1 **False alarms are no big deal**

An accidental bump or knock may trigger your Automatic Fall Detection Pendant. The pendant is made to be sensitive to help keep you safe. If your pendant is accidentally set off, it's OK—false alarms are expected. Here's what to do:

- Press and hold the blue button for 3 SECONDS to cancel the alert
- If a Care Agent contacts you, simply tell them that everything is OK

2 **Test your system monthly**

For your peace of mind, ensure that your system is working properly by testing it on your birthday day each month. Here's how to test each device:

- Press the blue button on your **Automatic Fall Detection Pendant** ONCE
- Press the grey emergency button on the **Hub** ONCE

3 **Keep your Hub with you at all times**

Keeping the Hub with you when you leave home is easy. Simply use the clip-on lanyard or place it in your purse.
4 Keep your devices fully charged

Follow the instructions below to keep your devices charged because it's the only way to keep your system connected. If any of your devices experience power issues, call us right away at 1–800–558–6090.

Hub Battery Life

The Hub has a 24-hour battery life when it's not on the charging cradle. When you're at home, keep the Hub docked on the charging cradle so it will be ready at all times.

Automatic Fall Detection Pendant Battery Life

The Pendant has an 18 month battery life. When battery power is low, you and your caregivers will receive an alert via the Family App. Call 1–800–558–6090 to speak to Homelife Care support and ask for a replacement. A replacement Pendant with a new battery will be mailed to your home.

Please review your Homelife Care User Guide for a complete system overview.