

# Cox Business VoiceManager<sup>SM</sup> Enhanced



## Your office phone, connected wherever you do business.

Cox Business VoiceManager<sup>SM</sup> Enhanced is packed with advanced features that enable you to focus on what you do best – running your business – anywhere, anytime.

With its flexibility, VoiceManager Enhanced puts the right features at your fingertips, using your telephone or your desktop. Receive calls from your customers no matter where you are. Manage calls better with Priority Alert and Remote Office features. Use your features on any phone, whether you're in the office, at home or on the go.

With VoiceManager Enhanced, it's easy to manage calls and update features regardless of where you are.

### Managed Cloud Service

With VoiceManager Enhanced, you retain access to a full range of business phone features, even outside of your office. While this fully hosted communications solution is maintained and managed by Cox Business, your administrator keeps business-level control over features and usage.

### Improved Mobility

Road warriors now have an ally. Wherever you are, you can access your business phone features and stay connected to your customers, partners and co-workers.

### Modern Accessibility

The VoiceManager Toolbar is downloadable from the MyAccount Web portal and is available in Microsoft Outlook and Internet Explorer. It's another way we offer you control and access to multiple VoiceManager features near and far.

### Productivity Boost

The Remote Office feature syncs your desk phone, cell phone and home phone into one telephone number. You can streamline your communications and raise your productivity.

Simultaneous Ring configures a maximum of five phones to ring if you don't answer your primary business telephone. All voice mails route to your primary inbox only.

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VoiceManager

Enhanced

## Enjoy Systemwide Reliability

Full redundancy enables your business to continue normal operations even if your office becomes inaccessible. Through telephone or Internet browser access, you can leverage many VoiceManager features remotely to strengthen your company's plan for business continuity and disaster recovery.

**Business Continuity** ensures that your company doesn't have to skip a beat in the event of unforeseen circumstances.

**Disaster Recovery** keeps your data safe and your business protected through our off-site hosting service that you can manage through easy online controls.

## Get Leading-Edge Technology, Expert Local Support

VoiceManager Enhanced supports your entire business using a single communications platform delivered over our private, fiber-based backbone network. One system unifies communications for all your employees.

Our fully maintained service means there are no capital expenses or monthly system maintenance fees. Plus, you can rest easy with our expert, local technical support 24/7.

## Protect Your Business From Unexpected Repair Costs

Cox Business Service Assurance Plan is an available service that helps protect your business from unexpected repair costs. With the plan, Cox will dispatch a technician to troubleshoot and quickly resolve any covered internal wiring issues that affect your Cox Business VoiceManager Enhanced service.

## Features

- Simultaneous Ring
- Call Notify
- Remote Office
- Priority Alert
- Call Forward Selective
- Music On Hold
- Anonymous Call Rejection
- Call Park/Call Pickup
- Do Not Disturb
- Selective Call Acceptance/Rejection
- Speed Dial 100
- Hunting\*
- Auto Attendant\*

*\*One per customer.*

## Optional Features

- Business Voice Mail
- Auto Attendant
- Unified Messaging
- Readable Voice Mail
- Sequential Ring

## Plus

- Call Forward Always, Busy, No Answer
- Call Forward Not Reachable
- Call Return
- Call Transfer
- Caller ID Name & Number
- Call Waiting
- Last Number Redial
- Speed Dial 8
- Three-Way Calling
- VoiceManager Toolbar