a specific set of digits assigned to and used by a station user. By assigning each employee an authorization code, the business can track who makes each call, particularly toll calls. The authorization code can be either voluntary or required to complete the call. An authorization code can range in length from 2 to 12 digits, with the length fixed for the customer group. These codes are recorded on the customer's SMDR report so they can be tracked.

Entering an Authorization Code:

- Identifies an authorized user in the Centrex network
- Records an Authorization Code in the MSDR for billing and analysis purposes
- Assigns a Network Class of Service (NCOS) designation to a person rather than to a station or incoming trunk group.

Automatic Call Distribution (ACD)

DMS Meridian Automatic Call Distribution is a system feature that enables operating companies to offer customers complete ACD service. ACD efficiently handles large volumes of incoming calls by distributing them equally among a group of answering positions. This feature will be priced on an individual case basis and therefore is not included in the a la carte pricing.

Automatic Line (AUL)

Automatic Line (AUL) provides an automatic connection between a calling station that goes off-hook and a predetermined location. The calling station does not receive dial tone. The automatic connection is made to a stored number consisting of 1 to 15 digits.

(M)

(M) Material appearing on this page was formerly found on Second Revised Page No. 69.11.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

12 Cox Connect Centrex -- New Orleans, Cont'd

(T/M)

4. Package Description, cont'd

(M)

D. À-La-Carte Features, cont'd

Call Center Management Information System (CCMIS)

CCMIS is designed for customers whose call-center operations are served by a single DMS-500 or Meridian ACD server. CCMIS software provides agent and group performance-monitor screens, historical archiving and reports, load-management capabilities, and profile maintenance. This feature will be priced on an individual case basis and therefore is not included in the a la carte pricing.

Call Forward Remote Access (CFRA)

This allows a station to activate or deactivate CFU, CFI, or CFF from a line other than its own. The feature CFU, CFI, or CFF must already exist on the line being activated or deactivated; CFRA alone does not provide these features.

Direct Inward System Access (DISA)

Direct System Inward Access (DISA) is a *system feature* that enables selected outside callers the capability to dial from the switched network directly into the DMS-500, and gain access to the Centrex facilities without attendant assistance.

Callers dial a 7 or 10 digit software directory number or an inwats DISA number to access their Centrex. Automatic answer is provided to callers prompting either for an authorization code or presenting dial tone. Callers can then access Centrex facilities depending upon NCOS restrictions set against users' authorization codes or against their DISA numbers.

With the DISA feature, the customer should also use the SMDR and Authorization Codes features. The DISA feature is accessible from Digitone (DTMF) sets only.

(M)

(M) Material appearing on this page was formerly found on Second Revised Page No. 69.12.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

12 Cox Connect Centrex -- New Orleans, Cont'd

(T/M)

4. Package Description, cont'd

(M)

D. À-La-Carte Features, cont'd

Directory Number Hunt (DNH)

There are two hunting options:

- Sequential – Each line in the Directory number Hunt (DNH) group has its own unique DN. The hunt group can be accessed by dialing the main number, Pilot DN, or by dialing the DN of one of the hunt group members. Hunting is sequential starting as the number dialed and ending at the last number in the hunt group.
- Circular – If option CIR (circular hunting) is assigned to the DNH group, all lines in the hunt group will be hunted regardless of the start point of hunting.

Executive Message Waiting (EMW) ¹

The Executive Message Waiting (EMW) feature allows users to receive message-waiting indication and see display information showing whom has left the Call Request message.

Message List Editing (MLE) is not a line option, but is provided as part of EMW. It allows users with display MBS sets to review and edit any or all of the queued messages.

Station Message Detail Recording (SMDR)

A major part of battling long-distance abuse is being aware of the volume and types of calls being placed from Centrex stations. Employees who know that records of toll calls will be made available to management are likely to be more careful in using long-distance facilities. SMDR is the call detail recording system within the DMS-500 intended to record call information for the Centrex end-user.

(M)

(M) Material appearing on this page was formerly found on Second Revised Page No. 69.13.

¹ use of this feature requires a digital phone.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

12 Cox Connect Centrex -- New Orleans, Cont'd

(T/M)

4. Package Description, cont'd

(M)

D. À-La-Carte Features, cont'd

Station Message Detail Recording (SMDR) (cont'd.)

SMDR is provided directly to the end user, with no processing or sorting function performed by Cox Business Services. Our Centrex management software, C3C from Strata Group, records and sends the SMDR records to each our customers automatically based on their preferred schedule. Making the process simply and easy so that our customers do not have to put with the hassle of keeping up with it.

A variety of call details are recorded in SMDR, such as calling party, called digits, originating, and terminating types. The SMDR formats are unique to Meridian Digital Centrex and are not the same or in any way related to the call record formats used for creating AMA records or CDR records.

Data recorded on a per-call basis includes:

- Customer group identification
- Originating Party identification
- Terminating Party identification
- Date and start time of the call
- Call duration
- Digits dialed
- Expensive route warning tone identification
- Authorization code
- Account code
- Feature code identification, when applicable

The ultimate objective for the end user SMDR is to gain information about the use of the end customer's telecommunications facilities. This information may be used to allocate costs within the end user organization, to monitor usage (and possible abuse) of the system by the station users, or to plan ongoing telecommunications requirements.

Ring Again (RAG)

This feature allows a station user encountering a busy DN to be notified when the busy station becomes idle, and the system automatically re-dials that same number.

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(M) Material appearing on this page was formerly found on Second Revised Page No. 69.14.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

12 Cox Connect Centrex -- New Orleans, Cont'd

(T/M)

5. Regulations

(M)

- A. Cox Centrex is furnished subject to the availability of network facilities and features from central office switching equipment located in the Company's central office. The service allows for normal station activity including incidental additions and deletions.
- B. Each system established must consist of a minimum of five (5) main station lines. Main station lines connect the Customer's Premises Equipment (CPE) and the Company's central office switching equipment.
- C. Directory listings will be provided in accordance with the regulations set forth in the Directory Listing section of this tariff.
- D. Cox Centrex lines will be equipped with the standard features as specified in the Basic Centrex Package, Section 3.1.A.4.4.A., above.
- E. Temporary suspension of service is not applicable with this service.
- F. When multiple features are activated on the same line, certain features may take precedence over others. System limitations will be disclosed to the customer.
- G. Rerouting of calls that cannot be completed to the number originally dialed will be offered a standard intercept message (Number Referral Service). The standard central office recorded announcement equipment will intercept incoming calls to unassigned station numbers. The announcement provided states that the number called is not a working number and advises the caller of the main directory number for the centrex group.

(M)

(M) Material appearing on this page was formerly found on Second Revised Page No. 69.15.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

12 Cox Connect Centrex -- New Orleans, Cont'd

(T/M)

5. Regulations, cont'd

(M)

- A. End User Surcharges as specified in the Company's FCC No. 4, Sections 5.1, 5.2, and 8.9 and FCC No. 5, Sections 4.2 and 4.4 apply as appropriate. Application of End User Surcharges for centrex lines used by residents of dormitory living quarters, barracks and nursing homes will be considered residential service. Station lines terminated in dormitory housing for administrative or business use will be considered business service.

For Centrex service, an additive equivalent to the Interstate Business or Residential (where appropriate) End User Common Line Charge will apply on a PBX trunk equivalency basis according to the following table:

Total Unrestricted Lines	PBX Trunk Equivalency
Up to 6	4
7 to 10	5
11 to 15	6
16 to 21	7
22 to 28	8
29 to 36	9
37 to 45	10
46 to 54	11
55 to 64	12
65 to 75	13
76 to 86	14
87 to 100	15
Each Additional 15 lines	+1

(M)

(M) Material appearing on this page was formerly found on Second Revised Page No. 69.16.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

12 Cox Connect Centrex -- New Orleans, Cont'd

(T/M)

5. Regulations, cont'd

(M)

- A. Centrex rates and charges apply for a fixed period of time from 12 months to 60 months (service period plan) and are guaranteed against Company initiated change for the duration of the plan. ICB pricing arrangements may apply for centrex service periods greater than 60 months or for centrex stations in quantities greater than 24.

Upon the expiration of the original service period plan a Customer must select a new service period plan or the rates applicable will be those offered under the 12 month service period plan.

- B. Provisioning of the Customer Premises Equipment (CPE) and software for use with Automatic Call Distribution (ACD) is the responsibility of the Customer. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ACD service render any facilities provided by the Customer obsolete, or requires modification of such equipment.
- C. Calling Name and/or Number Service Interaction.
The calling name and/or number will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller data. If a Customer with Call Waiting and Caller ID, and is on an existing call, the second incoming call will not be displayed. The second incoming call will receive a call waiting tone.
- D. Termination charges will apply for centrex service if discontinued or transferred to another address before the expiration of the initial contract period. Additionally, termination charges will apply when a centrex system is reduced to the extent that the station capacity (lines) falls into the next lower range of the contract schedule.

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(M) Material appearing on this page was formerly found on Second Revised Page No. 69.17.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

12 Cox Connect Centrex -- New Orleans, Cont'd

(T/M)

6. Rates and Charges

(M)

A. Flat Rate Pricing

The three packages available in the Centrex offering are priced below. A Non-Recurring charge applies for each package per line or station. Customers must purchase a minimum of 5 centrex lines.

Package	Non-Recurring Charge	Monthly Recurring Charges			
	Install per line	1 Year	2 Year	3 Year	5 Year
Basic Centrex	\$10	\$25	\$25	\$23	\$21
Attendant Centrex	\$10	\$40	\$36	\$33	\$30
Call Center Centrex	\$10	\$40	\$36	\$33	\$30
A-la-Carte Features per station		\$4	\$3	\$3	\$2

(M)

(M) Material appearing on this page was formerly found on Second Revised Page No. 69.18.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

13 ISDN-PRI Service -- New Orleans

(T/M)

General

(M)

ISDN-PRI Service is an optional form of local exchange access based on the Primary Rate Interface (PRI) arrangement of the Integrated Services Digital Network (ISDN). ISDN-PRI Service is a high-capacity access path for communications providing voice or data transmission over the public network.

1. Explanation of Terms

Circuit Switching

Circuit Switching is a switching technique in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of time slots, is dedicated to a given call.

ISDN Primary Rate Interface (PRI)

ISDN PRI is an alternative for individual local exchange access loop services such as Direct Inward Dialing (DID) and business trunks. It can also be used as loop transport for circuit-switched data applications. ISDN PRI is provisioned on the 1.544 megabit per second (mbps) bandwidth and uses the Integrated Services Digital Network (SDN) architecture to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport. In addition, ISDN-PRI provides the customer with the service capabilities and features described in the following.

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(M) Material appearing on this page was formerly found on Second Revised Page No. 70.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

13 ISDN-PRI Service -- New Orleans, Cont'd

(T/M)

1. Explanation of Terms, cont'd

(M)

Integrated Services Digital Network

Integrated Services Digital Network (ISDN) describes the end-to-end digital telecommunications network architecture which provides for the simultaneous access, transmission and switching of voice, data and image services. These functions are provided via channelized transport facilities over a limited number of standard user-network interfaces. The ISDN architecture consists of digital switching systems which connect Primary Rate Interface lines to their servicing central office.

Network Interfaces

ISDN Primary Rate Interface is comprised of a limited set of standard user-network interfaces. The PRI customer premises equipment (CPE) located at the customer premises must be compatible with the network interface.

Standard Service Features Package

The Standard Service Features Package incorporates the optional features Calling Line Identification and Call-by-Call Service Selection.

Primary Rate Access Facility

The Primary Rate Access Facility provides a high-capacity access path at a transmission speed of 1.544 megabits per second (mbps) for communications between the customer's premises and the central office. Each Primary rate Access Facility supports one ISDN-PRI Interface Arrangement.

(M)

(M) Material appearing on this page was formerly found on Second Revised Page No. 71.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

13 ISDN-PRI Service -- New Orleans, Cont'd

(T/M)

1. Explanation of Terms, cont'd

(M)

Primary Rate Interface (PRI) Arrangement

ISDN PRI Arrangement is a customer premises to central office service providing ISDN capabilities. The PRI arrangement consists of 23 "B" channels and one "D" channel or 24 "B" channels, which are defined as follows:

B Channel

The B channel is a 64 kilobit per second (kbps) channel used for information transfer between users. The B channel may be used in conjunction with circuit-switched service.

D Channel

The D channel is a 64 kilobit per second (kbps) channel that carries signaling and control for the B channels.

PRI Trunk Group

A PRI Trunk Group is a group of channels which are designated as one of the following:

Incoming Exchange Trunk Group
Outgoing Exchange Trunk Group
Two-Way Exchange Trunk Group

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(M) Material appearing on this page was formerly found on Second Revised Page No. 72.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

13 ISDN-PRI Service -- New Orleans, Cont'd

1. Explanation of Terms, cont'd

Simulated Facility Group

A Simulated Facility Group is a software defined register used to limit the number of simultaneous calls with specific attributes.

Customers subscribing to ISDN-PRI must comply with ISDN Primary Rate Interface specifications as designated by the Telephone Company.

2. Service Capabilities

ISDN-PRI provides the capability to:

- a. Transport customer information in the form of circuit-switched voice or data up to 64 kbps over any B channel.
- b. Where available, one D channel can control up to 20 PRI Interface Arrangements depending on facility capabilities. In such cases, a single D channel in one PRI Interface Arrangement handles all the signaling and control requirements of multiple PRI Interface Arrangements in a specific grouping allowing supplemental PRI Interface Arrangements to consist of 24 B channels.
- c. Allow B channels to be designated for specific services, such as Incoming Exchange Trunks, Outgoing Exchange Trunks and Two-Way Exchange Trunks, or optionally configure channels to access Incoming and Outgoing Exchange Trunks on a per call basis. Two-way Exchange Trunks may not be accessed on a Call-by-Call basis.
- d. Allow the user to have access to the directory number of the calling party.

(T/M)

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(M)

(M) Material appearing on this page was formerly found on Second Revised Page No. 73.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

13 ISDN-PRI Service -- New Orleans, Cont'd

3. Conditions

Customers subscribing to ISDN-PRI must comply with ISDN Primary Rate Interface specifications as designed by the Company.

- a. Feature availability and service capabilities are dependent on the facilities and digital technology providing the service.
- b. ISDN compatible terminal equipment is a requirement for operation. It is the customer's responsibility to power and obtain such equipment.
- c. ISDN-PRI service does not preclude the customer from originating or receiving circuit-switched voice calls from inside or outside either his/her serving central office or his/her Local Exchange Area. Where facilities are available, the customer will be able to originate and receive circuit-switched data calls outside of his/her serving central office.
- d. All PRI Interface Arrangement configurations must have at least one 23B+D Interface Arrangement for signaling and control functions. A 23B + Back-up D Interface Arrangement is required whenever the ISDN-PRI Interface Arrangements ordered and in-service would otherwise cause more than 47 B-channels to be controlled by a single D channel.

(T/M)

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(M)

(M) Material appearing on this page was formerly found on Second Revised Page No. 74.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

13 ISDN-PRI Service -- New Orleans, Cont'd

(T/M)

4. Features

(M)

Features available with ISDN-PRI:

a. Back-up D Channel

Automatically takes over for a failed D channel in case of trouble.

b. Calling Line Identification

Allows the user to have access to the directory number of the calling party.

(M)

5. Rates and Charges

(M)

1. Application of Rates

a. The PBX Trunk dial tone is included in the ISDN-PRI Service rates and charges.

b. A rate of 50% of the PBX rate applies for usage, to each PBX trunk provisioned on the ISDN-PRI Service using the circuit-switched voice arrangement.

c. Existing tariff rates, charges and regulations for DID service apply, where required. This includes DID numbers and trunk connection charges. Tariffed DID trunk connection charges apply for each DID trunk provisioned on the ISDN-PRI Interface Arrangement.

d. Individual Additional Telephone Numbers may be ordered from this tariff without incurring DID trunk connection charges.

e. Trunk hunting is included in the ISDN-PRI Service rates and charges.

(M)

(M) Material appearing on this page was formerly found on Third Revised Page No. 75 and Second Revised Page No. 76.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

13 ISDN-PRI Service -- New Orleans, Cont'd

(T/M)

5. Rates and Charges, cont'd

(M)

2. Rates

	<u>NRC</u> (\$)	<u>Monthly</u> (\$)
a. Primary Rate Access Facility, each	788.00	126.00
b. ISDN - PRI Interface:		
23B+D	N/C	N/C
24B	N/C	N/C
23B+Back-up D	N/C	N/C
c. Channel Options:		
Voice/Data	5.00	59.00
Digital Data	5.00	24.00
Inward Data	5.00	34.00
d. PRI Reconfiguration Charge		
Trunk Change Charge, per PRI		
Change in D-channel configuration		
(23B+D; 24B; 23B+Back-up D)	475.00	N/A
e. Individual Additional Telephone Numbers		
Per each number		.18

(M)

(M) Material appearing on this page was formerly found on Third Revised Page No. 77.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

14 Cox Connect Trunk – Baton Rouge

(T/M)

Cox Connect Trunk(s) provide Business Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Cox Connect Trunks can be provisioned as either analog or digital and will be provided in the following manner:

(M)

1. Cox Connect Trunk-Basic

Cox Connect Trunk-Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.

a. One-Way Outbound

Provides the Customer with a single analog connection which is restricted to carry outbound traffic only.

b. One-Way Inbound or Two-Way

Provides the Customer with a single analog connection which can carry one-way inbound or two-way traffic.

Standard Features: The following standard features are available:

Multiline Hunting
Serial Hunting
Distributed Line Hunting
Calling Number Delivery

c. Cox Connect Trunk-Basic Rates and Charges:

A Cox Connect Trunk Customer will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in Sections 3.1.B.3.1.c.1 and 3.1.B.3.1.c.2 following.

(M)

(M) Material appearing on this page was formerly found on First Revised Page No. 87.17.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

14 Cox Connect Trunk – Baton Rouge, cont'd

(T/M)

1. Cox Connect Trunk-Basic, cont'd

(M)

c. Cox Connect Trunk-Basic Rates and Charges, cont'd.

1. Non-Recurring Charges

Line Connection Charges ¹

(per first Trunk)	\$38.80
(per additional Trunk, on same order)	\$28.80

Account Changes

(Moves, Changes, Additions)

(per change, first Trunk)	\$41.40
(per change, additional Trunk)	\$9.00

Account Changes

(Per Billing Record Change)	\$23.40
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PIC & LPIC Change

(per Trunk- initial change)	N/C
(per Trunk-subsequent) ²	\$5.00

Line Restoral Charge ³

(per trunk)	\$41.40
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(M) Material appearing on this page was formerly found on First Revised Page No. 87.18.

¹ Initial Connection charges for commercial service may be waived in competitive situations. Other charges may apply for inside wire* repair and/or additional jack* installation.

² Charges will be waived if Cox Long Distance service is selected.

³ If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.

* Unregulated service under this tariff.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

14 Cox Connect Trunk – Baton Rouge, cont'd

(T/M)

1. Cox Connect Trunk-Basic, cont'd

(M)

c. Cox Connect Trunk-Basic Rates and Charges, cont'd.

2. Monthly Recurring Charges

Cox Connect Trunk -Basic Charge, per Trunk
Flat Rate \$33.00

3. Direct Inward Dialing (DID)

Provides the Business Customer with Direct Inward Dialing over a single analog connection which can carry one-way, inbound traffic.

A Customer who orders DID will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified following. Rates for a volume of Numbers greater than 100 will be provided on an individual case basis.

a.) Rates and Charges

	<u>NRC</u>	<u>Monthly Recurring</u>
First 20 DID Line Numbers	\$49.50	\$3.20
Each Add'l 20 DID Line Numbers	N/C	\$3.20
DID (per trunk)	\$47.03	\$24.45

(M)

(M) Material appearing on this page was formerly found on Original Page No. 76.18.0.1.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

14 Cox Connect Trunk – Baton Rouge, cont'd

(T/M)

2. Cox Connect - 1.5 Service

(M)

Cox Connect 1.5 -- Digital Interface provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels may be used for the connection of Basic or DID Trunks to the Customer's PBX or trunk-capable Key System.

Cox Connect 1.5 -Digital Interface can be used to carry one-way outbound traffic, one-way inbound or two-way traffic, Direct Inward Dialing, or a combination thereof.

Applicable rate elements for Digital Interface include: (1) The Digital Connection; (2) The CO Channelization, per each DS1; (3) the per-trunk Circuit Termination Charge rate element; and (4) usage charges.

a. One-Way Outbound

Provides the Customer with individual channels which are restricted to carry outbound traffic only.

b. One-Way Inbound or Two-Way

Provides the Customer with individual channels which are used to carry one-way inbound or two-way traffic. One common telephone number will be provided per trunk group.

(M)

c. Cox Connect 1.5 Service Charges

(M)

1. Non-Recurring Charges

Digital Interface	\$1,000.00
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Line Termination (first line or trunk)	\$ 38.80
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Each additional line or trunk	\$ 28.80
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2. Monthly Recurring Charges

Digital Trunk	\$ 350.00
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(M)

(M) Material appearing on this page was formerly found on First Revised Page Nos. 87.18.1 and 87.18.2.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

15 ISDN-PRI Service – Baton Rouge

(T/M)

General

(M)

ISDN-PRI Service is an optional form of local exchange access based on the Primary Rate Interface (PRI) arrangement of the Integrated Services Digital Network (ISDN). ISDN-PRI Service is a high-capacity access path for communications providing voice or data transmission over the public network.

1. Explanation of Terms

Circuit Switching

Circuit Switching is a switching technique in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of time slots, is dedicated to a given call.

ISDN Primary Rate Interface (PRI)

ISDN PRI is an alternative for individual local exchange access loop services such as Direct Inward Dialing (DID) and business trunks. It can also be used as loop transport for circuit-switched data applications. ISDN PRI is provisioned on the 1.544 megabit per second (mbps) bandwidth and uses the Integrated Services Digital Network (SDN) architecture to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport. In addition, ISDN-PRI provides the customer with the service capabilities and features described in the following.

(M)

(M) Material appearing on this page was formerly found on Original Page No. 87.18.3.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

15 ISDN-PRI Service – Baton Rouge, Cont'd

(T/M)

1. Explanation of Terms, cont'd

(M)

Integrated Services Digital Network

Integrated Services Digital Network (ISDN) describes the end-to-end digital telecommunications network architecture which provides for the simultaneous access, transmission and switching of voice, data and image services. These functions are provided via channelized transport facilities over a limited number of standard user-network interfaces. The ISDN architecture consists of digital switching systems which connect Primary Rate Interface lines to their servicing central office.

Network Interfaces

ISDN Primary Rate Interface is comprised of a limited set of standard user-network interfaces. The PRI customer premises equipment (CPE) located at the customer premises must be compatible with the network interface.

Standard Service Features Package

The Standard Service Features Package incorporates the optional features Calling Line Identification and Call-by-Call Service Selection.

Primary Rate Access Facility

The Primary Rate Access Facility provides a high-capacity access path at a transmission speed of 1.544 megabits per second (mbps) for communications between the customer's premises and the central office. Each Primary rate Access Facility supports one ISDN-PRI Interface Arrangement.

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(M) Material appearing on this page was formerly found on Original Page No. 87.18.4.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

15 ISDN-PRI Service – Baton Rouge, Cont'd

(T/M)

1. Explanation of Terms, cont'd.

(M)

Primary Rate Interface (PRI) Arrangement

ISDN PRI Arrangement is a customer premises to central office service providing ISDN capabilities. The PRI arrangement consists of 23 "B" channels and one "D" channel or 24 "B" channels, which are defined as follows:

B Channel

The B channel is a 64 kilobit per second (kbps) channel used for information transfer between users. The B channel may be used in conjunction with circuit-switched service.

D Channel

The D channel is a 64 kilobit per second (kbps) channel that carries signaling and control for the B channels.

PRI Trunk Group

A PRI Trunk Group is a group of channels which are designated as one of the following:

Incoming Exchange Trunk Group
Outgoing Exchange Trunk Group
Two-Way Exchange Trunk Group

(M)

(M) Material appearing on this page was formerly found on Original Page No. 87.18.5.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

15 ISDN-PRI Service – Baton Rouge, Cont’d

(T/M)

1. Explanation of Terms, cont’d

(M)

Simulated Facility Group

A Simulated Facility Group is a software defined register used to limit the number of simultaneous calls with specific attributes.

Customers subscribing to ISDN-PRI must comply with ISDN Primary Rate Interface specifications as designated by the Telephone Company.

2. Service Capabilities

ISDN-PRI provides the capability to:

- a. Transport customer information in the form of circuit-switched voice or data up to 64 kbps over any B channel.
- b. Where available, one D channel can control up to 20 PRI Interface Arrangements depending on facility capabilities. In such cases, a single D channel in one PRI Interface Arrangement handles all the signaling and control requirements of multiple PRI Interface Arrangements in a specific grouping allowing supplemental PRI Interface Arrangements to consist of 24 B channels.
- c. Allow B channels to be designated for specific services, such as Incoming Exchange Trunks, Outgoing Exchange Trunks and Two-Way Exchange Trunks, or optionally configure channels to access Incoming and Outgoing Exchange Trunks on a per call basis. Two-way Exchange Trunks may not be accessed on a Call-by-Call basis.
- d. Allow the user to have access to the directory number of the calling party.

(M)

(M) Material appearing on this page was formerly found on Original Page No. 87.18.6.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

15 ISDN-PRI Service – Baton Rouge, Cont’d

(T/M)

3. Conditions

(M)

Customers subscribing to ISDN-PRI must comply with ISDN Primary Rate Interface specifications as designed by the Company.

- a. Feature availability and service capabilities are dependent on the facilities and digital technology providing the service.
- b. ISDN compatible terminal equipment is a requirement for operation. It is the customer's responsibility to power and obtain such equipment.
- c. ISDN-PRI service does not preclude the customer from originating or receiving circuit-switched voice calls from inside or outside either his/her serving central office or his/her Local Exchange Area. Where facilities are available, the customer will be able to originate and receive circuit-switched data calls outside of his/her serving central office.
- d. All PRI Interface Arrangement configurations must have at least one 23B+D Interface Arrangement for signaling and control functions. A 23B + Back-up D Interface Arrangement is required whenever the ISDN-PRI Interface Arrangements ordered and in-service would otherwise cause more than 47 B-channels to be controlled by a single D channel.

(M)

4. Features

(M)

Features available with ISDN-PRI:

a. Back-up D Channel

Automatically takes over for a failed D channel in case of trouble.

b. Calling Line Identification

Allows the user to have access to the directory number of the calling party.

(M)

(M) Material appearing on this page was formerly found on Original Page Nos. 87.18.7 and 87.18.8.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

15 ISDN-PRI Service – Baton Rouge, Cont'd

(T/M)

5. Rates and Charges

(M)

1. Application of Rates

- b. The PBX Trunk dial tone is included in the ISDN-PRI Service rates and charges.
- c. A rate of 50% of the PBX rate applies for usage, to each PBX trunk provisioned on the ISDN-PRI Service using the circuit-switched voice arrangement
- c. Existing tariff rates, charges and regulations for DID service apply, where required. This includes DID numbers and trunk connection charges. Tariffed DID trunk connection charges apply for each DID trunk provisioned on the ISDN-PRI Interface Arrangement.
- d. Individual Additional Telephone Numbers may be ordered from this tariff without incurring DID trunk connection charges.
- e. Trunk hunting is included in the ISDN-PRI Service rates and charges.

(M)

(M) Material appearing on this page was formerly found on Original Page No. 87.18.9.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

15 ISDN-PRI Service – Baton Rouge, Cont'd

(T/M)

2. Rates

(M)

	<u>NRC</u> (\$)	<u>Monthly</u> (\$)
a. Primary Rate Access Facility, each	788.00	126.00
b. ISDN - PRI Interface:		
23B+D	N/C	N/C
24B	N/C	N/C
23B+Back-up D	N/C	N/C
c. Channel Options:		
Voice/Data	5.00	59.00
Digital Data	5.00	24.00
Inward Data	5.00	34.00
d. PRI Reconfiguration Charge		
Trunk Change Charge, per PRI		
Change in D-channel configuration		
(23B+D; 24B; 23B+Back-up D)	475.00	N/A
e. Individual Additional Telephone Numbers		
Per each number		.18

(M)

(M) Material appearing on this page was formerly found on Original Page No. 87.18.10.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

16 Cox Connect Trunk – Lafayette

Cox Connect Trunk(s) provide Business Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Cox Connect Trunks can be provisioned as either analog or digital and will be provided in the following manner:

1. Cox Connect Trunk-Basic

Cox Connect Trunk-Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.

a. One-Way Outbound

Provides the Customer with a single analog connection which is restricted to carry outbound traffic only.

b. One-Way Inbound or Two-Way

Provides the Customer with a single analog connection which can carry one-way inbound or two-way traffic.

Standard Features: The following standard features are available:

Multiline Hunting
Serial Hunting
Distributed Line Hunting
Calling Number Delivery

c. Cox Connect Trunk-Basic Rates and Charges:

A Cox Connect Trunk Customer will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in Sections 3.1.C.3.1.c.1 and 3.1.C.3.1.c.2 following.

(M) Material appearing on this page was formerly found on First Revised Page No. 87.45.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

16 Cox Connect Trunk – Lafayette, Cont'd

(T/M)

1. Cox Connect Trunk-Basic, cont'd.

(M)

c. Cox Connect Trunk-Basic Rates and Charges, cont'd.

1. Non-Recurring Charges

Line Connection Charges ¹

(per first Trunk)	\$38.80
(per additional Trunk, on same order)	\$28.80

Account Changes

(Moves, Changes, Additions)

(per change, first Trunk)	\$41.40
(per change, additional Trunk)	\$9.00

Account Changes

(Per Billing Record Change)	\$23.40
------------------------------	---------

PIC & LPIC Change

(per Trunk- initial change)	N/C
(per Trunk-subsequent) ²	\$5.00

Line Restoral Charge ³

(per trunk)	\$41.40
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(M) Material appearing on this page was formerly found on First Revised Page No. 87.46.

¹ Initial Connection charges for commercial service may be waived in competitive situations. Other charges may apply for inside wire* repair and/or additional jack* installation.

² Charges will be waived if Cox Long Distance service is selected.

³ If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.

* Unregulated service under this tariff.

(M)

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

16 Cox Connect Trunk – Lafayette, Cont'd

(T/M)

1. Cox Connect Trunk-Basic, cont'd.

(M)

c. Cox Connect Trunk-Basic Rates and Charges, cont'd.

2. Monthly Recurring Charges

Cox Connect Trunk -Basic Charge, per Trunk
Flat Rate \$33.00

3. Direct Inward Dialing (DID)

Provides the Business Customer with Direct Inward Dialing over a single analog connection which can carry one-way, inbound traffic.

A Customer who orders DID will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified following. Rates for a volume of Numbers greater than 100 will be provided on an individual case basis.

a.) Rates and Charges

	<u>NRC</u>	<u>Monthly Recurring</u>
First 20 DID Line Numbers	\$49.50	\$3.20
Each Add'l 20 DID Line Numbers	N/C	\$3.20
DID (per trunk)	\$47.03	\$24.45

(M)

(M) Material appearing on this page was formerly found on Original Page No. 87.46.1.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

16 Cox Connect Trunk – Lafayette, Cont'd

(T/M)

2. Cox Connect - 1.5 Service

(M)

Where facilities exist and technology permits, the Company will provide Cox Connect – 1.5 Service. Cox Connect 1.5 - Digital Interface provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels may be used for the connection of Basic or DID Trunks to the Customer's PBX or trunk-capable Key System.

Cox Connect 1.5 -Digital Interface can be used to carry one-way outbound traffic, one-way inbound or two-way traffic, Direct Inward Dialing, or a combination thereof.

Applicable rate elements for Digital Interface include: (1) The Digital Connection; (2) The CO Channelization, per each DS1; (3) the per-trunk Circuit Termination Charge rate element; and (4) usage charges.

a. One-Way Outbound

Provides the Customer with individual channels which are restricted to carry outbound traffic only.

b. One-Way Inbound or Two-Way

Provides the Customer with individual channels which are used to carry one-way inbound or two-way traffic. One common telephone number will be provided per trunk group.

(M)

c. Cox Connect 1.5 Service Charges

(M)

1. Non-Recurring Charges

Digital Interface	\$1,000.00
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Line Termination (first line or trunk)	\$ 38.80
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Each additional line or trunk	\$ 28.80
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2. Monthly Recurring Charges

Digital Trunk	\$ 350.00
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(M)

(M) Material appearing on this page was formerly found on Original Page Nos. 87.46.2 and 87.46.3.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

17 Dedicated Long Distance Service – New Orleans

(T/M)

1. General

(M)

Dedicated outbound long distance service permits Business Customers, with substantial outbound call volumes, to complete calls to diverse service areas. Dedicated outbound service is distinguished from other services by the existence of a dedicated, special access connection from the Customer's premises to the Company's Point of Presence (POP). The dedicated facility would at a minimum be an Integrated DS-1 that provides a digital connection to the Customer. The Rates and Charges as detailed in Section 3, herein, are provided for On-Net facilities only. Off-Net facility pricing will be provided on a case-by-case basis.

2. Terms and Conditions

Minimum Service Period:

The minimum service period for Dedicated LD service is one year except where special construction is requested and in which case the minimum period may be longer. Special construction agreements require minimum commitment periods and are defined via contractual agreements.

Minimum Facility Requirements:

The Dedicated LD minutes will be carried on an Integrated DS-1 facility. Integrated DS-1 facility allows a Customer to access multiple Company Services on the same facility. These facility arrangements are normally at minimum one-year commitments and are billed in advance of Service and reflect the rates in effect as of the date of the invoice. The non-recurring and monthly recurring charges for the dedicated access facility are in addition to the usage rates detailed below for the dedicated LD product.

Facility Ordering:

In order to prevent interference or impairment of this service and any other service provided on the facility, the Customer must order an adequate number of access paths to handle the expected demand. The Customer should consider the following items when ordering the facility: (1) total call volume, (2) average call duration, (3) time-of-day sensitivity, and (4) busy hour.

(M)

(M) Material appearing on this page was formerly found on Third Revised Page No. 90.0.12.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

17 Dedicated Long Distance Service – New Orleans, cont’d

(T/M)

2. Terms and Conditions, cont’d

(M)

Early Termination Charges:

If service is disconnected prior to the expiration of the term, early termination charges will apply for both the dedicated facility and dedicated LD usage.

a. Early Termination of the dedicated facility:

Customers who terminate service prior to the end of the service term as selected will be liable for the cancellation charge associated with all costs, fees and expenses incurred in connection with the dedicated facility and shall be calculated as follows:

1. all charges waived by the Company to establish the dedicated facility to Customer, plus
2. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
3. all Monthly Recurring Charges associated with the dedicated facility for the unexpired balance of the current term.

b. Early Termination of usage charges:

Customers who terminate service prior to the end of the service term as selected by Customer will be liable for a cancellation charge which shall be calculated as follows: Cox shall re-rate Customer's usage for services provided up to the date of termination by charging Customer the difference between the monthly rate for the service term selected by Customer and the rate for service applicable to the longest term plan for service the Customer could have satisfied prior to discontinuance and multiplying this difference by the number of minutes of service actually provided to Customer. All per-minute charges for each month shall be at the per-minute charge based on rate associated with Customer's highest MOU for the month. Cox bills in six-second increments and rounds up to the nearest six-second increment. If this Call Plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox will re-rate Customer's usage as provided in this Section.

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(M) Material appearing on this page was formerly found on Original Page No. 90.0.13.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

17 Dedicated Long Distance Service – New Orleans, cont'd

(T/M)

2. Terms and Conditions, cont'd

(M)

Customer Requirements:

The Business Customer must select Cox as its local and long distance service provider.

3. Rates and Charges

Dedicated DS-1 Facility Charge:

Dedicated DS-1 Facility Charges are billed monthly in advance. Term and volume discounts may apply.

	Monthly Recurring Charge	Non- Recurring Charge
Dedicated DS-1 Facility Charge, per facility	\$300.00	\$250.00

Dedicated LD Usage Charges:

Usage charges are billed monthly in arrears. The usage rates charged to a Customer will be the rates in effect on the day the call was placed. Domestic calls are billed in 6-second increments with a 6-second minimum.

Rate per minute \$.10

(M)

(M) Material appearing on this page was formerly found on Original Page No. 90.0.14.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

17 Dedicated Long Distance Service – New Orleans, cont'd

(T/M)

4. Optional Call Plans

(M)

A. Cox Dedicated LD Solutions III¹

Cox Dedicated LD Solutions III is a one-, two-, three- or five-year term dedicated direct dialed long distance call plan that provides eligible Business Customers a competitively priced long distance product for calls terminating in the continental United States. Calls to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of \$0.10 per-minute. The call plan is available to new and existing customers that choose Cox Local and Cox Long Distance (both PIC and LPIC). All minutes-of-use (MOU) charges will be assessed based on the cumulative dedicated long distance minutes of interstate and intrastate usage, except for toll minutes to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

If the plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the month-to-month rate of \$.10/minute will apply to re-rate all usage charges up to the termination date.

Calls that originate and terminate in Louisiana will be assessed the per-minute rates as detailed below. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate (continental United States) and intrastate usage. Calls terminating in Louisiana are billed in 6-second increments with a 6-second minimum.

Minutes-Of-Use	1 Year	2 Year	3 or 5 Year
0-249	\$0.070	\$0.063	\$0.058
250-499	\$0.068	\$0.062	\$0.057
500-999	\$0.066	\$0.061	\$0.055
1,000-2,499	\$0.064	\$0.060	\$0.054
2,500-4,999	\$0.060	\$0.056	\$0.052
5,000-9,999	\$0.058	\$0.054	\$0.050
10,000-49,999	\$0.056	\$0.052	\$0.048
50,000-99,999	\$0.054	\$0.050	\$0.046
100,000+	\$0.052	\$0.048	\$0.044

(M)

(M) Material appearing on this page was formerly found on Fourth Revised Page No. 90.0.15.

¹ Currently available to Business Customers only in the New Orleans Local Calling Area.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

17 Dedicated Long Distance Service, cont'd

(T/M)

4. Optional Call Plans, cont'd.

(M)

B. Cox Dedicated LD Enterprise III¹

Cox Dedicated LD Enterprise III is a one-, two-, three- or five-year term dedicated direct dialed long distance call plan. Calls to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of \$0.10 per-minute. The call plan is available to new and existing Business Customers that choose Cox for their Local, Long Distance (both PIC and LPIC) and Cox Affiliated Company's high-speed internet service. All minutes-of-use (MOU) charges will be assessed based on the cumulative dedicated long distance minutes of interstate and intrastate usage, except for toll minutes to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

If the plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the month-to-month rate of \$.10/minute will apply to re-rate all usage charges up to the termination date.

Calls that originate and terminate in Louisiana will be assessed the per-minute rates as detailed below. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate (continental United States) and intrastate usage. Calls terminating in Louisiana are billed in 6-second increments with a 6-second minimum.

Minutes-Of-Use	1 Year	2 Year	3 or 5 Year
0-249	\$0.063	\$0.057	\$0.052
250-499	\$0.061	\$0.056	\$0.051
500-999	\$0.059	\$0.055	\$0.050
1,000-2,499	\$0.058	\$0.054	\$0.049
2,500-4,999	\$0.054	\$0.050	\$0.047
5,000-9,999	\$0.052	\$0.049	\$0.045
10,000-49,999	\$0.050	\$0.047	\$0.043
50,000-99,999	\$0.049	\$0.045	\$0.041
100,000+	\$0.047	\$0.043	\$0.040

(M) Material appearing on this page was formerly found on Fourth Revised Page No. 90.0.16.

(M)

¹ Currently available to Business Customers only in the New Orleans Local Calling Area.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

18 Dedicated Toll Free Service – New Orleans

(T/M)

1. General

(M)

Dedicated toll free (TF) service permits Business Customers, with substantial toll free call volume, to receive inbound calls from diverse service areas. Dedicated toll free service is distinguished from other services by the existence of a dedicated, special access connection from the Customer's premises to the Company's Point of Presents (POP). The dedicated facility would at a minimum be an Integrated DS-1 that provides a digital connection to the Customer. The Rates and Charges as detailed in Section 3, herein, are provided for On-Net facilities only. Off-Net facility pricing will be provided on a case-by-case basis.

2. Terms and Conditions

Minimum Service Period:

The minimum service period for Dedicated TF service is one year except where special construction is requested and in which case the minimum period may be longer. Special construction agreements require minimum commitment periods and are defined via contractual agreements.

Minimum Facility Requirements:

The Dedicated TF minutes will be carried on an Integrated DS-1 facility. An Integrated DS-1 facility allows a Customer to access multiple Company Services on the same facility. These facility arrangements are normally at minimum one-year commitments and are billed in advance of service and reflect the rates in effect as of the date of the invoice. The non-recurring and monthly recurring charges for the dedicated access facility are in addition to the usage rates detailed below for the dedicated TF product.

Facility Ordering:

In order to prevent interference or impairment of this service and any other service provided on the facility, the Customer must order an adequate number of access paths to handle the expected demand. The Customer should consider the following items when ordering the facility: (1) total call volume, (2) average call duration, (3) time-of-day sensitivity, and (4) busy hour.

(M)

(M) Material appearing on this page was formerly found on Third Revised Page No. 90.0.17.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

18 Dedicated Toll Free Service – New Orleans, cont'd

(T/M)

2. Terms and Conditions, cont'd

(M)

Early Termination Charges:

If service is disconnected prior to the expiration of the term, early termination charges will apply for both the dedicated facility and dedicated TF usage.

a. Early Termination of the dedicated facility:

Customers who terminate service prior to the end of the service term as selected will be liable for the cancellation charge associated with all costs, fees and expenses incurred in connection with the dedicated facility and shall be calculated as follows:

1. all charges waived by the Company to establish the dedicated facility to Customer, plus
2. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
3. all Monthly Recurring Charges associated with the dedicated facility for the unexpired balance of the current term.

b. Early Termination of usage charges:

Customers who terminate service prior to the end of the service term as selected by Customer will be liable for a cancellation charge which shall be calculated as follows: Cox shall re-rate Customer's usage for services provided up to the date of termination by charging Customer the difference between the monthly rate for the service term selected by Customer and the rate for service applicable to the longest term plan for service the Customer could have satisfied prior to discontinuance and multiplying this difference by the number of minutes of service actually provided to Customer. All per-minute charges for each month shall be at the per-minute charge based on rate associated with Customer's highest MOU for the month. Cox bills in six-second increments and rounds up to the nearest six-second increment. If this Call Plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage as provided in this Section or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, which ever is greater.

(M)

(M) Material appearing on this page was formerly found on Original Page No. 90.0.18.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

18 Dedicated Toll Free Service -New Orleans, cont'd

(T/M)

. Terms and Conditions, cont'd.

(M)

Customer Requirements:

The Business Customer must select Cox as its local and toll free service provider.

3. Rates and Charges

Dedicated DS-1 Facility Charge:

Dedicated DS-1 Facility Charges are billed monthly in advance. Term and volume discounts may apply.

DS-1 Facility Charge	Monthly Recurring Charge	Non- Recurring Charge
	(per facility)	(per facility)
Dedicated DS-1 Facility Charge, per facility	\$300.00	\$250.00

Dedicated TF Usage Charges:

Usage charges are billed monthly in arrears. The usage rates charged to a Customer will be the rates in effect on the day the call was placed. Domestic calls are billed in 6-second increments with a 6-second minimum.

Rate per minute \$.10

(M)

(M) Material appearing on this page was formerly found on Original Page No. 90.0.19.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

18 Dedicated Toll Free Service, cont'd

(T/M)

3. Rates and Charges

(M)

Charges for Dialed Number Identification Service (DNIS)

DNIS permits dedicated Customers with multiple toll-free numbers that terminate on the same facilities the ability to determine which toll-free number the caller dialed when receiving toll-free calls. Identification is achieved through out-pulsed digits from the Company network to the Customer's facilities. Customers will furnish the Company with the digits desired for each toll-free number. The Change Charge will apply to any reconfiguration of out-pulsed digits, to the cancellation of this feature, or to the cancellation of the toll-free service number with which the feature has been associated.

Non-Recurring Charge:	\$35.00 per toll free number
Monthly Recurring Charge:	\$ 0.00 per toll free number
Change Charge:	\$15.00 per change

Charge for Real Time ANI Delivery

This feature enables the Customer to have calls to a Company toll-free service number forwarded to their location with the callers ANI (ten digit billing telephone number) as part of the call setup. Customers must have their own equipment for reading ANI digits passed on from the Company network. Full 10-digit ANI is provided whenever passed on from the originating Local Exchange Carrier. ANI is sent via in-band signaling.

Non-Recurring Charge:	\$35.00 per toll free number
Monthly Recurring Charge:	\$ 0.00 per toll free number
Change Charge:	\$15.00 per change

(M)

(M) Material appearing on this page was formerly found on Original Page No. 90.0.20.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

18 Dedicated Toll Free Service – New Orleans, cont'd

(T/M)

4. Optional Call Plan

(M)

Cox Dedicated TF Solutions III¹

Cox Dedicated TF Solutions III is a one-, two-, three- or five-year term dedicated toll free call plan. Calls from Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of \$0.10 per-minute. Calls from Canada will be assessed at the rate of \$.08 per minute. The call plan is available to new and existing Business Customers that choose Cox Local and Cox Toll Free. The plan covers the 48 contiguous states. All minutes-of-use (MOU) charges will be assessed based on the cumulative dedicated toll free minutes of interstate and intrastate.

If the plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the month-to-month rate of \$.10/minute will apply to re-rate all usage charges up to the termination date.

Domestic calls originating in the United States are billed in 6-second increments with a 6-second minimum. All calls originating in Canada, Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum. Calls that originate and terminate in Louisiana will be assessed the per-minute rates as detailed below. All minutes-of-use charges are assessed based on the cumulative MOU's of interstate (continental United States) and intrastate usage.

Minutes-Of-Use	1 Year	2 Year	3 or 5 Year
0-249	\$0.070	\$0.063	\$0.058
250-499	\$0.068	\$0.062	\$0.057
500-999	\$0.066	\$0.061	\$0.055
1,000-2,499	\$0.064	\$0.060	\$0.054
2,500-4,999	\$0.060	\$0.056	\$0.052
5,000-9,999	\$0.058	\$0.054	\$0.050
10,000-49,999	\$0.055	\$0.052	\$0.048
50,000-99,999	\$0.054	\$0.050	\$0.046
100,000+	\$0.052	\$0.048	\$0.044

(M) Material appearing on this page was formerly found on Fourth Revised Page No. 90.0.21.

(M)

¹ Currently available to Business Customers only in the New Orleans Local Calling Area.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

18 Dedicated Toll Free Service – New Orleans, cont'd

(T/M)

4. Optional Call Plan

(M)

Cox Dedicated TF Enterprise III¹

Cox Dedicated TF Enterprise III is a one-, two-, three- or five-year term dedicated toll free call plan. Calls from Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of \$0.10 per-minute. Calls from Canada will be assessed at the rate of \$.08 per minute. The call plan is available to new and existing Business Customers that choose Cox for their Local, Long Distance (both PIC and LPIC) and Cox Affiliated Company's high-speed internet service. The plan covers the 48 contiguous states. All minutes-of-use (MOU) charges will be assessed based on the cumulative dedicated toll free minutes of interstate and intrastate.

If the plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the month-to-month rate of \$.10/minute will apply to re-rate all usage charges up to the termination date.

Domestic calls originating in the United States are billed in 6-second increments with a 6-second minimum. All calls originating in Canada, Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum. Calls that originate and terminate in Louisiana will be assessed the per-minute rates as detailed below. All minutes-of-use charges are assessed based on the cumulative MOU's of interstate (continental United States) and intrastate usage.

Minutes-Of-Use	1 Year	2 Year	3 or 5 Year
0-249	\$0.063	\$0.057	\$0.052
250-499	\$0.061	\$0.056	\$0.051
500-999	\$0.059	\$0.055	\$0.050
1,000-2,499	\$0.058	\$0.054	\$0.049
2,500-4,999	\$0.054	\$0.050	\$0.047
5,000-9,999	\$0.052	\$0.049	\$0.045
10,000-49,999	\$0.050	\$0.047	\$0.043
50,000-99,999	\$0.049	\$0.045	\$0.041
100,000+	\$0.047	\$0.043	\$0.040

(M) Material appearing on this page was formerly found on Third Revised Page No. 90.0.22.

(M)

¹ Currently available to Business Customers only in the New Orleans Local Calling Area.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

19 Cox Office Solutions Pak¹

(T/M)

19.1 General

(T/M)

(M)

The Cox Office Solutions Pak ("COSP") offers Business Customers a bundled package term plan of one, two and three year commitment. The package combines telephony services and the Cox-Affiliated Company's service for high speed internet access. The services provided with this package are:

- two (2) flat-rate business access lines,
- four (4) custom calling features from a select group of features as defined in Section .2 following,
- a block of 100 minutes per line of interstate and intrastate long distance calls, and
- the Cox-Affiliated Company's high-speed internet access service.

19.2 Regulations

(T)

1. Business Access Lines

Business Customers that subscribe to COSP will receive two flat-rate business access lines. Additional lines requested by the Customer will be billed at the normal tariffed rate for business service.

2. Custom Calling Features

Business Customers that subscribe to COSP will be offered four (4) services from the list below. Each line in the bundle will be provisioned with the same set of services. If Voice Mail is selected, two custom calling features used with Voice Mail, Call Forward – Busy and Call Forward – No Answer, are required features to enable Voice Mail to function properly. Therefore, selection of Voice Mail will count as three of the four selections of the feature package.

Call Forward	Three-Way Calling
Call Forward – Busy	Call Transfer
Call Forward – No Answer	Caller ID
Call Waiting	Voice Mail

(M)

(M) Material appearing on this page was formerly found on Fourth Revised Page No. 94.

¹ This service is currently available to Business Customers only in the Baton Rouge and New Orleans Local Calling Areas.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

19 Cox Office Solutions Pak, cont'd

(T/M)

19.2 Regulations, cont'd

(T/M)

1. 100 Minutes of Long Distance

(M)

COSP includes a block of 100 minutes of interstate and intrastate long distance. The block of 100 minutes is associated with each line; they are not "pooled." Any unused minutes remaining at the end of the billing period will not carryover to the next billing period. Interstate calls in excess of the 100-minute block will be billed at 7 cents per minute per the Company's F.C.C. Domestic tariff. Intrastate calls will be billed at 10 cents per minute as set forth in this tariff.

2. High-Speed Internet Access

The COSP also includes one or three end-user terminals for high-speed internet access from the Cox-Affiliated Company.

19.3 Rates and Charges

The table below defines the telephony charges associated with the COSP offering:

(T)

	<u>Year 1</u>	<u>Year 2</u>	<u>Year 3</u>
Business Access Lines	60.00	60.00	60.00
Custom Calling Features	24.00	16.00	16.00
Long Distance	15.00	15.00	15.00
Bundled Package MRC	99.00	91.00	91.00
Installation Charge ¹	250.00	99.00	0.00

(M)

(M) Material appearing on this page was formerly found on Fourth Revised Page No. 95.

¹ If a high-speed internet customer is adding telephony service under this package, the installation charges would apply as defined in Section 3 of this Tariff.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

20 Cox Office Solutions Flex¹

(T/M)

20.1 General

(T/M)

(M)

The Cox Office Solutions Flex ("COSF") offers Business Customers a bundled package term plan of one, two, three and five year commitment. The package combines telephony services and the Cox-Affiliated Company's service for high speed internet access. The services provided with this package are:

- a range of flat-rate business access lines,
- a block of minutes (pooled among all the business access lines in the bundle) of interstate and intrastate long distance calls, and
- the Cox-Affiliated Company's high-speed internet access service.

20.2 Regulations

(T)

1. Business Access Lines

Business Customers that subscribe to COSF will receive a range of flat-rate business access lines. Additional lines requested by the Customer will be billed at the regular subscription rates.

2. Shared Minutes of Long Distance

COSF includes a block of shared minutes of interstate and intrastate long distance. The block of minutes is pooled among all lines. Any unused minutes remaining at the end of the billing period will not carry over to the next billing period. Interstate calls in excess of the pooled block will be billed at six (6) cents per minute per the Company's FFC Domestic tariff. Intrastate calls will be billed at six (6) cents per minute.

Business Access Lines	Standard Block of LD Minutes	Rate per Block of Minutes
5-8 Lines	600 Minutes#	\$30.00
9-12 Lines	800 Minutes#	\$40.00
13-22 Lines	1000 Minutes	\$50.00

Customer may upgrade Long Distance minutes to next block of minutes for an additional \$10.00.

(M) Material appearing on this page was formerly found on Fifth Revised Page No. 96.

¹ This service is currently available to Business Customers only in the Baton Rouge and New Orleans local calling areas.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

20 Cox Office Solutions Flex, cont'd

(T/M)

20.2 Regulations, cont'd

(T/M)

2. High-Speed Internet Access

(M)

The COSF also includes options for high-speed Internet access from the Cox-Affiliated Company. The Business Customer must purchase this Internet access to receive the pricing below for telephone service.

20.3 Rates and Charges

The table below defines the telephony charges associated with the COSF offering.

(T)

Business Access Lines	Pooled Long Distance Minutes	<u>1 Year Term</u> (per line)	<u>2 Year Term</u> (per line)	<u>3 Year Term</u> (per line)	<u>5 Year Term</u> (per line)
5-8 Lines	\$30.00#	\$33.00	\$29.70	\$28.05	\$26.40
9-12 Lines	\$40.00#	\$33.00	\$29.70	\$28.05	\$26.40
13-22 Lines	\$50.00	\$33.00	\$29.70	\$28.05	\$26.40
Installation Charge ¹		\$499.00	\$374.25	\$0.00	\$0.00

Customer may upgrade Long Distance minutes to next block of minutes for an additional \$10.00.

(M)

(M) Material appearing on this page was formerly found on Fifth Revised Page No. 97.

¹ If a high-speed internet customer is adding telephony service under this package, this installation charges would apply as defined in Section 3 of this Tariff.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

21 Cox Business Solutions Calling Plan

(T/M)

(M)

The Cox Business Solutions Calling Plan (the "Plan") enables Business Customers who subscribe to Cox Local Service to receive reduced rates on their domestic long distance and toll free service based on the monthly call volume and the term commitment of the plan selected. No minimum usage obligations are associated with the Plan. The Customer must select Cox as their PIC and their PIC.

The Plan is available in one-, two-, three-, four-, or five-year term commitments. The term of the selected commitment will commence on the first day of the next complete billing month following the execution of the Customer Service Agreement that references this Plan.

The Plan is shared among a Business Customer's access lines that are presubscribed to Cox LD. The Plan is billed in 6-second increments and rounds up to the next highest 6-second increment for partial increments.

If the Customer terminates their Plan prior to the expiration of the selected term, or the Customer fails to meet all of the conditions under this Plan, Cox may, at its option, (i) re-rate the Customer's usage to the nearest qualifying term plan; or (ii) if terminated in the first year, re-rate the Customer's usage at the Standard Service Plan rate of \$0.10 per minute.

The Plan is an intrastate service and does not apply to the following calls, services or applications and cannot be used in conjunction with: Collect Calls; Calling Card; Calls to 555, 700, 900, 976 Services; Third Number Billed; Directory Assistance and Directory Assistance Call Completion; Repeat Call; Return Calls (per activation); Person-to-Person Calls; Intercept Call Completion; Operator Handled Calls; Three-Way Calling (per activation); Call Centers; Automatic Dialing Equipment.

Calls that originate and terminate in the State of Louisiana will be assessed the following per Minute-of-Use ("MOU") rates based on cumulative minutes-of-use and term selected:

Minutes-Of-Use	1 Year Per MOU	2 Year Per MOU	3 Year Per MOU	4 Year Per MOU	5 Year Per MOU
0-249	\$0.056	\$0.054	\$0.052	\$0.050	\$0.048
250-499	\$0.050	\$0.048	\$0.046	\$0.044	\$0.042
500-999	\$0.048	\$0.046	\$0.044	\$0.042	\$0.040
1,000-2,499	\$0.046	\$0.044	\$0.042	\$0.040	\$0.038
2,500-4,999	\$0.044	\$0.042	\$0.040	\$0.038	\$0.036
5,000-9,999	\$0.042	\$0.040	\$0.038	\$0.036	\$0.034
10,000-49,999	\$0.040	\$0.038	\$0.036	\$0.034	\$0.032
50,000-99,999	\$0.037	\$0.035	\$0.033	\$0.031	\$0.029
100,000+	\$0.034	\$0.032	\$0.030	\$0.028	\$0.026

(M)

(M) Material appearing on this page was formerly found on 7th Revised Page No. 90.0.00.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

8.1.2 Residential

1. Monthly Recurring Charges

a. Monthly Recurring Charges – Residential Lines – New Orleans

Cox Standard Service Option

Cox Voice¹¹ Starter (Flat Rate), all lines \$20.00

b. Monthly Recurring Charges – Residential Lines – Baton Rouge

	Residential	Business
Cox Standard Service Option		
Cox Voice ¹ Starter (Flat Rate), all Lines	\$20.00	
	N/A	

c. Monthly Recurring Charges – Residential Lines – Lafayette

	Residential	Business
Cox Standard Service Option		
Cox Voice ² Starter Service (Flat Rate), all lines	\$20.00	
Flat Rate, all lines		
Additional TN, each	N/A	
Hunting, per line	N/A	

(M¹) Material previously appearing on this page has been moved to Original Page No. 120.1

(M²) Material now appearing on this page has been moved from 24th Revised Page No. 62, 16th Revised Page No. 87.12, and 17th Revised Page no. 87.38.

¹ CDT/Cox Digital Telephone rebranded as Cox Voice.

² CDT/Cox Digital Telephone rebranded as Cox Voice.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

8.1.2 Residential

2. Cox Connection Packages

(T/M)

a. Connection-90^(sm) Package

(M)

Where facilities and operating conditions permit, the Connection Packages will be offered to residential Customers. The Cox Connection-90 Package is a bundled package of local and long distance telephone services. The package includes one local access line, the Control Plus feature package, 90 minutes of long distance service and the U.S. Saving Plan. The eligibility condition of the U.S. Saving Plan requires that the Customer select Cox long distance for both PIC and LPIC elections. This Package is currently available to Customer's only in the New Orleans Local Calling Area.

The following products and services are included in the Cox Connection-90 Package:

1. One (1) Local Access Line,
2. Control Plus feature package,
3. 90 minutes of long distance service, and
4. U.S. Savings Plan, seven cents per minute long-distance calling plan.

Monthly Recurring Charge: \$26.99
Non-Recurring Charge¹

b. Cox Connection 200

The Cox Connection 200 Package is a bundled package of local and long distance telephone services. The package includes a local access line, the Control Plus feature package, 200 minutes of long distance service, and the U.S. Saving Plan. The eligibility condition of the U.S. Saving Plan requires that the Customer select Cox long distance for both PIC and LPIC elections. This Package is currently available to Customer's only in the New Orleans Local Calling Area.

The following products and services are included in the Cox Connection-200 Package:

- A local access lines,
- The Control Plus Feature Package,
- 200 minutes of long distance service, and
- The U.S. Saving Plan's monthly recurring charge is waived.

Monthly Recurring Charge \$35.99
Non-Recurring Charge¹

(M)

(M) Material appearing on this page was formerly found on 4th Revised Page No. 120.

¹ Non-Recurring Line Installation Charges as specified in Sections 3.1.A.2.2(a), for New Orleans apply.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.1 Calling Plans and Packages

8.1.2 Residential

3. Cox Plus Calling Plan

(T)

- a. Cox Plus service provides residential Customers a flat-rate local service access line with LATA-wide dialing. Cox Customers that subscribe to Cox Plus Calling Plan will be able to place, from the Customers Cox Plus access line, unlimited intraLATA calls (calls that originate and terminate inside the LATA) within the New Orleans LATA.
- b. Calls completed with calling cards or operator assistance to exchanges within the basic local calling area will be billed the appropriate billing/operator surcharges. Calls completed with calling cards or operator assistance to other exchanges within the subscriber's LATA will be billed the appropriate Message Telecommunication Service (MTS) usage charges and billing/operator surcharges.
- c. Residential Customers may subscribe to Cox Plus service with the Solutions Package. The Solutions Package features are detailed in Section 3.1.A.2.1(b).
- d. Rates and Charges

Residential Cox Plus Calling Plan, per line (includes access line with unlimited intraLATA calls)	\$33.30
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Residential Cox Plus with Solutions, per line (includes access line with unlimited intraLATA calls and the Solutions Package)	\$46.80
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LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

(T)

8.3 Bundled Services

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8.3.1 Residential Bundled Services Package

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1. General

The Residential Bundled Services Package is available in the New Orleans service area only and offers certain discounted or free services for eligible Residential Customers who subscribe to following services provided by Cox or a Cox-Affiliated Company: local and long distance telephone service, cable TV, and high speed internet access.

2. Regulations

Customers that subscribe to the specific services detailed below will be eligible to receive certain discounted or free services as defined in Section 3, following. The Customer must subscribe to the following services:

- a residential telephone access line with any Custom Calling Feature Package, (e.g. Control Plus, or Solutions Package)
- intrastate and interstate¹ long distance service,
- Cox-Affiliated Company's cable television service, and
- Cox-Affiliated Company's high-speed internet access service.

Eligibility requires no term commitments to receive the discounts and/or free services offered under the Bundled Services Package, however, the Customer must continue the subscription to the services listed above and maintain the account in good standing.

3. Rates, Charges and Discounts

All telephony services offered under this package will be billed at the standard tariffed rate. Once eligibility is established, the Customer will be entitled to one of two free services every month the customer maintains the level of service defined above. The two offers are: (1) one-hundred (100) free minutes of long distance service or (2) a premium pay channel from the Cox-Affiliated Company.

Additionally, Customers, who select the 100 Free Minute option, will be automatically enrolled in Cox's U.S. Savings Plan. The \$3.95 monthly recurring charge will be waived and the Customer will be assessed 7 cents per minute for intrastate and interstate long distance after the initial 100-minute period.

¹ Not regulated under this Tariff.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.3 Bundled Services

8.3.1 Residential Bundled Services Package

c. Residential Measured Rate Option

Cox also offers to existing Residential Customers who currently subscribe to Cox Digital Telephone service who call in to disconnect their phone service citing the desire to use wireless telephone service only, a Measured Rate option. This option includes a basic line with 30 minutes of local calling for \$9.99 per month. Additional local minutes over the 30 minutes monthly allowance will be charged at \$0.50 per minute and will be capped at \$30.00 per month which includes the \$9.99 per month line charge. The following restrictions apply to this offer: (1) available only on the primary line; (2) customer must select Cox for long distance services; (3) customers are not eligible for domestic or international calling plans that incur a monthly charge; (4) customers have the option of selecting only one feature, at current standard rates, from the following list: Caller ID, Voice Mail or Three-Way Calling; (5) this offer is not eligible for bundle discounts, and (6) this offer is not available to customers already receiving reduced rate service.

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(M) Material appearing on this page previously appeared on 10th Revised Page 62, and 3rd Revised Pages 87.13 and 87.38 and will no longer be available to new customers effective March 1, 2011

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.3 Bundled Services, Cont'd

8.3.1 Residential Bundled Services Package, Cont'd

d. Cox Voice¹ Premier Package

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Where facilities exist and operating conditions permit, the **Cox Voice¹** Premier Package offers Residential Customers in Company's service area with unlimited intrastate and interstate direct-dialed toll calling subject to the conditions below. The **Cox Voice¹** Premier Package includes:

- a. One flat-rated Residential Access Line; and
- b. Cox Long Distance for both the intra- and inter-LATA toll services on that same line; and the Premier Feature Pack; and
- c. Basic Voice Mail

Terms and Conditions

- a. The applicable monthly recurring charge for the **Cox Voice¹** Premier Package will be billed in advance in accordance with rules of this tariff applicable to the payment of recurring charges for local exchange service.
- b. A Customer may subscribe to multiple plans on multiple lines as long as each line meets the conditions specified in subsection 2 above.
- c. The unlimited toll calls under this package may be directly dialed from one line designated by the Customer meeting the conditions in subsection 2 above to any place within
- d. Louisiana, any of the 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam, CNMI, American Samoa and Canada.
- e. The unlimited intraLATA and interLATA toll minutes included in this package (1) shall apply exclusively to direct-dialed calls made from the line subject to this plan, (2) have no cash value for refund purposes, (3) are not transferable or assignable, and (4) shall not apply toward operator-assisted, collect calls, calls billed to a third party or credit cards, or calls to directory assistance.

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(M) Material appearing on this page was formerly found on First Revised Page No. 99.1.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.3 Bundled Services, Cont'd

8.3.1 Residential Bundled Services Package, Cont'd

d. Cox Voice¹ Premier Package, Cont'd

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- f. The Company may monitor the Customer's toll usage subject to this plan. If the Customer uses the toll minutes under this plan for non-residential purposes, including but not limited to commercial or broadcast facsimile, resale, and telemarketing; or if the Customer's toll minutes of use in any month exceed 5,000 minutes, the Customer will be presumed to be in violation of the usage restrictions of this plan. It shall be the responsibility of the Customer to demonstrate to the Company that his or her usage is not in violation of the usage restrictions specific herein.
- g. If the Company determines that Customer has failed to demonstrate that his or her usage is not in violation of any of the usage restrictions, the Company may immediately suspend, restrict or cancel the Customer's access to toll service; or may move the Customer's toll service to a plan specified in this tariff section, and in the Customer Services Agreement (see section 7 below for interstate rate plans).
- h. For additional rates, terms, and conditions specific to interstate interLATA toll usage under this plan, refer to the Cox website at <http://www.cox.com/telephone/>.
- i. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the customer may make a complaint with the consumer section at the Louisiana Public Service Commission.

4. Rates and Charges

Monthly Recurring Charge: \$30.00

e. Cox Voice¹ Economy Package

Cox also offers to (1) Lifeline Customers or (2) existing Residential Customers currently subscribing to Cox Voice¹ service who express a desire to disconnect phone service, a package known as Cox Voice¹ Economy. Cox Voice¹ Economy is offered to Lifeline Eligible Customers or as a retention only service for Residential Customers that includes a Residential Primary Line provisioned with Caller ID and Cox Long Distance for intra- and inter-LATA service.

Monthly Recurring Rate: \$18.40

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(M) Material appearing on this page was formerly found on 13th Revised Page No. 100.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.4 Customer Calling Features

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8.4.1 Residential

Custom Calling Features are optional central office services furnished to individual line business and residence customers. Custom Calling Features are available where the Company's facilities exist and operating conditions permit.

1. Feature Descriptions

Busy Line Redial/Repeat Dialing: When activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and the called lines are checked for availability to complete the call. If, during this queuing process, the called line becomes idle, the customer is notified via a special ring, and the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed.

Call Forwarding: Allows the Customer to program his or her telephone so that incoming calls are forwarded to another number.

Call Forwarding - Busy: Automatically forwards all incoming calls to a customer-defined alternate number when the customer's line is off hook.

Call Forwarding - No Answer: Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.

Call Return: Provides the Customer an announcement of the last phone number that called them. This feature is available on a per line (monthly) basis or on a per use basis.

Call Waiting: The Customer, already involved in a call, receives a tone that another incoming call is waiting to be answered. The called party, hearing the call-waiting tone during the existing conversation, can choose to flash the switch-hook and connect to the incoming call. This feature includes Cancel Call Waiting that allows the subscriber to enter a code that disables the Call Waiting feature so that he or she will not hear a tone during a conversation with another party.

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LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Service Offerings

8.4 Customer Calling Features

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8.4.1 Residential

1. Feature Descriptions, cont'd.

Call Waiting ID: Allows the Customer to receive calling party information during call waiting. Call Waiting ID presents the subscriber with a set of options to treat the incoming call. These options include forwarding the call, placing the call on hold, sending the call to treatment, placing the existing call on hold and answering the incoming call, or answering the call and dropping the existing call. This feature requires specialized Customer Premises Equipment.

Caller ID (Caller Name & Number Delivery): Allows the called party to see the name and where available the telephone number of the calling party. This feature requires specialized Customer Premises Equipment.

Long Distance Alert: This feature helps increase the completion of toll calls by providing a distinctive call waiting tone (if the line is off-hook) or a distinctive ringing cadence (if the line is on-hook) that alerts the subscriber to an incoming long distance call.

Priority Ringing: Allows up to 31 directory numbers to be automatically identified by distinctive ringing. If a subscriber is engaged in conversation and a call from one of the designated directory numbers arrives, a distinctive call waiting tone accompanies the incoming call. All other calls ring normally.

Selective Call Acceptance: Allows the Customer to create a list of telephone numbers. Incoming calls from these numbers are accepted. All other calls are forwarded to an announcement.

Selective Call Forwarding: Allows the Customer to create a list of telephone numbers. Incoming calls from these numbers may be forwarded to another number instead of being completed at the subscriber's telephone number. All other calls are completed as usual.

Speed Dialing 8 & 30: Allows a Residential Customer to preprogram up to eight telephone numbers and a Business Customer to preprogram up to 8 or 30 numbers. The Customer may automatically dial the programmed number by depressing the associated one or two-digit number code on the telephone's keypad.

Three Way Calling: Allows the Customer to conference in a third person to an existing call so all three people can speak together in the same conversation. This feature is available on a per line (monthly) basis or on a per use basis.

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LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Service Offerings

8.4 Customer Calling Features

8.4.1 Residential

1. Feature Descriptions, cont'd.

Privacy Control¹

Unidentified callers are intercepted and asked to identify themselves. The calling party's recorded name is provided to the called party. The called party can then (1) accept the call, (2) forward the call to voice mail, or (3) send the caller to a recorded announcement. Caller ID is required.

Active Lifestyle Feature Package

Active Lifestyle Package: Provides a Residential Customer with the following features: Call Forwarding, 3-Way Calling, Call Waiting, Speed Calling, Busy Line Redial.

Control Plus Package: Provides a residential Customer with the following features: Call Waiting ID, Call Return, Priority Ringing, and Long Distance Alert. This feature package requires specialized Customer Premises Equipment.

Solution Package: Provides the residential and business Customer with the following features: Call Forwarding, Call Waiting, Speed Calling - 8 Numbers, Three-Way Calling, Call Return, Busy Line Redial, Selective Call Acceptance, Selective Call Forwarding, Selective Call Blocking, Call Forwarding - Busy, Call Forwarding - No Answer, Call Forwarding of Call Waiting, Caller ID, Priority Ringing, Long Distance Alert, and Call Waiting ID. This feature package requires specialized Customer Premises Equipment.

Cox Voice² Premier Pak: Provides a Residential Customer with the following features:

Anonymous Call Rejection, Busy Line Redial, Call Blocking, Caller ID Per Call Blocking, Call Return, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID with Calling Name, HD Voice, Selective Call Forwarding, Selective Call Rejection, Speed Dial 8 & 30, Simultaneous Ringing and Three-Way Calling. This feature package requires specialized Customer Premises Equipment and is only available to Customers who subscribe to the Cox Voice Premier Package or the Cox Nationwide 1,000 Minute Call Plan.

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(M) Material appearing on this page was formerly found on 5th Revised Page No. 60.2, 2nd Revised Page No. 87.9, 2nd Revised Page No. 87.10, and 2nd Revised Page No. 87.36.

¹ This service will no longer be available effective January 31, 2011.

² CDT/Cox Digital Telephone rebranded as Cox Voice.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Service Offerings

8.4 Customer Calling Features

8.4.1 Residential

2. Feature Rates

<u>Optional Features</u> (per line equipped)	<u>Res. Per Month</u> <u>(\$)</u>		<u>Per Use</u> <u>(\$)</u>	<u>NRC</u> <u>(\$)</u>
	BTR/LAF	NoLA		
Busy Line Redial/Repeat Dialing	N/C	4.00	1.25 ¹	9.95
Call Forwarding-Remote Access	5.65	5.61		
Call Forwarding - Busy	N/A	1.00		9.95
Call Forwarding - No Answer	N/A	1.00		9.95
Call Return	N/A	5.00 ²	1.25 ¹	9.95
Call Waiting	9.00	9.00		9.95
Call Waiting ID	13.00	11.65		9.95
Caller ID	8.99	7.99		9.95
Long Distance Alert	4.00	4.00		9.95
Priority Ringing	N/A	4.00		9.95
Privacy Control	N/A	7.95		9.95
Privacy Control w/ Control Plus Package	N/A	1.95		9.95
Privacy Control w/ Solutions Package	N/A	1.95		9.95
Selective Call Acceptance	N/A	4.00		9.95
Selective Call Forwarding	N/A	4.00		9.95
Speed Calling 8 Numbers	N/A	4.00		9.95
Three Way Calling	4.50	4.90		9.95
Active Lifestyle Feature Package	N/A	N/C		N/C
Control Plus Package-NoLA	13.00	13.00		N/C
Solutions Feature Package - NoLA	20.00	20.00		N/C

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¹ Maximum charge per feature per billing period is \$8.75.

² Toll charges may apply for toll calls.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Service Offerings

8.5 Optional Calling Plans

8.5.1 Residential

1. **Nationwide 1,000 Minute Call Plan**

a. General

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Where facilities exist and operating conditions permit, the Cox Nationwide 1,000 Minute Call Plan offers Residential Customers in Company's service area a 1,000 minute pack of intrastate and interstate direct-dialed toll minutes subject to the conditions below.

b. Eligibility

Residential Customers in Company's service area who subscribe to:

- i. One flat-rated Residential Access Line,
- ii. Solutions Package,
- iii. Cox Long Distance for both the intra- and inter-LATA toll services, and
- iv. Voice Mail.

c. Terms and Conditions

- i. The applicable monthly recurring charge for the Cox Nationwide 1,000 Minute Call Plan will be billed in advance in accordance with this tariff as applicable to the payment of recurring charges for local exchange service.
- ii. A Customer will automatically be enrolled in the Cox Simply Five Call Plan for any minutes over the 1,000 minute threshold. Minutes under this plan will be billed at 5 cents per minute and partial minutes will be rounded up to the next whole minute.
- iii. The toll calls under this plan are direct-dialed from the customer's designated line to any destination within the 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam, CNMI, and American Samoa.
- iv. The intraLATA and interLATA toll minutes included in this plan (1) shall apply exclusively to direct-dialed calls, (2) have no cash value for refund purposes, (3) are not transferable or assignable, and (4) shall not apply to operator-assisted, collect calls, calls billed to a third party or credit cards, calls to directory assistance, or calls made through per-use feature activation.
- v. For additional rates, terms, and conditions specific to interstate interLATA toll usage, refer to the Customer Services Agreement at <http://www.cox.com/telephone/customerservicesagreement.asp>.

d. Rates and Charges

Monthly Recurring charge: \$18.73

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(M) Material appearing on this page previously appeared on Original Page 90.0.010 and effective March 1, 2011 will no longer be available to new customers.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Service Offerings

8.5 Optional Calling Plans

8.5.1 Residential

2. Cox Connection-60^(sm) Package¹

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Where facilities and operating conditions permit, the Connection Packages will be offered to Residential Customers. The Cox Connection-60 Package is a bundled package of local and long distance telephone services. The package includes a local access line, the Control Plus feature package, 60 minutes of long distance service, and the U.S. Saving Plan. The eligibility condition of the U.S. Saving Plan requires that the Customer select Cox long distance for both PIC and LPIC elections. This Package is currently available to Customer's only in the New Orleans Local Calling Area.

The following products and services are included in the Cox Connection-60 Package:

1. One (1) Local Access Line,
2. Control Plus feature package,
3. 60 minutes of long distance service, and
4. U.S. Savings Plan, seven cents per minute long distance calling plan.

Monthly Recurring Charge: \$24.99
Non-Recurring Charge²

3. Cox Statewide Calling Plan

This optional calling plan will provide Cox Residential Customers a bundled package of local and intrastate long distance telephone services. An eligibility condition of the package requires that the Customer select Cox long distance for both PIC and LPIC elections. The Statewide Calling Plan does not permit the Customer to place business calls.

Monthly Recurring Charges:

Baton Rouge: \$24.99
Greater Louisiana: \$24.99
New Orleans: \$24.99

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(M) Material appearing on this page previously appeared in 5th Revised Page 100 and and 4th Revised Page 105 and effective March 1, 2011 is will not longer be available to new customers.

¹ Service is limited to one (1) Connection Package per account.

² Non-Recurring Line Connection Charges as specified in Section 3.1.A.2.2(a) for New Orleans, apply.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Service Offerings

8.5 Optional Calling Plans

8.5.1 Residential

3. Cox Connection 100 Package

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Where facilities and operating conditions permit, the Cox Connection 100 Package will be offered to Residential Customers in the Greater Louisiana service area. The Cox Connection 100 Package is a bundled package of local and domestic long distance telephone services. The Package includes one (1) flat-rate Residential local access line; the Solutions Feature Package; 100 minutes of direct-dialed long distance service; the Simply Five Savings Plan and Voice Mail. The eligibility condition of the U.S. Saving Plan requires that the Customer select Cox long distance for both PIC and LPIC elections.

The following products and services are included in the Cox Connection-100 Package:

- One (1) flat-rate Residential local access lines,
- The Solution Feature Package,
- 100 minutes of direct-dialed interstate¹ and intrastate long distance service – additional minutes are at five cents per minute;
- The monthly recurring charge for the Simply Five Plan is waived, and
- Voice Mail.

Monthly Recurring Charge \$38.95

Non-Recurring Charge²

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(M) Material appearing on this page previously appeared in 5th Revised Page 101 and effective March 1, 2011 is will not longer be available to new customers.

¹ Interstate Long Distance Service is contained on Cox's website, www.Cox.com, and is not regulated under this Tariff.

² For Cox Connection 100 Package, Nonrecurring Charges in Sections 3.1.B and 3.1.C for Baton Rouge and Lafayette, respectively, apply.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Service Offerings

8.5 Optional Calling Plans

8.5.1 Residential

4. Cox Connection^(sm) Unlimited Package¹

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1. General

Where facilities exist and operating conditions permit, the Cox Connection Unlimited^(sm) Package will be offered to Residential Customers. The Cox Connection Unlimited^(sm) Package is a bundled package of local and long distance telephone services. The package includes a local access line, the Control Plus feature package, unlimited residential minutes of direct dialed intrastate and interstate long distance service and Voice Mail. An eligibility condition of the package requires that the Customer select Cox long distance for both PIC and LPIC elections. This Package is currently available only in the New Orleans Local Calling Area. The following services are included in the package:

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- A local access line,
- The Control Plus Feature Package,
- Unlimited residential minutes of direct dialed intrastate and interstate long distance service, and
- Voice Mail

2. Terms and Conditions

- a. Monthly Recurring Charge will be billed in advance, and will apply the first billing period after ordering the service.
- b. Does not permit the Customer to place business calls.
- c. International toll calls are not included with this package.

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3. Rates and Charges

Monthly Recurring Charge: \$45.99
Non-Recurring Charge²

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(M) Material appearing on this page previously appeared in 5th Revised Page 103 and effective March 1, 2011 is will not longer be available to new customers.

¹ Service is limited to one (1) Connection Package per account.

² Non-Recurring Line Installation Charges as specified in Section 3.1.A.2.2(a) for New Orleans apply.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Service Offerings

8.5 Optional Calling Plans

8.5.1 Residential

7. Cox Nationwide Connection:

a. General

Where facilities exist and operating conditions permit, the Cox Nationwide Connection offers Residential Customers in Company's service area with unlimited intrastate and domestic interstate direct-dialed toll calling subject to the conditions below.

b. Eligibility

Residential Customers in Company's service area who subscribe to:

- i. One flat-rated Residential Access Line (see Section 3.1.A.2.2, for New Orleans, of this tariff for applicable line connection charge and monthly recurring rates); and
- ii. Cox Long Distance for both the intra- and inter-LATA toll services on the same line; and
- iii. Either Control Plus or Solution feature packages on the same line (see Section 3.1.A.2.2, for New Orleans, of this tariff for applicable service activation and monthly recurring rates).

c. Terms and Conditions:

- i. The applicable monthly recurring charge for the Cox Nationwide Connection will be billed in advance in accordance with this tariff for payment of recurring charges for local exchange service.
- ii. A Customer may subscribe to multiple plans on multiple lines as long as each line meets the conditions specified in Section B above.
- iii. The unlimited toll calls under this plan may be directly dialed from one line meeting the conditions in Section B above to any place within Louisiana, any of the 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI.

(M) Material appearing on this page previously appeared on 3rd Revised Page 90.0.06 and effective March 1, 2011 will no longer be available to new customers.

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

8.5 Optional Calling Plans

8.5.1 Residential

7. Cox Nationwide Connection, cont'd.

c. Terms and Conditions, cont'd.

- iv. The unlimited intraLATA and interLATA toll minutes included in this plan (1) shall apply exclusively to direct-dialed calls made from the line subject to this plan, (2) have no cash value for refund purposes, (3) are not transferable or assignable, and (4) shall not apply toward operator-assisted, collect calls, calls billed to a third party or credit cards, or calls to directory assistance.
- v. For additional rates, terms, and conditions specific to interstate interLATA toll usage under this plan, refer to the Company's website at <http://www.cox.com/telephone/>

d. Rates and Charges:

	Monthly Recurring Charge
Cox Nationwide Connection.	\$17.68

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Service Offerings

8.6 Residential Service

1. Residential Measured Rate Option

Cox also offers to existing Residential Customers who currently subscribe to Cox Digital Telephone service who call in to disconnect their phone service citing the desire to use wireless telephone service only, a Measured Rate option. This option includes a basic line with 30 minutes of local calling for \$9.99 per month. Additional local minutes over the 30-minute monthly allowance will be charged at \$0.50 per minute and will be capped at \$30.00 per month which includes the \$9.99 per month line charge. The following restrictions apply to this offer: (1) available only on the primary line; (2) customer must select Cox for long distance services; (3) customers are not eligible for domestic or international calling plans that incur a monthly charge; (4) customers have the option of selecting the Voice Mail calling feature, at current standard rates; (5) this offer is not eligible for bundle discounts, and (6) this offer is not available to customers already receiving reduced rate service.

2. Optional Features-Residential

Optional Features (per line equipped)	Res. Per Month	Per Use	NRC
8XX/900/976 Block	FREE		N/C
Anonymous Call Rejection	\$0.99		\$9.95
411/Operator Services Block	FREE		N/C
Call Forwarding ¹	\$6.00		\$9.95
Call Number Block - per call	FREE		N/C
Call Trace - per use	N/A	1.25	N/C
Call Waiting ¹	\$9.00		\$9.95
Distinctive Ring	\$7.50		\$9.95
Line Number Block	FREE		\$9.95
Remote Call Forwarding	\$16.65 ³		\$9.95
Control Plus Package ²	13.00		N/C
Solutions Package ¹	20.00		N/C
Premier Feature Pack ³	15.99		

(M1) Material formerly located on page 62, 87.12, 87.38.

(M2) Material formerly located on page 62.1, 87.13, 87.39.

(M3) Material formerly located on page 62.2, 87.14.

¹ Available a la carte only with basic line service.

² Available only with Cox 3-Product Bundle.

³ Available only with the CDT Premier Package and Cox Nationwide 1,000 Minute Call Plan.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Service Offerings

8.6 Residential Service

3. Call Plans

1. Cox U.S. Savings Plan

This optional calling plan will provide Cox Residential Customers a competitively priced alternative choice to Cox standard long distance plan. The optional calling plan will be available to new and existing customers who choose Cox Long Distance for both PIC and LPIC. The plan includes all 50 states, Puerto Rico, and the U.S. Virgin Islands. The plan is a flat \$0.07 per minute all day, every day on direct dialed calls with a monthly recurring fee of \$3.95.

2. Cox U.S. 250 Savings Plan

This optional residential long distance calling plan provides Cox Customers a competitively price alternative for moderate users of long distance service. The optional calling plan is available to new and existing customers who select Cox Local and Cox Long Distance, both PIC and LPIC. The plan includes calls to all 50 states, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands. The plan has a monthly recurring charge of \$15.00, which includes up to 250 minutes of intrastate and interstate usage. Additional minutes over the included 250 will be assessed \$0.07 per minute all day, everyday on direct dialed calls.

3. Cox U.S. 500 Savings Plan

This optional residential long distance calling plan provides Cox Customers a competitively price alternative for substantial users of long distance service. The optional calling plan is available to new and existing customers who select Cox Local and Cox Long Distance, both PIC and LPIC. The plan includes calls to all 50 states, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands. The plan has a monthly recurring charge of \$25.00, which includes up to 500 minutes of intrastate and interstate usage. Additional minutes over the included 500 will be assessed \$0.05 per minute all day, every day on direct dialed calls.

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(M) Material formerly located on page 90.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Service Offerings

8.6 Residential Service

3. Call Plans

4. Cox Unlimited Value Package

A. General

Where facilities exist and operating conditions permit, the Cox Unlimited Value Package offers Residential Customers in the Company's service area with unlimited intrastate and interstate direct-dialed toll calling subject to the conditions below.

B. Eligibility

Residential Customers in the Company's service area who subscribe to:

1. One flat-rated Residential Access Line; and
2. Cox Long Distance¹ for both the intra- and inter-LATA toll services on that same line.

C. Terms and Conditions

1. The applicable monthly recurring charge for the Cox Unlimited Value Package will be billed in advance in accordance with rules of this tariff applicable to the payment of recurring charges for local exchange service.
2. A Customer may subscribe to multiple plans on multiple lines as long as each line meets the conditions specified in Section B above.
3. The unlimited toll calls under this plan may be directly dialed from one line designated by the Customer meeting the conditions in Section B above to any place within **Louisiana**, any of the 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam, CNMI, American Samoa and Canada.

The unlimited intraLATA and interLATA toll minutes included in this plan (1) shall apply exclusively to direct-dialed calls made from the line subject to this plan, (2) have no cash value for refund purposes, (3) are not transferable or assignable, and (4) shall not apply to operator-assisted, collect calls, calls billed to a third party or credit cards, or calls to directory assistance

4. For additional rates, terms, and conditions specific to interstate interLATA toll usage under this plan, refer to the Cox website at <http://www.cox.com/telephone/>.

D. Monthly Recurring Charges

Greater Louisiana:	\$29.99
New Orleans:	\$31.67

(M) Material formerly located on page 90.0.08.

(M1) Material formerly located on page 90.0.09.

¹ Call detail will not be provided on bill.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Service Offerings

8.6 Residential Service

3. Call Plans

5. Cox Nationwide Connection:

a. General

Where facilities exist and operating conditions permit, the Cox Nationwide Connection offers Residential Customers in Company's service area with unlimited intrastate and domestic interstate direct-dialed toll calling subject to the conditions below.

b. Eligibility

Residential Customers in Company's service area who subscribe to:

- i. One flat-rated Residential Access Line (see Section 3.1.A.2.2, for New Orleans, of this tariff for applicable line connection charge and monthly recurring rates); and
- ii. Cox Long Distance for both the intra- and inter-LATA toll services on the same line; and
- iii. Either CDT Premier Service on the same line (see Section 3.1. of this tariff for applicable service activation and monthly recurring rates).

c. Terms and Conditions

- i. The applicable monthly recurring charge for the Cox Nationwide Connection will be billed in advance in accordance with this tariff for payment of recurring charges for local exchange service.
- ii. A Customer may subscribe to multiple plans on multiple lines as long as each line meets the conditions specified in Section B above.
- iii. The unlimited toll calls under this plan may be directly dialed from one line meeting the conditions in Section B above to any place within Louisiana, any of the 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI.
- iv. The unlimited intraLATA and interLATA toll minutes included in this plan (1) shall apply exclusively to direct-dialed calls made from the line subject to this plan, (2) have no cash value for refund purposes, (3) are not transferable or assignable, and (4) shall not apply toward operator-assisted, collect calls, calls billed to a third party or credit cards, or calls to directory assistance.
- v. For additional rates, terms and conditions specific to interstate interLATA toll usage under this plan, refer to the Company's website at <http://www.cox.com/telephone/>

d. Rates and Charges: MRC \$17.68

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(M) Material formerly located on page 90.0.06

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Service Offerings

8.6 Residential Service

3. Call Plans

5. Nationwide 1,000 Minute Call Plan

1. General

Where facilities exist and operating conditions permit, the Cox Nationwide 1,000 Minute Call Plan offers Residential Customers in Company's service area a 1,000-minute pack of intrastate and interstate direct-dialed toll minutes subject to the conditions below.

2. Eligibility

Residential Customers in Company's service area who subscribe to:

- i. One flat-rated Residential Access Line,
- ii. Premier Feature Pak,
- iii. Cox Long Distance for both the intra- and inter-LATA toll services, and
- iv. Voice Mail.

3. Terms and Conditions

- a. The applicable monthly recurring charge for the Cox Nationwide 1,000 Minute Call Plan will be billed in advance in accordance with this tariff as applicable to the payment of recurring charges for local exchange service.
- b. A Customer will automatically be enrolled in the Cox Simply Five Call Plan for any minutes over the 1,000 minute threshold. Minutes under this plan will be billed at 5 cents per minute and partial minutes will be rounded up to the next whole minute.
- c. The toll calls under this plan are direct-dialed from the customer's designated line to any destination within the 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam, CNMI, and American Samoa.
- d. The intraLATA and interLATA toll minutes included in this plan (1) shall apply exclusively to direct-dialed calls, (2) have no cash value for refund purposes, (3) are not transferable or assignable, and (4) shall not apply to operator-assisted, collect calls, calls billed to a third party or credit cards, calls to directory assistance, or calls made through per-use feature activation.
- e. For additional rates, terms, and conditions specific to interstate interLATA toll usage, refer to the Customer Services Agreement at <http://www.cox.com/telephone/customerservicesagreement.asp>.

4. Rates and Charges

Monthly Recurring charge: \$18.73

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(M) Material formerly located on page 90.0.010.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Service Offerings

8.6 Residential Service

4. Bundled Service Package

1. CDT Essential Package

Where facilities exist and operating conditions permit, The CDT Essential Package is an optional offering for Residential Customers that includes a Residential Basic Line and the CDT Essentials Pak which includes the following four (4) calling features: Busy Line Redial, Call Waiting, Call Waiting ID and Caller ID. The CDT Essential pack is available on up to two (2) lines at the same Customer location for Customers who subscribe to:

- a. One flat-rated Residential Access Line; and
- b. Cox Long Distance for both the intra- and inter-LATA toll services on that same line and the CDT Essential Feature Pak.

Monthly recurring and non-recurring charges will apply as indicated below:

Monthly Recurring Charge: **\$24.00**

Nonrecurring Charge¹:

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If the Customer requests Toll Restriction then the Primary Interexchange Carrier (PIC) and ItraLATA Interexchange Carrier (LPIC) will be removed from the Customer's record. Charges and terms associated with Toll Restriction are as set forth in Section 8.1 preceding.

5. Feature Packages

Premier Feature Pack: Provides the Residential Customer with the following features: Busy Line Redial, Call Forwarding, Call Forwarding-Busy, Call Forwarding-No Answer, Call Waiting, Call Waiting ID, Caller ID, Priority Ringing, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection and Three-Way Calling. This feature package requires specialized Customer Premises Equipment and is only available to customers who subscribe to CDT Premier Package or the Cox Nationwide 1,000 Minute Call Plan.

Solution Package: Provides the Residential Customer with the following features: Call Forwarding, Call Waiting, Speed Calling - 8 Numbers, Three-Way Calling, Call Return, Busy Line Redial, Selective Call Acceptance, Selective Call Forwarding, Selective Call Blocking, Call Forwarding - Busy, Call Forwarding - No Answer, Call Forwarding on Call Waiting, Caller ID, Priority Ringing, and Call Waiting ID. This feature package requires specialized Customer Premises Equipment.

Control Plus Package: Provides a Residential Customer with the following features: Call Waiting, Call Waiting ID, Call Return, Caller ID, and Priority Ringing. This feature package requires specialized Customer Premises Equipment.

¹ Nonrecurring charges are set forth in 4.1.1.1.a.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Service Offerings

8.6 Residential Service

4. Bundled Service Package

2. Cox Unlimited Connection^(sm) with Solutions Package

1. General

Where facilities exist and operating conditions permit, the Cox Unlimited Connection^(sm) with Solutions Package will be offered to Residential Customers in the Baton Rouge and Lafayette Local Calling Areas as defined in 3.1.B.1 and 3.1.C.1, respectively. The Cox Unlimited Connection^(sm) with Solutions Package is a bundled package of local and long distance telephone services. An eligibility condition of the package requires that the Customer select Cox long distance for both PIC and LPIC elections. The following services are included in the package:

- A local access line,
- The Solutions Feature Package,
- Simply 5 Calling Plan
- Unlimited residential minutes of direct dialed intrastate and interstate LD, and
- Voice Mail

2. Terms and Conditions

1. The Cox Unlimited Connection^(sm) with Solutions Package MRC will be billed in advance, and will apply the first billing period after ordering the service.
2. Cox Unlimited Connection^(sm) with Solutions Package does not permit the Customer to place business calls.
3. International toll calls are not included with this package.

3. Rates and Charges

Monthly Recurring Charge	\$54.95
Non-Recurring Charge ¹	

Multi-Product Rates

<u>2-Product Subscriber</u>	
Monthly Recurring Charge	\$49.45
Non-Recurring Charge ²	

<u>3-Product Subscriber</u>	
Monthly Recurring Charge	\$43.95
Non-Recurring Charge ²	

(M) Material formerly located on page 104 and 105.

¹ Non-Recurring Line Installation Charges as specified in Sections 3.1.B.2.2(a) and 3.1.C.2.2.(a) for Baton Rouge and Lafayette, respectively, apply.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Service Offerings

8.7 Number Referral Service

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The following charges are for Number Referral Service only and are in addition to any applicable service charges, monthly rates and nonrecurring charges with which they are associated.

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Number Referral Service for Centrex and Direct Inward Dial Service and for Non-Sequential Referral Service are currently available to Customers in the New Orleans local calling area.

8.7.1 Rates and Charges

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1. Residence Service

<u>Basic Referral Service</u>	<u>Charge</u>
<u>Primary Number</u>	
• three month period	N/C
<u>Additional Numbers</u>	
• three month period	N/C

2. Business Service

<u>Basic Referral Service</u>	
<u>Primary Number</u>	
• each month up to 12 months or new directory issue date, whichever is longer	N/C
<u>Additional Numbers</u>	
• first and additional months, each	\$15.00

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(M) Material appearing on this page was formerly found on Fourth Revised Page No. 90.2.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Service Offerings

8.7 Number Referral Service, cont'd

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8.7.1 Rates and Charges, cont'd

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Centrex and Direct Inward Dial Service

Sequential Referral Service	<u>Charge</u>
-----------------------------	---------------

Primary Number

- | | |
|---|-----|
| <ul style="list-style-type: none">each month up to 12 months or new directory issue date, whichever is longer | N/C |
|---|-----|

Additional Numbers

- | | |
|---|--------|
| <ul style="list-style-type: none">first and additional month, each sequential number referred | \$7.00 |
|---|--------|

Non-Sequential Referral Service

Primary Number

- | | |
|---|-----|
| <ul style="list-style-type: none">each month up to 12 months or new directory issue date, whichever is longer | N/C |
|---|-----|

Additional Numbers

- | | |
|---|--------|
| <ul style="list-style-type: none">first and each additional month each non-sequential number referred | \$7.50 |
|---|--------|

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(M) Material appearing on this page was formerly found on First Revised Page No. 90.3.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Service Offerings

8.7 Number Referral Service, cont'd

8.7.2. Exceptions

1. Number Referral Service charges do not apply to:
 - A disconnect or number change with no referral.
 - The primary number of any Residence or Business Service account with the Basic Referral Service option (See Basic Referral Service – primary number, above.)
 - Company initiated number change.
 - Directory errors caused by the Company.

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(M) Material appearing on this page was formerly found on Original Page No. 90.4.

