
INTEREXCHANGE SERVICES

TITLE SHEET

FLORIDA TELECOMMUNICATIONS TARIFF

This Tariff sets forth the descriptions, regulations and rates applicable to the furnishing of interexchange telecommunications services provided by Cox Florida Telcom, L.P., d/b/a Cox Communications, with principle offices at 1400 Lake Hearn Drive, Atlanta, GA 30319. This Tariff applies for services furnished within the State of Florida. This Tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

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INTEREXCHANGE SERVICES

CHECK SHEET

All pages of this Tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original Tariff in effect on the date indicated.

PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
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2*	19th Revised	41	Original	54.4	3 rd Revised
3*	19th Revised	42	Original	54.5	3 rd Revised
4	Original	43	Original	54.5.1	Original
5	Original	44	Original	54.5.2	Original
6	1 st Revised	45	Original	54.5.3	Original
7	Original	46	Original	54.5.4	Original
8	Original	47	Original	54.5.5	Original
9	Original	48	Original	54.5.6	2 nd Revised
10	Original	49	Original	55	Second Revised
11	Original	50	Original	56	Original
12	Original	51	Original	57	3 rd Revised
13	Original	52	Original	58	1 st Revised
14	Original	53	7 th Revised	59	3 rd Revised
15	Original	54	5 th Revised	60	2 nd Revised
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17	Original	54.0.2	1 st Revised	62	2 nd Revised
18	Original	54.1*	4th Revised	63	2 nd Revised
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(*) Denotes new or revised page.

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Reserved for Future Use

INTEREXCHANGE SERVICES

EXPLANATION SYMBOLS

The following symbols shall be used in this Tariff for the purpose indicated below:

- (D) To signify Delete or Discontinued rate or regulation
- (I) To signify change resulting in an Increase in rate
- (M) To signify a Moved Text from another Tariff Location
- (N) To signify a New Rate or Regulation
- (R) To signify a change resulting in a Reduction in rate
- (T) To signify Change in Text or Regulation but no change in rate or charge

INTEREXCHANGE SERVICES

SECTION 1 - Definitions

Certain terms used generally throughout this Tariff are defined below.

Access Line: An arrangement which connects the Customer's telephone to a Cox designated switching center or point of presence.

Authorized User: A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Cable Service: This service is defined, at a minimum, as the basic service tier (BST). BST includes the local broadcast stations and any public, educational, and government programming required by the franchise agreement.

Calling Card: A billing convenience whereby the End User may bill the charges for a call to an approved telephone company-issued calling card. The terms and conditions of the local telephone company will apply to payment arrangements.

Company: Cox Florida Telcom, L.P., which is the issuer of this Tariff.

Commission: Florida Public Service Commission.

Company: Cox Florida Telcom, L.P.

Cox: Cox Florida Telcom, L.P., which is the issuer of this Tariff.

Cox-Affiliated Company: shall mean a wholly owned subsidiary of Cox Florida Telcom, LP.'s parent company, Cox Communications, Inc., which provides cable and high speed internet access in the State of Florida.

Customer or Subscriber: The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's Tariff regulations.

End User: A Customer or any other person authorized by the Customer to use service provided under this Tariff.

Exchange Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone service.

INTEREXCHANGE SERVICES

SECTION 1 - Definitions, cont'd.

Holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

Hunting: Routes a call to an idle station line.

Individual Case Basis: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Local Calling: A completed call or telephonic communication between a calling Station and any other Station within the local service area of the calling Station.

Local Calling Area: The local calling areas for all Customers served by the Company shall include the exchange areas as defined in Section 3.1.1.

Local Exchange Carrier ("LEC"): A company which furnishes exchange telephone service.

Message Waiting: This feature provides an indication to a Station User that a message is waiting. Indications may be visual (lamp) or audible (stuttered dial-tone).

Monthly Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

INTEREXCHANGE SERVICES

SECTION 1 - Definitions, cont'd.

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Operator-Station Call: A service whereby an End User places a non-Person-to-Person call with the assistance of an operator.

Person-to-Person Call: A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

Premises: The physical space designated by the Customer for the termination of the Company's service.

Presubscription: A process whereby a Customer chooses a long distance carrier and is then able to access that carrier by dialing 1+.

Residential Customer: A Customer receiving Residential Service as defined herein.

Residential Service: Service to the following locations:

- Individual lines which terminate at a private residence location that is not advertised or used as a place of business, and where a business listing is not employed in the Company's telephone directory.
- Subscribers residing in private apartments, rooming houses or boarding houses, clubs or hospitals who request their own individual residential service and where business listing is not employed in the Company's telephone directory.
- Detached structures when strictly used as a part of the residence on the same premises and is not used as a place of business.
- Subscribers residing in college sorority or fraternity houses or University Dormitory Rooms who order their own individual residence service for their answering bureau.

INTEREXCHANGE SERVICES

SECTION 1 - Definitions, cont'd.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this Tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this Tariff, but the duration of the service is calculated from the Service Commencement Date.

Services: The Company's telecommunications services offered on the Company's network.

Station: Telephone equipment from or to which calls are placed.

INTEREXCHANGE SERVICES

SECTION 1 - Definitions, cont'd.

Third Party Billing: A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

United States: The forty-eight states contained within the mainland United States, the District of Columbia, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and the Commonwealth of the Northern Marianas Islands (CNMI).

Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

INTEREXCHANGE SERVICES

SECTION 2 – Regulations

2.1 Undertaking of the Company

2.1.1 Scope

1. The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission between points within the State of Florida under the terms of this Tariff.
2. Customers may use services and facilities provided under this Tariff to obtain access to services offered by other service providers. The Company is responsible under this Tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2 Shortage of Equipment or Facilities

1. The Company reserves the right to limit or allocate the use of existing facilities that it deems necessary to manage the lack of facilities or to manage a facility shortage due to some other cause beyond the Company's control. The Company will not provide additional service or connect new service to any Customer that would contribute to a shortage condition until the problem has been identified and rectified. The Company will incur no liability for call interruptions resulting from the Company's efforts to avoid degradation.
2. The furnishing of service under this Tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the availability and capacity of the Company's fiber optic cable and other facilities as well as facilities the Company may, from time to time, obtain from other carriers to furnish service as required at the sole discretion of the Company.
3. The furnishing of service under this Tariff is subject to the availability to the Company of adequate numbering resources and may be subject to the Company's implementation of interconnection arrangements with incumbent local exchange carrier in Florida.

INTEREXCHANGE SERVICES

SECTION 2 – Regulations, cont’d.

2.1 Undertaking of the Company

2.1.3 Terms and Conditions

1. Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer. Unless otherwise specified herein, for the purpose of computing charges in this Tariff, a month is considered to have 30 days. All calculations of dates set forth in this Tariff shall be based on calendar days, unless otherwise specified herein. When service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not.
2. Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this Tariff.
3. At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this Tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.
4. This Tariff shall be interpreted and governed by the laws of the State of Florida without regard for the State’s choice of laws provisions.
5. Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.

INTEREXCHANGE SERVICES

SECTION 2 – Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.3 Terms and Conditions, cont'd.

6. Cox will reserve the telephone numbers for Customer's new telephone service. Reserved telephone numbers may change prior to the time of installation of service. Customers shall not use, publish or advertise reserved numbers until service has been activated. Customer is solely responsible for any expense or loss resulting from Customer's use, publication or dissemination of these numbers. The Customer has no property right in the telephone number associated with Cox telephone service; however, if Customer ports telephone numbers from another carrier to Cox, subject to federal or state law, or telephony industry guidelines, Cox will use such numbers with Customer's telephone service. After activation, Cox reserves the right to change telephone numbers subject to federal or state law, or telephony industry guidelines.
7. The Customer agrees to operate any Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to Company-provided equipment pursuant to section 2.1.3.8 below.
8. The Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

INTEREXCHANGE SERVICES

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.4 Liability of the Company

1. Delays or Interruption of Service - The Customer assumes all risk for damages arising out of delays in installation of service or facilities, mistakes, omissions, interruptions, delays, errors or defects in transmission, failures or defects in equipment or facilities furnished by the company or arising out of failure of the company to maintain proper standards of maintenance of operations or to exercise reasonable supervision, except as noted in Section 2.10.1, Credit Allowance for Interruptions, following.
2. The maximum credit allowable with respect to local exchange service shall not exceed the amount of local exchange service and expanded calling scope charges during a single billing period. The liability of the company for damages shall in no event, by reason of any delays, interruptions, omissions, errors, failures or defects in installation or service, exceed an amount equal to the Customers local exchange service and expanded local calling scope charges for a regular billing period with respect to such delayed, defective or interrupted local exchange service. No other liability shall in any way attach to the company in consideration of such delays or interruptions. The company will not be liable for any loss or damage, nor for any impairment or failure of service arising from or in connection with the use of Customer-owned facilities or equipment.
3. The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this Tariff. The Company's liability, if any, with regard to delayed installation of Company facilities or commencement of service, shall not exceed \$1,000. With respect to any other claim or suit, by a Customer or by any others, for damages (including any such claim or suit arising out of or related to the reservation of any specific number for use with a service), associated with the ordinary" installation (including delays thereof) provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this Tariff, and subject to the provisions of Section 2.10, Allowances for Interruption of Service, the Company's liability, if any, shall be limited as provided herein.

INTEREXCHANGE SERVICES

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.4 Liability of the Company, cont'd.

4. Indemnification – The Customer indemnifies and saves harmless the company against claims, losses or suits for injury to or death of any person, or damage to any property which arises from the use, placement or presence or removal of the company's equipment, facilities and associated wiring on the Customer's premises and further, the Customer indemnifies and saves harmless the company against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities of the company or the use thereof by the Customer; against claims for infringement of patents arising from combining with or using in connection with, facilities furnished by the company, and apparatus, equipment, and systems provided by the Customer; and against all other claims arising out of any act or omission of the Customer in connection with the services or facilities provided by the Company.

The services furnished by the Company, in addition to the limitations set forth above, also are subject to the following limitation. The Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the company, either:

- a. caused by Customer-provided equipment (except where a contributing cause is the malfunctioning of a company-provided connecting arrangement, in which event the liability of the company shall not exceed an amount equal to a proportional amount of the company billing for the period of service during which such mistake, omission, interruption, delay, error, defect in transmission or injury occurs), or
- b. not prevented by Customer provided equipment.

INTEREXCHANGE SERVICES

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.4 Liability of the Company, cont'd.

5. Defacement of Premises - No liability shall attach to the company by reason of any defacement or damage to the Customer's premises resulting from the existence of the company's equipment, facilities and associated wiring on such premises, or by the installation or removal thereof when such defacement or damage is not the result of the negligence of the company or its employees.

6. The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States government or of any other government including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments or of any military authority; preemption of existing service in compliance with national emergencies, insurrections, riots, wars, unavailability of rights-of-way or materials, or strikes, lockouts, or work stoppages.

INTEREXCHANGE SERVICES

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.4 Liability of the Company, cont'd.

7. With respect to Emergency Number 911 Service:
- a. Cox shall not be liable to the Customer, or to any other person, for any damages arising out of errors, interruptions, defects, failures or malfunctions of 911 and/or E911 Service, including damages arising from errors or defects of associated equipment and data processing systems, except that the Customer shall be entitled to an allowance for interruptions as specified in this Tariff.
 - b. The Customer agrees to release, indemnify and hold Cox harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, of for any loss, damage or destruction of any property, whether owned by the Customer or others.
 - c. The 911 Customer also agrees to release, indemnify and hold Cox harmless for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, conditions, occasion or use of 911 service features and the equipment associated with it, or by an services furnished by Cox, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 service, and which arise out of the negligence or other wrongful act of Cox, the 911 Customer, its users, agencies or municipalities, or the employees or agents of anyone of them.
 - d. 911 service is provided solely for the benefit of the 911 Customer. The provision of such service shall not be interpreted, construed or regarded as being for the benefit of, or creating any company obligation toward, or any right of action on behalf of, any third person or other legal entity.
 - e. 911 service will be designed by the company to provide at least the same level of service reliability and quality as local exchange telephone service in the exchanges where 911 systems are equipped with the features required to provide 911 services.

INTEREXCHANGE SERVICES

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.4 Liability of the Company, cont'd.

8. The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the service is rendered.
9. The Company makes no warranties or representations, express or implied, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
10. The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities or services which are interconnected with Company services.
11. The Company does not guarantee or make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, or death of, any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate maintenance, removal, presence, condition, locations or use of service furnished by the Company at such locations.

INTEREXCHANGE SERVICES

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.4 Liability of the Company, cont'd.

12. The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's network. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's network are of the proper mode, band-width, power, data speed, and signal level for the intended use of the Customer and in compliance with the criteria set forth in Section 2.1.6, Provision of Equipment and Facilities, following, and that the signals do not damage Company equipment, injure its personnel or degrade service to other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company personnel, equipment, or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the company may, upon written notice, terminate the Customer's service without liability.
13. The Company's liability arising from errors or omissions in Directory Listings, other than charged listings, shall be limited to an amount not exceeding the amount of charges for the charged listings involved during the period covered by the directory in which the error or omission occurs.
14. In conjunction with a non-published telephone number, as described in Section 3.4.5.3, Non-Published Listings, following, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number. The Company will try to prevent the disclosure of the number of such telephone, but will not be liable should such number be divulged.
15. When a Customer with a non-published telephone number, as defined herein, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this Tariff, Customer acknowledges and agrees with the release of information as described above.

INTEREXCHANGE SERVICES

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.5 Notification of Service-Affecting Activities

The Company may provide the Customer reasonable notification of service activities that occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. However, some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

2.1.6 Provision of Equipment and Facilities

1. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this Tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
2. The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.

INTEREXCHANGE SERVICES

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.6 Provision of Equipment and Facilities, cont'd.

3. Equipment installed at the Customer Premises for use in connections with the services the Company offers shall not be used for any purpose other than that for which the Company has provided it.
4. The Company shall not be responsible for the installation, operation or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this Tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this Tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:
 - a. the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
 - b. the reception of signals by Customer provided equipment; or
 - c. network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

INTEREXCHANGE SERVICES

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

Standard installation service charges reflect service provided between Monday through Saturday, 8:00 a.m. - 5:00 p.m., at current installation intervals and without work interruptions by the Customer. For Customer requests for expedited services that require installations on a date that is less than the normal offered interval, a 100% increase in applicable service charge shall apply, or if during a promotional period, the full non-discounted service charge would apply.

2.1.8 Ownership of Facilities

Title to all facilities provided in accordance with this Tariff remains in the Company, its agents or contractors.

2.2 Prohibited Uses

2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.2 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

2.3 Reserved for Future Use

INTEREXCHANGE SERVICES

SECTION 2 - Regulations, cont'd.

2.4 Obligations of the Customer

2.4.1 General

The Customer shall be responsible for:

1. the payment of all applicable charges pursuant to this Tariff;
2. reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.
3. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
4. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.4.1.3, above. Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.
5. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;

INTEREXCHANGE SERVICES

SECTION 2 - Regulations, cont'd.

2.4 Obligations of the Customer, cont'd.

2.4.1 General, cont'd.

The Customer shall be responsible for:

6. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the right-of-way for which Customer is responsible under Section 2.4.1.4 above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
7. not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities; and
8. making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.
9. allowing the Company, or its agent, access to the property, with no notice, to remove Company facilities and/or equipment after the Customer has discontinued service.
10. providing the Company with written notification of any change in name, ownership or control.

INTEREXCHANGE SERVICES

SECTION 2 - Regulations, cont'd.

2.4 Obligations of the Customer, cont'd.

2.4.2 Claims

With respect to any service, equipment or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

1. any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
2. any claim, loss damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

INTEREXCHANGE SERVICES

SECTION 2 - Regulations, cont'd.

2.5 Customer Equipment and Channels

2.5.1 General

A Customer may transmit or receive information or signals via the facilities of the Company.

2.5.2 Station Equipment

1. The Customer is responsible for providing and maintaining any terminal equipment on the Customer's premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.10, Allowance for Interruption of Service, following, is not applicable.
2. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

INTEREXCHANGE SERVICES

SECTION 2 - Regulations, cont'd.

2.5 Customer Equipment and Channels, cont'd.

2.5.3 Interconnection of Facilities

1. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.
2. Local Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.
3. Facilities furnished under this Tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this Tariff.

2.5.4 Inspections

1. Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.5.2.2, Station Equipment, for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.
2. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within 10 days of receiving this notice the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to take such actions and provide such notice, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

INTEREXCHANGE SERVICES

SECTION 2 - Regulations, cont'd.

2.6 Payment Arrangements

2.6.1 Payment for Service

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users. If an entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which a Company Non-Recurring Charge is specified, those charges may be passed on to the Customer.

1. Taxes: The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision of Local Exchange Service, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g., County and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.
2. A Surcharge is imposed on all charges for service originating at addresses in states which levy, or assert a claim of right to levy, a gross receipts tax on the Company's operations in any such state, or a tax on interstate access charges incurred by the Company for originating access to telephone exchanges in that state.¹ This surcharge is based on the particular state's receipts tax and other state taxes imposed directly or indirectly upon the Company by virtue of, and measured by, the gross receipts or revenues of the Company in that state and/or payment of interstate access charges in that state. The surcharge will be shown as a separate line item on the Customer's monthly invoice.

¹ Pending the conclusion of any challenge to a jurisdiction's right to impose a gross receipts tax, the Company may elect to impose and collect a surcharge covering such taxes, unless otherwise constrained by court order or direction, or it may elect not to impose and collect the surcharge. If it has collected a surcharge and the challenged tax is found to have been invalid and unenforceable, the Company will credit or refund such amounts to affected Customers, if the funds collected were retained by the Company or if they were delivered over to the taxing jurisdiction and returned to the Company.

INTEREXCHANGE SERVICES

SECTION 2 - Regulations, cont'd.

2.6 Payment Arrangements, cont'd.

2.6.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer:

1. All service, installation, monthly Recurring Charges and Non Recurring Charges are due and payable upon receipt.
2. The Company shall present bills for Recurring Charges monthly to the Customer, in advance of the month which service is provided. Usage charges based on measured or message service will be assessed on the next invoice rendered following the end of the billing period in which the usage occurs or as soon as practical, and will be due and payable within 20 days after the invoice is mailed.
3. For new Customers or existing Customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
4. Amounts not paid within 21 days after the mail date of an invoice are considered past due.
5. When a Customer makes a payment to the Company in the form of a check, bank draft, credit card, debit card or other non-cash payment method, and the payment is returned to Cox unpaid due to insufficient funds or rejection of charges on the Customer's credit card, a \$25.00 returned item fee may be applied to the Customer's account.
6. If a Customer's account is carrying an overdue balance and payment is not applied within 15 days after the due date, the Customer's account will be assessed a \$2.00 late fee. If the account remains past due 45 days past the original due date, a \$3.00 charge will be applied until the balance is paid in full.
7. Should service be suspended for nonpayment of charges, it will be restored upon the Customer's payment of the charges applicable for restoration of service as set forth in Section 3.1.A.2.1 and Section 3.1.B.2.1 for Central Florida and Gulf Coast, respectively, of Cox' Florida PSC Tariff No. 1, Local Exchange Services¹ and as further outlined in Section 2.7, Restoration of Service, following.

¹ Unregulated services under this Tariff.

INTEREXCHANGE SERVICES

SECTION 2 - Regulations, cont'd.

2.6 Payment Arrangements, cont'd.

2.6.2 Billing and Collection of Charges, cont'd.

Bills will be rendered monthly to Customer: cont'd.

8. Except as otherwise set forth in this tariff, where any undercharge in billing of the Customer is the result of a Company mistake, the Company may not back-bill in excess of twelve (12) months. Where over billing of a subscriber occurs, due either to Company or Customer error, no liability exists which will require the Company to pay any interest, dividend or other compensations on the amount over billed.

2.6.3 Disputed Bills

The Customer shall notify the Company of any disputed items on a bill within 30 days of receipt of the bill. If a dispute arises regarding a certain billing charge or charges on the Customer's billing statement and the Customer elects to withhold payment related to the disputed charge(s), the Customer is still obligated to pay all undisputed billing charges detailed on the billing statement. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Florida Public Service Commission in accordance with the Commission's rules of procedure.

1. The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.
2. The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

2.6.4 Advance Payments

To safeguard its interests, the Company may require a Customer to make an Advance Payment before services and facilities are furnished. The Advance Payment will not exceed an amount equal to one month's charges for the service or facility. In addition, where special construction is involved, the Advance Payment may also include an amount equal to the estimated Non-Recurring Charges for the special construction and Recurring Charges (if any) for a period to be set between the Company and the Customer. The Advance Payment will be credited to the Customer's initial bill, and may be required in addition to a deposit.

INTEREXCHANGE SERVICES

SECTION 2 - Regulations, cont'd.

2.6 Payment Arrangements, cont'd.

2.6.5 Deposits

1. A cash deposit for local exchange service and toll service may be required of an applicant, if satisfactory credit is not established, in an amount not to exceed the charges for one month's local exchange service plus the Company's estimate of two month's long distance service.

An additional amount of deposit for a reasonable amount may be required where the Company, provides terminal equipment of special arrangements; having a termination liability; carrying any requirement that the Customer continue to subscribe to the equipment or arrangement for more than one month; or requiring the Customer to pay an amount greater than one month's billing upon disconnection in whole or in part.

2. New or Additional Deposits for Existing Customers.

The Company may require, upon reasonable written notice of not less than 15 days, a new deposit, where previously waived or returned, or an additional deposit, in order to secure payment of current bills. Provided, however that the total amount of required deposit should not exceed twice the actual average monthly toll billing plus one month's local service charge for the 90-day period immediately prior to the date of notice. In the event the Customer has had service less than 90-days, then the Company shall base its new or additional deposit upon the actual average monthly billing available. When the Company has good reason to believe payment by a non-residential Customer is in jeopardy and the usage is significantly above normal for that Customer, the Company may request a new or additional deposit. If the deposit requested is not paid within 48-hours, the Company may discontinue service. Should the Company determine that credit information given by a Customer is false or materially incorrect, the Company may immediately require the Customer to pay a new or additional deposit equal to the deposit which would have been charged at the time of the request for service had the correct credit information been given by the Customer.

INTEREXCHANGE SERVICES

SECTION 2 - Regulations, cont'd.

2.6 Payment Arrangements, cont'd.

2.6.5 Deposits, cont'd.

3. A residential applicant shall not be required to pay a deposit:
 - a. When the Company, at its discretion, verifies that an applicant had previous service with Cox or a Cox Affiliated Company and the applicant has maintained satisfactory credit, the applicant would obtain service without a deposit or;
 - b. When the Company, at its discretion, verifies that an applicant had previous service with any telecommunications service provider in the State of Florida for the same type of service within the last two years and the Company also verifies through regional and/or national data exchanges that the applicant's payment record was satisfactory, applicant would obtain service without a deposit. If the applicant had been delinquent in the payment of a telecommunications service provider account on more than two (2) occasions within the past 12 months, presented a dishonored check for payment of a telecommunications service account within the past 12 months or had service disconnected due to nonpayment as reported in the regional and/or national data exchanges within the past 12 months, the Company may require a deposit prior to delivery of telephone service; or
 - c. When the Company, at its discretion, verifies satisfactory credit information derived from a national credit bureau agency(s), the Company will not require a deposit
4. Residential Customer's may arrange to make the payment over three billing periods. However, the Company may allow a Residential Customer to extend the payments of any required deposit over a longer period of time to avoid undue hardship.
5. Interest on Deposit

All deposits required by the Company shall bear interest at 0.458% per annum to begin and run from the date said deposit is made except that, no interest shall apply on a deposit unless the deposit and the service have been in existence for a continuous period of six months.

INTEREXCHANGE SERVICES

SECTION 2 - Regulations, cont'd.

2.6 Payment Arrangements, cont'd.

2.6.5 Deposits, cont'd.

6. If a refund of the deposit is made within one-hundred eighty (180) days of receipt of the deposit, no interest payment shall be made. If Cox retains the deposit more than one-hundred eighty (180) days, payment of interest shall be made retroactive to the date of deposit. No interest shall accrue on a deposit after discontinuance of service. Cox will provide payment of accrued interest for all end-users annually by negotiable instrument or by credit against current billing.
7. The deposit shall cease to draw interest on the date it is returned or credited to the end-user's account.
8. In determining the amount of any deposit, no charges for estimated telephone directory advertising will be used.
9. The amount of the deposit, with accrued interest, shall be applied to any unpaid charges at the time of a discontinuance of services. The balance, if any, shall be returned to the customer within thirty (30) days after settlement of the consumer's account, either in person or by mailing it to the end-user's last known address.
10. If service is not connected, or after disconnection of service, Cox shall promptly and automatically refund the customer's deposit plus accrued interest on the balance, if any, in excess of the unpaid bills for service furnished. A transfer of service from one (1) premise to another within the area of Cox shall not be deemed a disconnection within the meaning of this rule, and no additional deposit may be required unless otherwise permitted by these rules.
11. Cox shall automatically refund the deposit for residential service, with accrued interest, after twelve (12) months' satisfactory payment of undisputed charges and where payment was not late more than twice; provided, however, that service has not been disconnected within the twelve (12) month period. Payment of a charge shall be deemed satisfactory if received on or prior to the date the bill is due. Payment of a charge shall be deemed not satisfactory if made by a check, credit card or other negotiable instrument acceptable to the Company that is subsequently dishonored or refused. If the customer does not meet these refund criteria, the deposit and interest may be retained in accordance with subsections 5. and 6. of this Section.

INTEREXCHANGE SERVICES

SECTION 2 - Regulations, cont'd.

2.6 Payment Arrangements, cont'd.

2.6.5 Deposits, cont'd.

12. Cox shall automatically refund the deposit for business service, with accrued interest, after twelve (12) months' satisfactory payment of undisputed charges and where payment was not late more than twice; provided, however, that service has not been disconnected within the twelve (12) month period. Payment of a charge shall be deemed satisfactory if received on or prior to the date the bill is due. Payment of a charge shall be deemed not satisfactory if made by a check that is subsequently dishonored. Cox may withhold refund or return of the deposit, pending the resolution of a dispute with respect to charges secured by the deposit. If the customer does not meet these refund criteria, the deposit and interest may be retained in accordance with subsection 5 of this section.
13. Cox will keep records to show:
 - a. The name, account number, and address of each depositor.
 - b. The amount and date of the deposit.
 - c. Each transaction concerning the deposit.
14. Cox will provide means whereby a Customer may verify a deposit has been paid.
15. Such records shall be retained for two (2) years after deposit and/or interest is refunded or applied.
16. The deposit made by the end-user with Cox at the time of application for telephone service shall not constitute an advance payment to cover service bills, but for all purposes it is to be considered as security for the payment of monthly bills or other proper charges.
17. If, as a result of a Customer's bankruptcy filing, the Company is required to write off debts owed to it by the Customer, and the Customer requests to continue service, the Company has the right to collect a deposit. If the Company is not listed as a creditor in the bankruptcy, the Company is no longer obligated to continue to provide service. If the Company is listed as a creditor in the Customer's bankruptcy proceeding, the Company will continue to provide service so long as the Customer pays the requested deposit.

INTEREXCHANGE SERVICES

SECTION 2 - Regulations, cont'd.

2.6 Payment Arrangements, cont'd.

2.6.6 Refusal or Discontinuance of Service by the Company

1. Cox may refuse service, suspend or terminate existing service to an end-user without notice for tampering with Cox's equipment, or misuse or abuse thereof in order to avoid payment of lawful charges or use thereof in such manner as to create danger to life or property of Cox or other end-users.
2. Cox may refuse service, suspend or terminate existing service to a Customer pursuant to the disconnect procedure defined below for any of the following reasons:
 - a. Nonpayment of a bill for regulated services within the period prescribed by these tariffs and/or nonpayment of a single bill within a multiple-billed account.
 - b. Failure to make a security deposit as set forth in this Tariff.
 - c. Violation of or noncompliance with all applications of state and municipal regulations or provision of this Tariff.
 - d. Refusal to permit Cox reasonable access to its telecommunications facilities for recovery, maintenance, and inspection thereof.
 - e. Interconnection of a device, line, or channel to Cox's facilities or equipment contrary to Cox's terms and conditions of service on file with and approved by the Commission.
 - f. Improper use of telephone service, or use in such manner as to interfere with reasonable service to other Customers.
 - g. Abandonment of service.
 - h. Impersonation of another with fraudulent intent.
 - i. Use of service or facilities for a call or calls, in a manner reasonably expected to frighten, abuse, torment, or harass another user of Cox's Network.
 - j. Failure to establish new account after change in control or ownership of the account.
 - k. Cox may refuse service to an applicant or Customer who has not paid for prior service or has a current past due balance for service rendered by a Cox affiliate.
 - l. Any other violation of the Company's regulations.

INTEREXCHANGE SERVICES

SECTION 2 - Regulations, cont'd.

2.6 Payment Arrangements, cont'd.

2.6.6 Refusal or Discontinuance of Service by the Company, cont'd.

3. Residential Customers whose telephone services have been temporarily suspended for non-payment will continue to have access to 911 Service (outgoing service only).
4. Upon a Customer's request to terminate local exchange service, Cox will inform such Customer of the Customer's responsibility to contact the Customer's IXC regarding continuance or termination of such service from the IXC.
5. Cox shall not be required to provide service to an applicant or Customer who has not paid for prior telephone service rendered by a telecommunications service provider in the same or different location, and furnished to the same person or legal entity.
6. Cox shall not be required to furnish or continue furnishing service when applied for in the name of another person or legal entity, or a fictitious name or other member of the same household, for the purpose of avoiding payment of an unpaid obligation for telephone service previously furnished.
7. Customers will not be held responsible for the nonpayment of another Customer's bill unless the Customer superseded the service or was a co-applicant or guarantor for the service or shared the service of the non-paid account.
8. Cox will not refuse service or disconnect existing service by reason of nonpayment for telephone service by a previous occupant at the premises for which service is sought, or by reason of nonpayment of any amount back-billed due to misapplication of rates provided the applicant enters into a deferred payment plan. Cox will not disconnect or suspend service without mailing or delivering a bill to the customer for the amount due to Cox.
9. Residential Customers cannot be disconnected for failure to pay a bill for a Business service.

INTEREXCHANGE SERVICES

SECTION 2 - Regulations, cont'd.

2.6 Payment Arrangements, cont'd.

2.6.6 Refusal or Discontinuance of Service by the Company, cont'd.

10. Service may not be withheld from a Customer whose name is fraudulently used to obtain service at another location without the Customer's permission or knowledge.
11. Service will not be discontinued to a current customer in good standing who accepts an additional household member owing a previous bill to Cox, unless that additional household member is listed on the lease arrangements or another utility service as a responsible party, or unless the household member shared service with the customer at a different or same location.
12. Cox will not provide billing and collection for any provider of intrastate telecommunications services who does not have proper authority to operate in the state of Florida.
13. Cox may require each customer whose service has been suspended for nonpayment of bills, to pay all amounts due for regulated services or execute a deferred payment agreement, if offered before service is restored.
14. If there is an unresolved dispute pending with the Commission concerning a bill and the customer pays the undisputed portion of that bill, disconnection procedures shall be held in abeyance until the dispute is resolved.
15. Service to a customer may be disconnected for any reason which by these tariffs requires notice, other than nonpayment for service or failure to make a security deposit, only upon order of the Commission, upon application and after notice and hearing. For good cause shown, the Commission may order disconnection of service pending hearing, with or without notice to the customer.

INTEREXCHANGE SERVICES

SECTION 2 - Regulations, cont'd.

2.6 Payment Arrangements, cont'd.

2.6.6 Refusal or Discontinuance of Service by the Company, cont'd.

16. Telephone Calls with Intent to Annoy:
- a. The Company may discontinue service to any Customer, who with intent to annoy, telephones another and addresses to or about such other person any obscene language or addresses to such person any threat to inflict injury to the person or property of the person addressed or any family member.
 - b. The Company may discontinue service of any Customer, who with intent to annoy, repeatedly telephones another with or without disclosing his/her true identity to the person answering the telephone, whether or not conversation ensues during the telephone call.
 - c. The Company may, at its discretion, terminate service to any Customer who establishes a pattern of behavior with respect to the services provided by the Company that is intended to vex, harass or annoy the Company, its employees, agents or other Users of the Publicly Switched Telephone Network. A pattern of behavior is intended to vex, harass or annoy if it disturbs, irritates or interrupts the Company's operations through continued and repeated acts, or disturbs, irritates, or interrupts Users of the Public Switched Telephone Network through continued and repeated acts.
 - d. Prior to disconnection of service for calls described in sections a., b., or c. above, the Company will make reasonable effort to persuade the Customer placing such calls to cease all such activity. If such activity persists, the Company may, at its option, disconnect service. Prior to disconnection of service for calls described in part C. above, the Company may, at its option, refuse to transact business with the Customer except by written communication. If the Customer continues to engage in conduct set forth in section C above, the Company may, at its option, immediately discontinue service.
 - e. For the purpose of this section 2.6.6, telephone calls shall include Customer usage of facsimile, paging or any other communication devices to access the service provided by the Company.
 - f. Company may disconnect service to any Customer who violates 47 U.S.C. §227, Restrictions on the Use of Telephone Equipment.

INTEREXCHANGE SERVICES

SECTION 2 - Regulations, cont'd.

2.6 Payment Arrangements, cont'd.

2.6.6 Refusal or Discontinuance of Service by the Company, cont'd.

17. After the cause for suspension or disconnection has been cured, Cox will connect, restore or reconnect service as soon as possible.
18. Upon the Company's discontinuance of service to the Customer under this Section, all applicable charges, including termination charges shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this Tariff.

INTEREXCHANGE SERVICES

SECTION 2 - Regulations, cont'd.

2.7 Restoration of Service

If service has been discontinued for nonpayment as set forth in 2.6.2.7, preceding, or as otherwise provided herein and the Customer wishes it continued, service shall, at the Company's discretion, be restored when all past due amounts are paid or the event giving rise to the discontinuance (if other than nonpayment) is corrected.

2.8 High Toll Usage Restriction – Company Initiated

If a Customer in any single month, accrues toll charges in excess of twice the average monthly toll charges of the Company's Customers in the same class of service (residential or business) or twice the actual monthly average of the individual Customer's charges, whichever is greater, the Company will review the Customer's previous billing, payment and credit history. If the Customer's account is deemed to be a credit risk, as described in Section 2.6.5, Deposits, preceding, the Company will attempt to contact the Customer to make inquiries concerning the abnormal usage and may require a security and/or payment of charges on the account to continue toll service. If the Customer does not respond, the Company may suspend toll service. The Company will notify the Customer within 24 hours of initiating the toll restriction.

A Customer who has had toll restriction placed on their account will not be able to dial or complete inter/intraLATA toll calls.

2.9 Reserved for Future Use

INTEREXCHANGE SERVICES

SECTION 2 - Regulations, cont'd.

2.10 Allowances for Interruptions of Service

2.10.1 Credit Allowances for Interruptions:

When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of 24 hours or more from the time the interruption is reported, except as otherwise specified in the Company's tariffs. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the monthly Recurring Charges specified herein for Local Line or Cox Connect Trunk Service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.

INTEREXCHANGE SERVICES

SECTION 2 - Regulations, cont'd.

2.10 Allowances for Interruptions of Service, cont'd.

2.10.2 Limitations on Allowances

No credit allowance will be made for:

1. interruptions due to the negligence of, or noncompliance with the provisions of this Tariff by, the Customer, Authorized User, Joint-User, or other common carrier providing service connected to the service of Company;
2. interruptions due to the negligence of any person other than the Company including but not limited to the Customer or other common carriers connected to the Company's facilities;
3. interruptions due to the failure or malfunction of non-Company equipment;
4. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions,
5. interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
6. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
7. interruption of service due to circumstances or causes beyond the control of the Company.

2.10.3 Use of Alternative Service Provided by the Company

Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the Tariffed rates and charges for the alternative service used.

INTEREXCHANGE SERVICES

SECTION 2 - Regulations, cont'd.

2.11 Cancellation of Service

2.11.1 Cancellation of Application for Service

1. Applications for service are non-cancelable unless the Company otherwise agrees. Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
2. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
3. The special charges described in 1. and 2. of this sub-section 2.11.1 will be calculated and applied on a case-by-case basis.

INTEREXCHANGE SERVICES

SECTION 2 - Regulations, cont'd.

2.11 Cancellation of Service, cont'd.

2.11.2 Cancellation of Service by the Customer

If a Customer cancels or terminates service before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.10 above) Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and payable within the period set forth in 2.6.2.2 and 2.6.2.3, Billing and Collection of Charges, all costs, fees and expenses incurred in connection with:

- a. all Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus
- b. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
- c. all Recurring Charges specified in the applicable Commercial Services Agreement price list for the balance of the then current term.

2.12 Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

INTEREXCHANGE SERVICES

SECTION 2 - Regulations, cont'd.

2.13 Notices and Communications

- 2.13.1** The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.13.2** The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.13.3** All notices or other communications required to be given pursuant to this Tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first
- 2.13.4** The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

INTEREXCHANGE SERVICES

SECTION 3 - Service Offerings

3.1 IntraLata Toll Service

IntraLata Toll Service applies to all toll calls made between two or more rate centers that are furnished or made available by the Company over facilities within the state. IntraLata Toll Service provides telecommunications beyond the local serving area. Charges cover the service furnished between the calling and called stations. IntraLata Toll Service is available to Customers located within the Company's service area who subscribe to Cox Local Exchange Service as described in this price list.

Charges for IntraLata Toll calls are determined by the class of the call and the duration of the call. The total amount of the call will be rounded to the nearest cent if the computed rate of the call results in a fractional charge. Charges for calls apply to all intrastate/intraLATA and intrastate/interLATA calls, all times of day, seven days a week.

3.1.1 Description of Service

IntraLata Toll Service is the furnishing of facilities for telecommunications between station lines in different local service areas in accordance with the terms, conditions, and rates specified in the price list. The Company does not undertake to transmit messages but furnishes the use of its facilities to its customers for communications.

1. Class of Calls

Charges apply according to the class of the call the calling party selects as defined below:

A. Station-to-Station

Station-to-Station charges will apply when the Customer dials the desired telephone number without the assistance of a Company Operator and the call is billed to the calling number. This includes calls forwarded by the call forwarding equipment.

INTEREXCHANGE SERVICES

SECTION 3 - Service Offerings

3.1 IntraLata Toll Service, cont'd.

3.1.1 Description of Service, cont'd.

1. Class of Calls, cont'd.

A. Station-to-Station, cont'd.

The Station-to-Station class of service also applies when the Operator:

1. Records the calling telephone number for areas without automatic recording equipment.
2. Reaches the called telephone number because of trouble on the network or because dial completion is not available.
3. Places a call for a calling party who is identified as being disabled and is unable to dial the call because of that disability.
4. Reestablishes a dialed call when there is a service fault that interrupts a call after the called person has been reached.

B. Operator Services

1. Operator Station

Operator Station rates apply when the Customer places a call with the assistance of a Company Operator or mechanized response system.

C. Person-to-Person

Person-to-Person charges apply when the calling party specifies to the operator a particular person to be reached, or a particular station, department, or office to be reached through a PBX or Centrex attendant. After the called station has been reached, if the called party is unavailable and the calling party requests or agrees to speak to a party other than the party initially specified, the call is still billed as a Person-to-Person call. The calling party is responsible for identifying the party at the called station.

INTEREXCHANGE SERVICES

SECTION 3 - Service Offerings

3.1 IntraLata Toll Service, cont'd.

3.1.2 Timing of Messages

1. Unless otherwise indicated, all residential calls are timed in one-minute increments. Business calls are timed in six-second increments. All calls are rounded up to the next higher minute or billing increment.
2. For station to station calls, call timing begins when a connection is established between the calling and called stations.
3. For person to person calls, call timing begins when connection is established between the calling person and the particular person, station, or mobile unit specified, or an agreed upon alternate.
4. Call timing ends when the called station "hangs up," thereby releasing the network connection. If the called station hangs up but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network, or by the Company operator.

3.1.3 Time Periods Defined

Peak: 8:00 a.m. to, but not including, 5:00 p.m. - M - F
Off Peak: 5:00 p.m. to, but not including, 8:00 a.m. - M - F
All day Saturday, Sunday and Holidays.

INTEREXCHANGE SERVICES

SECTION 3 - Service Offerings

3.1 IntraLata Toll Service, cont'd.

3.1.4 Rates and Charges

1. Direct Dialed Calls

Residential¹

\$0.**18** / minute

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Business

\$0.15/minute/6 second increments

Additional charges may apply as stated in Section 3.3.1, Operator Assisted Surcharges.

¹ Residential Customers subscribing to Cox Intrastate Long Distance service via on-line application will receive a per-minute rate of \$0.**18**.

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INTEREXCHANGE SERVICES

SECTION 3 - Service Offerings

3.1 IntraLata Toll Service, cont'd.

3.1.5 Optional Calling Plans

1. Residential Service

A. Cox U.S. Savings Plan

This optional calling plan will provide Cox Residential Customers a competitively priced alternative choice to Cox standard long distance plan. The optional calling plan will be available to new and existing customers who choose Cox Long Distance for both PIC and LPIC. The plan includes all 50 states, the District of Columbia, Puerto Rico, U.S. Virgin Islands, Guam and CMNI. The plan is a flat \$0.07 per minute all day, every day on direct dialed state-by-state calls with a monthly recurring fee of \$3.95.

B. Simply Five Savings Plan¹

This optional calling plan will provide Cox Residential Customers a competitively priced alternative choice to Cox standard long distance plan. The optional calling plan will be available to new and existing customers who choose Cox Long Distance for both PIC and LPIC. The plan includes direct-dialed calls that originate and terminate within the state and interstate calls, which include all 50 states, the District of Columbia, Puerto Rico, U.S. Virgin Islands, Guam and CMNI. The plan is a flat \$0.05 per minute all day, every day on direct dialed intrastate calls with a monthly recurring charge (MRC) of \$4.**99**.

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¹ The MRC will be waived for Customers who subscribe to: (1) Control Plus or Solutions feature packages*, and/or (2) both cable* and/or high-speed internet access* offered by the Cox Affiliated Company. This does not include international or Directory Assistance Calls.

* Unregulated services under this Tariff.

INTEREXCHANGE SERVICES

SECTION 3 - Service Offerings

3.1 IntraLata Toll Service, cont'd.

3.1.5 Optional Calling Plans, cont'd.

1. Residential Service, cont'd.

C. Unlimited Florida Calling Plan, cont'd.

The Company may monitor the Customer's toll usage subject to this plan to ensure that the Customer's usage is consistent with the applicable restrictions and limitations of Residential Service, i.e., the Customer's usage is consistent with Residential usage. It shall be the responsibility of the Residential Customer to demonstrate to the company that the usage was not in violation of any restrictions.

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If the Company determines that Customer has failed to demonstrate that his or her usage is not in violation of any of the usage restrictions, the Company may immediately suspend, restrict or cancel the Customer's access to toll service; or may move the Customer's toll service to the schedule and rates specified in this tariff and in the Customer Services Agreement (Cox Long Distance Basic Rates).

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INTEREXCHANGE SERVICES

SECTION 3 - Service Offerings

3.1 IntraLata Toll Service, cont'd.

3.1.5 Optional Calling Plans, cont'd.

1. Residential Service, cont'd.

D. Nationwide 1,000 Minute Call Plan (with Premier Feature Pak)¹

1. General

Where facilities exist and operating conditions permit, the Cox Nationwide 1,000 Minute Call Plan offers Residential Customers in Company's service area a 1,000 minute pack of intrastate and interstate direct-dialed toll minutes subject to the conditions below.

2. Eligibility

Residential Customers in Company's service area who subscribe to:

- a. One flat-rated Residential Access Line,
- b. Premier Feature Pak,**
- c. Cox Long Distance for both the intra- and inter-LATA toll services, and
- d. Voice Mail.

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3. Terms and Conditions

- a. The applicable monthly recurring charge for the Cox Nationwide 1,000 Minute Call Plan will be billed in advance in accordance with this tariff as applicable to the payment of recurring charges for local exchange service.
- b. A Customer will automatically be enrolled in the Cox Simply Five Call Plan for any minutes over the 1,000 minute threshold. Minutes under this plan will be billed at 5 cents per minute and partial minutes will be rounded up to the next whole minute.
- c. The toll calls under this plan are direct-dialed from the customer's designated line to any destination within the 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam, CNMI, and American Samoa.
- d. The intraLATA and interLATA toll minutes included in this plan (1) shall apply exclusively to direct-dialed calls, (2) have no cash value for refund purposes, (3) are not transferable or assignable, and (4) shall not apply to operator-assisted, collect calls, calls billed to a third party or credit cards, calls to directory assistance, or calls made through per-use feature activation.
- e. For additional rates, terms, and conditions specific to interstate interLATA toll usage, refer to the Customer Services Agreement at <http://www.cox.com/telephone/customerservicesagreement.asp>.

4. Rates and Charges

Monthly Recurring charge: \$18.73

¹ Customers who previously subscribed to this plan with the Solutions Feature Pack have been grandfathered with that plan as reflected in Section 5, Obsolete Service Offerings.

INTEREXCHANGE SERVICES

SECTION 3 - Service Offerings

3.1 IntraLata Toll Service, cont'd.

3.1.5 Optional Calling Plans

2. Business Service

A. Minute Packs

1. CBS Minute Pack 100

This optional long distance call plan offers a Cox Business Customer a block of 100 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one-, two-, or three-year term commitment. The block of 100 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 100-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$7.50	\$0.075
2 Year	\$7.20	\$0.072
3 Year	\$7.00	\$0.07
4 Year	\$6.90	\$0.069
5 Year	\$6.80	\$0.068

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2. CBS Minute Pack 250

This optional long distance call plan offers a Cox Business Customer a block of 250 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one-, two-, or three-year term commitment. The block of 250 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 250-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$14.00	\$0.056
2 Year	\$13.00	\$0.052
3 Year	\$12.00	\$0.048
4 Year	\$11.75	\$0.047
5 Year	\$11.50	\$0.046

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INTEREXCHANGE SERVICES

SECTION 3 - Service Offerings

3.1 IntraLata Toll Service, cont'd.

3.1.5 Optional Calling Plans

2. Business Service

A. Minute Packs, cont'd.

3. CBS Minute Pack 500

This optional long distance call plan offers a Cox Business Customer a block of 500 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one-, two-, or three-year term commitment. The block of 500 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 500-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$26.00	\$0.052
2 Year	\$25.00	\$0.05
3 Year	\$23.00	\$0.046
4 Year	\$22.50	\$0.045
5 Year	\$22.00	\$0.044

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4. CBS Minute Pack 1000

This optional long distance call plan offers a Cox Business Customer a block of 1000 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one-, two-, or three-year term commitment. The block of 1000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 1000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$48.00	\$0.048
2 Year	\$47.00	\$0.047
3 Year	\$45.00	\$0.045
4 Year	\$44.00	\$0.044
5 Year	\$43.00	\$0.043

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INTEREXCHANGE SERVICES

SECTION 3 - Service Offerings

3.1 IntraLata Toll Service, cont'd.

3.1.5 Optional Calling Plans

2. Business Service, cont'd

A. Minute Packs, cont'd.

5. CBS Minute Pack 2500

This optional long distance call plan offers a Cox Business Customer a block of 2500 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one-, two-, or three-year term commitment. The block of 2500 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 2500-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$109.00	\$0.0436
2 Year	\$105.00	\$0.042
3 Year	\$100.00	\$0.04
4 Year	\$97.50	\$0.039
5 Year	\$95.00	\$0.038

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6. CBS Minute Pack 5000

This optional long distance call plan offers a Cox Business Customer a block of 5000 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one-, two-, or three-year term commitment. The block of 5000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 5000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$200.00	\$0.04
2 Year	\$195.00	\$0.039
3 Year	\$190.00	\$0.038
4 Year	\$185.00	\$0.037
5 Year	\$180.00	\$0.036

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INTEREXCHANGE SERVICES

SECTION 3 - Service Offerings

3.1 IntraLata Toll Service, cont'd.

3.1.5 Optional Calling Plans

2. Business Service, cont'd

A. Minute Packs, cont'd.

7. CBS Minute Pack 7500

This optional long distance call plan offers a Cox Business Customer a block of 7500 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one-, two-, or three-year term commitment. The block of 7500 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 7500-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$280.00	\$0.0373
2 Year	\$275.00	\$0.0367
3 Year	\$270.00	\$0.0360
4 Year	\$260.00	\$0.0347
5 Year	\$255.00	\$0.0340

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8. CBS Minute Pack 10,000

This optional long distance call plan offers a Cox Business Customer a block of 10,000 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one-, two-, or three-year term commitment. The block of 10,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 10,000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$360.00	\$0.036
2 Year	\$335.00	\$0.0335
3 Year	\$310.00	\$0.031
4 Year	\$325.00	\$0.0305
5 Year	\$295.00	\$0.0295

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INTEREXCHANGE SERVICES

SECTION 3 - Service Offerings

3.1 IntraLata Toll Service, cont'd.

3.1.5 Optional Calling Plans

A. Minute Packs, cont'd.

9. CBS Minute Pack 20,000

This optional long distance call plan offers a Cox Business Customer a block of 20,000 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one-, two-, or three-year term commitment. The block of 20,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 20,000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$600.00	\$0.03
2 Year	\$575.00	\$0.0288
3 Year	\$525.00	\$0.0263
4 Year	\$520.00	\$0.0260
5 Year	\$500.00	\$0.0250

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10. CBS Minute Pack 40,000

This optional long distance call plan offers a Cox Business Customer a block of 40,000 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one-, two-, or three-year term commitment. The block of 40,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 40,000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$1150.00	\$0.0288
2 Year	\$1075.00	\$0.0269
3 Year	\$1000.00	\$0.0250
4 Year	\$960.00	\$0.0240
5 Year	\$920.00	\$0.0230

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INTEREXCHANGE SERVICES

SECTION 3 - Service Offerings

3.1 IntraLata Toll Service, cont'd.

3.1.5 Optional Calling Plans

2. Business Service

A. Minute Packs, cont'd.

11. CBS Minute Pack 50,000

This optional long distance call plan provides Cox Business Customers a block of 50,000 minutes of direct dialed intrastate and interstate long distance and toll free service. The block of 50,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 50,000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$1400.00	\$0.0280
2 Year	\$1300.00	\$0.0260
3 Year	\$1200.00	\$0.0240
4 Year	\$1200.00	\$0.0240
5 Year	\$1150.00	\$0.0230

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12. CBS Minute Pack 75,000

This optional long distance call plan provides Cox Business Customers a block of 75,000 minutes of direct dialed intrastate and interstate long distance and toll free service. The block of 75,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 75,000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$1900.00	\$0.0253
2 Year	\$1800.00	\$0.0240
3 Year	\$1750.00	\$0.0233
4 Year	\$1725.00	\$0.0230
5 Year	\$1650.00	\$0.0220

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(M) Certain material previously appearing on this sheet has been moved to Original Sheet 54.3.5.

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INTEREXCHANGE SERVICES

SECTION 3 - Service Offerings

3.1 IntraLata Toll Service, cont'd.

3.1.5 Optional Calling Plans

2. Business Service

A. Minute Packs, cont'd.

13. CBS Minute Pack 100,000

This optional long distance call plan provides Cox Business Customers a block of 100,000 minutes of direct dialed intrastate and interstate long distance and toll free service. The block of 100,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 100,000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$2450.00	\$0.0245
2 Year	\$2350.00	\$0.0235
3 Year	\$2250.00	\$0.0225
4 Year	\$2200.00	\$0.0220
5 Year	\$2200.00	\$0.0220

14. CBS Minute Pack 125,000

This optional long distance call plan provides Cox Business Customers a block of 125,000 minutes of direct dialed intrastate and interstate long distance and toll free service. The block of 125,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 125,000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$3000.00	\$0.0240
2 Year	\$2875.00	\$0.0230
3 Year	\$2750.00	\$0.0220
4 Year	\$2750.00	\$0.0220
5 Year	\$2625.00	\$0.0210

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INTEREXCHANGE SERVICES

SECTION 3 - Service Offerings

3.1 IntraLata Toll Service, cont'd.

3.1.5 Optional Calling Plans

2. Business Service

A. Minute Packs, cont'd.

15. CBS Minute Pack 150,000

This optional long distance call plan provides Cox Business Customers a block of 150,000 minutes of direct dialed intrastate and interstate long distance and toll free service. The block of 150,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 150,000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$3450.00	\$0.0230
2 Year	\$3300.00	\$0.0220
3 Year	\$3150.00	\$0.0210
4 Year	\$3150.00	\$0.0210
5 Year	\$3000.00	\$0.0200

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B. Cox Business Nickel Plan

This Business Nickel Call Plan provides Cox Business Customers with a competitively priced alternative to the standard long distance plan. The Call Plan is available to new and existing customers who subscribe to one of the four term call plans (one-, two-, three-, or five-year term commitment) and choose Cox Long Distance for both PIC and LPIC. The plan is a flat \$0.05 per-minute all day, everyday on direct dialed intrastate calls with no monthly recurring charge and billed on six-second increments. Additionally, there is a corresponding interstate call plan that includes state-to-state calls to all 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin islands, Guam and CNMI. As an added benefit to this plan, the Customer will receive free LD minutes each month depending on the number of lines associated with the account pursuant to the table below. The benefit is granted per account.

Number of Lines	Free Minutes
2 through 5	250
6 through 10	500
11+	1,000

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(M) Certain material appearing on this page previously appeared on Original Sheet 54.3.3.

INTEREXCHANGE SERVICES

SECTION 3 - Service Offerings

3.1 IntraLata Toll Service, cont'd.

3.1.5 Optional Calling Plans

2. Business Service

C. Cox Business Solutions Calling Plan

(N)

The Cox Business Solutions Calling Plan (the "Plan") enables Business Customers who subscribe to Cox Local Service to receive reduced rates on their domestic long distance and toll free service based on the monthly call volume and the term commitment of the plan selected. No minimum usage obligations are associated with the Plan. The Customer must select Cox as their PIC and their PIC.

The Plan is available in one-, two-, three-, four-, or five-year term commitments. The term of the selected commitment will commence on the first day of the next complete billing month following the execution of the Customer Service Agreement that references this Plan.

The Plan is shared among a Business Customer's access lines that are presubscribed to Cox LD. The Plan is billed in 6-second increments and rounds up to the next highest 6-second increment for partial increments.

If the Customer terminates their Plan prior to the expiration of the selected term, or the Customer fails to meet all of the conditions under this Plan, Cox may, at its option, (i) re-rate the Customer's usage to the nearest qualifying term plan; or (ii) if terminated in the first year, re-rate the Customer's usage at the Standard Service Plan rate of \$0.10 per minute.

The Plan is an intrastate service and does not apply to the following calls, services or applications and cannot be used in conjunction with: Collect Calls; Calling Card; Calls to 555, 700, 900, 976 Services; Third Number Billed; Directory Assistance and Directory Assistance Call Completion; Repeat Call; Return Calls (per activation); Person-to-Person Calls; Intercept Call Completion; Operator Handled Calls; Three-Way Calling (per activation); Call Centers; Automatic Dialing Equipment.

Calls that originate and terminate in the State of Georgia will be assessed the following per Minute-of-Use ("MOU") rates based on cumulative minutes-of-use and term selected:

Minutes-Of-Use	1 Year Per MOU	2 Year Per MOU	3 Year Per MOU	4 Year Per MOU	5 Year Per MOU
0-249	\$0.056	\$0.054	\$0.052	\$0.050	\$0.048
250-499	\$0.050	\$0.048	\$0.046	\$0.044	\$0.042
500-999	\$0.048	\$0.046	\$0.044	\$0.042	\$0.040
1,000-2,499	\$0.046	\$0.044	\$0.042	\$0.040	\$0.038
2,500-4,999	\$0.044	\$0.042	\$0.040	\$0.038	\$0.036
5,000-9,999	\$0.042	\$0.040	\$0.038	\$0.036	\$0.034
10,000-49,999	\$0.040	\$0.038	\$0.036	\$0.034	\$0.032
50,000-99,999	\$0.037	\$0.035	\$0.033	\$0.031	\$0.029
100,000+	\$0.034	\$0.032	\$0.030	\$0.028	\$0.026

(N)

(M) Material previously appearing on this page has been moved to Section 5, Obsolete Service Offerings, located on Original Sheet 66.

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INTEREXCHANGE SERVICES

SECTION 3 - Service Offerings

3.1 IntraLata Toll Service, cont'd.

3.1.5 Optional Calling Plans

2. Business Service

D. Cox Business Enterprise Calling Plan

The Cox Business Enterprise Calling Plan (the "Plan") enables Business Customers to receive reduced rates on their domestic long distance and toll free service based on monthly call volume and the term commitment of the plan selected. No minimum usage obligations are associated with the Plan. The Plan is available to Cox Business Customers who (1) subscribe to Cox Local Service; (2) select Cox as their PIC and their LPIC; and (3) subscribe to one of the following additional Cox business services:

- Cox Business Internet;
- Cox Optical Internet service;
- Cox Metro Ethernet service;
- Cox Private Line service; or
- Cox Business Video service

The Plan is available in one-, two-, three-, four-, or five-year term commitments. The term of the selected commitment will commence on the first day of the next complete billing month following the execution of the Customer Service Agreement that references this Plan.

The Minutes-of-Use ("MOUs") are cumulative across a Business Customer's access lines that are subscribed to the Plan. The Plan is billed in 6-second increments and rounds up to the next highest 6-second increment for partial increments.

If the Customer terminates their Plan prior to the expiration of the selected term, or the Customer fails to meet all of the conditions under this Plan, Cox may, at its option, (i) re-rate the Customer's usage to the nearest qualifying term plan; or (ii) if terminated in the first year, re-rate the Customer's usage at the Standard Service Plan rate of \$0.10 per minute.

The Plan is an intrastate service and does not apply to the following calls, services or applications and cannot be used in conjunction with: Collect Calls; Calling Card; Calls to 555, 700, 900, 976 Services; Third Number Billed; Directory Assistance and Directory Assistance Call Completion; Repeat Call; Return Calls (per activation); Person-to-Person Calls; Intercept Call Completion; Operator Handled Calls; Three-Way Calling (per activation); Call Centers; Automatic Dialing Equipment.

Calls that originate and terminate in the State of Georgia will be assessed the following per MOU rates based on cumulative minutes-of-use and term selected:

Minutes-Of-Use	1 Year Per MOU	2 Year Per MOU	3 Year Per MOU	4 Year Per MOU	5 Year Per MOU
0-249	\$0.052	\$0.050	\$0.048	\$0.046	\$0.044
250-499	\$0.046	\$0.044	\$0.042	\$0.040	\$0.038
500-999	\$0.044	\$0.042	\$0.040	\$0.038	\$0.036
1,000-2,499	\$0.042	\$0.040	\$0.038	\$0.036	\$0.034
2,500-4,999	\$0.040	\$0.038	\$0.036	\$0.034	\$0.032
5,000-9,999	\$0.038	\$0.036	\$0.034	\$0.032	\$0.030
10,000-49,999	\$0.036	\$0.034	\$0.032	\$0.030	\$0.028
50,000-99,999	\$0.033	\$0.031	\$0.029	\$0.027	\$0.025
100,000+	\$0.030	\$0.028	\$0.026	\$0.024	\$0.022

(M) Material previously appearing on this page has been moved to Section 9, Obsolete Service offerings, contained on Original Sheet 67.

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INTEREXCHANGE SERVICES

SECTION 3 - Service Offerings

3.1 IntraLata Toll Service, cont'd.

3.1.6 Toll Free Service

(N)

1. Service Description

Toll-Free Service is an inbound service originating on feature group facilities, which terminate on a Business Line. This service enables the Customer to receive toll-free calls at their place of business.

- A. The Company reserves the right to require an applicant for Toll-Free Service to supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. The Company may also require that the Customer submit a new traffic forecast quarterly after service is initiated.
- B. The Company's Toll-Free Service is furnished upon condition that the Customer contracts for adequate facilities to permit the use of this service without injurious effects upon it or any service rendered by the Company. The Company may terminate or refuse to furnish the Company's Toll-Free Service to any applicant, without incurring any liability and without notice to the Customer, if the use of the service would interfere with or impair any service rendered by the Company.
- C. The Customer must obtain an adequate number of access lines for Company Toll-Free Services to handle the Customer's expected demand in order to prevent interference or impairment of this service or any other service provided by the Company considering: (1) total call volume; (2) average call duration; (3) time-of-day characteristics; and (4) peak calling period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish Company Toll-Free Service to any Customer that fails to comply with these conditions.
- D. If the Customer requests assignment of a specific Toll-Free Service telephone number, the Company may require the Customer to submit a number reservation agreement form to the Company. At no time may a Customer have more than ten (10) numbers reserved. Any reservation shall be for no more than fifteen (15) days and shall be subject to a reservation fee which will be credited to Customer's unpaid balance after the Company's Toll-Free Service has been in actual and substantial use for a consecutive sixty (60) day period.

(N)

INTEREXCHANGE SERVICES

SECTION 3 - Service Offerings

3.1 IntraLata Toll Service, cont'd.

3.1.6 Toll Free Service, cont'd.

1. Service Description, cont'd.

- E. Use of numbers: Each Company Toll-Free Service telephone number must be placed in actual and substantial use by the Customer. "Substantial use" shall mean a pattern of use that demonstrates an intent on the Customer's part to employ the number for the purpose for which it was intended; namely, to allow callers to reach the Customer, as indicated, for example, by at least 30 average monthly minutes of use or more. Any toll-free telephone number associated with the Company's Toll-Free Service that has not been placed in actual and substantial use during the first sixty (60) day period after service activation may be recovered upon written notice to the Customer. Nothing in this Section, or in any other provision of this tariff, or in any marketing materials issued by or on behalf of the Company, shall give any person, including prospective Customers who have reserved toll-free telephone numbers hereunder or Customers who subscribe to and use the Company's Toll-Free Service or their transferee or assigns, any ownership interest or proprietary right in any particular toll-free number; however, upon placing a number actually and substantially in use, as defined above, the Company's Toll-Free Service Customers do have a controlling interest in this toll-free number(s). The Company Toll-Free Service Customers may retain the use of their toll-free number assignments, even following changes in their toll-free carrier and/or Responsible Organization.
- F. If a Customer places an order for the Company to carry Customer's already existing toll-free number service, the Customer shall provide to Company the contact names, telephone number and address of the Customer's Responsible Organization (Resp. Org.). Upon subscription to the Company's Toll-Free Service, the Customer may execute a Letter of Authorization to transfer Resp. Org. responsibility of its toll-free number(s) to the Company's Resp. Org. If the Customer elects to retain a non-Company Resp. Org., the Customer must notify the Company of any changes in the Customer's Resp. Org. in writing within 48 hours of the change. The Customer is responsible for all outstanding indebtedness for services provided by a previous Resp. Org. or toll-free service carrier. The Company assumes no responsibility or liability with respect to any obligations of Customer to such previous service providers existing at the time of transfer to Company.

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INTEREXCHANGE SERVICES

SECTION 3 - Service Offerings

3.1 IntraLata Toll Service, cont'd.

3.1.6 Toll Free Service, cont'd.

1. Service Description, cont'd.

G. Subject to execution of a Resp. Org. Service Agreement between the Company and the Customer, the Company Resp. Org. will perform the function of Resp. Org. for all Company Toll-Free Service orders unless the Customer requests another Resp. Org. The Company's Resp. Org. functions include 1) search for and reservation of toll-free numbers in the SMS/800; 2) creating and maintaining the toll-free number Customer record in the SMS/800; and 3) provision of a single point of contact for trouble reporting.

- (1) Where the Company serves as the Resp. Org. for a Company Toll-Free Service Customer, the Company will, at the Customer's request, subscribe to Toll-Free Directory Listing for the toll-free number(s) assigned to the Customer. A charge for Toll-Free Directory Listings will apply as set forth in this Tariff. In the event that a Customer transfers its toll-free service to another Resp. Org., the Company shall cease to subscribe to Toll-Free Directory Listing Service on behalf of the Customer and the Customer is responsible for assuring that Toll-Free Directory Listing Service is maintained through the new Resp. Org. Customer is responsible for payment of any outstanding Toll-Free Directory Listing charges, including any unexpired portion of any minimum period applicable to such services, and the Company shall have no liability for any interruption or other delay, error, mistake, omission or other defect occurring in connection with the transfer of Toll-Free Directory Listing responsibility.
- (2) Where the Company serves as the Resp. Org. for a Company Toll-Free Service Customer, it will, at the Customer's request, subscribe to Vertical Features obtained from Local Exchange Company access tariffs. When a Company Toll-Free Service Customer uses Vertical Features obtained by Company from Local Exchange Company tariffs, a charge will apply. This charge may not be counted toward the attainment of any volume or revenue commitment and will not be discounted.
- (3) In the event that a Customer cancels its Company Toll-Free Service, the Customer may elect to retain the Company as its Resp. Org. Where the Company serves as Resp. Org. for a non-Company Toll-Free Service Customer, a charge for Resp. Org. Service will apply as set forth in this Tariff.
- (4) In the event that a Customer cancels its Company Resp. Org. or Toll-Free Service, the Customer shall be responsible for all outstanding indebtedness to the Company and any outstanding charges applicable to any services obtained by or on behalf of the Customer by Company.

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INTEREXCHANGE SERVICES

SECTION 3 - Service Offerings

3.1 IntraLata Toll Service, cont'd.

3.1.6 Toll Free Service, cont'd.

1. Service Description, cont'd.

H. It is the Customer's responsibility to provide answer supervision back to the Company point of connection even when the Company Toll-Free Service is connected to switching equipment or a Customer-provided communications system. In such case, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon delivery of the call to the Customer's switching equipment or communications system and ends upon termination of the call.

I. In accordance with FCC regulations, ANI shall only be used for billing and collection, routing, screening, and completion of the originating subscriber's call or transaction or for service directly related to the originating subscriber's call or transaction.

The ANI shall not be reused or resold without first notifying the originating telephone subscriber and obtaining affirmative consent of the subscriber for reuse or resale.

Unless the originating subscriber has given consent for the reuse or resale, any information provided shall not be used for any purpose other than:

- performing the services or transactions that are subject of the originating subscriber's call;
- ensuring network performance security, and the effectiveness of call delivery;
- compiling, using and disclosing aggregate information; and
- complying with applicable laws.

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INTEREXCHANGE SERVICES

SECTION 3 - Service Offerings

3.1 IntraLata Toll Service, cont'd.

3.1.6 Toll Free Service, cont'd.

2. Toll Free Service Termination

Customers who terminate service prior to the end of the service term as selected by Customer will be liable for a cancellation charge which shall be calculated as follows: Cox shall re-rate Customer's usage for services provided up to the date of termination by charging Customer the difference between the monthly rate for the service term selected by Customer and the rate for service applicable to the longest term plan for service the Customer could have satisfied prior to discontinuance and multiplying this difference by the number of minutes of service actually provided to Customer. All per-minute charges for each month shall be at the per-minute charge based on rate associated with Customer's highest MOU for the month. Cox bills in six-second increments and rounds up to the nearest six-second increment. If this Call Plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage as provided in this Section or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, which ever is greater.

Example: Customer signs a three-year term agreement. At the end of the eleventh month, the Customer terminates the agreement and transfers the toll-free service to another carrier. All usage to-date would be re-rated from the three-year term rate to the month-to-month rate.

Example: Customer signs three-year term agreement. At the end of the thirteenth month, the Customer terminates the agreement and transfers the toll-free service to another carrier. All usage to-date would be re-rated from the three-year rate and volume to the one-year rate and volume.

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(N)

INTEREXCHANGE SERVICES

SECTION 3 - Service Offerings

3.1 IntraLata Toll Service, cont'd.

3.1.7 Toll Free Service, cont'd.

3. Basic Service

Basic Service means Domestic Toll-Free Service established on the Company network providing termination for a call originated in the continental United States to a single Customer location either through switched or dedicated access. Nationwide Directory Assistance is a component of Basic Service.

A. Toll-Free Service Rates and Charges

The Toll-Free Number Charge applies to Basic Toll-Free Service. Domestic calls originating within the United States are billed in 6-second increments with a 6-second minimum. All calls originated from Canada, Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum.

Change Charge:

Per-change	\$4.50
Per-Minute Charge	\$0.15
Per Number Charge, per month:	\$5.00 ¹

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B. Toll-Free Directory Listing Service Rates and Charges

Toll-Free Directory Listing Service provides the Toll-Free Customer with a listing in the nationwide Toll-Free dial up directory maintained by AT&T.

Non-Recurring Charge, per number	\$35.00
Expedite Request, per request	\$50.00
Record Change Charge, per change	\$35.00
Monthly Recurring Charge, per number	\$14.50

¹ Maximum of \$25.00 per month.

INTEREXCHANGE SERVICES

SECTION 3 - Service Offerings

3.1 IntraLata Toll Service, cont'd.

3.1.6 Toll Free Service

4. Toll Free Call Plans

Cox Toll Free Solutions¹

The Cox Toll-Free Solutions call plan provides Business Customers with a switched inbound toll free call plan. Business Customers will select from a one-, two-, three- or five-year term call plan. The plan covers the 48 contiguous states. Calls from Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of \$0.10 per-minute. Calls from Canada will be assessed at the rate of \$.08 per minute. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate and intrastate usage, excluding minutes from Canada, Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Domestic calls originating within the United States are billed in 6-second increments and rounded up to the next highest increment. All calls originated from Canada, Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum.

Calls that originate and terminate in the State of Rhode Island will be assessed the following per-minute rate based on cumulative MOU's and term selected:

Minutes-Of-Use	1 Year	2 Year	3 or 5 Year
0-249	\$0.03	\$0.03	\$0.03
250-499	\$0.03	\$0.03	\$0.03
500-999	\$0.03	\$0.03	\$0.03
1,000-2,499	\$0.03	\$0.03	\$0.03
2,500-4,999	\$0.03	\$0.03	\$0.03
5,000-9,999	\$0.03	\$0.03	\$0.03
10,000-49,999	\$0.03	\$0.03	\$0.03
50,000-99,999	\$0.03	\$0.03	\$0.03
100,000+	\$0.03	\$0.03	\$0.03

(N)

(N)

¹ Intrastate pricing for all Solutions call plans.

INTEREXCHANGE SERVICES

SECTION 3 - Service Offerings

3.1 IntraLata Toll Service, cont'd.

3.1.6 Toll Free Service

4. Toll Free Call Plans

Cox Toll-Free Enterprise¹

The Cox Toll-Free Enterprise call plan provides Business Customers with a switched inbound toll free call plan. Business Customers will select from a one-, two- or three/five-year term call plan. The call plan is available to new and existing customers that select Cox Local, Cox Long Distance (both PIC and LPIC) and Cox Affiliated Company's high-speed Internet service. The plan covers the 48 contiguous states. Calls from Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of \$0.10 per-minute. Calls from Canada will be assessed at the rate of \$.08 per minute. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate and intrastate usage, excluding minutes from Canada, Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Domestic calls originating within the United States are billed in 6-second increments and rounded up to the next highest increment. All calls originated from Canada, Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum.

Calls that originate and terminate in the State of Rhode Island will be assessed the following per-minute rate based on cumulative MOU's and term selected:

Minutes-Of-Use	1 Year	2 Year	3 or 5 Year
0-249	\$0.03	\$0.03	\$0.03
250-499	\$0.03	\$0.03	\$0.03
500-999	\$0.03	\$0.03	\$0.03
1,000-2,499	\$0.03	\$0.03	\$0.03
2,500-4,999	\$0.03	\$0.03	\$0.03
5,000-9,999	\$0.03	\$0.03	\$0.03
10,000-49,999	\$0.03	\$0.03	\$0.03
50,000-99,999	\$0.03	\$0.03	\$0.03
100,000+	\$0.03	\$0.03	\$0.03

¹ Intrastate pricing for all Enterprise call plans.

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(N)

INTEREXCHANGE SERVICES

SECTION 3 – Service Offerings

3.2 Directory Assistance

A Customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator.

3.2.1 Charges for Directory Assistance Calls:

Residential: \$0.76, per call, per month
Business: \$1.25, per call, per month

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The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

3.2.2 Customers with multiple-line residence service shall be allowed two additional calls per month or four additional Directory Assistance listings (whichever is used first) per line. Call allowances are not applicable to business class of service.

3.2.3 A credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut-off during the call; or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative.

3.2.4 Charges for Directory Assistance (DA) are not applicable to calls placed from Customers whose physical, visual, mental or reading disabilities prevent them from using the telephone or the directory. The method of exempting those disabled Customers shall be via the completion of an exemption form supplied by the Company and the Company's acceptance of that form. The exemption for disabled Customers includes sent-paid calls from the Customers' local exchange service. Third number billing of DA calls to the disabled Customers' local exchange service are not exempt.

3.2.5 Charges for Directory Assistance Service are not applicable to calls placed from Hospitals.

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INTEREXCHANGE SERVICES

SECTION 3 – Service Offerings

3.3 Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. In addition to the rates specified in Section 3.1, surcharges as specified in Section 3.3.1 will apply:

Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Calling Cards: Provides the Customer with the capability to place a call using a calling card of an Interexchange Carrier with or without the assistance of an operator.

Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the carrier. The call may be billed to the called party.

Station to Station: Calls complete with the assistance of an operator to a particular Station. The call may be billed to the called party.

General Assistance: The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800/888 telephone numbers, but does not request the operator to complete the call.

INTEREXCHANGE SERVICES

SECTION 3 – Service Offerings

3.3 Operator Assistance, cont'd.

3.3.1 Operator Assisted Surcharges

The following surcharges apply to Operator Assisted calls:

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	Residential	Business
Per Minute-of-Use	0.35	0.35
Per Call		
Calling Card, Customer dialed	N/C	N/C
Calling Card, Operator dialed	\$2.00	\$2.00
Collect Calling, Customer dialed	\$4.00	\$4.00
Collect Calling, Operator dialed	\$4.00	\$4.00
General Assistance	N/C	N/C
Person-to-Person, Customer dialed	\$5.00	\$5.00
Person-to-Person, Operator dialed	\$5.00	\$5.00
Station-to-Station, Operator dialed	\$3.00	\$3.00
Third Number Billing, Customer dialed	\$4.00	\$4.00
Third Number Billing, Operator dialed	\$4.00	\$4.00

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Local Operator Assistance charges will not apply where a Company provided Operator is requested to establish Local calls from Customers whose physical or visual disabilities prevent them from completing the call direct.

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(M) Moved from 5th Revised Sheet 53.

INTEREXCHANGE SERVICES

SECTION 4 - Miscellaneous Service Offerings

4.1 Bundled Services Packages

(M) Material previously appearing on this sheet has been moved to Original Sheet 70.

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INTEREXCHANGE SERVICES

SECTION 4 - Miscellaneous Service Offerings

(T)

4.1 Bundled Services Packages, cont'd.

4.1.1 Residential Bundled Services Packages, cont'd.

2. Cox Unlimited Connection^(sm) Package with Solutions¹

Where facilities and operating conditions permit, the Cox Unlimited Connection^(sm) Package will be offered to Residential Customers. The Cox Unlimited Connection^(sm) Package is a bundled package of local² and long distance telephone services. The Package includes one flat-rate Residential local access line, the Solutions Feature Package², unlimited Residential minutes of direct-dialed long distance service, and Voice Mail.²

The following products and services are included in the package:

- One flat-rate Residential² local access line;
- The Solutions Feature Package²;
- Unlimited Residential² minutes of direct-dialed Interstate² and Intrastate long distance service
- Voice Mail²

Rates and Charges

Monthly Recurring Charges³

Non-Recurring Charges³

¹ Multi-product discounts will apply as follows: Central Florida Customers shall receive a \$5 discount for each 2-product service subscription; or \$10 discount for each 3-product service subscription of the Cox Affiliated Company's high-speed internet access² and/or Cable² Service. For data services this would include Preferred or Premier Service, and for Cable Service, this would include Expanded Video or better. Gulf Coast Customers shall receive a \$5.60 discount for each 2-product service subscription; or \$11.20 discount for each 3-product service subscription of the Cox Affiliated Company's high-speed internet access² and/or Cable² Service. For data services this would include Preferred or Premier Service, and for Cable Service, this would include Limited and Expanded Video or better. The 3-product discounts as outlined above will not apply for Customers who are already receiving video service through a bulk arrangement.

² Unregulated services under this Tariff. Local Exchange Service is contained in Cox's Florida Price List No.1 and are not regulated under this Tariff.

³ Rates and Charges for the Cox Unlimited Connection^(sm) Package are reflected in Section 7.3.1.2 of Cox's Florida Price List No.1, Local Exchange Services.*

* Unregulated services under this Tariff.

INTEREXCHANGE SERVICES

SECTION 4 - Miscellaneous Service Offerings

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4.1 Bundled Services Packages, cont'd.

4.1.1 Residential Bundled Services Packages, cont'd.

INTEREXCHANGE SERVICES

SECTION 4 - Miscellaneous Service Offerings

(T)

4.1 Bundled Services Packages, cont'd.

4.1.2 Business Bundled Services Packages, cont'd.

1. Cox Business Unlimited Calling Package

The Cox Business Unlimited Calling Package is an optional calling plan which includes unlimited voice usage of existing tariffed local¹ (flat rate usage) and intrastate long distance usage for a flat monthly rate. The Cox Business Unlimited Calling Package will be offered to Business Customers where facilities exist and operating conditions permit.

A. Eligibility

The Cox Business Unlimited Calling package is available to eligible Business Customers, ordering Business Lines or Centrex Package, who subscribe to ten (10) or fewer Company lines (voice grade or voice grade equivalent) when the service is initiated.

B. Terms and Conditions

1. The Customer must select Cox as the carrier of choice for both PIC and LPIC elections for each Business Line or Centrex Package subscribed to under this Package.
2. The Customer may subscribe to a maximum of ten (10) unlimited calling lines.
3. The Cox Business Unlimited Calling Package's Monthly Recurring Charge will apply in addition to and does not include the Business Line rate; Centrex Package rate; or ExIT rate, fees and taxes, and will be billed in advance.

¹ Local Exchange Service is contained in Cox' FL PSC Price List No. 1 and is not regulated under this tariff.

INTEREXCHANGE SERVICES

SECTION 4 - Miscellaneous Service Offerings

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4.1 Bundled Services Packages, cont'd.

4.1.2 Business Bundled Services Packages, cont'd.

1. Cox Business Unlimited Calling Package, cont'd.

B. Terms and Conditions, cont'd.

4. The unlimited toll minutes included in this package:
- a. shall apply exclusively to direct-dialed calls made from the line subject to this package,
 - b. have no cash value for refund purposes,
 - c. are not transferable or assignable,
 - d. shall not apply toward any of the following:

- 555, 700, 900 and 976 Services
- Calling Cards
- Collect Calls
- Credit Card Calls
- Directory Assistance
- Directory Assistance Call Completion
- Emergency Interrupt
- Intercept Call Completion
- Person-to-Person Calls
- Repeat Calls, Return Calls
- Third Party Billed
- Three-way Calling
- Toll-Free Service
- All other Operator Assisted Calls

(D)

Cox reserves the right to terminate a Customer's Cox Business Unlimited Calling Package for use that would cause harm to the network, other customers, Company, and violations of the terms and conditions of this offer.

INTEREXCHANGE SERVICES

SECTION 4 - Miscellaneous Service Offerings

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4.1 Bundled Services Packages, cont'd.

4.1.2 Business Bundled Services Packages, cont'd.

1. Cox Business Unlimited Calling Package, cont'd.

B. Terms and Conditions, cont'd.

5. The Cox Business Unlimited Calling Package applies to voice grade traffic only. Cox reserves the right to terminate a Customer's Unlimited Local Usage¹ and Intrastate Long Distance for Business plan for use with inappropriate non-voice traffic or violation of this tariff. It shall be the responsibility of the Customer to demonstrate to the Company that the usage is not in violation of the usage restrictions specified herein. Usage restrictions apply and may not be used in conjunction with the following:

(T)

- Business Trunks
- Ground start line or trunks
- ISDN services (ISDN Basic Rate or Primary Rate Services)
- PBX/PABX/EABX services
- PBX trunks
- Pay Telephone Lines
- Remote Call Forwarding Service

6. Rates and Charges

Monthly Recurring Charge*

\$20.00

*This charge does not include the Cox Business Line or Cox Centrex package rates.

¹ Local Exchange Service is contained in Cox' FL Price List No. 1 and is not regulated under this tariff.

INTEREXCHANGE SERVICES

SECTION 4 - Miscellaneous Service Offerings

(T)

4.1 Bundled Services Packages, cont'd.

4.1.2 Business Bundled Services Packages, cont'd.

2. Cox Office Solutions Pak

The Cox Office Solutions Pak offers Business Customers a bundled package term plan of one, two and three year commitment. The package combines telephony services and the Cox-Affiliated Company's service for high-speed internet access. The services provided with this plan are:

- two (2) flat-rate business access lines,
- four (4) custom calling features per line from a select group of features as defined in B, Customer Calling Features, following,
- a block of 200 minutes¹ per line of interstate and intrastate long distance calls, and
- the Cox-Affiliated Company's high-speed internet access service¹.

A. Business Access Lines

Business Customers that subscribe to the package will receive two (2) flat-rate business access lines. Additional lines requested by the Customer will be billed at the standard tariffed rate for business service.

B. Custom Calling Features

Business Customers that subscribe to the package will be offered four (4) features from the list below. Each line in the bundle will be provisioned with the same set of services. If voice mail is selected, two custom calling features used with voice mail, Call Forward – Busy and Call Forward – No Answer, are required features to enable voice mail to function properly:

Call Forward	Three-Way Calling
Call Forward – Busy	Call Transfer
Call Forward – No Answer	Caller ID
Call Waiting	Voice Mail

¹ Unregulated services under this Tariff.

INTEREXCHANGE SERVICES

SECTION 4 - Miscellaneous Service Offerings

(T)

4.1 Bundled Services Packages, cont'd.

4.1.2 Business Bundled Services Packages, cont'd.

2. Cox Office Solutions Pak

C. 200 Minutes of Long Distance¹

The package includes a block of 200 minutes of interstate and intrastate long distance. The block of 200 minutes is associated with each Customer Account and will be pooled among the lines in the account. Any remaining minutes at the end of the billing period will be cancelled. The minutes will not rollover to the next month. Interstate calls in excess of the 200-minute block will be billed at **7** cents per minute. Intrastate calls will be billed at 10 cents per minute.

D. High-Speed Internet Access¹

The package also includes Cox Business Internet cable modem service from the Cox-Affiliated Company.

E. Rates and Charges^{2,3}

Monthly Recurring Charges: \$90.90

¹ Unregulated service under this Tariff.

² Additional charges will apply for Internet Access and will vary depending on bandwidth ordered.

³ Installation charges are not included in this rate and will be charged as applicable.

INTEREXCHANGE SERVICES

SECTION 5 - Obsolete Service Offerings

5.1 IntraLata Toll Service, cont'd.

5.1.1 Optional Calling Plans

1. Business Service

A. Cox Switched LD Solutions III

Cox Switched LD Solutions III is a one-, two-, three- or five-year term long distance direct dialed Business call plan. The call plan is available to new and existing Business Customers that choose Cox Local and Long Distance, both PIC and LPIC. The plan covers the 48 contiguous states. Calls to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of \$0.10 per-minute. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate and intrastate usage, except for toll minutes to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Domestic calls terminating in the 50 states and the District of Columbia will be billed in 6-second increments and rounded up to the next highest increment. All calls terminating in Canada, Puerto Rico and US Virgin Islands will be billed in 6-second increments with a 30-second minimum.

If the plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth above, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the default rate of \$.10/minute will be used to re-rate all usage charges up to the termination date.

Calls that originate and terminate in the State of Florida will be assessed the following per-minute rate based on cumulative MOU's and term selected:

Minutes-Of-Use	1 Year	2 Year	3 or 5 Year
0-249	\$0.075	\$0.068	\$0.063
250-499	\$0.073	\$0.067	\$0.062
500-999	\$0.071	\$0.066	\$0.061
1,000-2,499	\$0.069	\$0.065	\$0.061
2,500-4,999	\$0.065	\$0.061	\$0.057
5,000-9,999	\$0.059	\$0.056	\$0.052
10,000-49,999	\$0.058	\$0.055	\$0.051
50,000-99,999	\$0.056	\$0.053	\$0.049
100,000+	\$0.054	\$0.051	\$0.047

(M) Material appearing on this sheet previously appeared on 2nd Revised Sheet 54.4.

INTEREXCHANGE SERVICES

SECTION 5 - Obsolete Service Offerings

5.1 IntraLata Toll Service, cont'd.

5.1.1 Optional Calling Plans

(T)

1. Business Service

B. Cox Switched LD Enterprise III

Cox Switched LD Enterprise III is a one-, two-, three- or five-year term direct dialed long distance Business call plan. The call plan is available to new and existing Business Customers that select Cox Local, Cox Long Distance (both PIC and LPIC) and Cox Affiliated Company's high-speed Internet service. The plan covers the 48 contiguous states. Calls to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of \$0.10 per minute. All minutes-of-use (MOU) charges will be assessed based on the cumulative minutes of interstate and intrastate usage, except for toll minutes to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Domestic calls terminating in the United States are billed in 6-second increments and rounded up to the next highest increment. All calls to Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum.

If the plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth above, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the default rate of \$.10 per minute will be used to re-rate all usage charges up to the termination date.

Calls that originate and terminate in the State of Florida will be assessed the following per-minute rate based on cumulative MOU's and term selected:

Minutes-Of-Use	1 Year	2 Year	3 or 5 Year
0-249	\$0.068	\$0.061	\$0.057
250-499	\$0.066	\$0.060	\$0.056
500-999	\$0.064	\$0.059	\$0.055
1,000-2,499	\$0.062	\$0.059	\$0.055
2,500-4,999	\$0.059	\$0.055	\$0.051
5,000-9,999	\$0.053	\$0.050	\$0.047
10,000-49,999	\$0.052	\$0.050	\$0.046
50,000-99,999	\$0.050	\$0.049	\$0.044
100,000+	\$0.049	\$0.046	\$0.042

INTEREXCHANGE SERVICES

SECTION 5 - Obsolete Service Offerings

5.1 IntraLata Toll Service, cont'd.

5.1.1. Optional Calling Plans

2. Residential Service

A. Unlimited Florida Calling Plan

This optional calling plan will provide Cox Residential Customers in the Central Florida service area with a competitively priced alternative to the Cox standard long distance service. The optional calling plan will be available to new and existing customers who choose Cox Long Distance for both PIC and LPIC. The plan includes one local exchange service line* and unlimited statewide direct-dialed calling that originate and terminate within the state for a flat monthly rate of **\$16.95**. This plan is not available to customers subscribing to the Unlimited Connection or the Cox Connection 100 Service package reflected in Section 4.1 of this Price List.

Cox Unlimited Florida Calling Plan is not intended for placing business use.

(M)

(I)

(M) Material appearing on this sheet previously appeared on 3rd Revised Sheet 54.

(M)

INTEREXCHANGE SERVICES

SECTION 5 - Obsolete Service Offerings

5.1 IntraLata Toll Service, cont'd.

5.1.1 Optional Calling Plans

2. Residential Service

B.. Nationwide 1,000 Minute Call Plan (with Solutions)¹

(N)

1. General

Where facilities exist and operating conditions permit, the Cox Nationwide 1,000 Minute Call Plan offers Residential Customers in Company's service area a 1,000 minute pack of intrastate and interstate direct-dialed toll minutes subject to the conditions below.

2. Eligibility

Residential Customers in Company's service area who subscribe to:

- a. One flat-rated Residential Access Line,
- b. Solutions Package,
- c. Cox Long Distance for both the intra- and inter-LATA toll services, and
- d. Voice Mail.

3. Terms and Conditions

- a. The applicable monthly recurring charge for the Cox Nationwide 1,000 Minute Call Plan will be billed in advance in accordance with this tariff as applicable to the payment of recurring charges for local exchange service.
- b. A Customer will automatically be enrolled in the Cox Simply Five Call Plan for any minutes over the 1,000 minute threshold. Minutes under this plan will be billed at 5 cents per minute and partial minutes will be rounded up to the next whole minute.
- c. The toll calls under this plan are direct-dialed from the customer's designated line to any destination within the 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam, CNMI, and American Samoa.
- d. The intraLATA and interLATA toll minutes included in this plan (1) shall apply exclusively to direct-dialed calls, (2) have no cash value for refund purposes, (3) are not transferable or assignable, and (4) shall not apply to operator-assisted, collect calls, calls billed to a third party or credit cards, calls to directory assistance, or calls made through per-use feature activation.
- e. For additional rates, terms, and conditions specific to interstate interLATA toll usage, refer to the Customer Services Agreement at <http://www.cox.com/telephone/customerservicesagreement.asp>.

4. Rates and Charges

Monthly Recurring charge: \$18.73

(N)

¹ Effective March 2, 2011 this service is no longer available to new customers. Customer's previously subscribing to this service will be grandfathered at current terms, conditions and rates reflected on this sheet.

INTEREXCHANGE SERVICES

SECTION 5 - Obsolete Service Offerings

5.1 IntraLata Toll Service, cont'd.

5.1.1 Optional Calling Plans

2. Residential Service

C. Cox Connection 100 Package

Where facilities and operating conditions permit, the Connection-100 Package will be offered to Residential¹ Customers. The Cox Connection-100 Package is a bundled package of local¹ and long distance telephone services. The Package includes one flat-rate Residential local access line¹; the Solutions Feature Package¹; 100 minutes of direct-dialed long distance service; the Simply Five Savings Plan and Voice Mail.¹ The eligibility condition of the Simply Five Savings Plan requires that the Customer select Cox long distance for both PIC and LPIC elections.

The following products and services are included in the Connection-100 Package:

- One (1) flat-rate Residential¹ local access line;
- The Solutions Feature Package¹;
- 100 minutes of direct-dialed interstate¹ and intrastate long distance service – additional minutes are at five cents per minute;
- The monthly recurring charge for the Simply Five savings Plan is waived, and
- Voice Mail¹

Rates and Charges

Monthly Recurring Charges²
Non-Recurring Charges²

(M) Material appearing on this sheet previously appeared on Original Sheet 58.

(M)

(M)

¹ Unregulated Services under this Tariff.

² Rates and Charges for the Cox Connection 100 Package are reflected in Section 7.3.1.1 of Cox's Florida Price List No.1, Local Exchange Services.¹