Data Support

Configuring Google Android to Send and Receive Email

Summary
Learn how to configure your Android phone.

Solution

About IMAP
IMAP stands for Internet Message Access Protocol. It is an Internet standard language used to receive email. Unlike the most common Internet standard for receiving mail, Post Office Protocol (POP), IMAP is designed to leave a copy of email messages on the server. This allows email messages to be viewed and managed by multiple devices (e.g. laptop, desktop, mobile phone, etc.), hence providing email mobility. Secure IMAP simply requires the use of a more secure connection between the device/software and the mail server to enhance security. For smartphones, we will provide basic configuration help. Issues beyond that must be referred to the product’s vendor.

Note: Cox Business does not provide support for these devices. The IMAP settings information provided is for reference only. For additional information on setting up these devices, visit the manufacturers' websites.

1

From the Home screen, tap the gray Application button.
2
Tap Email, then tap Next.

3
Enter your email address and password. Tap Next.
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4

Tap IMAP Account.

5

Complete these incoming server settings:

- Username is your full email address.
- Password is your password.
- Incoming server is imap.coxmail.com
- Incoming port for IMAP is 993.
- Security type is SSL.

Tap Next.
6

Complete these outgoing server settings:

- Server name is smtp.coxmail.com
- Outgoing port is 465
- Security type is SSL
- Select Require sign-in
- Username is your full email address
- Password is your password.

Tap Next.
If desired, enter a name for the account.

Enter your name as you want it to appear in outgoing messages.

Tap Done.