



Connect2Compete Online Application

www.cox.com/lowcostinternet



STEP 1:

- Go to www.cox.com/c2c
- Click on “Get Started”

The screenshot shows the COX website's Connect2Compete landing page. At the top, there's a navigation bar with links for Residential, My Connection, Cox Business, and Español. A search bar and a 'Sign In My Account' link are also present. Below the navigation bar, a hero section features a photo of students in a classroom and a headline 'COX CONNECT2COMPETE Affordable home internet'. A 'Qualify now' button is visible. The main content area is divided into two columns. The left column, titled 'CONNECT2COMPETE QUALIFICATIONS', asks 'Ready to get started?' and provides eligibility details. It contains two buttons: 'Check status' and 'Get started'. A red arrow points from the left margin to the 'Get started' button. The right column, titled 'Don't qualify for Connect2Compete?', offers alternative internet plans, including an 'EMERGENCY RESPONSE OFFER' table and a 'Cox Internet Starter 10' package.

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COX CONNECT2COMPETE

Affordable home internet

Home internet is now an essential tool for today's education. Through Connect2Compete, Cox opens a world of opportunity for families by providing low-cost, home internet with wifi—for only \$9⁹⁵ per month.

[Qualify now](#)

CONNECT2COMPETE QUALIFICATIONS

Ready to get started?

To qualify for the Cox Connect2Compete affordable internet program, your household must have at least one K-12 student and participate in a government assistance program.* Applicants may need to provide documentation for eligibility.

[Check status](#) [Get started](#)

Don't qualify for Connect2Compete?

Cox has other great offers to keep you connected.

EMERGENCY RESPONSE OFFER	
FIRST MONTH	MONTHS 2-12
\$0	\$19.99/mo.

No annual contract required.
[Offer Details & Terms](#)

[Add to Cart to Customize](#)

Cox Internet Starter 10

Up to
10
Mbps
download

Ideal for fewer than 3 devices that browse the internet

PLUS
Get the first month of Internet free, then just \$19.99/mo. in months 2-12! For well-qualified customers. Includes free self install and modem rental. No annual contract required.



STEP 2:

- Fill out the customer's address
- Click “Continue”

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WELCOME TO THE COX CONNECT2COMPLETE APPLICATION

Don't qualify, but still need to stay connected?

See our other internet plans with special promotional rates as part of our COVID-19 response.

View internet plans

I'm Interested In Cox Connect2Compete Internet

Please provide your address to confirm availability of services at your location, and to help us make sure you receive the right service offers.

Service Street Address

?

Suite/Apt

Zip Code

?

Continue

NOTE: Please only submit your application once. Multiple submissions may delay processing and approving orders

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STEP 3:

- Fill out the customer's information:
 - Name, phone number and email address.
 - Please note: a valid email address is required. This is how a Cox representative will communicate with the customer about their C2C application.
- Select Yes or No for Paperless Billing
- Verify the customer meets the criteria listed in the C2C Program Eligibility section by checking the boxes.
- Enter School Name
- Click "Continue"

Profile

MONTHLY CHARGES
\$0.00/mo
For 2 months (see Offer Terms)

ONE TIME CHARGES
\$0.00

DETAILS

First Name *

Last Name *

First Name

Last Name

Current Primary Phone Number *

We will call your primary phone number if we need to contact you. You may also receive important quick account notifications via SMS text on the first mobile number provided.

(###) ###-####

Current Email Address *

Email

Service Address:

Would you like to set up Paperless Billing?

Yes

No

?

Cox Connect2Compete Program Eligibility

You will be asked to provide proof of your child's school enrollment and Government Assistance Programs in order to qualify for this offer. Just scan or take a picture of the documents and upload at the end of the application process.

Please verify you meet ALL of the following criteria below:

☐

Not a current Cox Internet customer *

☐

Have a child attending a K-12 school *

☐

Participate in one of the following Government Assistance Programs: *

• National School Lunch Program (NSLP) or Community Eligibility Provision (CEP)

• Temporary Assistance for Needy Families (TANF)

• Supplemental Nutrition Assistance Program (SNAP)

• Public Housing

School Name *

School Name

Acceptable Documentation

1. Proof of School Enrollment:
ONE OR MORE OF THE FOLLOWING DOCUMENTS:

• Proof of your child's school attendance such as a report card or a letter from the school showing your child's enrollment for current school year on school letterhead

• The most recent letter from your child's school or district confirming your child is receiving Free or Reduced Lunch through the National School Lunch Program (NSLP) (This can serve as proof of school enrollment and Government Assistance Program participation.)

• Community Eligibility Provision (CEP) Letter from a school official on school letterhead that has your child's name

• Proof of homeschooling authorized by the school, school district or the state

AND

2. Proof of Enrollment in Government Assistance Programs:
ONE OR MORE OF THE FOLLOWING DOCUMENTS:

• The most recent letter from your child's school or district confirming your child is receiving Free or Reduced Lunch through the National School Lunch Program (NSLP) or Community Eligibility Provision (CEP) Letter from a school official on school letterhead (This can serve as proof of school enrollment and Government Assistance Program participation.)

• Proof of residency in Public Housing (including Section 8, Multi-family units, and Public Housing Authorities)

• Proof of enrollment in Supplemental Nutrition Assistance Program (SNAP)

• Proof of enrollment in Temporary Assistance for Needy Families (TANF)

In order to prevent delays in processing your application, please make sure the combination of the submitted documents show the following information clearly:

• Your full name (as parent/guardian)

• Your full address matching your service address

• Your child's name

• Your child's school name

Stop if you don't have all the required documentation to upload; close this window and come back when you have it ready. Otherwise, click Continue.

IF A CUSTOMER IS AUTOMATICALLY APPROVED :

- Customer will need to verify identity
 - Enter the customer Social Security Number
 - If the customer has no SSN, click on box “I don’t have a Social Security or would like to verify my identity over the phone after my order is submitted”
 - Cox representative will follow up with customer within 24-48 hours
- Answer Yes or No if customer has lived at service address for more than 6 months
 - If no, they will need to provide their previous address
- Click “Continue”
- Next Step:
 - Select an Installation Type
 - Click on “Continue to Review”

Welcome to the Cox Connect2Compete application

See if you qualify for low-cost, home internet

	Verify Your Identity ▼	MONTHLY CHARGES \$0.00/mo For 2 months (see Offer Terms)	ONE TIME CHARGES \$0.00	DETAILS ▼
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Social Security Number

#####

Show SSN

Have you lived at your service address for more than 6 months?

Yes No ?

 If you do not provide a Social Security Number, you will need to verify identity over the phone, which will require additional time to process your order. Due to high volume of orders at this time, this will delay order processing by up to 5 days.

☐ I don't have a Social Security Number or would like to verify my identity over the phone after my order is submitted.

Continue

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A CUSTOMER NEEDS ADDITIONAL DOCUMENTATION:

- Click on “Complete your Documents”
 - Scan or take a photo of the documents with a cell phone and upload the documentation to the DocuSign link
 - This link will be sent to the email address provided by the customer on the initial page of the application
- A Cox representative will send an email to the customer within 4 business days explaining next steps.

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Welcome to the Cox Connect2Compete application

See if you qualify for low-cost, home internet

Review ▾

MONTHLY CHARGES IF APPROVED

ONE TIME CHARGES

DETAILS ▾

\$0.00/mo

For 2 months (see Offer Terms)

\$0.00

Next Steps:

Get ready now by scanning or taking a picture of your eligibility documents (proof of school enrollment AND participation in Government Assistance Programs) [Learn More](#)

You'll upload them in the next step.

To prevent delays in processing your application, please ensure the combination of documents you submit show the following information clearly:

- Your full name (as Parent/Guardian)
- Your full address matching your service address
- Your child's name
- Your child's school name

Once uploaded, it may take up to 4 business days to process your application. You will receive an email with the status of your application.

Once approved, if you have selected self-install, your self-install kit will be shipped to your service address in 3-5 business days. If you have selected professional install, you'll receive an email on how to schedule your installation.

Please hold onto your Cox Account PIN. You'll need it to talk to a Cox representative about your account.

Cox Account PIN:
5737

Stop if you don't have all the required documentation to upload; close this window and come back when you have it ready. Otherwise, click Complete your Document.

By clicking Complete your Document, you agree to the [Residential Customer Service Agreement](#) and [Internet Terms and Conditions](#)

Complete your Document

Your account will not be charged today.

**Restrictions apply. Families with K-12 children who are eligible for the National School Lunch Program, SNAP, and/or TANF, who receive Tenant-Based Vouchers, Project-Based Vouchers or Section 8 Project-Based Rental Assistance (PBRA) and/or who live in Public Housing, are eligible for Cox's Connect2Compete discounted internet service offer. Not available in all areas. *No annual contract means no specific term period requirement and no early termination fees. All Cox services are provided subject to end-user service agreements (including mandatory arbitration provisions) and other policies, which may be found at [www.cox.com/aboutus/policies.html](#). Offer is available to qualifying new residential Cox internet customers in Cox service areas who meet eligibility criteria. \$9.95/month includes Connect2Compete internet service (up to 15 Mbps download speeds) on a single wired outlet. One Wi-Fi modem included with initial activation (may include refurbished wireless gateway). Additional equipment to extra. Advertised program pricing available while eligibility criteria are met. Includes Wi-Fi network access at multiple locations across the country. See [www.cox.com/hotspots](#) for available coverage areas and hotspots. No installation charge for standard install on one prewired outlet. Additional installation, applicable taxes, and other fees are extra. Actual internet speeds vary and are not guaranteed. See [www.cox.com/internetdisclosures](#) for complete Cox Internet Disclosures. The current internet service and modem lease rates will apply when program eligibility requirements are no longer met. Re-enrollment not permitted. Offer, prices and eligibility requirements are subject to change. Offer and eligibility are also subject to Connect2Compete program terms and conditions. Visit [Cox.com/c2c](#) for restrictions and complete details. Connect2Compete is a program to provide home internet service for families. It is not a school program, and is not endorsed or required by your school. Your school is not responsible for Connect2Compete accounts. No school funds were used for this notice.

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IF A CUSTOMER NEEDS ADDITIONAL DOCUMENTATION:

See below for a list of acceptable documentation

1 - Proof of School Enrollment (one or more of the following documents):

- Proof of your child's school attendance such as a report card or a letter from the school showing your child's enrollment for current school year on school letterhead.
- The most recent letter from your child's school or district confirming your child is receiving Free or Reduced Lunch through the National School Lunch Program (NSLP)
 - (This can serve as proof of school enrollment and Government Assistance Program participation)
- Community Eligibility Provision (CEP) Letter from a school official on school letterhead that has your child's name.
- Proof of homeschooling authorized by the school, school district or the state.

AND

2- Proof of Enrollment in Government Assistance Programs (one or more of the following documents):

- The most recent letter from your child's school or district confirming your child is receiving Free or Reduced Lunch through the National School Lunch Program (NSLP) Letter from a school official on school letterhead.
 - (This can serve as proof of school enrollment and Government Assistance Program participation)
- Proof of residency in public housing (including Section 8, Multi-family units, and Public Housing Authorities)
- Proof of enrollment in Supplemental Nutrition Assistance Program (SNAP)
- Proof of enrollment in Temporary Assistance for Needy Families (TANF)
- Proof of enrollment in Low Income Home Energy Assistance Program (LIHEAP)
- Proof of enrollment in Women, Infants and Children Program (WIC)
- Proof of enrollment in Head Start

In order to prevent delays in processing your application, please make sure **the combination of the submitted documents** show the following information clearly:

- Your full name (as parent/guardian)
- Your full address matching your service address
- Your child's name
- Your child's school name/address



FAQs:

- **Who is eligible for the \$9.95 high-speed Internet through Cox Connect2Compete?**
 - Households who meet ALL of the following criteria qualify for the program:
 - A child in a K-12 School
 - Participate in one or more of the following government subsidy programs:
 - National School Lunch Program (NSLP)
 - Supplemental Nutrition Assistance Program (SNAP)
 - Temporary Assistance for Needy Families (TANF)
 - Public Housing (Section 8, Multi-Family units, or Public Housing Authority)
 - Head Start
 - Women, Infants and Children (WIC)
 - Low Income Home Energy Assistance Program (LIHEAP)
 - Have not subscribed to Cox Internet service within the last 90 days
 - Not an active Cox Internet customer
 - Have no outstanding debt or unreturned equipment with Cox (Families can pay off their bill or return equipment when then sign up)
- **Are there other fees or features associated with the Cox Connect2Compete Internet offer?**
 - There are no annual contracts or installation fees for the program. Families can stay enrolled in the program for as long as they qualify. The Cox Connect2Compete Internet service includes:
 - Free wifi modem rental
 - Access to over 3 million Cox Hotspots nationwide
 - The Cox Security Suite, a comprehensive suite of online safety software tools to protect you and your family online.
 - Access to the Cox Digital Academy, which provides basic computer literacy training and educational resources for students



FAQs:

- **How fast is the home internet service offered as a part of Cox Connect2Compete?**
 - Cox Connect2Compete provides home Internet service with download speeds of at least 25Mbps and upload speeds of 3Mbps.
- **What happens if a customer doesn't complete the application?**
 - The customer will receive an email to finish the verification process.
- **What happens if a customer inputs in the wrong information?**
 - The customer will need to resubmit a new application with the correct information.
- **What happens if the customer doesn't have internet access or an email address?**
 - Research tells us most low-income families have a mobile device. Cox's Connect2Compete website is optimized for mobile devices making it easy for people to apply.



FAQs:

- **What forms of ID can be given in lieu of a Social Security Number:**
 - **Group 1 – Picture ID**
 - State issued driver's license
 - Valid (non-expired) passport
 - State issued ID card
 - Military ID
 - **Group 2 – Non-Picture ID**
 - Current lease agreement in the Account Holder's name and address
 - Social Security card
 - Current original utility bill in the Account Holder's name and address