

# Cox Business VoiceManager<sup>SM</sup> Essential



## Working together, your business phone and your desktop.

### Cox Business VoiceManager<sup>SM</sup> Essential

offers a great blend of engineered voice lines, custom calling features and ease of use for your business calling needs. VoiceManager Essential brings this all together in a robust package of popular features.

Enjoy complete control over your voice calling needs with valuable features from Cox Business, including Call Forwarding, Speed Dial and desktop call management with the VoiceManager Toolbar. VoiceManager Essential is the right package to handle growing calling needs and includes access to services inside or outside of the office, allowing you and your staff to increase your business!

### Robust Functionality

VoiceManager Essential offers effective business voice tools with the flexibility to manage them through your computer. It's easy to set up and use and does not require IT staff support to get your business up, running and fully functional.

### Features That Boost Your Productivity

Applications such as Toolbar work with VoiceManager Essential to help increase your business's effectiveness with features such as Click to Call, Click to Answer and Transfer.

### Access Your Voice Features Wherever You Are

The VoiceManager Toolbar can be downloaded from the MyAccount Web portal and is available in Microsoft Outlook or Internet Explorer. Once you download the Toolbar, you have access to VoiceManager services and features anywhere you can use your Web browser.

### Rich Technology

VoiceManager Essential starts with a simple user interface, accessible from any Internet connection. You then have powerful features at your fingertips, organized intuitively to make them easy to use.

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VoiceManager

Essential

## Enjoy Systemwide Reliability

Full redundancy enables your business to continue normal operations even if your office becomes inaccessible. Through telephone or Internet browser access, you can leverage many VoiceManager features remotely to strengthen your company's plan for business continuity and disaster recovery.

**Business Continuity** ensures that your company doesn't have to skip a beat in the event of unforeseen circumstances.

**Disaster Recovery** keeps your data safe and your business protected through our off-site hosting service that you can manage through easy online controls.

## Get Leading-Edge Technology, Expert Local Support

VoiceManager Essential supports your entire business using a single communications platform delivered over our private, fiber-based backbone network. One system unifies communications for all your employees, regardless of their location.

Our fully-maintained service means your data is safe and your business is protected through our off-site hosting service that you can manage through easy online controls.

## Protect Your Business From Unexpected Repair Costs

Cox Business Service Assurance Plan is an available service that helps protect your business from unexpected repair costs. With the plan, Cox will dispatch a technician to troubleshoot and quickly resolve internal wiring issues that affect your VoiceManager Essential service.

## Features

Call Forward Always, Busy, No Answer  
Call Forward Not Reachable  
Call Notify  
Privacy  
Call Return  
Call Transfer  
Caller ID Name & Number  
Call Waiting  
Last Number Redial  
Speed Dial 8  
Three-Way Calling  
VoiceManager Toolbar

*Business Voice Mail, Unified Messaging, Auto Attendant and Hunting can be included at an additional charge.*