

Feature Description

Simultaneous Ring enables selecting up to ten other phone numbers that will ring at the same time for incoming calls. It may also be activated or updated using the VoiceManager Toolbar which is downloadable from the Applications tab. Simultaneous Ring is available with the VoiceManager Anywhere package and IP Centrex service.

Solution

Maximize customer service and streamline all phone numbers into one so that incoming calls ring multiple phones to ensure you are reached!

Setup

Simultaneous Ring List Options

Call Settings
Simultaneous Ring OFF

Simultaneous Ring allows you to select up to ten other phone numbers that will ring at the same time, or when the incoming call matches your rules. You can activate Simultaneous Ring or manage phone numbers that will ring at the same time. If you select "On with Simultaneous Ring Rules," you must turn on at least one rule.

Simultaneous Ring List

Use Simultaneous Ring List: Off Always On On With Simultaneous Ring Rules ?

Do Not Call My List If I Am On a Call

Phone Number	Answer Confirmation	Manage
555-555-5555	Yes	Remove
	No	Remove

[Add Another number](#)

Simultaneous Ring Rules

Listing 0 Simultaneous Ring Rules

On	Description	Calls From	Action	Manage
				Add Simultaneous Ring Rule

[Cancel](#) [Save](#)

1. Log in to **VoiceManager MyAccount**.
2. Click the **VoiceManager Tools** menu in the left navigation bar.
3. Click the **Call Settings** tab.
4. Under the **Call Forwarding** section, click the **Simultaneous Ring** link.
5. Click the **Off** checkbox to disable the **Simultaneous Ring** feature.
6. Click the **Always On** check box to turn **Simultaneous Ring** on all the time.
7. Enter up to ten **Phone Numbers** that will ring at the same time.
8. Click the **Yes** or **No** drop-down menu for the **Answer Confirmation** action for each phone number.
9. Click the **Add Another Number** link to add a phone number to the list.
10. Click **Remove** to delete a phone number from the list.
11. Click **On With Simultaneous Ring Rules** to enable feature when a specific rule is selected.
12. Click the **Do Not Call My List If I Am On a Call**

check box to disable the feature when on a call.

13. Click the **Save** button.

Add/Edit Simultaneous Ring Rule

Simultaneous Ring Rules
Listing 1 Simultaneous Ring Rules

On	Description	Calls From	Action	Manage
<input checked="" type="checkbox"/>	Test	Any Phone Number	Call Simultaneous Ring List	Edit Delete
Add Simultaneous Ring Rule				

[Cancel](#) [Save](#)

Call Settings
Simultaneous Ring OFF

Simultaneous Ring allows you to select up to ten other phone numbers that will ring at the same time, or when the incoming call matches your rules. You can activate Simultaneous Ring or manage phone numbers that will ring at the same time. If you select "On with Simultaneous Ring Rules," you must turn on at least one rule.

* = Required

Simultaneous Ring Rule

* **Description**:

When Receiving Calls From:

Action: Call Simultaneous Ring List Do Not Call Simultaneous Ring List

During Regular Schedule: [Add a Regular Schedule](#)

During Holiday Schedule: [Add a Holiday Schedule](#)

[Cancel](#) [Save and Return](#)

1. Click the **checkbox** next to an existing rule to activate the feature.
2. Click the **Edit** or **Delete** link to change or remove a rule.
3. Click the **Add Simultaneous Ring Rule** link to create a new rule.
4. Enter a rule name in the **Description** field.
5. Click the **When Receiving Calls From** drop-down menu.
6. Click the phone number to which the rule applies.. The options are **Any Phone Number** or **Specific Phone Numbers**.
7. If you select **Specific Phone Numbers**, click the type of phone number (**Any Private Number** or **Any Unavailable Number**) and enter the number.
8. Click the **Call Simultaneous Ring List** or **Do Not Call Simultaneous Ring List** check box to activate or deactivate this feature.
9. Click the drop-down menu for **During Regular Schedule** or **During Holiday Schedule** to select when the rule applies.
10. Create a new schedule by clicking the **Add a Regular Schedule** or **Add a Holiday Schedule** link.

11. Create separate **Simultaneous Ring Rules** if both a **Regular** and a **Holiday Schedule** are desired.

*See **Setting Up Schedules** for detailed instructions.*

12. Click the **Save and Return** button.

Result: A message indicates your **Simultaneous Ring Rule** settings were saved successfully.