



Cox Business® Service Assurance Plan

Protect Your Business from Unexpected Repair Costs

Cox Business Service Assurance Plan helps safeguard your business against unexpected expenses that may arise from trouble with inside wiring.

Our monthly service offers reliable inside-wire maintenance. Included with the plan are diagnosis and repair of inside telephone wiring and jacks servicing your Cox Business VoiceManagerSM phone service.

Protection for Your Business Assets

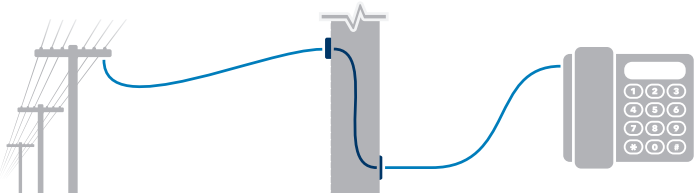
Cox Business Service Assurance Plan delivers peace of mind by protecting your business' inside wiring against unexpected repair costs. This includes the wire(s) running between an outlet (wall jack) and the customer-side of the Cox network demarcation point.

Local Expert Service and Support

Cox Business Service Assurance Plan is backed 24/7 by local technicians in your area.

Cox Business technicians will quickly troubleshoot wiring and jacks to ensure your service is up and running in the shortest time possible, at the lowest cost to you. Even if the problem is with your telephone equipment, Cox Business will isolate the source of the issue at no additional charge.

The Cox Business Service Assurance Plan does not include any repair or replacement services for (i) telephone handsets, (ii) special wiring or jacks for complex telephone equipment installed by third parties, or (iii) any other equipment installed and/or provided by third parties and used by customer at customer's business premises. Other restrictions may apply. Please see the Cox Business Service Assurance Plan terms and conditions located at <http://ww2.cox.com/aboutus/policies/business-general-terms.cox> for additional details. ©2019 Cox Communications, Inc. All rights reserved. 0417



Telephone Line
Cox Business' Responsibility

Inside Wiring
Service Assurance Plan

Telephone Cord
Customer's Responsibility