Create a great connection

Kansas/Arkansas
March 2021
Product and Pricing Guide

For the latest rates and product information, please visit cox.com. All products and services are subject to their terms of use and other policies, found at: cox.com/policies.
### Basic Packages - Monthly Rates
(include one Basic Box rental)
- Basic Starter ........................................... $50.00
- Basic Preferred ........................................ $85.00

### Cox TV Packages - Monthly Rates
(include one Cox TV Box rental)
- Cox TV Starter ........................................... $50.00
- Cox TV Preferred ........................................ $85.00
- Cox TV Ultimate ........................................ $125.00

### Contour TV Packages - Monthly Rates
(include one Contour Box rental)
- Contour Starter ........................................... $50.00
- Contour Preferred ........................................ $85.00
- Contour Ultimate ........................................ $125.00

### TV PACKS - Monthly Rates
(With any Cox TV or Contour Package)
- Variety Pack ........................................... $12.00
- Movie Pack .............................................. $12.00
- Sports & Information Pack ............................ $10.00
- Sports Pack 2 ............................................ $10.00

### DVR SERVICE - Monthly Rates
(DVR-compatible equipment is required)
- Starter DVR Service .................................... $5.00
- Essential DVR Service ................................ $13.50
- Preferred DVR Service ................................ $20.00
- Ultimate DVR Service ................................ $30.00

### PREMIUM CHANNELS - Monthly Rates
(Minimum service tier required)
- HBO Max™ ............................................. $16.00
- CINEMAX® ............................................ $12.00
- SHOWTIME® ........................................ $12.00
- STARZ® ................................................. $12.00
- Epix ...................................................... $12.00
- Playboy TV ............................................. $15.99

### INTERNATIONAL CHANNELS - Monthly Rates
- CCTV4 .................................................. $11.99
- Chinese Deluxe Pack ................................ $19.99
- Chinese Pack 2 ....................................... $11.99
- (CTI Zhong Tian & CCTV4)
- Chinese Pack .......................................... $18.99
- (CTI Zhong Tian & Phoenix North America)
- Apka Colors ........................................... $14.99

### SPECIALTY SERVICES - Monthly Rates
- Fox Soccer Plus ....................................... $14.99
- NFL RedZone*** ..................................... $44.99
- NBA League Pass ..................................... $199.00
- MLB Extra Innings ................................... $129.99

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*See opposite page for details.
**COX TV Price List**

**NHL Center Ice** ...........................................$114.99  
MLS Direct Kick .............................................$89.00  

**COX TV EQUIPMENT - Monthly Rates**  
Cox TV Box .........................................................$8.50  
Contour Box ......................................................$10.00  
Wireless 4K Contour Box (Requires Panoramic Wifi Gateway) ..................$10.00  
CableCARD .......................................................$4.00  
Basic Box ..........................(includes remote control; access to Starter and Preferred channels only; no interactive TV features, like On Demand) 

**Streaming Only Services - Equipment Monthly Rate**  
Contour Stream Player* ..........................$10.00  

**SUBSCRIPTION ON DEMAND SERVICES - Monthly Rates**  
A&E Crime Central* ..............................................$4.99  
Acorn TV* .........................................................$5.99  
Anime .................................................................$6.99  
Baby Genius* .......................................................$4.99  
CuriosityStream* ..................................................$2.99  
Daily Burn* .........................................................$2.99  
DOGTV .........................................................$4.99  
Echo Boom* .........................................................$5.99  
EROS Now ..........................................................$9.99  
Gaiam TV Fit & Yoga* .........................................$6.99  
Hallmark Movies Now* .......................................$5.99  
here! .................................................................$6.99  
History Vault* .....................................................$4.99  
Hi Yah* ..............................................................$2.99  
Kid Genius* .........................................................$4.99  
Kidstream* ..........................................................$4.99  
Lifetime Movie Club* ..........................................$3.99  
Lion Mountain TV* .............................................$4.99  
Magellan History TV ...........................................$5.99  
MHz Choice* ......................................................$7.99  
Outside TV Features* .........................................$4.99  
Pantaya* ............................................................$5.99  
Quark Science* .................................................$4.99  
Real Vision* .........................................................$14.99  
Ride TV* ............................................................$4.99  
Stingray Classica* ...............................................$6.99  
Stingray Karaoke** .............................................$6.99  
The Filipino Channel ...........................................$15.00  
The Reading Corner* ...........................................$3.99  
Too Much For TV ..............................................$14.99  
Touchft TV* .......................................................$4.99  
True Royalty* .....................................................$5.99  
Up Faith & Family* .............................................$4.99  
ALLBLK* ..........................................................$4.99  
Xive TV* ...........................................................$4.99  
Zoomoo* ............................................................$2.99  
REVRY* ............................................................$6.99  
Walter Presents* ................................................$6.99  
ConTV* ............................................................$4.99  
Docurama* .........................................................$4.99  
Dove Channel* ...................................................$4.99  
Gravitas ............................................................$4.99  
Passionflix ..........................................................$5.99  
Adult Video Subscription Services .............................................$24.99 ea.  

*Rates shown are standard rates for standalone services. Available to residential customers in Cox service areas. One Basic Box, Cox TV Box, Contour Box or CableCARD included with service depending on package; additional Contour Box, Cox TV Box, Basic Box or a Cox-provided CableCARD together with a certified compatible CableCARD retail device required for additional television hookups. For FCC disclosure purposes only, the fee reasonably allocable to the included CableCARD is $1; additional CableCARDS priced as shown. See CableCARD FAQs on www.cox.com for CableCARD details. CableCARD is a registered trademark of Cable Television Laboratories, Inc. and is used with permission. An HDTV set with an HDMI connection is required for HD quality video. Channel availability may vary between Basic Box and other Cox equipment options. Contour Box and a television that supports composite video or s-video connections required for DVR service. Available DVR recording space varies by package. All prices and packages are subject to change. Pricing above excludes installation fees, taxes, franchise fees and other surcharges. Subject to credit approval. Other restrictions may apply. *Sports package subscriptions are paid in advance for the season and auto-renews annually at the applicable season renewal rate unless canceled before start of next season by calling Cox. Purchase is non-refundable. **This service requires a subscription to the Sports and Info Pack. Pre-rata rates apply for packages added mid-season. *Contour Stream Player does not include any live tv channels. Contour Stream Player only allows the ability to access Contour Apps and On Demand content that can be subscribed to, purchased, or rented.
## COX INTERNET PACKAGES - Monthly Rates

<table>
<thead>
<tr>
<th>Plan</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Starter</td>
<td>$44.99</td>
</tr>
<tr>
<td>Essential</td>
<td>$65.99</td>
</tr>
<tr>
<td>Preferred</td>
<td>$83.99</td>
</tr>
<tr>
<td>Ultimate</td>
<td>$99.99</td>
</tr>
<tr>
<td>Gigablast</td>
<td>$119.99</td>
</tr>
<tr>
<td>StraightUp</td>
<td>$50.00</td>
</tr>
</tbody>
</table>

## OPTIONAL ADDITIONAL DATA PLAN - Monthly Rates

<table>
<thead>
<tr>
<th>Plan</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unlimited</td>
<td>$49.99</td>
</tr>
<tr>
<td>500GB</td>
<td>$29.99</td>
</tr>
</tbody>
</table>

## COX INTERNET EQUIPMENT - Monthly Rates

<table>
<thead>
<tr>
<th>Equipment</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Panoramic Wifi Gateway</td>
<td>$12.00</td>
</tr>
<tr>
<td>(Includes one Elite Gamer connection at no additional cost)</td>
<td></td>
</tr>
<tr>
<td>Wireless Router for Optical Network Customers</td>
<td>$8.00</td>
</tr>
</tbody>
</table>

## OTHER INTERNET SERVICES - Monthly Rates

<table>
<thead>
<tr>
<th>Service</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Elite Gamer</td>
<td>$6.99</td>
</tr>
<tr>
<td>(One connection included with Panoramic Wifi Gateway at no additional cost.)</td>
<td></td>
</tr>
</tbody>
</table>

### Additional Game Connections

- Unlimited Data Plan: $4.99 (up to 3)
- 500GB Data Plan: $29.99

### Download Speeds Up To / Upload Speeds Up To:

- Starter Service: 25Mbps / 3Mbps
- Essential Service: 50Mbps / 3Mbps
- Preferred Service: 150 Mbps / 10 Mbps
- Ultimate Service: 500 Mbps / 10 Mbps (500 Mbps in fiber areas)
- Gigablast Service: 940 Mbps / 35 Mbps (940 Mbps in fiber areas)

### Additional Information:

- Initial $50 prepaid monthly service fee includes one-time equipment Starter Kit. Monthly $50 prepaid service fee includes all taxes and fees. STARTER KIT MAY INCLUDE REFURBISHED WIRELESS GATEWAY. All prices and packages subject to change; additional or extra equipment fees excluded. Prepaid service not subject to refunds. Some restrictions may apply. © 2021 Cox Communications, Inc. All rights reserved.
COX Voice Price List*

**COX VOICE PACKAGE - Monthly Rate**
Preferred .......................................................... $20.00
(Package includes: Unlimited Local Calling, Unlimited Long Distance Calling to the US, Mexico and Canada, Readable Voice Mail, Cox Voice Everywhere app, Simultaneous ring, NoMoRobo service provided by a third party, call waiting, caller ID and more)

**COX LONG DISTANCE - Monthly Rates**
Simply Worldwide** ........................................ $2.99
(low rates to 230+ countries)

**A LA CARTE VOICE OPTIONS - Monthly Rates**
Non-published Number .................................. $3.99
Non-directory Listing ................................. Varies
Additional Listing ........................................ Varies
Directory Assistance ................................. $2.49
(per use)

1Rates shown are standard rates for standalone services and do not reflect periodic promotional discounts or multiproduct pricing. Unlimited plan long distance minutes may be used only for residential, non-commercial voice calls and usage that is not consistent with such use may subject your account to review and/or suspension or termination of your service. Calls to Mexico that terminate on a cell phone or other wireless device will incur a $0.10 per minute charge. Telephone modem and other equipment (collectively “Customer Premise Equipment” or “CPE”) may be required and will be provided for the duration of phone service subscription. Upon disconnection of phone service, CPE must be returned within 30 days or a monthly rental fee or lost equipment charge will apply. CPE uses household electrical power to operate. Telephone service, including access to e911 service, will not be available during a power outage without battery backup or if the CPE is moved or inoperable. Service does not come with a battery unless you order it. You may purchase a backup battery from Cox. You must monitor and replace the battery as needed (see http://www.cox.com/battery). All packages and prices are subject to change. Pricing above excludes taxes, surcharges and other fees. Installation charges and other restrictions may apply. Telephone service provided by an affiliated Cox entity and may utilize third-party services and facilities. Service may not be available in all areas.

*Simply Worldwide rates found at: cox.com/phone.
### COX Homelife Price List

**HOMELIFE PACKAGES - Monthly Rates**

<table>
<thead>
<tr>
<th>Service</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Automation</td>
<td>$20.00</td>
</tr>
<tr>
<td>Security*</td>
<td>$40.00</td>
</tr>
</tbody>
</table>

*Rates shown are standard rates for standalone services. Cox Homelife® is available to residential customers in select Cox service areas. Cox Homelife Automation service plan is not a monitored home security system and includes one touchscreen rental.

**HOMELIFE SECURITY & AUTOMATION - One-Time Charges**

<table>
<thead>
<tr>
<th>Service</th>
<th>One-Time Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standard Automation Installation</td>
<td>$50.00</td>
</tr>
<tr>
<td>Standard Security Installation</td>
<td>$50.00</td>
</tr>
<tr>
<td>Panel Upgrade Installation</td>
<td>$50.00</td>
</tr>
<tr>
<td>Pre-wired Home Installation</td>
<td>$250.00</td>
</tr>
<tr>
<td>Exterior Camera Installation</td>
<td>$50.00</td>
</tr>
</tbody>
</table>

**Other Service Fees - Monthly Rates**

- **Equipment Service Plan**: $4.99
- **24-HR Video Recording and 10-Day Storage**:
  - Up to 2 cameras: $8.99
  - Up to 4 cameras: $14.99

### COX Other Services

#### OTHER SERVICE FEES - One-Time Charges

<table>
<thead>
<tr>
<th>Service</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Returned Check Fee</td>
<td>$30.00</td>
</tr>
<tr>
<td>Field Collection Fee</td>
<td>$25.00</td>
</tr>
<tr>
<td>Electronic Reactivation Fee</td>
<td>$20.00</td>
</tr>
<tr>
<td>Electronic Reactivation Fee (phone)</td>
<td>$20.00</td>
</tr>
<tr>
<td>Late Payment Fee (Homelife, TV, Internet)</td>
<td>$5.00 (KS) / $8.00 (AR)</td>
</tr>
<tr>
<td>Late Payment Fee (Phone)</td>
<td>$2% of remaining balance</td>
</tr>
<tr>
<td>Late Payment Fee (TV, Internet)</td>
<td>$10% of first $30/2% of remaining balance</td>
</tr>
<tr>
<td>TV Pro Connect</td>
<td>$100.00</td>
</tr>
<tr>
<td>TV Pro Connect Conversion</td>
<td>$100.00</td>
</tr>
<tr>
<td>Internet Pro Connect</td>
<td>$100.00</td>
</tr>
<tr>
<td>Internet Pro Connect Conversion</td>
<td>$100.00</td>
</tr>
<tr>
<td>Voice Pro Connect</td>
<td>$100.00</td>
</tr>
<tr>
<td>Trouble Call Truck Roll</td>
<td>$75.00</td>
</tr>
<tr>
<td>Easy Connect Activation</td>
<td>No Charge</td>
</tr>
</tbody>
</table>

#### Premium Support - Monthly Rates

Cox Complete Care .................................. $10.00  
(TV, Internet, Telephone)
Visit a Cox Store near you

cox.com/stores