VoiceManager

Feature Description

Call Return allows you to call the last party that called, whether or not the call was answered. To call back the last party that called, just dial the call return feature access code (see your Feature Access Code page). If the calling number is not available, you receive an error message. Call Return is available with the VoiceManager Anywhere and Office packages, and IP Centrex service.

Solution

Enhance productivity and customer service by creating a climate of follow-up. Connect with clients, even after missing a call the first time, and build customer loyalty and business.

Setup

Call Return

No setup is required for this feature.	1. Click the flash button or the switch hook. 2. Press *69. **Result:** You will either connect with your previous caller, or, if not available, you will receive an error message.

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