With Security Suite from Cox Business, you can protect your computers and servers from the ever-present threats of viruses, spyware and hackers. Security Suite provides a comprehensive, easy-to-use solution to keep your business safe.

This guide instructs you on how to perform the following common tasks within the tool:

- Install Security Suite (new and existing customers)
- Activate Security Suite (new and existing customers)
- Create an ePolicy Orchestrator (ePO) account
- Generate an ePO activation email

**Install Security Suite - NEW Customer**

1. Enter myaccount.coxbusiness.com in your web browser.
2. Enter your **User ID** and **Password** credentials; and click the **Sign In** button to log into MyAccount.

   **Figure 1.** MyAccount login screen

3. Scroll to the **My Services** section and click the Security Suite icon.

   **Figure 2.** Security Suite icon

4. Click the **Activate** button to start Security Suite.

   **Figure 3.** Activate button

5. Read the Terms and Conditions and click the **Accept** button.

   **Figure 4.** Terms and Conditions dialog box

A notification will appear stating activation is underway. An email will be sent with the activation link to the email address Cox Business has on file. See Figure 5.
Install Security Suite – EXISTING Customer

1. Repeat steps 1-3 on the first page.
2. Click the Upgrade button to activate the latest version of Security Suite.

A notification will appear stating activation is underway. An email will be sent with an activation link to the email address Cox Business has on file. See Figure 5.

3. You will receive a notification stating that Security Suite activation has initiated and to expect an email with further instructions within the hour.

Create Your ePO Account

1. As was stated in step 3 of the "Install Security Suite – EXISTING Customer" section, you will receive an ePO Cloud account activation email from Cox Business.
2. Click the Click here link to continue the activation process.
3. The Welcome to Intel Security screen appears. Create and populate the New Password and Confirm Password fields. Note: The Email and Activation Code fields are pre-populated.
4. Check the box to Accept the License Agreement and the Privacy Notice.
5. Click the Activate button to initiate your user ePO account.

Important: Admins need to remember the email and password combination that they create for the ePO portal, as they may be different from their MyAccount credentials.
Generate a New ePO Activation Email

There are three ways an admin can generate an ePO activation email. See Figures 10-12.

- Click the second **click here** link in the email from Cox Business. See Figure 10.
- Access the Security Suite page in MyAccount and click the **Click Here** link shown. See Figure 11.
- From the Security Suite main page, click the **Click here** link. See Figure 12.

**Note:** Admins may see one of two Security Suite screens, based on where they are in the activation process.

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**Figure 9. Cox Business Security Email**

**Figure 10. Security Suite Activation message**

**Figure 11. Security Suite main page**

**Figure 12. Security Suite - (Re)Activation Email screen**

**Figure 13. Activate Now link**
4. Click the **Use McAfee ePO Cloud** button.
You can now manage your network security.

**Figure 14. Welcome to Intel Security screen**