Top 5 Reasons Why It's Time to Take Stock of Your ISP

1. Many IT pros aren't getting the features they want.
   - 86% said they were not getting what they wanted.
   - 46% said their bills were unforecastable.

2. ISPs aren't supporting their clients with strong SLAs...
   - Only 20% of IT pros believe they're paying too much for the service.

3. The majority of IT pros aren't regularly evaluating their ISP.
   - 41% of IT pros aren't completely satisfied with their service provider.
   - 82% didn't evaluate their ISP for over a year.

4. Don't be one of them—evaluate your ISP on a regular basis

Here are some questions you should be asking:

1. Are you paying too much?
2. What features are included in your plan, and do you use them regularly?
3. How much does the lowest support cost go for?
4. Do your business partners have the same access using the same login?
5. Why do we need an SLA to begin?
6. What are your current alternatives under the last six months?

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