VoiceManager

Feature Description

Call Hold allows you to dial a feature access code to hold and retrieve calls. You can make another call while the first call is held and can toggle between active and held calls. Call Hold is available with the VoiceManager Anywhere and Office packages, and IP Centrex service.

Solution

Provide excellent service with flexible features that enable employees to hold and retrieve calls quickly, ensuring availability for important issues. Call Hold enables handling calls of a more urgent nature while affording opportunities to discuss call-back times for those that are not.

Setup

Call Hold	
No setup is required for this feature.	1. Click the flash button or the switch hook. 2. Press *22. 3. Make a second call. **Note:** To toggle between calls, flash the phone and press *22#.