# Cox Business Voice Manager<sup>™</sup> Unlimited



## Reliable, Extensive Features and Calling Whenever Your Business Needs It.

## Cox Business VoiceManager<sup>SM</sup> Unlimited

provides the custom calling features needed for your growing business communications. With unlimited local and nationwide calling in a stable, budget-friendly package, you can focus on your business instead of planning for unpredictable outbound calling volumes.

VoiceManager Unlimited provides advanced calling features you can use in the office, at home or on the go.

## **Managed Cloud Service**

With VoiceManager Unlimited, you retain access to a full range of business phone features. While this fully hosted communications solution is maintained and managed by Cox Business, your administrator keeps business-level control over features and usage.

#### **Improved Mobility**

Road warriors now have an ally. Wherever you are, you can access your business phone features and stay connected to your customers, partners and co-workers.

### **Modern Accessibility**

The VoiceManager Toolbar can be downloaded from the MyAccount Web portal and is available in Microsoft Outlook and Internet Explorer. It's another way we offer you control and access to multiple VoiceManager features near and far.

#### **Local and Nationwide Calling**

Provide your business with high-quality voice communications to connect your employees, customers and suppliers. Whenever you do business outside your local calling area, you can count on Cox services to deliver a convenient, cost-effective and flexible solution.



# Cox Business Voice Manager Unlimited

## **Enjoy Systemwide Reliability**

Full redundancy enables your business to continue normal operations even if your office becomes inaccessible. Through telephone or Internet browser access, you can leverage many VoiceManager features remotely to strengthen your company's plan for business continuity and disaster recovery.

**Business Continuity** ensures that your company doesn't have to skip a beat in the event of unforeseen circumstances.

**Disaster Recovery** keeps your data safe and your business protected through our off-site hosting service that you can manage through easy online controls.

# Get Leading-Edge Technology, Expert Local Support

VoiceManager Unlimited supports your entire business using a single communications platform delivered over our private, fiber-based backbone network. One system unifies communications for all your employees, regardless of their location.

Our fully maintained service means there are no capital expenses or monthly system maintenance fees. Plus, you can rest easy with our expert, local technical support 24/7.

# Protect Your Business From Unexpected Repair Costs

Cox Business Service Assurance Plan is an available service that helps protect your business from unexpected repair costs. With the plan, Cox will dispatch a technician to troubleshoot and quickly resolve any covered internal wiring issues that affect your Cox Business VoiceManager Unlimited service.

Unlimited calling plan includes direct-dialed calling within the continental United States, Alaska, Hawaii, Guam, Puerto Rico and the U.S. Virgin Islands. Unlimited plan is not available for use with non-switched circuit calling, auto-dialers, call center applications and certain switching applications. Services not available in all areas. Other restrictions apply. Telephone services provided by an affiliated Cox entity. ©2014 Cox Communications, Inc. All rights reserved. DS-CBVMA-1214

# **Voice**Manager

<u>Unlimited</u>

### **Features**

Simultaneous Ring

Remote Office

Priority Alert

Call Forward Selective

Music On Hold

Anonymous Call Rejection

Call Park/Call Pickup

Do Not Disturb

Selective Call Acceptance/Rejection

Speed Dial 100

Hunting\*

Auto Attendant\*

\*One per customer.

## **Optional features:**

Business Voice Mail

Auto Attendant

Readable Voice Mail

Sequential Ring

**Unified Messaging** 

#### Plus

Unlimited Long Distance Plan

Call Forward Always, Busy, No Answer

Call Forward Not Reachable

Call Return

Call Transfer

Caller ID Name & Number

Call Waiting

Last Number Redial

Privacy

Speed Dial 8

Three-Way Calling

VoiceManager Toolbar