Getting started is **easy.**

COX
BUSINESS ®

Instructions
Cox Business
Wireless Contour Receiver

Here's what's in your kit:
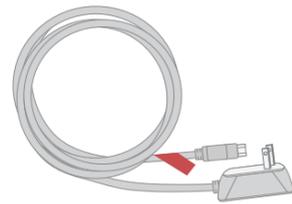
Power cord
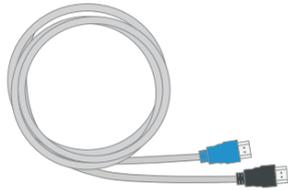
HDMI cable

Cox Remote
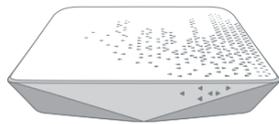
Wireless Contour
Receiver

And here's what you'll need:

Cox Business Internet
Gateway eWAN

Your original
TV remote

TV

Step **1** Verify Internet Connectivity

Verify your **Cox Business Internet Gateway eWAN** is **installed and working** before you proceed.

Step **2** Plug in the Wireless Contour Receiver
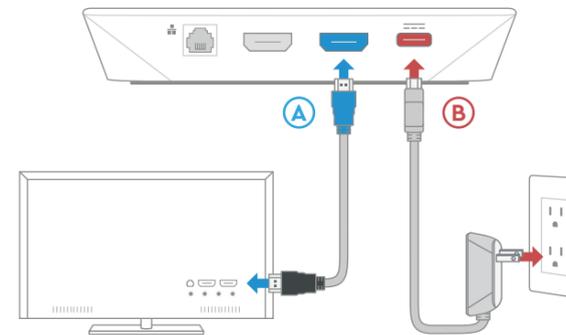
First, place your Receiver where it will get a strong signal from the Gateway. Try to avoid walls or metal objects between the two.

Next, connect the **HDMI cord** (A) to your Receiver and to your TV.

Then, connect the **power cord** (B) to your Receiver and to an electrical outlet. Ensure the electrical outlet isn't connected to a dimmer or switched outlet.

> Help us send zero waste to landfills by recycling the kit once you're finished. It's made with 100% recyclable materials.

Step **3** Activate the Wireless Contour Receiver

Turn on your TV. Using your **original TV remote**, press the **source or input** button and select the correct **HDMI connection**.

Next, follow the on screen activation steps to connect your Receiver to the Gateway:

- **Select your Wifi Network**
- **Enter the password** for your Wifi network and **select 'Confirm'**

Once a connection is established, follow the on-screen instructions:

- **Name Your Device**
- Pair the remote

Visit us at Coxbusiness.com/selfinstall
to view Help Videos and much more!

? FAQs

Why isn't my Wireless Contour Receiver working?
Try rebooting — unplug the power cord from the wall, wait 10 seconds, then plug it back in. Also, make sure all connections are tight.

How do I fix a "No Input" message on my TV?
The input/source might not be set correctly. Press the "input" or "source" button on your TV remote until you select the HDMI connection that matches the port your HDMI cable is plugged into on your TV.

Where can I view my channel lineup?
Go to www.cox.com/business/tv/channel-lineups.html

Where can I find support for my remote control?
Go to www.cox.com/business/support/remote-control-user-guides.html

CHAT: live chat on Coxbusiness.com/chat
WEB: Coxbusiness.com/selfinstall
TEXT: message an agent at 36009
CALL: 1–844–208–3743
ACCESSIBILITY: Cox.com/accessibility

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