

Cox California Telcom, L.L.C.  
dba Cox Communications  
dba Cox Business Services  
5159 Federal Blvd.  
San Diego, California 92105

Schedule Cal. P.U.C. C-1

First Revised Cal. P.U.C. Sheet No. 1-T

TARIFF SCHEDULE  
APPLICABLE TO  
INTERLATA SERVICE WITHIN  
THE STATE OF CALIFORNIA  
ISSUED BY  
COX CALIFORNIA TELCOM, L.L.C.  
dba COX COMMUNICATIONS  
dba COX BUSINESS SERVICES

Advice Letter No. 91

Issued By: Martin Corcoran  
Director, Tariff Development  
1400 Lake Hearn Drive  
Atlanta, GA 30319

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Decision No. \_\_\_\_\_

Resolution No: \_\_\_\_\_

**CHECK SHEET**

Current sheets in this tariff are as follows:

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
1-T	First Revised	11.2-T	Original
2-T	<b>Thirty-Second</b> Revised	11.3-T	Second Revised
3-T	Sixth Revised	11.4-T	Second Revised
4-T	Third Revised	11.5-T	First Revised
4.1-T	First Revised	11.6-T	Original
4.2-T	First Revised	11.7-T	Original
4.3-T	First Revised	11.8-T	Second Revised
4.4-T	Third Revised	12-T	Fourth Revised
5-T	Second Revised	12.1-T	Original
6-T	Second Revised	13-T	Second Revised
7-T	Second Revised	14-T	Second Revised
8-T	First Revised	15-T	First Revised
9-T	<b>Eleventh</b> Revised	16-T	First Revised
9.1-T	Second Revised	17-T	First Revised
9.2-T	Third Revised	18-T	First Revised
9.3-T	Original	19-T	Original
9.4-T	Original	20-T	Original
9.5-T	Original	21-T	Original
9.6-T	Original	22-T	Original
9.7-T	Original	23-T	Original
10-T	Seventh Revised	24-T	Original
10.1-T	Fourth Revised	25-T	Original
10.2-T	Third Revised	26-T	Original
11-T	Fifth Revised		
11.1-T	Fourth Revised		

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(N)

1. **SERVICE OFFERINGS**

1.1 **1+ DIALING**

The customer utilizes "1+" dialing, or "101XXXX" dialing followed by "1 + ten digits" for interLATA calls, or dials "101XXXX" followed by "1 + 7 digits" or "1 + 10 digits" for intraLATA calls.

1.2 **CALLING CARDS**

The Customer utilizes an 11-digit "800" access number established by Cox to access a terminal. Upon receiving a second dialtone, the Customer uses push-button dialing to enter an identification code assigned by the Company, followed by the ten-digit number of the called party.

1.3 **800 SERVICE (TOLL FREE)**

1. Service Description

Toll-Free Service is an inbound service originating on feature group facilities, which terminate on a Business Line. This service enables the Customer to receive toll-free calls at their place of business.

- A) The Company reserves the right to require an applicant for Toll-Free Service to supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. The Company may also require that the Customer submit a new traffic forecast quarterly after service is initiated.
- B) The Company's Toll-Free Service is furnished upon condition that the Customer contracts for adequate facilities to permit the use of this service without injurious effects upon it or any service rendered by the Company. The Company may terminate or refuse to furnish the Company's Toll-Free Service to any applicant, without incurring any liability and without notice to the Customer, if the use of the service would interfere with or impair any service rendered by the Company.

1. **SERVICE OFFERINGS (CONTINUED)**

1.3 **800 SERVICE (TOLL FREE) (CONTINUED)**

1. Service Description (continued)

C) The Customer must obtain an adequate number of access lines for Company Toll-Free Services to handle the Customer's expected demand in order to prevent interference or impairment of this service or any other service provided by the Company considering: (1) total call volume; (2) average call duration; (3) time-of-day characteristics; and (4) peak calling period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish Company Toll-Free Service to any Customer that fails to comply with these conditions.

D) If the Customer requests assignment of a specific Toll-Free Service telephone number, the Company may require the Customer to submit a number reservation agreement form to the Company. At no time may a Customer have more than ten (10) numbers reserved. Any reservation shall be for no more than fifteen (15) days and shall be subject to a reservation fee which will be credited to Customer's unpaid balance after the Company's Toll-Free Service has been in actual and substantial use for a consecutive sixty (60) day period.

E) Use of numbers: Each Company Toll-Free Service telephone number must be placed in actual and substantial use by the Customer. "Substantial use" shall mean a pattern of use that demonstrates an intent on the Customer's part to employ the number for the purpose for which it was intended; namely, to allow callers to reach the Customer, as indicated, for example, by at least 30 average monthly minutes of use or more. Any toll-free telephone number associated with the Company's Toll-Free Service that has not been placed in actual and substantial use during the first sixty (60) day period after service activation may be recovered upon written notice to the Customer. Nothing in this Section, or in any other provision of this tariff, or in any marketing materials issued by or on behalf of the Company, shall give any person, including prospective Customers who have reserved toll-free telephone numbers hereunder or Customers who subscribe to and use the Company's Toll-Free Service or their transferee or assigns, any ownership interest or proprietary right in any particular toll-free number; however, upon placing a number actually and substantially in use, as defined above, the Company's Toll-Free Service Customers do have a controlling interest in this toll-free number(s). The Company Toll-Free Service Customers may retain the use of their toll-free number assignments, even following changes in their toll-free carrier and/or Responsible Organization.

1. **SERVICE OFFERINGS (CONTINUED)**

1.3 **800 SERVICE (TOLL FREE) (CONTINUED)**

1. Service Description (continued)

F) If a Customer places an order for the Company to carry Customer's already existing toll-free number service, the Customer shall provide to Company the contact names, telephone number and address of the Customer's Responsible Organization (Resp. Org.). Upon subscription to the Company's Toll-Free Service, the Customer may execute a Letter of Authorization to transfer Resp. Org. responsibility of its toll-free number(s) to the Company's Resp. Org. If the Customer elects to retain a non-Company Resp. Org., the Customer must notify the Company of any changes in the Customer's Resp. Org. in writing within 48 hours of the change. The Customer is responsible for all outstanding indebtedness for services provided by a previous Resp. Org. or toll-free service carrier. The Company assumes no responsibility or liability with respect to any obligations of Customer to such previous service providers existing at the time of transfer to Company.

G) Subject to execution of a Resp. Org. Service Agreement between the Company and the Customer, the Company Resp. Org. will perform the function of Resp. Org. for all Company Toll-Free Service orders unless the Customer requests another Resp. Org. The Company's Resp. Org. functions include 1) search for and reservation of toll-free numbers in the SMS/800; 2) creating and maintaining the toll-free number Customer record in the SMS/800; and 3) provision of a single point of contact for trouble reporting.

(1) Where the Company serves as the Resp. Org. for a Company Toll-Free Service Customer, the Company will, at the Customer's request, subscribe to Toll-Free Directory Listing for the toll-free number(s) assigned to the Customer. A charge for Toll-Free Directory Listings will apply as set forth in this Tariff. In the event that a Customer transfers its toll-free service to another Resp. Org., the Company shall cease to subscribe to Toll-Free Directory Listing Service on behalf of the Customer and the Customer is responsible for assuring that Toll-Free Directory Listing Service is maintained through the new Resp. Org. Customer is responsible for payment of any outstanding Toll-Free Directory Listing charges, including any unexpired portion of any minimum period applicable to such services, and the Company shall have no liability for any interruption or other delay, error, mistake, omission or other defect occurring in connection with the transfer of Toll-Free Directory Listing responsibility.

1. SERVICE OFFERINGS (CONTINUED)

1.3 800 SERVICE (TOLL FREE) (CONTINUED)

1. Service Description (continued)

(2) Where the Company serves as the Resp. Org. for a Company Toll-Free Service Customer, it will, at the Customer's request, subscribe to Vertical Features obtained from Local Exchange Company access tariffs. When a Company Toll-Free Service Customer uses Vertical Features obtained by Company from Local Exchange Company tariffs, a charge will apply. This charge may not be counted toward the attainment of any volume or revenue commitment and will not be discounted.

(3) In the event that a Customer cancels its Company Toll-Free Service, the Customer may elect to retain the Company as its Resp. Org. Where the Company serves as Resp. Org. for a non-Company Toll-Free Service Customer, a charge for Resp. Org. Service will apply as set forth in this Tariff.

(4) In the event that a Customer cancels its Company Resp. Org. or Toll-Free Service, the Customer shall be responsible for all outstanding indebtedness to the Company and any outstanding charges applicable to any services obtained by or on behalf of the Customer by Company.

H) It is the Customer's responsibility to provide answer supervision back to the Company point of connection even when the Company Toll-Free Service is connected to switching equipment or a Customer-provided communications system. In such case, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon delivery of the call to the Customer's switching equipment or communications system and ends upon termination of the call.

1. **SERVICE OFFERINGS (CONTINUED)**

1.3 **800 SERVICE (TOLL FREE) (CONTINUED)**

1. Service Description (continued)

l) In accordance with FCC regulations, ANI shall only be used for billing and collection, routing, screening, and completion of the originating subscriber's call or transaction or for service directly related to the originating subscriber's call or transaction.

The ANI shall not be reused or resold without first notifying the originating telephone subscriber and obtaining affirmative consent of the subscriber for reuse or resale.

Unless the originating subscriber has given consent for the reuse or resale, any information provided shall not be used for any purpose other than:

- performing the services or transactions that are subject of the originating subscriber's call;
- ensuring network performance security, and the effectiveness of call delivery;
- compiling, using and disclosing aggregate information; and
- complying with applicable laws.

2. Toll Free Service Termination

Customers who terminate service prior to the end of the selected service term, but after expiration of the 30-day right of rescission period pursuant to GO 168 Rule 3(f), will be liable for a cancellation charge which shall be calculated as follows: Cox shall re-rate Customer's usage for services provided up to the date of termination by charging Customer the difference between the monthly rate for the service term selected by Customer and the rate for service applicable to the longest term plan for service the Customer could have satisfied prior to discontinuance and multiplying this difference by the number of minutes of service actually provided to Customer. All per-minute charges for each month shall be at the per-minute charge based on rate associated with Customer's highest MOU for the month. Cox bills in six-second increments and rounds up to the nearest six-second increment. If this Call Plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage as provided in this Section or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, which ever is greater. (T) (T)

Example: Customer signs a three-year term agreement. At the end of the eleventh month, the Customer terminates the agreement and transfers the toll-free service to another carrier. All usage to-date would be re-rated from the three-year term rate to the month-to-month rate.

Example: Customer signs three-year term agreement. At the end of the thirteenth month, the Customer terminates the agreement and transfers the toll-free service to another carrier. All usage to-date would be re-rated from the three-year rate and volume to the one-year rate and volume.



1. SERVICE OFFERINGS (Continued)

1.4 RESERVED

Cox California Telcom, L.L.C.  
dba Cox Communications  
dba Cox Business Services  
5159 Federal Blvd.  
San Diego, California 92105

Schedule Cal. P.U.C. C-1

Second Revised Cal. P.U.C. Sheet No. 6-T

1. SERVICE OFFERINGS (Continued)

1.4 RESERVED

Advice Letter No. 91

Issued By: Martin Corcoran  
Director, Tariff Development  
1400 Lake Hearn Drive  
Atlanta, GA 30319

Date Filed: November 21, 2001  
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Resolution No: \_\_\_\_\_

1. SERVICE OFFERINGS (Continued)

1.4 RESERVED

1.5 RESERVED

1. SERVICE OFFERINGS (Continued)

1.6 SPECIALIZED PRICING ARRANGEMENTS

Customized service packages and competitive pricing packages at negotiated rates may be furnished on a case-by-case basis in response to requests by Customers to the Company for proposals or for competitive bids. Service offered under this tariff provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis.

**2 INTERLATA RATES**

**2.1 1+ DIALING**

Cox will charge a flat rate per minute without regard to mileage for **residential** calls that originate and terminate in California as follows:

	<u>Day</u>	<u>Evening</u>	<u>Weekend</u>	
Rate per Minute*	\$ .18	\$ .18	\$ .18	(I)

Cox will charge a flat rate per unit without regard to mileage for **business** calls originating and terminating in California as follows:

	<u>Day</u>	<u>Evening</u>	<u>Weekend</u>	
18 Second Initial Period*	\$ .045	\$ .045	\$ .045	(C)
6 Second Add'l Period*	\$ .015	\$ .015	\$ .015	(C)

**2.1.1 Call Plan Option**

**Business Nickel**

Business Customers who meet certain minimum billing requirements will be eligible to participate in the Nickel Advantage Plan, the Company's interstate calling plans, Cox LD Solutions III and Cox LD Enterprise III, and will receive the following reduced rates for calls originating and terminating in California as follows:

	Day	Evening	Weekend
18 Second Initial Period*	\$ .015	\$ .015	\$ .015
6 Second Add'l Period*	\$ .005	\$ .005	\$ .005

**Simply Five Savings Plan**

This optional calling plan will provide Cox Residential Customers a competitively price alternative choice to Cox standard long distance plan. The optional calling plan will be available to new and existing customers who choose Cox Long Distance for both PIC and LPIC. The plan includes all 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI. The plan is a flat \$0.05 per minute all day, every day on direct dialed intrastate and interstate calls with a monthly recurring charge (MRC) of \$4.95. The MRC will be waived for Customers who subscribe to either Control Plus or Solutions feature packages, and/or subscribe to both cable and high-speed data services offered by the Cox Affiliated Company.

**Cox U.S. 500 Savings Plan**

This optional residential long distance calling plan provides Cox Customers a competitively price alternative for substantial users of long distance service. The optional calling plan is available to new and existing customers who select Cox Local and Cox Long Distance, both PIC and LPIC. The plan includes calls to all 50 states, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands. The plan has a monthly recurring charge of \$25.00, which includes up to 500 minutes of intrastate and interstate usage. Additional minutes over the included 500 will be assessed \$0.05 per minute all day, everyday on direct dialed calls.

\* Day: 8:00 a.m. to but not including 5:00 p.m.  
 Evening: 5:00 p.m. to but not including 11:00 p.m.  
 Weekend: 11:00 p.m. to but not including 8:00 a.m.  
 Saturdays, Sundays and Holidays

2. INTERLATA RATES

2.1.1 Optional Calling Plans, cont'd.

**The Business Nickel Call Plan**

This Business call plan provides Cox Business Customers a competitively priced alternative to the standard long distance plan. The call plan is available to new and existing customers who choose Cox Long Distance for both PIC and LPIC. The plan is a flat \$0.05 per-minute all day, every day on direct dialed intrastate calls with no monthly recurring charge and billed on six-second increments. Additionally, there is a corresponding interstate call plan that includes state-to-state calls to all 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI. As an added benefit to this plan, the Customer will receive free LD minutes each month depending on the number of lines associated with the account pursuant to the table below. The benefit is per account.

Number of Lines	Free Minutes
2 through 5	250
6 through 10	500
11+	1,000

(N/L)  
 ↑  
 (L)  
 ↓  
 (N)

**CBS Minute Pack 100**

This optional long distance call plan provides Cox Business Customers a block of 100 minutes of direct dialed intrastate and interstate long distance service. The block of 100 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 100-minute block will be billed at \$.07 per minute in whole minute increments.

Monthly Recurring Charge \$6.00

**CBS Minute Pack 250**

This optional long distance call plan provides Cox Business Customers a block of 250 minutes of direct dialed intrastate and interstate long distance service. The block of 250 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 250-minute block will be billed at \$.0675 per minute in whole minute increments.

Monthly Recurring Charge \$15.00

**CBS Minute Pack 600**

This optional long distance call plan provides Cox Business Customers a block of 600 minutes of direct dialed intrastate and interstate long distance service. The block of 600 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 600-minute block will be billed at \$.065 per minute in whole minute increments.

Monthly Recurring Charge \$34.50

**CBS Minute Pack 800**

This optional long distance call plan provides Cox Business Customers a block of 800 minutes of direct dialed intrastate and interstate long distance service. The block of 800 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 800-minute block will be billed at \$.0625 per minute in whole minute increments.

Monthly Recurring Charge \$44.00

(L) Material relocated to the previous page.

2. **INTERLATA RATES**

2.1.1 **Optional Calling Plans, cont'd.**

**CBS Minute Pack 1000**

This optional long distance call plan provides Cox Business Customers a block of 1000 minutes of direct dialed intrastate and interstate long distance service. The block of 1000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 1000-minute block will be billed at \$.06 per minute in whole minute increments. (T)

Monthly Recurring Charge \$55.00

**CBS Minute Pack 2500**

This optional long distance call plan provides Cox Business Customers a block of 2500 minutes of direct dialed intrastate and interstate long distance service. The block of 2500 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 2500-minute block will be billed at \$.06 per minute in whole minute increments. (T)

Monthly Recurring Charge \$131.25

**CBS Minute Pack 5000**

This optional long distance call plan provides Cox Business Customers a block of 5000 minutes of direct dialed intrastate and interstate long distance service. The block of 5000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 5000-minute block will be billed at \$.06 per minute in whole minute increments. (T)

Monthly Recurring Charge \$250.00

**The California Four-Cent Plan**

The California Four-Cent Plan offers business Customers a flat rate of four cents per minute for direct dialed intrastate long distance with a minimum subscription to at least four business lines on a minimum one-year term agreement. The optional calling plan will be available to new and existing customers who choose Cox Long Distance for both PIC and LPIC. This plan may be used in combination with Company's interstate optional calling plans: Cox LD Solutions III, Cox LD Enterprise III, Cox Toll Free Solutions III, Cox Dedicated Solutions III, Cox Dedicated Enterprise III and Cox Dedicated Toll Free Solutions III. (See Cox's website for details [www.cox.com/telephone](http://www.cox.com/telephone)). The California Four-Cent Plan offers sub-minute incremental billing with an initial 18-second billing increment and subsequent 6-second billing increments.

18-Second Initial Period \$ 0.012  
6-Second Additional Period \$ 0.004

**The Measured-Rate 3.8-Cent Plan**

The Measured-Rate 3.8-Cent Plan offers Business Customers a flat rate of 3.8 cents per minute for direct dialed intrastate long distance with a minimum subscription of at least three business lines on a one-year term agreement or longer. The optional calling plan will be available to new and existing customers who choose Cox Long Distance for both PIC and LPIC. This plan may be used in combination with Company's interstate optional calling plans. The Measured-Rate 3.8-Cent Plan offers 6-second billing increments after an initial one-minute billing increment.

One-minute Initial Period \$ 0.038  
6-Second Additional Period \$ 0.0038

2. INTERLATA RATES

2.1.1 Optional Calling Plans

Cox Orange County Unlimited Connection Call Plan:

A. General

Where facilities exist and operating conditions permit, the Cox Orange County Unlimited Connection Call Plan offers Residential Customers in Company's Orange County service area with unlimited intrastate and interstate direct-dialed toll calling subject to the conditions below.

B. Eligibility

Residential Customers in Company's Orange County service area who subscribe to:

1. One flat-rated Residential Access Line, or one Universal Lifeline Telephone Service line (see Sections 1.1.1, 1.1.2, of this schedule for applicable service activation and monthly recurring rates); and
2. Cox Long Distance for both the intra- and inter-LATA toll services on that same line (see Section 2 of this tariff, Schedule Cal P.U.C. C-1, and the Cox customer service agreement at <http://www.cox.com/telephone/customerservicesagreement.asp>; and
3. Either the Control Plus or the Solutions feature package on that same line (see Section 1.1.4.1 of this schedule for applicable service activation and monthly recurring rates).

C. Terms and Conditions:

- a. Customers eligible for Universal Lifeline Telephone Service must meet the terms and conditions in this section as well as those set forth elsewhere in this tariff and CPUC regulations to subscribe to that service.
- b. The applicable monthly recurring charge for the Cox Orange County Unlimited Connection<sup>(sm)</sup> Plan will be billed in advance in accordance with Rules 9 and 9.1 of this tariff applicable to the payment of recurring charges for local exchange service.
- c. A Customer may subscribe to multiple plans on multiple lines as long as each line meets the conditions specified in Section B above.
- d. The unlimited toll calls under this plan may be directly dialed from one line designated by the Customer meeting the conditions in Section B above to any place within California, any of the 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI.
- e. The unlimited intraLATA and interLATA toll minutes included in this plan (1) shall apply exclusively to direct-dialed calls made from the line subject to this plan, (2) have no cash value for refund purposes, (3) are not transferable or assignable, and (4) shall not apply toward operator-assisted, collect calls, calls billed to a third party or credit cards, or calls to directory assistance.

(N)

(N)



2. **INTERLATA RATES**

2.1.1 **Optional Calling Plans**

**Cox Orange County Unlimited Connection Call Plan**, cont'd.

(N)

C. Terms and Conditions, cont'd.

- f. The Company may monitor the Customer's toll usage subject to this plan. If the Customer uses the toll minutes under this plan for non-residential purposes, including but not limited to commercial or broadcast facsimile, resale, and telemarketing; or if the Customer's toll minutes of use in any month exceed 5,000 minutes regardless of the purpose of the calls, the Customer will be presumed to be in violation of the usage restrictions of this plan. It shall be the responsibility of the Customer to demonstrate to the Company that his or her usage is not in violation of the usage restrictions specific herein.
- g. If the Company determines that Customer has failed to demonstrate that his or her usage is not in violation of any of the usage restrictions, the Company may immediately suspend, restrict or cancel the Customer's access to toll service; or may move the Customer's toll service to the schedule and rates specified in Section 2.3 of this tariff, Section 2.1 of Schedule Cal P.U.C. C-1, and in the Customer Services Agreement (Cox Long Distance Basic Rates).
- h. For additional rates, terms, and conditions specific to intrastate interLATA toll usage under this plan, refer to Schedule Cal P.U.C. C-1.
- i. For additional rates, terms, and conditions specific to interstate interLATA toll usage under this plan, refer to the Customer Services Agreement at <http://www.cox.com/telephone/customerservicesagreement.asp>.

D. Rates and Charges:

	Monthly Recurring Charge
Plan with any Cox Residential Voice Mail connected to the eligible line.	\$22.86
Plan without Cox Residential Voice Mail connected to the eligible line.	\$27.81

E. Tax Algorithm:

The Company will compute the taxes and surcharges on the monthly recurring charges above based on the jurisdictional split described herein. The Company will apply the intrastate taxes and surcharges specified in Section 4 of this tariff to the amount identified below as "Intrastate Jurisdiction." The Company will apply the Universal Service Fund Fee specified in the Customer Services Agreement at <http://www.cox.com/telephone/customerservicesagreement.asp> to the amount identified below as "Interstate Jurisdiction."

	Intrastate Jurisdiction	Interstate Jurisdiction
Plan with any Cox Residential Voice Mail connected to the eligible line.	\$18.52	\$4.34
Plan without Cox Residential Voice Mail connected to the eligible line.	\$22.53	\$5.28

(N)

2. INTERLATA RATES

2.1.1 Optional Calling Plans

Cox San Diego Nationwide Call Plan:

(N)

A. General

Where facilities exist and operating conditions permit, the Cox San Diego Nationwide Call Plan offers Residential Customers in Company's San Diego service area with unlimited intrastate and interstate direct-dialed toll calling subject to the conditions below.

B. Eligibility

Residential Customers in Company's San Diego service area who subscribe to:

1. One flat-rated Residential Access Line, or one Universal Lifeline Telephone Service line (see Sections 1.1.1, 1.1.2, of this schedule for applicable service activation and monthly recurring rates); and
2. Cox Long Distance for both the intra- and inter-LATA toll services on that same line (see Section 2 of this tariff, Schedule Cal P.U.C. C-1, and the Cox customer service agreement at <http://www.cox.com/telephone/customerservicesagreement.asp>; and
3. Either the Control Plus or the Solutions feature package on that same line (see Section 1.1.4.1 of this schedule for applicable service activation and monthly recurring rates); and
4. The Cox Service Assurance Plan.

C. Terms and Conditions:

- a. Customers eligible for Universal Lifeline Telephone Service must meet the terms and conditions in this section as well as those set forth elsewhere in this tariff and CPUC regulations to subscribe to that service.
- b. The applicable monthly recurring charge for the Cox San Diego Nationwide Call Plan(sm) Plan will be billed in advance in accordance with Rules 9 and 9.1 of this tariff applicable to the payment of recurring charges for local exchange service.
- c. A Customer may subscribe to multiple plans on multiple lines as long as each line meets the conditions specified in Section B above.
- d. The unlimited toll calls under this plan may be directly dialed from one line designated by the Customer meeting the conditions in Section B above to any place within California, any of the 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI.
- e. The unlimited intraLATA and interLATA toll minutes included in this plan (1) shall apply exclusively to direct-dialed calls made from the line subject to this plan, (2) have no cash value for refund purposes, (3) are not transferable or assignable, and (4) shall not apply toward operator-assisted, collect calls, calls billed to a third party or credit cards, or calls to directory assistance.

(N)

2. **INTERLATA RATES**

2.1.1 **Optional Calling Plans**

**Cox San Diego Nationwide Call Plan**, cont'd.

C. Terms and Conditions, cont'd.

- f. The Company may monitor the Customer's toll usage subject to this plan. If the Customer uses the toll minutes under this plan for non-residential purposes, including but not limited to commercial or broadcast facsimile, resale, and telemarketing; or if the Customer's toll minutes of use in any month exceed 5,000 minutes regardless of the purpose of the calls, the Customer will be presumed to be in violation of the usage restrictions of this plan. It shall be the responsibility of the Customer to demonstrate to the Company that his or her usage is not in violation of the usage restrictions specific herein.
- g. If the Company determines that Customer has failed to demonstrate that his or her usage is not in violation of any of the usage restrictions, the Company may immediately suspend, restrict or cancel the Customer's access to toll service; or may move the Customer's toll service to the schedule and rates specified in Section 2.3 of this tariff, Section 2.1 of Schedule Cal P.U.C. C-1, and in the Customer Services Agreement (Cox Long Distance Basic Rates).
- h. For additional rates, terms, and conditions specific to intrastate interLATA toll usage under this plan, refer to Schedule Cal P.U.C. C-1.
- i. For additional rates, terms, and conditions specific to interstate interLATA toll usage under this plan, refer to the Customer Services Agreement at <http://www.cox.com/telephone/customerservicesagreement.asp>.

D. Rates and Charges:

	Monthly Recurring Charge
Cox San Diego Nationwide Call Plan.	\$20.00

E. Tax Algorithm:

The Company will compute the taxes and surcharges on the monthly recurring charges above based on the jurisdictional split described herein. The Company will apply the intrastate taxes and surcharges specified in Section 4 of this tariff to the amount identified below as "Intrastate Jurisdiction." The Company will apply the Universal Service Fund Fee specified in the Customer Services Agreement at <http://www.cox.com/telephone/customerservicesagreement.asp> to the amount identified below as "Interstate Jurisdiction."

	Intrastate Jurisdiction	Interstate Jurisdiction
Cox San Diego Nationwide Call Plan.	\$16.20	\$3.80

(N)

(N)

2. INTERLATA RATES

2.1.1 Optional Calling Plans

**Cox Online LD Plan**

The Cox Online LD Plan includes both local toll and long distance calls if Cox Long Distance Service is selected as the service provider for both local toll service and long distance service. Customer must subscribe to Cox Digital Telephone service and this optional calling plan through the Cox online website to be eligible for subscription to the Online LD Plan. There is no monthly recurring charge for this plan. A per minute rate of 12 cents applies to direct dialed local toll and long distance calling. Additional charges apply for international, Calling Card, Directory Assistance, or Operator Services calls. Calls are billed in whole minute increments. Taxes, fees and other charges, including Universal Service Fund, apply to the usage charges assessed on this plan.

(N)  
|  
(N)

2. INTERLATA RATES (Continued)

2.2 CALLING CARDS

The Customer utilizes an 11-digit "800" access number established by Cox to access a terminal. Upon receiving a second dialtone, the Customer uses push-button dialing to enter an identification code assigned by the Company, followed by the ten-digit number of the called party. Cox will charge a flat rate per minute without regard to mileage for calls originating and terminating in California as follows:

	<u>Residential</u>	<u>Business</u>
Rate Per Minute	\$.45/minute (l)	\$.15/minute

2. **INTERLATA RATES (Continued)**

2.3 **800 SERVICE**

3. **Basic Service**

Basic Service means Domestic Toll-Free Service established on the Company network providing termination for a call originated in the continental United States to a single Customer location either through switched or dedicated access. Nationwide Directory Assistance is a component of Basic Service.

(1) Toll-Free Monthly Recurring and Usage Charge

The Toll-Free Number Charge applies to Basic Toll-Free Service. Domestic calls originated from 49 states are billed in 6-second increments with a 6-second minimum. Domestic calls that originate and terminate in California are billed in 6-second increments with an 18-second minimum. All calls originated from Canada, Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum.

Monthly Recurring Charge: per account (waived if usage exceeds MRC)	\$10.00	(R)
Change Charge: per change	\$4.50	(T)
Per Minute	\$0.10	

(2) Reserved

(3) Toll-Free Directory Assistance

Toll-Free Directory Assistance provides the Toll-Free Customer with a listing in the nationwide Toll-Free dial up directory maintained by AT&T.

Non-Recurring Charge: per number	\$15.00
Expedite Request: per request	\$25.00
Change Charge: per change	\$15.00
Monthly Recurring Charge: per number	\$14.50

2. **INTERLATA RATES (Continued)**

2.3 **800 SERVICE**

3. **Basic Service**

(4) Reserved

(5) Reserved

4. **Toll Free Call Plans**

**Cox Toll-Free Solutions III**

The Cox Toll-Free Solutions III Call Plan provides Business Customers with a reduced rate for toll free calls originated in the continental United States. Business Customers may select from a one-, two- or three-year term call plan. The plan covers the 48 contiguous states. Calls from Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of \$0.10 per-minute. Calls from Canada will be assessed at the rate of \$.08 per minute. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate and intrastate usage, excluding minutes from Canada, Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Domestic calls originating within the United States are billed in 6-second increments and rounded up to the next highest increment. Domestic calls that originate and terminate in California are billed in 6-second increments with an 18-second minimum. All calls originated from Canada, Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum.

Calls that originate and terminate in the State of California will be assessed in sub-minute increments with an initial 18-second increment and subsequent 6-second billing increments.

18-Second Initial Period	\$ 0.012
6-Second Additional Period	\$ 0.004

(N)(L)

(N)

(L)

(L) Material relocated to Obsolete Services, page 21.

2. INTERLATA SERVICES (Continued)

Reserved For Future Use

(L)

(L)

(D)

(D)

(L) Material relocated to page 9.



2. **INTERLATA SERVICES**

5. **Dedicated Long Distance Service**

1. **General**

Dedicated outbound long distance service permits Business Customers, with substantial outbound call volumes, to complete calls to diverse service areas. Dedicated outbound service is distinguished from other services by the existence of a dedicated, special access connection from the Customer's premises to the Company's Point of Presence (POP). The dedicated facility would at a minimum be an Integrated DS-1 that provides a digital connection to the Customer. The Rates and Charges as detailed in Section 3, herein, are provided for On-Net facilities only. Off-Net facility pricing will be provided on a case-by-case basis.

2. **Terms and Conditions**

**Minimum Service Period:**

The minimum service period for Dedicated LD service is one year except where special construction is requested and in which case the minimum period may be longer. Special construction agreements require minimum commitment periods and are defined via contractual agreements.

**Minimum Facility Requirements:**

The Dedicated LD minutes will be carried on an Integrated DS-1 facility. Integrated DS-1 facility allows a Customer to access multiple Company Services on the same facility. These facility arrangements are normally at minimum one-year commitments and are billed in advance of Service and reflect the rates in effect as of the date of the invoice. The non-recurring and monthly recurring charges for the dedicated access facility are in addition to the usage rates detailed below for the dedicated LD product.

**Facility Ordering:**

In order to prevent interference or impairment of this service and any other service provided on the facility, the Customer must order an adequate number of access paths to handle the expected demand. The Customer should consider the following items when ordering the facility: (1) total call volume, (2) average call duration, (3) time-of-day sensitivity, and (4) busy hour.

**Early Termination Charges:**

If service is disconnected prior to the expiration of the term, early termination charges will apply for both the dedicated facility and dedicated LD usage.

A. **Early Termination of the dedicated facility:**

Customers who terminate service prior to the end of the selected service term, but after expiration of the 30-day right of rescission period pursuant to GO 168 Rule 3(f), will be liable for the cancellation charge associated with all costs, fees and expenses incurred in connection with the dedicated facility and shall be calculated as follows:

(T)  
(T)

1. all charges waived by the Company to establish the dedicated facility to Customer, plus
2. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
3. all Monthly Recurring Charges associated with the dedicated facility for the unexpired balance of the current term.

2. **INTERLATA SERVICES, cont'd.**

5. **Dedicated Long Distance Service, Cont'd.**

(N)

2. **Terms and Conditions, cont'd**

Customer Requirements:

The Business Customer must select Cox as its local and long distance service provider.

3. **Rates and Charges**

**Dedicated DS-1 Facility Charge:**

Dedicated DS-1 Facility Charges are billed monthly in advance. Term and volume discounts may apply.

	Monthly Recurring Charge	Non-Recurring Charge
Dedicated DS-1 Facility Charge, per facility (Orange County LATA)	\$300.00	\$250.00
Dedicated DS-1 Facility Charge, per facility (San Diego LATA)	\$350.00	\$250.00

**Dedicated LD Usage Charges:**

Usage charges are billed monthly in arrears. The usage rates charged to a Customer will be the rates in effect on the day the call was placed. Domestic calls are billed in 6-second increments with an 18-second minimum.

Rate per minute \$ .10

(N)

2. INTERLATA SERVICES, cont'd.

5. Dedicated Long Distance Service, Cont'd.

4. Optional Call Plans

Cox Dedicated LD Solutions III

Cox Dedicated LD Solutions III is a one, two or three-year term dedicated long distance call plan that provides eligible Business Customers a competitively priced long distance product for calls terminated in the continental United States, but outside of the Customer's local calling area. Calls to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of \$0.10 per-minute. The call plan is available to new and existing customers that choose Cox Long Distance (both PIC and LPIC). All minutes-of-use (MOU) charges will be assessed based on the cumulative dedicated long distance minutes of intrastate and interstate usage, except for toll minutes to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

If the plan is terminated prior to the expiration of the selected term, but after expiration of the 30-day right of rescission period pursuant to GO 168 Rule 3(f), or Customer fails to meet all of the conditions set forth in this tariff, Cox shall re-rate Customer's usage for services provided up to the date of termination by charging Customer the (1) difference between the per-minute rate of the term selected by Customer and the per-minute rate associated with the term plan the Customer did satisfy prior to discontinuance and (2) multiplying the difference by the number of minutes of service actually provided to Customer. If service is terminated within the first year of the plan, the default rate of \$.10/minute will apply to re-rate all usage charges up to the termination date. (T)

Calls that originate and terminate in California are billed in 6-second increments with an 18-second minimum and will be assessed the per-minute rates as detailed below. All minutes-of-use charges will be assessed based on interstate (continental United States) and intrastate minutes of use. (T)

Calls that originate and terminate in the State of California will be assessed a sub-minute increment with an initial 18-second increment and subsequent 6-second billing increments.

18-Second Initial Period	\$ 0.012
6-Second Additional Period	\$ 0.004

2. INTERLATA SERVICES, cont'd.

5. **Dedicated Long Distance Service, Cont'd.**

4. Optional Call Plans

**Cox Dedicated LD Enterprise III**

Cox Dedicated LD Enterprise III is a one, two or three-year term dedicated long distance call plan that provides eligible Business Customers a competitively priced long distance product for calls terminated in the continental United States, but outside of the Customer's local calling area. Calls to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of \$0.10 per-minute. The call plan is available to new and existing Customers that choose Cox for their long distance (both PIC and LPIC) and high-speed internet service. All minutes-of-use (MOU) charges will be assessed based on the cumulative dedicated long distance minutes of interstate and intrastate usage, except for toll minutes to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

If the plan is terminated prior to the expiration of the selected term, but after expiration of the 30-day right of rescission period pursuant to GO 168 Rule 3(f), or Customer fails to meet all of the conditions set forth in this tariff, Cox shall re-rate Customer's usage for services provided up to the date of termination by charging Customer the (1) difference between the per-minute rate of the term selected by Customer and the per-minute rate associated with the term plan the Customer did satisfy prior to discontinuance and (2) multiplying the difference by the number of minutes of service actually provided to Customer. If service is terminated within the first year of the plan, the default rate of \$.10/minute will apply to re-rate all usage charges up to the termination date. (T)

Calls that originate and terminate in California are billed in 6-second increments with an 18-second minimum and will be assessed the per-minute rates as detailed below. All minutes-of-use charges will be assessed based on intrastate and interstate (continental United States) minutes of use. (T)

Calls that originate and terminate in the State of California will be assessed a sub-minute increment with an initial 18-second increment and subsequent 6-second billing increments.

18-Second Initial Period	\$ 0.012
6-Second Additional Period	\$ 0.004

2. INTERLATA SERVICES, cont'd.

6. Dedicated Toll Free Service, Cont'd.

1. General

Dedicated toll free (TF) service permits Business Customers, with substantial toll free call volume, to receive inbound calls from diverse service areas. Dedicated toll free service is distinguished from other services by the existence of a dedicated, special access connection from the Customer's premises to the Company's Point of Presents (POP). The dedicated facility would at a minimum be an Integrated DS-1 that provides a digital connection to the Customer. The Rates and Charges as detailed in Section 3, herein, are provided for On-Net facilities only. Off-Net facility pricing will be provided on a case-by-case basis.

2. Terms and Conditions

Minimum Service Period:

The minimum service period for Dedicated TF service is one year except where special construction is requested and in which case the minimum period may be longer. Special construction agreements require minimum commitment periods and are defined via contractual agreements.

Minimum Facility Requirements:

The Dedicated TF minutes will be carried on an Integrated DS-1 facility. An Integrated DS-1 facility allows a Customer to access multiple Company Services on the same facility. These facility arrangements are normally at minimum one-year commitments and are billed in advance of service and reflect the rates in effect as of the date of the invoice. The non-recurring and monthly recurring charges for the dedicated access facility are in addition to the usage rates detailed below for the dedicated TF product.

Facility Ordering:

In order to prevent interference or impairment of this service and any other service provided on the facility, the Customer must order an adequate number of access paths to handle the expected demand. The Customer should consider the following items when ordering the facility: (1) total call volume, (2) average call duration, (3) time-of-day sensitivity, and (4) busy hour.

Early Termination Charges:

If service is disconnected prior to the expiration of the term, early termination charges will apply for both the dedicated facility and dedicated TF usage.

A. Early Termination of the dedicated facility:

Customers who terminate service prior to the end of the selected term, but after expiration of the 30-day right of rescission period pursuant to GO 168 Rule 3(f), will be liable for the cancellation charge associated with all costs, fees and expenses incurred in connection with the dedicated facility and shall be calculated as follows: (T) (T)

1. all charges waived by the Company to establish the dedicated facility to Customer, plus
2. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
3. all Monthly Recurring Charges associated with the dedicated facility for the unexpired balance of the current term.

2. **INTERLATA SERVICES, cont'd.**

6. **Dedicated Toll Free Service, Cont'd.**

2. **Terms and Conditions**

Customer Requirements:  
 The Business Customer must select Cox as its local and toll free service provider.

3. **Rates and Charges**

**Dedicated DS-1 Facility Charge:**

Dedicated DS-1 Facility Charges are billed monthly in advance. Term and volume discounts may apply.

	Monthly Recurring Charge	Non-Recurring Charge
Dedicated DS-1 Facility Charge, per facility (Orange County LATA)	\$300.00	\$250.00
Dedicated DS-1 Facility Charge, per facility (San Diego LATA)	\$350.00	\$250.00

**Dedicated TF Usage Charges:**

Usage charges are billed monthly in arrears. The usage rates charged to a Customer will be the rates in effect on the day the call was placed. Domestic calls are billed in 6-second increments with an 18-second minimum.

Rate per minute \$ .10

(N)

(N)

2. **INTERLATA SERVICES, cont'd.**

6. **Dedicated Toll Free Service, Cont'd.**

3. **Rates and Charges, cont'd.**

**Charges for Dialed Number Identification Service (DNIS)**

DNIS permits dedicated Customers with multiple toll-free numbers that terminate on the same facilities the ability to determine which toll-free number the caller dialed when receiving toll-free calls. Identification is achieved through out-pulsed digits from the Company network to the Customer's facilities. Customers will furnish the Company with the digits desired for each toll-free number. The Change Charge will apply to any reconfiguration of out-pulsed digits, to the cancellation of this feature, or to the cancellation of the toll-free service number with which the feature has been associated.

Non-Recurring Charge:	\$35.00 per toll free number
Monthly Recurring Charge:	\$ 0.00 per toll free number
Change Charge:	\$15.00 per change

**Charge for Real Time ANI Delivery**

This feature enables the Customer to have calls to a Company toll-free service number forwarded to their location with the callers ANI (ten digit billing telephone number) as part of the call setup. Customers must have their own equipment for reading ANI digits passed on from the Company network. Full 10-digit ANI is provided whenever passed on from the originating Local Exchange Carrier. ANI is sent via in-band signaling.

Non-Recurring Charge:	\$35.00 per toll free number
Monthly Recurring Charge:	\$ 0.00 per toll free number
Change Charge:	\$15.00 per change

(N)

(N)

2. INTERLATA SERVICES, cont'd.

6. Dedicated Toll Free Service, Cont'd.

4. Optional Call Plan

**Cox Dedicated TF Solutions III**

Cox Dedicated TF Solutions III is a one, two or three-year term dedicated toll free call plan for toll free calls that originate in the continental United States. Calls from Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of \$0.10 per-minute. Calls from Canada will be assessed at the rate of \$.08 per minute. The call plan is available to new and existing customers that choose Cox Local and Cox Toll Free. The plan covers the 48 contiguous states. All minutes-of-use charges (MOU) will be assessed based on the cumulative dedicated toll free minutes of interstate and intrastate.

If the plan is terminated prior to the expiration of the selected term, but after expiration of the 30-day right of rescission period pursuant to GO 168 Rule 3(f), or Customer fails to meet all of the conditions set forth in this tariff, Cox shall re-rate Customer's usage for services provided up to the date of termination by charging Customer the (1) difference between the per-minute rate of the term selected by Customer and the per-minute rate associated with the term plan the Customer did satisfy prior to discontinuance and (2) multiplying the difference by the number of minutes of service actually provided to Customer. If service is terminated within the first year of the plan, the default rate of \$.10/minute will apply to re-rate all usage charges up to the termination date. (T) (T)

Domestic calls originating outside of California but within the United States are billed in 6-second increments with a 6-second minimum. All calls originating in Canada, Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum. Calls that originate within California are billed in 6-second increments with an 18-second minimum. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate (continental United States) and intrastate usage.

18-Second Initial Period	\$ 0.012
6-Second Additional Period	\$ 0.004



**3. PROMOTIONAL SERVICES**

**1. US 500 Plan Promotion**

**A. Promotion Description:**

In Company's San Diego market, Residential Customers who subscribe to the US 500 Savings Plan will receive a discount of \$10.00 off the monthly recurring rate for the first six months of subscription to the US 500 Savings Plan.

**B. Eligibility:**

New and existing Residential Customers in Company's San Diego market who (1) subscribe to Company's intraLATA and interLATA toll services during the promotional period and (2) choose the US 500 Savings Plan.

**C. Additional Rules:**

1. The rates, terms, and conditions applicable to the US 500 Savings Plan are specified in Schedules Cal P.U.C. A-1 and C-1, and the Company's Customer Services Agreement (<http://www.cox.com/telephone/customerservicesagreement.asp>).
2. The Company will collect applicable fees, taxes, and surcharges.
3. The discount in this promotion has no cash value; is not transferable, and applies per subscriber.
4. This offer may not be combined with any other offer or promotion offered by the Company.
5. Customers must maintain a good payment record to remain eligible for the discount. Customers whose telephone service is disconnected for non-payment while still eligible for the discount will lose eligibility for this discount upon reestablishing service.
6. Customers who fail to maintain eligibility for this discount prior to the complete fulfillment of the offer are not eligible to receive a refund or any other consideration for the unused portion of the discount.
7. The Company will bill Customers the applicable monthly recurring rates specified in Section 2.4 of Schedule Cal P.U.C. A-1 after the expiration of the six-month period during which the discount applies.

**D. Promotional Period: August 5, 2003 through September 26, 2004.**

### 3. PROMOTIONAL SERVICES

#### 2. Unlimited Connection Promotion

##### A. Promotion Description:

Residential Customers returning to Company's Digital Telephone Service from an alternate provider who elect to subscribe to Company's Unlimited Connection Package (Residential Access Line Service Only) will receive a credit equal to the Monthly Recurring Charge for that package of \$48.75 on their first bill following the reactivation of telephone service.

##### B. Eligibility:

Residential Customers who (1) had previously subscribed to Company's Residential Access Line Service; (2) discontinued that service on or after January 1, 2003, (3) and choose to reactivate service with the Company by subscribing to the Unlimited Connection Package with One Flat-rated Residential Access Line Service during the promotional period.

##### C. Additional Rules:

1. A Customer reactivating more than one line with Company must elect the Unlimited Connection Package for one of the lines being reactivated to be eligible for the credit under this promotion.
2. A subscriber with multiple accounts will be eligible for only one credit under this promotion for one account with an eligible line as defined herein.
3. An account with more than one eligible line as defined herein will receive only one credit under this promotion.
4. Customers must meet the eligibility requirements for the Unlimited Connections Package specified in Section 7.0, Part 4 of Schedule Cal P.U.C. A-1, to qualify for this offer.
5. Customers whose service was discontinued for nonpayment or fraud on or after January 1, 2003 are not eligible for this offer.
6. Customers activating Company's Unlimited Connection Package with Universal Lifeline Telephone Service are not eligible for this offer.
7. Existing Customers, Customers relocating current Cox Digital Telephone Service to a different location within San Diego's telephone-serviceable area, or existing Customers adding additional lines will not be eligible for this discount.
8. The Company will collect applicable fees, taxes, and surcharges.
9. The discount in this promotion has no cash value; is not transferable, and applies per subscriber.
10. This offer may not be combined with any other offer or promotion offered by the Company.
11. Customers who terminate their residential service prior to the complete fulfillment of the offer are not eligible to receive a refund or any other consideration for the unused portion of the discount. The Company will apply a pro-rated amount of the discount if a customer terminates service during a partial month while still eligible for the discount.
12. The Company will bill Customers the applicable monthly recurring rates specified in Section 1.1.1.2 of Schedule Cal P.U.C. A-1 after the first month of service during which the discount applies.

##### D. Promotional Period: August 5, 2003 through September 30, 2003.

(N)

(N)

**4. BUNDLED SERVICES**

**4.1 COX OFFICE SOLUTIONS FLEX**

A. General

The Cox Office Solutions Flex, COSF, offers business Customers a bundled package term plan of one, two, three and five year commitment. The package combines local exchange and toll telephone services with the Cox-Affiliated Company's service for high speed internet access. The services provided with this package are:

- From 3 to 22 measured-rate business access lines, (T)
- Three blocks of toll minutes (pooled among all the business access lines in the bundle), and
- Cox-Affiliated Company's high-speed internet access service.

B. Eligibility:

Business Customers who 1) sign a Commercial Services Agreement for a one-, two-, three-, or five-year term for between 3 and 22 business access lines; 2) select the Company as the provider of both intra- and inter-LATA toll services for each business line; and 3) purchase from Cox's Affiliated Company Cox@Work (San Diego territory) or CoxNet Express. (T)

C. Regulations

- 1) Business Customers who subscribe to COSF may order from 3 to 22 measured-rate business access lines under this bundle. These lines, as well as any additional lines purchased by a Customer will be billed separately at the monthly rate specific in Section 1.1.1.2 of this tariff. Usage charges will also apply, as specified in Section 1.1.4 of this tariff. (T)
- 2) The COSF includes discreet blocks of shared minutes of intra- and interstate toll services. The blocks of minutes are pooled among all lines in the specific group selected by the Customer, although the Customer may be another block of minutes, as specified below. These blocks will be billed as flat monthly recurring charges, will be pooled only on the business access lines subject to the COSF bundle, will expire at the end of each bill cycle, will not aggregate, will have no cash value for refund purposes, will not be transferable or assignable, and will not be applied to calls outside the United States. The table below reflects the standard bundle of minutes associated with a specific number of access lines. (T)

Business Access Lines	Standard Block of Toll Minutes
3-8 Lines	600 Minutes#
9-12 Lines	800 Minutes#
13-22 Lines	1000 Minutes

# Customer may upgrade Long Distance minutes to next block of minutes for an additional \$10.00 per month.

- 3) Interstate toll calls in excess of the block selected by a Customer will be billed at six (6) cents per minute per the Company's FFC Domestic tariff. Intrastate toll calls in excess of the block selected will be billed at five (5) cents per minute per the Company's Local and Intrastate tariffs.

Activation charges for telephone service will apply as specified in Section 1.1.1.1 of this tariff, except that all activation charges will be waived for Customers who subscribe to the COSF for three- or five-year terms.

(L) Relocated from pages 11 and 11.1.

4. **BUNDLED SERVICES (Continued)**

4.1 **COX OFFICE SOLUTIONS FLEX** (Continued)

F. Rates and Charges

The table below defines the monthly recurring charges for the bundles of toll service. For purposes of assessing regulated surcharges and taxes, the Company will allocate 50% of the monthly recurring charge below to the California jurisdiction.

Business Access Lines	Pooled Toll Minutes
3-8 Lines	\$30.00
9-12 Lines	\$40.00
13-22 Lines	\$50.00

(T)

**4. BUNDLED SERVICES (Continued)**

**4.2 COX OFFICE SOLUTIONS PAK**

- A. Service Description: one hundred (100) minutes per month per line of service of combined Intra- and Inter-Local Access and Transport Area (LATA) toll at \$7.50/month for duration of the term.
- B. Eligibility: Business Customers who 1) sign a Commercial Services Agreement for a one, two-, or three-year terms for two (2) business lines; 2) select the Company as the provider of local exchange, intra- and inter-Local Access and Transport Area toll services for each business line; and 3) purchase from Company's Affiliated Company Cox@Work for one to three users (San Diego territory) or CoxNet Express (Orange County territory).
- C. Additional Rules: (T)
- 1) Business Customers located within the San Diego territory may subscribe to multiple packages of lines and features as described in Subsections A and B above at each location to the degree that facilities allow. Business Customers located within the Orange County territory may only subscribe to one package of lines and features at each location.
  - 2) The discounted flat-rate charge for toll services will be billed to the Customer as part of a bundled recurring monthly price that will also include other regulated telephone services and services offered by the Affiliated Company. However, the Company will calculate and collect regulated taxes and surcharges based solely on the prices for regulated services and feature packages reflected herein and elsewhere in the Company's tariffs. For purposes of this calculation, the Company will impute the prices for the feature packages shown in Subsection A irrespective of whether a Customer elects to purchase four regulated features or one regulated feature plus Voice Mail-Basic.
  - 3) The flat-rated 100 minutes of combined Intra- and Inter-LATA toll per month per line may not be pooled, expire at the end of each bill cycle, do not aggregate, have no cash value for refund purposes, are not transferable or assignable, and cannot be used toward calls outside the United States.
  - 4) Intrastate Intra- and InterLATA toll minutes above the 100-minute per-line per-month allowance will be billed at the rates under the California Nickel Plan.<sup>#</sup>
  - 5) Interstate InterLATA toll minutes above the 100-minute per-line per-month allowance will be billed at the rates under the \$0.07/minute state-to-state long-distance plan.<sup>%</sup>
  - 6) At the expiration of the term committed to by the Customer, the Customer will continue obtaining the regulated services which are part of this promotional package at the rates described herein and elsewhere in the Company's tariffs.
- (L) Relocated from pages 11, 11.1, and 12.

<sup>#</sup> Please refer to Section 2.1 of this tariff and Company schedule Cal P.U.C. A-1, Section 1.6.2 for additional information on the California Nickel Plan.

<sup>%</sup> Please refer to Company's Consumer Service Agreement website for FCC jurisdiction prices, terms, and conditions.

4. **BUNDLED SERVICES (Continued)**

4.3 **COX DIGITAL SUITE DISCOUNT**

1. **General**

The Cox Digital Suite discount offers Residential Customers who subscribe to Company's local exchange service, intraLATA toll service, interLATA toll service, and a feature package, as well as Cox-Affiliated Company's standard cable TV service, digital cable TV service, and high-speed internet access a choice of monthly discounts.

2. **Eligibility**

The Cox Digital Suite discount is available only to Residential Customers residing in the Orange County market who subscribe to each of the following services:

- Company's residential telephone access or resale line service;
- any of the Company's Custom Calling Feature Packages, i.e., Active Lifestyle, Control Plus, Phone Control (obsolete) and/or Solutions Package) on any one of the residential lines;
- Company's intraLATA toll and interLATA toll services on any one of the Company residential lines;
- Cox-Affiliated Company's standard and digital cable television services; and
- Cox-Affiliated Company's high-speed internet access service.

3. **Regulations**

- a. The Company services listed above are subject to the regulations described elsewhere in this tariff, Schedule Cal P.U.C. C-1, and the FCC-mandated website for the Company's domestic interstate long distance services located at [www.cox.com/telephone/customerservicesagreement.asp](http://www.cox.com/telephone/customerservicesagreement.asp). The Cox-Affiliated Company's services listed above are not subject to the provisions of this tariff.
- b. Existing Customers who believe they qualify for the Cox Digital Suite discount must contact the Company or the Cox-Affiliated Company following the effective date of this tariff to select the discount. Newly connecting Customers; and existing Customers who sign up for service(s) that will make them eligible for the Cox Digital Suite discount will be able to select the discount at the time of service activation.
- c. A Customer who has selected the Cox Digital Suite discount must continue the subscription to the services listed above and maintain the account in good standing to continue receiving the discount.

4. **Rates, Charges and Discounts**

Eligible Customers will be able to select from discounts provided by Cox and the Cox-Affiliated Company. The Company-provided discount is 100 minutes of free combined Intra- and/or Inter-LATA toll per month. These minutes (1) may be used from any Company residential access or resale line for which Company has been designated as the intraLATA toll and interLATA toll services provider, (2) may not be pooled, (3) will expire at the end of each bill cycle, (4) will not be aggregate, (5) will have no cash value for refund purposes, (6) will not be transferable or assignable, and (7) will not be applied to calls outside the United States.

Intra-LATA toll minutes above the 100-minute per-month allowance will be billed in accordance with the rates set forth in Section 2.3 of this tariff. In-state InterLATA toll minutes above the 100-minute per-month will be billed at the rates under Company's Schedule P.U.C. C-1, Section 2.1. State-to-state InterLATA toll minutes above the 100-minute per-month allowance will be billed at the rates under the U.S. Savings Plan \$0.07/minute state-to-state long distance plan.%

For the choice of discounts available from the Cox-Affiliated Company, please contact Customer Service.

% Please refer to Company's federally-mandated Customer Services Agreement website. The monthly fee for the U.S. Savings plan will be waived.

4. BUNDLED SERVICES (Continued)

4.4. COX SAN DIEGO UNLIMITED CONNECTION<sup>(sm)</sup> PACKAGE

(L/C)

General

The Cox San Diego Unlimited Connection<sup>(sm)</sup> Package will be offered to Residential Customers where facilities exist and operating conditions permit. The Cox Unlimited Connection<sup>(sm)</sup> Package is a bundled package of the following local exchange, local toll, and long distance telephone services:

(C)

- One flat-rated Residential Access Line or one Universal Lifeline Telephone Service (ULTS) Line;
- The Control Plus feature package;
- Subject to Conditions e)-g) below, unlimited intraLATA toll minutes;
- Subject to Conditions e)-g) below, unlimited interLATA toll minutes;
- Standard Residential Voice Mail with one voice mail box.

Terms and Conditions

- j. The Customer must select Company as the carrier of choice for both the intraLATA toll and interLATA toll services for each residential access line subject to this package.
- k. The Customer may subscribe to multiple Unlimited Connection Packages as long as each line and package meets the terms and conditions set forth herein.
- l. Customers eligible for Universal Lifeline Telephone Service must meet the terms and conditions in this section as well as those set forth elsewhere Schedule Cal P.U.C. A-1 and CPUC regulations to subscribe to that service.
- m. The Cox Unlimited Connection<sup>(sm)</sup> Package Monthly Recurring Charge will be billed in advance in accordance with Rules 9 and 9.1 set forth in Schedule Cal P.U.C. A-1 applicable to the payment of recurring charges for local exchange service.
- n. The unlimited intraLATA and interLATA toll minutes included in this package (1) shall apply exclusively to direct-dialed calls made from the line subject to this package, (2) have no cash value for refund purposes, (3) are not transferable or assignable, (4) shall not be applied to calls outside the United States, and (5) shall not apply toward operator-assisted, collect calls, calls billed to a third party or credit cards, or calls to directory assistance.
- o. The Company may monitor the Customer's toll usage subject to this package. If the Customer uses the toll minutes under this package for non-residential purposes, including but not limited to commercial or broadcast facsimile, resale, and telemarketing; or if the Customer's toll minutes of use in any month exceed 5,000 minutes regardless of the purpose of the calls, the Customer will be presumed to be in violation of the usage restrictions of this package. It shall be the responsibility of the Customer to demonstrate to the Company that his or her usage is not in violation of the usage restrictions specific herein.
- p. If the Company determines that Customer has failed to demonstrate that his or her usage is not in violation of any of the usage restrictions, the Company may immediately suspend, restrict or cancel the Customer's access to toll service; or may move the Customer's toll service to the schedule and rates specified in Section 2.3 of Schedule Cal P.U.C. A-1, Section 2.1 of this tariff, and in the Customer Services Agreement (Cox Long Distance Basic Rates).
- q. For additional rates, terms, and conditions specific to the local exchange services under this package, refer to Schedule Cal P.U.C. A-1.
- r. For additional rates, terms, and conditions specific to interstate interLATA toll usage under this package, refer to the Customer Services Agreement at <http://www.cox.com/telephone/customerservicesagreement.asp>.

(L)

(L) Orange County's Unlimited Connection Package has been grandfathered. Material that relates to both Orange County and San Diego has been copied to Obsolete Services, page 25.

4. **BUNDLED SERVICES (Continued)**

4.4. **COX UNLIMITED CONNECTION<sup>(sm)</sup> PACKAGE (Continued)**

(L)

Rates and Charges

	Monthly Recurring Charge	Non-Recurring Charge
Package with One Flat-rated Residential Access Line	\$48.75	See Note 1
Package with One Flat Rated ULTS Line	\$43.75	See Note 1
Package with One Measured Rate ULTS Line	\$41.61	See Note 1

(L)

**Note 1:** In the Company's San Diego market, Activation Charges as specified in Section 1.1.1.1 apply for initial service establishment, additional lines and transfers of service. Refer to Section 1.1.1 of Schedule Cal P.U.C. A-1.

Tax Algorithm

The Company will compute the taxes and surcharges on the monthly recurring charges above based on the jurisdictional split described herein. The Company will apply the intrastate taxes and surcharges specified in Section 4 of Schedule Cal P.U.C. A the amount identified below as "Intrastate Jurisdiction." The Company will apply the Universal Service Fund Fee specified in the Customer Services Agreement at <http://www.cox.com/telephone/customerservicesagreement.asp> to the amount identified below "Interstate Jurisdiction."

(L)

	Intrastate Jurisdiction	Interstate Jurisdiction
Package with One Flat-rated Residential Access Line	\$35.80	\$8.00
Package with One Flat Rated ULTS Line	\$30.80	\$8.00
Package with One Measured Rate ULTS Line	\$28.66	\$8.00

(L)

(L) Orange County's Unlimited Connection Package has been grandfathered. Material that relates to both Orange County and San Diego has been copied to Obsolete Services, page 26.



4. **BUNDLED SERVICES (Continued)**

4.5 **COX CONNECTION PACKAGES**

(N)

Where facilities and operating conditions permit, the Cox Connection Packages offer qualifying residential Customers different allowances of interLATA toll minutes of use, depending on the package, for a recurring monthly rate that also includes other services. A Customer must select Company as his or her provider of choice for intraLATA and interLATA toll services to be eligible to subscribe to these packages. After the Customer exhausts the allowed minutes under each package, per-minute prices will apply as shown below. The minutes within each package's allowance (1) may not be pooled with minutes of use from other lines or Packages, (2) expire at the end of each bill cycle, (3) do not aggregate, (4) have no cash value for refund purposes, (5) are not transferable or assignable, and (6) shall not be applied to calls outside the United States. Please refer to Schedule Cal P.U.C. A-1 for additional terms and conditions related to the local exchange services included in these packages.

1. **Cox Connection-60<sup>(sm)</sup> Package**

The Cox Connection-60 Package is a bundled package of the following local exchange and interLATA toll telephone services:

- One (1) Local Access Line,
- Solutions feature package,
- Sixty (60) minutes of in-state and state-to-state interLATA toll service, and
- The U.S. Savings Plan. After the included 60 minutes, toll calls will be billed at five cents per minute intrastate and seven (7) cents per minute interstate.

Monthly Recurring Charge: \$29.99

Non-Recurring Charge<sup>H</sup>

2. **Cox Connection-90<sup>(sm)</sup> Package**

The Cox Connection-90 Package is a bundled package of the following local exchange and interLATA toll telephone services:

- One (1) Primary Local Access Line with the Solutions feature package,
- One (1) Non-Primary Local Access Line,
- Ninety (90) minutes of in-state and state-to-state interLATA toll service, and
- The U.S. Savings Plan on both access lines. Toll calls will be billed at five (5) cents per minute intrastate and seven (7) cents per minute interstate on the Non-Primary line and, after the included 90 minutes of local distance service, on the Primary line.

Monthly Recurring Charge: \$34.99

Non-Recurring Charge<sup>H</sup>

<sup>H</sup> Please refer to Schedule Cal P.U.C. A-1, Sections 1.1.1.1 and 1.1.1.13 for activation and account change charges that apply to Customers selecting these packages.

4. BUNDLED SERVICES (Continued)

4.5 COX CONNECTION PACKAGES (Continued) (N)

3. Cox Connection 200 Package

General

The Cox Connection-200 Package is a bundled package of the following local exchange and interLATA toll telephone services:

The following products and services are included in the Cox Connection-200 Package:

- One (1) Primary local access line with the Solutions Feature Package,
- One (1) Non-Primary local access line,
- 200 minutes of in-state and state-to-state interLATA toll service on the Primary Line, and
- The U.S. Savings Plan on both access lines. Toll calls will be billed at five (5) cents per minute intrastate and seven (7) cents per minute interstate on the Non-Primary line and, after the included 200 minutes of long distance service, on the Primary line.

Rates and Charges

Monthly Recurring Charge            \$39.99

Non-Recurring Charge<sup>H</sup>

<sup>H</sup> Please refer to Schedule Cal P.U.C. A-1, Sections 1.1.1.1 and 1.1.1.13 for activation and account change charges that apply to Customers selecting these packages.

5. **OBSOLETE SERVICES (Continued)**

5.1 **Cox Toll-Free Solutions**

The Domestic Toll-Free Term Call Plan provides Business Customers with a reduced rate for toll free calls originated in the continental United States. Business Customers may select from a one-, two- or three-year term call plan. The plan covers the 48 contiguous states. Calls from Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of \$0.10 per-minute. Calls from Canada will be assessed at the rate of \$.08 per minute. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate and intrastate usage, excluding minutes from Canada, Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Domestic calls originating within the United States are billed in 6-second increments and rounded up to the next highest increment. Domestic calls that originate and terminate in California are billed in 6-second increments with an 18-second minimum. All calls originated from Canada, Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum.

Calls that originate and terminate in the State of California will be assessed the following per-minute rate based on cumulative MOU's and term selected:

Minutes-Of-Use (MOU)	1 Year	2 Year	3 Year
0-10,000	\$0.075	\$0.0675	\$0.0638
10,001-20,000	\$0.070	\$0.0630	\$0.0595
20,001+	\$0.065	\$0.0585	\$0.0553

(L)

(L)

Material formerly located on page 10.2.

5. **OBSOLETE SERVICES (Continued)**

5.2 **Cox Dedicated LD Solutions**

(L)

Cox Dedicated LD Solutions, a one, two or three-year term dedicated long distance call plan, provides eligible Business Customers a competitively priced long distance product for calls terminated in the continental United States. Calls to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of \$0.10 per-minute. The call plan is available to new and existing customers that choose Cox Local and Cox Long Distance (both PIC and LPIC). All minutes-of-use (MOU) charges will be assessed based on the cumulative dedicated long distance minutes of interstate and intrastate usage, except for toll minutes to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

If the plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox shall re-rate Customer's usage for services provided up to the date of termination by charging Customer the (1) difference between the per-minute rate of the term selected by Customer and the per-minute rate associated with the term plan the Customer did satisfy prior to discontinuance and (2) multiplying the difference by the number of minutes of service actually provided to Customer. If service is terminated within the first year of the plan, the default rate of \$.10/minute will apply to re-rate all usage charges up to the termination date.

Calls that originate and terminate in California are billed in 6-second increments with an 18-second minimum and will be assessed the per-minute rates as detailed below. All minutes-of-use charges will be assessed based on interstate (continental United States) minutes of use.

(L)

Minutes-Of-Use	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
0-10,000	\$0.075	\$0.0675	\$0.0638
10,001-20,000	\$0.070	\$0.0630	\$0.0595
20,001-40,000	\$0.065	\$0.0585	\$0.0553
40,001-80,000	\$0.055	\$0.0495	\$0.0468
80,001-160,000	\$0.050	\$0.0450	\$0.0425
160,000+	\$0.045	\$0.0405	\$0.0383

Material formerly located on page 11.3

5. **OBSOLETE SERVICES (Continued)**

5.3 **Cox Dedicated LD Enterprise**

Cox Dedicated LD Enterprise, a one, two or three-year term dedicated long distance call plan, provides eligible Business Customers a competitively priced long distance product for calls terminated in the continental United States. Calls to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of \$0.10 per-minute. The call plan is available to new and existing Customers that choose Cox for their Local, Long Distance (both PIC and LPIC) and high-speed internet service. All minutes-of-use (MOU) charges will be assessed based on the cumulative dedicated long distance minutes of interstate and intrastate usage, except for toll minutes to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

If the plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox shall re-rate Customer's usage for services provided up to the date of termination by charging Customer the (1) difference between the per-minute rate of the term selected by Customer and the per-minute rate associated with the term plan the Customer did satisfy prior to discontinuance and (2) multiplying the difference by the number of minutes of service actually provided to Customer. If service is terminated within the first year of the plan, the default rate of \$.10/minute will apply to re-rate all usage charges up to the termination date.

Calls that originate and terminate in California are billed in 6-second increments with an 18-second minimum and will be assessed the per-minute rates as detailed below. All minutes-of-use charges will be assessed based on interstate (continental United States) minutes of use.

Minutes-Of-Use	1 Year	2 Year	3 Year
0-10,000	\$0.070	\$0.0630	\$0.0595
10,001-20,000	\$0.065	\$0.0585	\$0.0553
20,001-40,000	\$0.060	\$0.0540	\$0.0510
40,001-80,000	\$0.050	\$0.0450	\$0.0425
80,001-160,000	\$0.045	\$0.0405	\$0.0383
160,000+	\$0.040	\$0.0360	\$0.0340

(L)

(L)

Material formerly located on page 18.4

5. OBSOLETE SERVICES (Continued)

5.4 Cox Dedicated TF Solutions

Cox Dedicated TF Solutions, a one, two or three-year term dedicated toll free call plan, provides eligible Business Customers a competitively priced toll free product for calls that originate in the continental United States. Calls from Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of \$0.10 per-minute. Calls from Canada will be assessed at the rate of \$.08 per minute. The call plan is available to new and existing customers that choose Cox Local and Cox Toll Free. The plan covers the 48 contiguous states. All minutes-of-use charges (MOU) will be assessed based on the cumulative dedicated toll free minutes of interstate and intrastate.

If the plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox shall re-rate Customer's usage for services provided up to the date of termination by charging Customer the (1) difference between the per-minute rate of the term selected by Customer and the per-minute rate associated with the term plan the Customer did satisfy prior to discontinuance and (2) multiplying the difference by the number of minutes of service actually provided to Customer. If service is terminated within the first year of the plan, the default rate of \$.10/minute will apply to re-rate all usage charges up to the termination date.

Domestic calls originating in the United States are billed in 6-second increments with a 6-second minimum. All calls originating in Canada, Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum. Calls that originate and terminate in California are billed in 6-second increments with an 18-second minimum. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate (continental United States) and intrastate usage.

Minutes-Of-Use	1 Year	2 Year	3 Year
0-10,000	\$0.075	\$0.0675	\$0.0638
10,001-20,000	\$0.070	\$0.0630	\$0.0595
20,001-40,000	\$0.065	\$0.0585	\$0.0553
40,001-80,000	\$0.055	\$0.0495	\$0.0468
80,001-160,000	\$0.050	\$0.0450	\$0.0425

(L)

(L)

Material formerly located on page 18.8

5. **OBSOLETE SERVICES (Continued)**

5.5 **COX UNLIMITED CONNECTION<sup>(sm)</sup> PACKAGE**

(L)

**General**

The Cox Unlimited Connection<sup>(sm)</sup> Package will be offered to Residential Customers where facilities exist and operating conditions permit. The Cox Unlimited Connection<sup>(sm)</sup> Package is a bundled package of the following local exchange, local toll, and long distance telephone services:

- One flat-rated Residential Access Line or one Universal Lifeline Telephone Service (ULTS) Line;
- The Control Plus feature package;
- Subject to Conditions e)-g) below, unlimited intraLATA toll minutes;
- Subject to Conditions e)-g) below, unlimited interLATA toll minutes;
- Standard Residential Voice Mail with one voice mail box.

**Terms and Conditions**

- a. The Customer must select Company as the carrier of choice for both the intraLATA toll and interLATA toll services for each residential access line subject to this package.
- b. The Customer may subscribe to multiple Unlimited Connection Packages as long as each line and package meets the terms and conditions set forth herein.
- c. Customers eligible for Universal Lifeline Telephone Service must meet the terms and conditions in this section as well as those set forth elsewhere Schedule Cal P.U.C. A-1 and CPUC regulations to subscribe to that service.
- d. The Cox Unlimited Connection<sup>(sm)</sup> Package Monthly Recurring Charge will be billed in advance in accordance with Rules 9 and 9.1 set forth in Schedule Cal P.U.C. A-1 applicable to the payment of recurring charges for local exchange service.
- e. The unlimited intraLATA and interLATA toll minutes included in this package (1) shall apply exclusively to direct-dialed calls made from the line subject to this package, (2) have no cash value for refund purposes, (3) are not transferable or assignable, (4) shall not be applied to calls outside the United States, and (5) shall not apply toward operator-assisted, collect calls, calls billed to a third party or credit cards, or calls to directory assistance.
- f. The Company may monitor the Customer's toll usage subject to this package. If the Customer uses the toll minutes under this package for non-residential purposes, including but not limited to commercial or broadcast facsimile, resale, and telemarketing; or if the Customer's toll minutes of use in any month exceed 5,000 minutes regardless of the purpose of the calls, the Customer will be presumed to be in violation of the usage restrictions of this package. It shall be the responsibility of the Customer to demonstrate to the Company that his or her usage is not in violation of the usage restrictions specific herein.
- g. If the Company determines that Customer has failed to demonstrate that his or her usage is not in violation of any of the usage restrictions, the Company may immediately suspend, restrict or cancel the Customer's access to toll service; or may move the Customer's toll service to the schedule and rates specified in Section 2.3 of Schedule Cal P.U.C. A-1, Section 2.1 of this tariff, and in the Customer Services Agreement (Cox Long Distance Basic Rates).
- h. For additional rates, terms, and conditions specific to the local exchange services under this package, refer to Schedule Cal P.U.C. A-1.  
For additional rates, terms, and conditions specific to interstate interLATA toll usage under this package, refer to the Customer Services Agreement at <http://www.cox.com/telephone/customerservicesagreement.asp>.

(L) Material formerly located on page 17.

(L)

5. **OBSOLETE SERVICES (Continued)**

5.5 **COX UNLIMITED CONNECTION<sup>(sm)</sup> PACKAGE** (Continued)

(L)

Rates and Charges

	Monthly Recurring Charge
Package with One Flat-rated Residential Access Line	\$48.75
Package with One Flat Rated ULTS Line	\$43.75
Package with One Measured Rate ULTS Line	\$41.61

Tax Algorithm

The Company will compute the taxes and surcharges on the monthly recurring charges above based on the jurisdictional split described herein. The Company will apply the intrastate taxes and surcharges specified in Section 4 of Schedule Cal P.U.C. A-1 to the amount identified below as "Intrastate Jurisdiction." The Company will apply the Universal Service Fund Fee specified in the Customer Services Agreement at <http://www.cox.com/telephone/customerservicesagreement.asp> to the amount identified below as "Interstate Jurisdiction."

	Intrastate Jurisdiction	Interstate Jurisdiction
Package with One Flat-rated Residential Access Line	\$35.80	\$8.00
Package with One Flat Rated ULTS Line	\$30.80	\$8.00
Package with One Measured Rate ULTS Line	\$28.66	\$8.00

(L)

(L) Material formerly located on page 18.