Create a great connection

Cleveland
July 2021
Product and Pricing Guide

For the latest rates and product information, please visit cox.com. All products and services are subject to their terms of use and other policies, found at: cox.com/policies.
## Basic Packages - Monthly Rates
(Includes one Basic Box rental)
- **Basic Starter** ........................................... $50.00
- **Basic Preferred** ................................. $90.00

## Cox TV Packages - Monthly Rates
(Includes one Cox TV Box rental)
- **Cox TV Starter** ........................................... $50.00
- **Cox TV Preferred** ................................. $90.00
  (Includes Starter Channels)
- **Cox TV Ultimate** .................................... $130.00
  (Includes Starter, Preferred, Variety Pack, Movie Pack,
  Sports & Info Pack, Sports Pack 2, and HBO Max™,
  Cinemax®, Showtime® and Starz®)

## Contour TV Packages - Monthly Rates
(Includes one Contour Box rental)
- **Contour Starter** ........................................... $50.00
- **Contour Preferred** ................................. $90.00
  (Includes Starter Channels)
- **Contour Ultimate** .................................... $130.00
  (Includes Starter, Preferred, Variety Pack, Movie Pack,
  Sports & Info Pack, Sports Pack 2, and HBO Max™,
  Cinemax®, Showtime® and Starz®)

## TV PACKS - Monthly Rates
(With any Cox TV or Contour Package)
- **Variety Pack** ........................................... $12.00
- **Movie Pack** ........................................... $12.00
- **Sports & Information Pack** ..................... $10.00
- **Sports Pack 2** ........................................... $10.00
  (Includes NFL RedZone subscription)

<table>
<thead>
<tr>
<th>Bonus Pack</th>
<th>No Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>DVR SERVICE - Monthly Rates</strong></td>
<td>(DVR-compatible equipment is required)</td>
</tr>
<tr>
<td>Starter DVR Service</td>
<td>$5.00</td>
</tr>
<tr>
<td>Essential DVR Service</td>
<td>$13.50</td>
</tr>
<tr>
<td>Preferred DVR Service</td>
<td>$20.00</td>
</tr>
<tr>
<td>Ultimate DVR Service</td>
<td>$30.00</td>
</tr>
</tbody>
</table>

## PREMIUM CHANNELS - Monthly Rates
(Minimum service tier required)
- **HBO Max™** ................................................. $16.00
- **CINEMAX®** ................................................. $12.00
- **SHOWTIME®** ................................................. $12.00
- **STARZ®** .................................................. $12.00
- **Epix** ...................................................... $12.00
- **Playboy TV** ............................................. $15.99

## INTERNATIONAL CHANNELS - Monthly Rates
- **Arab Radio and Television** ..................... $9.99
- **CCTV4** .................................................. $11.99
- **Channel One Russia** .................................. $14.99
- **Chinese Deluxe Pack** ................................ $19.99
  (includes Phoenix Info News, Phoenix North America
  and CTI Zhong Tian)
- **Chinese Pack 2** ..................................... $11.99
  (CTI Zhong Tian & CCTV4)
- **Chinese Pack** .......................................... $18.99
  (CTI Zhong Tian & Phoenix North America)
- **Aapka Colors** ......................................... $14.99
- **CTI Zhong Tian Channel** ........................... $11.99
- **DW** ....................................................... $9.99
- **(DEUTSCHE+)** ........................................... $10.99
- **Filipino Pack** .......................................... $17.99
  (GMA Pinoy & TFC)
- **GMA Pinoy** .............................................. $9.99
- **Phoenix Info News** .................................... $9.99
- **Phoenix North America** ............................. $9.99
- **RAI** ....................................................... $9.99
  (Italian)
- **RTN** ....................................................... $14.99
  (Russian)
- **Russian Pack** .......................................... $22.99
  (Channel One Russia and RTN)
- **Saigon Broadcasting Television Network** ........... $12.99
  (Vietnamese)
- **SET Asia** ................................................ $14.99
- **South Asian Deluxe Pack** ......................... $21.99
  (Zee TV, SET Asia)
- **South Asian Super Pack** ............................ $31.99
  (Zee TV, SET Asia, TV Asia)
- **TFC** ...................................................... $10.99
  (The Filipino Channel)
- **TV5 Monde** ............................................. $9.99
  (French)
- **TV Asia** ................................................ $11.99
- **TV Japan** ............................................... $21.99
- **Zee TV** ................................................ $14.99

## SPECIALTY SERVICES - Monthly Rates
- **Fox Soccer Plus** ...................................... $14.99

*See opposite page for details.
COX TV Price List* (cont’d)

SEASONAL SPORTS PACKAGES
(Standalone annual subscriptions; seasonal rates vary*)
- NFL RedZone** ........................................... $44.99
- NBA League Pass ..................................... $199.00
- MLB Extra Innings .................................... $129.99
- NHL Center Ice ......................................... $114.99
- MLS Direct Kick ........................................ $89.00

COX TV EQUIPMENT - Monthly Rates
- Cox TV Box .................................................. $8.50
- Contour Box ................................................ $10.00
- Wireless 4K Contour Box ............................. $10.00
  (Requires Panoramic Wifi Gateway)
- CableCARD .................................................. $4.00
- Basic Box ................................................... $4.00
  (Includes remote control; access to Starter and Preferred channels only; no interactive TV features, like On Demand)

Streaming Only Services - Equipment
- Monthly Rate
  (Requires Panoramic Wifi Gateway)
- Contour Stream Player* ............................... $10.00

SUBSCRIPTION ON DEMAND SERVICES
- Monthly Rates
  - A&E Crime Central* .................................... $4.99
  - Acorn TV* .............................................. $5.99
  - Anime* ................................................ $6.99
  - Baby Genius* .......................................... $4.99
  - CuriosityStream* ..................................... $2.99
  - Daily Burn* ............................................ $14.99
  - DOGTV* ................................................ $4.99
  - Echo Boom* ........................................... $5.99
  - EROS Now ............................................. $9.99
  - Gaiam TV Fit & Yoga* ............................... $6.99
  - Hallmark Movies Now* ......................... $5.99
  - here! ..................................................... $6.99
  - History Vault* ........................................ $4.99
  - Hi Yah .................................................. $2.99
  - Kid Genius* .......................................... $4.99
  - Kidstream* ........................................... $4.99
  - Lifetime Movie Club* ............................. $3.99
  - Lion Mountain TV* ................................ $3.99
  - Magellan History TV* ............................. $5.99
  - MHZ Choice* ......................................... $7.99
  - Outside TV Features* .............................. $4.99

  Pantaya* ................................................ $5.99
  Quark Science* ......................................... $4.99
  Real Vision* ............................................ $14.99
  Ride TV* ................................................ $4.99
  Stingray Classica* .................................... $6.99
  Stingray Karaoke** .................................. $6.99
  The Reading Corner* ............................... $3.99
  Touchfit TV* ........................................... $4.99
  Too Much For TV ...................................... $14.99
  Up Faith & Family* .................................. $4.99
  ALLBLK* ................................................ $4.99
  Xive TV* ................................................ $4.99
  Zoomio .................................................. $2.99
  REVRY* ................................................ $6.99
  Walter Presents* ..................................... $6.99
  ConTV* .................................................. $4.99
  Docurama* ............................................. $4.99
  Dove Channel* ....................................... $4.99
  Gravitas .................................................. $4.99
  Passionflix ............................................. $5.99
  Adult Video Subscription Services ............. $24.99 ea.

* Rates shown are standard rates for standalone services. Available to residential customers in Cox service areas. One Basic Box, Cox TV Box, Contour Box or CableCARD included with service depending on package, additional Contour Box, Cox TV Box, Basic Box or a Cox-provided CableCARD together with a certified compatible CableCARD retail device required for additional television hookups. For FCC disclosure purposes only, the fee reasonably allocable to the included CableCARD is $1; additional CableCARDS priced as shown. See CableCARD FAQs on the www.cox.com for CableCARD details. CableCARD is a registered trademark of Cable Television Laboratories, Inc. and is used with permission. An HDTV set with an HDMI connection is required for HD quality video. Channel availability may vary between Basic Box and other Cox equipment options. Contour Box and a television that supports composite video or s-video connections required for DVR service. Available DVR recording space varies by package. All prices and packages are subject to change. Pricing above excludes installation fees, taxes, franchise fees and other surcharges. Subject to credit approval. Other restrictions may apply. *Sports package subscriptions are paid in advance for the season and auto-renews annually at the applicable season renewal rate unless canceled before start of next season by calling Cox. Purchase is non-refundable. **This service requires a subscription to the Sports and Info Pack. Pre-rata rates apply for packages added mid-season. *Contour Stream Player does not include any live TV channels. Contour Stream Player only allows the ability to access Contour Apps and On Demand content that can be subscribed to, purchased, or rented.
<table>
<thead>
<tr>
<th>COX INTERNET PACKAGES- Monthly Rates</th>
<th>OPTIONAL ADDITIONAL DATA PLAN - Monthly Rates</th>
<th>COX INTERNET EQUIPMENT - One Time Charges</th>
<th>OTHER INTERNET SERVICES - Monthly Rates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Starter# ........................................ $44.99</td>
<td>Unlimited ........................................ $49.99</td>
<td>Panoramic Wifi Pods 1 pack .................. $129.99</td>
<td>Elite Gamer ........................................ $6.99</td>
</tr>
<tr>
<td>Essential### .................................... $65.99</td>
<td>500GB ........................................... $29.99</td>
<td>Additional Panoramic Wifi Pods .......... $99.99</td>
<td>(One connection included with Panoramic Wifi Gateway at no additional cost.)</td>
</tr>
<tr>
<td>Preferred* ....................................... $83.99</td>
<td>COX INTERNET EQUIPMENT - One Time Charges</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ultimate** ....................................... $99.99</td>
<td>Panoramic Wifi Gateway ........................ $12.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Gigablast* ..................................... $119.00</td>
<td>*(Includes one Elite Gamer connection at no additional cost)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>StraightUp Internet** ......................... $50.00</td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>


Rates shown are standard rates for standalone services and do not reflect periodic promotional discounts. Available to residential customers in Cox service areas. Use of a Cox-approved cable modem is required: https://www.cox.com/residential/support/cox-certified-cable-modems.html. Cox Internet requires a DOCSIS 3.0 or higher modem (Gigablast and Ultimate Service require 3.1). Wifi equipment meeting the 802.11ac standard is required for optimal wireless Ultimate and Gigablast performance. Uninterrupted or error-free internet service, or the speed of your service, is not guaranteed. Actual speeds may vary based on type of equipment used, environmental and structural conditions in your home, number of users and other factors. Maximum available speeds may vary depending on service area. Gigablast download speeds up to 940 Mbps based on limitations of standard internet hardware. Actual speeds depend on capability of end user devices and other factors. See www.cox.com/internetdisclosures for complete Cox Internet Disclosures. All Cox Internet plans include 1.25 TB (1,280 GB) per month of data usage. Data usage in excess of plan may result in a $10 charge for up to 50 GB of additional data and for each additional 50 GB block, except for Unlimited Data Plan subscribers. Unused data does not roll over. See Speeds and Data Plans Information for details on internet service and data plans. See cox.com/datausage for complete data usage details. In addition to other policies, service is subject to Cox Internet Acceptable Use Policy (including Cox’s right to terminate service for abuse of network). Pricing above excludes equipment, installation, taxes, surcharges and fees. All packages and prices are subject to change. Subject to credit approval. Other restrictions may apply.

Initial $50 prepaid monthly service fee includes one-time equipment Starter Kit. Monthly $50 prepaid service fee includes all taxes and fees. STARTER KIT MAY INCLUDE REFURBISHED WIRELESS GATEWAY. All prices and packages subject to change; additional or extra equipment fees excluded. Prepaid service not subject to refunds. Some restrictions may apply. © 2021 Cox Communications, Inc. All rights reserved.
## COX Voice Price List*

### COX VOICE PACKAGE - Monthly Rate
- Preferred ................................................. $20.00
- (Package includes: Unlimited Local Calling, Unlimited Long Distance Calling to the US, Mexico and Canada, Readable Voice Mail, Cox Voice Everywhere app, Simultaneous ring, NoMoRobo service provided by a third party, call waiting, caller ID and more)

### COX LONG DISTANCE - Monthly Rates
- Simply Worldwide** ................................ $2.99
  - (low rates to 230+ countries)

### A LA CARTE VOICE OPTIONS - Monthly Rates
- Non-published Number ......................... $2.20
- Non-directory Listing ............................... $1.50
- Additional Listing .................................... $2.00
- Directory Assistance .............................. $2.49
  - (per use)

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*Rates shown are standard rates for standalone services and do not reflect periodic promotional discounts or multiproduct pricing. Unlimited plan long distance minutes may be used only for residential, non-commercial voice calls and usage that is not consistent with such use may subject your account to review and/or suspension or termination of your service. Calls to Mexico that terminate on a cell phone or other wireless device will incur a $0.10 per minute charge. Telephone modem and other equipment (collectively “Customer Premise Equipment” or “CPE”) may be required and will be provided for the duration of phone service subscription. Upon disconnection of phone service, CPE must be returned within 30 days or a monthly rental fee or lost equipment charge will apply. CPE uses household electrical power to operate. Telephone service, including access to e911 service, will not be available during a power outage without battery backup or if the CPE is moved or inoperable. Service does not come with a battery unless you order it. You may purchase a backup battery from Cox. You must monitor and replace the battery as needed (see http://www.cox.com/battery). All packages and prices are subject to change. Pricing above excludes taxes, surcharges and other fees. Installation charges and other restrictions may apply. Telephone service provided by an affiliated Cox entity and may utilize third-party services and facilities. Service may not be available in all areas.

**Simply Worldwide rates found at: cox.com/phone.
## COX Homelife Price List

### HOMELIFE PACKAGES - Monthly Rates

<table>
<thead>
<tr>
<th>Package</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Automation</td>
<td>$20.00</td>
</tr>
<tr>
<td>(Home Control and Automation)</td>
<td></td>
</tr>
<tr>
<td>Security*</td>
<td>$40.00</td>
</tr>
<tr>
<td>(Professionally Monitored Security Plus Home Control and Automation, includes one touchscreen rental)</td>
<td></td>
</tr>
</tbody>
</table>

### HOMELIFE SECURITY & AUTOMATION - One-Time Charges

<table>
<thead>
<tr>
<th>Service</th>
<th>One-Time Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standard Automation Installation</td>
<td>$25.00</td>
</tr>
<tr>
<td>Standard Security Installation</td>
<td>$100.00</td>
</tr>
<tr>
<td>Panel Upgrade Installation</td>
<td>$100.00</td>
</tr>
<tr>
<td>Pre-wired Home Installation</td>
<td>$250.00</td>
</tr>
<tr>
<td>Exterior Camera Installation</td>
<td>$50.00</td>
</tr>
<tr>
<td>(per camera)</td>
<td></td>
</tr>
</tbody>
</table>

### Other Service Fees - Monthly Rates

<table>
<thead>
<tr>
<th>Service</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Equipment Service Plan</td>
<td>$4.99</td>
</tr>
<tr>
<td>24-HR Video Recording and 10-Day Storage*</td>
<td>$24.99</td>
</tr>
<tr>
<td>(Up to 4 cameras)</td>
<td></td>
</tr>
</tbody>
</table>

*Rates shown are standard rates for standalone services. Cox Homelife® is available to residential customers in select Cox service areas. Cox Homelife Automation service plan is not a monitored home security system and includes home automation services only. Cox Homelife Security service plan required for professional monitoring services for intrusion, smoke/fire and related system components. 24-HR Video Recording requires eligible Homelife service tier (Automation or Security), additional monthly recording fee, and compatible iCam2 cameras. Additional Homelife cameras not included and are extra if not already owned. A high-speed Internet connection is required. Pricing above excludes additional equipment, taxes, trip charges and other fees. All prices and packages are subject to change. Subject to credit approval. Other restrictions may apply. Touchscreen remains property of Cox and must be returned to Cox upon termination of service to avoid additional charges. Local ordinances may require an alarm user permit or external lock box. Las Vegas customers will incur an additional monthly verified response fee (currently $4.00/mo.). Cox Homelife Service provided by Cox Advanced Services: Arizona, LLC – Alarm Lic. #18141-0, ROC Lic. #310876; Arkansas, LLC – Lic. #18141-0; Arizona, LLC – Lic. #18141-0; Idaho, LLC – Lic. #26512; Nevada, LLC dba Cox Homelife – Lic. #78331; Ohio, LLC – Lic. #53-18-1671; Oklahoma, LLC – Lic. #2002; Rhode Island, LLC – Lic. #9314; Virginia, LLC – DCJS Lic. #11-777S; DPOR Lic. #2015164725.
**OTHER SERVICE FEES - One-Time Charges**

- Returned Check Fee ........................................... $25.00
- Field Collection Fee ......................................... $25.00
- Electronic Reactivation Fee ................................. $20.00
- Late Payment Fee .............................................. 8.95
  (Homelife, TV, Internet)
- Late Payment Fee ............................................... $6.00
  (Phone)
- TV Pro Connect .................................................. $100.00
  (up to 3 outlets)
- Panoramic Wifi Pods Assisted Install .................... $30.00
- Internet Pro Connect .......................................... $100.00
- Internet Panoramic Wifi Pro Connect ...................... $100.00
- Voice Pro Connect .............................................. $100.00
- Easy Connect Activation ..................................... No Charge
  (TV, Internet, Voice)
- TV Pro Connect Conversion .................................. $100.00
- Internet Pro Connect Conversion .......................... $100.00
- Voice Pro Connect Conversion .............................. $100.00

**Trouble Call Truck Roll** .................................. $75.00
(per visit)

**Premium Support - Monthly Rates**

- Cox Complete Care ............................................ $10.00
  (TV, Internet, Telephone)