VoiceManager

Setting Up... Call Notify

Feature Description

Call Notify allows you to specify conditions for incoming calls that trigger email notification. It is available with the VoiceManager Office and Anywhere packages, and IP Centrex service.

Solution

Stay connected anywhere you have email access! Call Notify generates an email notification to your inbox when specified calls are received.

Setup

Add Call Notify R	Rule					
					1.	Log in to VoiceManager
Call Notify Rules					_	MyAccount.
Send All Notification Emails to: ar	iyuser@email.com 🛛 💡				2.	Click the VoiceManager
Listing 4 Call Natify Bulas						navigation bar.
	Calls From	- Act	tion – M	lanage	3.	Click the Call Settings tab.
VP Marketing	Any Phone Number	Ser	nd Notification E	dit Delete	4.	Under the Call Forwarding
Add Call Notify Ru	le					section, click the Call Notify link.
					5	Enter a valid email address
			Cance	Save	0.	in the Send All Notification Emails to field.
Call Notify Rule					6.	Click the Add Call Notify Rule link.
* Description:	VP Sales]		7.	Enter a name for the rule in
When Receiving Calls From:	Specific Phone Numbers	~				the Description field.
	Any Private Number				8.	Click the When Receiving
	Any Unavailable Number					Calls From drop down
	Add Another Number				0	Click the share suggle or
Action:	 Send Notification C Do Not Send 	Notificatio	on		9.	type to which the rule
During Regular Schedule:	Every Day, All Day	*	Add a Regular Schedule			applies. The options are
During Holiday Schedule:	None	~	Add a Holiday Schedule			Any Phone Number or
			Cancel	and Return	10	Click the checkbox for
				•	10.	Specific Phone Numbers.
					11.	Click the type of phone
						number – Any Private
						Number or Any Unavailable
						number. You may add more
						numbers when you click the
						Add Another Number link
						and repeat up to 12 times.
					12.	Click the Send Notification
						radio button to activate an
						email alert or select Do Not



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	 Send Notification to deactivate this feature. 13. Click the During Regular Schedule and During Holiday Schedule drop down menus and select the option to define when the rule applies. 14. Click the Add a Regular Schedule or Add a Holiday Schedule link to create a new rule. 	
	Create separate Call Notify Rules if both a Regular and a Holiday Schedule are desired.	
	See Add a Schedule Setup for detailed instructions.	
	15. Click the Save and Return button.	
Edit/Delete Call Notify Rule		
Call Notify Rules Send All Notification Emails to: anyuser@email.com	 Repeat steps #1-4 of Add Call Notify Rule. To modify an existing rule, click the Edit link port to 	
On Description Calls From Action Manage VP Marketing Any Phone Number Send Notification Edit Delete Add Call Notify Rule Cancel Save	 Modify any values in the rule and click the Save button. 	
	 To remove a rule, check the box to the left of the rule and click the Delete link. Click the S are butter 	
	5. Click the Save button.	

