Order No. 468161

Easytel Communications Carrier Corporation

Oklahoma Tariff No. 1 Original Page No. 1

# TITLE SHEET

OKLAHOMA
FACILITIES-BASED AND RESOLD LOCAL EXCHANGE
AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

**Easytel Communications Carrier Corporation** 

7335 South Lewis Avenue, Suite 100 Tulsa, Oklahoma 74136

This Tariff contains the descriptions, regulations, and rates applicable to the furnishing of local exchange telecommunications services for **Easytel Communications Carrier Corporation** within the State of Oklahoma. This tariff is on file with the Oklahoma Corporation Commission ("Commission") and is governed by and interpreted according to the laws of the State of Oklahoma. Copies may be inspected during normal business hours at the following location:

Easytel Communications Carrier Corporation 7335 South Lewis Avenue, Suite 100 Tulsa, Oklahoma 74136 866-523-8001

Issued: June 10, 2002

Issued By:

T. E. Kloehr President Effective Date:

September 26, 2002

Easytel Communications Carrier Corporation 7335 South Lewis Avenue, Suite 100 Tulsa, Oklahoma 74136 866-523-8001

Authorized Agent Initials TEK

# Easytel Communications Carrier Corporation

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#### **CHECK SHEET**

Pages listed below of this tariff are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date of the bottom of this page.

PAGE	REVISION	PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
1	Original	24	Original	47*	Original (AT)	70	Original
2 *	Rev #2 (FC)	25	Original	48	Original	71	Original
3 *	Rev #2 (FC)	26	Original	49	Original	72	Original
4	Original	27	Original	50	Original	73	Original
5 *	Rev #2 (FC)	28	Original	51	Original	74	Original
6	Original	29	Original	52	Original	75	Original
7	Original	30	Original	53	Original	76	Original
8	Original	31	Original	54	Original	77	Original
9	Original	32	Original	55	Original	78	Original
10	Original	33	Original	56	Original	79	Original
11	Original	34	Original	57	Original	80	Original
12	Original	35	Original	58	Original	81	Original
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21	Original	44	Original	67	Original	90	Original
22	Original	45	Original	68	Original	91	Original
23	Original	46	Original	69	Original	92*	Rev #1 (AT)

NOTE: Future revisions to these original tariff pages shall include an updated Check Sheet. Such Check Sheet shall include an (\*) beside the applicable page number and the caption "Revision No. \_\_\_\_"

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#### CHECK SHEET, Continued

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PAGE	REVISION	PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
93*	Rev #1 (AT)	116	Original	139	Original	162	Original
94*	Rev #1 (AT)	117	Original	140	Original	163	Original
95*	Rev #1 (AT)	118	Original	141	Original	164	Original
96	Original	119	Original	142	Original	165	Original
97	Original	120	Original	143	Original	166	Original
98	Original	121	Original	144	Original	167	Original
99	Original	122	Original	145	Original	168	Original
100	Original	123	Original	146	Original	169	Original
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102	Original	125	Original	148	Original	171	Original
103	Original	126	Original	149	Original	172	Original
104	Original	127	Original	150	Original	173	Original
105	Original	128	Original	151	Original	174	Original
106	Original	129	Original	152	Original	175	Original
107	Original	130	Original	153	Original	176	Original
108	Original	131	Original	154	Original	177	Original
109	Original	132	Original	155	Original	178	Original
110	Original	133	Original	156	Original	179	Original
111	Original	134	Original	157	Original	180	Original
112	Original	135	Original	158	Original	181	Original
113	Original	136	Original	159	Original	182	Original
114	Original	137	Original	160	Original	183	Original
115	Original	138	Original	161	Original	184	Original

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# Easytel Communications Carrier Corporation

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#### **CHECK SHEET**

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PAGE	REVISION	PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
185	Original	208	Original	231	Original		
186	Original	209	Original	232	Original		
187	Original	210	Original	233	Original		
188	Original	211	Original	234 *	Rev. #3 (FC)		
189	Original	212	Original	235 *	Rev. #3 (FC)		
190	Original	213	Original	236 *	Rev. #3 (FC)		
191	Original	214	Original	237 *	Rev. #1 (AT)		
192	Original	215	Original	238 *	Rev. #2 (FC)		
193	Original	216	Original	239 *	Rev. #2 (FC)		
194	Original	217	Original				
195	Original	218	Original				
196	Original	219*	Rev #1 (AT)				
197	Original	220*	Rev #1 (AT)				
198	Original	221*	Rev #1 (AT)				
199	Original	222	Original				
200	Original	223	Original				
201	Original	224*	Rev #1 (AT)				
202	Original	225	Original				
203	Original	226	Original				
204	Original	227	Original				
205	Original	228 *	Rev. #2 (FC)				
206	Original	229	Original				
207	Original	230	Original				

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# **SYMBOLS**

The following are the only symbols used for the purposes indicated below:

(AT)	means addition to text
(C)	means correction
(CP)	means change in practice
(CR)	means change in rate
(CT)	means change in text
(DR)	means discontinued rate
(FC)	means change in format lettering or numbering
(MT)	means moved text
(NR)	means new rate
(RT)	means removal of text

In addition to symbols for changes, each provision or rate element changed will contain a vertical line, which will clearly show the exact number of lines being changed.

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#### TARIFF FORMAT

- A. Page Numbering Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between Pages 4 and 5 would be 4.1.
- B. Page Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 4 cancels the 3rd revised Page 4.
- C. Paragraph Numbering Sequence There are five levels of paragraph coding. Each level of coding is subservient to its next higher level:

2 2.1 2.1.1 2.1.1.(A) 2.1.1.(A).1

D. Check Sheets - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the pages contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision.

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#### APPLICABILITY OF TARIFF

This tariff contains the description of the services offered, the terms and conditions under which each of the services are provided and all effective rates and charges applicable to the furnishing of local exchange and interexchange telecommunications services of the Company within the State of Oklahoma. Only those services, terms and conditions and rates and charges approved by the Oklahoma Corporation Commission and contained in this tariff may be provided to Customers within the State. Filed tariffs are binding on the Company and no deviation of any kind from the filed tariff is permitted.

#### **ACCESSIBILITY OF TARIFF**

This tariff is on file with the Oklahoma Corporation Commission and the Company's principal place of business:

# **Easytel Communications Carrier Corporation**

7335 South Lewis Avenue, Suite 100 Tulsa, Oklahoma 74136

These tariffs are available for viewing, during normal business hours, at the Commission or the Company's principal place of business. Additionally, copies are available upon request, free of charge to end-users, by contacting the Company at 866-523-8001.

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Easytel Communications Carrier Corporation, inc.

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#### SECTION 1 - TERMS AND ABBREVIATIONS

**Agency -** For 911 or E911 service, the government agency(s) designated as having responsibility for the control and staffing of the emergency report center.

**Alternate Routing ("AR") -** Allows E911 calls to be routed to a designated alternate location if: (1) all E911 exchange lines to the primary PSAP (*See* definition of PSAP below.) are busy; or (2) the primary PSAP closes down for a period (night service).

**Authorized User -** A person, corporation or other entity who is authorized by the Company's Customer to utilize service provided by the Company to the Customer. The Customer is responsible for all charges incurred by an Authorized User.

**Automatic Location Identification ("ALI")** - The name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

**Automatic Number Identification ("ANI")** - A system whereby the calling party's telephone number is identified and sent forward with the call record for routing and billing purposes. E911 Service makes use of this system.

Business Service- A service which conforms to one (1) or more of the following criteria:

- A. Used primarily for a paid commercial, professional or institutional activity; or
- B. The service is situated in a commercial, professional or institutional location, or other location serving primarily or substantially as a site of an activity for pay; or
- C. The service number is listed as the principal or only number for a business in any telecommunications directory; or
- D. The service is used to conduct promotions, solicitations, or market research for which compensation or reimbursement is paid or provided. However, such use of service, without compensation or reimbursement, for a charitable or civic purpose will not constitute a business use of service unless other criteria apply.

**Called Station** - The terminating point of a call (i.e., the called number).

**Calling Card** - A card issued by Company containing such account numbers assigned to its Customer which enables the charges for calls made to be properly billed on a pre-arranged basis.

**Central Office** - An operating office of the Company where connections are made between telephone exchange lines.

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Easytel Communications Carrier Corporation, inc.

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# SECTION 1 - TERMS AND ABBREVIATIONS (Continued)

**Central Office Line -** A line providing direct or indirect access from a telephone or switchboard to a central office. Central office lines subject to PBX rate treatment are referred to as central office trunks.

Change - Includes the rearrangement or reclassification of existing service at the same location.

**Channel** - A point-to-point bi-directional path for digital transmission. A channel may be furnished in such a manner as the Company may elect, whether by wire, fiber optics, radio or a combination thereof and whether or not by means of single physical facility or route. One 1.544 Mbps Service is equivalent to 24 channels.

**Channel Conversion -** The termination of 1.544. Mbps Service at a Customer's location with conversion of the digital signal to 24 analog voice grade circuits. Channel Conversion can be furnished by the Customer.

**Channel Service Unit ("CSU")** - The equipment located at the Customer's premises which terminates each 1.544 Mbps Digital Loop and performs such functions as proper termination of facilities, regeneration of signals, recognition and correction of signal format errors and provides remote loop-back capability.

Commission - Oklahoma Corporation Commission

**Communications Systems** - Channels and other facilities which are capable of two-way communications between subscriber-provided terminal equipment or telephone company stations, even when not connected to exchange and message toll communications service.

**Company** - Easytel Communications Carrier Corporation, Inc.

**Credit Card** – A valid bank or financial organization card, representing an account to which the costs of products and services purchased by the card holder may be charged for future payment. Such cards include those issued by VISA or MasterCard.

**Customer** – The person, firm, corporation or other entity which orders or uses service and is responsible for payment of charges and compliance with tariff regulation.

**Customer Premises Equipment ("CPE")** - Equipment provided by the Customer for use with the Company's services. CPE can include a station set, facsimile machine, key system, PBX or other communication system.

**Debit Card** - A valid bank or financial organization card, representing an account from which the costs of products and services purchased by the card holder may be charged.

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# SECTION 1 - TERMS AND ABBREVIATIONS (Continued)

**Dedicated Access** - Non-switched access between a Customer's premises and the point of presence of the Company's underlying carrier.

**Default Routing ("DR")** - When an incoming E911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes, such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group to the Control Office is assigned to a designated default PSAP.

**Demarcation Point** - The physical dividing point between the Company's network and the Customer.

**Digital** - A method of storing, processing and transmitting information through the use of distinct electronic or optical pulses that represent the binary digits (bits) 0 and 1. Digital transmission/switching technologies employ a sequence of discrete, individually distinct pulses to represent information, as opposed to the continuously variable signal of analog technologies.

**Direct Inward Dial ("DID")** - A service attribute that routes incoming calls directly to stations, bypassing a central answer point.

**Direct Outward Dial ("DOD")** - A service attribute that allows individual station users to access and dial outside numbers directly.

**Disconnect or Disconnection** - The termination of a circuit connection between the originating station and the called station or the Company's operator.

**Dual Tone Multi-Frequency ("DTMF")** - The pulse type employed by tone dial station sets (touch tone).

**Emergency Service Number ("ESN")** - A unique code, assigned by the Company, used to define specific combinations of police, fire and/or ambulance jurisdictions, or any other authorized agency, which are designated by the Customer.

**E911 Customer** - A governmental agency that is the customer of record and is responsible for all negotiations, operations and payment of bills in connection with the provision of E911 service.

**E911 Service Area** - The geographic area in which the government agency will respond to all E911 calls and dispatch appropriate emergency assistance.

**Error** - A discrepancy or unintentional deviation by the Company from what is correct or true. An "error" can also be an omission in records.

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#### SECTION 1 - TERMS AND ABBREVIATIONS (Continued)

**Exchange** - An area, consisting of one or more central office districts, within which a call between any two points is a local call.

**Exchange Access Line** - A central office line furnished for direct or indirect access to the exchange system.

**Exchange Service** - The provision to the subscriber of access to the exchange system for the purpose of sending and receiving calls. This access is achieved through the provision of a central office line (exchange access line) between the central office and the subscriber's premises.

**Final Account** - A Customer whose service has been disconnected who has outstanding charges still owed to the Company.

**Flat Rate Service** - The type of exchange service provided at a monthly rate with an unlimited number of calls within a specified primary calling area.

**Ground Start** - Describes the signaling method between the PBX/key system interface and the Company's switch. It is the signal requesting service.

**Handicapped Person** - A person who is legally blind, visually handicapped or physically handicapped, under the following definitions from the Federal Register (Vol. 35 No. 126 dated June 30, 1970).

Legally Blind - a person whose visual acuity is 20/200 or less in the better eye with correcting glasses, or whose widest diameter of visual field subtends an angular distance no greater than 20 degrees.

Visually Handicapped - a person whose visual disability, with correction and regardless of optical measurement with respect to legal blindness, are certified as unable to read normal printed material.

Physically Handicapped - a person who is certified by competent authority as unable to read or use ordinary printed materials as a result of physical limitation, or a person whose disabling condition causes difficulty with hand and finger coordination and use of a coin telephone.

**Holidays** - Holidays include New Year's Day (January 1), Memorial Day (last Monday in May), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November), the day after Thanksgiving, and Christmas Day (December 25).

**Hunting** - Routes a call to an idle station line in a prearranged group when the called station is busy.

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#### SECTION 1 - TERMS AND ABBREVIATIONS (Continued)

Incoming Service Group - Two or more central office lines arranged so that a call to the first line is completed to a succeeding line in the group when the first line is in use.

Interface - That point on the premises of the subscriber at which provision is made for connection of facilities provided by someone other than the Company to facilities provided by the Company.

Interoffice Mileage - The segment of a line which extends between the central offices serving the originating and terminating points.

Interruption - The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

Interstate call - Any call which is originated in one state and terminated within the boundaries of another state.

IntraLATA call - Any call which is originated and terminated within the boundaries of the same LATA, regardless of whether such call crosses LATA boundaries prior to reaching its termination point.

Intrastate call - means any call which is originated and terminated within the boundaries of the State of Oklahoma, regardless of whether such call crosses state boundaries prior to reaching its termination point.

LATA - Local Access and Transport Area.

Leased Channel - A non-switched electrical path used for connection of equipment furnished by the subscriber to equipment furnished by the subscriber or the Company for a specific purpose.

**Link** - The physical facility from the network interface on an end-user's or carrier's premises to the point of interconnection on the main distribution frame of the Company's central office.

Local Call - A call which, if placed by a Customer over the facilities of the Company, is not rated as a toll call.

Local Calling Area - The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a toll charge.

Local Service - Telephone exchange service within a local calling area.

Loop Start - Describes the signaling between the terminal equipment or PBX/key system interface and the Company's switch. It is the signal requesting service.

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# SECTION 1 - TERMS AND ABBREVIATIONS (Continued)

**Loops** - Segments of a line which extend from the serving central office to the originating and to the terminating point.

**Kbps** - Kilobits per second, denotes thousands of bits per second.

**Message Rate Service** - A type of exchange service provided at a monthly rate with an additional charge for local calling based on the usage of the local network. One completed call is equal to one message.

**Move** - The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

**Multi-Frequency ("MF")** - An inter-machine pulse-type used for signaling between telephone company switches, or between telephone company switches and PBX/key systems.

**Multiline Hunt** - A method of call signaling by which a call placed to one number is subsequently routed to one or more alternative numbers when the called number is busy.

**Network Control Signaling** - The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status and charging signals), address signaling (e.g. dialing), calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting) to control the operation of switching machines in the telecommunications system.

**Network Control Signaling Unit** - The terminal equipment furnished, installed and maintained by the Telephone Company for the provision of network control signaling.

**Node** - The location to which digital channels are routed and where access is provided to such lines and associated equipment for testing.

**Oklahoma Corporation Commission ("OCC" or "Commission")** - The regulatory body authorized by the Constitution of the State of Oklahoma and the laws of the State of Oklahoma promulgated by and enacted by the Governor of Oklahoma, which regulates certain public utilities.

**PBX** - A private branch exchange.

**Port** - A connection to the switching network with one or more voice grade communications channels, each with a unique network address (telephone number) dedicated to the Customer. A port connects a link to the public switched network.

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#### SECTION 1 - TERMS AND ABBREVIATIONS (Continued)

**Premises -** The space occupied by a Customer or authorized user in a building or buildings or contiguous property not separated by a public right of way.

**Private Branch Exchange Service** - Service providing facilities for connecting central office trunks and tie lines to PBX stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

**Public Safety Answering Point ("PSAP")** - An answering location for E911 calls originating in a given area. A PSAP may be designated as primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; secondary PSAPs receive calls on a transfer basis only and generally serve as a centralized answering location for a particular type of emergency call.

**Rate Center -** A geographic reference point with specific coordinates on a map used for determining mileage when calculating charges.

**Referral Periods** - The time frame during which calls to a number which has been changed will be sent to a recording which will inform the caller of the new number.

**Revenue Commitment** – The amount of the minimum monthly service commitment made by the Customer.

**Resale of Service** - The subscription to communications service and facilities by one entity and the reoffering of communications service to others (with or without "adding value") for profit.

"Reseller" means a Company offering telecommunications services to the public through the use of the facilities of an underlying carrier or a combination of its own facilities and the facilities of an underlying carrier for resale to the public for profit. A Customer who offers the service(s) it obtains from a Reseller to the public for profit shall also be deemed a Reseller.

**Same Premises** - All space in the same building in which one subscriber has the right of occupancy, and all space in different buildings on contiguous property when occupied solely by the same subscriber. Foyers, hallways and other space for the common use of all occupants of a building are considered the premises of the operator of the building.

**Selective Routing ("SR")** - A feature that routes an E911 call from a Central Office to the designated primary PSAP based upon the identified number of the calling party.

**Serving Central Office** - The central office from which local service is furnished.

**Sharing** - An arrangement in which several users collectively use communications service and facilities provided by a carrier, with each user paying a pro-rata share of the communication related costs.

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#### SECTION 1 - TERMS AND ABBREVIATIONS (Continued)

**Station** - Each telephone on a line and where no telephone associated with the line is provided on the same premises and in the same building, the first termination in station key equipment or a jack for use with a portable telephone.

Subscriber - See "Customer" definition.

**Suspension** – Suspension of service for nonpayment is interruption of outgoing service only. Suspension of service at the subscriber's request is interruption of both incoming and outgoing service.

**Toll Call** - Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

Travel Card - See definition of Calling Card.

**Two Way** - A service attribute that includes DOD for outbound calls and can also be used to carry inbound calls to a central point for processing.

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# **SECTION 2 - RULES AND REGULATIONS**

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#### SECTION 2 - RULES AND REGULATIONS (Continued)

#### 2.1 UNDERTAKING OF COMPANY

- 2.1.1. Company's services are furnished for telecommunications originating and/or terminating in any area within the State of Oklahoma.
- 2.1.2. Company offers resold and facilities-based telecommunications services to Customers for the direct transmission and reception of voice, data, and other types of communications.
- 2.1.3. The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.4. Request for service under this tariff will authorize the Company to conduct a credit search on the Customer. The Company reserves the right to refuse service on the basis of credit history, and to refuse further service due to late payment or nonpayment by the Customer.

#### 2.2 LIMITATIONS

- 2.2. Service is offered subject to availability of the necessary facilities and/or service and subject to the provisions of this Tariff.
- 2.2.2. The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.3. The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, telephone number, process or code. All rights, titles and interests remain, at all times, solely with the Company.
- 2.2.4. Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.2.5. The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this Tariff are being complied with in the installation, operation or maintenance of the Customer's or the Company's facilities or equipment.
- 2.2.6. The Company reserves the right to refuse an application for service by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until this indebtedness is satisfied.
- 2.2.7 Company reserves the right to immediately disconnect service without incurring liability when necessitated by dangerous conditions beyond the Company's control or when the Customer is using the service illegally. The Company will provide written notice of termination after the fact.

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#### SECTION 2 - RULES AND REGULATIONS (Continued)

#### 2.3 USE OF SERVICE

- 2.3.1. Service may be used for the transmission of communications by the Customer for any lawful purpose for which it is technically suited.
- 2.3.2. Service may not be used for any unlawful purpose or for any purpose for which any payment or other compensation is received by the Customer, except when the Customer is a duly authorized and regulated common carrier. This provision does not prohibit an arrangement between the Customer, authorized user or joint user to share the cost of service.
- 2.3.3. The name(s) of the Customer(s) desiring to use the service must be set forth in the application for service.
- 2.3.4. The Company strictly prohibits use of the Company's services without payment or an avoidance of payment by the Customer by fraudulent means or devices including providing falsified calling card numbers or invalid calling card numbers to the Company, providing falsified or invalid credit card numbers to the Company or in any way misrepresenting the identity of the Customer's outstanding indebtedness for the use of the Company's service.
- 2.3.5. Recording of telephone conversations of service provided by the Company under this Tariff is prohibited except as authorized by applicable federal, state and local laws.
- 2.3.6. Service will not be used to call another person so frequently or at such times of day or in any other manner so as to annoy, abuse, threaten or harass the called party.
- 2.3.7. Service will not be used in any manner which interferes with other persons in the use of their service, prevents other persons from using their service or otherwise impairs the quality of service to other Customers.
- 2.3.8. The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

#### 2.4 LIABILITIES OF THE COMPANY

2.4.1. The liabilities of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the Customer, commences upon activation of service and in no event exceeds an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays, errors, or defects in transmission occur. For the purpose of computing such amount a month is considered to have thirty (30) days. In no event will the Company be responsible for consequential damages for lost profits suffered by a customer or end user as the result of interrupted or unsatisfactory service.

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#### SECTION 2 - RULES AND REGULATIONS (Continued)

- 2.4.2. Company is not liable for any act or omission of any other company or companies furnishing a portion of the service.
- 2.4.3. Company shall be indemnified and held harmless by the Customer against:
- A. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information or other content transmitted over Company's facilities; and
- B. Claims for patent infringement arising from combining or connecting Company's facilities with apparatus and systems of the Customer; and
- C. All other claims arising out of any act or omission of the Customer in connection with any service provided by Company.
- 2.4.4. Company is not liable for any defacement of, or damage to, the equipment or premises of a customer resulting from the furnishing of services when such defacement or damage is not the result of the Company's negligence.

Company shall not be liable for, and the Customer indemnifies and holds the Company harmless from, any and all loss claims, demands, suits, or other action or liability whatsoever, whether suffered, instituted or asserted by the Customer or by any other party of person, for any personal injury to, death of any person or persons, and for any loss, damage, defacement or destruction of the premises of the Customer or any other property, whether owned by the Customer or by others, caused or claimed to have be caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment or wiring provided by Company where such installation, operation, failure to operate, maintenance, condition, location or use is not the direct result of Company's negligence.

- 2.4.6 No agents or employees of connecting, concurring or other participating carriers or companies shall be deemed agents or employees of the Company without written authorization.
- 2.4.7. The Company is not liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to, unavoidable interruption in the working of its circuits or those of another common carrier; acts of nature: storms, fire, flood, or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or any other governmental entity having jurisdiction over the company or of any department, agency, Commission, bureau, corporation, or other instrumentality or any one or more of such instrumentality or any one of more of such governmental entities, or of any civil or military authority; national emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages, or other labor difficulties; or notwithstanding anything in this Tariff to the contrary, the unlawful acts of the Company's agents and employees, if committed beyond the scope of their employment.

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#### SECTION 2 - RULES AND REGULATIONS (Continued)

- 2.4.8. The Company shall not be liable for damages or adjustments, refunds, or cancellation of charges unless the Customer has notified the Company, in writing, of any dispute concerning charges, or the basis of any claim for damages, after the invoice is rendered by the company for the call giving rise to such dispute or claim, unless ordered by the Commission pursuant to Oklahoma law. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demands.
- 2.4.9. The Company shall not be liable for any damages, including usage charges, that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over the Company's network services without the authorization of the Customer. The Customer shall be fully liable for all such charges.
- 2.4.10. The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps, including obtaining, installing and maintaining all necessary equipment, materials and supplies for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as the Customer's agent, to the Company's network.
- 2.4.11. With respect to Emergency Number 911 Service:
- A. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company will provide periodic reports as required by the Oklahoma Corporation Commission and in all respects will comply with OAC 165:55-3-31.
- B. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer, or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service; or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service. Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of Emergency 911 Service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing Emergency 911 Service, and which arises out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.

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#### SECTION 2 - RULES AND REGULATIONS (Continued)

- 2.4.12. In the absence of gross negligence or willful misconduct, no liability for damages arising from errors, mistakes in or omissions of directory listings, or errors, mistakes or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, will attach to the Company.
- 2.4.13. The Company's liability arising from errors or omissions in directory listings will be limited to the amount of actual impairment to the Customer's service and in no event will exceed one-half (1/2) the amount of the fixed monthly charges applicable to exchange service affected during the period covered by the directory in which the error or omission occurs.
- 2.4.14. As part of providing any private listing or semi-private listing services, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by dialing a number which includes the number of the party called. The Company will try to prevent the disclosure of unpublished listings, but will not be liable in any manner should such a number be divulged.
- 2.4.15. When a Customer with a non-published telephone number places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service, upon request of such governmental authority. By subscribing to service under this Tariff, the Customer agrees to the release of such information under the above provision.
- 2.4.16. The Company will use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of, and compliance by the Customer with, the regulations contained in this Tariff. The Company does not guarantee availability by any such date and will not be liable for any delays in commencing service to any Customer.
- 2.4.17. The Company shall not be liable for any costs, expenses, claims or actions arising from calls the purpose or effect of which is theft or unauthorized usage of communications services or misleading or fraudulent communications of any nature (including, without limitation, communications intended to effect theft through unauthorized use of calling cards) and all unauthorized or fraudulent communications on pay-per-call numbers, information service calls, directory assistance calls or the like for which the Company is billed that are passed through to the Customer)(collectively, "Fraudulent Calls"). The Customer shall not be excused from paying for any Services provided to Customer or any portion thereof on the basis that fraudulent calls comprised a corresponding portion of the Services. The Company may, but will not be required to, take action that is reasonably necessary to prevent such Fraudulent Calls from taking place, including without limitation, denying any Services.
- 2.5.1. The Company will not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where Customer-provisioned equipment is connected to the facilities furnished under this Tariff, the responsibility of the Company will be limited to the furnishing of facilities offered pursuant to this Tariff. Beyond this responsibility, the Company will not be responsible for:
- A. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or

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- B. the reception of signals by Customer-provided equipment; or
- C. network control signaling when performed by Customer-provided network control signaling equipment.
- 2.6. CUSTOMER RESPONSIBILITIES
- 2.6.1. The Customer is responsible for the payment of all charges for services furnished to the Customer and for all additional charges for calls the Customer elects to continue making.
- 2.6.2. The Customer is responsible for compliance with applicable regulations set forth in this Tariff.
- 2.6.3. The Customer is responsible for establishing its identity as often as necessary during the course of the call or when seeking credits from the Company.
- 2.6.4. The Customer agrees that pricing for all calls made by the Customer and for other ancillary services will be in accordance with the pricing established on the Company's website, www.easytel.com. The Customer also agrees that the pricing on the Company's website may change at any time. The Customer is responsible for reviewing the Company's pricing contained on the Company's website to be aware of changes made in pricing and/or pricing policies or payment policies.
- 2.6.5. The Customer is responsible for providing, at Customer's cost, for termination of dedicated access lines to the Customer's PBX or other Customer premise equipment.
- 2.6.6. The Customer is responsible for paying all taxes and surcharges applicable to telephone service, including but not limited to state sales taxes, federal excise taxes, state and federal Universal Service Fund fees, Telecommunications Relay Services fees, North American Numbering Plan Administration fees, Local Number Portability Administration fees, FCC Regulatory Fees, Presubscribed Interexchange Carrier Charges, and Carrier Line Charges.
- 2.6.7. The Customer is responsible for guarding the confidentiality of his or her account number and any password assigned for use in accessing the Company's website and for not permitting unauthorized persons to have access to the Customer's account number or password. The Company will not be responsible for any unauthorized use of its website.

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- 2.6.8. The Customer is responsible for all costs, expenses, claims or actions arising from calls the purpose or effect of which is theft or unauthorized usage of communications services or misleading or fraudulent communications of any nature (including, without limitation, communications intended to effect theft through unauthorized use of calling cards) and all unauthorized or fraudulent communications on pay-per-call numbers, information service calls, directory assistance calls or the like for which the Company is billed that are passed through to the Customer)(collectively, "Fraudulent Calls"). The Customer shall not be excused from paying for any Services provided to Customer or any portion thereof on the basis that fraudulent calls comprised a corresponding portion of the Services. The Company may, but will not be required to, take action that is reasonably necessary to prevent such Fraudulent Calls from taking place, including without limitation, denying any Services.
- 2.6.9. The Customer is responsible for maintaining at its own expense all equipment at the Customer's location in which calls are terminated. The Customer is responsible for all costs at its premises incurred in the use of Service, including but not limited to equipment, wiring electrical power and personnel. All equipment in which calls are terminated shall in all respects comply with the generally accepted minimum protective standards of the telecommunications industry as endorsed by the FCC.
- 2.7.1. Credit for Interruptions: When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of 24 hours or more from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's tariffs. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted. Credit allowance for interruptions of service which are not due to Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment and/or communications equipment provided by the Customer, are subject to the general liability provisions set forth in Section 2.4., herein. It shall be the obligation of the Customer to notify Company of any interruptions of service. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission of the Customer, not within the Customer's control.
- 2.7.2. For purposes of credit computation, every month shall be considered to have 720 hours. No credit shall be allowed for an interruption of a continuous duration of less than two hours.

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2.7.3. The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly recurring charge for each hour or major fraction thereof that the interruption continues.

Credit formula: Credit = (A/720) X B

- A outage time in hours
- B total monthly charge for affected utility

#### 2.8. RESTORATION OF SERVICE

- 2.8.1. The use and restoration of service in emergencies shall be in accordance with part 64, Subpart D of the Federal Communications Commission's Rules and Regulations on file with the Commission, which specifies the priority system for such activities.
- 2.8.2. When a Customer's service has been disconnected in accordance with this Tariff and the service has been terminated through the completion of a Company service order, service will be restored only upon the basis of application for new service.

#### 2.9. MINIMUM SERVICE PERIOD

- 2.9.1. The minimum service period is one month (30 days). The Customer must pay the regular tariffed rate for the service they subscribe to for the minimum period of service. If a Customer disconnects service before the end of the minimum service period, that Customer is responsible for paying the regular rates for the remainder of the minimum service period. When the service is moved within the same building, to another building on the same premises, or to a different premises entirely, the period of service at each location is accumulated to calculate if the Customer has met the minimum period of service obligation.
- 2.9.2. If service is terminated before the end of the minimum period of service as a result of condemnation of property, damage to property requiring the premises to be abandoned, or by the death of the Customer, the Customer is not obligated to pay for service for the remainder of the minimum period.
- 2.9.3. If service is switched over to a new Customer at the same premises after the first month's service, the minimum period of service requirements are assigned to the new Customer if the new Customer agrees in writing to accept them. For facilities not taken over by the new Customer, the original Customer is responsible for the remaining payment for the minimum service period in accordance with the terms under which the service was originally furnished

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#### SECTION 2 - RULES AND REGULATIONS (Continued)

#### 2.10. ACCESS TO CUSTOMER'S PREMISES

The Customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the Customer or any joint user or Customer of the Customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

#### 2.11. PAYMENTS AND BILLING

- 2.11.1. In compliance with OAC 165:55-9 et seq., Easytel Communications Carrier Corporation agrees to abide by the Oklahoma Billing Practice Standards for local telecommunications services provided under this tariff.
- 2.11.2 Charges for service are applied on a recurring basis. Service is provided and billed on a monthly (30 day) basis. The billing date is dependent on the billing cycle assigned to the Customer. Service continues to be provided until cancelled by the Customer.
- 2.11.3. The Customer is responsible for the payment of all charges for services furnished to the Customer. Recurring monthly charges are billed monthly in advance. Charges based on actual usage are billed monthly in arrears. Customer will be billed and is responsible for payment of applicable local, state and federal taxes assessed in connection with the services used. Unless otherwise agreed in writing, the Company will send its bills via the United States Mail to each customer on a monthly basis. It is contemplated that payment be done electronically, with payment made by means of the Customer's credit card, debit card, or other similar mechanism approved by the Company. In the sole discretion of the Company, payments may be made by check.
- 2.11.4. The Company and the Customer may agree in writing for call detail for billing purposes to be placed on the Company's website for access by the Customer using the Customer's account number and a password assigned to the Customer. Any other arrangements for delivery of call detail must be agreed to in writing. The Customer will guard the password assigned and will not allow unauthorized persons to have access to the Customer's account number or password. The Company will not be responsible for any unauthorized use of its website.
- 2.11.5. Billing is payable upon receipt and past due thirty (30) days after issuance and posting of invoice. Bills not paid within thirty (30) days after the date of posting are subject to a 1.5 percent late payment charge for the unpaid balance. The late payment charge will, in accordance with Commission rules, be assessed only once each month on any bill for services rendered for regulated service.

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#### SECTION 2 - RULES AND REGULATIONS (Continued)

- 2.11.6. Customers should seek to resolve billing disputes through the Company's customer service organization by mail at 7335 South Lewis Avenue, Suite 100, Tulsa, Oklahoma 74136, or by telephone to 866-523-8001. Customer service representatives are available to address such inquiries and any inquiries outside of normal business hours will be answered on the next business day. In the event of an emergency which threatens Customer service, the Company will respond as promptly as possible.
- 2.11.7. In the case of a dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer can take the following course of action:
- A. First, the customer may request, and the Company will perform, an in-depth review of the disputed amount. The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnection.
- B. Second, if there is still disagreement over the disputed amount after the investigation and review by a manager of the Company, the Customer may appeal to the Oklahoma Corporation Commission, 2101 N. Lincoln Blvd., Suite 460, Oklahoma City, OK 73105 for its investigation and decision. The hours of operation for the Commission are 8:00 a.m. to 4:30 p.m. Monday through Friday. The mailing address and telephone number of the Commission are:

Oklahoma Corporation Commission Consumer Services Division P.O. Box 52000-2000 Oklahoma City, Oklahoma 73152-2000 405.521.2331 800.522.8154

### 2.12. CANCELLATION BY COMPANY

- 2.12.1. Service may be refused or terminated for any of the following reasons:
  - A. Nonpayment of a bill within the period prescribed in the Company's tariff.
  - B. Failure to make a security deposit as set forth in OAC 165:55-9-2.
- C. Violation of or noncompliance with any provision of law, Commission rules and regulations or the Company's approved tariffs.
- D. Excessive or improper use of telecommunications services, or used in such manner as to interfere with reasonable service to other Customers.

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#### SECTION 2 - RULES AND REGULATIONS (Continued)

- 2.12.2 The Company shall provide documentation to the prospective Customer or current Customer stating the reason(s) for denial or termination of service.
- 2.12.3. When service to a Customer is disconnected for nonpayment of a bill for services or failure to make a security deposit after a reasonable time, the Company shall give at least ten (10) days written notice to the Customer of the Company's intent to discontinue service. Notice shall be mailed by the Company to the Customer's address. Notice will be deemed given to the Customer three (3) business days after mailing by the Company.
- 2.12.4. Notices to the Customer shall contain the following information:
  - A. The words "NOTICE OF DISCONNECTION" in print type larger than the notice text.
  - B. Name, address, and telephone number of Customer.
  - C. Statement of reason for proposed discontinuance of service along with a description of the services being disconnected, whether local and/or toll, and if local service only, a statement that the Customer must also contact their long distance provider if the Customer wishes to terminate such service in order to avoid incurring additional charges for such service.
  - D. The date on or after which service will be discontinued unless appropriate action is taken.
  - E. Notice of disconnection for past-due accounts shall inform the Customer that the total amount due may include charges for non-deniable and/or not regulated services which would not cause interruption of local service.
  - F. The toll-free telephone number in bold print of the Company where Customer may make inquiry.
  - G. A statement that informs the Customer where payments may be made to avoid disconnection.
  - H. The charges for reconnection.
  - I. A statement that the Customer must contact the Company regarding the disconnection prior to contacting the Commission's Consumer Services Division.
  - J. The address and telephone number of the Commission's Consumer Services Division.

2.12.5 The Company shall not be required to give the written notice provided for in situations where the Company has evidence of fraudulent or illegal use of the Company's services, which if allowed to continue, would present a high risk of financial loss to the company.

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#### SECTION 2 - RULES AND REGULATIONS (Continued)

- 2.12.6. The discontinuance of service(s) by the Company pursuant to this section does not relieve the Customer of any obligations to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance.
- 2.12.7. The Company may refuse to permit collect calling, calling card, third number billing which it determines to be fraudulent and/or may limit the use of these billing options or services.
- 2.12.8. Any Customer who has service suspended or disconnected for nonpayment of bills shall, before service is rendered by the Company, be required to pay all amounts due, for regulated services, to the Company and to reestablish their account by paying the appropriate deposits as set forth in this tariff.
- 2.12.9. Upon suspension of service for non-payment, the customer shall be provided access to 911 or E911 service for a period of 30 days. This access to service shall only be provided if the customer is served by a central office which is capable of provide such emergency services following suspension.

#### 2.13 DEPOSITS AND INTEREST

Pursuant to OAC 165:55-9-14, the Company's deposit plan includes criteria for residential and nonresidential Customers. The nonresidential plan conforms to the following except for 2.13.1, 2.13.2, 2.13.3, and 2.13.10.

- 2.13.1 The Company shall not require a deposit of a residential Customer who has received the same or similar type of classification of service for twelve (12) consecutive months and service was not terminated for nonpayment nor was payment late more than twice nor was a check for payment dishonored. The twelve (12) month service period shall have been within eighteen (18) months prior to the application for new service.
- 2.13.2 Although the Company does not normally collect deposits from its Customers, deposits may be required from Customers whose credit history is unacceptable or unavailable. The amount of the deposit shall not exceed an amount equal to two (2) months recurring and toll charges determined by actual or anticipated usage. The Company plan may allow Customers to pay deposits in installments.
- 2.13.3 A present Customer may be required to post a deposit as a condition of continued service if undisputed charges have become delinquent, with delinquent meaning a payment not received on or before the due date as posted on the bill for the Company's service, in two (2) out of the last twelve (12) billing periods or if the Customer has had service disconnected during the last twelve (12) months pursuant to Section 2.16.1 of these tariffs or has presented a check subsequently dishonored.

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#### SECTION 2 - RULES AND REGULATIONS (Continued)

- 2.13 DEPOSITS AND INTEREST (Continued)
- 2.13.4 Interest on cash deposits shall be paid by the Company at no less than the rate calculated as follows:
- A. For all Customer deposits returned within one (1) year or less, the interest rate shall be established the first day of January of each year to equal the annual yield on one (1) year U.S. Treasury Securities as reported for the latest week in December of the preceding year. The interest rate shall be rounded to the nearest basis point.
- B. For all Customer deposits held by the Company for more than one (1) year, the interest rate shall be established the first day of January of each year to equal the annual yield of 10-year U.S. Treasury Securities as reported for the latest week in December of the preceding year. The interest rate shall be rounded to the nearest basis point.
- 2.13.5 If refund of a deposit is made within thirty (30) days of receipt of deposit, no interest payment is required. If the Company retains the deposit more than thirty (30) days, payment of interest shall be made retroactive to the date of receipt of the deposit. No interest shall accrue on a deposit after discontinuance of service.
- 2.13.6 The Company shall provide payment of accrued interest for all Customers annually by negotiable instrument or by credit against current billing.
- 2.13.7 The deposit shall cease to draw interest on the date it is returned or credited to the Customer's account.
- 2.13.8 The amount of the deposit, with accrued interest, shall be applied to any unpaid charges at the time of a discontinuance of services. The balance, if any, shall be returned to the Customer within thirty (30) days after settlement of the Customer's account, either in person or by mailing it to the Customer's last known address.
- 2.13.9 If service is not connected, or after disconnection of service, the Company shall promptly and automatically refund the Customer's deposit plus accrued interest on the balance, if any, in excess of the unpaid bills for service furnished. A transfer of service from one (1) premise to another within the Company's service area shall not be deemed a disconnection, and no additional deposit may be required unless otherwise permitted by this tariff.
- 2.13.10 The Company shall automatically refund the deposit for residential service, with accrued interest, after twelve (12) months' satisfactory payment of undisputed charges and where payment was not late more than twice; provided, however, that service has not been disconnected within the twelve (12) month period. Payment of a charge shall be deemed satisfactory if received on or prior to the date the bill is due. Payment of a charge shall be deemed not satisfactory if made by a check subsequently dishonored. If the Customer does not meet these refund criteria, the deposit and interest may be retained in accordance with Section 2.6.3 of this tariff.

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#### SECTION 2 - RULES AND REGULATIONS (Continued)

- 2.13.11 The Company may withhold refund or return of the deposit, pending the resolution of a dispute with respect to charges secured by the deposit.
- 2.13.12 The Company shall keep records to show the name, account number, and address of each depositor; the amount and date of the deposit; and, each transaction concerning the deposit.
- 2.13.13 The Company shall issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.
- 2.13.14 Such records shall be retained for two (2) years after deposit and/or interest is refunded or applied.
- 2.13.15 Upon the sale or transfer of the Company or operating units thereof, the seller shall file, with the application of transfer, a verified list of the information in 2.13.12 of this Section, and the unpaid interest thereon. The information provided shall be treated as confidential and shall not be available for public inspection unless ordered by the Commission after notice and hearing.
- 2.13.16 The deposit made by the Customer with the Company at the time of application for service shall not constitute an advance payment to cover service bills, but for all purposes it is to be considered as security for the payment of monthly bills or other proper charges.

#### 2.14. INTERCONNECTION

- 2.14.1. The Customer shall secure all licenses, permits, rights-of-way and other arrangements necessary for interconnection with the Company. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service and the signals emitted into the Company's network are of the proper mode, band-width, power, data speed and signal level for the intended use of the Customer. If the Customer or its agent fails to properly maintain and operate its equipment and/or system of that of its agent, the Company may, upon written request, require the use of protective equipment at the Customer's expense.
- 2.14.2. Service furnished by Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Company. Any special interface of equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the Customer's expense.
- 2.14.3. Interconnection between the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' tariffs. The Customer is responsible for taking all necessary legal steps for interconnecting Customer-provided terminal equipment or communications equipment with Company's facilities. The Customer shall secure all licenses, permits, rights-of-way, and other such arrangements necessary for interconnection.

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#### SECTION 2 - RULES AND REGULATIONS (Continued)

#### 2.15. FULL FORCE AND EFFECT

Should any provision or portion of this tariff be held by a court or administrative agency of competent jurisdiction to be illegal, invalid or unenforceable, the remaining provisions of this tariff will remain in full force and effect.

#### 2.16. CREDIT LIMIT

The Company may, at any time and at its sole discretion, set a credit limit for any Customer's consumption of services for any monthly period.

#### 2.17. ACCESS TO TELEPHONE RELAY SERVICES

Where required by the Commission, the Company will participate in telephone relay services for handicapped and/or hearing impaired end users, and will comply with all regulations and requirements. The Company shall impose any monthly surcharge or any other related charge upon its local exchange telecommunications subscribers as may be required by state law.

#### 2.18 ACCESS TO CARRIER OF CHOICE

End users of the Company's local service shall have the right to select the interexchange telecommunications service provider (IXC) of their choice. The IXC should request confirmations/verifications of choice from its customers no later than the date of submission of its first bill to the customer. Easytel Communications Carrier Corporation should maintain signed letters of agency or confirmations of choice on file for use in dispute resolution.

#### 2.19 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911, E911)

2.19.1 This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the Company undertake such responsibility.

911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information via the Data Management System only after a 911 call has been received, on a call-by-call basis, only for the purpose of responding to an emergency call in progress.

The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.

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#### SECTION 2 - RULES AND REGULATIONS (Continued)

#### 2.19 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911, E911), (Continued)

After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on exiting streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation or new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

2.19.5 The Company assumes no liability for any infringement, or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 Service. Under the terms of this tariff, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction or any property, whether owned by the customer or others. Under the terms of this tariff; the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement of invasion of the right of privacy of any person or persons caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, by not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any on of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

#### 2.20 TAXES

The Customer is responsible for payment of any sales, use, gross receipts, excise or other local, state and federal taxes, charges or assessments, however designated (excluding taxes on the Company's net income) imposed on or based upon the provision, sale or use of the Company's services.

- 2.20.1 All state and local sales taxes are listed as separate line items on the Customer's bill and are not included in the guoted rate(s).
- 2.20.2 Other taxes, charges and the regulatory assessment shall be identified in the aggregate on the Customer's bill and shall not be included in the quoted rate(s).

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### SECTION 2 - RULES AND REGULATIONS (Continued)

2.20.3 Such taxes, charges, and assessments shall be billed to the Customers receiving service(s) within the territorial limits of such state, county, city or other taxing authority. Such billing shall allocate the tax, charge and/or assessment among Customers uniformly on the basis of each Customer's monthly charges for the types of service made subject to such tax, charge and/or assessment.

#### 2.21 RETURNED CHECK CHARGE

2.21.1 If a check offered by a Customer for payment of service provided is dishonored, a returned check charge shall be applied in the amount of \$25.00.

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# <u>SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES ,</u> <u>RATES AND CHARGES</u>

#### LOCAL EXCHANGE SERVICES

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Authorized Agent Initials TEK

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### LOCAL EXCHANGE SERVICES

#### 1. DESCRIPTION OF LOCAL EXCHANGE SERVICES

Local Exchange Service provides the Customer with touch tone, voice-grade telecommunications services that can be used to place or receive calls. The Customer may place calls to any local calling station in the local calling area. Additionally, subject to availability, the Customer may access certain features, including, operator services, directory assistance, enhanced 911 (where available to Company), custom calling features, including voice mail (where available) and telecommunications relay services. The Customer may also place calls to toll-free numbers where equipment allows.

#### 2. APPLICATION OF RATES

The local exchange rates shown in this Tariff are applied in accordance with the provisions of this Tariff for services located within each calling area. Unless otherwise specified, the charges quoted are for periods of one month and are payable monthly in advance.

- A. The basic rate element for the business and residence local exchange services offered in the Tariff is the Exchange Access Line. Exchange Access Lines are subject to the nonrecurring charges specified in the Service Charges section of this Tariff.
- B. The Exchange Access Line is composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the network interface at the demarcation point of the customer premises. These facilities are Telephone Company provided and maintained and provide access to and from the telecommunications network for long distance service and for local calling appropriate to the local calling option selecte3d by the customer. Touch-tone Calling Service is included in the service provided over the exchange access line and provides the capability for the origination of calls by means of instruments equipped for tone-type address signaling.
- C. The Low-Use Service Plan is available to residential customers and provides an access line and usage components subject to the regulations and rates in this Tariff.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### LOCAL EXCHANGE SERVICES

## 2. APPLICATION OF RATES (Continued)

### 2.1 Classification of Exchanges

The classification of an exchange into rate schedules is based on the total number of exchange access arrangements (EAA) in the exchange. When for a minimum period of 120 days the total number of exchange access arrangements in an exchange or in the area within which extended area service is provided for an exchange is more or less than the number shown for the classification then applicable to such exchange, that exchange shall be reclassified to its proper rate schedule as specified by this Tariff.

#### 2.2 Flat Rate Services

The rates for flat rate services include the exchange access line and unlimited outgoing local usage within the local calling scope for the exchange or zone where the service is being provided.

### 2.3 Local Extended Area Service

Where an exchange is included in a local extended area service arrangement, the total number of exchange access arrangements in the area within which extended area service is provided for that exchange, whether Company or noncompany exchange access arrangements, is used to determine the proper rate schedule. Where applicable, extended area service charges are applied in addition to the rates for the local exchange services specified for these exchanges and zones.

### 2.4 Exchange Service

- A. The rates shown for exchange service are applicable within the exchange area as shown on the related exchange area map for each exchange or zone.
- B. When exchange service is furnished within the exchange area boundary and new construction is necessary, plant extensions will be constructed by the Telephone Company in accordance with the provisions set forth in the "Construction Charges" section of the General Exchange Tariff, in addition to the rates for exchange service as specified in this Tariff.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES. RATES AND CHARGES (Continued)

#### LOCAL EXCHANGE SERVICES

# 2. APPLICATION OF RATES (Continued)

#### 2.5 Low-Use Service Plan

- A. Low-Use Service is an optional exchange service available only to residential customers served by central offices with measurement capability.
- B. Low-Use Service consists of residential telephone service provided at a monthly rate of \$7.75 which includes a fifteen (15) call allowance for outgoing calls within the flat rate calling scope. Each outgoing call above the fifteen call allowance will be charged at \$.25 per call. The Low-Use Service monthly rate is made up of a \$4.00 charge for the access line and \$3.75 for outgoing usage which is fifteen calls at the \$.25 per call rate.
- C. The service charge to change to or from the Low-Use Service Plan may be waived. No more than two such waivers per customer will apply.
- D. Except as stated herein, all rules and regulations of this and other Tariffs of the Company apply.
- E. Local Extended Area Service charges as found in this Tariff apply in addition to the rate for Low-Use Service.
- F. Other charges for service found in this Tariff will apply in addition to the ratesfor the Low-Use Service.
- G. Other non-optional charges for service found in the Long Distance portion of this Tariff will apply in addition to the rates for Low-Use Service.

# 2.6 Public Utility Assessment Fee

- A. Pursuant to 17 Oklahoma Statute Annotated 180.11 and Oklahoma Administrative Code 165:5-3-27, the telephone company may recover amounts assessed to provide the level of funding established by the legislature for the Corporation Commission Public Utility Division for the regulation of Oklahoma public utilities.
- B. The assessed amount for a fiscal year shall be adjusted by a true-up of any over or under recovery by the Telephone Company of assessed amounts from the prior fiscal year.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES. RATES AND CHARGES (Continued)

#### LOCAL EXCHANGE SERVICES

# 2. APPLICATION OF RATES (Continued)

- 2.6 Public Utility Assessment Fee (continued)
  - C. The recovery of the assessed amount will be accomplished over the fiscal year for which the assessment is levied.
  - D. The recovery of the assessed amount will be by a monthly fee which shall be applied to each exchange access line and/or arrangement in addition to the monthly rate for basic exchange service.
  - E. The current fiscal year's monthly fee will be specified in a fee list included in this tariff.
- 2.7 Telecommunications Relay Service Fee
  - A. This monthly fee is applied to all exchange access lines or arrangements to recover the costs associated with the provision of Telecommunications Relay Service (TRS) to hearing-impaired customers as described in the TRS Section of the General Exchange Tariff.
  - B. The current monthly fee that should be applied is found in the fee list located elsewhere in this tariff.

### 2.8 Promotions

The Company may engage in promotions in accordance with OAC 165:55-5-10.2. It is intended that any promotions be limited in duration and are beneficial to targeted and/or qualified Customers. Such promotions will be in the form of rate incentives and will be non-discriminatory.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### LOCAL EXCHANGE SERVICES

- 2. APPLICATION OF RATES (Continued)
  - 2.9 Recovery of Oklahoma Universal Service Fund Contributions From Customers
    - A. General Regulations
    - 1. Contributions to the Oklahoma Universal Service Fund (OUSF) are assessed as a uniform percentage of the telecommunications carriers' total retail-billed intrastate telecommunications revenue for a 12-month period identified by the OUSF Administrator. This percentage is established annually pursuant to an Order issued by the Oklahoma Corporation Commission.
    - 2. Pursuant to 170.S139.106 and OAC 165:59-3-46, a telecommunications carrier may, at its option, recover the amount of its contributions to the OUSF from its retail customers. Such recovery shall be made in a fair, equitable and nondiscriminatory manner.
    - 3. Recovery shall be assessed by either a flat recovery fee or a percentage recovery charge as described below.
    - 4. Recovery shall be assessed on the same retail revenues as those used for contribution purposes.
    - B. OUSF Recovery Charge (Percentage or Flat Fee)
    - 1. Recovery of the OUSF contribution from retail customers shall be made by a uniform monthly flat fee or percentage, which shall be applied to each retail customer in addition to any other applicable rates and charges as provided for in this Tariff. The OUSF Recovery charge is intended to recover the total dollar amount paid into the OUSF, and shall be adjusted to compensate for any over-recovery or under-recovery from retail customers, pursuant to OAC 165:59-3-46.
    - 2. The results of such calculation(s) shall be rounded to the penny for the purpose of applying this amount to retail customers' bills.
    - 3. The resulting OUSF recovery amounts are not revenues of the Company, and therefore are not subject to state or local taxes, franchise fees, or any other assessments or fees. The Company shall not include the OUSF Recovery Charge in the calculation of such taxes, fees, or assessment in the customers' bill.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### LOCAL EXCHANGE SERVICES

- 2. APPLICATION OF RATES (Continued)
  - 2.9 Recovery of Oklahoma Universal Service Fund Contributions From Customers (continued)
    - 4. If recovery is made pursuant to this tariff from the retail customers, the amount resulting from the OUSF Recovery Charge will be stated separately in the customers' monthly bill.
    - 5. Records shall be kept by the Company which reflect the OUSF contributions paid by the Company for each period along with all amounts recovered by the Company through the Recovery of OUSF Contributions Tariff. This information shall be provided to the Commission along with any changes in the OUSF Recovery Charge.
    - C. Changes in the OUSF Recovery Charge
    - 1. Changes to the OUSF Recovery Charge shall be made by notifying in writing the Director of the Public Utility Division. A replacement tariff page reflecting the revised OUSF Recovery Charge shall be included with the notification letter.
    - 2. Notification of changes to the OUSF Recovery Charge shall be made at least 30 days before effective date of change.
    - 3. The revised OUSF Recovery Charge shall not be billed to any retail customer until such notification is received by the Director of the Public Utility Division.
    - 4. If an OUSF Monthly Recovery Charge is used to recover the OUSF contributions of the Company from its retail customers, the page which reflects the amount of the recovery charge shall also include the computation or formula used to determine the Monthly Recovery Charge. Additionally, at the time the OUSF Monthly Recovery Charge is changed and notification is given to the Directory of the Public Utility Division, backup reflecting the calculation is required to be made available.
    - 5. Revisions for over-recovery and/or under-recovery shall be made no more than once every twelve (12) months, or one time each quarter pursuant to any change of the OUSF contribution factor.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### LOCAL EXCHANGE SERVICES

# 2. APPLICATION OF RATES (Continued)

# 2.10 Term Pricing Plan

- A. The Term Pricing Plan provides the customer with rate stabilization and discounts from tariff rates for Business Access Lines as provided in Sections 2.10.H and 3.1 of this tariff. The Term Pricing Plan provides for one, two, three, four or five year rate stabilization. In order to qualify, the customer must commit to a Term Pricing Plan Agreement in a form prescribed by the Company, establishing the agreed term duration and the discount off of rates in effect at the time of the agreement.
- B. Decreases in monthly recurring tariff rates will be passed on to customers who participate in a Term Pricing Plan and establish a Term Pricing Agreement. EASYTEL will notify participating customers when monthly rates are decreased. If rates are increased during the Term Pricing Plan period, the customer will continue to pay the rates in effect at the time the customer elected to establish service under the Term Pricing Agreement less the applicable discount. However, if a local exchange schedule reclassification occurs, an adjustment for the remaining period of the Term Pricing Agreement will be made. All rules, regulations, fees and surcharges applicable to business access lines apply with the exception that a customer initiated temporary suspension of service is not allowed.
- C. The customer may choose to terminate an existing Term Pricing Agreement before the end of the one, two, three, four or five year period and negotiate a new one, two, three, four or five year Term Pricing Agreement. The new Term Pricing Agreement must be based upon the rates that are in effect and available to all customers at the time a new agreement is negotiated.
- D. The customer must provide EASYTEL with a written notice of intent to renew a Term Pricing Agreement no later than 90 days prior to its expiration. A new Term Pricing Agreement will be renewed for either one, two, three, four or five year commitments at the tariffed rates in effect and available to all customers at the time a renewed agreement is established. If the customer elects not to renew the Term Pricing Agreement, or does not notify EASYTEL of the customers intent to renew the Term Pricing Agreement, the service will automatically be billed under the tariffed monthly rates in effect at the time the Term Pricing Agreement expires.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### LOCAL EXCHANGE SERVICES

# 2. APPLICATION OF RATES (Continued)

2.10 Term Pricing Plan (continued)

E. Customers requesting the termination of a Term Pricing Plan prior to the expiration date, excluding Term Pricing Agreements terminated as a result of a renegotiation for a term greater than or equal to the remaining months of their existing Term Agreement, for access lines greater than or equal to the number in their existing Term Agreement, or for upgraded facilities provided by EASYTEL under other term pricing plans, will be charged a termination charge. Payment of the Term Pricing Plan termination charge does not release the customer from other previous amounts owed EASYTEL.

F. The termination charge for the cancelled service agreement shall be calculated as the lesser of: The difference between the contracted service period rates for the completed months of the initial service term agreement and the rates for the next lower service term actually completed plus an appropriate interest charge; or the monthly payments remaining on the contracted term pricing plan.

Example: If a customer terminates a 5 year agreement after completing 40 months of the plan, then the termination charge would be equal to the difference in the monthly rates between the 5 year term pricing plan and a 3 year term pricing plan (the next lower term pricing plan completed) plus interest at the rate if effect at the time of termination. The other termination calculation would be equal to the remaining 20 months left on the 5 year plan. The termination charge is the lesser of the two calculations.

- G. Customer currently subscribing to business access line service on a month-to-month basis may convert their existing service to either a one, two, three, four or five year Term Pricing Plan. Nonrecurring charges will be waived at the time of conversion.
- H. Appropriate discounts are applicable to business access line service rates as shown in the "Local Exchange Services" section of this tariff. The following discounts are available.

Term	Pricing Plans
1 Year	6% off of existing rate
2 Year	7% off of existing rate
3 Year	10% off of existing rate
4 Year	12% off of existing rate
5 Year	16% off of existing rate

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### LOCAL EXCHANGE SERVICES

## 3. EXCHANGE RATES

3.1 Business and Residence Exchange Access Line Rates, Per Line

Classi	fication of Exchanges	Business Acc	ess Line	
		2-way or 1-Way	911 or	Residence
Sched	ule Total # of EAA's	Originating	Inward Only	Access Line
1	0 to 1800	\$22.08	\$20.68	\$10.22
2	1802 to 5000	24.53	23.13	10.77
3	5001 to 20000	29.65	28.25	11.62
4	20000 to 50000	32.44	31.04	12.07
5	50001 to 100000	33.17	31.77	12.37
	METROPO	LITAN EXCHANGE	:S	
6	100001 to 500000	39.81	38.41	13.72
7	500001 and above	43.18	41.78	14.34

NOTE: Extended Area Service and/or Wide Area Calling Plan charges may apply in addition to the access line charges. See the applicable portions of this tariff for the additional charges which may apply.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### LOCAL EXCHANGE SERVICES

# 3. EXCHANGE RATES

# 3.2 Service Charges

## A. Standard Charges

1. Exchange Access Line		Service Charge
<ul> <li>a. Installation of one line (charge per line)</li> <li>Residence</li> <li>Business</li> <li>b. Additional Lines for Residence (charge per line)</li> </ul>		\$44.45 82.75
Installed on a new account Installed on existing account		20.00 30.00
Charge to change grade of service (i.e., exchange service to Low-Use service or vice versa)	Residence \$15.75	Business \$10.90
Charge to change from or to Optional Extended Area     Service (charge per line)	11.25	15.75
Charge to establish or change from one type of hunting to another, or to rearrange hunting sequence (per line)	11.25	6.75
5. Charge to change telephone number (charge per line)	22.00	27.75
Charge to change class of service, per line     Residence to Business     Business to Residence	 22.00	24.75 
7. Charge to provide Improved Transmission Service (per line)	11.25	6.75
8. Charge to change type of line supervision (i.e., from loopsta to ground start or vice versa)(charge per line)	rt 11.25	6.75
9. Charge to provide open switch interval protection (per line)	11.25	6.75

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES. RATES AND CHARGES (Continued)

### LOCAL EXCHANGE SERVICES

# 3. EXCHANGE RATES

3.2 Service Charges (Continued)

A. Standard Charges (continued)

<ol> <li>Charge to change or rearrange group billing on existing service, per occasion</li> </ol>	Residence \$11.25	Business \$15.75
<ol> <li>Charge to change type of service (i.e., 2-way to one-way or vice versa)</li> </ol>	17.00	17.50
12. Charge to convert existing access line: per access line/ Per access/channel/line termination - From analog to Digital Loop Service or - From SmartTrunk Service to Digital Loop Service		6.75
<ul> <li>13. Premises visit by a service technician</li> <li>Per technician</li> <li>1<sup>st</sup> 15 minutes</li> <li>additional 15 minute increments</li> </ul>	\$ 45.00 30.00	\$45.00 30.00

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### LOCAL EXCHANGE SERVICES

## 3. EXCHANGE RATES

# 3.3 Local Assistance Charging

A. When a customer requests assistance in placing or billing of local calls, the appropriate Operator Service Charges as found below will apply. Service Charges for Local Assistance are not applicable to calls placed from customers whose physical, visual, mental or reading disabilities prevent them from dialing the call. The method of exemption shall be via the completion of an exception form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

#### B. Rates:

Local Directory Assistance	\$ 1.00	(CR)
Calling Card	\$ 1.00	(CR)
Operator Assisted	\$ 1.99	(CR)
Person-to-Person	\$ 3.49	(CR)
Coin-Sent-Paid	\$ 1.99	(CR)

## 3.4 Local Exchange Service Features

## A. Hunting Line Service

- 1. These services are available to customers where facilities exist.
- 2. Rotary Hunt: The hunt for an idle number starts with the called telephone number in a prearranged group and ends with the last telephone number in the group, completing the call to the first idle number encountered. Unless the first number is called, only a portion of the group is hunted.
- 3. Circle Hunt: Permits a complete hunt over all the numbers in a prearranged group. If no idle number is encountered, the hunt will continue until it reaches the number that was originally called.
- 4. Preferential Hunt: Some or all of the numbers in a hunt group may have an associated preferential hunt list. This hunt list permits a prehunt over a subset or preferential group of numbers before hunting through the multi-line hunt group. A preferential hunt list may have a maximum of 18 numbers included.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES. RATES AND CHARGES (Continued)

### LOCAL EXCHANGE SERVICES

## 3. EXCHANGE RATES

- 3.4 Local Exchange Service Features (Continued)
  - A. Hunting Line Service (continued)
  - 5. Rates: The rates set forth below apply to each line arranged for hunting. Note: Installation charges apply in addition to the Service Charges specified previously in this tariff.

	Monthly	Installation
	Rate	Charge
a. Rotary	\$1.00	\$3.00
b. Circle	1.25	3.00
c. Preferential (per line)	2.30	3.00

- B. Improved Transmission Service
- 1. Improved Voice Grade Transmission: The local exchange access line is designed on an individual basis to provide improved transmission characteristics which are normally required when the line is connected to a customer-provided switching system. The exchange access line loss will not exceed 4.0 db at 1004 Hz when measured between the network interface and the local serving office.
- 2. Improved Nonvoice Transmission: The local exchange access line is designed on an individual basis to provide improved gain/frequency-loss response. This service will typically support nonvoice transmission at speeds up to 1200 baud. However, since transmission improvement is provided only on the customer's local line, no specific level of improved end-to-end transmission performance is guaranteed. The improved transmission parameters are as follows with specifications limited to measurement between the network interface and the local serving office:
  - a. Envelope delay distortion shall not exceed 650 mcs between 1004 and 2800 Hz.
  - b. Loss deviation with frequency from a 1004 Hz reference shall not exceed -1 db to +3 db between 404 and 2804 Hz. (+ means more loss).
  - c. C-Notched noise not to exceed 30 dbrnCO.
  - d. Impulse noise of 15 counts in 15 minutes at 59 dbrnCO.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES. RATES AND CHARGES (Continued)

### LOCAL EXCHANGE SERVICES

## 3. EXCHANGE RATES

- 3.4 Local Exchange Service Features (Continued)
  - B. Improved Transmission Service (continued)
  - 3. Rates: The rates set forth below apply to each line for which improved transmission service is provided.

	Monthly Rate
Improved Transmission	
Voice Grade	\$3.50
Nonvoice	3.50

## C. Line Supervision

To change line supervision from loop start to ground start, or vice versa, on an existing exchange access line, an installation charge of \$19.00 applies. This is in addition to the service charges as specified elsewhere in this tariff.

- D. Open Switch Interval Protection
- 1. Open Switch Interval Protection provides additional equipment on a customer's local exchange access line necessary to overcome the occurrence of open switching intervals resulting from an incompatibility of certain customer-provided equipment with the Telephone Company central office.
- 2. Rates: The rates set forth below apply to each line for which open switch interval protection is provided.

Monthly Rate Installation Charge \$3.70 \$7.00

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### LOCAL EXCHANGE SERVICES

# 4. LISTING OF EXCHANGES, RATE SCHEDULES AND LOCAL CALLING SCOPE

	Rate	Local calling scope includes
Exchange	Schedule	the following exchanges and/or zones
Ada	3	-Roff
Afton	2	
Alex	1	
Allen	1	
Alluwe	1	
Altus	3	- Blair, Headrick and Olustee;
		Elmer (Santa Rosa Telephone Coop., Inc.)
Alva	2	- Capron (KanOkla Telephone Association)
Anadarko	2	
Antlers	2	
Ardmore	3	
Atoka	3	
Bartlesville	4	- Copan and Dewey
Bennington	1	
Bessie	2	- Cordell;
		Corn (ALLTEL Oklahoma, Inc.)
Billings	1	
Binger	1	
Blackwell	2	
Blair	3	-Altus
Bokoshe	1	
Boswell	1	
Braggs	4	- Muskogee
Breckinridge	4	<ul> <li>Breckinridge, Carrier, Enid, Fairmont, Hillsdale, Kremlin and Waukomis;</li> </ul>
		Douglas, Drummond, Lahoma (Pioneer Telephone Coop., Inc.)

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES. RATES AND CHARGES (Continued)

### LOCAL EXCHANGE SERVICES

4. LISTING OF EXCHANGES, RATE SCHEDULES AND LOCAL CALLING SCOPE (Continued)

Exchange Bristow	Rate Schedule 7	Local calling scope includes the following exchanges and/or zones - All zones of the Tulsa Metropolitan Exchange, Bristow, Chelsea, Claremore, Cleveland, Collinsville, Depew, Drumright, Henryetta, Kiefer, Oilton, Okmulgee, Skiatook; Beggs (Beggs Telephone Co) Bixby, Bixby North (Bixby Telephone Co) Hallett, Jennings, Keystone, Mannford, Mannford East, Osage, Prue (Cimarron Telephone Co.) Avant, Barnsdall, Broken Arrow, Coweta, Haskell, Hominy, Morris, Porter, Ramona, Snug Harbor, Wagoner (GTE-Southwest, Inc.) Inola, Kellyville, Mounds (Oklahoma Communications Systems, Inc.) Wynona (Shidler Telephone Co.) Ochelata, Oglesby, Talala (Totah Telephone Co.)
Byars	1	
Cache	5	<ul> <li>Cache, Indiahoma, Lawton, Walters;</li> <li>Sterling (ALLTEL Oklahoma, Inc.)</li> <li>Chattanooga (GTE-Southwest, Inc.)</li> <li>Medicine Park (Medicine Park Telephone Co.) Elgin,</li> <li>Fletcher (Oklahoma Communications Systems, Inc.)</li> </ul>
Caddo Calvin Carney	1 1 1	Apache (Pioneer Telephone Coop., Inc.)
Carrier Cashion	4 7	<ul> <li>Same as Breckinridge</li> <li>All zones of the Oklahoma City Metropolitan Exchange Cashion, Chickasha, El Reno, Guthrie, Harrah, Luther, Meridian, Minco, Noble, Pocasset, Shawnee, Wellston, Meeker, Purcell, Tecumseh, Washington (GTE-Southwest, Inc.) Cedar Lake (Hinton Telephone Co.) McLoud, Newalla, Stella (McLoud Telephone Co.) Choctaw, Jones, Union City (Oklahoma Communications Systems, Inc.) Blanchard, Calumet, Crescent, Dibble, Kingfisher, Newcastle, Okarche (Pioneer Telephone Coop., Inc.) Tribbey (Pottawatomie Telephone Co.)</li> </ul>

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### LOCAL EXCHANGE SERVICES

# 4. LISTING OF EXCHANGES, RATE SCHEDULES AND LOCAL CALLING SCOPE (Continued)

	Rate	Local calling scope includes
Exchange	Schedule	the following exchanges and/or zones
Cement	1	
Chandler	2	
Chelsea	7	- Same as Bristow
Cherokee	1	
Chickasha	7	- Same as Cashion
Claremore	7	- Same as Bristow
Cleveland	7	- Same as Bristow
Clinton	3	
Coalgate	2	
Collinsville	7	- Same as Bristow
Commerce	3	- Miami, Picher, Quapaw and Treece, KS
Copan	4	- Bartlesville and Dewey
Cordell	2	- Bessie
Cromwell	1	
Cushing	3	
Davis	2	
Delaware	2	-Nowata
Depew	7	- Same as Bristow
Dewey	4	- Bartlesville and Copan
Drumright	7	- Same as Bristow
Duncan	3	- Velma (ALLTEL Oklahoma, Inc.)
Durant	3	
Eldorado	1	
Elk City	3	
El Reno	7	- Same as Cashion
Enid	4	<ul> <li>Breckinridge, Carrier, Fairmont, Hillsdale, Kremlin, Wakomis; Douglas, Drummond, Lahoma (Pioneer Telephone Coop., Inc.)</li> </ul>
Eufaula	3	1 1- , ,
Fairland	1	
Fairmont	4	- Same As Breckinridge
Fairview	2	Ŭ
Ft. Cobb	1	

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### LOCAL EXCHANGE SERVICES

# 4. LISTING OF EXCHANGES, RATE SCHEDULES AND LOCAL CALLING SCOPE (Continued)

	Rate	Local calling scope includes
Exchange	Schedule	the following exchanges and/or zones
Ft. Gibson	4	- Muskogee
Ft. Towson	1	
Glencoe	1	
Granite	1	
Grove	3	- Same as Cashion
Guthrie	7	- Same as Cashion
Harrah	7	
Hartshorne-Haileyville	2	
Headrick	3	-Altus
Healdton	1	
Henryetta	7	- Same as Bristow
Hillsdale	4	- Same as Breckinridge
Hitchcock	2	- Watonga (Pioneer Telephone Co-operative)
Hobart	2	
Holdenville	2	
Hugo	3	- Soper
Idabel	3	
Indiahoma	5	- Same as Cache
Ketchum	2	
Kiefer	7	- Same as Bristow
Kingston	2	
Konawa	1	
Kremlin	4	- Same as Breckinridge
Lawton	5	- Same as Cache
Lone Wolf	1	
Luther	7	- Same as Cashion
Madill	2	
Mangum	2	
Marietta	2	
Marland	4	- Ponca City
Marlow	2	•
Maud	1	
McAlester	3	

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES. RATES AND CHARGES (Continued)

### LOCAL EXCHANGE SERVICES

4. LISTING OF EXCHANGES, RATE SCHEDULES AND LOCAL CALLING SCOPE (Continued)

Exchange Medford Meridian Miami Minco Morrison Muldrow Mulhall Muskogee Newkirk Noble Nowata Oilton Okemah	Rate Schedule 1 7 3 7 1 5 1 4 2 7 2	Local calling scope includes the following exchanges and/or zones  - Same as Cashion - Commerce, Picher, Quapaw and Treece, KS - Same as Cashion  - FT. Smith, AR - Braggs and Ft. Gibson - Same as Cashion - Delaware - Same as Bristow
Oklahoma City Metropolitan		
Center Zone Oklahoma City	7	<ul> <li>All zones of the Oklahoma City Metropolitan Exchange, Cashion, Chickasha, El Reno, Guthrie, Harrah, Luther, Meridian, Minco, Noble, Pocasset, Shawnee, Wellston; Meeker, Purcell, Tecumseh, Washington (GTE-Southwest, Inc.)</li> <li>Cedar Lake (Hinton Telephone Co.) McLoud, Newalla, Stella (McLoud Telephone Co.) Choctaw, Jones, Union City (Oklahoma Communications Systems, Inc.) Blanchard, Calumet, Crescent, Dibble, Kingfisher, Newcastle, Okarche (Pioneer Telephone Coop., inc.) Tribbey (Pottawatomie Telephone Co.)</li> </ul>

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### LOCAL EXCHANGE SERVICES

# 4. LISTING OF EXCHANGES, RATE SCHEDULES AND LOCAL CALLING SCOPE (Continued)

Exchange	Rate Schedule	Local calling scope includes the following exchanges and/or zones
Oklahoma City Metropolitan (continue	d)	
1st Tier Zones Bethany Britton Midwest City Moore Nicoma Park Spencer Wheatland 2nd Tier Zones Arcadia Edmond Mustang Norman Piedmont Tuttle Yukon	7 7 7 7 7 7 7 7 7 7 7	- Same as OKC Center Zone
Oklahoma Portion - Ft. Smith, AR Oklahoma Portion - Mena, AR Oklahoma Portion - Van Buren, AR Oklahoma Portion - Arkansas City, KS Oklahoma Portion - Chetopa, KS Oklahoma Portion - Coffeyville, KS	5 2 5 3 1	- Muldrow and Pocola, OK, and Van Buren, AR - Ft. Smith and Natural Dam, AR

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### LOCAL EXCHANGE SERVICES

# 4. LISTING OF EXCHANGES, RATE SCHEDULES AND LOCAL CALLING SCOPE (Continued)

Exchange	Rate Schedule	Local calling scope includes the following exchanges and/or zones
Oklahoma Portion - Coldwater, KS	1	<b>3</b> • • • <b>3</b> • • • • • • • • • • • • • • • • • • •
Oklahoma Portion -	ı	
Meade, KS	1	
Okmulgee	7	- Same as Bristow
Olustee	3	-Altus
Pauls Valley	3	
Pawhuska	2	
Pawnee	2	OPH and a
Perkins	4 2	- Stillwater
Perry Picher	3	- Commerce, Miami, Quapaw and Treece, KS
Pocasset	7	- Same as Cashion
Pocola	5	- Ft. Smith, AR and Spiro
Ponca City	4	- Marland
Pryor	3	- Chouteau (Chouteau Tel. Co.)
	_	Salina (Salina-Spavinaw Telephone Co., Inc.)
Quapaw	3	- Commerce, Miami, Picher and Treece, KS
Ralston	1	
Rattan Red Rock	1	
Ringling	1	
Ripley	1	
Rocky	1	
Roff	3	- Ada
Rush Springs	1	
Ryan	1	
Sallisaw	3	
Sayre	2 3	Davidaga (Dattawatamia Tal. Ca.)
Seminole Shawnee	3 7	<ul> <li>Bowlegs (Pottawatomie Tel. Co.)</li> <li>Same as OKC Center Zone plus Earlsboro</li> </ul>
Shawhee	1	(Pottawatomie Tel. Co.)
Skiatook	7	- Same as Bristow

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### LOCAL EXCHANGE SERVICES

4. LISTING OF EXCHANGES, RATE SCHEDULES AND LOCAL CALLING SCOPE (Continued)

Exchange Soper Spiro Stigler Stillwater Stratford Tahlequah Talihina Tishomingo Tonkawa	Rate Schedule 3 2 2 4 2 4 1 2 2	Local calling scope includes the following exchanges and/or zones - Hugo - Pocola - Perkins
Tulsa Metropolitan Center Zone Tulsa	7	- All zones of the Tulsa Metropolitan Exchange, Bristow, Chelsea, Claremore, Cleveland, Collinsville, Depew, Drumright, Henryetta, Kiefer, Oilton, Okmulgee, Skiatook; Beggs (Beggs Telephone Co.) Bixby, Bixby North (Bixby Telephone Co.), Hallett, Jennings, Keystone Mannford, Mannford East, Osage, Prue (Cimarron Telephone Co.), Avant, Barnsdall, Broken Arrow, Coweta, Haskell, Hominy, Morris, Porter, Ramona Snug, Harbor, Wagoner (GTE-Southwest, Inc.) Harbor, Wagoner (GTE-Southwest, Inc.) Inola, Kellyville, Mounds (Oklahoma Communications Systems, Inc.), Wynona (Shidler Telephone Co.) Ochelata, Oglesby, Talala (Totah Telephone Co.)
1st Tier Zones Catoosa Jenks Owasso Sand Springs Sapulpa Sperry	7 7 7 7 7	<ul> <li>Same as Tulsa Center Zone</li> </ul>

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES. RATES AND CHARGES (Continued)

### LOCAL EXCHANGE SERVICES

4. LISTING OF EXCHANGES, RATE SCHEDULES AND LOCAL CALLING SCOPE (Continued)

Exchange	Rate Schedule	Local calling scope includes the following exchanges and/or zones
Tupelo	1	the following exchanges and/or zones
Vinita	3	
Walters	5	- Same as Cache
Wanette	1	
Wapanucka	1	
Waukomis	4	- Same as Breckinridge
Waurika	1	ŭ
Weatherford	3	
Weleetka	1	
Wellston	7	- Same as Cashion
Westville	2	
Wetumka	1	
Wewoka	2	
Wilburton	2	
Wilson	1	
Woodward	3	
Wynnewood	2	
Yale	1	

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES. RATES AND CHARGES (Continued)

### LOCAL EXCHANGE SERVICES

# 5. LOCAL EXTENDED AREA SERVICE CHARGES

Rate Sched	ule E	Exchange	Business	Residence
3	A	∖da	\$.47	\$.23
3	P	Altus	2.09	1.06
3	E	Blair	1.83	.93
4	E	Braggs	.36	.12
4			4.50	1.90
2		Delaware	2.79	1.40
3		Duncan	.64	.32
3	F	Headrick	8.50	3.65
2	H	Hitchcock	2.25	1.15
4	N	<i>l</i> larland	4.55	1.90
5	N	/luldrow	5.15	2.80
4	N	/luskogee	.36	.12
2	N	Nowata	2.79	1.40
3		Olustee	8.30	4.15
4	F	Perkins 1	10.00	5.00
5	F	Pocola	5.15	2.80
3	F	Pryor	2.64	1.33
3	F	Roff	8.53	6.63
4	5	Stillwater	.52	.26

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### LOCAL EXCHANGE SERVICES

# 6. WIDE AREA CALLING PLAN (WACP) SERVICE CHARGES

## OKLAHOMA CITY WACP

Rate Schedule	Exchange	Business	Residence
7	Cashion	\$ 0.01	\$ 0.01
7	Chickasha	.01	.01
7	El Reno	.01	.01
7	Guthrie	.01	.01
7	Harrah	.01	.01
7	Luther	.01	.01
7 7	Meridian	.01	.01
	Minco	.01	.01
7	Noble	.01	.01
7	Oklahoma City		
	Metropolitan	.01	.01
	Arcadia		
	Bethany		
	Britton		
	Edmond		
	Midwest City		
	Moore		
	Mustang		
	Nicoma Park		
	Norman		
	Oklahoma City Piedmont		
	Spencer Tuttle		
	Wheatland		
	Yukon		
7	Pocasset	.01	.01
7	Shawnee	.01	.01
7	Wellston	.01	.01
,	* V CIISIOI I	.01	.01

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### LOCAL EXCHANGE SERVICES

# 6. WIDE AREA CALLING PLAN (WACP) SERVICE CHARGES

## **TULSA WACP**

Rate Schedule	Exchange	Business	Residence
7 7 7 7 7 7 7 7 7 7	Bristow Chelsea Claremore Cleveland Collinsville Depew Drumright Henryetta Kiefer Oilton Okmulgee Skiatook Tulsa Metro Catoosa Jenks Owasso Sand Springs Sapulpa Sperry Tulsa	\$ 0.38 .38 .38 .38 .38 .38 .38 .38 .38 .38	\$ 0.38 .38 .38 .38 .38 .38 .38 .38 .38 .38

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### LOCAL EXCHANGE SERVICES - CALL MANAGEMENT SERVICES

## 1. GENERAL REGULATIONS

- A. Call Management Services are optional telephone services individually described under "Service Descriptions" below, which allow customers to manage efficiently the call flow generated over their Exchange Access Line(s).
- B. Call Management Services are subject to availability of facilities and compatibility with customer premises equipment.
- C. Call Management Services are available to single line residence and business customers.
- D. Call Management Services are not available on Centrex, Public or Semi-Public Coin Service. Individual services may have limitations on availability with hunting arrangements. Additional service specific limitations are outlined in the service descriptions.
- E. Auto Redial, Call Blocker, Call Return, Call Trace, Priority Call and Selective Call Forwarding will be functional when both the call originating customer and the call terminating customer are served from the same equipped central office, or, when both the call originating customer and the call terminating customer are served from different equipped central offices and are linked by appropriate facilities.
- F. When multiple services are activated on the same line, certain features may take precedence over others.
- G. Other facilities, miscellaneous and supplemental equipment requested by customers and not detrimental to this service or other services of the Telephone Company will be furnished in accordance with regulations and at the rates specified in the applicable section of this Tariff.
- H. The Company shall not be liable for any loss or damages as described elsewhere in this Tariff.
- I. Call Management Services provided on a usage sensitive or pay-per-activation basis are not available on Coin, Coinless, Inmate, PBX, WATS, Centrex, ISDN (Three Way Calling only), or Prepaid Home Service (PHS) lines.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### LOCAL EXCHANGE SERVICES - CALL MANAGEMENT SERVICES

## 2. SERVICE DESCRIPTIONS

#### 2.1 Auto Redial

Enables the customer to redial automatically the last outgoing telephone number dialed. When the recalled telephone number is busy, the Telephone Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation.

### 2.2 Call Blocker

Enables a customer to block the last incoming call or calls from preselected telephone numbers. To block the last incoming call, a customer can activate a code after receiving an unwanted call and block the number. To block specified telephone numbers, the customer can construct or modify a telephone number screening list. The Telephone Company equipment will screen incoming calls against the customer's list and block those on the list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. Callers whose numbers are blocked are directed to a Telephone Company recorded announcement.

### 2.3 Call Forwarding

Permits a customer to transfer all incoming calls to another telephone number within the exchange or on the long distance telecommunications network. The Call Forwarding customer is responsible for the payment of charges (e.g., toll charges) for each call between his Call Forwarding equipped telephone and the telephone to which the call is being forwarded. The transmission may not meet normal standards depending on the distance and routing necessary. Call Forwarding is available with hunting line service, subject to certain limitations within the hunting group.

### 2.4 Call Forwarding-Busy Line

An incoming call encountering a busy condition is automatically transferred to a pre-designated telephone number within the exchange or on the long distance telecommunications network. The forwarded number is designated by the subscriber when the service is ordered. The Call Forwarding customer is responsible for the payment of charges (e.g., toll charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded. The transmission may not meet normal standards depending on the distance and routing necessary.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### LOCAL EXCHANGE SERVICES - CALL MANAGEMENT SERVICES

# 2. SERVICE DESCRIPTIONS (Continued)

## 2.5 Call Forwarding-Don't Answer

Unanswered incoming calls are automatically transferred to a pre-designated telephone number within the exchange or the long distance telecommunications network. The forwarded to number is designated by the subscriber when the service is ordered. The call is transferred after a set number of rings. The Call Forwarding customer is responsible for the payment of charges (e.g., toll charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded. The transmission may not meet normal standards depending on the distance and routing necessary.

#### 2.6 Call Return

Enables the customer to redial automatically the telephone number of the most recent incoming call. The Telephone Company's equipment will make repeated attempts to establish the call, for a thirty (30) minute period beginning with the customer's activation of Call Return if the most recent incoming call telephone number is busy.

### 2.7 Call Trace

Enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. If a trace is successful, the Telephone Company's equipment will record the incoming call detail (not the conversation). The results of the trace will not be provided to the customer directly. For further action to be taken, the customer can contact the Telephone Company via the 800 # provided in the Call Trace Announcement.

## 2.8 Call Waiting

Alerts a customer who is using his telephone that another caller is trying to reach him. Where facilities permit, Call Waiting subscribers may deactivate Call Waiting for the duration of one call. Call Waiting is automatically reactivated for the next originating or terminating call.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### LOCAL EXCHANGE SERVICES - CALL MANAGEMENT SERVICES

# 2. SERVICE DESCRIPTIONS (Continued)

## 2.9 Priority Call

Provides the customer with a distinctive alerting signal, ring or Call Waiting tone (if the customer has subscribed to Call Waiting), when the customer is called from preselected telephone numbers. The customer can construct or modify a telephone number screening list. The Telephone Company equipment will screen incoming calls against the customer's list and provide the Priority Call service for telephone numbers on the customer's list.

## 2.10 Remote Access to Call Forwarding

Permits a customer that also subscribes to the Call Forwarding feature described herein to activate, deactivate or change the Call Forwarding from a remote location. Remote Access to Call Forwarding can only be accessed from a Dual Tone Multi-Frequency (DTMF) telephone which has a full set of characters including "\*" and "#". All charges incurred to access the remote number will be billed appropriately.

# 2.11 Selective Call Forwarding

Enables the customer to forward incoming calls from preselected telephone numbers to another telephone number. The customer can construct or modify a telephone number screening list. The Telephone Company equipment will screen incoming calls against the customer's list and forward only those telephone numbers on the list. The Selective Call Forwarding customer is responsible for the payment of charges (e.g., toll charges) for each call between the Selective Call Forwarding equipped telephone line and the line to which the call is being forwarded.

## 2.12 Simultaneous Call Forwarding

Provides the customer that also subscribes to an appropriate call forwarding service with the ability to forward multiple incoming calls simultaneously to another telephone number designated by the customer. The Simultaneous Call Forwarding customer must subscribe to sufficient facilities to adequately handle calls without impairing any services offered by the Telephone Company. The Simultaneous Call Forwarding customer is responsible for the payment of charges (e.g., toll charges) for each call between the Simultaneous Call Forwarding equipped telephone line and the line to which the call is being forwarded.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES. RATES AND CHARGES (Continued)

### LOCAL EXCHANGE SERVICES - CALL MANAGEMENT SERVICES

# 2. SERVICE DESCRIPTIONS (Continued)

## 2.13 Speed Calling

Enables a customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. Eight code capacity and/or 30 code capacity may be provided on the same line, however, duplicate code capacities may not be provided. The combination of code capacities is not available on multiline number assignments equipped with hunting.

Speed Calling 30 is obsolete for residence customers except for existing customers at existing locations.

# 2.14 Three Way Calling

Enables a customer to add a third party to an existing call without operator assistance, thereby establishing a three-way conversation. The transmission may vary depending on the distance and routing necessary, therefore, transmission may not meet normal standards.

### 2.15 Caller ID

Caller ID utilizes Calling Number Delivery and Calling Name Delivery to assist customers in the management of incoming calls. Caller ID service is available with compatible single and multiple line residence and business service where appropriate technology and facilities are available.

## Calling Number Delivery

Utilizes specific network capabilities to transmit the Calling Party Number (CPN) associated with an incoming call to the called party's access line. The CPN of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID subscribers must provide, and connect, their own compatible premises equipment in order to process the CPN transmission. Note: Calling Number Delivery by itself is obsolete for customers except for existing customers at existing locations.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### LOCAL EXCHANGE SERVICES - CALL MANAGEMENT SERVICES

# 2. SERVICE DESCRIPTIONS (Continued)

2.15 Caller ID (continued)

Calling Name Delivery

Enables the called party to identify the calling party by a displayed name before the call is answered. The displayed name is the name associated with the CPN. Calling Name Delivery subscribers must provide, and connect, their own compatible premises equipment in order to process the name transmission.

A customer may prevent the display of their name and number by activating per call blocking immediately prior to the call. Name and number blocking is available on a per call basis, at no charge. It is activated by dialing a specific access code. If a customer has activated name and number blocking, the name and number will not be transmitted to the display equipment of a Caller ID subscriber. Instead, the Caller ID subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID subscriber that the calling party chose to block name and number delivery.

Name and number blocking will not be provided on calls originating from public, semi-public or other services used by the general public.

Caller ID service is offered on a subscription basis which requires the customer to order the service. Where Caller ID service is available, any calling party, whether they subscribe to Caller ID or not, has per call blocking capability.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### LOCAL EXCHANGE SERVICES - CALL MANAGEMENT SERVICES

# 2. SERVICE DESCRIPTIONS (Continued)

2.15 Caller ID (continued)

EASYTEL shall not be liable for any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party has requested to be omitted from the telephone directory or the disclosing of such name or telephone number to any person. EASYTEL shall not be liable for any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. EASYTEL shall not be liable for any and all claims for damages caused by the telecommunications utility failure to transmit the privacy indicator to the called party when such indicator has been passed to the telecommunications utility by EASYTEL.

### A. Feature Interaction

An originating caller's name and number may not be displayed at the called party under the following conditions:

- 1. The calling name and number will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data. If a customer subscribes to both Call Waiting and Caller ID, and is on an existing call, a second incoming call will not be displayed. The called party of the second incoming call will receive a call waiting tone.
- 2. The name and number will not be displayed if the called party answers the incoming call during the first ring interval.
- 3. Caller ID cannot be provided with any distinctive ringing lines having a maximum silent interval duration that is not long enough to allow transmission of the data.
- 4. Identification of specific stations or extensions served by a PBX is not possible. The main directory number of the PBX will be displayed.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### LOCAL EXCHANGE SERVICES - CALL MANAGEMENT SERVICES

- 2. SERVICE DESCRIPTIONS (Continued)
  - 2.15 Caller ID (continued)
  - A. Feature Interaction (Continued)
    - 5. Caller ID cannot be provided if the calling party is from a multi-party line. The called party will receive an "unavailable" display.
    - 6. The calling name and number will be unavailable if it is from another office that is not linked by appropriate facilities with the called party's office.
    - 7. The calling party has activated name and number blocking.
    - 8. Caller ID service is required for the provision of Call Waiting ID Options and Call Waiting ID features as hereinafter described.
  - B. Law Enforcement and Domestic Violence Intervention Agencies

Per line blocking for the delivery of the Calling Name and/or Number is available upon request, at no charge, to the following entities for which the official business of the agency is conducted:

- 1. federal, state, and local law enforcement agencies and
- 2. private, nonprofit, tax exempt, domestic violence intervention agencies.

The Calling Name and/or Number will not be transmitted from a line equipped with this capability. Customers can unblock the line and release the Calling Name and/or Number information by dialing a code before placing the call.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### LOCAL EXCHANGE SERVICES - CALL MANAGEMENT SERVICES

# 2. SERVICE DESCRIPTIONS (Continued)

### 2.16 Personalized Ring

Personalized Ring allows a single-line customer to simulate a multi-line environment by assigning unique ringing patterns to incoming calls. The service allows up to three directory numbers (DNs) to share the same line; one of which is called the primary DN and the remaining numbers are called dependent DNs. Personalized Ring is not available with some hunting arrangements.

#### A. Service Interactions

- 1. When a Personalized Ring customer subscribes to any Call Forwarding feature, the dependent DNs can either be forwarded to the same number as the primary DN or receive no forwarding treatment at all.
- 2. When provided with Selective Call Forwarding, Priority Call or Call Blocker, the primary and dependent DNs share the same screen list for call treatment.
- 3. If a Personalized Ring line also has Call Waiting, incoming calls to the primary DN will activate the standard Call Waiting tone. Incoming calls to the dependent DNs will activate a distinctive Call Waiting tone similar to the distinctive ring pattern but at a more rapid cadence.

# B. Rates and Charges

- 1. A directory listing is provided to each dependent DN. If a customer requests, the Telephone Company will provide a non-published or non-listed number at no charge for a dependent number. However, if the primary DN and all the dependent DNs are non- published or non-listed, the appropriate monthly rate, as shown in the Directory Listings section of this Tariff, is applicable on the primary DN.
- 2. Regular Extra Listings and Special Types of Extra Listing rates, as shown in the Directory Listings section of this Tariff may apply to the primary or dependent DNs.
- 3. If a customer requests the name to be changed on a dependent DN, a service charge equivalent to the service charge applied to Regular Extra Listings in the Directory Listings section of this Tariff is applicable.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### LOCAL EXCHANGE SERVICES - CALL MANAGEMENT SERVICES

- 2. SERVICE DESCRIPTIONS (Continued)
  - 2.16 Personalized Ring (continued)
  - B. Rates and Charges (continued)
  - 4. For a customer-requested dependent number change, the service charge applies.
  - 5. When a customer requests the Telephone Company to change the treatment of its dependent DNs regarding forwarding of calls, a service charge applies.
  - 6. Rate amounts are listed elsewhere in this tariff.
  - 2.17 THE GROUP

A. THE GROUP permits customers to purchase a predefined group of services and receive a discount on their total monthly recurring bill.

THE GROUP is composed of the following:

Call Waiting (optional for business)

Selective Call Forwarding

Call Forwarding Call Blocker Three-way Calling (Subscription Only) Priority Call

Speed Calling 8 Auto Redial (Subscription Only)

Caller ID Call Trace

Call Return (Subscription Only) Remote Access to Call Forwarding

B. Any of theses services can still be purchased on an individual basis under the terms specified in this Tariff.

THE GROUP is available only to residence customers and business customers where facilities are available. It is subject to the availability and limitations specified in this Tariff for the services.

C. Rates and Charges

The rates and charges for the individual services apply as set forth in this tariff. In addition, THE GROUP discount or monthly rate is applied as a credit to the customer's account.

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### LOCAL EXCHANGE SERVICES - CALL MANAGEMENT SERVICES

# 2. SERVICE DESCRIPTIONS (Continued)

#### 2.18 BUSINESS GROUP

A. BUSINESS GROUP permits business customers to purchase a predetermined group of services and receive a discount on their total monthly recurring bill.

The services which are available for selection in the BUSINESS GROUP arrangements are:

Call Waiting Call Return (Subscription Only)

Call Forwarding Call Blocker Three-Way Calling (Subscription Only) Priority Call

Speed Calling 8 Auto Redial (Subscription Only) Speed Calling 30 Selective Call Forwarding

Remote Access to Call Forwarding Privacy Manager

There are four BUSINESS GROUP arrangements available:

BUSINESS GROUP 'A' includes the following:

Personalized Ring and Any three of the above services.

BUSINESS GROUP "B' includes the following:

Caller ID and

Any three of the above services.

BUSINESS GROUP 'C' includes the following:

Any four of the above services.

BUSINESS GROUP 'D' includes the following:

Caller ID

Personalized Ring and

Any two of the above services.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### LOCAL EXCHANGE SERVICES - CALL MANAGEMENT SERVICES

## 2. SERVICE DESCRIPTIONS (Continued)

2.18 BUSINESS GROUP (continued)

BUSINESS GROUP 'E' includes the following:

Call Waiting
Caller ID Name and Number
Choice of either Call Waiting ID or Call Waiting ID Options

B. Any of these services can still be purchased on an individual basis under the terms specified in this tariff.

BUSINESS GROUP is available only to business customers, excluding some multiline hunting arrangements and trunk facilities (eg., Centrex) and is subject to the availability and limitations specified in this tariff for the individual services.

BUSINESS GROUP B and D with Calling Number Delivery only or Calling Name Delivery only are obsolete except for existing customers at existing locations.

## C. Rates and Charges

The rates and charges for the individual services apply as set forth in this tariff. In addition, the BUSINESS GROUP discount, or monthly rate is applied as a credit to the customer's account.

The service charge applicable to upgrading from residence to business service, as specified in the Local Exchange Tariff may be waived when the Customer upgrades and orders BUSINESS GROUP during promotional periods.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES. RATES AND CHARGES (Continued)

## LOCAL EXCHANGE SERVICES - CALL MANAGEMENT SERVICES

- 2. SERVICE DESCRIPTIONS (Continued)
  - 2.19 Preferred Number Service (PNS)
  - A. Preferred Number Service is a residential service whereby incoming calls to the subscriber's PNS number are automatically forwarded by the Telephone Company central office equipment to the subscriber's current Southwestern Bell Telephone Company residence number. The terminating number must have incoming call capability.
  - B. A unique ringing signal is available as an option to Preferred Number Service. A unique ringing signal will allow the PNS subscriber to distinguish if the incoming call was placed by dialing the subscriber's PNS number or the subscriber's current residence local exchange telephone number. The termination with unique ringing must be in the Telephone Company's service area.
  - C. The Unique Ring option cannot be provided on Preferred Number Service if more than one unique ringing pattern is already on the customer's local exchange number (.e.g, two Personalized Rings).
  - D. Preferred Number Service and the Unique Ring capability is offered subject to the availability of Telephone Company central office facilities.
  - E. Preferred Number Service is not offered where the terminating station is a business, Public or Semi-Public class of service.
  - F. Transmission quality may vary depending on the distance and routing necessary to complete the forwarded call. Preferred Number Service is not suitable for transmission of data.
  - G. Preferred Number Service is available when used in connection with local exchange service or Long Distance Telecommunications Service (LDMTS) or inward Wide Area Telecommunications Service (WATS) lines (800 Service).
  - H. Incoming calls to the Preferred Number Service number can be forwarded within the local calling scope of an exchange in which the customer is located and cannot be used to expand the calling scope beyond that available to the PNS subscriber. Preferred Number Service may result in a toll call if the incoming call is forwarded outside of the local calling scope.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES. RATES AND CHARGES (Continued)

## LOCAL EXCHANGE SERVICES - CALL MANAGEMENT SERVICES

- 2. SERVICE DESCRIPTIONS (Continued)
  - 2.19 Preferred Number Service (PNS) (continued)
  - I. The originating caller is responsible for any charges incurred from the point of origination to the PNS number. Preferred Number Service subscriber is responsible for all charges incurred between the PNS number and the terminating number. If calls between the PNS number and the terminating number are within the same local calling scope, only the monthly rate applies. If such calls go outside the local calling scope, toll charges apply in addition to the monthly rate.
  - J. Preferred Number Service is not available to a residence used as a place of business. Rules and Regulations pertaining to the application of residence service are the same in conjunction with Preferred Number Service. See "Rules and Regulations" section of this tariff.
  - K. Application of Rates and Charges

The application of rates and charges as follows are in addition to those specified in paragraph 3. following.

- 1. If the customer requests to change the number to which calls are forwarded, a service charge applies.
- 2. The subsequent addition of Unique Ring will require a service charge.
- 3. The service charge for Preferred Number Service will apply in addition to the service charge for other services established on the same line.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### LOCAL EXCHANGE SERVICES - CALL MANAGEMENT SERVICES

## 2. SERVICE DESCRIPTIONS (Continued)

2.20 Call Waiting ID Options

Allows customers to identify the name and/or number of an incoming caller when they are already speaking on a telephone and receive another phone call. Where facilities permit Call Waiting ID Options service will display the name and/or number of the person calling on the customer's Customer Premises Equipment (CPE). Using this information the customer may then decide how they want to handle the second caller from a menu choice known as Disposition Codes. The Disposition Codes appear on the customer's CPE as menu options. The available options for the disposition of the second caller include:

Talk to the second caller
Provide the caller with a busy announcement
Forward the call to a "wait a minute" or "call me back" message
Route the new call to a voice mailbox
Allow the caller to join the conversation in progress

Call Waiting ID Options is offered subject to the following limitations:

- A. In order to receive Call Waiting ID, Customers must also subscribe to Call Waiting, Caller ID Name and Number as well as Call Waiting ID.
- B. Customers wishing to route new calls to a voice mailbox must also subscribe to voice mail and the appropriate call forwarding service.
- C. Customers are responsible for furnishing their own compatible CPE, which should include the functionality necessary to execute the features of Call Waiting ID Options.
- D. Available only where central office facilities permit.

## 2.21 Call Waiting ID

Allows customers to subscribe to a part of the Call Waiting ID Options service. When a person is already speaking on the telephone and receives another phone call, Call Waiting ID service will allow for the display of the name and/or number of the new caller on the customer's CPE. This service allows the customer to decide if he wants to answer the new incoming call.

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#### LOCAL EXCHANGE SERVICES - CALL MANAGEMENT SERVICES

- 2. SERVICE DESCRIPTIONS (Continued)
  - 2.21 Call Waiting ID (continued)

Call Waiting ID is offered subject to the following limitations:

- A. Customers must also subscribe to Call Waiting and Caller ID Name and Number.
- B. Customers are responsible for furnishing their own compatible CPE, which should include the Caller ID capability necessary to display the calling party's name and/or number.
- C. Available only where central office facilities permit.
- 2.22 Call Transfer Disconnect
- A. Service Description
- 1. Call Transfer Disconnect is a service that allows business customers to initiate a three way call with either an incoming or originated call and then disconnect and allow the other two parties to continue talking. With this service, business subscribers will be able to route incoming calls from their customers to correct destinations and leave their listed number open for new customers.
- 2. Call Transfer Disconnect will not be available to residence customers, Foreign Exchange, Payphone, or Centrex.
- 3. The Call Transfer Disconnect feature cannot be used to expand a calling scope and is therefore not available to customers subscribing to any optional flat-rated local, toll or expanded calling plan.
- 4. Call Transfer Disconnect customers will be restricted from making international calls due to toll fraud concerns. Customers who contact the business office with a request to make international calls will be allowed to unblock their line for international calls provided they meet the following guidelines:

Established service on that line for at least three months, and

Have good payment habits

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## LOCAL EXCHANGE SERVICES - CALL MANAGEMENT SERVICES

- 2. SERVICE DESCRIPTIONS (Continued)
  - 2.22 Call Transfer Disconnect (continued)
  - 5. Call Transfer Disconnect customers are responsible for any toll or other charges associated with calls they originate.
  - 6. Call Transfer Disconnect customers may not resell service.
  - 2.23 Other Services

Where facilities permit, the Company will quote on an Individual Case Basis other services which customers may request. All such Other Services will be offered on a non-discriminatory basis.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### LOCAL EXCHANGE SERVICES - CALL MANAGEMENT SERVICES

## 3. APPLICATION OF RATES AND CHARGES

- 3.1 The rates are in addition to the established rates for the associated services.
- 3.2 There can only be one Call Management discount package per customer line.
- 3.3 Moves and Changes
- A. The service charge applies when the customer's telephone number or PNS number is changed for the customer's convenience.
- B. The service charge will not apply on outside moves of service if there is no telephone number change.
- C. The service charge will apply when changing Speed Calling from the 8 Code capacity to the 30 Code capacity or vice versa.
- D. Where facilities permit, customers may change Speed Calling codes from their premises at no charge. A service charge will apply per line where the Speed Calling codes are changed by the Telephone Company at the customer's request. Where facilities do not permit the customer to make changes in Speed Calling Codes, no service charge will apply for such changes made by the Telephone Company.
- E. The service charge will apply, for customers subscribing to Call Forwarding-Busy Line or Call Forwarding Don't Answer, when the forwarded to number is changed for customer's convenience. When the customer changes his designated number of rings the service charge will not apply.
- F. For the services in Section A of the price sheet: When a single service is ordered, the "first" (monthly) service rate applies. When multiple services are ordered, one "first" (monthly) service rate applies and the "additional" (monthly) service rate applies to the remaining services. The services are listed in priority order, (i.e., if multiple services are ordered they will be priced in the order appearing on the price sheet).

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

## LOCAL EXCHANGE SERVICES - CALL MANAGEMENT SERVICES

## 3. APPLICATION OF RATES AND CHARGES

3.7 Rates & Charges – Residential Rates (monthly subscription rates unless noted otherwise)

Services Auto Redial * (per use basis = \$.50) Call Blocker * Call Forwarding * Call Forwarding-Busy Line Call Forwarding-Don't Answer Call Forwarding-Busy Line/Don't Answer	\$ \$ \$ \$ \$	Month 3.00 3.00 3.00 0.75 0.75 1.00	AC \$ \$ \$ \$ \$ \$	dd'l Months 2.00 2.00 2.00 0.75 0.75 1.00	\$ \$ \$ \$ \$ \$	ervice Charges 11.00 11.00 11.00 11.00 11.00 11.00
Call Return * (per use basis = \$.52) Call Trace *(per use basis only = \$8.00)	\$	3.00	\$	3.00	\$	11.00
Call Valiting * Priority Call * Remote Access to Call Forwarding * Selective Call Forwarding * Simultaneous Call Forwarding Speed Calling – 8 * Three way calling *(per use basis = \$.78 Caller ID – Number Delivery * Caller ID – Name Delivery *	\$\$\$\$\$\$\$\$\$	3.15 2.85 0.95 2.85 4.80 3.00 3.00 6.50 6.50	\$\$\$\$\$\$\$\$\$	3.15 2.00 0.95 2.00 4.80 2.00 2.10 6.50 6.50	\$ \$ \$ \$ \$ \$ \$	11.00 11.00 11.00 11.00 11.00 11.00 11.00 11.00
THE GROUP (includes services with *) Personalized Ring	(\$	17.80)	(\$	17.80)		
One Dependent DN Two Dependent DNs		3.50		3.50		11.00
1 <sup>st</sup> Dependent DN 2 <sup>nd</sup> Dependent DN		3.50 1.90		3.50 1.90		11.00 11.00
Preferred Number Service With Unique Ring Without Unique Ring Call Waiting ID	\$	4.50 3.50	\$	4.50 3.50	\$	11.00 11.00
With the GROUP Without the GROUP Call Waiting ID Options	\$	5.00 5.00	\$	4.00 5.00	\$	11.00 11.00
With the GROUP Without the GROUP		6.00 6.00		4.80 6.00		11.00 11.00

NOTE: The maximum service charge for any addition or change in residential call management services will be \$11.00. The maximum charged per month on per use services will be \$3.50 for Auto Redial, \$3.64 for Call Return, and \$6.84 for Three Way Calling. No maximum applies for Call Trace.

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## LOCAL EXCHANGE SERVICES - CALL MANAGEMENT SERVICES

## 3. APPLICATION OF RATES AND CHARGES (Continued)

3.8 Rates & Charges – Business Rates (monthly subscription rates unless noted otherwise)

Onmina	4 S	† N.A	۸.		_	
Services 4 50		t Month		dd'l Months		ervice Charges
Auto Redial * (per use basis = \$.50)	\$	3.00	\$	2.00		11.00
Call Blocker *	\$	3.00	\$	2.00		11.00
Call Forwarding *	\$	5.00	\$	5.00		23.00
Call Forwarding-Busy Line	\$	3.00	\$	3.00		23.00
Call Forwarding-Don't Answer	\$	3.00	\$	3.00		23.00
Call Forwarding-Busy Line/Don't Answer	٠\$	4.00	\$	4.00		23.00
Call Return * (per use basis = \$.50)	\$	3.00	\$	2.00	\$	11.00
Call Trace * (per use basis only = \$8.00)						
Call Waiting *	\$	5.00	\$	2.40	\$	23.00
Priority Call *	\$	3.00	\$	2.00	\$	11.00
Remote Access to Call Forwarding *	\$	2.75	\$	2.75	\$	23.00
Selective Call Forwarding *	\$	3.00	\$	2.00	\$	11.00
Simultaneous Call Forwarding	\$	4.80	\$	4.80	\$	23.00
Speed Calling – 8 *	\$	4.55	\$	2.25	\$	23.00
Three way calling *(per use basis = \$.75	)\$	5.00	\$	2.50	\$	23.00
Caller ID – Number Delivery *	\$	9.35	\$	9.35	\$	23.00
Caller ID – Name Delivery *	\$	8.90	\$	8.90	\$	23.00
Caller ID Credit (with CID only purchase)				8.35)	·	
THE GROUP (includes services with *)		26.65)		26.65)		
BUSINESS GROUP (A,B,C or D)	•	4.00)		4.00)		
BUSINESS GROUP E	•	3.00)		3.00)		
Personalized Ring	(+		(+			
One Dependent DN	\$	6.65	\$	6.65	\$	23.00
Two Dependent DNs	*		*		*	
1 <sup>st</sup> Dependent DN	\$	6.65	\$	6.65	\$	23.00
2 <sup>nd</sup> Dependent DN		3.00		3.00	Ψ	20.00
Call Waiting ID	Ψ	0.00	Ψ	0.00		
With the GROUP	\$	5.00	\$	4.00	\$	11.00
Without the GROUP		5.00		5.00		11.00
Call Waiting ID Options	Ψ	0.00	Ψ	0.00	Ψ	11.00
With the GROUP	Ф	6.00	Ф	5.00	Ф	11.00
With the GROUP		6.00		6.00		11.00
Call Transfer/Disconnect		10.00		10.00		23.00
The maximum service charge for any a						
THE HIGHINGH SCIVICE CHAIDE IOF ALLY A	uu	mon or challe	10	11 NASILIESS (	ail	manautintil 5

NOTE: The maximum service charge for any addition or change in business call management services will be \$23.00. The maximum charged per month on per use services will be \$3.50 for Auto Redial and \$3.50 for Call Return, and \$6.00 for Three Way Calling. No maximum applies for Call Trace.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### **DIRECTORY LISTINGS**

## 1. GENERAL

The following are applicable to all types of alphabetical Directory Listings:

- A. A Directory Listing is the publication in the Telephone Company's directory of information relative to the customer's telephone numbers, by which telephone users are enabled to ascertain the telephone number of a desired customer.
- B. The directory listings in the section apply only to the alphabetical directory containing the regular alphabetical list of names of customers and joint users.
- C. The alphabetical list of names of customers and joint users is for the purpose of informing calling parties or the telephone numbers of customers and those entitled to use customer's service, and special position or arrangement of names is not contemplated.
- D. The Telephone Company limits the length of any listing in the directory by the use of abbreviations when in the opinion of the Telephone Company the clearness of the listing or the identification of the customer or joint user is not impaired thereby.
- E. Listings must conform to the Telephone Company's practices with respect to its directories.
- F. Listings are regularly provided in connection with all classes of exchange service, except Exchange Interconnection Services. Ordinarily, residence listings are automatically included in the directory unless the customer requests nonpublished or nonlisted exchanges service; then appropriate rates and charges apply as specified elsewhere in this tariff. Business service may be listed or nonpublished at the customers request. Nonlisted service is available for business customers at the rates and charges found elsewhere in this tariff.
- G. Except as provided in the Rules and Regulations Applying to all Customers' Contracts section of this Tariff, the contract period for directory listings, including extra listings and joint user listings, where the listing actually appears in the directory, is the directory period. Where the listing has not been printed in the directory, the contract period is one month.
- H. The Telephone Company will furnish upon request the name and address of the customer to exchange service when such service is used to provide recorded announcements under the provisions of this tariff.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### **DIRECTORY LISTINGS**

## 1. GENERAL (Continued)

- I. At the option of the Telephone Company and for the benefit of calling parties in placing telephone calls, the Telephone Company may include in its directories a Helpful Number List of frequently called numbers of government offices and other public and nonpublic organizations engaged in furnishing to the public special services relating to health, safety and welfare in the community. Inclusion of listings in the Helpful Number List is without charge and at the sole discretion of the Telephone Company.
- J. The Telephone Company will not be liable for damages arising out of errors or omissions in the makeup or printing of listings in the Helpful Number List where the listing is without charge and included for the purpose of assisting calling parties to place telephone calls.
- K. The Telephone Company will furnish at no charge one copy annually of the directory published for the exchange area in which the Customer is located. One free copy will be furnished for each access line purchased by that Customer. It is the intent that within a reasonable time after the annual publication of the directory that the directory copies will be delivered to the Customer. It is the intent that this section of tariff will comply with OAC 165:55-7-1 regarding the provision of telephone directories to Customers.

## 1.1 Primary Listings

- A. One Listing without charge, termed the primary listings, is provided as follows:
  - 1. For each separate customer service. When two or more exchange access lines are consecutively operated, on the first number of the group is listed except as provided elsewhere in this tariff.
  - 2. For each Semi-Public Telephone Service.
  - 3. For each customer that has Telecommunications for the Deaf (TDD) Service and they request their listing identified as TDD Only or TDD and Voice next to their number.
  - 4. For each joint user.

5. Primary listings are not provided for Public Telephone and Exchange Interconnection Services.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### **DIRECTORY LISTINGS**

- 1. GENERAL (Continued)
  - 1.1 Primary Listings (Continued)
  - B. The primary listing must be the actual name of the customer to whom service is rendered or:
    - 1. In the case of residence service, the name of a member of the customer's family or household. Also, a dual name primary listing may be provided for two persons who share the same surname and reside at the same address or for a person know by two first names. This listing is comprised of a surname, two first names, address and telephone number, except as provided elsewhere in this tariff.
    - 2. A Customer with residence service may request that part or all of the address information, which would otherwise be listed in the directory, be deleted by the Telephone Company. Such deletion will be continued in successive directories without further request by the customer until the customer requests publication of part or all of the deleted address information in the directory.
    - 3. In the case of a business enterprise, the name of the business or of a member, officer, employee, or representative thereof, or the name of another business which the customer owns, controls, or represents.
    - 4. When a business enterprise is represented in the community by a division, branch, or department of the business, the primary listing may include the name of the division, branch or department.
    - 5. When a business service terminates at a residential location, a dual name listing may be provided for two persons who share the same surname and reside at the same address. This listing must meet the residence dual name listing requirements described elsewhere in this tariff.
  - C. No assumed name will be listed unless it is actually being used in the conduct of the business.
  - D. The primary listing may also be a phrase that directs calls to the proper number when a customer has another listing name in the directory under which the phrase can appear.
  - E. No name, whether actual or assumed, or phrase will be listed when in the opinion of the Telephone Company the name or phrase is requested for advertising purposes or to gain a special position or prominence in the directory. No name or phrase will be listed which in the opinion of the Telephone Company is likely to mislead or deceive the public.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### **DIRECTORY LISTINGS**

- 1. GENERAL (Continued)
  - 1.1 Primary Listings (Continued)
  - F. When service is contracted for by one party for the use of a second party, the listing may be in the name of the second party provided the above requirements are met insofar as the listed name is concerned.
  - G. When the Telephone Company publishes an alphabetical directory of customer listings in two sections, one section containing a list of individual names and the other section consisting of a list of business names, primary and regular extra listings of business service customers consisting of the names of individuals will be published in both alphabetical sections without additional charge. Primary and regular extra listings of residential service customers will be published in both alphabetical sections without additional charge if the listings are indented under business listings consisting of names of individuals. Primary and regular extra listings of residence service customers where listings contain a healing profession designation will also be included in both alphabetical sections without additional charge.
  - H. When the Telephone Company publishes a separate section in its directories of telephone numbers for government offices, the primary listing of the government office will be placed in this section. Regular extra listings may be purchased by the government office in the alphabetical section in which business listings regularly appear.
  - The Telephone Company will not be liable for damage arising out of errors or omissions in the makeup or printing of any listing.
  - 1.2 Regular Extra Listings
  - A. Business extra listings may be the names of partners or members of the firm, if the customer or joint user is a partnership or firm; the names of officers of the corporation, if the customer or joint user is a corporation; and, for any business establishment, the names of associates or employees of the customer or joint user. Business extra listings may be the bona fide names of firms or corporations which the customer or joint user owns or controls or is duly authorized to represent. Business extra listings must meet the qualifications for primary listings as set forth, above. Where the customer is engaged in furnishing service of a secretarial nature or rents or provides space to transient or permanent tenants, extra listings of individuals, firms or corporations using the secretarial service or occupying such space will be furnished only as set forth in this section of the tariff.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### **DIRECTORY LISTINGS**

- 1. GENERAL (Continued)
  - 1.2 Regular Extra Listings (Continued)

Extra listings of business names are not offered for purchase in the individual name section of an alphabetical directory published in separate sections for individuals and businesses.

When a business service terminates at a residential location, a dual name extra listing may be provided for two persons who share the same surname and reside at the same address. This listing must meet the residence dual name listing requirements described elsewhere in this tariff.

B. Residence extra listings may be the names of members of the customer's family or of other persons residing in the customer's household. Also, a dual name additional listing may be provided for two persons who share the same surname and reside at the same address or for a person known by two names. This listing is composed of a surname, two first names, address and telephone number except as provided elsewhere in this tariff.

Residence extra listings are not offered for purchase in the alphabetical business section of a directory separated for individual listings and business listings, except that a residential service number may be included in the business section as an alternate listing under a business service listing. A residential service number will be included in the business section when the listing contains a healing profession designation.

- C. Either business or residence extra listings may be nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names when, in the opinion of the Telephone Company, they are necessary for the proper identification of the customer and are not designed to obtain a preferential position in the directory or for advertising purposes.
- D. Customers who have Telecommunications for the Deaf (TDD) Service may request extra listings identified as TDD Only or TDD & Voice next to their number.
- E. In connection with Semi-Public Telephone Service, residence extra listings are allowed at residence extra listing rates in the names of permanent guests or tenants at that location. Business listings at business extra listing rates in connection with Semi-Public Telephone Service are furnished under the same regulations as specified elsewhere in this tariff.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### **DIRECTORY LISTINGS**

- 1. GENERAL (Continued)
  - 1.2 Regular Extra Listings (Continued)
  - F. Ordinarily, all extra listings must be of the same address and telephone number as the primary listing, except as elsewhere in this tariff for Alternate Listings. However, when in the opinion of the Telephone Company it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing using the telephone number of the primary listing may be permitted under any address at which an extension of the customer's service is located.
  - 1.3 Special Types of Extra Listings
  - A. Alternate Listings
    - 1. Listing of an alternate telephone number to be called in case no answer is received at the primary call number or indicating an alternate telephone number to be called during certain periods or under certain circumstances in preference to the primary call number is permitted for customers to all classes of service. A phrase necessary to direct the method of calling and giving the number to call may be provided as an alternate listing.
    - 2. The alternate number may be that of a service not under contract with the customer in connection with whose name it appears. In such a case, the consent of the customer to the alternately listed service must be obtained for the alternate listing.
    - 3. When a customer has an extension line terminating in equipment located at a telephone answering bureau or another premises of the customer to enable the telephone to be answered at all times, or when the customer contracts for automatic answering and recording service, the telephone number of the primary or extra listing may be used as the alternate number with a directive note, "Telephone answered 24 hours" or other wording, showing that the telephone is answered at all times.

## B. Extra Lines

1. Extra line material may be provided in the alphabetical directory when, in the opinion of the Telephone Company, it facilitates the use of telephone service. An extra line must be directive for the proper placing of telephone calls and not designed for advertising purposes or to show store hours. Ordinarily, an extra line will be provided only when a customer has more than one listed telephone.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### **DIRECTORY LISTINGS**

## 1. GENERAL (Continued)

- 1.3 Special Types of Extra Listings (Continued)
  - 2. An extra line consists of five words or any fraction thereof. When a customer needs more than five words to properly direct calls, he may arrange for two or more extra lines. If the customer requests separate lines consisting of less than five words, the extra listing charge applies to each line. If two items of supplemental address information appear on the same line, two extra listing charges apply.

## C. Foreign Listings

Foreign listings (FLO) are listings in the alphabetical list of an exchange other than the exchange in which listed service is furnished. This is only offered where available.

## D. Secretarial Listings

A customer engaged in furnishing service of a secretarial nature may contract for telephone secretarial listings for the benefit of patrons under the following conditions:

- 1. No physical telephone facilities shall be provided for the use of such patrons or tenants, other than public telephone service.
- 2. The customer subscribing for the secretarial listings is not to permit the use of his telephone service by such patrons.
- 3. Secretarial listings will be accepted only upon written authorization to the Telephone Company from the patron to be listed.
- E. Additional Listings Hunting Number Group

Where a customer is served by two or more numbers in a hunting group, additional listings may be provided on any of the numbers in the group.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### **DIRECTORY LISTINGS**

## 1. GENERAL (Continued)

- 1.4 Residence Nonpublished Exchange Service
- A. Residence customers who desire their telephone numbers to be omitted from the Telephone Company's directory may subscribe to nonpublished exchange service.
- B. Incoming calls to a customer subscribing to nonpublished exchange service will be completed only when the calling party places the call by telephone number, notwithstanding any claim made by the calling party.
- C. The undertaking of the Telephone Company in providing nonpublished exchange service shall be to omit from the Telephone Company's directory the telephone number of a customer subscribing to such service.

When a call is placed from a telephone number associated with a nonpublished listing, the number may be disclosed if the called party has equipment that will display Calling Party Number (CPN). Customers may prevent the display of their CPN by activating CPN blocking. CPN blocking is available, at no charge in areas where the CPN disclosure is possible.

1.5 Residence Signature Listings

Residence Signature Listings are distinctive directory listings available to residence customers. Customer surnames are not eligible in directories where individual surnames are suppressed. When a Residence Signature Listing is combined with another tariffed listing, both monthly rates apply.

- 1.6 Residence Family Space Listings
- A. A Residence Family space Listing allows a residence customer to include the names of family members within a customized space in the directory.
- B. The listing can include first names, nicknames, family lineage (Sr., Jr., etc.), and blended family names.
- C. The listing is limited to the number of letters available on two lines.
- D. The listing will not include profane or obscene language.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### **DIRECTORY LISTINGS**

- 1. GENERAL (Continued)
  - 1.6 Residence Family Space Listings (Continued)
  - E. When a Residence Family Space Listing is combined with another tariffed listing, both monthly rates apply.
  - 1.7 Residence Personality Logo
  - A. A residence Personality Logo listing allows a residence customer to add a logo to a primary or an extra listing and enclose that listing in a box frame. The customer will choose from a list of logos that have met company guidelines and have met any licensing requirements. A list of approved logos is available to customers upon request.
  - B. Only one logo is permitted per alphabetical listing.
  - C. Personality Logo listings are not intended for use as business advertising and are not available for purchase as business listings.
  - D. Personality Logo listings are available singly, in conjunction with either a Signature or Line of Distinction listing, or in a combination of all three services. When a Personality Logo listing is purchased in any of these combinations, the monthly rate for the Personality Logo listing is discounted. Personality Logo listings are not available with Family Space listings.
  - E. Personality Logo listings only appear in the printed directory. Logo information is not available to Directory Assistance operators.
  - 1.8 Residence Line of Distinction
  - A. A residence Line of Distinction listing permits a customer to add a customized extra line of information to a primary or extra listing in order to further describe the customer. The extra line of information is limited to 34 characters, including spaces, and must meet company established guidelines for acceptability. The extra line appears in italicized type directly below the associated alphabetical listing and above the listed address and telephone number.
  - B. Each Line of Distinction listing must be reviewed for acceptability based upon Company established guidelines. These guidelines are available from SWBT upon request. SWBT cannot guarantee that this review process will be completed prior to the directory print date.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### **DIRECTORY LISTINGS**

## 1. GENERAL (Continued)

- 1.8 Residence Line of Distinction (Continued)
- C. The Line of Distinction listing is not intended to replace the Extra Lines Listing described in elsewhere in this tariff. Supplemental address information or phrases required to properly direct calls (such as, "Call after 5:00") can be included in the directory through the purchase of Extra Lines.
- D. The Line of Distinction listing is not intended for use as business advertising and is not available for purchase for business listings.
- E. The Line of Distinction listing is available singly, in conjunction with a Signature or Personality Logo listing, or in a combination of all three services. When a Line of Distinction listing is purchased in conjunction with a Personality Logo listing or with both a Personality Logo and a Signature Listing, the monthly rate associated with the Personality Logo listing is discounted. When only the Signature Listing is purchased with the Line of Distinction listing, the monthly rate for the Line of Distinction listing is discounted. The Line of Distinction listing is not available with a Family Space listing.
- F. The Line of Distinction information only appears in the printed directory. This information is not available to Directory Assistance operators.
- G. When a customer requests more than 34 characters of information, additional Line of Distinction listings may be purchased. If the customer requests separate lines consisting of less than 34 characters, the Line of Distinction charge applies to each line. The customer may purchase a maximum of eight (8) Line of Distinction listings associated with any one alphabetical listing.

## 2. RATES

## 2.1 Extra Listings

Extra listing charges date from the time the listing is posted on the Directory Assistance records. Directory Assistance records are posted at the time application for the listing is made or at the date of issue of the directory or as the customer may desire.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### **DIRECTORY LISTINGS**

## 2. RATES (Continued)

## 2.1 Extra Listings (continued)

Regular business and residence extra listings will be furnished at the following monthly rates:

	Monthly Charge	Service Charge	
Business extra listings, each	\$ 3.41	\$ 18.00	(CR)
Residence extra listings, each	1.20	7.25	(CR)
Access Service Business listings, each Access Service Residence Listings, each	\$ 3.41	\$ 18.00	(CR)
	1.20	7.25	(CR)

## 2.2 Alternate Listings

Alternate listings, including the directive note, will be furnished at the following monthly rates:

	Monthly Charge	Service Charge	
Business alternate listings, each Residence alternate listings, each	\$ 3.41	\$ 18.00	(CR)
	1.15	7.25	(CR)

## 2.3 Foreign Listings

The regular extra listing rate applies to each foreign listing.

## 2.4 Additional Listings - Hunting Number Group

	Monthly Charge	Service Charge	
Additional listings, each	\$ 3.41	\$ 18.00	(CR)
2.5 Secretarial Listings	3.41	18.00	(CR)

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### **DIRECTORY LISTINGS**

- 2. RATES (Continued)
  - 2.6 Main Listing

Change in main listing except to add or omit address on existing service

	Monthly Charge	Service Charge
Business		\$ 18.00
Residence		7.25

2.7 Residence or Business Nonpublished Exchange Service

(AT)

A. Residence or Business nonpublished exchange service will be furnished at the following rate:

(AT)

Monthly Service Charge Charge

Nonpublished exchange service,

each number

\$ 3.00

\$ 7.25

(CR)

(AT)

(AT)

- B. The minimum term for which nonpublished exchange service will be billed is one month.
- C. The rate will not apply in the following cases:
  - Additional local exchange service furnished the same customer in the same exchange on the same premises so long as the customer has local exchange service listed in the directory in the same exchange.
  - 2. Local exchange service for customers living in a hotel, hospital, retirement complex, apartment house, boarding house or club if the customer is listed under the telephone number of the establishment.
  - 3. When a customer has Telecommunications for the Deaf (TDD) Service.
  - 4. When the customer elects to publish his/her Preferred Number Service telephone number in lieu of the residence local exchange number in the same exchange.

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES. RATES AND CHARGES (Continued)

#### **DIRECTORY LISTINGS**

## 2. RATES (Continued)

#### 2.8 Nonlisted Service

- A. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different central office line or trunk normally published in the directory will be omitted from the directory but listed in the directory assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- C. The monthly rate for nonlisted listings applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

	Monthly Charge	Charge	
Nonlisted service, each Primary, each	\$ 2.75	\$ 7.25	(CR)
Additional, each	φ 2.75 2.75	Ψ 7.25 7.25	(CR)

## 2.9 Residence Signature Listings

The rates and charges apply in addition to the established rates and charges for the listings with which this is associated. Rates and Charges are listed below.

## 2.10 Residence Family Space Listings

The rates and charges apply in addition to the established rates and charges for the listings with which this is associated. Rates and Charges are listed below.

## 2.11 Residence Personality Logo

The rates and charges apply in addition to the established rates and charges for the listings with which this is associated. Rates and Charges are listed below.

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, **RATES AND CHARGES (Continued)**

#### **DIRECTORY LISTINGS**

## 2. RATES (Continued)

## 2.12 Residence Line of Distinction

The rates and charges apply in addition to the established rates and charges for the listings with which this is associated. Rates and Charges are listed below.

	Monthly Charge	Service Charge
A. Residence Signature Listings	\$ 3.00	
B. Residence Family Space Listings	4.75	\$ 7.25
C. Residence Personality Logo		
Residence Personality Logo listing, each	5.00	
Residence Personality Logo listing when combined with either a Signature listing or a Line of Distinction listing, each	4.00	
Residence Personality Logo listing when combined with both a Signature listing and a Line of Distinction listing, each	3.00	
D. Residence Line of Distinction		
Residence Line of Distinction listing, each	2.25	
Residence Line of Distinction listing when combined with a Signature listing, each	1.50	

2.13 Rates for Directory Listings and/or Directory Services provided by third parties

The rates and charges for Directory Listings or Non-Published Directory listings provided by third party publishers will be resold to customers at the tariff or "price list" rates published by such third party publishers.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### MISCELLANEOUS SERVICE OFFERINGS

## 1. GENERAL

The following rates and charges, with their associated regulations, will apply for the equipment and facilities which are not regularly furnished under the various classes of exchange service or are "miscellaneous" in nature. These rates and charges apply in addition to the established charges for the service with which the equipment is associated.

Unless specifically excepted, installation charges quoted in this section do not apply to reconnections of in-place miscellaneous equipment.

For the purpose of applying private line charges, the regulations and charges specified elsewhere in this tariff will apply.

2. Direct Inward Dialing (DID) Service to Customer Premises Located Switching Systems

## A. Regulations

- 1. Direct Inward Dialing Service to customer premises located switching systems is furnished subject to the availability of facilities and the availability of telephone numbers.
- 2. Direct Inward Dialing telephone numbers are normally provided on a consecutive number basis. Direct Inward Dialing numbers may be provided on a nonconsecutive basis when such service provision is acceptable to the customer and the Telephone Company and, is within the normal limitations of the serving office. The Telephone Company retains its rights to the administration and use of telephone numbers as described in the "Rules and Regulations Applying to All Customers' Contracts" section of this Tariff.
- 3. The service includes the serving office switching equipment necessary for direct inward dialing from the exchange and long distance message telecommunications network directly to station lines and attendant positions associated with customer premises located switching systems.
- 4. The service must be provided on all lines in an exchange access line group arranged for inward service.
- 5. The charges for the service, as provided below, are in addition to the applicable charges for other services which may be provided. Refer to the Local Exchange Tariff for one-party business exchange access line service.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES. RATES AND CHARGES (Continued)

#### MISCELLANEOUS SERVICE OFFERINGS

- 2. Direct Inward Dialing (DID) Service to Customer Premises Located Switching Systems (Continued)
  - A. Regulations (continued)
  - 6. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
  - 7. The Telephone Company shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
  - 8. Directory listings will be provided in accordance with the regulations of the "Directory Listings" section of this Tariff for listed number groups. Direct inward dialing numbers furnished herein are not entitled to free directory listings.
  - 9. The customer premises located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
  - 10. The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.
  - 11. Note that special steps are required for PBX customers to have 911 service features consistent with those provided to other end users in the same 911 service area. Automatic Number Identification, Automatic Location Identification and/or Selective Routing are only available through coordination with the governmental agency responsible for 911 service within the area serviced by the PBX in accordance with the provisions of the 911 Emergency Number Service section of this tariff.
  - 12. The temporary removal of a number(s) from a DID number block, for use by the same customer, is offered, subject to availability of facilities, at the charge specified in the rate section below. In such cases, the customer shall continue to pay the appropriate rate for the original number block of DID numbers. When a block of DID numbers or the temporarily removed number is disconnected, all numbers which were temporarily removed must be returned to the original number block of DID numbers.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### MISCELLANEOUS SERVICE OFFERINGS

- 2. Direct Inward Dialing (DID) Service to Customer Premises Located Switching Systems (Continued)
  - A. Regulations (continued)
  - 13. Rates and charges for DID numbers apply on a per trunk group basis. The rate and charge for an initial block of DID numbers, whether in quantities of 100 or in quantities of 10, will apply only once for each quantity. All subsequent number groups purchased by the customer will be at the rates and charges specified for additional quantities.
  - 14. In cases where a customer converts a block of 100 numbers into one or more blocks of 10 numbers, or vice versa, it will constitute a disconnection and the appropriate nonrecurring charges will apply to establish the new number block(s). However, the customer may be required to accept different numbers from those in the original number block(s).
  - 15. The customer shall select a service term for each service component of either Month-to-Month, 12, 24, 36, 48 or 60 consecutive months. For the purpose of determining the applicable monthly rates, the service term for all service components must be the same.
    - a. If the customer selects a service term other than Month-to-Month, the customer will be required to sign an agreement. The service term cannot be changed for the duration of this agreement. The monthly rate for the service components will not be subject to rate increases for the duration of the service term. If tariff changes lowering the service term rates are approved, the new lowered rates will apply prospectively to all unexpired service term agreements.
    - b. If the customer disconnects any service component prior to the expiration of the 12, 24, 36, 48 or 60 month service term, the customer shall pay a termination charge equal to 65% of the total remaining service term agreement payments for each service component disconnected. This charge will be waived for Direct Inward Dialing Service customers who move their service to another EASYTEL served location within Oklahoma if the service terms are continued at the new location or should the customer upgrade to Digital Loop Service, T-1 Trunk Service, or ISDN-PRI Service.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### MISCELLANEOUS SERVICE OFFERINGS

2. Direct Inward Dialing (DID) Service to Customer Premises Located Switching Systems (Continued)

## A. Regulations (continued)

- c. If additional service components are ordered at a location where the customer has an existing Direct Inward Dialing Service term pricing agreement, the additional service(s) may be added to that agreement, so that the monthly rate and expiration date specified in the original agreement apply. As an alternative, the customer may choose the month-to-month payment option for the service additions. Note that additions to an agreement are subject to the provisions described in the preceding.
- d. Upon expiration of the service term, the customer may:

Continue service without establishing a new service term. Service will be provided on a month-to-month basis at the then current rate. This monthly rate will be subject to any rate changes approved by the Commission.

Continue service by selecting a new service term of 12, 24, 36, 48 or 60 months. The new service term will commence on the day following the expiration of the previous service term. The rate for the new service term will be the applicable rate in effect at the time the new contract is established.

Discontinue the service.

e. If a service term agreement expires and the customer has not notified the Company regarding which option he elects, service will continue at the monthly rate in effect at that time for the month-to-month option.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

## MISCELLANEOUS SERVICE OFFERINGS

2. Direct Inward Dialing (DID) Service to Customer Premises Located Switching Systems (Continued)

## B. RATES - MONTH-TO-MONTH OPTION

	Monthly Rate	Installation Charge	Service Charge
Direct Inward Dialing Service to Customer Premises Located Switching Systems:			
First 100 Direct Inward Dialing Numbers assigned, minimum charge	30.00	168.00	6.75
Each additional 100 Direct Inward Dialing Numbers assigned over the first 100	30.00	168.00	6.75
First 10 Direct Inward Dialing Numbers Assigned	5.00	120.00	6.75
Each additional 10 Direct Inward Dialing numbers assigned over the first block of 10	5.00	120.00	6.75
Direct Inward Dialing Line Termination with dial pulse (SP) signaling, per line with multifrequency (MF) signaling, per line	35.00 35.00		6.75 6.75
with Touch-tone signaling, per line	35.00		6.75
Removal of a number from DID number		10.00	6.75

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

## MISCELLANEOUS SERVICE OFFERINGS

2. Direct Inward Dialing (DID) Service to Customer Premises Located Switching Systems (Continued)

## B. RATES – 12 MONTH OPTION

Direct Inward Dialing Service to Customer Premises Located Switching Systems:	Monthly Rate	Installation Charge	Service Charge
First 100 Direct Inward Dialing Numbers assigned, minimum charge	28.50	168.00	6.75
Each additional 100 Direct Inward Dialing Numbers assigned over the first 100	28.50	168.00	6.75
First 10 Direct Inward Dialing Numbers Assigned	4.75	120.00	6.75
Each additional 10 Direct Inward Dialing numbers assigned over the first block of 10	4.75	10.00	6.75
Direct Inward Dialing Line Termination with dial pulse (SP) signaling, per line with multifrequency (MF) signaling, per line	23.00		6.75 6.75
with Touch-tone signaling, per line	23.00		6.75
Removal of a number from DID number group, per number		10.00	6.75

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

## MISCELLANEOUS SERVICE OFFERINGS

2. Direct Inward Dialing (DID) Service to Customer Premises Located Switching Systems (Continued)

## B. RATES – 24 MONTH OPTION

Direct Inward Dialing Service to Customer Premises Located Switching Systems:	Monthly Rate	Installation Charge	Service Charge
- ,			
First 100 Direct Inward Dialing Numbers assigned, minimum charge	27.00	168.00	6.75
Each additional 100 Direct Inward Dialing Numbers assigned over the first 100	27.00	168.00	6.75
First 10 Direct Inward Dialing Numbers Assigned	4.50	120.00	6.75
Each additional 10 Direct Inward Dialing	J		
numbers assigned over the first block of 10	4.50	10.00	6.75
Direct Inward Dialing Line Termination with dial pulse (SP) signaling, per line with multifrequency (MF) signaling,	22.00		6.75
per line with Touch-tone signaling, per line	22.00 22.00		6.75 6.75
Removal of a number from DID number group, per number		10.00	6.75

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES. RATES AND CHARGES (Continued)

## MISCELLANEOUS SERVICE OFFERINGS

2. Direct Inward Dialing (DID) Service to Customer Premises Located Switching Systems (Continued)

## B. RATES – 36 MONTH OPTION

	Monthly Rate	Installation Charge	Service Charge
Direct Inward Dialing Service to Customer Premises Located Switching Systems:		Ü	J
First 100 Direct Inward Dialing Numbers assigned, minimum charge	25.50	168.00	6.75
Each additional 100 Direct Inward Dialing Numbers assigned over the first 100	25.50	168.00	6.75
First 10 Direct Inward Dialing Numbers Assigned	4.25	120.00	6.75
Each additional 10 Direct Inward Dialing numbers assigned over the first block of 10	4.25	10.00	6.75
Direct Inward Dialing Line Termination with dial pulse (SP) signaling, per line with multifrequency (MF) signaling,	21.50		6.75
per line with Touch-tone signaling, per line	21.50 21.50		6.75 6.75
Removal of a number from DID number group, per number		10.00	6.75

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES. RATES AND CHARGES (Continued)

## MISCELLANEOUS SERVICE OFFERINGS

2. Direct Inward Dialing (DID) Service to Customer Premises Located Switching Systems (Continued)

## B. RATES – 48 MONTH OPTION

	Monthly Rate	Installation Charge	Service Charge
Direct Inward Dialing Service to Customer Premises Located Switching Systems:		Ü	· ·
First 100 Direct Inward Dialing Numbers assigned, minimum charge	24.00	168.00	6.75
Each additional 100 Direct Inward Dialing Numbers assigned over the first 100	24.00	168.00	6.75
First 10 Direct Inward Dialing Numbers Assigned	4.00	120.00	6.75
Each additional 10 Direct Inward Dialing numbers assigned over the first block of 10	4.00	10.00	6.75
Direct Inward Dialing Line Termination with dial pulse (SP) signaling, per line with multifrequency (MF) signaling,	21.00		6.75
per line with Touch-tone signaling, per line	21.00 21.00		6.75 6.75
Removal of a number from DID number group, per number		10.00	6.75

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES. RATES AND CHARGES (Continued)

## MISCELLANEOUS SERVICE OFFERINGS

2. Direct Inward Dialing (DID) Service to Customer Premises Located Switching Systems (Continued)

## B. RATES – 60 MONTH OPTION

	Monthly Rate	Installation Charge	Service Charge
Direct Inward Dialing Service to Customer Premises Located Switching Systems:	Tidle	Charge	Onargo
First 100 Direct Inward Dialing Numbers assigned, minimum charge	22.50	168.00	6.75
Each additional 100 Direct Inward Dialing Numbers assigned over the first 100	22.50	168.00	6.75
First 10 Direct Inward Dialing Numbers Assigned	3.75	120.00	6.75
Each additional 10 Direct Inward Dialing numbers assigned over the first block of 10	3.75	10.00	6.75
Direct Inward Dialing Line Termination with dial pulse (SP) signaling, per line with multifrequency (MF) signaling,	20.00		6.75
per line with Touch-tone signaling, per line	20.00 20.00		6.75 6.75
Removal of a number from DID number group, per number		10.00	6.75

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### CENTREX-I

## 1. GENERAL RULES AND REGULATIONS

- 1.1 CENTREX-I is an optional communications system arrangement for business customers which combines two or more individual one-party business exchange access lines into a CENTREX-I group. CENTREX-I is available only where the necessary facilities exist. CENTREX-I service consists of two components, the Base System Charge and the Feature Capability Charge.
- 1.2 In addition to the CENTREX-I system charges and feature capability charge specified in the following, the appropriate rates, additives and fees for business exchange access lines as found in the Local Exchange Tariff shall apply. CENTREX-I lines can also be arranged for hunting.
- 1.3 Directory listings will be furnished in accordance with the regulations set forth in the Directory Listings section of the Tariff.
- 1.4 All CENTREX-I lines will be equipped with the standard features specified in the following Feature Array.
- 1.5 CENTREX-I lines and extensions may be terminated at one customer premises, different premises--same central office, or different premises--different central office. Appropriate private line charges as stated in Section 2 of the Private Line Service Tariff apply to CENTREX-I.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### CENTREX-I

- 1. GENERAL RULES AND REGULATIONS (Continued)
  - 1.6 Temporary suspension of service is not applicable to this service.
  - 1.7 The Add-On/Consultation Hold and Call Forwarding features are furnished subject to transmission limitations. The Company does not guarantee satisfactory transmission on such arrangements. If the customer requests additional equipment to improve transmission, and it is feasible, additional rates and charges based upon the costs incurred apply.
  - 1.8 Touch-tone Calling Service is required for CENTREX-I. Each exchange access line must terminate in at least one Touch-tone instrument in order to utilize the CENTREX-I features.
  - 1.9 When multiple features are activated on the same line, certain features may take precedence over others. Applicable limitations will be discussed with the customer.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### CENTREX I

- 1. GENERAL RULES AND REGULATIONS (Continued)
  - 1.10 Call Management Features will be functional under the following conditions:
    - A. When both the originating customer and the call terminating customers are served from the same central office.
    - B. When both the call originating and the call terminating customers are served from different central offices equipped for Call Management capabilities and are linked by appropriate facilities. The Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failures or malfunctions of Call Management Services or equipment. Damages arising out of such interruptions, defects, failures or malfunctions of the services after the Telephone company has been notified, and has had a reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.
  - 1.11 Any EASYTEL Communication Carrier Corporation (EASYTEL) customer may prevent the display of their Calling Party Name and Number by activating per call blocking immediately prior to placing a call. Name and number blocking is available on a per call basis, at no charge. It is activated by dialing a specific access code. If a calling party has activated name and number blocking, the information will not be transmitted to the display equipment of the subscriber. Instead, the subscriber will receive a privacy indicator. This privacy indicator notifies the subscriber that the calling party chose to block delivery of this information. Name and number blocking will not be provided on calls originating from public, semi-public or other services used by the general public.

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### CENTREX I

- 1. GENERAL RULES AND REGULATIONS (Continued)
  - 1.12 Calling Name and/or Number Service Interactions
    - A. The calling name and/or number will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data. If a customer subscribes to both Call Waiting and Calling Name and/or Number Delivery, and is on an existing call, the second incoming call will not be displayed. The called party of the second incoming call will receive a call waiting tone.
    - B. The name and/or number will not be displayed if the called party answers the incoming call during the first ring interval.
    - C. Calling name and/or number delivery cannot be provided with any distinctive ringing lines having a silent interval duration that is not long enough to allow transmission of the data message.

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### CENTREX I

- 1. GENERAL RULES AND REGULATIONS (Continued)
  - 1.12 Calling Name and/or Number Service Interactions (Continued)
    - D. Identification of specific stations or extensions served by a PBX is not possible in most cases. The main directory number of the PBX will be displayed.
    - E. Calling name and/or number delivery cannot be provided if the calling party is from a multi-party line. The called party will receive an "unavailable" display.
    - F. The calling name and/or number will be unavailable if it is from another serving central office that is not linked by appropriate facilities with the called party's serving central office.
    - G. The calling name and/or number will not be displayed if the calling party has activated blocking.
  - 1.13 A transfer of contract (supersedure) will be allowed in accordance with the regulations set forth in this tariff.
  - 1.14 CENTREX-I customers may convert their service to another EASYTEL CENTREX service arrangement, under to provisions specified in the applicable section(s) of the tariff.

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### CENTREX I

### 2. PAYMENT PLANS

- 2.1 The customer shall select a service term of either Month-to-Month, 36, 48 or 60 consecutive months. If the customer selects a 36, 48 or 60-month service term, the rates are not subject to Telephone Company initiated rate increases for the duration of the service term. If the customer elects to pay Month-to-Month, the rates are subject to Telephone Company initiated rate changes.
- 2.2 Additions to service under the 36, 48 and 60 month service terms can be coterminous with the original service term agreement or for a shorter term. If the customer chooses a shorter term for the additions, rates applicable to the shorter term will apply. Coterminous additions will be treated as follows: If 90 days or more remain on the contract, rates equivalent to those for the existing service term will apply. If less than 90 days remain, rates applicable to the Month-to-Month plan will apply. Additions to service under the Month-to-Month plan can be made at any time.
- 2.3 All charges specified in this tariff, excluding those that are rate referenced to other tariffs, are covered under the CENTREX-I payment plans. All other rates and charges not specifically covered in this section are not included. CENTREX-I access lines are not included in these payment plans but are offered under terms and conditions specified in the Local Exchange Tariff.
- 2.4 If the customer disconnects the CENTREX-I and/or optional features prior to the expiration of the 36, 48 or 60-month service term, the customer shall pay a termination charge for the applicable rate elements disconnected. This charge will be waived if the customer converts the arrangement to another EASYTEL Telephone (EASYTEL) CENTREX service for a service term that equals or exceeds the number of months remaining on the customer's CENTREX-I agreement. This charge will also be waived for EASYTEL CENTREX-I customers who move their service to another EASYTEL served location within Oklahoma provided the service terms are continued at the new location, i.e., term is greater or equal to the number of months remaining on the original agreement and continues with an equivalent service arrangement (current system size).

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### SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### CENTREX I

### 2. PAYMENT PLANS (Continued)

Payment of the termination charge does not release the customer from other previous amounts owed to EASYTEL. The termination charge shall be:

- A. The number of applicable stations disconnected, multiplied by
- B. The monthly CENTREX-I charges, multiplied by
- C. The number of months of the contract not being fulfilled, multiplied by
- D. Fifty percent (50%).
- 2.5 Upon expiration of the 36, 48 or 60 month service term, the customer may:
  - A. Continue service without establishing a new service term. Service will be provided on a month-to- month basis at the then current Month-to-Month rate. This monthly rate will be subject to any rate changes approved by the Commission.
  - B. Continue service by selecting a new service term of 36, 48 or 60 months at the then current term rates. The new service term will commence on the day following the expiration of the previous service term.
  - C. Discontinue the service.

2.6 If the service term agreement expires and the customer has not notified the Company regarding which option they elect, service will continue at the monthly rate in effect at that time for the Month-to-Month option.

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### CENTREX I

### 3. CONTRACT PRICING PLAN

3.1 EASYTEL Communication Carrier Corporation (EASYTEL) will offer discounted pricing for CENTREX-I customers who sign a contract for a minimum term of 36 months and subscribe to a minimum of 100 CENTREX-I stations. The minimum of 100 stations must all be within the state of Oklahoma and all be covered by a single contract. The Contract Pricing Plan rates established for the CENTREX-I rate elements will apply for the duration of the contract. Each customer's contract may contain conditions and rates specific to that customer's needs; however, the discounted rates shall be set above the Long Run Incremental Cost. The Commission shall retain jurisdiction over terms, conditions, rates and charges of CENTREX-I service. CENTREX-I customers who have existing agreements and who qualify for this discounted pricing may at any time convert to a Contract Pricing Plan contract without incurring any termination charges. The Contract Pricing Plan contract must be for a term of at least 36 months and the new term must be greater or equal to the number of months remaining on the original agreement. During the term of the Contract Pricing Plan contract, additional CENTREX-I stations and features may be added to the contract. The contract will specify the terms and conditions of such additions.

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### CENTREX I

### 4. FEATURE ARRAY

The following is a list of standard and optional features available: subject to central office capability.

- A. Standard Features
  - 1. Add-On/Consultation Hold
  - 2. Call Hold
  - 3. Call Pickup
  - 4. Station-to-Station Calling
  - 5. Transfer
  - B. Optional Features
  - 1. Call Forwarding
  - 2. Call Forwarding -Busy Line Inside System
  - 3. Call Forwarding Don't Answer Inside System
  - 4. Call Forwarding Busy Line Outside System
  - 5. Call Forwarding Don't Answer Outside System
  - 6. Call Forwarding Busy Line/Don't Answer Inside System
  - 7. Call Forwarding Busy Line/Don't Answer Outside System
  - 8. Call Management Features:
  - Auto Redial
  - Call Blocker
  - -Call R eturn
  - Call Trace
  - Calling Name Delivery
  - Calling Number Delivery
  - Calling Name and Number Delivery
  - -Priority C all
  - Selective Call Forwarding
  - 9. Call Transfer Disconnect
  - 10. Call Waiting
  - 11. Convenience Dialing
  - 12. Customer Alerting Enablement
  - 13. Remote Access Call Forwarding
  - 14. Toll Restriction

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### SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### CENTREX I

### 5. FEATURE DESCRIPTIONS

Add-On/Consultation Hold - This feature allows a CENTREX-I station user to add on another CENTREX-I user or outside line to an established call. In addition, the station user can place any call on hold, thereby freeing the line for the purpose of originating another call or answering a waiting call.

Call Forwarding - This feature, when activated by the customer, allows all calls to a CENTREX-I line to be automatically forwarded to a selected CENTREX-I line within the system or outside the system.

Call Forwarding - Busy Line - Inside System - This feature allows for forwarding of an incoming call to a preselected CENTREX-I line within the system when a busy condition is encountered. Call Forwarding - Don't Answer - Inside System - This feature allows for forwarding of an incoming call to a preselected CENTREX-I line within the system when the called line does not answer after a predetermined number of rings.

Call Forwarding - Busy Line/Don't Answer - Inside System - This feature allows for forwarding of an incoming call to a preselected CENTREX-I line within the system when a busy condition is encountered and allows for forwarding of an incoming call to a preselected CENTREX-I line within the system when the called line does not answer after a predetermined number of rings.

Call Forwarding - Busy Line - Outside System - This feature allows for forwarding of an incoming call to a preselected line outside the system when a busy condition is encountered.

Call Forwarding - Don't Answer - Outside System - This feature allows for forwarding of an incoming call to a preselected line outside the system when the called line does not answer after a predetermined number of rings.

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### CENTREX I

### 5. FEATURE DESCRIPTIONS (Continued)

Call Forwarding - Busy Line/Don't Answer - Outside System - This feature allows for forwarding of an incoming call to a preselected line outside the system when a busy condition is encountered and allows for forwarding of an incoming call to a preselected line outside the system when the called line does not answer after a predetermined number of rings.

Call Hold - This feature allows a CENTREX-I station user to hold any call in progress by depressing the switchhook and then dialing a code, thereby freeing the line for the purpose of originating another call or answering a waiting call. The held call cannot be added to another call.

Call Management Features - Optional telephone services which provide one or more of the following features:

- 1. Auto Redial Enables the customer to automatically redial the last outgoing telephone number dialed. When the recalled telephone number is busy, the Telephone Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation.
- 2. Call Blocker Enables a customer to block the last incoming call or calls from a preselected list of telephone numbers. To block specified telephone numbers, the customer can construct or modify a telephone number screening list by dialing a unique code. The Telephone Company equipment will screen incoming calls against the customer's list and block those on the list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. To block unknown telephone numbers, a customer can activate a code after receiving an unwanted call and block the number. Callers whose numbers are blocked are directed to a Telephone Company recorded announcement.

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### CENTREX I

### 5. FEATURE DESCRIPTIONS (continued)

beginning with the customer's activation of Call Return if the most recent incoming call telephone number is busy. This feature cannot be activated for calls originating from a line that is forwarded or from a line not associated with a telephone number, (e.g., multi-line hunt group).

- 4. Call Trace Enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. If the trace is successful, the Telephone company's equipment will record the incoming call detail (not the conversation). The results of the trace will not be provided to the customer directly. For further action to be taken, the customer is required to contact the Telephone Company via the 800 number provided in the Call Trace Announcement.
- 5. Calling Name Delivery Enables the terminating customer to identify the calling party by a displayed name before the call is answered. The displayed name is associated with the Calling Party Number. Calling Name Delivery subscribers must provide, and connect, their own compatible customer premise equipment to process the Calling Name delivery.
- 6. Calling Number Delivery Allows the transmission of Calling party Number (CPN) associated with an incoming call to the called party's access line. The CPN of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Calling Number Delivery subscribers must provide, and connect, their own compatible premises equipment in order to process the CPN transmission.
- 7. Priority Call Provides the customer with a distinctive alerting 1 signal, ring or call waiting tone (If the customer has subscribed to Call Waiting), when the customer is called from preselected telephone numbers. The customer can construct or modify a telephone number screening list by dialing an unique code. The Telephone Company equipment will screen incoming calls against the customer's list and provide the Priority Call feature for the telephone numbers on the customer's list.

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES. RATES AND CHARGES (Continued)

#### CENTREX I

### 5. FEATURE DESCRIPTIONS (continued)

8. Selective Call Forwarding - Enables the customer to forward incoming calls from preselected telephone numbers to another telephone number. The customer can construct or modify a telephone number screening list by dialing an activation code. The Telephone Company equipment will screen incoming calls against the customer's list and forward only those telephone numbers on the list. The Selective Call Forwarding customer is responsible for the payment of charges (e.g., toll charges) for each call between the Selective Call Forwarding equipped line and the line to which the call is being forwarded.

Call Pickup - This feature allows a CENTREX-I station user to answer any call within an associated preset pickup group. If more than one line within the pickup group has an unanswered call, the call that is answered is the one that has been ringing the longest.

Call Transfer Disconnect - This feature will allow a CENTREX-I station user to transfer a call to another telephone number within or outside the CENTREX-I system and hang up, leaving the two remaining parties intact. The CENTREX-I station user would then be free to accept another call. The transferred call may originate from within or outside the CENTREX-I system. When transferring a call to the Long Distance Telecommunications Network, the CENTREX-I customer is responsible

for the payment of charges between the CENTREX-I location and the telephone to which the call is being transferred.

Call Waiting - This feature allows a CENTREX-I user engaged in a conversation to be alerted via an audible tone that another caller is attempting to reach him. The called line can retrieve the waiting call by depressing the switchhook placing the existing call on hold and answer the waiting call. Where facilities permit, Call Waiting subscribers may deactivate Call Waiting for the duration of one call by dialing an access code. Call Waiting is automatically reactivated for the next originating or terminating call.

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### CENTREX I

### 5. FEATURE DESCRIPTIONS (continued)

Code Access Calling - This feature permits dial access to special facilities.

Conference Calling - This feature allows a CENTREX-I user to establish conference connections involving up to six conferees (including the conference controller).

Convenience Dialing - This feature allows CENTREX-I station users to have abbreviated codes assigned to up to 6 frequently called numbers. The list of frequently called numbers may be common to the entire CENTREX-I system or unique to each CENTREX-I station line. A common list is controlled by one designated CENTREX-I station line in the CENTREX-I system. Unique lists are controlled by the individual CENTREX-I station line.

Convenience Dialing II - This feature is the same as Convenience Dialing I except that up to 30 numbers can be programmed.

Customer Alerting Enablement (Message Waiting Indication) - Provides an audible alerting tone (intermittent dial tone) from the customer's serving central office and/or a signal which provides visual indication on the customer's CPE indicating waiting messages.

Directed Call Pickup - This feature provides the ability for a call directed to a CENTREX-I station line that is in any Call Pickup group to be answered by any other station user within the CENTREX-I system by dialing a unique answer code and the extension number of the line to be answered.

Distinctive Ringing - This feature is provided on a per system basis and allows a CENTREX-I user to distinguish between incoming exchange calls and incoming intercom calls. This is done by associating a Distinctive Ringing pattern with the incoming call based upon its source.

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#### CENTREX I

### 5. FEATURE DESCRIPTIONS (continued)

Remote Access to Call Forwarding - Permits a customer that also subscribes to the Call Forwarding feature to activate, deactivate or change Call Forwarding from a remote location. Remote Access to Call Forwarding can only be accessed from a Duel Tone Multi-Frequency (DTMF) telephone which has a full set of characters including "\*" and "#". All charges incurred to access the remote number will be billed appropriately.

Station-to-Station Calling - This feature provides intra-system communications for a maximum of thirty stations. This is accomplished by dialing a preassigned station code.

Toll Restriction - This feature restricts all 1+ and 0+ dialing to allow only WATS and EASYTEL Communication Carrier Corporation business office and repair service calls to be completed. All other 1+ and 0+ calls are denied, including calls to operator services. Denied calls are directed to a central office announcement.

Transfer - This feature allows a CENTREX-I station user to transfer any established call to another station within or outside the CENTREX-I system. This is accomplished by depressing the switchhook while on a two-party call, dialing the desired party, utilizing the Consultation Hold and/or Add-On features and hanging up. Only one party on the final connection can be outside the CENTREX-I system.

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES. RATES AND CHARGES (Continued)

### CENTREX I

### 6. RATES AND CHARGES

MONTHLY RATE	S
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	Month To Month	36 Months	48 Months	60 Months
CENTREX-I System Charges Base System Charge, per system	\$4.00	2.00	2.00	2.00
CENTREX-I Feature Capability Charge,	5.25	NA	NA	NA
Per CENTREX-I line equipped Service Terms – w/o optional features	NA	.40	.40	.40
	Month to Month		ation Charge 60 Month	Service Charge
CENTREX-I System Charges Base System Charge, per system	5.00		0.00	6.75
CENTREX=I Feature Capability Charge Per CENTREX-I line equipped Without Optional Features With Optional Features	, 8.00 NA		NA 0.00	6.75 6.75

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### SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### CENTREX I

### 6. RATES AND CHARGES (Continued)

	Month to	MONTHLY RATES 36 48		60
	Month	Months	Months	Months
Optional Features Call Forwarding,	ona.	on	Wie in the	.vioitiilo
per CENTREX-I line equipped Call Forwarding-Inside System, per CENTREX-I line equipped	\$1.20	\$0.65	\$0.60	\$0.50
With Busy	1.25	0.70	0.60	0.50
With Don't Answer	1.25	0.70	0.60	0.50
With Busy/Don't Answer	2.25	1.25	1.10	0.90
	Installation	Service		
Optional Features	Charge	Charge		
Call Forwarding,				
per line equipped Call Forwarding-Inside System, per CENTREX-I line equipped	\$8.00	\$6.75		
With Busy	8.00	6.75		
With Don't Answer	8.00	6.75		
With Busy/Don't Answer	14.00	6.75		
Call Forwarding-Outside System, per CENTREX-I line equipped				
With Busy	\$3.00	\$1.65	\$1.50	\$1.20
With Don't Answer	\$3.00	\$1.65	\$1.50	\$1.20
With Busy/Don't Answer	4.00	2.20	2.00	1.60
	Installation	Service		
Call Forwarding-Outside System, per CENTREX-I line equipped	Charge	Charge		
With Busy	\$8.00	\$6.75		
With Don't Answer	8.00	6.75		
With Busy/Don't Answer	14.00	6.75		

NOTE: Only one installation charge applies per Centrex line when adding optional features. The highest charge will be applied based on features ordered.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued) CENTREX I

### 6. RATES AND CHARGES (Continued)

Call Management Features			
Auto Redial, per CENTREX-I line equipped \$2.00	\$1.10	\$1.00	\$0.80
Call Blocker, per CENTREX-I line equipped\$2.00	\$1.10	\$1.00	\$0.80
Call Return, per CENTREX-I line equipped \$2.00	\$1.10	\$1.00	\$0.80
Call Trace: per CENTREX-I line equipped NA	NA	NA	NA

	Installation	Service
	Charge	Charge
Auto Redial, per CENTREX-I line equipped	\$8.00	\$6.75
Call Blocker, per CENTREX-I line equipped	8.00	6.75
Call Return, per CENTREX-I line equipped	8.00	6.75
Call Trace: per CENTREX-I line equipped	8.00	6.75

	MONTHLY RATES				
	Month to	36	48	60	
	Month	Months	Months	Months	
Calling Name Delivery,					
per CENTREX-I line equipped	\$6.00	\$3.30	\$3.00	\$2.40	
Calling Number Delivery,					
per CENTREX-I line equipped	6.00	3.30	3.00	2.40	
Calling Name & Number Delivery,		=	4.50		
per CENTREX-I line equipped	9.00	5.00	4.50	3.60	
Priority Call,			4.00		
per CENTREX-I line equipped	2.00	1.10	1.00	0.80	
Selective Call Forwarding,			4.00		
Per CENTREX-I line equipped	2.00	1.10	1.00	0.80	

	Installation Charge	Service Charge
per CENTREX-I line equipped	\$8.00	\$6.75
Calling Number Delivery,		
per CENTREX-I line equipped	8.00	6.75
Calling Name & Number Delivery,		
per CENTREX-I line equipped	10.00	6.75
Priority Call,		
per CENTREX-I line equipped	8.00	6.75
Selective Call Forwarding,		
Per CENTREX-I line equipped	8.00	6.75

NOTE: Only one installation charge applies per Centrex line when adding optional features. The highest charge will be applied based on features ordered.

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### CENTREX I

### 6. RATES AND CHARGES (Continued)

6. HATES AND CHANGES (Continued)	Month to Month	MONTHLY RA 36 Months	TES 48 Months	60 Months
Call Transfer Disconnect, per CENTREX-I line (1)	\$4.00	\$3.20	\$3.00	\$2.80
Calling Waiting, per CENTREX-I line equipped	1.10	0.60	0.55	0.45
Call Transfer Disconnect,	Installation Charge	Service Charge		
per CENTREX-I line equipped (1)	\$5.00	\$6.75		
Calling Waiting, per CENTREX-I line equipped	8.00	6.75		

NOTE: Only one installation charge applies per Centrex line when adding optional features. The highest charge will be applied based on features ordered.

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<sup>(1)</sup> In order to implement this feature on one line, all lines in the Centrex-I system must have this feature.

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### CENTREX I

### 6. RATES AND CHARGES (Continued)

	Month to Month	MONT 36 Months	HLY RATES 48 Months	60 Months
Convenience Dialing, per line	\$0.30	\$0.30	\$0.30	\$0.30
Customer Alerting Enablement, Per CENTREX-I line equipped	\$1.00	\$0.00	\$0.00	\$0.00
	Installation Charge	Service Charge		
Convenience Dialing, per line	\$9.00	\$6.75		
Customer Alerting Enablement, per CENTREX-I line equipped	8.00	6.75		
		MONT	HLY RATES	
Deceate Access to Call Familian	Month to Month	36 Months	48 Months	60 Months
Remote Access to Call Forwarding, per CENTREX-I line equipped	\$2.00	\$1.10	\$1.00	\$0.80
Toll Restriction, per CENTREX-I line equipped	1.00	0.80	0.75	0.70

NOTE: Only one installation charge applies per Centrex line when adding optional features. The highest charge will be applied based on features ordered.

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### CENTREX I

### 6. RATES AND CHARGES (Continued)

	Installation Charge	Service Charge
Remote Access to Call Forwarding, per CENTREX-I line equipped	\$8.00	\$6.75
Toll Restriction, per CENTREX-I line equipped	8.00	6.75
Change Charges: Access to Code Access Calling Codes	8.00	5.50
Call Forwarding Parameters	8.00	5.50
Call Pickup Group Assignments	8.00	5.50
Controlling Line for Convenience Dialing	8.00	5.50
Station-To-Station Code Assignments	8.00	5.50

NOTE: A maximum installation charge of \$16 applies when ordering any of these features.

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### CENTREX-II

### 1. DESCRIPTIVE SUMMARY

CENTREX-II Service is a central office based business communications system. CENTREX-II Service is provided through an arrangement of exchange access lines, CENTREX stations and station line facilities, switching equipment, customer facility group, and other facilities located on Telephone Company premises. A CENTREX-II customer can control the number of simultaneous incoming and outgoing telephone calls through the quantity of CENTREX-II exchange access lines to which they subscribe.

#### 2. GENERAL

2.1 CENTREX-II rates and charges provide for CENTREX-II stations including standard features, station line facilities (which include the outside plant facilities) and optional features.

### 2.2 Feature Array

### A. Standard Features

The following standard features are available with each CENTREX-II basic station subject to the serving central office capability.

- 1. Automatic Identified Outward Dialing (AIOD): Provides for the identification of outgoing Long Distance Message Telecommunications Service (LDMTS) messages and the billing of these messages by station number where the LDMTS is provided by EASYTEL Communication Carrier Corporation (EASYTEL).
- 2. Call Forwarding Busy Line: Automatically forwards incoming and/or station-to-station calls to a preselected CENTREX-II station line when the called station is busy.
- 3. Call Forwarding Don't Answer: Automatically forwards incoming and/or station-to-station calls to a preselected CENTREX-II station line when the called station line does not answer after a predetermined number of ringing cycles.
- 4. Call Forwarding Variable: Automatically forwards incoming calls to a station line within as well as outside the CENTREX-II system.
- 5. Call Hold: Allows a CENTREX-II station user to hold one call, for any length of time provided that neither party goes on-hook, through the use of a feature activation code that is dialed after a switchhook flash.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued) CENTREX-II

- 2. GENERAL (continued)
  - 2.2 Feature Array (Continued)
    - 6. Call Pickup: Allows a CENTREX-II station user to answer any call within an associated preset pickup group.
    - 7. Call Transfer All Calls: Allows a CENTREX-II station user to transfer any established call to another telephone number within or outside the CENTREX-II system. While the access line(s) may still be in use, the CENTREX-II station user is
    - 8. Call Waiting Intragroup: Allows those CENTREX-II stations with the Call Waiting Terminating feature to have Call Waiting on intragroup calls.
    - 9. Call Waiting Originating: Allows a CENTREX-II station user to direct a call waiting tone toward a busy called CENTREX-II station line. The busy called station line can retrieve the calling station by placing the existing call on hold and answering the waiting call.
    - 10. Call Waiting Terminating: Allows a CENTREX-II station user who is engaged in a telephone conversation to be alerted that an incoming call is attempting to reach that station user. The called station line can retrieve the waiting call by placing the existing call on hold and answering the waiting call.
    - 11. Class of Service Restriction Fully Restricted Stations: Allows only station-to-station (intercom) calling capabilities.
    - 12. Class of Service Restriction Semi-Restricted Stations: Allows access to the exchange network only through the attendant.
    - 13. Class of Service Restriction Toll Restricted Stations: Toll denied using either a standard CENTREX-II announcement or assigned toll diversion to the attendant.
    - 14. Class of Service Restriction Unrestricted Stations: Allows access to the exchange network, the toll network or any service accessible by dialing.
    - 15. Consultation Hold: Allows a CENTREX-II station user to hold any existing call and originate a call to another station line within or outside the CENTREX-II system.
    - 16. Dial Call Waiting: Provides the ability for originating CENTREX-II stations to invoke Call Waiting service on selected intragroup calls.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued) CENTREX-II

### 2. GENERAL (continued)

- 2.2 Feature Array (Continued)
  - 17. Direct Inward Dialing (DID): Allows an incoming call to reach a CENTREX-II station line without attendant assistance.
  - 18. Direct Outward Dialing (DOD): Allows a CENTREX-II station to gain access to the exchange network without attendant assistance.
  - 19. Directed Call Pickup Without Barge In: Permits a CENTREX-II station to answer a call that is ringing any other line within the CENTREX group. Once the call is picked up, this feature will not allow the call to be barged-in upon.
  - 20. Directed Call Pickup With Barge-In: Permits a CENTREX-II station to answer a call that is ringing any other line within the CENTREX group. With this feature, if the original called party has already answered the call, the station invoking Directed Call Pickup can barge into the answered call and be connected into a three-way call.
  - 21. Distinctive Ringing and Call Waiting Tone: Allows a CENTREX-II station user to determine the source of a call incoming to the station by unique, audible signals. The station user is also able to determine the source of the call on call waiting calls.
  - 22. Hunting Basic: Provides hunting for an idle line starting with the called station and ending with the last station in the prearranged group, completing the call to the first idle line encountered.
  - 23. Hunting Circular: Provides line hunting in which the hunt for an idle line starts with the called line and proceeds in a prearranged order to all lines in the group.
  - 24. Speed Calling Personal (Short List): Allows a user to place calls to a list of frequently dialed numbers by dialing fewer digits. The list consists of a maximum of ten stored numbers.
  - 25. Station-to-Station Dialing (Intercom): Allows a CENTREX-II station user to directly dial other station lines within the same CENTREX-II system without attendant assistance.
  - 26. Three-Way Calling: Allows a CENTREX-II station user to add a third party to any established call for a three-party conference, without the assistance of an attendant.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued) CENTREX-II

- 2. GENERAL (continued)
  - 2.2 Feature Array (Continued)
    - 27. Touch-tone Dialing: All station lines are equipped for Touch-tone dialing.
    - 28. Voice/Data Protection: Prevents data calls from being interrupted by call waiting tones, testing or busy verification attempts.
    - B. Optional Features

The following optional features are available with CENTREX-II at the rates and charges provided herein subject to the serving central office capability.

- 1. Assume Dial Nine: Provides for systemwide configuration that allows access to the Public Switched Telephone Network without the need to dial nine.
- 2. Automatic Route Selections (ARS) Basic: Directs outgoing calls to the customer's most preferred available route. If the primary route is busy, the ARS feature automatically tries alternate routes. The customer will preselect a sequence of routes which may include Foreign Exchange (FX), Common Control Switching Arrangement (CCSA), and Wide Area Telephone Service (WATS). A warning tone is provided to indicate the selection of the least preferred route.
- 4. Busy Verification: Allows an attendant to establish connections to query busy station lines or trunks to determine if they are in working order.
- 5. Call Control Options (CCO): Optional telephone service arrangements which provide one or more of the following features:
  - a. Auto Redial: Enables the customer to automatically redial the last outgoing telephone number dialed. When the recalled telephone number is busy, the Telephone Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued) CENTREX-II

- 2. GENERAL (Continued)
  - 2.2 Feature Array (Continued)
    - B. Optional Features (Continued)
    - 5. Call Control Options (CCO) (Continued)
      - b. Call Blocker: Enables a customer to block the last incoming call or calls from preselected telephone numbers. To block specified telephone numbers, the customer can construct or modify a telephone number screening list by dialing a unique code. The Telephone Company equipment will screen incoming calls against the customer's list and block those on the list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. To block unknown telephone numbers, a customer can activate a code after receiving an unwanted call and block the number. Callers whose numbers are blocked are directed to a Telephone Company recorded announcement.
      - c. Call Return: Enables the customer to automatically redial the telephone number of the most recent incoming call. The Telephone Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation of Call Return if the most recent incoming call telephone number is busy. This feature cannot be activated for calls originating from a line that is forwarded or from a line not associated with a telephone number, e.g., multiline hunt groups.
      - d. Call Trace: Enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. If the trace is successful, the Telephone Company's equipment will record the incoming call detail (not the conversation). The result of the trace will not be provided to the customer directly. For further action to be taken, the customer is required to contact the Telephone Company Service Center during normal work hours and work days.
      - e. Priority Call: Provides the customer with a distinctive alerting signal, ring or call waiting tone (if the customer has subscribed to Call Waiting), when the customer is called from preselected telephone numbers. The customer can construct or modify a telephone number screening list by dialing a unique code. The Telephone Company equipment will screen incoming calls against the customer's list and provide the Priority Call feature for the telephone numbers on the customer's list.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued) CENTREX-II

- 2. GENERAL (Continued)
  - 2.2 Feature Array (Continued)
    - B. Optional Features (Continued)
    - 5. Call Control Options (CCO) (Continued)
      - f. Selective Call Forwarding: Enables the customer to forward incoming calls from preselected telephone numbers to another telephone number. The customer can construct or modify a telephone number screening list by dialing an activation code. The Telephone Company equipment will screen incoming calls against the customer's list and forward only those telephone numbers on the list.
    - 6. Call Forwarding Busy Line/Don't Answer Outside System: Allows for forwarding of an incoming call to a preselected line outside the system when the called line does not answer after a predetermined number of rings and/or when a busy condition is encountered. This feature does not include the option to split the call forwarding destination based on originating party status (intra-system vs. external to system).
    - 7. Call Park: Allows a station user to park (hold) a call against its own directory number. The parked call can be retrieved from any station by dialing the feature access code and directory number.
    - 8. Calling Name Delivery: Enables the subscriber station line to identify the calling party by a displayed name before the call is answered. The displayed name is the name associated with the Calling Party Number. When a Calling Name Delivery equipped line is on-hook, the Calling Party Name is transmitted across the line during the silent interval between the first and second ring. Calling Name Delivery subscribers must provide, and connect, their own compatible Customer Premises Equipment (CPE) to process the Calling Name Delivery transmission.
    - 9. Calling Number Delivery: Utilizes specific network capabilities to transmit Calling Party Number (CPN) associated with an incoming call to the called party's access line. The CPN of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID subscribers must provide, and connect, their own compatible premises equipment in order to process the CPN transmission.
    - 10. Cancel Call Waiting: Allows the CENTREX-II subscriber with the Call Waiting Terminating feature to deactivate Call Waiting on the subscriber's line for the duration of one call.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued) CENTREX-II

- 2. GENERAL (Continued)
  - 2.2 Feature Array (Continued)
    - B. Optional Features (Continued)
    - 11. Conference Calling 6-Port Conference Arrangement: Allows a CENTREX-II station user to establish conference connections involving up to six conferees, including the conference controller.
    - 12. Customer Rearrangement Service (CRS)-Basic: Allows customers to add, change or delete station features, handle station rearrangements, and review their CENTREX system configuration. Changes are made via a computer terminal located on the customer premises. These changes can be scheduled by the customer to occur the same day or some future date.
    - 13. Message Waiting Indication: Provides the CENTREX-II station user with an audible alerting tone (intermittent dial tone) from the customer's serving central office and/or a signal which activates a visual indication on the station set indicating waiting messages.
    - 14. Music On Hold: Provides a continuous broadcast of customer provided music to callers who are waiting for connection to a called party.
    - 15. Night Service: Routes calls normally directed to the attendant to preselected station lines within the customer group when the attendant is absent.
    - 16. Outgoing Trunk Queuing: Allows efficient usage of business customer's private facilities by queuing individual station line calls. If all facilities are busy, the station user is provided a distinctive ring when a facility is available.
    - 17. Preferential Hunting: Provides a type of line hunting which permits a prehunt over a preset preferential group of terminals before hunting through the entire multiline hunt group (MLHG). The hunt through the MLHG can be a basic or circular hunt.
    - 18. Remote Access Capability: Allows a remote caller access to the features of a CENTREX-II system by dialing the number associated with the incoming facility and an optional security code.
    - 19. Remote Access to Call Forwarding: Permits a customer that also subscribes to the Call Forwarding feature to activate, deactivate or change Call Forwarding from a remote location. Remote Access to Call Forwarding can only be accessed from a touch-tone telephone. All charges incurred to access the remote number will be billed appropriately.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued) CENTREX-II

2. GENERAL (Continued)

2.2 Feature Array (Continued)

B. Optional Features (Continued)

- 20. Routed Numbers: This feature routes calls to a CENTREX System telephone number to an answering point at the customer location, CENTREX Routed Numbers include the CENTREX telephone number and the routing facility. Calls must be routed within the customer's common block. Customers may request Routed Numbers in quantities that do not exceed either 1) the customer's current in service CENTREX station capacity or 2) the customer's CENTREX station capacity that is in service 6 months following installation of a new CENTREX system. Customers must convert 50% of their Routed Numbers to another line assigned type service, such as CENTREX stations or business access line service, within 18 months of when they were first established as Routed Numbers. Customers must convert 100% of their Routed Numbers to another line assigned type service, such as CENTREX stations or business access line service, within 36 months of when they were first established as Routed Numbers. Customers who do not meet these percentages will have the Routed Numbers, that exceed the percentages listed previously, disconnected and made available for other customer's use. Customers, who fail to meet the percentages listed previously, may request a waiver, up to 90 days, of the disconnection of their Routed Numbers via a letter to the Telephone Company indicating the nature of their request, the length of the extension, and the reason(s) why the waiver should be granted.
- 21. Simplified Message Desk Interface (SMDI): Provides an integrated, automated interface between the various voice/text-messaging systems. Necessary information about a call is forwarded to the messaging system (e.g., called station number, calling station number, type of call forwarding situation, etc.) over a data link. This information enables the messaging system to properly receive and store a message presented to it over the associated voice line. An audible (intermittent dial tone) and/or visual message waiting indication can be provided for the appropriate subscriber, as an option.
- 22. Speed Calling 30 Codes: Allows a user to place calls to a list of frequently dialed numbers by dialing fewer digits than normally required. The list consists of a maximum of 30 stored numbers.
- 23. Speed Calling 50 Codes: Allows a user to place calls to a list of frequently dialed numbers by dialing fewer digits than normally required. The list consists of a maximum of 50 stored numbers.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued) CENTREX-II

- 2. GENERAL (Continued)
  - 2.2 Feature Array (Continued)
    - B. Optional Features (Continued)
    - 24. Station Message Detail Recording (SMDR): Provides a magnetic tape record of call details (date, time, etc.) on outgoing calls placed over a customer's private facilities, i.e., Common Control Switching Arrangement (CCSA) and Foreign Exchange (FX), tie line facilities, Long Distance Message Telecommunications Service (LDMTS) network, and Other Common Carriers (OCC) for whom EASYTEL has a prearranged billing agreement.
    - 25. Trunk Answer Any Station: Incoming calls, normally directed to the attendant, activate a common alerting signal on the customer's premises when the attendant positions are in night service and night station lines are not assigned or are all busy. These calls may then be answered by any station user in the system who dials a special code from any unrestricted station line.

### 3. RULES AND REGULATIONS

- 3.1 CENTREX-II Service will be provided subject to the availability of the necessary switching equipment and outside plant facilities. The provisioning of standard and optional features is limited to the capabilities of the serving office.
- 3.2 The following terms used in this section shall mean:

A. CENTREX-II Basic Station: Consists of two rate elements, the appropriate basic station rate and station line facility rate.(1) The combined rate elements comprise all facilities, including intercommunication, outside plant facilities and standard features from the CENTREX-II dial switching equipment located on the Telephone Company premises. B. Off-Premises Station: Consists of two rate elements, the appropriate station rate and applicable private line charges.

3.3 There is no minimum or maximum number of station lines that can be installed with the initial installation of the customers' within each serving central office.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued) CENTREX-II

### 3. RULES AND REGULATIONS (Continued)

3.4 CENTREX-II station line facilities are charged in mileage bands as measured in air miles from the station location to the serving central office. Station line facility rates apply as follows: (a) to stations in excess of the number of access lines when access lines are rated at the equivalent Business Access Line rate or (b) to all stations when access lines are rated at the Business Trunk Equivalent rate. In no case shall the credit applied for station line facility rates in item (a) exceed the number of station line facility rates billed. Station line facility rates are not applicable to CENTREX-II Off-Premises stations.

3.5 Basic Customer Rearrangement Service (CRS) allows customers to request changes as default (overnight), immediate (same day) or due-dated (up to 90 days in advance). Each customer will be permitted 25 due-dated and 10 immediate changes per day (per central office served). Default changes are included in the due-dated changes allowed per customer per day, as default changes are due-dated changes that always occur prior to 6:00 AM the day following the default change request. All normal and emergency central office functions have priority over customer requested changes. EASYTEL is not responsible for customer change requests delayed by such central office functions. Basic CRS includes initial training at the time of CRS installation, and access for multiple users.

Each user must request and be assigned a unique login ID that is assigned by EASYTEL. User tutorial and help screens are available from within CRS itself and there is no charge. The customer must obtain and maintain compatible CPE necessary for use with CRS.

The customer assumes full responsibility for station information managed by CRS since EASYTEL does not maintain station specific records once CRS changes have been made. EASYTEL does maintain a total count of the number of optional features purchased. This count represents the maximum number, which can be activated at any one time through CRS and will be used for billing purposes. Activation or deactivation of optional features through CRS does not affect billing. When the customer activates optional station features through CRS, the station feature nonrecurring charges are waived. If the customer requests EASYTEL to activate optional station features instead of utilizing CRS capability, applicable tariff charges for the activated features will be applied.

EASYTEL reserves all rights to take the CRS computer down for maintenance or software updates as required. Whenever possible, this will be done during weekend and off-peak hours and customers will be notified in advance.

3.6 A CENTREX-II Off-Premises station will be furnished the same service as a CENTREX-II Basic station where equipment and facilities are available.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued) CENTREX-II

### 3. RULES AND REGULATIONS (Continued)

- 3.7 The customer may move CENTREX-II service where facilities permit, subject to the appropriate service connection charges and any other appropriate charges resulting from the customer's requirements (i.e., overtime hours, special construction). The old contract will not be affected. However, the station line facility rates may change due to distance charges.
- 3.8 A CENTREX customer may be served by the same serving central office (referred to as normal serving office) or a different serving central office than the one in which they are located. If service is provided from a serving office other than their normal serving office, the rates and charges specified in this tariff are applicable.
- 3.9 When a customer requests a special offering or modification of standard service offering, it will be furnished whenever possible if not detrimental to any of the services or equipment of the Telephone Company. Such special service offerings or modifications of standard service offerings will be furnished at additional charges.
- 3.10 Directory listings will be furnished in accordance with the regulations set forth in the "Directory Listings" section of this Tariff.
- 3.11 The assignment of telephone numbers for CENTREX-II shall be in accordance with the "Rules and Regulations Applying to All Customers' Contracts" section of the Tariff. Where facilities allow, transfer of telephone numbers between CENTREX-II and other services will be permitted as follows:
  - A. Customers converting between CENTREX/Centrex services will be permitted to retain their existing telephone numbers at no charge.
  - B. Business customers changing to CENTREX-II service may retain up to ten of their existing telephone numbers, per serving central office, at no charge. For charges applicable to telephone numbers exceeding ten, see Nonrecurring Charges in the Rates section.
  - C. CENTREX-II customers may transfer one or more of their existing telephone numbers for use with other business services. Charges will apply for each number transferred. For applicable charges see Nonrecurring Charges in the Rates section. Charges do not apply when the customer disconnects the entire system.
- 3.12 Temporary suspension of service will be permitted in accordance with the "Suspension and Restoration of Service" section of this Tariff.
- 3.13 CENTREX-II stations shall have available the calling scope associated with the CENTREX serving central office as defined in the Local Exchange Tariff.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued) CENTREX-II

### 3. RULES AND REGULATIONS (Continued)

- 3.14 Departmental billing reports will be furnished in accordance with the regulations set forth in the "Miscellaneous Service Offering" section of this Tariff.
- 3.15 CCO features will be functional under the following conditions:
  - A. When both the originating customer and the call terminating customer are served from the same central office.
  - B. When both the call originating customer and the call terminating customer are served from different central offices equipped for CCO and are linked by appropriate facilities. C. The Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failures or malfunctions of CCO Services or equipment. Damages arising out of such interruptions, defects, failures or malfunctions of the services after the Telephone Company has been notified, and has had a reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.
- 3.16 Caller ID Interaction: With Caller ID, a customer may prevent the display of their Calling Party Name and/or Number by activating Calling Party Name and/or Number blocking immediately prior to a call. Calling Party Name and/or Number blocking is available on a per-call basis, at no charge. It is activated by dialing a specific access code. If a calling party has activated Calling Party Name and/or Number blocking, the Calling Party Name and/or Number will not be transmitted to the display equipment of a Caller ID subscriber. Instead, the Caller ID subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID subscriber that the calling party chose to block Calling Party Name and/or Number delivery. Calling Party Name and/or Number blocking will not be provided on calls originating from public, semi-public or other services used by the general public. An originating caller's Calling Party Name and/or Number may not be displayed at the called party under the following conditions:
  - A. The calling name and/or number will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data. If a customer subscribes to both Call Waiting and Caller ID, and is on an existing call, a second incoming call will not be displayed. The called party of the second incoming call will receive a call waiting tone.
  - B. The Calling Party Name and/or Number will not be displayed if the called party answers the incoming call during the first ring interval.
  - C. Caller ID cannot be provided with any distinctive ringing lines having a maximum silent interval duration that is not long enough to allow transmission of the data message.

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### 3. RULES AND REGULATIONS (Continued)

- D. Identification of specific stations or extensions served by a PBX is not possible in most cases. The main directory number of the PBX will be displayed.
- E. Caller ID cannot be provided if the calling party is from a multi-party line. The called party will receive an "unavailable" display.
- F. The calling name and/or number will be unavailable if it is from another serving central office that is not linked by appropriate facilities with the called party's serving central office.
- G. The calling party has activated Calling Party Name and/or Number blocking.
- 3.17 In addition to the provisions of this Tariff, the Telephone Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name and/or telephone number which the calling party has requested to be omitted from the telephone directory or by the disclosing of such name and/or telephone number to any person. The Telephone Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name and/or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. The Telephone Company shall not be liable for any claims for damages caused by a telecommunications utility's failure to transmit the privacy to the called party when such indicator has been passed to the telecommunications utility by the Telephone Company.

### 4. PAYMENT PLANS

4.1 The CENTREX-II Payment Plan offers the customer two options for payment. They are as follows:

### A. Fixed Monthly Rate Plan

Under this plan the customer pays a fixed monthly rate for a specified contract term. The customer may choose a 12, 24, 36, 48 or 60 month contract. During the course of the contract, fixed rates (recurring and nonrecurring) are not subject to Telephone Company initiated rate increases.

B. Month-to-Month Plan

Under this plan the customer elects to pay month to month. Month-to-month rates (recurring and nonrecurring) are subject to Telephone Company initiated rate changes.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued) CENTREX-II

### 4. PAYMENT PLANS (Continued)

- 4.2 All one time (nonrecurring) charges specified within this tariff can be deferred over the length of any fixed term on initial and subsequent installations of service. The customer's contract specifies the discount rate that will be used if a customer terminates service under the conditions specified in the paragraph on termination charges that follows.
- 4.3 Additions to service under the two payment plans specified above, can be added to the existing agreement. Additions to the Fixed Monthly Rate Plan can be coterminous with the original contract or for a shorter term. If more than 90 days remain on the contract, apply rates equivalent to those of the original contract term. If less than 90 days remain, additions must be made only under a Month-To-Month option. Additions to service under the Month-To-Month plan can be made at any time. Additions to the Fixed Monthly Rate Plan that exceed the number of stations initially covered under the agreement are subject to the same termination liability charges as the initial stations.
- 4.4 Station rates, station line facility rates, facility terminating arrangements and optional features are covered under the CENTREX-II payment plans. All other rates and charges not specifically covered in this section are not included. CENTREX-II access lines are not included in these payment plans.
- 4.5 Existing CENTREX-I and Centrex Service customers may convert to CENTREX-II subject to the payment of the conversion charges specified in paragraph 5.1.B. following.
- 4.6 With prior Telephone Company agreement, service under these plans may be transferred from one customer to another at the same location for a Supersedure Fee as identified in paragraph 5.1.C. following. The new customer assumes all obligations under the existing contract. Changes and additions to the assumed service can be made after the first day of service has been assumed.
- 4.7 Customers may request a CENTREX-Custom serving arrangement prior to the expiration of the existing contract term provided that the requested contract term be at least 12 months longer than the time remaining on the existing contract. Termination liability charges will not apply when the customer continues with an equivalent service arrangement (i.e., current system size).
- 4.8 At the conclusion of the fixed term for any contract, renewal procedures will be determined based on the number of stations currently in service within any serving central office. CENTREX-II customers can renew the service at terms, conditions and rates that exist at the time of renewal, by subscribing to a Fixed Monthly Rate Plan, or change to Month-to-Month rates for all rate elements (standard and optional). If one of these options is not chosen by the contract expiration date, as noted on the Telephone Company billing records, service will continue with billing being converted to the monthly rate currently in effect for the Month-to-Month plan.

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### 4. PAYMENT PLANS (Continued)

- 4.9 Termination charges will be applicable to the fixed monthly rate plan under the following conditions: if the subscriber (a) disconnects the entire service; (b) disconnects more than 35% of the maximum contracted station quantity installed during the duration of the contract. The termination charge is calculated as follows:
  - A. Under the conditions (a) and (b) above, subtract the allowable 35% station fluctuation from the contracted station quantity installed during the duration of the contract. This number is multiplied by
  - B. The monthly CENTREX-II charges, multiplied by
  - C. The number of months of the contract not being fulfilled, multiplied by
  - D. Fifty percent (50%).

In addition, the remainder of any installation and nonrecurring charges that have been deferred must be paid in full. Termination charges are not applicable to CENTREX-II station line facilities when the customer adds CENTREX-II access lines with an equivalent reduction in the number of station line facility rate elements;

4.10 The customer may, at their option, prior to the expiration of the existing contract term, terminate the contract without incurring termination charges provided (a) customer signs a new contract at prevailing rates for a term at least as long as the period remaining in the original contract (b) continues with an equivalent service arrangement (i.e., current system size), and (c) agrees to pay the deferred installation and nonrecurring charges incurred on the original contract, by calculating the present worth of the remaining amount and applying current annuity factors.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued) CENTREX-II

### 5. RATES

### 5.1 Nonrecurring Charges

A. Service Establishment Charge to Establish a New System: Per serving central office	Nonrecurring Charge
Month-to-Month	\$500.00 500.00 500.00
B. Conversion Charges, applicable to converting existing system	s,
per central office Centrex II or Centrex III to CENTREX-II	\$325.00 500.00
C. Supersedure Fee, per system	25.00
D. System Subsequent Change Charge, per change, per serving central office	33.20
E. Service Connection Charge	2.85
F. Transfer of Telephone Numbers	
To CENTREX-II: Installation Charge, per number Service Connection Charge To Other Business Services:	25.00 2.85
Installation Charge, per number	25.00 2.85

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued) CENTREX-II

5. RATES (Continued)

5.2 CENTREX-II Access Line Rates

A. Rates and charges for Simulated Access Lines shall be the equivalent monthly Business Access Line rate as set forth in the Local Exchange Tariff or Business Trunk equivalent (BTE) rate as set forth in paragraph 3.2 of the Integrated Services Tariff.

- B. A CENTREX system must have one or more BRI stations as part of their CENTREX system in order to qualify for BTE. The combination of BTE and Business Access Line equivalents in the same common block is prohibited.
- C. These facilities may be used for either interoffice station-to-station and/or network access requirements.
- D. Apply the equivalent Business Access Line monthly rate or BTE and applicable expanded calling scope charges and fees.
- E. Interstate multiline business end user common line (EUCL) charges will be billed per CENTREX-II station line as prescribed by the Federal Communications Commission.
- F. For CENTREX-II service, an amount equivalent to the business EUCL charge will be determined based upon the number of CENTREX-II access lines. The difference between the calculation from paragraph 5.2.E. and this paragraph will be credited to the customer's account.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued) CENTREX-II

### 5. RATES (Continued)

### 5.3 CENTREX-II Station Rates

		MONTHLY RATES				
40.00.00 "	Month To Month	12 Month	24 Month	36 Month	48 Month	60 Month
10-29 Stations Basic Station Off-Premises Station	\$12.75 \$12.75	10.00 10.00	9.00 9.00	7.00 7.00	6.50 6.50	6.25 6.25
30 Stations and Above Basic Station Off-Premises Station	11.75 11.75	9.00 9.00	8.00 8.00	6.00 6.00	5.50 5.50	5.25 5.25
		Installation Charge		Service Connection Charge		ction
Initial Installation, per Off Premises Station Subsequent Change Charge		\$ .30 (1)		\$28.50 2.85 (2)		
5.4 Station Line Facility Rates (	(3)					
			MONT	HLY RA		
	Month to Month	12 Month	24 Month	36 Month	48 Month	60 Month
Mileage Bands 0 - 2.0 Miles, per CENTREX-II station	\$11.80	\$9.85	\$8.65	\$7.80	\$6.50	\$5.50
Over 2.0 Miles per CENTREX-II station	19.30	16.10	14.20	12.70	10.40	9.50

- (1) Applies per feature, per station, when making changes subsequent to initial system installation to add change or rearrange standard features.
- (2) Applies per station regardless of the number of standard features added, changed or rearranged.
- (3) Applies to Centrex-II Stations in excess of the number of Centrex-II access lines.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued) CENTREX-II

5. RATES (Continued)

5.5 Facility Termination

A. Tie Trunk Termination (tariff rates and charges for the facility being terminated also apply)

MONTHLY RATES

Month 12 24 36 48 60 Month Month Month Month Month

Installation Service Connection

B. Out-WATS Termination (tariff rates and charges for the facility being terminated also apply)

MONTHLY RATES

Nonrecurring Charges

Installation Service Connection

Charge S69.05 S 5.05

5.6 Optional Features

Per Termination .....

A. Assume Dial Nine

MONTHLY RATES

Month To 12 24 36 48 60 Month Month Month Month Month Month

Per Serving

Central Office \$25.00 25.00 25.00 25.00 25.00

Installation Service Connection

Charge Charge

Per Serving

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued) CENTREX-II

- 5. RATES (Continued)
  - 5.6 Optional Features (continued)
  - B. Automatic Route Selection (ARS)-Basic

21 / tate matter rioute con	2. Hatematic House Colociton (File) Bacic			MONTHLY RATES				
	MonthTo Month	12 Month	24 Month	36 Month	48 Month	60 Month		
Per CENTREX-II Station in an ARS								
Arrangement	\$ .75	\$ .70	\$ .60	\$ .50	\$ .40	\$ .30		
Initial Installation	Installation Charge		Service Connection Charge					
Per System	\$162.50		\$5.05					
Subsequent Change Charge: Per System Per CENTREX-II Station	162.50 0.30		5.05 2.85					
C. Busy Verification								
			MONTI	HLY RA	ΓES			
Per System	MonthTo Month \$2.00		24 Month \$1.80		48 Month \$1.60	60 Month \$1.50		
Day Cyatam	Installation Charge		Charge	Connec	ction			
Per System	\$20.05		\$5.05					

NOTE: Service Connection charges do not apply if feature is installed at the same time as the Centrex-II System.

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T. E. Kloehr

Effective Date: September 26, 2002

President
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7335 South Lewis Avenue, Suite 100
Tulsa, Oklahoma 74136

866-523-8001

Authorized Agent Initials TEK

Order No. 468161

Easytel Communications Carrier Corporation, inc.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued) CENTREX-II

- 5. RATES (Continued)
  - 5.6 Optional Features (continued)
  - D. Call Control Options (CCO)

### MONTHLY RATES

For CENTREX-II Station	MonthTo Month	12 Month	24 Month	36 Month	48 Month	60 Month
Auto Redial  Call Blocker  Call Return  Priority Call  Selective Call Forwarding	\$ .90 \$ .90 \$ .90 \$ .90 \$ .90	\$ .75 \$ .75 \$ .75 \$ .75 \$ .75	\$ .75 \$ .75 \$ .75 \$ .75 \$ .75	\$ .75 \$ .75 \$ .75 \$ .75 \$ .75	\$ .75 \$ .75 \$ .75 \$ .75 \$ .75	\$ .75 \$ .75 \$ .75 \$ .75 \$ .75
CCO Package (All five features listed above	\$2.70	\$2.25	\$2.25	\$2.25	\$2.25	\$2.25
	Installation Charge		Service Charge	e Conne	ction	
Per System: Auto Redial Call Blocker Call Return Priority Call Selective Call Forwarding CCO Package	\$56.20 29.60 56.20 29.60 29.60 201.20		\$5.05 \$5.05 \$5.05 \$5.05 \$5.05 \$5.05			
Per CENTREX-II Station Auto Redial Call Blocker Call Return Priority Call Selective Call Forwarding CCO Package	1.00 1.00 1.00 1.00 1.00 5.00		\$5.05 \$5.05 \$5.05 \$5.05 \$5.05 \$5.05			
Call Trace Per System Per Station Per Trace – the Business Per Call Rate	54.80 1.00 e as specified els	ewhere i	\$5.05 \$5.05 n the tar	iff		

NOTE: Service Connection charges do not apply if feature is installed at the same time as the Centrex-II System.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued) CENTREX-II

### 5. RATES (Continued)

5.6 Optional Features (Continued)

E. Call Forwarding Busy Line/Don't Answer Out Side System

#### MONTHLY RATES

Per CENTREX-II Station	MonthT Month	0	12 Month	24 Month	36 Month	48 Month	60 Month
Equipped with: Busy Don't Answer Busy & Don't Answer	\$2.00 \$2.00 \$3.00		\$1.50 \$1.50 \$2.50	\$1.25 \$1.25 \$2.00	\$1.00 \$1.00 \$1.50	\$ .75 \$ .75 \$1.00	\$ .50 \$ .50 \$ .75
		Installa Charge			Service Charge	Connec	ction
Per CENTREX-II System Equip	ped with:						
Busy		\$ 5.75			\$5.05		
Don't Answer		5.75			5.05		
Busy & Don't Answer		11.45			5.05		
Per CENTREX-II Station Equipp	ed with:						
Busy					\$5.05		
Don't Answer					5.05		
Busy & Don't Answer Subsequent Change Charge:					5.05		
Per CENTREX-II Station		.30			2.85		

### F. Call Park

### MONTHLY RATES

Per Station	Month To Month \$ .20			36 Month \$ .20		
	Installation Charge			Service Charge	Connec	ction
Per System	\$22.15	<b>.</b>		\$5.05		
Per Station	1.15	5		5.05		

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### SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, **RATES AND CHARGES (Continued)** CENTREX-II

### 5. RATES (Continued)

5.6 Optional Features (Continued)

G. Caller ID

		MONTHLY RATES					
	MonthTo	)	12	24	36	48	60
	Month		Month	Month	Month	Month	Month
Per CENTREX-II Station							
Calling Number							
Delivery	\$2.45		\$2.25	\$2.25	\$2.25	\$2.25	\$2.25
Calling Name Delivery	\$2.45		\$2.25	\$2.25	\$2.25	\$2.25	\$2.25
Calling Name & Number	Ψ2.40		ΨΖ.ΖΟ	ΨΖ.ΖΟ	ΨΖ.ΖΟ	ΨΖ.ΖΟ	ΨΖ.ΖΟ
Delivery	\$2.75		\$2.55	\$2.55	\$2.55	\$2.55	\$2.55
Delivery	φ2.73		φ2.33	φ2.55	φ2.33	φ2.33	φ2.33
		Installat	tion		Sorvico	Connec	etion
		Charge			Charge		Juon
Initial Installation	,	Charge			Charge		
Calling Number Delivery:		toc 40			<b>ሲ</b> ፎ ዕር		
Per System:					\$5.05		
Per CENTREX-II Station		1.00			5.05		
Calling Name Delivery:		4 4 5			F 0F		
Per Station		1.15			5.05		
Calling Number & Name Deliver							
Per System					5.05		
Per Station		2.10			5.05		
Conversion Charges							
Calling Number Delivery to							
Calling Name & Number Deliver							
Per Station		1.15			5.05		
Calling Name Delivery to							
Calling Number & Name Deliver	γ						
Per System		26.40			5.05		
Per Station					5.05		

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### SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, **RATES AND CHARGES (Continued) CENTREX-II**

5	RATES	(Continued)	١
J.	11/71/		,

5.6 Optional Features (Continued)

H. Cancel Call Waiting

## MONITHUM DATES

			MONTHLY RATES						
Per CENTREX-II Station	MonthTo Month \$ .65	12 Month \$ .60	24 Month \$ .55	36 Month \$ .50	48 Month \$ .45	60 Month \$ .40			
Per SystemPer CENTREX-II Station	Installation Charge \$9.85		Service Charge \$5.05 5.05	Connec	ction				
I. Conference Calling - 6 Port Conference Arrangement									
	ManadaTa	10		HLY RA		00			
	MonthTo Month	12 Month	24 Month	36 Month	48 Month	60 Month			
Per 6-Port Conference									
Arrangement	\$33.00	\$30.00	\$27.50	\$25.00	\$22.50	\$20.00			
Per 6-Port Conference	Installation Service Charge		Connection Charge						
Rearrangement	\$16.80		\$5.05						
J. Customer Rearrangement S	Service (CRS) - F	Racin							
o. Oustomer Hearrangement C	ocivide (Oi io) - L	Jasic	MONTI	HLY RA	ΓES				

Month to 12 24 36 48 60 Month Month Month Month Month Per CENTREX II \$1.95 \$1.00 \$.90 \$.50 Station \$.75 \$.60 Installation Service Connection Charge Charge Per CRS Database Per CENTREX-II Station \$479.80 \$5.05 Additional CRS Training per Hour \$ 61.95

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### SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued) CENTREX-II

### 5. RATES (Continued)

5.6 Optional Features (Continued)

K. Message Waiting Indication

### MONTHLY RATES

Per CENTREX-II Station:	MonthTo Month	12 Month	24 Month	36 Month	48 Month	60 Month	
With SMDI	\$ .15	\$ .10	.10	.10	.10	.10	
Per CENTREX-II Station	Installation Charge	Service Connection Charge					
With SMDI Without	\$1.55 1.55		\$5.05 5.05				
L. Music on Hold		MONT	HLY RA	TES			
Per System	Month To Month \$27.50	12 Month 27.50	24 Month 27.50	36 Month 27.50	48 Month 27.50	60 Month 27.50	
Per System	Installation Charge \$26.45 1.15		Service Connection Charge \$5.05 5.05				
M. Night Service		MONIT	I II V D A	TEC			
Per Night Service	MonthTo Month	12 Month	HLY RA <sup>-</sup> 24 Month	36 Month	48 Month	60 Month	
Arrangement	\$7.50	\$7.00	\$6.50	\$6.00	\$5.50	\$5.00	
Per Night Service Arrangement	Installation Charge \$40.90		Service Charge \$5.05	e Connec	ction		

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued) CENTREX-II

- 5. RATES (Continued)
  - 5.6 Optional Features (Continued)
  - N. Number Retention Service has been eliminated
  - O. Outgoing Trunk Queuing

Per System	Month To Month \$2.00	12 Month \$1.75	MONTI 24 Month \$1.50		TES 48 Month \$1.00	60 Month \$ .75	
Per System	Installation Charge \$8.95		Service Connection Charge \$5.05				
P. Preferential Hunting							
			MONTI	HLY RA	TES		
	Month To	12	24	36	48	60	
Per CENTREX-II Station	Month To Month \$ .35	12 Month \$ .30	24 Month \$ .25	36 Month \$ .20	48 Month \$ .15	60 Month \$ .10	
	Month	Month	Month \$ .25	Month \$ .20 Connec	Month \$ .15	Month	
Per CENTREX-II Station  Initial Installation Per CENTREX-II Station Subsequent Change Charge	Month \$ .35 Installation	Month	Month \$ .25	Month \$ .20 Connec	Month \$ .15	Month	

NOTE: Service Connection charges do not apply if feature is installed at the same time as the Centrex-II System.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued) CENTREX-II

- 5. RATES (Continued)
  - 5.6 Optional Features (Continued)
  - Q. Remote Access to Call Forwarding

Per Station	Month To Month \$1.00	12 Month \$1.00	24	HLY RA <sup>-</sup> 36 Month \$1.00	TES 48 Month \$1.00	60 Month \$1.00	
Per System	Installation Charge \$52.05 1.15		Service Connection Charge \$5.05 5.05				
R. Remote Access Capability							
Day Damata Assass	Month To Month	12 Month	24	HLY RA <sup>-</sup> 36 Month	48	60 Month	
Per Remote Access Facility	\$20.00	19.50	19.00	18.50	18.00	17.50	
Initial Installation Subsequent Change Charge	Installation Charge  \$2.30		Service Connection Charge \$5.05 5.05				
S. Routed Numbers			MONIT		TE0		
Per Telephone	Month to Month	12 Month	24	HLY RA <sup>-</sup> 36 Month	IES		
Number Routed	\$0.30	\$0.30	\$0.30	\$0.30			
Double haday Fatablished Obers	Installation Charge		Service Charge	e Connec	ction		
Route Index Established Charge	<b>4.50.00</b>		<b>4</b> = 4=				

NOTE: Service Connection charges do not apply if feature is installed at the same time as the Centrex-II System.

\$5.05

\$150.00

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Per Route Established

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### SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, **RATES AND CHARGES (Continued)** CENTREX-II

5. RATES (Continued)

5.6 Optional Features (Continued)

T. Simplified Message Desk Interface (SMDI)

MONTHLY RATES MonthTo 12 24 48 60 36 Month Month Month Month Month Per System \$250.00 240.00 230.00 220.00 210.00 200.00 Installation Service Connection Charge Charge \$74.40 Per System..... \$5.05

U. Speed Calling – 30 Codes

MONTHLY RATES MonthTo 12 24 36 48 60 Month Month Month Month Month Per CENTREX-II Station... \$ .40 \$ .30 \$ .30 \$.30 \$.30 \$.30 Nonrecurring Installation Service Connection Charge Charge Initial Installation: Per System ..... \$9.40 \$5.05 Per CENTREX-II Station... 5.05

V. Speed Calling - 50 Codes

MONTHLY RATES MonthTo 12 24 36 48 60 Month Month Month Month Month Per CENTREX-II Station... \$.60 \$ .50 \$.50 \$.50 \$.50 \$.50 Installation Service Connection Charge Charge Initial Installation: Per System ..... \$9.40 \$5.05 Per CENTREX-II Station...

NOTE: Service Connection charges do not apply if feature is installed at the same time as the Centrex-II System.

5.05

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued) CENTREX-II

### 5. RATES (Continued)

5.6 Optional Features (Continued)

W. Split Service Offerings

		ES				
	MonthTo	12	24	36	48	60
	Month	Month	Month	Month	Month	Month
Per Additional						
Common Block	\$10.00	\$9.00	\$8.00	\$7.00	\$6.00	\$5.00
	Installation		Service	Connec	tion	
	Charge		Charge			
Per Additional						
Common Block	\$64.50		\$5.05			

X. Station Message Detail Recording (SMDR)

Per CENTREX-II Station	MonthTo Month \$1.70	12 Month \$1.60	MONTI 24 Month \$1.50	HLY RAT 36 Month \$1.40	TES 48 Month \$1.30	60 Month \$1.20	
	Installation Service Connection Charge Charge						
Per System	\$109.85		\$5.05				
Per Arrangement	MonthTo Month \$ .75	12 Month \$ .50	Y. Trunk Answer Any Station MONTHLY RATES 24 36 48 60 Month Month Month Mon \$.50 \$.50 \$.50 \$.50				
Per Arrangement	Installation Charge \$5.55		Service Charge \$5.05	Connec	ction		

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### **INTEGRATED SERVICES**

- 1. INTEGRATED SERVICES DIGITAL CIRCUIT SWITCHED VOICE (CSV)/CIRCUIT SWITCHED DATA (CSD) TRANSPORT OPTIONS
  - 1.1 Service Description

The following rate elements provide for digital CSV/CSD transport through central office switching equipment. These rate elements are charged in lieu of the rates for Local Exchange Service. Each non-additive rate element shall constitute a local exchange access arrangement and, for reporting purposes, shall be counted in combination with those of the Local Exchange Tariff and the General Exchange Tariff. These CSV/CSD local service elements are offered only in connection with services provided under this tariff. They are not offered on a stand alone basis.

1.2 Flat Monthly Rate

····································	4	2	Rate Group 3 4 5 6			6	7	
Business Trunk (1) Equivalent, each channel/line	1	_		4			7	
termination	\$5.42	\$7.87	\$12.99	\$15.78	\$16.51	\$23.15	\$26.52	
1-Party Flat Rate Equivalent								
BRI Service Compatible, Payment Option 1 -each					Monthly Rate			
The state of the s								

(1) These charges do not apply to ISDN-PRI Service

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### INTEGRATED SERVICES

- 1. INTEGRATED SERVICES DIGITAL CIRCUIT SWITCHED VOICE (CSV)/CIRCUIT SWITCHED DATA (CSD) TRANSPORT OPTIONS
  - 1.3 1-Party Measured Rate Equivalent

BRI Service Compatible, Payment Option 2 - each Basic Rate Interface Applicable to all Rate Groups

Usage Package A - Includes up to 600 minutes of local usage per month Monthly Rate Per minute, or fraction thereof, in excess of 600 minutes of local usage allowance ......\$.04

1.4 Expanded Calling Scope Additives and Other Fees

Applicable Local Extended Area Service (EAS) rate additives and fees, as specified in the Local Exchange Tariff, apply in addition to the Business Trunk, 1-Party Flat and 1-Party Measured Rate Equivalent rates preceding.

1.5 Detailed Call Report

Detailed Call Report associated with payment option 2 preceding provides individually rated message detail at the customer's request. A request for this option must be made in advance of the month to be detailed. The detail of local measured messages billed during the current billing cycle are on a printed listing. The charges for this option apply in addition to the applicable usage charges specified herein.

The Change a Network Option Charge listed under Rates and Charges of this tariff applies for both initiating and terminating this optional service offering.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### INTEGRATED SERVICES

#### 2. DIGITAL LOOP SERVICE

### 2.1 Service Description

Digital Loop Service provides Intrastate, IntraLATA digital access to and from the Public Switched Telephone Network (PSTN) for circuit-switched voice (CSV) and circuit-switched data (CSD).

This service employs a 1.544 Mbps facility capable of delivering up to twenty-four line terminations. This service consists of four service components described herein. Service components are not offered separately nor independent of one another.

### 2.2 Standard Service Components

#### A. Line Termination

The line termination is composed of the serving central office exchange access line equipment necessary for entry into and exit from the PSTN for both long distance service and for local exchange calling appropriate to the calling option selected by the customer.

## B. Digital Transmission Loop Arrangement

The Digital Transmission Loop Arrangement is composed of a digital, multichannel transmission path between the central office and the demarcation point at the customer's premises, its related transmission equipment and the network interface device. Each arrangement provides two-way transmission with a maximum capacity of twenty-four Line Terminations.

#### C. Channel Termination

The Channel Termination includes the central office equipment required to activate one of the twenty-four channels in the Digital Transmission Loop Arrangement.

D. Integrated Services Digital CSV/CSD Transport

### 2.3 Optional Features

#### A. Loop Protection

1. Provides automatic restoration of the Digital Transmission Loop Arrangement facility and physical route redundancy from the customer's serving wire center to the point nearest the customer's demarcation point that redundancy can be achieved in the event of a transmission failure caused by a single facility break or a single loop electronics failure.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### INTEGRATED SERVICES

### 2. DIGITAL LOOP SERVICE (Continued)

- 2.3 Optional Features (Continued)
  - 2. The automatic restoration capabilities are provided through use of intelligent components which are capable of sensing transmission failures in the fiber facilities. The primary and secondary transmission paths are separately routed in geographically and physically separate fiber optic cables up to the nearest point to the customer's demarcation point that route redundancy can be achieved. In the event of a transmission failure, the intelligent components will automatically switch the Digital Loop Service from the primary to the secondary transmission path within 2.0 seconds.
  - 3. Loop Protection feature will be provided where fiber optic facilities are available. Special Construction charges may apply when fiber facilities are added or unusual expenditures are involved in making them available to provide this feature.
  - 4. When requested by the customer prior to installation, the special construction charges may be deferred over a period of 12, 24, 36, 48 or 60 months. The deferred monthly value shall be determined by multiplying the special construction charge by the appropriate annuity factor.
  - 5. Should the customer terminate service prior to completing payment of the deferred charge, an amount equal to the remaining payments will be due immediately.

### 2.4 Regulations

- A. Digital Loop Service is furnished subject to the availability of facilities and only within a Local Access Transport Area (LATA).
- B. Digital Loop Service is offered only for use with compatibly equipped FCC Part 68 equipment.
- C. Each Digital Transmission Loop Arrangement may contain both DID and Non-DID line terminations. The customer must initially indicate the specific location of each line termination within the multichannel transmission path. Subsequent change in this configuration will result in the application of appropriate charges described herein.
- D. Construction charges may apply in addition to the rates stated in this tariff.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### INTEGRATED SERVICES

- 2. DIGITAL LOOP SERVICE (Continued)
  - 2.4 Regulations (Continued)
    - E. The minimum service period is thirty days.
    - F. Customer requests for dual service (i.e., a move within the same central office with the same service furnished simultaneously at both the to and from customer's premises) or for moves of service within or between serving central offices will be considered a disconnect and new connect for the affected service. Service Charges and Installation Charges are applicable.
    - G. Note that special steps are required for PBX customers to have 911 service features consistent with those provided to other end users in the same 911 service area. Automatic Number Identification, Automatic Location Identification and/or Selective Routing are only available through coordination with the governmental agency responsible for 911 service within the area served by the PBX.
    - H. The customer shall select a service term for each Digital Transmission Loop Arrangement of either month-to-month, 12, 24, 36, 48, or 60 consecutive months. The 12 month service term is only available for Digital Loop Service contract renewals that have already completed a 24, 36, 48 or 60 month service term. For the purpose of determining the applicable monthly rates, the service term for the Line Termination service components must be the same as for their associated Digital Transmission Loop Arrangement.
      - 1. If the customer selects a service term other than month-to-month, the customer will be required to sign an agreement. The service term cannot be changed for the duration of this agreement. The monthly rate for the Digital Transmission Loop Arrangement and Line Terminations will not be subject to rate increases for the duration of the service term. If tariff changes are approved lowering the service term rates, EASYTEL will apply the new lowered rates prospectively to all unexpired service term agreements.
      - 2. If the customer terminates the Digital Transmission Loop Arrangement agreement prior to the expiration of the 12, 24, 36, 48 or 60 month service term, he customer shall pay a termination charge. Payment of the termination charge does not release the customer from other previous amounts owed to EASYTEL. The termination charge shall be the lesser of:

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### INTEGRATED SERVICES

## 2. DIGITAL LOOP SERVICE (Continued)

### 2.4 Regulations (Continued)

- The difference between the total rates and charges of the original service term at the time of termination and total rates and charges for the next lower service term (1) actually completed times the total number of completed months of the original service term plus interest charges based on approved costs of money in effect at the time of termination, or
- The monthly payments remaining on the service term for each Digital transmission Loop Arrangement.
  - a. This charge will be waived if the customer converts the arrangement to another EASYTEL digital service for a service term that equals or exceeds the number of months remaining on the customer's Digital Loop Service agreement. Appropriate nonrecurring charges for installation will apply when the customer converts to another EASYTEL digital service.
  - b. The termination charge for disconnecting Line Terminations will be waived if a Digital Loop Service customer upgrades to T-1 for a service term equal to or greater than the months remaining on the Digital Loop Service arrangement. The service term agreement for the Digital Transmission Loop Arrangement will then continue in addition to the T-1 agreement. If a T-1 customer disconnects the Digital Transmission Loop Arrangement prior to the expiration of the service term, the customer shall pay a termination charge as stated above.
  - c. This charge will also be waived for Digital Loop Service Customers who move their service to another EASYTEL Telephone served location within Oklahoma if the service terms are continued at the new location.
- 3. If additional Digital Transmission Loop Arrangements or Line Terminations are ordered at a location where the customer has an existing Digital Loop Service term pricing agreement, the additional service(s) may be added to that agreement, so that the monthly rate and expiration date specified in the original agreement apply. As an alternative, the customer may choose the month-to-month payment option or a different term option for the service additions.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### **INTEGRATED SERVICES**

- 2. DIGITAL LOOP SERVICE (Continued)
  - 2.4 Regulations (Continued)
    - 4. Upon expiration of the 12, 24, 36, 48 or 60 month service term, the customer may:
      - a. Continue service without establishing a new service term. Service will be provided on a month-to-month basis at the then current rate. This monthly rate will be subject to any rate changes approved by the Commission.
      - b. Continue service by selecting a new service term of 12, 24, 36, 48, or 60 months. The new service term will commence on the day following the expiration of the previous service term.
      - c. Discontinue the service.
    - 5. If a service term agreement expires and the customer has not notified the Company regarding which option he elects, service will continue at the monthly rate in effect at that time for the month-to-month option.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### **INTEGRATED SERVICES**

## 2. DIGITAL LOOP SERVICE (Continued)

### 2.6 Rates and Charges

## A. Component Rates and Charges

•	Installation Charge			
	Monthly	Initial Unit	Additional Unit	
	Rate	Unit	(1)	
1. Line Termination (2)				
Inbound, Non-DID				
Inbound, DID				
Month-to-Month	3.75			
12 month Term	3.60			
24 Month Term	3.40			
36 Month Term 48 Month Term	3.20 3.00			
60 Month Term	2.80			
OO MONUT TENIN	2.00			
Outbound (2)				
Inbound/Outbound				
Special Hotel/Motel				
Month-to-Month	5.85			
12 month Term	5.55			
24 Month Term	5.25			
36 Month Term	5.00			
48 Month Term	4.70			
60 Month Term	4.40			
Day Line Termination				
Per Line Termination and Channel Location				
Changed or Rearranged	4	\$150.00	\$100.00	
Changed of Hearranget	J	ψ130.00	ψ100.00	

- (1) Additional Unit charge applies when an additional unit of the same type is ordered and installed at the same time as the initial unit for the same Customer.
- (2) Charges do not apply to T1 Trunk Service customers.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### INTEGRATED SERVICES

## 2. DIGITAL LOOP SERVICE (Continued)

2.6 Rates and Charges (Continued)

A. Component Rates and Charges (Continued)

		Installation Ch	narge	
	Monthly Rate	Initial Unit	Additional Unit (1)	
2. Digital Transmission Loop Arrangement	<b>****</b>	<b>#</b>	<b>A775.00</b>	
Month-to-Month	\$235.00	\$900.00	\$775.00	
12 Month Term (3)(4)	220.00	810.00	720.00	
24 Month Term	200.00	675.00	600.00	
36 Month Term	190.00	450.00	400.00	
48 Month Term	180.00	225.00	200.00	
60 Month Term	169.00	0.00	0.00	
3. Channel Termination (2)				
Non-DID Type	7.00	105.00	55.00	
DID Type	7.00	105.00	55.00	
4. Integrated Services				
Digital Transport – CSV/CSD	Rates and charges are found in the CSV/CSD section of this tariff.			
B. Optional Feature Rates and	Charges			
Loop Protection	\$140.00	\$260.00	\$260.00	

- (1) Additional Unit charge applies when an additional unit of the same type is ordered and installed at the same time as the initial unit for the same Customer.
- (2) Charges do not apply to T1 Trunk Service customers.
- (3) No installation charge applies to Digital Loop Service customers as the 12 month service term is only offered as a renewal service for Customers who have already completed a longer term contract.
- (4) Installation charges apply to T1 Trunk Service customers for the 12 month agreement.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### INTEGRATED SERVICES

### 2. DIGITAL LOOP SERVICE (Continued)

#### 2.7 T-1 Trunk Service

#### A. Service Description

T-1 Trunk Service offers a direct digital connection from the digital central office to the customer's premises as an option of Digital Loop Service. Each T-1 Trunk Service provides 24 exchange channels and will provide two-way digital capability. It will be available in digital offices where facilities permit and requires touch-tone on all stations. Line side features such as Call Management Services are not available with T-1 Trunk Service. Direct Inward Dial (DID) numbers may or may not be assigned to these trunk groups. This service consists of three service components described herein. Service components are not offered separately or independent of one another.

## B. Standard Service Components

- 1. T-1 Port A direct T1 termination on the digital switch that provides 24 exchange channels. The port will provide incoming and outgoing digital connectivity to the switch network.
- 2. Transport Element A Digital Transmission Loop Arrangement will connect the T-1 termination to the customer's premises. Each arrangement provides two-way transmission with a maximum capacity of 24 line terminations. See the Digital Loop Service section of this Tariff for regulations and rules for Digital Transmission Loop Arrangement.
- 3. Switch Use Includes the use of the public switched telephone network.

### C. Regulations

- 1. The customer shall select a service term for each T-1 Port of either month-to-month, 12, 24, 36, 48 or 60 consecutive months.
- 2. If the customer selects a service term other than month-to-month, the customer will be required to sign an agreement. The service term cannot be changed for the duration of this agreement. The monthly rate for the service elements will not be subject to company-initiated rate increases for the duration of the service term. The T-1 Trunk service term agreement will be in addition to the Digital Transmission Loop Arrangement service agreement.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### INTEGRATED SERVICES

## 2. DIGITAL LOOP SERVICE (Continued)

2.7 T-1 Trunk Service (Continued)

- 3. If the customer terminates the T-1 Trunk service agreement prior to the expiration of the 12, 14, 36, 48, or 60 month service term, the customer shall pay a termination charge for each T-1 Trunk port and switch us element disconnected. Payment of the termination charge does not release the customer from other previous amounts owed to the Company. The termination charge shall be the lesser of:
- The difference between the total rates and charges of the original service term at the time of termination and the total rates and charges for the next lower service term actually completed times the total number of completed months of the original service term plus interest charges based on approved costs of money in effect at the time of termination, or
- -The monthly payments remaining on the service term for each Digital Transmission Loop Arrangement.
- -Regulations for the termination of the Digital Transmission Loop Arrangement also apply
  - a. These charges will be waived if the customer converts the arrangement to another EASYTEL digital service for a service term that equals or exceeds the number of months remaining on the customer's T-1 agreement. Appropriate nonrecurring charges for installation will apply when the customer converts to another EASYTEL digital service.
  - b. These charges will also be waived for T-1 customers who move their service to another EASYTEL Telephone served location within Oklahoma if the service terms are continued at the new location.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### INTEGRATED SERVICES

### 2. DIGITAL LOOP SERVICE (Continued)

2.7 T-1 Trunk Service (Continued)

4. If additional T-1 Ports are ordered at a location where the customer has an existing T-1 Port term pricing agreement, the additional service(s) may be added to that agreement, so that the monthly rate and expiration day specified in the original agreement apply. As an alternative, the customer may choose the month-to-month payment option or a different term option for the service additions. Note that

additions to an agreement are subject to the disconnect provisions described above

- 5. Upon expiration of the 12, 24, 36, 48 or 60 month service term, the customer may:
  - a. Continue service without establishing a new service term. Service will be provided on a month-to month basis at the then current rate. This monthly rate will be subject to any rate changes approved by the Commission.
  - b. Continue service by selecting a new service term of 12, 24, 36, 48 or 60 months. The new service term will commence on the day following the expiration of the previous service term.
  - c. Discontinue the service.

6. If a service term agreement expires and the customer has not notified the Company regarding which option they elect, service will continue at the monthly rate in effect at that time for the month-to-month option.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### INTEGRATED SERVICES

## 2. DIGITAL LOOP SERVICE (Continued)

### 2.7 T-1 Trunk Service (Continued)

- D. Rates and Charges
- 1. Component Rates and Charges (Continued)

	Monthly	Installation
	Rate	Charge
a. T-1 Port		
Month-to-Month	260.00	200.00
12 Month	250.00	
24 Month Term	230.00	
36 Month Term	220.00	
48 Month Term	210.00	
60 Month Term	200.00	
b. Transport Element	See the Digital	Loop Section of the is Tariff
c. Switch Use		
With DID (per channel)	16.00	
Without DID (per channel)	16.00	

### 3. ISDN SERVICE (Primary Rate Service – PRI)

#### 3.1 Service Description

ISDN-PRI Service provides intrastate, intraLATA access to and from the Public Switched Telephone Network (PSTN) for circuit-switched voice (CSV) and circuit-switched data (CSD) communications. ISDN Service can also be configured to provide packet switched data (PSD) capability. This capability provides access to EASYTEL's Public Packet Switched Network (PPSN). ISDN Service is provided using Integrated Services Digital Network (ISDN) architecture. ISDN services available with ISDN Service use Primary Rate Interface (PRI) technology. ISDN Service employs a 1.544 Mbps facility typically divided into twenty-three B channels and one D channel. B channels are used for voice and data communications while the D channel provides out-of-band signaling. ISDN Service is only offered to customers served by EASYTEL.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### **INTEGRATED SERVICES**

- 3. ISDN SERVICE (Primary Rate Service PRI) (Continued)
  - 3.2 Standard Service Components

ISDN-PRI Interface (PRI) - Provides the PRI termination and a digital multichannel transmission path between the central office and the demarcation point at the customer's premises. In addition to the ISDN Interface, customers must choose at least one of the following rate elements in order to have service:

- Integrated Services Digital Circuit Switched Voice (CSV)/Circuit Switched DATA (CSD) Transport Provides for the local use of the public switched telephone network PSTN. Only Integrated Services Digital CSV/CSD Transport Options, noted as "Business Trunk-Equivalent" elsewhere in this tariff, can be associated with ISDN-PRI Service.
- Permanent Packet Switched Data (PSD) B Channel Packet switching virtual circuit over a B channel using X.25 packet switched data at speeds up to 64kbps. Includes the following features: Up to 127 logical channels, flow control parameter negotiation, throughput class negotiation, reverse charge, reverse charge acceptance throughput class selection, incoming calls barred, outgoing calls barred, hunt group for PDS, and RPOA selection.

### 3.3 Optional Features

- A. Backup D-Channel (BD-C) In certain central offices, allows enhanced survivability of ISDN links by providing automatic takeover for a failed D Channel.
- B. Calling Line Identification (CLID) Allows the number and/or name (where technically capable) of the calling party to be delivered to the called party.
- C. Closed User Group A packet switched data feature that provides a mechanism for creating a private network that restricts packet data communications between group members and non members. It includes the following features: Closed User Group with Incoming Access and Closed User Group with Outgoing Access.
- D. Closed User Group with Incoming Access A packet switched data feature that enables terminals belonging to a closed user group to receive incoming calls from terminals outside of the closed user group.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### **INTEGRATED SERVICES**

- 3. ISDN SERVICE (Primary Rate Service PRI) (Continued)
  - 3.3 Optional Features (continued)
    - E. Closed User Group with Outgoing Access A packet switched data feature that enables terminals belonging to a closed user group to originate outgoing calls to terminals both within and outside of the closed user group.
    - F. Common Line 800 Service Option Provides the customer with the capability to complete Common Line 800 Service calls over ISDN-PRI Interfaces.
    - G. Dynamic Channel Allocation (DCA) Allows a customer to designate the quantity of call types to be allocated within previously provisioned criteria for either DID or DOD services. In equipped central offices, this feature will also include FSO, Common Line 800, Outward WATS, tie line and FX services. (This feature is also known in the industry as call-by-call service selection.)
    - H. Enhanced Alternate Route Allows incoming voice or data calls to overflow on a disaster and busy basis to a line side connection designated by the customer. Available where technical capabilities exist. A route may be limited in the number of simultaneous calls that can be routed.
    - I. Flow Control Parameter Negotiation A packet switched data feature that permits the customer's CPE and central office switch to communicate and agree upon what fundamental PSD language will be used during a data transmission. This feature allows the calling data transmission equipment to accept the transmitted values, reject the call or select new transmission values. The action occurs automatically with each call.
    - J. Hunt Group for PDS A packet switched data feature that allows an incoming call to terminate on any line within a designated group of lines. The sequence in which the search for the terminating lines is conducted is determined by the type of hunting (linear or uniform) feature chosen by the customer.

K. Incoming Calls Barred - A packet switched data feature that prohibits a data terminal from accepting incoming calls.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### INTEGRATED SERVICES

- 3. ISDN SERVICE (Primary Rate Service PRI) (Continued)
  - 3.3 Optional Features (continued)
    - L. Inform 911 An optional upgrade feature which allows the Calling Party Number of the station to be sent to the E911 database rather than the Billed Telephone Number. It is the customer's responsibility to provide station number updates to the 911 database. Available where technical capabilities exist.
    - M. Link Extension Provides the additional central office hardware and facility required to provide ISDN Service to a customer located in an exchange outside the non-optional local calling scope of the ISDN-equipped serving office. Application of this rate element is dependent upon both the customer's location and the fact that the customer is served from the ISDN-PRI serving office designated by EASYTEL.
    - N. Local Charge Prevention This feature prevents virtual packet calls from being charged to the data terminal equipment (DTE). All virtual packet calls originated from the DTE will have to be reversed charged. All incoming calls signaling reverse charging will be cleared.
    - O. Logical Channel A packet switched data communication path which allow two-way simultaneous transmission of data packets through the network.
    - P. Loop Protection
      - 1. Provides automatic restoration of the ISDN Interface facility and physical route redundancy from the customer's serving wire center to the point nearest the customer's demarcation point that redundancy can be achieved in the event of a transmission failure caused by a single facility break or a single loop electronics failure.
      - 2. The automatic restoration capabilities are provided through use of intelligent components which are capable of sensing transmission failures in the fiber facilities. The primary and secondary transmission paths are separately routed in geographically and physically separate fiber optic cables up to the nearest point to the customer's demarcation point that route redundancy can be achieved. In the event of a transmission failure, the intelligent components will automatically switch the ISDN-PRI service from the primary to the secondary transmission path.

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### SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### INTEGRATED SERVICES

- 3. ISDN SERVICE (Primary Rate Service PRI) (Continued)
  - 3.3 Optional Features (continued)
    - 3. Loop Protection feature will be provided where fiber optic facilities are available. Special construction charges may apply when fiber facilities are added or unusual expenditures are involved in making them available to provide this feature.
    - 4. When requested by the customer prior to installation, the special construction charges may be deferred over a period 12, 24, 36, 48 or 60 months. The deferred value and monthly charges will be determined by using the appropriate annuity rates.
    - 5. Should the customer terminate service prior to completing payment of the deferred charge, an amount equal to the remaining payments will be due immediately.
    - Q. Outgoing Calls Barred A packet switched data feature that prohibits a data terminal from sending outgoing packet calls.
    - R. Outward WATS Option Provides the customer with the capability to originate Outward WATS calls over an ISDN-PRI Interface.
    - S. Permanent Virtual Circuit This feature allows the transfer of packet switched data without the need for call setup and clearing procedures to occur. A logical channel is permanently assigned to this circuit, and data may be passed at any time.
    - T. Recognized Private Operating Agency (RPOA) Selection Allows the customer to use a packet inter-network provider other than the preselected primary provider by dialing a specific code on a per call basis.
    - U. Reverse Charge A packet switched data feature that allows a user to assign billing (on a per-call basis) charges to the called party rather than the calling party.
    - V. Reverse Charge Acceptance A packet switched data feature that allows the data communications equipment to accept incoming calls which have requested the reverse charging facility. The charges for this call will be billed to the terminating party.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### INTEGRATED SERVICES

- 3. ISDN SERVICE (Primary Rate Service PRI) (Continued)
  - 3.3 Optional Features (continued)
    - W. Station Record Detail An optional feature that will provide the customer with the station number of all originating calls on the customer bill so that call information can be tracked at station level. Available where technical capabilities exist.
    - X. Throughput Class Negotiation A packet switched data feature that allows the calling data terminal to negotiate a lower throughput class other than the preassigned standard network default.
    - Y. Throughput Class Selection A packet switched data feature that allows a user to select one of the following speeds in bits per second: 75, 150, 300, 600, 1200, 2400, 4800, 9600 and 19,200.
    - Z. Universal Termination Provides continuity between the ISDN-PRI interface and the PSTN using central office equipment for FX foreign exchange, FSO and Private Line/tie line services.
  - 3.4 Technical Specifications and Standards
    - A. The transmission characteristics of ISDN-PRI Service support 64 Kbps Clear Channel Capability and Extended Superframe Format (ESF) with B8ZS (Bipolar with 8-zero substitution) coding. Non-facility associated signaling is available over ISDN-PRI Service (where facilities exist).
    - B. Transmission and network interface requirements are specified in the following Bellcore documents: TR-TSY-000754, Issue 1, March 1990 ISDN Primary Rate Access Transport System Requirements; TR-TSY-000776, Network Interface Description of ISDN Customer Access; TR-NWT-001268 ISDN Primary Rate Interface Call Control Switching and Signaling Generic Requirements for Class II Equipment; TR-NWT-001187 ISDN Calling Number Identification Services for Primary Rate Interfaces; GR-NWT-002865 2-B Channel Transfer; and TR-NWT-001270 Generic Requirements for Call-by-Call Service Selection for Private Facilities, OUTWATS, and INWATS. These documents may be obtained from:

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### INTEGRATED SERVICES

- 3. ISDN SERVICE (Primary Rate Service PRI) (Continued)
  - 3.4 Technical Specifications and Standards (continued)

Bellcore Document Register 445 South Street, Room 2J-125 Morristown, NJ

Telephone: 1-800-521-2673

And the following American National Standards Institute document: T1E1.2/88-079R3 – ISDN Primary Rate Customer Installation Interface. This document may be obtained from:

American National Standards Institute Attention: Customer Services 11 West 42nd Street New York, NY 10036 Telephone: 212-642-4900

### 3.5 Regulations

A. ISDN-PRI Service is offered only for use with compatibly equipped FCC Part 68 registered equipment.

- B. The central office switching equipment (trunk termination) portion of DID Service is not applicable for DID local exchange service associated with this offering, and therefore is not chargeable.
- C. Where available, the additional services of Intrastate, IntraLATA Foreign Exchange (FX) service, Foreign Serving Office (FSO) service and Private Line/tie service may be associated with ISDN Service. However, Dynamic Channel Allocation will not be offered for these services.
- D. Customer requests for Common Line 800 Service or outward WATS associated with ISDN Service may be accepted. WATS access line charges do not apply when these services are associated with ISDN Service, but the appropriate WATS usage charges from the Wide Area Telecommunications Service Plan Tariff are applicable. The Integrated Services Digital Circuit Switched Voice (CSV)/Circuit Switched Data (CSD) Transport Component is also required.

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### **INTEGRATED SERVICES**

- 3. ISDN SERVICE (Primary Rate Service PRI) (Continued)
  - 3.5 Regulations (continued)
    - E. Upon subscribing to ISDN-PRI service, the customer may be required to change telephone numbers.
    - F. EASYTEL will designate the ISDN-equipped central office(s) used to physically provision ISDN Service to customers in each exchange. In many cases, a customer's designated ISDN serving central office will be different from the normal serving office designated for basic local exchange service.
      - 1. If the customer's normal serving office is within the non-optional local calling scope of the designated ISDN serving office, Link Extension and FSO charges will not apply.
      - 2. If the customer's normal serving office is not within the non-optional local calling scope of a ISDN-equipped central office, the customer will be provided with ISDN Service from the designated ISDN equipped central office and the rates and charges for Link Extension, as specified in this Tariff, will apply.
      - 3. In cases 1 and 2 preceding, when there is a change in the central office designated as the ISDN serving office for a customer's location, the customer's ISDN Service will continue to be provided from the original ISDN serving office, if possible. Should the customer subsequently request that their ISDN Service be provisioned from the new designated service, the provisions and charges specified in the Tariff for moves and disconnects will apply. EASYTEL may request that the customer, at the customer's option, have the customer's ISDN Service provided from the new designated serving office and, in conjunction therewith, may offer to waive move and/or disconnect charges.
    - G. If a customer requests ISDN-PRI service to be provisioned from an office other than the ISDN-PRI serving office designated by the Company, and if agreed to by the Company, the charges specified in the tariff are applicable in addition to special charges necessary to deliver the service.
    - H. Customer shall use the Calling Line Identification (CLID) feature soley for the purposes of call processing, billing, and account management and shall not disclose any CLID without written permission from whom the telephone number has been assigned.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### **INTEGRATED SERVICES**

- 3. ISDN SERVICE (Primary Rate Service PRI) (Continued)
  - 3.5 Regulations (Continued)
    - I. Moves
      - 1. A Move Charge as specified in this Tariff will apply when the ISDN interface is moved within the same ISDN serving office or moved to a different ISDN serving office. In addition, installation charges as specified in this Tariff will apply for all service components other than the ISDN Interface.
      - 2. The service term agreement subscribed to by the customer is not affected by moves of the ISDN interface as described above.
    - J. Note that special steps are required for ISDN DID stations to have 911 service features consistent with those provided to other end users in the same 911 service area. ISDN Service provides Automatic Number Identification (ANI), but the only Automatic Location Identification (ALI) record is associated with the main number for the service. This can create a situation where the 911 Public Safety Answering Point receives a call from an individual DID station and receives identification of the originating telephone number, but the System provides a "no record found" error instead of customer location information.

### 3.6 Service Term

- A. For the ISDN-PRI Interface, the customer is required to select either month-to-month service or a service term agreement of 12, 24, 36, 48 or 60 continuous months. If the customer selects a service term agreement:
  - 1. The monthly rate for the ISDN Interface will not be subject to Company initiated increases during the term of this agreement.
  - 2. If tariff changes are approved lowering the rate for a ISDN Interface for a particular service term agreement arrangement, EASYTEL will also lower this rate for any customer with an unexpired service term agreement for the same arrangement.
  - 3. Prior to the expiration of a service term agreement, the customer may choose to convert that agreement to a longer service term period.

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### **INTEGRATED SERVICES**

- 3. ISDN SERVICE (Primary Rate Service PRI) (Continued)
  - 3.6 Service Term (Continued)
    - 4. Coterminous additions are not permitted during the term of an agreement. All additions must be handled with either a month-to-month service option or a separate service term agreement.
    - B. Upon expiration of the 12, 24, 36, 48 or 60 month service term, the customer may:
      - 1. Continue service without establishing a new service term. The ISDN Interface will be provided on a month-to-month basis at the month-to-month service term rate effective at that time, with no additional service commitment. However, this rate will be subject to Company initiated rate changes when approved by the Oklahoma Corporation Commission. Customers whose contract expired before July 19, 1998, and continued service at the 60 month rate will be allowed to continue at that rate until such time as they convert to a new contract, discontinue the service or modify the service in any way.
      - 2. Continue service by selecting a new service term of 12, 24, 36, 48 or 60 months for the ISDN Interface at the rate effective at that time. The new service term will commence on the day following the expiration of the previous service term. The provisions listed in part A above apply to the new service term agreement.
      - 3. Discontinue the service.

The Company may change any or all renewal options with the approval of the Oklahoma Corporation Commission.

- 3.7 Application of Rates and Charges
  - A. Recurring, installation, and nonrecurring charges are applicable according to the specific schedule for the service quoted under this plan.
  - B. The monthly rate for customers with 12, 24, 36, 48 or 60 month service terms are not subject to Company-initiated increases during the life of the service period.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### INTEGRATED SERVICES

- 3. ISDN SERVICE (Primary Rate Service PRI) (Continued)
  - 3.7 Application of Rates and Charges (Continued)
    - C. The application of any distance sensitive rates for services associated with ISDN Service (e.g., toll rates, private lines, etc) will be based upon the V & H coordinates of the customer's ISDN serving office or the V & H coordinates of the normal serving office if number retention is requested by the customer provided the offices have the technical capability.
    - D. Installation charges and special construction charges for ISDN Service are normally paid in full at the time of installation. When requested by the customer prior to installation, these charges may be deferred and satisfied by making a series of consecutive monthly payments. The installation and/or special construction charge may be deferred over a payment period of 12, 24, 36, 48 or 60 months, not to exceed the service term selected. Once a deferred charge payment period is selected, it will remain in effect for the duration of the period.
    - E. To compute the value of the monthly deferred charge payment, the installation and/or special construction charge is multiplied by an appropriate annuity factor for the appropriate term.
    - F. In the event the ISDN Service is disconnected after the service is established, but prior to expiration of the service term, and the installation and/or special construction charge was deferred at the time service was established, the customer will be required to pay a charge equaling the sum of the deferred payments remaining.
    - G. In the event that the ISDN Interface is disconnected after the service is established, but prior to expiration of the service term, the customer will be required to pay a charge equaling 65 per cent of the sum of the monthly payments remaining on the service term for each ISDN Interface disconnected.
    - H. When a customer with an existing contract converts to another EASYTEL digital service under a contract term which is equal to or greater than the number of months remaining on the ISDN Service contract being terminated, the charges specified, above in this paragraph shall be modified as follows: If the customer converts within the first 12 months of the contract, the charge is multiplied by 0.20 (20%). If the customer converts after 12 months, there is no charge.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### **INTEGRATED SERVICES**

- 3. ISDN SERVICE (Primary Rate Service PRI) (Continued)
  - 3.7 Application of Rates and Charges (Continued)
    - I. If the customer cancels an order for service after installation of the required equipment and facilities, but before service is established, the customer agrees to pay a charge equaling the sum of monthly payments remaining on the service term as if the service had actually been established. The customer may not avoid this provision by simply extending their acceptance of the service date.
    - J. If the customer cancels an order for service before installation of the required equipment and facilities is completed, the customer agrees to pay all expenses incurred in connection with the handling of the request before notice of cancellation is received by the Telephone Company. This charge, however, shall not exceed all charges which would have been applicable if the service had been installed.
    - K. Dynamic Channel Allocation (DCA) Billing Procedures

When DCA is provided, the customer must specify the follows:

- 1. The total number of channels assigned to the DCA arrangement.
- 2. The maximum number of channels allocated per call type within the arrangement.

The quantity of Integrated Services Network Components billed for the DCA arrangement is based on the sum of the maximum channels allocated for DID, DOD, FSO, FX, Common Line 800, and Outward WATS call types up to, but not exceeding, the total number of channels assigned to the arrangement. The quantity of Universal Termination charges billed for the DCA arrangement is based on the maximum number of channels allocated for FX, FSO and tie line call types. All call types within a DCA arrangement must have the same local calling scope.

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### **INTEGRATED SERVICES**

3. ISDN SERVICE (Primary Rate Service – PRI) (Continued)

### 3.8 Rates and Charges

Rates and charges stated are in addition to those specified for DID, DOD, FX, FSO and Private Line/tie line service in other Company Tariffs or located elsewhere in this Tariff, except as otherwise noted in the regulations section of this Tariff.

Ç	Installation Charge			
	Monthly	Initial	Additional	
	Rate	Unit	Units (1)	
A. ISDN-PRI Interface(PRI)				
Month-to-Month Service	\$1075.00	\$3590.00	\$2860.00	
12 Month Service Term	1025.00	2300.00	1800.00	
24 Month Service Term	910.00	1600.00	1250.00	
36 Month Service Term	860.00	1250.00	1000.00	
48 Month Service Term	810.00	750.00	500.00	
60 Month Service Term	760.00	500.00		
B. Link Extension, per PRI	230.00	350.00	230.00	
C. Integrated Services Digital				
CSV/CSD Transport	Rates and ch	narges are found	elsewhere in this 7	Tariff
D. Universal DS0 Termination				
Each FX (requires "C.")	25.00	70.00	35.00	
Each FSO (requires "C.")	25.00	70.00	35.00	
Each tie line service	25.00	70.00	35.00	
E. Dynamic Channel Allocation	.==	40.00	40.00	
PRI equipped (where available)	375.00	10.00	10.00	
E David and Observations DDI	40.00	FF 00	FF 00	
F. Backup D-Channel, per PRI	40.00	55.00	55.00	
C. Calling Line Identification				
G. Calling Line Identification,	100.00	100.00	100.00	
each PRI equipped	100.00	100.00	100.00	
H. Loop Protection (where available)	140.00	260.00	260.00	
11. Loop 1 Tolection (where available)	140.00	200.00	200.00	

<sup>(1)</sup> Additional Unit charge applies when an additional unit of the same type is ordered and installed at the same time as the initial unit for the same Customer.

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### **INTEGRATED SERVICES**

## 3. ISDN SERVICE (Primary Rate Service – PRI) (Continued)

### 3.8 Rates and Charges (continued)

L. Calcaraced Alternate Davids	Monthly Rate	Installation C Initial Unit	harge Additional Units (1)
I. Enhanced Alternate Route, each route defined (2)	75.00	200.00	
J. Inform 911, each PRI equipped (2)	125.00	200.00	
K. Station Record Detail, each PRI equipped (2)	20.00	200.00	
L. Packet Switched Data (PSD) Network Rate Element per B Channel Permanent PSD B Channel	tk 115.00		
M. Packet Switched Data (PSD) Netwo (X.25) Options, per B Channel Closed User Group Permanent Virtual Circuit Local Charge Prevention	5.00 2.00 .50	  	  
M. Additions, Changes and Rearrangements Move Charge, per PRI Change DCA, each PRI Rearrangement of Backup D Channel, each D Channel Change to National ISDN, (same CO) per PRI	  	1415.00 120.00 120.00 50.00	680.00 120.00 120.00 50.00
Modify or rearrange a service compone on an existing PRI, per order Add a service component to an existing PRI, per order		55.00 145.00	

<sup>(1)</sup> Additional Unit charge applies when an additional unit of the same type is ordered and installed at the same time as the initial unit for the same Customer.

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<sup>(2)</sup> Installation charges do not apply when ordered at the same time as the PRI service.

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### INTEGRATED SERVICES

3. ISDN SERVICE (Primary Rate Service – PRI) (Continued)

3.9 Contract Pricing Plan

#### A. General

EASYTEL's ISDN Service customers who commit to a minimum term of 24 months and subscribe to a minimum of 5 ISDN Interfaces qualify for discounted contract rates at the customer's option. These 5 ISDN Interfaces must be billed to the same customer. The discounted monthly rates for ISDN Interfaces, associated components and optional features will apply for the duration of the contract. Each customer's contract may contain conditions and rates specific to that customer's needs; however, the discounted rates shall be set above the Long Range Incremental Cost. The Installation Charge for customers under this contract pricing plan will be equal to the month to month Installation Charge found in the Rates and Charges section of this tariff. In addition, customers have the option to defer all or a portion of these Installation Charges over the life of the contract.

- B. Customers subscribing to ISDN service under this contract pricing plan are subject to the applicable terms and conditions as found in this tariff.
- C. ISDN Service customers who have existing contracts and who qualify for the contract pricing plan as stated above may at any time convert to a new contract under this plan without incurring any termination charges. This new contract term must be for a term of at least 24 months and the new term must be greater or equal to the number of months remaining on the original contract.
- D. In addition to the Contract Pricing Plan shown above, Individual Case Basis (ICB) Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the customer in writing and on a non-discriminatory basis. All ICB pricing will comply with OAC 165:55-5-10.3.

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### INTEGRATED SERVICES

#### 4. BRI SERVICE

### 4.1 Service Description

BRI Service is a Basic Rate Interface (BRI) Integrated Services Digital Network (ISDN) based service which offers two 64 Kilo bits per second (Kbps) B channels and one 16 Kbps D Channel. One or both B channels may be configured for circuit switching or packet switching. Calls over a B channel configured for circuit switching may be either voice or data. The D channel carries out of band signaling for the B channel(s) and may also be configured for packet switching. BRI Service, when configured for circuit switching, provides access to and from the Public Switched Telephone Network (PSTN). BRI Service, when configured for packet switching, provides access to EASYTEL's Public Packet Switched Network (PPSN).

EASYTEL will provide BRI Service within a suitably equipped LATA where facilities and equipment are available. This tariff section does not create an obligation for EASYTEL to construct such facilities or equipment for this service. Availability of selected optional features may be dependent upon the BRI serving central office switching technology.

BRI Service Area is defined as an EASYTEL Exchange with one or more BRI-equipped central offices, plus all other EASYTEL exchanges and/or zones included in the equipped central office's non-optional local calling area as defined elsewhere in the Tariff.

## 4.2 Standard Service Components

Basic Rate Interface – Provides the central office hardware, software and a 144 Kbps facility required to provide BRI Service.

Network Rate Element – In addition to the Basic Rate Interface, all BRI Service customers must choose at least one Network Rate Element. The Network Rate Element provides the customer the ability to customize their service for specific applications by ordering either Circuit Switched Voice/Circuit Switched Data or Packet Switched Data transport options.

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### INTEGRATED SERVICES

## 4. BRI SERVICE (Continued)

## 4.3 Optional Service Components

Additional Call Offering – A non-Electronic Key Terminal Service (EKTS) feature that notifies the user of an additional circuit switched voice call that would normally be cleared because the user's interface is busy. (The method of notification to the end-user is customer premises equipment dependent.)

Additional End Point/Telephone Number – A Packet Switched Data-D channel (PSD-D) or On Demand Packet Switched Data–B Channel (PSD-B) option that provides an additional end point (terminal equipment identifier) or telephone number. Up to eight packet end points/telephone numbers may be activated with the PSD-D or on Demand PSD-B Network Rate Element.

Analog Member in a Hunt Group – This feature provides for an analog interface in a BRI Hunt Group.

Automatic Callback – This feature enables the customer to place a call to the telephone number of the last incoming call, whether or not the call was answered or the number is known. The user can dial an activation code or press a feature button to request that the network place the call. If the telephone number of the last incoming call is busy, the Telephone Company's equipment will monitor the status of the line being redialed for a maximum of thirty minutes, in an attempt to establish the call. The customer will be signaled with a distinctive ring when the call can be completed. This feature cannot be activated for calls originating from a line that is forwarded or from a line or trunk not associated with a telephone number, e.g., a multiline hunt group.

Automatic Recall – This feature enables the customer to automatically redial the last outgoing telephone number by dialing an activation code or pressing a feature button to request that the network place the call. When the recalled telephone number is busy, the Telephone Company's equipment will monitor the status of the line being redialed for a maximum of thirty minutes, in an attempt to establish the call. The customer will be signaled with a distinctive ring when the call can be completed.

Basic Electronic Key Terminal Service (Basic EKTS) Features Package – A circuit switched voice option that enhances normal telephone use. It consists of: Bridging, Bridged Call Exclusion, Call Forwarding Don't Answer, Call Forwarding Interface Busy, Call Forwarding Variable, Message Waiting Indicator, Speed Call Long or Speed Call Short and Three-Way Conference Calling. A Basic EKTS terminal supports only one call appearance per telephone number.

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### INTEGRATED SERVICES

## 4. BRI SERVICE (Continued)

4.3 Optional Service Components (continued)

Bridged Call Exclusion – A Basic EKTS and CACH EKTS feature that allows a user to prohibit other stations from picking up a call on hold or bridging onto a call that is active at that terminal.

Bridging – A Basic EKTS and CACH EKTS feature that allows the user to join an active call by pressing the active call appearance button and going off hook. This establishes a three-way call. This feature is different from basic three way calling because the third party initiates the bridge to the active call. Bridging is inhibited if Bridged Call Exclusion is activated on a terminal engaged in the active call. Only one additional shared call appearance user may bridge to an active two-way call. Bridging cannot be activated on an existing three-way call.

Call Appearance – A button on an electronic telephone set that serves as a telephone number designation or appearance. A single telephone number can appear on multiple electronic telephone sets and/or multiple times on the same electronic set. A visual indicator identifies the status of the call appearance (e.g., the lamp may flash for a n unanswered call, blink for a call that has been placed on hold, remain dark for an idle call appearance, or remain steady for the currently active call).

Call Appearance Call Handling Electronic Key Terminal Service (CACH EKTS) Feature Package – A circuit switched voice option that allows multiple telephone numbers and call appearances. Other service features included with this package are: Bridging, Bridged Call Exclusion, Call Forwarding Don't Answer, Call Forwarding Interface Busy, Call Forwarding Variable, Intercom, Key System Coverage for Analog Lines, Message Waiting Indicator, Speed Call Long or Speed Call Short and Three-Way Conference Calling. (Additional Call offering is inherent with this feature.)

Call Forwarding Don't Answer – A feature that directs incoming calls to a preselected telephone number when the called telephone number is not answered after a customer specified number of rings.

Call Forwarding Interface Busy – A feature that permits calls reaching a busy telephone number to be redirected to another telephone number.

Call Forwarding Variable – A feature that allows a user to redirect incoming calls to another telephone number.

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#### INTEGRATED SERVICES

## 4. BRI SERVICE (Continued)

4.3 Optional Service Components (continued)

Call Pickup – This feature allows a user to answer an incoming call to another party's telephone in the same user pickup group.

Call Transfer Disconnect – This feature allows a BRI customer to transfer a call to another telephone number and then hang-up, leaving the two remaining parties connected. The BRI customer would then be free to accept another call. When transferring a call to the Long Distance Telecommunications Network, the BRI Service customer is responsible for the payment of charges between the BRI serving office and the telephone to which the call is being transferred.

Caller ID - This feature provides the user who is receiving a call with the telephone number of the calling party and the name associated with that telephone number. Upon special request from a customer, EASYTEL will configure this feature to provide either the telephone number or the name, instead of both. This modification is provided at the same rate as the standard Caller ID feature.

Closed User Group - A packet switched data feature that provides a mechanism for creating private networks that restrict packet data communication between group members and non members. It includes the following features: Closed User Group with Incoming Access, Closed User Group with Incoming Calls Barred, Closed User Group with Outgoing Access, and Closed User Group with Outgoing Calls Barred.

Closed User Group with Incoming Access - A packet switched data feature that enables terminals belonging to a closed user group to receive incoming calls from terminals outside of the closed user group.

Closed User Group with Incoming Calls Barred - A packet switched data feature that permits the subscribed terminals to originate virtual calls to terminals having the same closed user group, but precludes the reception of incoming calls from terminals in the same closed user group.

Closed User Group with Outgoing Access - A packet switched data feature that enables terminals belonging to a closed user group to originate outgoing calls to terminals both within and outside of the closed user group.

Closed User Group with Outgoing Calls Barred - A packet switched data feature that permits the subscribed terminals to receive virtual calls from terminals having the same closed user group, but prevents the terminals from originating virtual calls to terminals in the same closed user group.

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#### INTEGRATED SERVICES

## 4. BRI SERVICE (Continued)

4.3 Optional Service Components (continued)

Customer Originated Trace - This feature allows a customer to initiate an automatic trace of the last circuit switched call received by dialing an activation code or pressing a feature button. If the trace is successful, the Telephone Company's equipment will record the incoming call detail (not the conversation). The results of the trace will not be provided to the customer directly. For further action to be taken, the customer is required to contact the Telephone Company Service Center during normal business hours.

Delayed and Abbreviated Ringing – A Basic EKTS and CACH EKTS feature that alerts a terminal for a predetermined interval (abbreviated ringing) before ringing another designated EKTS terminal (delayed ringing). The customer can choose from several options for the type of audible and/or visual alerting to be given at each station.

Detailed Call Report – Provides customers subscribing to the Measured Rate Equivalent usage option a monthly report detailing all completed local circuit switched calls during the billing period. (See Detailed Call Report in paragraph 3. of this tariff for rates and regulations.)

Distinctive Ringing – This feature provides distinctive alerting for up to six specific telephone numbers.

Fast Select – A packet switched data feature that allows a user to send a maximum of 128 bytes of data in call setup and clearing packets. There are two modes, fast select and fast selection with restriction. The user must request the fast select facility in the call request packet when more than 16 bytes of user data is desired in the call setup and clearing packet.

Fast Select Acceptance – A packet switched data feature that allows a user to receive a call request packet with up to 128 bytes of user data. The user may also respond with a call connect or clear request packet with up to 128 bytes of user data, depending on the type of fast select requested in the call request packet.

Flow Control Parameter Negotiation – A packet switched data feature that permits the customer's CPE and central office switch to communicate and agree upon what fundamental PSD language will be used during a data transmission. This feature allows the calling data transmission equipment to select a window or packet size in the call request packet and the called data transmission equipment to accept the transmitted values, reject the call or select new transmission values. This action occurs automatically with each call.

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### INTEGRATED SERVICES

### 4. BRI SERVICE (Continued)

4.3 Optional Service Components (continued)

Hunt Group for Circuit Switched Data (CSD) – This feature provides for a predefined search (circular, linear or uniform) for an idle directory number to which a circuit switched data call can be offered.

Hunt Group for Circuit Switched Voice (CSV) – This feature provides for a predefined search (circular, linear or uniform) for an idle directory number to which a circuit switched voice call can be offered. Directory numbers subscribing to hunting may not have multiple call appearances.

Hunt Group for Packet Switched Data (PSD) – A packet switched data feature that allows an incoming call to terminate on any line within a designated group of lines. The sequence in which the search for the terminating line is conducted is determined by the type of hunting (liner or uniform) feature chosen by the customer.

Hunt Group Transfer for Circuit Switched Data (CSD) – This feature transfers circuit switched data calls that terminate to a circuit switched data hunt group to a backup circuit switched data hunt group.

Incoming Calls Barred – A packet switched data feature that prohibits a data terminal from accepting incoming calls.

 $Intercom-This\ feature\ allows\ a\ CACH\ EKTS\ user\ to\ call\ other\ terminals\ in\ the\ CACH\ EKTS\ group\ with\ one\ or\ two-digit\ dialing\ or\ by\ activating\ a\ button\ on\ the\ CACH\ EKTS\ set.$ 

Key System Coverage for Analog Lines – This feature allows an analog station set to share calls with a CACH EKTS set.

Link Extension Equipment – Provides the additional central office hardware required to provide BRI Service to a customer located outside a BRI Service Area or as a Foreign Serving Office/Foreign Exchange (FSO/FX) arrangement.

Link Extension Facility – A 144 Kbps facility that extends from the customer's normal serving central office to their EASYTEL designated BRI serving office. This rate element is only applicable when the customer's exchange is not located within a BRI Service Area and the customer is served from an EASYTEL designated BRI serving office.

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### INTEGRATED SERVICES

## 4. BRI SERVICE (Continued)

4.3 Optional Service Components (continued)

Local Charge Prevention – This feature prevents virtual packet calls from being charged to the data terminal equipment (DTE). All virtual packet calls originated from the DTE will have to be reversed charged. All incoming calls signaling reverse charging will be cleared.

Logical Channel – A packet switched data communication path which allows two-way simultaneous transmission of data packets through the network.

Message Waiting Indicator – This feature provides the user of a message service with either a visual or audible indication that a message is waiting.

Multiple B Channel Terminals on a BRI – This capability allows a user to place more than two B channel terminals on a BRI. Because there are only two B channels on a BRI, only two terminals can use the B channels simultaneously. The maximum number of terminals is eight per BRI. These terminals can use the B channels, D channel, or a combination. When there are two users on a BRI, it would be possible for one user to engage both B channels and, thus, leave the other user without access to a B channel. To prevent this from occurring, Associated Groups may be defined. The first user is assigned to one Associated Group and the other user is assigned to a second Associated Group. Each Associated Group is allowed access to one B channel at any particular time. Both users are allowed access to the D channel. These capabilities are available without additional charge.

Outgoing Calls Barred – A packet switched data feature that prohibits a data terminal from sending outgoing packet calls.

Permanent Virtual Circuit – This feature allows the transfer of packet data without the need for call setup and clearing procedures to occur. A logical channel is permanently assigned to this circuit and data may be passed at any time. Call set-up charges are not applicable to Permanent Virtual Circuits.

Remote Access to Call Forwarding – This feature allows a customer at a remote location to activate/deactivate the Call Forwarding features. If BRI station CPE is equipped with feature buttons and feature status lamps, the call forwarding status lamp lights when Call Forwarding is activated using remote access.

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#### INTEGRATED SERVICES

## 4. BRI SERVICE (Continued)

4.3 Optional Service Components (continued)

Reverse Charge – A packet switched data feature that allows a user to assign billing (on a per-call basis) charges to the called party rather than the calling party.

Reverse Charge Acceptance – A packet switched data feature that allows the data communications equipment to accept incoming calls which have requested the reverse charging facility. The charges for this call will be billed to the terminating party.

Secondary Only Telephone Number – A circuit switched option that allows any telephone number., other than a primary telephone number, to be assigned to a BRI station. A Secondary-Only Telephone Number does not have to be a primary telephone number at another station. A BRI station can have one or more Secondary Only Telephone Numbers. Each Secondary-Only Telephone Number can have multiple call appearances. A Secondary-Only Telephone Number can be shared among the same BRI customer's BRI stations.

Selective Call Forwarding – This feature allows a customer to forward selected calls to another telephone number. A screening list of up to six numbers is created by the user via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list. If the user also subscribes to Selective Call Rejection and the same telephone number is entered on both screening lists, the Selective Call Rejection feature must be deactivated to allow the call to be forwarded. This feature will not work if the incoming call is from a telephone number in a multi-line hunt group unless the telephone number is the main number of the hunt group, or is telephone number identified.

Selective Call Rejection – This feature allows a customer to reject calls from up to six different telephone numbers. When a call is placed to the user's number from a number on the screening list, the caller receives an announcement indicating that the party he/she is attempting to call does not wish to receive calls at this time. If the user also subscribes to Selective Call Forwarding and/or Distinctive Ringing and the same telephone numbers appear on those screening lists, Selective Call Rejection takes precedence. This feature will not work if the incoming call is from a telephone number in a multi-line hunt group unless the telephone number is the main number of the hunt group, or is telephone number identified.

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#### INTEGRATED SERVICES

## 4. BRI SERVICE (Continued)

4.3 Optional Service Components (continued)

Six-Way Conference Calling – A circuit switched voice option that allows the user to set up a conference call for up to six parties.

Speed Call Long – This feature allows a user to dial a preassigned number by pressing the feature button assigned to speed calling and dialing two digits, or using an interactive dialing sequence. This feature allows for up to thirty numbers in the speed call list.

Speed Call Short – This feature allows a user to dial a preassigned number by pressing the feature button assigned to speed calling and dialing one or two digits, or via an interactive dialing sequence. This feature allows for up to six or ten numbers in the speed call list, depending on the serving office.

Three-Way Conference Calling – A circuit switched voice feature that allows the user to establish a conference call for up to three parties.

Throughput Class Negotiation – A packet switched data feature that allows the calling data terminal to negotiate a lower throughput class other than the pre-assigned standard network default.

Throughput Class Selection – A packet switched data feature that allows a user to select one of the following speeds in bits per second: 75, 150, 300, 600, 1200, 2400, 4800, 9600 and 19200 (B channel only).

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#### INTEGRATED SERVICES

## 4. BRI SERVICE (Continued)

## 4.4 Technical Specifications

A. Technical equipment guidelines for ISDN customer access to BRI serving offices are found in SR-NWT-002661, ISDN Basic Rate Interface Generic Guidelines for Customer Premises Equipment. This Document may be obtained from:

Bellcore Document Register 445 South Street, Room 2 J-125 Morristown, NJ Telephone: 1-800-521-2673

- B. BRI Service is designed to all relevant International Telecommunications Union-Telephony (ITU-T) standards.
- C. The transmission characteristics of BRI Service support 64 Kbps Clear Channel Capability.
- D. Due to technical limitations, some analog optional features (such as, but not limited to, Call Waiting) may not work properly when a customer chooses to combine an analog local exchange access service with a BRI Service arrangement.
- E. When BRI Service is provided from a central office other than the cstomer's normal serving office, calls to 911 Emergency Number Service originated over the BRI Service may route to a different answering point than 911 calls originating from access lines served by the customer's normal serving office. If so routed, the different answering point may not have the information available to respond to the call as efficiently as possible.

#### 4.5 Regulations

- A. The following regulations apply in addition to those in other EASYTEL tariffs. Where other regulations apply on a per line basis, they shall be interpreted to apply per channel.
- B. BRI Service requires compatible registered CPE under FCC Part 68.
- C. For use of the PSTN, only those Integrated Services Digital CSV/CSD Transport Options noted as BRI Service Compatible in paragraph 3 of this tariff can be used with BRI Service.

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### INTEGRATED SERVICES

- 4. BRI SERVICE (Continued)
  - 4.5 Regulations (Continued)
    - D. Ancillary Services compatible with BRI Service (such as Additional Listings) will be furnished under the rates and regulations of their respective tariffs in accordance with the customer's residence or business classification as defined by the Rules and Regulations Applying To All Customers' Contracts section of the General Exchange Tariff. Customers may combine analog local exchange access service at residential or business rates with a BRI Service arrangement. Since BRI Service provides ISDN signaling, Touch-tone service and charges are not applicable.
    - E. Resale of BRI Service is prohibited.
    - F. When a customer converts to BRI Service from another service, the customer may be required to change the existing telephone number.
    - G. BRI Service is physically provisioned from the BRI serving office designated by the Telephone Company. The Telephone Company will determine a customer's designated serving office based on the location and capacity of BRI equipped central offices.
      - 1. If the customer's normal serving office is located within a BRI Service Area, the customer may be provided BRI Service from the designated BRI serving office at the rates and charges listed under Rates and Charges following and FSO or Link Extension Equipment and Link Extension Facility charges will not apply.
      - 2. If the customer's normal serving office is not located within a BRI Service Area, the customer may be provided BRI Service from a BRI equipped central office in a BRI Service Area within the customer's LATA, if agreed to by the Telephone Company. In such cases, the charges for the Link Extension Equipment and Link Extension Facility specified in under Rates and Charges following will apply in addition to the other charges for BRI Service.
      - 3. If, in case one preceding, a new central office becomes the designated BRI serving office for a customer's location, their existing BRI Service will continue to be provided from their original BRI serving office if technically possible. If necessary, the Telephone Company may require that the customer move the existing BRI Service to the new designated serving office and, in conjunction

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#### INTEGRATED SERVICES

## 4. BRI SERVICE (Continued)

## 4.5 Regulations (Continued)

therewith, waive the move charges. Such a move may require the customer to change telephone number(s). If the move to the new designated serving office is at the customer's request, the provisions and charges specified in this tariff for moves will apply.

- 4. In case two preceding, when a central office is equipped so that the customer's normal serving office becomes part of a BRI Service Area, the customer's BRI Service may be required to be moved from their original BRI serving office to the customer's new designated BRI serving office. Such a move may require the customer to change telephone number(s), and in conjunction therewith, the Telephone Company will waive the provisions and charges for moves specified in this tariff. However, if agreed to by the Telephone Company, the customer may request that their BRI Service not be moved to the new designated serving office. In such case, the Link Extension equipment and Link Extension Facility charges will continue to apply.
- 5. If a customer requests BRI Service to be provisioned from an office in their exchangeother than the BRI serving office designated by the Telephone Company, and if agreed to by the Telephone Company, the BRI Link Extension Equipment charge found under Rates and Charges of this tariff will apply in addition to the charges for Foreign Serving Office Service, as defined in the General Exchange Tariff. Foreign Serving Office charges will apply on a per D channel configured for packet switched data and per B channel.
- 6. If a customer requests BRI Service to be provisioned from an office outside their exchange other than the BRI serving office designated by the Telephone Company, and if agreed to by the Telephone Company, the BRI Link Extension Equipment charge found under Rates and Charges of this tariff will apply in addition to the charges for Foreign Exchange Service, as defined in the General Exchange Tariff. Foreign Exchange Service charges shall apply on a per D channel configured for packet switched data and per B channel.

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES. RATES AND CHARGES (Continued)

#### INTEGRATED SERVICES

- 4. BRI SERVICE (Continued)
  - 4.5 Regulations (Continued)
    - H. Customers shall use Caller ID solely for the purposes of call processing, billing, and account management and shall not publicize or disclose any calling party number or name without written permission from the party to whom the telephone number has been assigned. By way of illustration, and not limitation, the customer shall not use any calling party number or name for telemarketing or list generation efforts without written permission.
    - I. The regulations specified in the Paralleling Service provisions of the Rules and Regulations Applying to All Customers', shall not apply when BRI Service and Local Exchange Services are furnished at the same premises.
    - J. The Call Transfer Disconnect feature cannot be used to expand a local calling scope.

#### K. Moves

A Move Charge, as specified in this tariff, will apply when a customer moves his BRI Service from one location to another within EASYTEL's territory in Oklahoma except as described in the following paragraphs. If the customer is moving the service prior to the expiration of a service term, the move will not be considered a disconnect for the purpose of calculating a termination charge if (1) the service at the new location is ordered at the same time the customer requests the disconnect at the current location, and (2) the customer agrees to complete the unexpired term at the new location. If there are no existing Basic Rate Interface Installation charge service term agreements associated with the service, the customer may choose a 12 or 24 month service term agreement at the new location and the Move Charge will not apply. The customer will be charged the installation charge associated with the 12 or 24 month service term agreement in lieu of the Move Charge.

If the customer requests a move prior to the expiration of a Basic Rate Interface Installation Charge service term agreement and the customer elects to move the same quality of Basic Rate Interfaces to another location within EASYTEL's territory in Oklahoma, the customer may complete the remainder of the original service term at the new location. The Move Charge will apply unless the customer chooses to request an additional 12 or 24 month service term agreement for the Basic Rate Interfaces at the new location. If the customer selects a 12 or 24 month service term agreement, the installation charge associated with that agreement will apply in lieu of the Move Charge.

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#### INTEGRATED SERVICES

### 4. BRI SERVICE (Continued)

#### 4.5 Regulations (Continued)

The additional service term period will begin on the day following expiration of the remainder of the original service term. Only one additional service term agreement is permitted per BRI.

## L. Supersedures

BRI Service may be transferred to a new customer at the same premises upon written concurrence of EASYTEL. The customer to whom service is transferred must accept all past indebtedness, liabilities, minimum term provisions and equipment configurations in effect for the previous customer at the time of the transfer.

### M. Suspension of Service

When EASYTEL initiates a suspension of service, the business restoration service charge applies per D Channel configured for packet and per B Channel. Customer-initiated suspensions of service (Vacation Service) are not offered for BRI Service.

#### 4.6. Service Terms

A. All BRI Service components have a minimum service term of one month.

B. Term pricing options are available for the Installation Charge associated with the Basic Rate Interface. These options are in addition to the typical month-to-month payment option for the Basic Rate Interface. If a customer commits to retain this service component at one location for a specific term, the customer will not be charged the full Installation Charge for the Basic Rate Interface. Options include a 12 or 24 month term. If a customer chooses a service term and then disconnects the Basic Rate Interface prior to the expiration of that term, a charge will be due. If the customer disconnects prior to the expiration of a 12 month service term, the charge is \$150.00. If the customer disconnects during the first year of a 24 month service term, the charge is \$250.00. If the customer disconnects during the second year of a 24 month service term, the charge is \$125.00.

C. If a customer chooses to disconnect BRI Service in order to convert to another EASYTEL digital service of equal or greater speed, the Telephone Company will waive the termination charge associated with the term agreement if (1) the customer has had BRI service for at least six months; and (2) the customer enters into a new service term agreement for a comparable quantity of service for a period greater than or equal to the number of months remaining on the BRI agreement.

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#### INTEGRATED SERVICES

## 4. BRI SERVICE (Continued)

## 4.7 Application of Rates and Charges

A. BRI Service will be furnished at the rates contained in this tariff section, provided facilities are available. Where facilities are not available or unusual expenditures by EASYTEL are required to make them available, the customer may be required to pay additional to cover the unusual expenditure, or to contract for services beyond the service term or both.

- B. If the customer cancels an order for service before installation of the equipment and facilities is complete, the customer agrees to pay all expenses incurred by EASYTEL before receipt of notice of cancellation. This charge shall not exceed all charges which would have applied had the service been installed.
- C. BRI customers may elect to spread the payment of all installation and nonrecurring charges through a series of equal monthly payments over a twelve month period. To compute the value of the monthly deferred charge payment, the installation and nonrecurring charges are multiplied by the twelve month annuity factor. If the service is terminated prior to payment of the deferred charges, a charge equal to the sum of the remaining payments will be due.
- D. The application of any distance sensitive rates for services associated with BRI Service (e.g., toll rates, private lines, etc.) will be based upon the V & H coordinates of the customer's BRI serving office or the customer's normal serving office, if number retention is requested by the customer provided the office has the technical capability.
- E. BRI Service provides for the usage of the Public Switched Telephone Network (PSTN) on either a flat rate or usage sensitive basis per BRI. The flat rate usage charge applies per B channel activated for CSV/CSD. Customers opting for the usage sensitive option must select a usage package which applies on a per BRI basis. Customers may not combine a flat CSV/CSD option with a usage sensitive CSV/CSD option on the same BRI. (Note that the customer's choice of a flat or measured CSV/CSD option does not restrict the choice of Packet Switched Data options.)
- F. The customer may opt to switch usage options or usage packages upon notification to EASYTEL. Billing under the newly selected usage option or usage package will commence with the beginning of the customer's next billing period. The Change a Network Rate Element charge will apply for customers switching usage options or usage packages.

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## **INTEGRATED SERVICES**

## 4. BRI SERVICE (Continued)

## 4.8 Rates and Charges

Service Components

·	Monthly Rate	Installation Charge (1)
A. Facility and Equipment Rate Elements Basic Rate Interface, each		Charge (1)
Month-to-Month payment option	\$47.75	\$250.00
12 Month Service Term option	45.50	100.00
24 Month Service Term option	45.50	
Link Extension Equipment per BRI, each		
Link Extension Facility per BRI, each	25.00	
B. Network Rate Elements		
Transport Options (CSV/CSD) Packet Switched Data (PSD)	See Rates located	elsewhere in this tariff
each Permanent PSD B Channel	45.00	
each on Demand PSD B Channel	25.00	
C. CSV/CSD Network Options for each B Channel		
Additional Call Offering	4.80	
Analog Member in a Hunt Group		
Automatic Callback		
Automatic Recall		
Basic Electronic Key Terminal Service (Basic EKTS) Feature Package	12.00	9.00
(basic ENTS) realure rackage		
Call Appearance Call Handling Electronic Key Terminal Service		
(CACH EKTS) Feature Package	15.00	12.00
Call Forwarding Don't Answer		
Call Forwarding Interface Busy		
Call Forwarding Variable		
Call Pickup	0.50	

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### INTEGRATED SERVICES

## 4. BRI SERVICE (Continued)

## 4.8 Rates and Charges (Continued)

	Monthly Rate	Installation Charge (1)
C. CSV/CSD Network Options for each B Channel (Continued)		3 ( )
Call Transfer Disconnect	\$8.00	
Caller ID	8.50	
Distinctive Ringing	7.00	
Hunt Group for CSD	2.30	
Hunt Group for CSV	2.30	
Hunt Group Transfer for CSD	1.00	
Message Waiting Indicator	0.50	
Access to Call Forwarding	2.75	
Secondary Only Telephone Number	4.80	
Selective Call Forwarding	3.00	
Selective Call Rejection	3.00	
Six Way Conference Calling	6.95	
Speed Call Long	6.00	
Speed Call Short	4.80	
Three Way Conference Calling	4.80	
D. PSD Network Options (X.25) for each D or B Channel Assigned		
Additional End Point/Telephone Number	0.50	
Closed User Group	5.00	
Hunt Group for PSD	2.80	
Incoming Calls Barred	0.50	
Local Charge Prevention	0.50	
Outgoing Calls Barred	0.50	
Permanent Virtual Circuit	2.00	

(1) Options ordered after the initial installation are subject to an installation charge of \$16 per BRI, per order, in addition to the amounts shown.

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### SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### INTEGRATED SERVICES

## 4. BRI SERVICE (Continued)

4.8 Rates and Charges (Continued)

	Nonrecurring Charge
E. Changes and Moves	
Change a Feature Package, per channel	\$ 16.00
Change a Network Option (other than a	
Feature Package), per channel	10.25
Add, Change or Rearrange a Network	
Rate Element, per Basic Rate Interface	26.50
Move Charge	250.00

#### 5. MISCELLANEOUS SERVICES

#### 5.1 Digital Packet Switching Usage

A. Digital Packet Switching Usage provides for use of EASYTEL's Public Packet Switched Network. This service is limited to customers who have purchased a packet switched data option for one of EASYTEL's Basic Rate Interface (BRI) or Primary Rate Interface (PRI) Integrated Service Digital Network (ISDN) based service. Digital Packet Switching Usage is not available on a stand alone basis.

#### B. Definitions

DETAILED REPORT: Provides a printout of information associated with each session including, but not limited to, call set-ups, connect time and kilosegments transmitted and received by customer account.

KILOSEGMENT: A segment is a means of measuring the volume of transmitted information. The segment size is the number of octets of call user data contained in a packet segment. The standard Telephone Company segment size is 64 octets. The number of segments in a packet is determined by dividing the number octets of call user data in a packet by 64 and rounding up. A kilosegment is one thousand segments.

PACKET DIRECTORY NUMBER: This is the "E-164 address" associated with packet capability on the customer ISDN-based service. The number identifies customers originating calls on the packet switching network.

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#### INTEGRATED SERVICES

#### 5. MISCELLANEOUS SERVICES (Continued)

5.1 Digital Packet Switching Usage (Continued)

SESSION: The time that common control network facilities are allocated to a specific switched call. It begins with call set up and continues until the common control network facilities are released for reuse by the network.

SUMMARY REPORT: Provides a monthly total, on paper only, of information associated with each session including, but not limited to, call set-ups, connect time and kilosegments transmitted and received by either user identification or originating city.

## C. Rules and Regulations

The following rules and regulations are in addition to the rules, regulations and rates in other Tariffs or in other sections of this Tariff:

- 1. Customers are responsible for all charges to their packet directory number.
- 2. EASYTEL reserves the right to determine the facilities used to provide service and to modify or change such equipment and facilities.
- 3. No credit will be made for interruptions due to negligence or failure of customer-provided equipment.
- 4. The printed reports will be provided to the customer via first-class U.S. Mail Service unless otherwise agreed upon between the customer and EASYTEL.

#### D. Rate Application

	Nonrecurring Charge
Printed Reports	
Summary Report, each	\$75.00
Detailed Report, each	80.00
Rate	
Call Establishment	
Call Set-Up, per set-up	\$ .005
Character Transmission Charge	
Per kilosegment	\$ .20

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### INTEGRATED SERVICES

#### 5. MISCELLANEOUS SERVICES (Continued)

### 5.2 Digital Customer Alerting Service

A. This service provides the capability of activating and deactivating an alerting tone on subscriber lines served from suitably equipped end offices. The alerting tone is provided in the form of a stutter dial tone and serves as notification that some type of action is warranted (i.e., a message is waiting for retrieval). This service is limited to customers who have purchased a packet switched data option for EASYTEL's Basic Rate Interface (BRI) or Primary Rate Interface (PRI) Integrated Services Digital Network (ISDN) based service. Digital Customer Alerting Service is not available on a stand alone basis.

## B. Rules and Regulations

The following rules and regulations are in addition to the rules, regulations and rates in other Tariffs or in other sections of this tariff:

- 1. This service is subject to the availability and operational limitations of the equipment and facilities.
- 2. Temporary suspension of service is not available.
- 3. The Telephone Company reserves the right to determine the facilities used to provide service and to modify or change such equipment and facilities.

#### C. Rates and Charges

	Per Minute Rate (1)	Nonrecurring Charge
Customer Alerting Connect	. ,	•
Time, per minute	\$ .15	\$250.00

(1) Charges are calculated to the next higher second with a minimum charge of 2 seconds for each initiation of a connection.

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### INTEGRATED SERVICES

#### 6. T1 TRUNK PLUS SERVICE

## 6.1 Service Description

T1 Trunk Plus Service is an EASYTEL Communications Carrier Corporation (EASYTEL) service that provides a customer a channelized high capacity (1.544 Mbps) facility between a customer premises and its serving office for connection to other services provided by EASYTEL. These connecting services include Integrated Voice Access as described in this section following, Centrex Services and Private Line Services. T1 Trunk Plus Service allows a customer to integrate voice and data services on a single 1.544 Mbps facility.

#### 6.2 Standard Service Component

T1 Trunk Plus Transport – Provides a channelized 1.544 Mbps. facility between a customer premise and the serving office for that location. The 1.544 Mbps facility is multiplexed into 24 voice grade channels for connection to other services. This element is available for use only with EASYTEL connecting services as specified in the paragraph preceding.

## 6.3 Optional Components

A. T1 Trunk Plus Cross-Connect – Provides the DS0 connection between two or more T1 Trunk Plus Services in the same or different serving offices. These cross- connects are made on an individual channel basis.

B. Integrated Voice Access Line - Provides the serving office switching and trunking equipment needed to connect the serving office with the T1 Trunk Plus Transport. In addition, it provides PBX customers with digital or analog access to the public switched network through the T1 Trunk Plus Transport. These facilities are EASYTEL-provided and maintained, and provide access to and from the telecommunications network for message long distance service and for local calling appropriate to the tariffed offering selected by the customer. The Integrated Voice Access Line is available only in conjunction with the T1 Trunk Plus Transport element.

All optional features and calling plans contained in other EASYTEL tariffs which are available with Business Access lines, may also be provided with Integrated Voice Access Lines.

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### INTEGRATED SERVICES

### 6. T1 TRUNK PLUS SERVICE (Continued)

## 6.4 Regulations

- A. The rules and regulations in this section are in addition to other rules and regulations as contained in this and other EASYTEL tariffs.
- B. T1 Trunk Plus Service is intended for use by a specific customer at a designated location only.
- C. Customers purchasing this service and the connecting services must be end users purchasing the services for their own use, and not for sharing of the services.
- D. Provision of this service or of any specific element associated with this tariff is subject to the availability and operational limitations of the equipment and associated facilities.
- E. A variety of equipment and facilities may be used to provide this service. EASYTEL reserves the right to determine which shall be used and to make modifications at its option.
- F. T1 Trunk Plus Service is available on a statewide basis subject to the availability of facilities, to customers in Local Access and Transport Areas (LATAs) served by EASYTEL.
- G. Responsibility of the Customer
  - 1. The customer, upon request of EASYTEL, shall furnish such information as may be required to permit EASYTEL to design and maintain the service it offers and to assure that the service arrangement is in compliance with the provisions contained herein.
  - 2. It shall be the responsibility of the customer to ensure the continuing compatibility of customer-provided equipment or systems that are used in conjunction with this service, and the operating characteristics of such equipment or systems shall be such as not to interfere with any services offered by EASYTEL.

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#### INTEGRATED SERVICES

### 6. T1 TRUNK PLUS SERVICE (Continued)

6.4 Regulations (Continued)

#### H. Responsibility of EASYTEL

- 1. The responsibility of EASYTEL shall be limited to the furnishing of network equipment suitable for this service and the maintenance and operation of such equipment in a manner appropriate for such service.
- 2. EASYTEL shall not be responsible for installation, operation or maintenance of any terminal equipment, data unit or communications systems provided by a customer. EASYTEL is not responsible for adapting this service to the technical requirements of any specific customer-provided equipment or systems.
- 3. EASYTEL shall not be responsible to the customer if changes in any of the equipment, operations, or procedures of EASYTEL used in the provision of this service render any customer-provided equipment or systems obsolete, or require modifications or alteration of such equipment or systems, or otherwise affect its use or performance, provided EASYTEL has met any applicable information disclosure requirements.

### I. Service Term

- 1. T1 Trunk Plus Service may be ordered on a month-to-month basis or under a Service Term agreement. The Service Term provides the customer the option of choosing either a 12, 24 or 36-month initial service period for the T1 Trunk Plus Transport and Integrated Voice Access Line if applicable. The T1 Trunk Plus Service Term agreement does not include other connecting services.
- 2. Service Term rates will be exempt from EASYTEL-initiated rate increases throughout the selected service period. Should EASYTEL increase its rates during the selected service period, the customer would continue to pay the rates in effect at the time the customer elected to establish service under a Service Term agreement.

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#### INTEGRATED SERVICES

#### 6. T1 TRUNK PLUS SERVICE (Continued)

- 6.4 Regulations (Continued)
  - 3. Any decrease in tariff monthly recurring rates will be passed on to customers who participate in an applicable Service Term agreement.
  - 4. The customer must specify the length of the initial service period at the time service is ordered.
  - 5. Integrated Voice Access Line must have the same service period as the associated T1 Trunk Plus Transport elements. For example, if a customer has selected a 24-month Service Term for the T1 Trunk Plus Transport, then associated Integrated Voice Access Lines must also be under the same 24-month Service Term.
  - 6. Connecting services to the T1 Trunk Plus Transport may have different service periods even when ordered at the same time by the same customer.
  - 7. Changes to Service Term Agreements
    - a. Prior to the expiration of the initial service period or extended service period, as described in this section following, the customer may convert existing Service Term agreement services to a new initial service period without incurring termination charges, provided the new initial service period is equal to or greater than the original initial service period.
    - b. Customers selecting the Month-to-Month option may convert to the 12-month, 24-month or 36-month Service Term at current tariff rates.
    - c. Customers selecting the 12-month Service Term may convert to either the 12 month, 24-month or 36-month Service Term at current tariff rates. Customers selecting the 24- month Service Term may convert to the 24 month or 36-month Service Term at current tariff rates.
    - d. Customers converting to a new Service Term will be required to sign a new contract.

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#### INTEGRATED SERVICES

#### 6. T1 TRUNK PLUS SERVICE (Continued)

- 6.4 Regulations (Continued)
  - 7. Changes to Service Term Agreements (continued)
    - e. Conversion from a 36-month, 24-month or 12-month Service Term other than as described above will be considered a disconnection of service prior to the expiration and subject to charges, including termination charges, as described herein.

#### 8. Renewal

- a. The customer may elect to renew the initial service period for one additional 12-month service period (extended service period) at the rates currently listed for the original initial service period. For example, a customer may renew a 36-month service term for an additional 12 months at the 36-month rate.
- b. The customer must provide EASYTEL with a written notice of intent to renew an existing initial service period no later than 90 days prior to the expiration of the initial service period.
- c. If the customer elects not to renew the Service Term agreement or does not notify EASYTEL of its intent to renew, the service will then automatically be billed under the tariffed month-to-month rates in effect at the time the initial service period expires.
- d. At the end of an extended service period, the customer's service will automatically be billed under the tariffed month-to-month rates in effect at the time the extended service period expires unless the customer negotiates a new initial service period or terminates service.

#### 9. Upgrade in Service

 a. A customer may upgrade a Service Term agreement (add additional T1 Trunk Plus Service components) without incurring termination charges provided all of the following conditions are met:

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#### INTEGRATED SERVICES

- 6. T1 TRUNK PLUS SERVICE (Continued)
  - 6.4 Regulations (Continued)
    - 9. Upgrade in Service (continued)
      - -The new service arrangement is provided to the same customer at the same location as the discontinued service arrangement and
      - -The customer's request for discontinuance of the existing service arrangement and request for the new service arrangement are received at the same time.
      - b. If the order to upgrade service does not meet the conditions above, it will be treated as a disconnection of the existing service and establishment of a new service. All termination charges will then apply.
      - c. The monthly rates for the new service will be those in effect at the time the service is changed and applicable nonrecurring charges will apply to the new service.
    - 10. Moves to a New Location A customer with an existing Service Term agreement may request a move of the service to a new location, or a move and an upgrade, or a move and change of Service Term Agreement. Termination charges will not apply except as specified elsewhere in this section.
    - 11. Suspension and Restoral of Service Initiated by EASYTEL When service is suspended by EASYTEL, the business restoration charge listed in the Suspension and Restoral section applies per T1 Trunk Plus Transport element.

Initiated by the Customer – Not offered for T1 Trunk Plus Service.

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES. RATES AND CHARGES (Continued)

#### INTEGRATED SERVICES

#### 6. T1 TRUNK PLUS SERVICE (Continued)

6.5 Application of Rates and Charges

#### A. Nonrecurring Charges

- 1. The nonrecurring charges as found herein will apply for new service ordered under a Service Term agreement.
- 2. If the customer chooses to convert existing T1 Trunk Plus Service provided on a monthly rate basis to a Service Term agreement, no nonrecurring charges will apply.
- 3. If the customer chooses to convert existing T1 Trunk Plus Service provided under a Service Term agreement to a monthly rate basis or to another Service Term with an initial service period less than the original initial service period, no nonrecurring charges will apply and termination charges will apply as defined in this section.

### B. Termination Charges

- 1. Customers requesting to discontinue services provided under a Service Term prior to the expiration of the Initial Service Period or Extended Service Period will incur termination charges. Payment of the termination charge for the T1 Trunk Plus Service does not release the customer from other previous amounts owed to EASYTEL.
- 2. The termination charge fro the Initial Service Period shall be the lesser of:
- The difference between the rates for the completed months of the initial service term at the time of termination and the current rates and charges for the next lower service term actually completed plus interest charges based on the applicable discount rate; or

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# SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES. RATES AND CHARGES (Continued) INTEGRATED SERVICES

- 6. T1 TRUNK PLUS SERVICE (Continued)
  - 6.5 Application of Rates and Charges (Continued)
    - The monthly payments remaining on the Service Term.

For example, if the customer completes 27 months of a 36- month Service Term the first calculation of a termination charge will equal the difference between 27 months of rates at the 36-month Service Term and 27 months of rates at the 24-month Service Term (which is the next lower service term actually completed), plus the difference between the non-recurring charge at the 36 month service term and the non-recurring charge at the 24 month service term, plus interest at the Discount Rate (2) in effect at the time of termination. The second calculation will be the sum of the 9 remaining monthly payments of the 36-month Service Term. The termination charge is the lesser of the two calculations.

- 3. The termination charges for the Extended Service Period shall be the lesser of:
- The difference between the extended service period rates and the current month-to-month rates for the months actually completed in the Extended Service Period plus interest charges based on the Discount Rate (1) in effect at the time of termination; or
- The monthly payments remaining on the Service Term.

For example, if the customer completes 6 months of the extended service period, the first calculation of a termination charge will equal the difference between 6 months of the extended service period rates and 6 months of month-to-month rates plus interest at the Discount Rate (1) in effect at the time of termination. The second calculation will be the sum of the 6 remaining monthly payments of the extended service period rates. The termination charge is the lesser of the two calculations.

4. If special construction was applied to the service being terminated, any termination charges associated with the special construction will also apply.

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

## **INTEGRATED SERVICES**

6. T1 TRUNK PLUS SERVICE (Continued)

6.6 Rates and Charges

A. Rates and charges for the T1 Trunk Plus Cross-Connect element may include a fixed monthly recurring charge, an interoffice mileage charge, and a nonrecurring charge for the following conditions:

- 1. Where the customer premises are served by the same serving office, a fixed monthly charge and a nonrecurring charge will apply.
- 2. Where the customer premises are served by different serving offices, a fixed monthly recurring charge, an interoffice mileage charge and a nonrecurring charge will apply. Interoffice mileage charges are based on the V&H distance between the serving offices as specified in NECA Tariff F.C.C. No. 4.
- B. Rates and charges for the T1 Trunk Plus Transport element will always include a fixed monthly recurring charge and a nonrecurring charge.
- C. Rates and charges for the Integrated Voice Access Line will consist of only a monthly recurring charge.
- D. Rates and charges for the other services to be connected to T1 Trunk Plus Service are specified in the applicable tariffs for those services.

E. Component Rates and Charges

Component riales and Charges		
·	Monthly Rate	Nonrecurring Charge
4 T4 To al Di a Tanana di	riaic	Onlarge
<ol> <li>T1 Trunk Plus Transport</li> </ol>		
Month-to-Month	\$500.00	\$2,500.00
12-month Service Term	500.00	1,000.00
24-month Service Term	425.00	500.00
36-month Service Term	375.00	None
2. T1 Trunk Plus Cross – Connect (each)		
a. Same Serving Office	10.00	175.00
b. Different Serving Offices		
<u> </u>	05.00	250.00
Fixed	25.00	350.00
Per Mile	2.00	None
3. Integrated Voice Access Line		
Month-to-Month	25.00	None
12-month Service Term	23.75	None
24-month Service Term	22.50	None
36-month Service Term	19.50	None

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#### SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES. RATES AND CHARGES (Continued)

#### INTEGRATED SERVICES

### 6. T1 TRUNK PLUS SERVICE (Continued)

### 6.7. Contract Pricing Plan

A. EASYTEL's T1 Trunk Plus customers who subscribe to a minimum of 5 T1 Trunk Plus Transport Services qualify for discounted contract rates at the customer's option. These 5 T1 Trunk Plus services must terminate at a single location and be covered by a single contract. Once the customer has met this minimum criteria, other T1 Trunk Plus Transport services terminated at additional locations within the state may be added to the contract. The discounted rates and charges for the T1 Trunk Plus services will apply for the duration of the contract. Each customer's contract may contain conditions and rates specific to that customer's needs; however, the discounted rates and charges shall be set above the Long Range Incremental Cost.

- B. Customers subscribing to T1 Trunk Plus Transport Service under this contract pricing plan are subject to the applicable terms and conditions as found in this tariff.
- C. Customers who have existing Service Term agreements and who qualify for the Contract Pricing Plan, may at any time convert to a new contract without incurring any termination charges. The new contract term must be for a term of equal or greater duration to the number of months remaining on the original Service Term agreement.
- D. During the term of the Contract Pricing Plan, additional T1 Trunk Plus service elements may be added to the contract, and the contract will specify the terms and conditions of such additions.

## 8.8 T1 Trunk Plus Options Package

The T1 Trunk Plus Options Package permits business customers to purchase a predefined group of services under a 36-month service term agreement and receive a discount on their total monthly recurring bill.

A. The T1 Trunk Plus Options Package is composed of T-1 Trunk Plus service with the following:

- 1. At least one (1) T1 Trunk Plus Transport
- 2. At least one (1) Integrated Voice Access Line (IVAL)
- 3. At least one (1) of the following optional services:
- Call Management Services:
- Caller ID (Name and Number),
- Call Forwarding
- Optional Toll Calling Plan (OTCP): 1 + Saver 1 Hour Block of Time

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES. RATES AND CHARGES (Continued)

#### INTEGRATED SERVICES

- 8. T1 TRUNK PLUS SERVICE (Continued)
  - 8.8 T1 Trunk Plus Options Package (Continued)
    - B. Service Term Agreement Terms and Conditions
      - 1. The T1 Trunk Plus Options Package is only available under a 36-month Service Term Agreement.
      - 2. Monthly rates for the T1 Trunk Plus Options package will not be subject to Company initiated rate increases during the service term. Any decrease in the monthly rates for the services comprising the T1 Trunk Plus Options Package will be passed on to customers who participate in an applicable Service Term Agreement.
      - 3. The nonrecurring charges for the Call Management Services included in this package will be waived when installed as a part of the T1 Trunk Plus Options Package.
      - 4. Customers may add additional package components listed above to their existing T1 Trunk Plus Options term agreement at the same discounts for the duration of the service term
      - 5. The 1+Saver 1 Hour Block of Time plan rates apply to intraLATA toll usage accumulated from all lines/channels on the customer's account.
      - 6. T1 Trunk Plus Options Package usage and discount rates may not be combined with any other existing or new promotional or tariff offering.
    - C. Upgrade to New Service Term Agreement

A customer may upgrade their current T1 Trunk Plus Options Package Service Term Agreement to a new T1 Trunk Plus Options Package Service Term Agreement equal to or greater than the original service term without incurring termination charges. Rates and charges in effect at the time of renewal will be applied to the new agreement.

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

#### INTEGRATED SERVICES

#### 8. T1 TRUNK PLUS SERVICE (Continued)

8.8 T1 Trunk Plus Options Package (Continued)

- D. Termination Charges
  - (1) Customers requesting to discontinue any component services or the entire service package provided under the Service Term Agreement, prior to the expiration of the agreement may be subject to termination charges. Payment of the termination charge does not release the customer from other previous amounts owed to the Company.
  - (2) The termination charge shall be the lesser of the difference between the rates and charges paid for the completed months of the service term at the time of termination and the tariff month-to-month rates and charges for such months plus interest charges based on the approved discount rate in effect at the time of termination; or the remaining monthly payments on the service term.
  - (3) Any existing toll plan contract with the Company of not more than 12-months that the customer cancels to sign this agreement will have no termination liabilities.
  - (4) Existing customers who currently have T1 Trunk Plus and want to end their existing contract to sign the new three year T1 Trunk Plus Options contract will have no termination liabilities.

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## SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE SERVICES, RATES AND CHARGES (Continued)

### **INTEGRATED SERVICES**

### 8. T1 TRUNK PLUS SERVICE (Continued)

8.8 T1 Trunk Plus Options Package (Continued)

### E. Rates and Charges

The rates and charges for individual features apply as appropriate. In addition the package discounts listed below are applied as a credit to the customer's account.

	Monthly Discount
T1 Trunk Plus Transport, 36-Month Service Term	\$ (50.00)
Integrated Voice Access Line, 36-Month Service Term	(13.50)
Call Forwarding Caller ID (Name and Number) Optional Calling Plan	(2.40) (4.50)
- 1 Hr. Block of Time - Additional Per Minute of Use at\$.15	(4.80)

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## <u>SECTION 4 – DESCRIPTON OF INTEREXCHANGE SERVICES, RATES AND CHARGES</u>

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# SECTION 4 – DESCRIPTON OF INTEREXCHANGE SERVICES, RATES AND CHARGES (Continued)

- 4.1 Application of Interexchange Rates
- 4.1.1. Rates for switched intrastate calls are state based rates based on where the traffic originates.
- 4.1.2. Rates for switched intrastate toll free calls are state based rates based on where the traffic terminates.
- 4.1.3. Rates for dedicated toll free calls are state based rates based on where the traffic terminates.
- 4.1.4. Rates for dedicated One Plus traffic are state based rates based on where the traffic terminates.
- 4.1.5. Usage charges are based on actual usage of Company facilities. Such charges are measured in conversation minutes. Conversation minutes begin when the called party answers, as determined by answer supervision providing that such capabilities are available from the local telephone company, and end when either party disconnects. If answer supervision is not available and the duration of a call is at least one hundred-fifty (150) seconds, the Company will bill for such call for a duration of one hundred and twenty seconds (120) (inclusive of a thirty second call setup time.)
- 4.1.6. The minimum call duration for billing purposes is six (6) seconds minimum initial period and usage is rounded to the next higher six (6) second increment after the initial period.
- 4.1.7. A surcharge will be assessed when toll free non-completed calls exceed 10% of the overall toll free traffic in a billing month. A fee of \$.085 per non-completed call applies on each call which exceeds 10% of the total call volume.

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# SECTION 4 – DESCRIPTON OF INTEREXCHANGE SERVICES, RATES AND CHARGES (Continued)

- 4.2 EasyTel Communications Carrier Corporation Interexchange Services
- 4.2.1 One Plus Service is a switched or dedicated access service, offering users outbound "1 plus" long distance telecommunications services from points originating and terminating in the State of Oklahoma.
- 4.2.2 800 Service is a switched or dedicated access service, offering users inbound, toll free "800" number, long distance telecommunications services from points originating and terminating in the State of Oklahoma. This service enables the caller to contact the Customer without incurring toll charges, through the use of an assigned "800" number. The Customer pays for the call.
- 4.2.3 Travel Card Service permits the caller to charge the principal presubscribed location for a call while the caller is away from the principal location. The Customer may place calls from any touch tone phone in the U.S. by dialing a toll free "800" number and entering a personal identification code, followed by the desired telephone number. Travel card calls are billed at the Applicant's tariffed rates and appear on the Customer's monthly long-distance bill.

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# SECTION 4 – DESCRIPTON OF INTEREXCHANGE SERVICES, RATES AND CHARGES (Continued)

- 4.3 Easytel Communications Carrier Corporation Interexchange Rates and Charges
- 4.3.1 Switched Access Services

Switched Interexchange services are provisioned on the same circuit on which Local Exchange Services are provisioned. No additional circuits or equipment is necessary in order to access "Switched Access Services".

Switched access services are billed in six (6) second increments with a six (6) second minimum per call.

A. One Plus Service (outbound service)

Initial 6 seconds \$0.0089 Additional 6 seconds \$0.0089

B. 800 Service (inbound toll-free service)

Initial 6 seconds \$0.0099 Additional 6 seconds \$0.0099

A \$.60 surcharge will apply to all calls initiated from a pay telephone.

(CR)

C. Charges for related services may apply. See "Description and Charges for Other Interexchange Related Services" in this section of the tariff for description and rates.

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# SECTION 4 – DESCRIPTON OF INTEREXCHANGE SERVICES, RATES AND CHARGES (Continued)

- 4.3 Easytel Communications Carrier Corporation Interexchange Rates and Charges (Continued)
- 4.3.2 Dedicated Access Service

Dedicated Interexchange Service requires the provision of a 1.544 mbps circuit which provides a direct connection and transport to the Customer's premise equipment from the Company's switch port which provisions Interexchange service. The Customer is required to pay the cost of this circuit to the to Company facilities. Where the Company has circuit facilities in place, the Customer may purchase this connection and transport service for a flat rate of \$299 per month.

Dedicated access services are billed in six (6) second increments with a six (6) second minimum per call.

A. One Plus Service (outbound service)

Initial 6 seconds \$0.0050 Additional 6 seconds \$0.0050

B. 800 Service (inbound toll-free service)

Initial 6 seconds \$0.0054 Additional 6 seconds \$0.0054

A \$.60 surcharge will apply to all calls initiated from a pay telephone.

(CR)

C. Charges for related services may apply. See "Description and Charges for Other Interexchange Related Services" in this section of the tariff for description and rates.

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# SECTION 4 – DESCRIPTON OF INTEREXCHANGE SERVICES, RATES AND CHARGES (Continued)

4.3 Easytel Communications Carrier Corporation Interexchange Rates and Charges (Continued)

## 4.3.3 Volume Discounts

Customers will be eligible for a volume discount to be applied to their Interexchange portion of their monthly bill. The discount applies only to the per minute access charges for long distance service. Based on the charges prior to taxes and other fees a discount to the long distance portion of the monthly bill will be applied according to the following volume discount structure.

Monthly Long Distance Usage Charges	Discount %	
\$0.00 - \$999.99	0%	(AT)
\$1,000.00 - \$2,499.99	15%	
\$2,500.00 - \$3,999.99	20%	
\$4,000.00 - \$49,999.99	25%	
\$50,000.00 and above	40%	(AT)

These discounts will be determined each billing month and applied to that particular month's bill. Each billing month's usage stands alone to determine discount level. There is no carry over from month-to-month to determine volume discounts.

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# <u>SECTION 4 – DESCRIPTON OF INTEREXCHANGE SERVICES, RATES AND CHARGES</u> (Continued)

- 4.3 Easytel Communications Carrier Corporation Interexchange Rates and Charges (Continued)
- 4.3.4 Description and Charges for Other Interexchange Related Services

A. "800" Toll Free Numbers

A Non-recurring service charge applies for each toll-free number put into service. In addition, a monthly recurring charge for each toll-free number applies. The charges are as follows:

	Monthly Charge	Non-Recurring Charge	
Toll-Free Number selected at random	\$ 6.00	\$ 90.00	
Customer selected Toll-Free number	\$ 6.00	\$110.00	

#### B. Un-Validated Account Codes for Toll Free Numbers

Allows the Customer the ability to receive calls and track usage based on a specific digit length (2 to 12 digits). Before the call will be connected, the caller must enter a specific length of digits.

	Monthly Charge	Non-Recurring Charge
Unvalidated Account Codes	\$20.00	\$ 30.00
Changes	NA	\$ 30.00

## C. Origin of Call Routing for Toll Free Numbers

This feature allows the Customer to route or screen calls based on the call's point of origin. Origin of Call Routing supports 3, 6, or 10-digit screening. Calls can terminate to multiple, predefined locations based on the screening treatment of the calling party's ID.

	Monthly Charge	Non-Recurring Charge
Origin of Call Routing	\$50.00	\$ 100.00
Changes	NA	\$ 100.00

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# <u>SECTION 4 – DESCRIPTON OF INTEREXCHANGE SERVICES, RATES AND CHARGES</u> (Continued)

- 4.3 Easytel Communications Carrier Corporation Interexchange Rates and Charges (Continued)
- 4.3.4 Description and Charges for Other Interexchange Related Services (Continued)
  - D. Percent Allocation Routing for Toll Free Numbers

This feature allows the Customer to distribute incoming toll-free calls to two or more, pre-defined terminating locations based on a percent of total calls.

	Monthly Charge	Non-Recurring Charge	
Percent Allocation Routing Changes	\$50.00 NA	\$ 100.00 \$ 100.00	

## E. Time Dependent Routing for Toll Free Numbers

This feature allows customers to route incoming calls based on the time and date the caller places the call. Calls can be routed according to Statutory Holidays, Day of the Year, Day of the Weed, or Time of the Day.

	Monthly Charge	Non-Recurring Charge
Percent Allocation Routing	\$50.00	\$ 100.00
Changes	NA	\$ 100.00

#### F. Non-Completed Toll Free Calls Surcharge

A surcharge of \$.085 per non-completed call will be assessed when Toll Free non-completed calls exceed 10% of the overall Toll-Free traffic respectively in a billing month.

#### G. Operator Assistance

When a customer requests assistance in placing or billing of non-local calls, the appropriate Operator Service Charges as found below will apply.

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# SECTION 4 – DESCRIPTON OF INTEREXCHANGE SERVICES, RATES AND CHARGES (Continued)

- 4.3 Easytel Communications Carrier Corporation Interexchange Rates and Charges (Continued)
- 4.3.4 Description and Charges for Other Interexchange Related Services (Continued)
  - G. Operator Assistance (Continued)

Directory Assistance – Directory Assistance service allows the Customer to request specific telephone numbers and in some cases, addresses when available. Directory Assistance is reached by dialing 1 + area code + 555-1212 or by accessing the calling card automated platform. Directory Assistance is available to both Switched Customers and to Dedicated Customers.

Directory Assistance (without call completion) \$1.00 each
Directory Assistance (with call completion) \$1.35 each
Rate for call completion calls \$ .15 per minute

Non Directory Operator Assistance is available for Switched Customers only. The following types of Operator assistance is available:

## Operator Assistance

Person-to-Person Calls – the Customer requests the operator to place the call to the destination number and verify the person at the terminating end of the call is the intended recipient. The call is then completed.

Station-to-Station Calls – the Customer requests the operator to place the call to the destination number. The call is then completed.

General Assistance – the Customer requests general information from the operator, e.g. whether or not a telephone number is working, what the area code is for a given geographic region, etc.

Person-to-Person calls \$ 3.75 per call Station-to-Station calls \$ 1.75 per call General Assistance \$ 1.75 per call

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# <u>SECTION 4 – DESCRIPTON OF INTEREXCHANGE SERVICES, RATES AND CHARGES</u> (Continued)

- 4.3 Easytel Communications Carrier Corporation Interexchange Rates and Charges (Continued)
- 4.3.4 Description and Charges for Other Interexchange Related Services (Continued)
  - G. Operator Assistance (Continued)

Alternative Billing Assistance

Automated Operator – Automated operator services process credit card calls, collect calls, and bill to third party call types.

All automated operator call type charges

\$ 1.75 per call

Collect Calls – Person-to-Person – the Customer requests the operator to place the call to the destination number and verify the person at the terminating end of the call is the intended recipient and is willing to accept charges for the call. The call is then completed and billed to the destination number. Station-to-Station – the customer requests the operator to place the call to the destination number and verify the terminating party is willing to accept the charges for the call. The call is then completed and billed to the destination number.

Bill to Third Party – Person-to-Person – the Customer requests the operator to place a call to the destination number and verify the person on the terminating end is the intended recipient. The call is then completed and billed to a third party. Station-to-Station – the Customer requests the operator to place a call to the destination number. The call is then completed and billed to a third party.

Collect Calls (person-to-person)\$ 3.75 per callCollect Calls (station-to-station)\$ 1.75 per callBill to third party (person-to-person)\$ 3.75 per callBill to third party (station-to-station)\$ 1.75 per call

## H. Account Codes

Un-validated Account Codes – Un-validated account codes are predefined by the Customer and are validated against a specific digit length before a call is connected. There is no charge for Un-validated Account Codes.

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# SECTION 5 - COMPANY SPECIFIC INFORMATION

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#### SECTION 5 - COMPANY SPECIFIC INFORMATION

5.1. Easytel Communications Carrier Corporation recognized holidays

## Holidays include:

- A. New Year's Day (January 1);
- B. Memorial Day (last Monday in May);
- C. Independence Day (July 4);
- D. Labor Day (the first Monday in September);
- E. Thanksgiving Day (the fourth Thursday in November);F. Day after Thanksgiving Day (the Friday after Thanksgiving)
- G. Christmas Day (December 25).

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# SECTION 6 - SPECIAL SERVICES AND PROGRAMS (Continued)

- 6.1 SPECIAL EQUIPMENT FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER
- 6.1.1 Easytel Communications Carrier Corporation will provide, upon request, specialized telecommunications equipment for a customer certified as hearing or speech impaired.
- 6.1.2 A customer can be certified as hearing or speech impaired by a licensed physician, otolaryngologist, speech-language pathologist, audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairments in cooperation with an official agency of the State of Oklahoma.
- 6.1.3 Easytel Communications Carrier Corporation will make every reasonable effort to locate and obtain equipment for a certified customer.
- 6.1.4 The customer may purchase equipment at a price not to exceed the actual purchase price (including any applicable shipping costs) Easytel Communications Carrier Corporation pays.
- 6.1.5 Easytel Communications Carrier Corporation will also advise the customer who requests this equipment of the applicable terms for purchase.

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#### SECTION 6 - SPECIAL SERVICES AND PROGRAMS (Continued)

#### 6.2 DISCOUNTED SERVICE FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER

#### 6.2.1 General

A handicapped person who has been certified to Easytel Communications Carrier Corporation as having a hearing or speech impairment which requires that he or she communicate over telephone facilities by means other than voice, and who either use non-voice equipment or make calls through an interpreter, will receive, upon application to Easytel Communications Carrier Corporation, a 50% discount on local message rate service.

#### 6.2.2 Certification

Acceptable certifications are:

- A. Those made by a licensed physician, otolaryngologist, speech-language pathologist or audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairment in cooperation with an official agency of the State of Oklahoma, or
- B. A pre-existing certification establishing the impairment of hearing or speech such as those which qualify the handicapped person for social security benefits on the basis of total hearing impairment or for the use of facilities of an agency for a person with hearing or speech impairment.

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#### SECTION 6 - SPECIAL SERVICES AND PROGRAMS (Continued)

#### 6.2 DISCOUNTED SERVICE FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER

#### 6.2.3 Qualification

A customer qualifying for the discount is one whose impairment is such that competent authority would certify him or her as being unable to use a telephone for voice communication. See Section 1, "Handicapped Person," for a listing of the necessary qualifications.

### 6.2.4 Billing

The reduction in charges is applied only at one location, designated by the impaired person.

#### 6.3 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

Universal Emergency Telephone Number Service (911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center customer exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. The telephone user who dials the 911 number will not be charged for the call.

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#### SECTION 6 - SPECIAL SERVICES AND PROGRAMS (Continued)

#### 6.4 TELEPHONE RELAY SERVICE

#### 6.4.1 General

Easytel Communications Carrier Corporation will provide access to a telephone relay center for Telephone Relay Service. The service permits telephone communications between hearing and/or speech-impaired individuals who must use a Telecommunications Device for the Deaf (TDD) or a Teletypewriter (TTY) and individuals with normal hearing and speech. The Relay Service can be reached by dialing an 800 number. Specific 800 numbers have been designated for both impaired and non-impaired customers to use.

### 6.4.2 Regulations

- A. Only intrastate calls can be completed using the Telephone Relay Service under the terms and conditions of this Tariff.
- B. Charges for calls placed through the Relay Service will be billed as if direct distance dialed (DDD) from the point of origination to the point of termination. The actual routing of the call does not affect billing.
- C. Calls through the Relay Service may be billed to a third number only if that number is within Oklahoma. Calls may also be billed to calling cards issued by Easytel Communications Carrier Corporation or other carriers who may choose to participate in this service.

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#### SECTION 6 - SPECIAL SERVICES AND PROGRAMS (Continued)

- 6.4 TELEPHONE RELAY SERVICE (Continued)
- 6.4.2 Regulations (Continued)
  - D. The following calls may not be placed through the Relay Service:
    - 1. calls to informational recordings and group bridging service:
    - 2. calls to time or weather recorded messages;
    - 3. station sent paid calls from coin telephones; and
    - 4. operator-handled conference service and other teleconference calls.

### 6.4.3 Liability

Easytel Communications Carrier Corporation contracts with an outside provider for the provision of this service. The outside provider has complete control over the provision of the service except for the facilities provided directly by Easytel Communications Carrier Corporation. In addition to other provisions of this Tariff dealing with liability, in the absence of gross negligence or willful misconduct on the part of Easytel Communications Carrier Corporation, Easytel Communications Carrier Corporation shall not be liable for and the customer, by using the service, agrees to release, defend and hold the Company harmless for all damages, whether direct, incidental or consequential, whether suffered, made, instituted or asserted by the customer or by any other person, for any loss or destruction of any property, whatsoever whether covered by the customer or others, or for any personal injury to or death of, any person. Not withstanding any provision to the contrary, in no event shall Easytel Communications Carrier Corporation be liable for any special, incidental, consequential, exemplary or punitive damages of any nature whatsoever.

## 6.5 INDIVIDUAL CASE BASIS SERVICES (ICB)

In addition to the Pricing Plans shown in this tariff, Individual Case Basis (ICB) Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the customer in writing and on a non-discriminatory basis. All ICB pricing will comply with OAC 165:55-5-10.3.

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#### SECTION 6 - SPECIAL SERVICES AND PROGRAMS (Continued)

- 6.6 CONSTRUCTION CHARGES
- 6.6.1 GENERAL
  - 6.6.1.1 The charges, deposits and regulations specified below apply in connection with all classes of service, facilities or equipment furnished by the Company and are in addition to the installation charges applying in connection with particular classes of service, equipment or facilities and in addition to Service Charges which are covered separately in the other sections of this Tariff.
  - 6.6.1.2 The customer may be required to pay the full amount of construction charges prior to the start of construction.
  - 6.6.1.3 Extensions of facilities made by the Company in accordance with these rules, however financed, shall be and remain the property of the Company, or may be owned by some other company with whom the Company has a joint use agreement.
- 6.6.2 REGULATION AND CHARGES FOR CONSTRUCTION OR EXTENSIONS OF PERMANENT DISTRIBUTION FACILITIES FOR COMPANY ACCESS LINE SERVICE TO THE LOCAL EXCHANGE NETWORK.
  - 6.6.2.1 The Company may, at its option, construct and/or extend its distribution facilities to furnish service to an applicant provided that right-of-way to the point of service is furnished or available to the Company without charge.
  - 6.6.2.2 Construction of facilities or facility extensions or reinforcement of existing facilities required for local exchange service will be constructed along public highways or private property by the Company under the following conditions:
    - A. An applicant for service may be required, at the option of the Company, to pay a construction charge based on costs, or may be required to execute a termination agreement, or both.
    - B. An applicant for service may, at the option of the Company, be required to execute a termination agreement in an amount equal to 12 months exchange service in cases where no construction charges are applicable.
    - C. When an end-user requests services requiring an excessive quantity of facilities which will have extremely little potential for reuse, should that end-user move or otherwise discontinue service, a construction charge based on the costs of the facilities would apply.

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#### SECTION 6 - SPECIAL SERVICES AND PROGRAMS (Continued)

#### 6.6.3 REGULATIONS FOR FACILITIES ON PRIVATE PROPERTY

The extension of facilities to provide for additional point(s) of termination (i.e., extension lines) on private property is the responsibility of the customer.

#### 6.6.4 REGULATIONS AND CHARGES FOR SPECIAL CONSTRUCTION

- 6.6.4.1 When a special type of construction is furnished to a customer, an additional charge is made equal to the difference between the estimated cost of the special type of construction and the estimated cost of standard construction. The customer is required to bear unusual maintenance costs for the special construction.
- 6.6.4.2 Where either underground or aerial construction of facilities are required (other than by choice of the Company), an additional charge shall be made if the estimated cost of the type of construction required (underground or aerial) exceeds the estimated cost of the other type of construction. This charge shall be the difference between the two. Any overage between the estimated cost paid by the customer and the actual cost actually incurred by the Company in the construction of such facilities shall be refunded to the customer.

### 6.5.5 REGULATIONS AND CHARGES FOR CONSTRUCTION OF TEMORARY SERVICE

Where facility construction is required to provide any service or facility, temporary in character, or where it is necessary to place temporary construction in advance of permanent construction in order to meet the customer's requirements, the Company may require the applicant to pay the nonrecoverable costs of the temporary construction or to contract for service beyond the initial period, or both.

## 6.6.6 REGULATIONS AND CHARGES FOR SERVICE PROVIDED TO MOVABLE PREMISES

- 6.6.6.1 When telephone service is provided to movable premises by means of aerial facilities, a clearance pole shall be provided if needed in the opinion of the Company.
- 6.6.6.2 The customer shall place, and own and maintain the pole. However, if the customer elects, the Company will place, own and maintain the pole and bill the customer the cost of placing the pole.
- 6.6.6.3 The clearance pole must comply with specifications determined to be applicable by the Company.

## 6.6.7 ACCESS TO CUSTOMER PREMISES

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### SECTION 6 - SPECIAL SERVICES AND PROGRAMS (Continued)

- 6.6.7.1 Access to the customer's premises, and any permits, easements, licenses and/or rights-of-way as may be necessary for the Company, it's employees and duly authorized contractors, to construct and install and maintain, repair, replace, service and operate any and all facilities or equipment as may be required to provide service, shall be granted to the Company by the customer, the property owner or the property owner's agent, as applicable.
- 6.6.7.2 The access, permits, easements, licenses and/or rights-of-way so granted to the Company shall continue in effect and not be abridged for so long a period of time as the Company's facilities or equipment are offered by the Company to provide Local Exchange services to occupants of the premises.
- 6.6.7.3 The access, permits, easements, licenses and/or rights-of-way so granted to the Company shall be the same as may have previously been or may in the future be granted to any other Local Exchange Carrier (LEC). No access, permits, easements, licenses and/or rights-of-way shall be granted to any other LEC that are not also granted to the Company.

#### 6.6.8 INDEMNIFICATION

The customer and/or owner of the customer premises shall hold harmless and indemnify EasyTEL, its officers, employees, agents and contractors, from and against any and all costs incurred during or arising from the construction and/or installation of equipment and facilities into the customer premises or caused by or arising from any negligent act or omission or willful misconduct on the part of the customer, the owner of the customer premises, its contractors or employees.

#### 6.6.9 SEPARATE AGREEMENT CONTROLLING

The Company and the customer may, at their option, upon mutual agreement and on an individual case basis only, agree that the provisions of this Construction Charges tariff may be superseded and overridden by specific language contained in a contract entered into by and between the Company and the customer providing that the Construction Charges tariff shall not be applicable, but that the express written terms of a separate agreement shall control.

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### SECTION 7 – SCHEDULE OF MISCELLANEOUS FEES AND CHARGES

1. OKLAHOMA UNIVERSAL SERVICE FEE

Residential Business
Monthly Recurring Charge (per line) \$ 0.11 \$ 0.11

2. PUBLIC UTILITY FEE

Monthly Recurring Charge (per line)

Residential Business

\$ 0.06 \$ 0.06 (CR)

3. TELECOMMUNICATIONS RELAY SERVICE (TRS)

Monthly Recurring Charge (per line)

Residential Business

0.08

0.08

(CR)

4. UNIVERSAL EMERGENCY TELEPHONE NUMBER (911, E911) SERVICE FEE

Monthly Recurring Charge (per line)

Residential Business

0.60 \$ 1.70

5. HEARING IMPAIRED SURCHARGE

Monthly Recurring Charge (per line)

Residential Business

\$ 0.06 \$ 0.06 (CR)

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Issued By: T. E. Kloehr
President

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# SECTION 7 - SCHEDULE OF MISCELLANEOUS FEES AND CHARGES (Continued)

#### 6 CARRIER SERVICE ORDER CHARGE – LOCAL SERVICE

## 6.1 Description

This charge applies when a carrier submits a Local Service Request (LSR) to switch a customer's local service from the Company to the requesting carrier. Each LSR must be consistent with industry standard forms containing data elements and usage rules which are used by carriers and the Company for local number portability ordering. Each LSR must be accompanied by a Letter of Authorization or Letter of Agency from the customer authorizing the carrier to submit the LSR. LSRs may be submitted manually or electronically. This charge applies when LSR rates have not been established pursuant to an interconnection or other agreement between the Company and the requesting carrier.

Prior to submitting an LSR for the first time, the requesting carrier must establish an account with the Company for billing purposes. An account must only be established once, provided the information required to establish the account is maintained and/or updated by the carrier as circumstances dictate.

#### 6.2 Rates

For each LSR submitted, whether submitted \$20.00 manually or electronically.

- plus -

For each number requested to be switched \$ 6.17 to the requesting carrier.

### 7 CUSTOMER SERVICE RECORD SEARCH

## 7.1 Description

This charge applies when a requesting carrier or any entity other than the customer submits a Customer Service Record (CSR) search request to the Company for a customer's records. This charge applies when CSR rates have not been established pursuant to an interconnection or other agreement between the Company and the requesting carrier or other entity. Each CSR search request must be accompanied by a Letter of Authorization or Letter of Agency from the customer authorizing the carrier to submit the CSR search request.

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# SECTION 7 - SCHEDULE OF MISCELLANEOUS FEES AND CHARGES (Continued)

- 7 CUSTOMER SERVICE RECORD SEARCH (Continued)
- 7.1 Description (Continued)

Prior to submitting a CSR search request for the first time, the requesting carrier must establish an account with the Company for billing purposes. An account must only be established once, provided the information required to establish the account is maintained and/or updated by the carrier as circumstances dictate.

7.2 Rates

For each CSR requested, per line

\$12.00

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T. E. Kloehr President Easytel Communications Carrier Corporation

7335 South Lewis Avenue, Suite 100 Tulsa, Oklahoma 74136 866-523-8001

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