Create a great connection

Louisiana

March 2022

Product and Pricing Guide

For the latest rates and product information, please visit cox.com.
All products and services are subject to their terms of use and other policies, found at: cox.com/policies.
Basic Packages - Monthly Rates
(include one Basic Box rental)
Basic Starter ........................................... $53.00
Basic Preferred ........................................ $92.00
(Includes Starter Channels)

Cox TV Packages - Monthly Rates
(include one Cox TV Box rental)
Cox TV Starter ........................................... $53.00
Cox TV Preferred ........................................ $92.00
(Includes Starter Channels)
Cox TV Ultimate ........................................... $132.00
(Includes Starter, Preferred, Variety Pack, Movie Pack,
Sports & Info Pack, Sports Pack 2, and HBO Max™,
Cinemax®, Showtime® and Starz®)

Contour TV Packages - Monthly Rates
(include one Contour Box rental)
Contour Starter ........................................... $53.00
Contour Preferred ........................................ $92.00
(Includes Starter Channels)
Contour Ultimate ........................................... $132.00
(Includes Starter, Preferred, Variety Pack, Movie Pack,
Sports & Info Pack, Sports Pack 2, and HBO Max™,
Cinemax®, Showtime® and Starz®)

Surcharges
(applies to certain TV packages)
Broadcast Surcharge ..................................... $19.00
(Charge applies with each TV Package subscription)
Regional Sports Surcharge .............................. $6.50
(Not applicable to TV Starter or Contour Flex Economy
customers; all other tiers apply)

TV PACKS - Monthly Rates
(With any Cox TV or Contour Package)
Variety Pack ........................................... $12.00
Movie Pack ........................................... $12.00
Sports & Information Pack .............................. $10.00
Sports Pack 2 ........................................... $10.00
(Includes NFL RedZone subscription)
Latino Pack ........................................... $10.00
Bonus Pack ........................................ No Charge
(with at least one paid TV Pack and TV Essential)

DVR SERVICE - Monthly Rates
(DVR-compatible equipment is required)
Starte DVR Service ....................................... $5.00
Essential DVR Service ................................. $13.50
Preferred DVR Service ................................. $20.00
Ultimate DVR Service ................................. $30.00

PREMIUM CHANNELS - Monthly Rates
(Minimum service tier required)
HBO Max™ ........................................... $15.00
CINEMAX® ........................................... $12.00
SHOWTIME® ........................................... $11.00
STARZ® ........................................... $9.00
Epix ........................................... $12.00
Playboy TV ........................................... $15.99

INTERNATIONAL CHANNELS - Monthly Rates
CCTV4 ........................................... $11.99

*See opposite page for details.
### SPECIALTY SERVICES - Monthly Rates
Fox Soccer Plus ............................................. $14.99

### SEASONAL SPORTS PACKAGES
(Standalone annual subscriptions; seasonal rates vary*)
- NFL RedZone **................................. $44.99
- NBA League Pass ........................................ $199.00
- MLB Extra Innings .................................... $139.99
- NHL Center Ice .......................................... $59.99
- MLS Direct Kick ........................................ $89.99

### COX TV EQUIPMENT - Monthly Rates
- Cox TV Box .............................................. $8.50
- Contour Box ............................................. $8.50
- Wireless 4K Contour Box .............................. $8.50
  (Requires Panoramic Wifi Gateway)
- CableCARD ............................................... $6.00
- Basic Box ................................................ $6.00
  (includes remote control; access to Starter and
  Preferred channels only; no interactive TV features, like
  On Demand)

### Streaming Only Services - Equipment Monthly Rate
(Requires Panoramic Wifi Gateway)
- Contour Stream Player* .............................. $5.00

### SUBSCRIPTION ON DEMAND SERVICES - Monthly Rates
**A&E Crime Central** ................................ $4.99
**Acorn TV** ............................................. $6.99
**Anime** ................................................ $6.99
**Baby Genius** .......................................... $4.99
**CuriosityStream** ..................................... $2.99
**Daily Burn** ............................................ $14.99
**DOTH** .................................................. $4.99
**Echo Boom** .......................................... $5.99
**EROS Now** ........................................... $9.99
**Gaiam TV Fit & Yoga** ............................... $6.99
**Hallmark Movies Now** ............................. $5.99
  *(Requires Panoramic Wifi Gateway)*
**History Vault** ........................................ $4.99
**Hi Yah** ................................................ $2.99
**Impact Wrestling** ................................... $3.99
**Kid Genius** ........................................... $4.99
**Kidstream** ............................................ $4.99
**Lifetime Movie Club** ................................. $3.99
**Lion Mountain TV** .................................. $4.99
**Magellan History TV** ............................... $5.99

*MHZ Choice* ............................................. $7.99
*Outside TV Features* .................................. $4.99
*Pantaya* ................................................ $5.99
*Quark Science* .......................................... $4.99
*Real Vision* ............................................. $14.99
*Stingray Classica* ..................................... $6.99
*Stingray Karaoke* ...................................... $6.99
*The Reading Corner* ................................... $3.99
*Too Much For TV* ..................................... $14.99
*True Royalty* ........................................... $5.99
*Up Faith & Family* ..................................... $5.99
*ALLBLK* .................................................. $5.99
*Xive TV* ................................................ $4.99
*Zoomoo* .................................................. $2.99
*REVRY* .................................................. $6.99
*Walter Presents* ....................................... $6.99
*ConTV* ................................................... $4.99
*Docurama* ................................................ $4.99
*Dove Channel* .......................................... $4.99
*Gravitas* ................................................ $4.99
*Passionflix* ............................................... $5.99
*Adult Video Subscription Services* ................................ $24.99 ea.

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* Rates shown are retail rates for various standalone services. Available to residential customers in Cox service areas. The TV packages above include one Basic Box, Cox TV Box, Contour Box or CableCARD with service, depending on package, additional Contour Box, Cox TV Box, Basic Box or a Cox-provided CableCARD together with a certified compatible CableCARD retail device required for additional television hookups. For FCC disclosure purposes only, the fee reasonably allocable to the included CableCARD is $3, additional CableCARDS priced as shown. See CableCARD FAQs on www.cox.com for CableCARD details. CableCARD is a registered trademark of Cable Television Laboratories, Inc. and is used with permission. An HDTV set with an HDMI connection is required for HD quality video. Channel availability may vary between Basic Box and other Cox equipment options. Contour Box and a television that supports composite video or s-video connections required for DVR service. Available DVR recording space varies by package. All prices and packages are subject to change. Pricing above excludes installation, taxes, franchise fees, surcharges, and other fees. Subject to credit approval. Other restrictions may apply. For certain TV packages, the Broadcast Surcharge or Regional Sports Surcharge are listed separately on your bill. *Sports package subscriptions are paid in advance for the season and auto-renews annually at the applicable season renewal rate unless canceled before start of next season by calling Cox. Purchase is non-refundable.* This service requires a subscription to the Sports and Info Pack. Pro-rata rates apply for packages added mid-season. *Contour Stream Player does not include any live tv channels. Contour Stream Player only allows the ability to access Contour Apps and On Demand content that can be subscribed to, purchased, or rented.*
## COX Internet Price List

### COX INTERNET PACKAGES - Monthly Rates

<table>
<thead>
<tr>
<th>Plan</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Starter#</td>
<td>$44.99</td>
</tr>
<tr>
<td>Essential##</td>
<td>$65.99</td>
</tr>
<tr>
<td>Preferred†</td>
<td>$83.99</td>
</tr>
<tr>
<td>Ultimate‡</td>
<td>$99.99</td>
</tr>
<tr>
<td>Gigablast^</td>
<td>$119.99</td>
</tr>
<tr>
<td>StraightUp Internet**</td>
<td>$50.00</td>
</tr>
</tbody>
</table>

### OPTIONAL ADDITIONAL DATA PLAN - Monthly Rates

<table>
<thead>
<tr>
<th>Plan</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unlimited</td>
<td>$49.99</td>
</tr>
<tr>
<td>500GB</td>
<td>$29.99</td>
</tr>
</tbody>
</table>

### COX INTERNET EQUIPMENT - One Time Charges

<table>
<thead>
<tr>
<th>Equipment</th>
<th>One Time Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Panoramic Wifi Pods 1 pack</td>
<td>$129.99</td>
</tr>
<tr>
<td>Additional Panoramic Wifi Pods</td>
<td>$99.99</td>
</tr>
</tbody>
</table>

### OTHER INTERNET SERVICES - Monthly Rates

<table>
<thead>
<tr>
<th>Service</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Elite Gamer</td>
<td>$6.99</td>
</tr>
</tbody>
</table>

(One connection included with Panoramic Wifi Gateway at no additional cost.)

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### Download Speeds Up To / Upload Speeds Up To:

- **Starter Service:** 25Mbps / 3Mbps
- **Essential Service:** 50Mbps / 3Mbps
- **Preferred Service:** 250 Mbps / 10 Mbps
- **Ultimate Service:** 500 Mbps / 10 Mbps (fiber to the premises areas: 500 Mbps / 500 Mbps)
- **Gigablast Service:** 1 Gbps / 35 Mbps (fiber to the premises areas: 940 Mbps / 940 Mbps)

**Rates shown are standard rates for standalone services and do not reflect periodic promotional discounts. Available to residential customers in Cox service areas. Cox Internet requires a Cox-approved DOCSIS 3.0 or higher modem (Gigablast and Ultimate Service require 3.1): cox.com/modems. Download speed up to 1 Gbps requires DOCSIS 3.1 modem w/ 2.5 Gbps ethernet port; otherwise download speed may be limited. Uninterrupted or error-free internet service, or the speed of your service, is not guaranteed. Actual speeds may vary based on type of equipment used (cox.com/modems), end user devices and other factors (cox.com/internetdisclosures). Internet delivered through Cox’s hybrid fiber-coax network; learn more about our service and speed plans (cox.com/dataspeedplans). All Cox Internet plans include 1.25 TB (1,280 GB) per month of data usage. Additional Data Plans can be added for an additional monthly charge. Excess usage is $10 per additional 50 GB block, except for Unlimited Data Plan subscribers. Unused data does not roll over. For more details on data plans and usage, see cox.com/dataspeeds. Pricing, packages, and policies are subject to change, including when adjusting or removing services or equipment. Cox services subject to Cox Residential Customer Service Agreement (http://cox.com/rcsa) (including mandatory arbitration provisions), Acceptable Use Policy (http://cox.com/aup) (including Cox’s right to terminate service for abuse of network), and other policies at: http://cox.com/policies. Advertised rates exclude taxes, surcharges, equipment, professional installation, usage-based charges (data overages, streaming subscriptions, etc.), and other fees or charges, which are subject to change. A credit check and/or deposit may be required. Advertised rates and taxes vary by service location. Other restrictions may apply.

**Prices includes taxes. Initial prepaid monthly service fee includes one-time equipment Starter Kit (new or refurbished wifi modem, co-axial and ethernet cable, and instructions); subject to limited 90-day warranty; add’l equipment extra. Service/Starter Kit non-refundable; not eligible for Cox 30-Day Money-Back Guarantee. Includes 1.25 TB of data / mo. Unused data does not roll over. Service/Starter Kit non-refundable; not eligible for Cox 30-Day Money-Back Guarantee or refunds. Pricing and policies subject to change. Services subject to Cox StraightUp Internet Customer Agreement (including arbitration provisions) (cox.com/SUI-agreement), Acceptable Use Policy (cox.com/aup) (including Cox’s right to terminate service for abuse of network), and other policies (cox.com/policies). Other restrictions may apply. © 2022 Cox Communications, Inc. All rights reserved.
**COX Voice Price List**

### COX VOICE PACKAGE - Monthly Rate

<table>
<thead>
<tr>
<th>Preferred</th>
<th>$20.00</th>
</tr>
</thead>
<tbody>
<tr>
<td>(Package includes: Unlimited Local Calling, Unlimited Long Distance Calling to the US, Canada and landlines in Mexico, Readable Voice Mail, Cox Voice Everywhere app, Simultaneous ring, NoMoRobo service provided by a third party, call waiting, caller ID and more)</td>
<td></td>
</tr>
<tr>
<td>Lifeline †</td>
<td>$14.75</td>
</tr>
<tr>
<td>(for qualifying customers)</td>
<td></td>
</tr>
</tbody>
</table>

### COX LONG DISTANCE - Monthly Rates

| Simply Worldwide** | $2.99 |
| (low rates to 230+ countries) |

### A LA CARTE VOICE OPTIONS - Monthly Rates

| Non-published Number | $5.50 |
| Non-directory Listing | $3.50 |
| Additional Listing | $1.25 |
| Directory Assistance | $2.49 |
| (per use) |

*Rates shown are standard rates for standalone services and do not reflect periodic promotional discounts or multiproduct pricing. Unlimited plan long distance minutes may be used only for residential, non-commercial voice calls and usage that is not consistent with such use may subject your account to review and/or suspension or termination of your service. Calls to Mexico that terminate on a cell phone or other wireless device will incur a $0.10 per minute charge. Telephone modem and other equipment (collectively “Customer Premise Equipment” or “CPE”) may be required and will be provided for the duration of phone service subscription. Upon disconnection of phone service, CPE must be returned within 30 days or a monthly rental fee or lost equipment charge will apply. CPE uses household electrical power to operate. Telephone service, including access to e911 service, will not be available during a power outage or if the CPE is moved or inoperable. Service does not come with a battery unless you order it. You may purchase a backup battery from Cox. You must monitor and replace the battery as needed (see http://www.cox.com/battery). All packages and prices are subject to change. Pricing above excludes taxes, surcharges and other fees. Installation charges and other restrictions may apply. Telephone service provided by an affiliated Cox entity and may utilize third-party services and facilities. Service may not be available in all areas.\n
**Simply Worldwide rates found at: cox.com/phone.*

†Lifeline service is a government assistance program in which only eligible consumers may enroll. The service is non-transferable and is limited to one discount per household. The advertised monthly discounted Lifeline local flat rate service is available only to qualifying residential customers who provide and maintain certification of Lifeline eligibility (based on criteria determined by governing regulatory authorities). FCC access charge waived. Local toll, long distance, phone features, directory or operator assisted calls, additional jacks, taxes, fees and surcharges additional. California customers: Customers using a TTY or captioned telephone device may be eligible for discounts on one additional line.\n
*Simply Worldwide rates found at: cox.com/phone.*
COX Homelife Price List

HOMELIFE PACKAGES - Monthly Rates

Automation.............................................$20.00  (Home Control and Automation)

Security* ..................................................$40.00  (Professionally Monitored Security Plus Home Control and Automation, includes one touchscreen rental)

HOMELIFE SECURITY & AUTOMATION - One-Time Charges

Standard Automation Installation.........$25.00
Standard Security Installation.............$100.00
Panel Upgrade Installation..............$100.00
Pre-wired Home Installation..............$250.00
Exterior Camera Installation.............$50.00  (per camera)

Other Service Fees - Monthly Rates

Equipment Service Plan.........................$4.99

24-HR Video Recording and 10-Day Storage^ ..................................................$14.99  (Up to 2 cameras)

24-HR Video Recording and 10-Day Storage^ ..................................................$24.99  (Up to 4 cameras)

*Rates shown are retail rates for various standalone services. Cox Homelife® is available to residential customers in select Cox service areas. Cox Homelife Automation service plan is not a monitored home security system and includes home automation services only; Cox HomelifeSecurity service plan required for professional monitoring services for intrusion, smoke/fire and related system components. 24-HR Video Recording requires eligible Homelife service tier (Automation or Security), additional monthly recording fee, and compatible iCam2 cameras. Additional Homelife cameras not included and are extra if not already owned. A high-speed Internet connection is required. Pricing above excludes installation, additional equipment, taxes, trip charges, surcharges, and other fees. All prices and packages are subject to change. Subject to credit approval. Other restrictions may apply. *Touchscreen remains property of Cox and must be returned to Cox upon termination of service to avoid additional charges. Local ordinances may require an alarm user permit or external lock box. Las Vegas customers will incur an additional monthly verified response fee (currently $4.00/mo.). Cox Homelife Service provided by Cox Advanced Services: Arizona, LLC – Alarm Lic. #R1617-0, ROC Lic. #508076; Arkansas, LLC – Lic. #E 2014 0026/CMPY.0002278; California, LLC – Alarm Lic. #7196 & Contractor’s Lic. #992992; Connecticut, LLC, Florida, LLC – Lic. #E20001232, Georgia, LLC – Lic. Bryan David Melancon #172046595; Idaho, LLC – Lic. #2024933; Iowa, LLC – Lic. #C121666 & AC268; Kansas, LLC – Topeka Lic. #109 & Wichita Lic. #2015–36492; Louisiana, LLC – Lic. #9314; Virginia, LLC – DCS Lic. #117–7778, DPOR Lic. #2705164725.
OTHER SERVICE FEES - One-Time Charges

Field Collection Fee ......................... $25.00
Electronic Reactivation Fee ............. $20.00 (phone)
Late Payment Fee ............................ $8.35 (Homelife, TV, Internet)
Late Payment Fee .......................... 5% (Phone Percent of balance)
TV Pro Connect .............................. $100.00 (up to 3 outlets)
Panoramic Wifi Pods Assisted Install.  $30.00
Internet Pro Connect ...................... $100.00
Internet Panoramic Wifi Pro Connect. $100.00
Voice Pro Connect ......................... $100.00
Easy Connect Activation .................. No Charge (TV, Internet, Voice)
TV Pro Connect Conversion .......... $100.00
Internet Pro Connect Conversion ...... $100.00
Voice Pro Connect Conversion ........ $100.00

Trouble Call Truck Roll ..................... $75.00 (per visit)

Premium Support - Monthly Rates
Cox Complete Care ....................... $10.00 (TV, Internet, Telephone)
Visit a Cox Store near you

cox.com/stores