

Cox Business Service Assurance Plan



Protect your business from unexpected repair costs.

The quality of your Cox Business Phone service can be affected by the condition of your inside wiring. **Cox Business Service Assurance Plan** helps safeguard your business against unexpected expenses that may arise from trouble with inside wiring.

This monthly service offers reliable inside-wire maintenance and includes diagnosis and repair of the inside telephone wiring and jacks that provide your Cox Business VoiceManagerSM phone service.

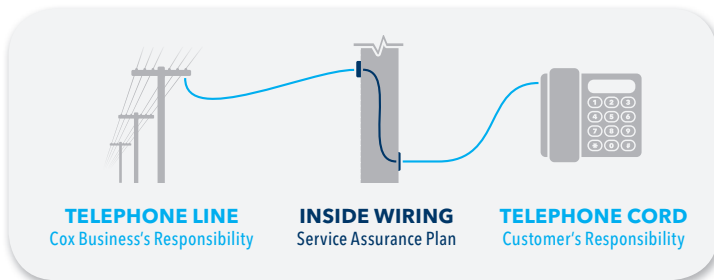
Protection for Your Business Assets

Cox Business Service Assurance Plan gives you peace of mind by protecting your business's inside wiring against unexpected repair costs, and includes the wire(s) that run between an outlet (wall jack) and the customer side of the Cox network demarcation point.

Local Expert Service and Support

Cox Business Service Assurance Plan is backed 24/7 by local technicians in your area with years of experience.

Cox Business technicians will quickly troubleshoot the wiring and jacks associated with your phone service to ensure your service is up and running in the shortest time possible, at the lowest cost to you. Even if the problem is with your telephone equipment, Cox Business will isolate the source of the issue at **no additional charge**.



For more information on protecting your business wiring, contact your Cox Business account executive.

www.coxbusiness.com



*The Cox Business Service Assurance Plan does not include any repair or replacement services for (i) telephone handsets, (ii) special wiring or jacks for complex telephone equipment installed by third parties, or (iii) any other equipment installed and/or provided by third parties and used by customer at customer's business premises. Other restrictions may apply. Please see the Cox Business Service Assurance Plan terms and conditions located at <http://ww2.cox.com/aboutus/policies/business-general-terms.cox> for additional details. ©2013 Cox Communications, Inc. All rights reserved. DS-CBSAP-0713