COX Homelife

Installation instructions for 4G power adapter

Congratulations! The power adapter you hold in your hand will allow you to upgrade from 3G to our current 4G technology. Ready to get up to speed? Let's go.

IMPORTANT: Before installation, make sure that your Homelife Security system is disarmed.



Call the Central Monitoring Station at 800-633-2677 to put the system into "test" mode so a tamper alert will not cause an alarm.



Now you're ready to begin.

2 Remove the existing power adapter from the wall. If a special security screw is used, use the

Torx screwdriver (included in box) to remove. If a security screw was not used, a regular screwdriver will work. In the example above a standard Philips screw is shown where the security screw would be used.

3 Remove the stand on the back of the touchscreen by unscrewing the 2 small Philips screws and sliding the stand up and separating it from the touchscreen.





A Remove the existing power cord from the back of the touchscreen by unplugging it and routing it through the stand.

5 Route the 4G power adapter cord back through the stand in the opposite direction of the existing power adapter that was removed, and plug it into the back of the touchscreen.





Replace the stand on the back of your touchscreen, slide it down, and screw the two small Philips screws back on the bottom of the touchscreen under the stand.

Plug the 4G power adapter into the same outlet the previous power adapter was removed from and screw the 4G power adapter into the wall outlet with the screw



that came with the new adapter.



8 Look at the front of the touchscreen. There should be a message acknowledging that the 4G power adapter is active.

Call the Central Monitoring Station at 800-633-2677 to remove the system from "test" mode if you would like to restore the system before the "test" timeframe has elapsed.

FINALLY—Please recycle your old adapter or return it to a Cox Solutions store.

That's it. You're all set. Welcome to the world of 4G cellular backup.