## **RECORDS CUSTODIAN INFORMATION FOR** COX COMMUNICATIONS

See also: <u>https://www.cox.com/aboutus/policies/law-enforcement-and-subpoenas-information.html</u> or call (404) 269-0100 Cox Privacy Notice: <u>https://www.cox.com/aboutus/policies/law-enforcement-and-subpoenas-information.html</u> FAQ's: <u>https://www.cox.com/aboutus/policies/law-enforcement-and-subpoenas-information.html</u>

SubpoenaResponse@cox.com Fax: (404) 269-1898

at SubpoenaResponse@cox.com or by fax at (404) 269-1898. We do not accept service at any of our local offices. Your physical address is Record Custodian, Cox Communications, 6205-B Peachtree Dunwoody Rd, Atlanta, GA 30328. Physical service may be made on the agent for service of process for Cox Communications, available from the Secretary of State wherever we do business or on Corporation Service Company, 40 Technology Parkwa South, Suite 300, Norcross, GA 30092. Restrictions - Acceptance of service by facsimile or email is strictly conditioned upon payment of charges. Cox reserves the right to require payment i advance, to withhold delivery until payment and to seek enforcement of charges, including cost of collection. Entities that fail to pay charges must serv process upon the registered agent for Cox Communications within the appropriate state and requests for expedited response will not be granted. You will b notified if hourly charges apply and can request an estimate. Response Time - Requests are handled in the order received, subject to pending expedited requests. Responsive information is generally provided withii 1 business days. Expedited response for information other than call records, if available resources permit, will generally be provided within 3 busines days. Extensive toll, IP address and call record detail requests may require 30 days or more. Questions - During busines hours Eastern Time, all questions should be directed as follows: <ul> <li>Fax:</li> <li>GubpoenaResponse@cox.com</li> <li>Phone</li> <li>(404) 269-1080 (Voice messages will be returned within 1 business day)</li> </ul> <li>Status Requests - For security reasons, all questions must be submitted in writing along with a cover page asking for the status.</li> <li>Records Retention - The following retention policies generally apply to frequently sought records: IP Assignment Logs         Subscriber Information 3 years         Call Records 18 months (up to 36 in certain states)         Security Activity Logs</li>			Fax: (404) 269-1898	
alvance, to withhold delivery until payment and to seek enforcement of charges, including cost of collection. Entities that fail for any charges spin and can request an estimate. Response Ture - Requests are function in the order created subject to pending expectied requests. Responses vitic for pay charges apply and can request an estimate. Response Ture - Requests are function in the order created subject to pending expectied requests. Responses vitic for pay charges apply and can request and characles may require 30 days or more.  Perse: (40) 200-1003 days or more.  Perse: (40) 200-100 days or more.  Perse: (40) 200 days or more.  Perse: (40) 200 days days days or more.  Perse: (40) 200 days days days or more.  Perse: (40) 200 days days or more.  Perse: (40) 200 days days days days days days days days	Service of Process - Cox Communications and its subsidiaries accept service of subpoenas, warrants and court orders, subject to payment of costs, by email at <u>SubpoenaResponse@cox.com</u> or by fax at (404) 269-1898. <u>We do not accept service at any of our local offices</u> . Our physical address is Records Custodian, Cox Communications, 6205-B Peachtree Dunwoody Rd, Atlanta, GA 30328. Physical service may be made on the agent for service of process for Cox Communications, available from the Secretary of State wherever we do business or on Corporation Service Company, 40 Technology Parkway South, Suite 300, Norcross, GA 30092.			
10 busines days         Expediced response for information other than call records, if available resources permit, will generally be provided within 3 busines days. Extensive for 10, P address and call records that requests may require 30 days or more.           Questions – During business hours: Eastern Time, all questions should be directed as follows: <ul> <li>Fax: (404) 200-1898</li> <li>Email:</li> <li>Subportent Response Covex com</li> <li>Finant:</li> <li>Subportent Response Covex com</li> <li>Expedited requests and 30 days for call records. You may then send a copy of your original subporten with a cover page asking for the status.</li> <li>Records Retriction policies generally apply to for call records.</li></ul>	advance, to withhold delivery until payment and to seek enforcement of charges, including cost of collection. Entities that fail to pay charges must serve process upon the registered agent for Cox Communications within the appropriate state and requests for expedited response will not be granted. You will be			
Questions - During business hours: Eastern Time, all questions should be directed as follows: <ul> <li>Fax: (Mol 260-180)</li> <li>Email: Subport Response?cox.com</li> <li>Phone (Mol 260-180)</li> <li>Status Requests - For security reasons, all questions must be submitted in writing along with a cover of the subport information, 3 days for expedied or others, below 6 on task for the status of a request prior to 10 business days for subscripter information, 3 days for expedied requests and 30 days for call records. You may then send a coyy of your original subporten with a cover page asking for the status.           Records Returned: n= The following returned points: place do not ask for the status of a request prior to 10 business days for subscripter information, 3 days for call Records         11 business days for subscripter information, 3 days for control (2018)           Records Returned: To following returned points (up to 3 in certain states)         32 days           Soccurity Activity Log:         13 months (up to 3 in certain states)           Soccurity Constant Video Recording:         00 days (additional 90 days upon further request)           Requirement for Court Order or Warrant - Except as provided in 18 USC 2703, content of communications may not be provided without court order or warrant.           Soloo0         Per account for basic information *           \$50,000         Per account for bas</li></ul>	<b>Response Time</b> - Requests are handled in the order received, subject to pending expedited requests. <u>Responsive information is generally provided within</u> <u>10 business days</u> . Expedited response for information other than call records, if available resources permit, will generally be provided within 3 business days. Extensive toll IP address and call record datail requests may require 30 days or more			
Phone (440, 220-0100 (Voice messages will be returned within 1 business day) Status Requests For security response. To prevent delays i response to your request and those of others, please do not ask for the status of a request prior to 10 business days for subscriber information, 3 days for genetical equests and 30 days for current request and 30 days for and thereously copy of your original subpone with a cover page asking for the status. Records Records 1 B months (up to 36 in certain states) Security (Constant Video Recording 10 days Security (Constant Security (Security (Secur	Questions – During business hours Eastern Time, all questions should be directed as follows:			
response to your request and those of others, please do not ask for the status of a request prior to 10 business days for subscriber information, 35 days for expected requests and 30 days for all records. You may then send a copy of your original subpecta with a cover page asking for the status. Records Retention - The following retention policies generally apply to frequently sought records: P Assignment Lags Call Records 13 years Call Records 13 years Security Activity Logs 13 months Security Video Clips and Images 30 days Security Video Clips and Images 30 days Security Constant Video Recording 10 days LEA Preservation Requests 90 days (additional 90 days upon further request) Repairment Logs Soudo P er account for alarm activity information * Store Keinbursement (18 U.S.C. § 2706) Store Repairment Lips Constant for alarm activity information (Cox Customers only) Store Repairment Lags Store Technology Constant for alarm activity information (Cox Customers only) Store Repairment Lags Store Technology Constant Clips Constant For alarm activity information (Cox Customers only) Store Repairment Clips Constant Clips Constant For alarm activity information (Cox Customers only) Store Repairment Clips Constant For alarm activity information (Cox Customers only) Store Repairment Clips Constant For Court For alarm activity information (Cox Customers only) Store Repairment Clips Constant For Court for alarm activity information (Cox Customers only) Store Repairment Clips Constant Clips Constant For Court for alarm activity information (Cox Customers only) Store Repairment Clips Constant Clips Constant Clips Constant For Court For Constant For Constant For Co	~ ~ ~	•	Phone (404) 269-0100 (Voice messages will be returned within 1 business day)	
IP Assignment Logs Up to 6 months Subscriber Information 3 years Call Records I 8 months (up to 36 in certain states) Security Video Clips and Images 3 0 days Security Video Clips and Images 3 0 days Security Video Recording 10 days LEA Preservation Requests 9 0 days (additional 90 days upon further request) Requirement for Court Order or Warrant – Except as provided in 18 USC 2703, content of communications may not be provided without court order or warrant. Cost Reimbursement (18 U.S.C.§ 2706) S \$0.00 Per account for basic information * \$40.00 Per account for alarm activity information \$52.50.0 Per account for alarm activity information (Cox Customers only) \$100.00 Expedited handling fee \$50.00/Month Telephone call detail records (other than toll) No Charge Telephone call detail records (civil cases, for customers) \$25.5 each addr1 \$50.00 Per secount for alarm activity information (Cox Customers) \$25.5 each addr1 \$50.00 Per secount for alarm activity information to 10 or less** \$25.00/first 3 months \$50.00 Per secount for alarm activity information (Cox Customers) \$25.2 each addr1 No Charge Telephone call detail records (civil cases, for customers) \$25.2 each addr1 \$50.00 Per secount ne Requests No ne-expedited child pomography or endingement investigations and investigations of harassing or abusiv Per Register/Trap and Trace \$1,550 initial installation, \$1,000/month Wiretap \$2,100 initial installation, \$1,075/month Copyright Infrigment Cases \$50.00/per IP Address 1.1-10 IP Addresses \$50.00/per IP Address 1.1-10 IP Addresses \$50.00/per IP Address 1.1-20 IP	Status Requests - For security reasons, all questions must be submitted in writing along with a copy of the subpoend and response. To prevent delays in response to your request and those of others, please do not ask for the status of a request prior to 10 business days for subscriber information, 3 days for expedited requests and 30 days for call records. You may then send a copy of your original subpoend with a cover page asking for the status.			
Call Records is in orthorized to be a control (up to 36 in certain states) Security Video Clips and Images is 30 days Security Video Clips and Images is 30 days (additional 90 days upon further request) IEAP Tecervation Requests 90 days (additional 90 days upon further request) Requirement for Control Order or Warrant – Except as provided in 18 USC 2703, content of communications may not be provided without court order or warrant. Cotst Refinition Requests 90 days (additional 90 days upon further request) Cotst Refinition Requests 90 days (additional 90 days upon further request) Cotst Refinition Requests 90 days (additional 90 days upon further request) Cotst Refinition Requests 90 days (additional 90 days upon further request) Cotst Refinition Requests 90 days (additional 90 days upon further request) Stop 00 Per account for alarm activity information * Stop 00 Per account for alarm activity information (Cox Customers only) Stop 00 Per account for alarm activity information (Cox Customers only) Stop 00 Per account for alarm activity information (Cox Customers only) Stop 00 Per account for alarm activity information (Cox Customers only) Stop 00 Per account for alarm activity information (Cox Customers only) Stop 00 Per account for alarm activity information (Cox Customers only) Stop 00 Per account for alarm activity information (Cox Customers only) Stop 00 Per account for alarm activity information (Cox Customers only) Stop 00 Per account for alarm activity information (Cox Customers only) Stop 00 Per account for alarm activity information (Cox Customers only) Stop 00 Per account for alarm activity information (Cox Customers only) Stop 00 Per account for alarm activity information (Cox Customers only) Stop 00 Per account for alarm activity information (Cox Customers only) Stop 00 Per account for alarm activity information (Cox Customers) Stop 00 Per account for alarm activity information (Cox Customers) Stop 00 Per account for alarm activity information (Cox Customers) Stop 00 Per account for alarm activity in	Records	IP Assignment Logs	Up to 6 months	
Security Video Clips <sup>2</sup> and Images 30 days Security Oroston Video Recording 10 days LEA Preservation Requests 90 days (additional 90 days upon further request) Requirement for Court Order or Warrant – Except as provided in 18 USC 2703, content of communications may not be provided without court order or warrant. Cost Reimbursement (18 U.S.C. § 2700) Sto00 Per account for alarm activity information * Sto00 Per account for alarm activity information (Cox Customers only) Sto00 Per account for alarm activity information (Cox Customers only) Sto00 Per account for alarm activity information (Cox Customers only) Sto00 Expedited handling fee Sto0.00/Int 3 Telephone call detail records (other than toll) No Charge Telephone call detail records (other than toll) Sto00 Per account in carbon tecosity information (Cox Customers only) Sto00 Per account in nexcess of 10 subscribers Sto 00/Int 3 moths Telephone call detail records (other than toll) Sto00 Account In excess of 10 subscribers Sto00 Account Store Sto00 Per Pactomered when requested and unless expedited response is sought Nectary Sto00 Per Pactors 2.1 (a up 1P Addresses Sto000/per IP Address 1-10 IP Addresses Sto000/per IP Address 1-10		Call Records	18 months (up to 36 in certain states)	
Requirement for Court Order or Warraut – Except as provided in 18 USC 2703, content of communications may not be provided without court order or warrant.         Cost Reinbursement (18 U.S.C.§ 2706)       Per account for alarm activity information *         \$50.00       Per account for alarm activity information         \$255.00       Per account for alarm activity information (Cox Customers only)         \$50.00/Month       Telephone call detail records (other than toll)         No Charge       Telephone call detail records (other than toll)         No Charge       Telephone call detail records (civil cases, for customers)         \$25.64 addl'1       \$55.00/Account         S50.00/Account       In excess of 10 subscribers         \$75.00/Ar//Staff       Requests requiring greater than 0.5 hours (\$40.00 minimum)         \$80.00       Perservation Requests         No Charge       Non-expedited child pomography or endangerment investigations and investigations of harassing or abusiv calls, if documented when requested and unless expedited response is sought         Pen Register/Trap and Trace       \$1.550 initial installation, \$1,000/month         S50.00/per IP Address       1-10 IP Addresses         \$550.00/per IP Address       11.20 IP Addresses         \$550.00/per IP Address       11.20 IP Addresses         \$550.00/per IP Address       11.40 IP Addresses         \$550.00/per IP Address       11.20 IP A		Security Video Clips and Ima	ages 30 days	
Warrant.       Cost Reimbursement (18 U.S.C.§ 2706)            S50.00        Per account for alarm activity information            S50.00        Per account for alarm activity information (Cox Customers only)            S50.00        Per account for alarm activity information (Cox Customers only)            S50.00/Month        Telephone call detail records (other than toll)            No Charge        Telephone call detail records (other than toll)            No Charge        Telephone call detail records (other than toll)            S50.00/first 3 months        Telephone call detail records (vivil cases, for customers)            S25 each addr1       Telephone call detail records (vivil cases, for customers)            S5.00/Account       In excess of 10 subscribers            S75.00/Hr./Staff       Requests requiring greater than 0.5 hours (\$40.00 minimum)            S80.00       Preservation Requests       Non-expedited child pornography or endangerment investigations and investigations of harassing or abusiv calls, if documented when requested and unless expedited response is sought            Wr etap          S1.550 initial installation, \$1,75/month            Copyright Infringement Cases          S55.00/Oper IP Addresses            S50.00/Oper IP Addresses          1-10 IP Addresses	Dequiver	<u>*</u>		
\$50.00       Per account for basic information *         \$40.00       Per account for alarm activity information (Cox Customers only)         \$25.00       Per account for alarm activity information (Cox Customers only)         \$100.00       Expedited handling fe         \$50.00/Month       Telephone call detail records (other than toll)         No Charge       Telephone call detail records (civil cases, for customers)         \$25.00/Hr./Staff       Requests requiring greater than 0.5 hours (\$40.00 minimum)         \$80.00       Preservation Requests         No Charge       No-Charge         No Charge       No-expedited child pornography or endangerment investigations and investigations of harassing or abusiv calls, if documented when requested and unless expedited response is sought         No Charge       No-Charge         Sto0/per IP Address       1-10 IP Addresses         \$50.00/per IP Address       1-10 IP Addresses         \$50.00/per IP Address       1-10 IP Addresses         \$50.00/per IP Address       1-20 IP Addresses         <	warrant.	ment for Court Order or wal	rrant – Except as provided in 18 USC 2703, content of communications may not be provided without court order or	
\$40.00       Per account for alarm activity information         \$25.00       Per account for alarm activity information (Cox Customers only)         \$100.00       Expedicted handling fee         \$50.00/Month       Telephone call detail records (other than toll)         No Charge       Telephone call detail records (civil cases, for customers)         \$25.00/first 3 months       Telephone call detail records (civil cases, for customers)         \$25.00/first 3 months       Telephone call detail records (civil cases, for customers)         \$25.00/first 3 months       Telephone call detail records (civil cases, for customers)         \$25.00/first 3 months       Telephone call detail records (civil cases, for customers)         \$25.00/first 3 months       Telephone call detail records (civil cases, for customers)         \$25.00/first 3 months       Telephone call detail records (civil cases, for customers)         \$25.00/first 3 months       Telephone call detail records (civil cases, for customers)         \$25.00/first 3 months       Telephone Requests         No Charge       Non-expedited child pomography or endangerment investigations and investigations of harassing or abusiv         Pen Register/Trap and Trace       \$1.50 initial installation, \$1.775/month         Copyright Infragement Cases       S50.00/per IP Address         \$550.00/per IP Address       11-0 IP Addresses         \$550.00/per IP Ad				
S25.00       Per account for alarm activity information (Cox Customers only)         S100.00       Expedited handling fee         S100.00       Expedited handling fee         S50.00/Month       Telephone call detail records (other than toll)         No Charge       Telephone toll record and Cox telephone subscriber records of 10 or less**         S25.00/first 3 months       Telephone call detail records (civil cases, for customers)         S25 each addr1       In excess of 10 subscribers         S80.00/Account       In excess of 10 subscribers         No Charge       Non-exceptided child pornography or endangerment investigations and investigations of harassing or abusiv calls, if documented when requested and unless expedited response is sought         Pen Register/Trap and Trace       \$1,550 initial installation, \$1,000/month         Writetap       \$2,100 initial installation, \$1,757/month         Copyright Infringement Cases       \$50.00/per IP Address         S50.00/per IP Address       1-10 IP Addresses         S50.00/per IP Address       12.0 UP Addresses         S50.00/per IP Address       12.0 UP Addresses         S50.00/per IP Address       12.8 up IP Addresses         S50.00/per IP Address       12.8 up IP Addresses         S50.00/per IP Address       12.8 up IP Addresses         S50.00/per IP Addresse       12.8 up IP Addresses				
\$100.00       Expedited handling fee         \$50.00/Month       Telephone call detail records (other than toll)         No Charge       Telephone toll record and Cox telephone subscriber records of 10 or less**         \$255.00/first 3 months       Telephone call detail records (civil cases, for customers)         \$255.00/Account       In excess of 10 subscribers         \$55.00/Account       In excess of 10 subscribers         \$55.00/Hr./Staff       Requests requiring greater than 0.5 hours (\$40.00 minimum)         \$80.00       Preservation Requests         No Charge       Non-expedited child pornography or endangerment investigations and investigations of harassing or abusiv calls, if documented when requested and unless expedited response is sought         Pen Register/Trap and Trace       \$1,550 initial installation, \$1,775/month         Copyright Infrignement Cases       \$60.00/per IP Address         \$50.00/per IP Address       1-10 IP Addresses         \$50.00/per IP Address       21 & up IP Addresses         * Telephone eutst from law enforcement in excess of 10 accounts or otherwise voluminous are subject to charge under 18 USC 2706. Law         enforcement can determine providers at http://www.npac.com.         American Express, Visa and MasterCard accepted.         Check:       Make payable to Cox Communications, Inc. (Tax ID # 58-2112281) (Dun's # 789111374-1234)         Subpoene Compliance Payments				
Image:       Telephone toll record and Cox telephone subscriber records of 10 or less**         S2500/first 3 monts       Telephone call detail records (civil cases, for customers)         S25 each addr1       In excess of 10 subscribers         S500/Account       In excess of 10 subscribers         S7500/Hr./Staff       Requests requiring greater than 0.5 hours (\$40.00 minimum)         S80.00       Preservation Requests         Non-expedited child pornography or endangerment investigations and investigations of harassing or abusiv calls, if documented when requested and unless expedited response is sought         Pen Register/Trap and Trace       \$1,550 initial installation, \$1,775/month         Copyright Infringement Cases       \$550.00/per IP Address         \$550.00/per IP Address       1-10 IP Addresses         \$550.00/per IP Address       1-20 IP Addresses         \$550.00/per IP Address       12 & up IP Addresses         \$550.00/per IP Address       12 & up IP Addresses         Station IP addresses       12 & up IP Addresses         Payment Methods:       Include invoice reference number with payment.         American Express, Visa and MasterCard accepted.       Cocommunications, Inc. (Tax ID # 58-2112281) (Dun's # 789111374-1234)         Subporta Compliance Payments       Supporta Duneadow Rd. 16 <sup>th</sup> Floor Atlanta, GA 30328         EFT:       Contact us for instructions      <				
Image:       Telephone toll record and Cox telephone subscriber records of 10 or less**         S2500/first 3 monts       Telephone call detail records (civil cases, for customers)         S25 each addr1       In excess of 10 subscribers         S500/Account       In excess of 10 subscribers         S7500/Hr./Staff       Requests requiring greater than 0.5 hours (\$40.00 minimum)         S80.00       Preservation Requests         Non-expedited child pornography or endangerment investigations and investigations of harassing or abusiv calls, if documented when requested and unless expedited response is sought         Pen Register/Trap and Trace       \$1,550 initial installation, \$1,775/month         Copyright Infringement Cases       \$550.00/per IP Address         \$550.00/per IP Address       1-10 IP Addresses         \$550.00/per IP Address       1-20 IP Addresses         \$550.00/per IP Address       12 & up IP Addresses         \$550.00/per IP Address       12 & up IP Addresses         Station IP addresses       12 & up IP Addresses         Payment Methods:       Include invoice reference number with payment.         American Express, Visa and MasterCard accepted.       Cocommunications, Inc. (Tax ID # 58-2112281) (Dun's # 789111374-1234)         Subporta Compliance Payments       Supporta Duneadow Rd. 16 <sup>th</sup> Floor Atlanta, GA 30328         EFT:       Contact us for instructions      <		\$50.00/Month	Telephone call detail records (other than toll)	
\$25 each addr1       In excess of 10 subscribers         \$5,00/Account       In excess of 10 subscribers         \$75,00/Hr./Staff       Requests requiring greater than 0.5 hours (\$40.00 minimum)         \$80.00       Preservation Requests         No Charge       Non-expedited child pornography or endangement investigations and investigations of harassing or abusiv calls, if documented when requested and unless expedited response is sought         Pen Register/Trap and Trace       \$1,550 initial installation, \$1,000/month         Sto00/per IP Address       1-10 IP Addresses         \$60.00/per IP Address       1-20 IP Addresses         \$55.00/per IP Address       1-20 IP Addresses         \$55.00/per IP Address       12 & up IP Addresses         \$55.00/per IP Address       12 & up IP Addresses         \$55.00/per IP Address       21 & up IP Addresses         \$55.00/per IP Address       21 & up IP Addresses         \$55.00/per IP Address       21 & up IP Addresses         Sto0.00 per IP Address       12 & up IP Addresses         Sto1.00 per IP Address       12 & up IP Addresses         Sto1.00 per IP Address       12 & up IP Addresses         Sto2.00 per IP Address       12 & up IP Addresses         Check:       Make payable to Cox Communications, Inc. (Tax ID # 58-2112281) (Dun's # 789111374-1234)         Subpcena Compliance Payments<			Telephone toll record and Cox telephone subscriber records of 10 or less**	
\$80.00       Preservation Requests         No Charge       Non-expedited child pornography or endangerment investigations and investigations of harassing or abusiv calls, if documented when requested and unless expedited response is sought         Pen Register/Trap and Trace       \$1,550 initial installation, \$1,000/month         Wiretap       \$2,100 initial installation, \$1,775/month         Copyright Infringement Cases       \$60.00/per IP Address         \$55.00/per IP Address       1-10 IP Addresses         \$55.00/per IP Address       11-20 IP Addresses         \$55.00/per IP Address       21 & up IP Addresses         ** Telephone subscriber requests from law enforcement in excess of 10 accounts or otherwise voluminous are subject to charge under 18 USC 2706. Law enforcement en determine providers at http://www.npac.com.         Payment Methods: Include invoice reference number with payment.         American Express, Visa and MasterCard accepted.         Check:       Make payable to Cox Communications, Inc. (Tax ID # 58-2112281) (Dun's # 789111374-1234)         Subpona Compliance Payments         Cox Communications         6205 B Peachtree Dunwoody Rd. 16 <sup>th</sup> Floor         Atlanta, GA 30328         EFT:       Contact us for instructions         Contact Information - (Please do not direct status requests or questions concerning subpoenas to these individuals.)         Saquema Durean       Saquema Dunean/decox.com </td <td></td> <td>\$25 each addt'l</td> <td></td>		\$25 each addt'l		
<ul> <li>No Charge Non-expedited child pornography or endangerment investigations and investigations of harassing or abusiv calls, if documented when requested and unless expedited response is sought</li> <li>Pen Register/Trap and Trace \$1,550 initial installation, \$1,000/month</li> <li>Wiretap \$2,100 initial installation, \$1,000/month</li> <li>\$50,00/per IP Address 11-20 IP Addresses</li> <li>\$50.00/per IP Address 11-20 IP Addresses</li> <li>\$50.00/per IP Address 21 &amp; up IP Addresses</li> <li>\$50.00/per IP Address 21 &amp; up IP Addresses</li> <li>\$50.00/per IP Address 21 &amp; up IP Addresses</li> <li>\$50.00/per IP Address 11-20 IP Addresses</li> <li>\$50.00/per IP Address 21 &amp; up IP Addresses</li> <li>\$50.00/per IP Address 11-20 IP Addresses</li> <li>\$50.00/per IP Address 21 &amp; up IP Addresses</li> <li>\$50.00/per IP Address 11-20 IP Addresses</li> <li>Stouo/per IP Address 11-20 IP Addresses</li> <li>\$50.00/per IP Address 11-20 IP Addresses</li> <li>\$50.00/per IP Address 11-20 IP Addresses</li> <li>Stouo/per IP Addresses 11-20 IP Addresses</li> <li>In Elevalori Peresses 11-20 IP Addresses</li> <li>In Eleval Peres</li></ul>		\$75.00/Hr./Staff	Requests requiring greater than 0.5 hours (\$40.00 minimum)	
<ul> <li>calls, if documented when requested and unless expedited response is sought</li> <li>Pen Register/Trap and Trace \$1,550 initial installation, \$1,000/month</li> <li>Wiretap \$2,100 initial installation, \$1,775/month</li> <li>Copyright Infringement Cases</li> <li>\$50.00/per IP Address 11-20 IP Addresses</li> <li>\$55.00/per IP Address 11-20 IP Addresses</li> <li>\$50.00/per IP Address 11-20 IP Addresses</li> <li>** Telephone subscriber requests from law enforcement in excess of 10 accounts or otherwise voluminous are subject to charge under 18 USC 2706. Law enforcement can determine providers at http://www.npac.com. Telephone account information in civil matters is charged at \$50 per account.</li> <li>Payment Methods: Include invoice reference number with payment.</li> <li>American Express, Visa and MasterCard accepted.</li> <li>Check: Make payable to Cox Communications, Inc. (Tax ID # 58-2112281) (Dun's # 789111374-1234) Subpoena Compliance Payments Cox Communications 6205 B Peachtree Dunwoody Rd. 16<sup>th</sup> Floor Atlanta, GA 30328</li> <li>EFT: Contact us for instructions</li> <li>Contact Information - (Please do not direct status requests or questions concerning subpoenas to these individuals.)</li> <li>Saguona Duncan/Jecox.com Phone: (404) 26-6841 Angela Frazier/Bioros.</li> <li>Contact Information (National Security/Classified -24/7) blaine.holtan/geox.com Phone: (404) 434-6180 Blaine Holton (National Security/Classified -24/7) blaine.holtan/geox.com Phone: (678) 645-6691 Fax: (678) 645-5853 Fax: (678) 645-5853 Fax: (678) 645-6802 Phone: (678) 645-669 Fax: (678) 645-6802 Phone: (779) 696-1662 ept 33.2.</li> </ul>			1	
Wiretap       \$2,100 initial installation, \$1,775/month         Copyright Infringement Cases       \$60.00/per IP Address         \$550.00/per IP Address       1-120 IP Addresses         \$550.00/per IP Address       21 & up IP Addresses         \$87Requests based on IP addresses must include date, time and time zone information in order to receive a response.         *** Telephone subscriber requests from law enforcement in excess of 10 accounts or otherwise voluminous are subject to charge under 18 USC 2706. Law enforcement can determine providers at http://www.npac.com. Telephone account information in civil matters is charged at \$50 per account.         Payment Methods: Include invoice reference number with payment.         American Express, Visa and MasterCard accepted.         Check:       Make payable to Cox Communications, Inc. (Tax ID # 58-2112281) (Dun's # 789111374-1234)         Subpoena Compliance Payments       Cox Communications         6205 B Peachtree Dunwoody Rd. 16 <sup>th</sup> Floor         Atlanta, GA 30328         EFT:       Contact us for instructions         Saquonna Duncan       Saquonna Duncan@cox.com         Angela Frazier       Phone: (404) 269-6841         Angela Frazier       Angela Frazier         Blaine Holton (National Security/Classified - 24/7)       Saquonna Duncan@cox.com         Phone: (678) 645-8583       Fax: (678) 645-6853         Fric Winter (National Security/Classified - 24/7)	L	No Charge	calls, if documented when requested and unless expedited response is sought	
<ul> <li>\$60.00/per IP Address</li> <li>1-10 IP Addresses</li> <li>\$55.00/per IP Address</li> <li>11-20 IP Addresses</li> <li>\$50.00/per IP Address</li> <li>21 &amp; up IP Addresses</li> <li>\$50.00/per IP Address</li> <li>21 &amp; up IP Addresses</li> <li>\$50.00/per IP Address</li> <li>21 &amp; up IP Addresses</li> <li>\$50.00/per IP Addresses must include date, time and time zone information in order to receive a response.</li> <li>** Telephone subscriber requests from law enforcement in excess of 10 accounts or otherwise voluminous are subject to charge under 18 USC 2706. Law enforcement can determine providers at <a href="http://www.npac.com">http://www.npac.com</a>. Telephone account information in civil matters is charged at \$50 per account.</li> <li>Payment Methods: Include invoice reference number with payment.</li> <li>American Express, Visa and MasterCard accepted.</li> <li>Check: Make payable to Cox Communications, Inc. (Tax ID # 58-2112281) (Dun's # 789111374-1234)</li> <li>Subpoena Compliance Payments</li> <li>Cox Communications</li> <li>6205 B Peachtree Dunwoody Rd. 16<sup>th</sup> Floor</li> <li>Atlanta, GA 30328</li> <li>EFT: Contact us for instructions</li> <li>Contact us for instructions</li> <li>Saquonna Duncan</li> <li>Saquona Duncan</li> <li>Angela Frazier</li> <li>Male Angela Frazier</li> <li>Baine Holton (National Security/Classified - 247)</li> <li>Blaine Holton (Astional Security/Classified - 247)</li> <li>Blaine Holton (National Security/Classified - 247)<td></td><td><b>e</b> 1</td><td></td></li></ul>		<b>e</b> 1		
<ul> <li>\$55.00/per IP Addresss</li> <li>\$50.00/per IP Addresss</li> <li>\$50.00/per IP Addresss</li> <li>21 &amp; up IP Addresses</li> <li>21 &amp; up IP Addresses</li> <li>21 &amp; up IP Addresses</li> <li>** Telephone subscriber requests from law enforcement in excess of 10 accounts or otherwise voluminous are subject to charge under 18 USC 2706. Law enforcement can determine providers at http://www.npac.com. Telephone account information in civil matters is charged at \$50 per account.</li> <li>Payment Methods: Include invoice reference number with payment. American Express, Visa and MasterCard accepted. Check:</li> <li>Make payable to Cox Communications, Inc. (Tax ID # 58-2112281) (Dun's # 789111374-1234) Subpoena Compliance Payments Cox Communications 6205 B Peachtree Dunwoody Rd. 16<sup>th</sup> Floor Atlanta, GA 30328</li> <li>EFT: Contact us for instructions</li> </ul> Contact Information - (Please do not direct status requests or questions concerning subpoenas to these individuals.)           Saquonna Duncan         Saquonna Duncan Angela Frazier         Phone: (404) 269-6841           Angela Frazier         Saquonna Duncan Concerning subpoenas to these individuals.)         Phone: (404) 847-6180           Biaine Holton (National Security/Classified - 247)         Biaine Holton (National Security/Classified - 247)         Diaine Holton(Coxin.com Phone: (678) 645-4833 Fax: (678) 645-5853 eric winter@coxin.com Phone: (678) 645-4833 Fax: (678) 645-4002           National Technical Operations Center (after 5pm Eastern Time)         Phone: (877) 696-1662 opt 3,3,2         Phone: (877) 696-1662 opt 3,3,2	_			
<ul> <li>\$50.00 per IP Address</li> <li>21 &amp; up IP Addresses</li> <li>*Requests based on IP addresses <u>must</u> include date, time and time zone information in order to receive a response.</li> <li>*** Telephone subscriber requests from law enforcement in excess of 10 accounts or otherwise voluminous are subject to charge under 18 USC 2706. Law enforcement can determine providers at <u>http://www.npac.com</u>. Telephone account information in civil matters is charged at \$50 per account.</li> <li>Payment Methods: Include invoice reference number with payment.         American Express, Visa and MasterCard accepted.         Check: Make payable to Cox Communications, Inc. (Tax ID # 58-2112281) (Dun's # 789111374-1234)         Subpoena Compliance Payments         Cox Communications         6205 B Peachtree Dunwoody Rd. 16<sup>th</sup> Floor         Atlanta, GA 30328         EFT: Contact us for instructions         Contact us for instructions         Saquonna Duncan         Saquonna Duncan         Angela Frazier         Mangel Frazier         Mational Security/Classified - 24/7)         Blaine Holton (National Security/Classified - 24/7)         Blaine Holton (National Security/Classified - 24/7)         National Technical Operations Concerning the protein complexity of expression only (after 5pm Eastern Time)         Phone: (678) 645-4833         Fax: (678) 645-4802         Phone: (678) 645-6831         Fax: (678) 645-4802         Phone: (678) 645-6831         Fax: (678) 645-4802         Phone: (678) 645-6803         Fax: (678) 645-4802         Phone: (678) 645-68069         Fax: (678) 645-4802         Phone: (678) 645-6803         Fax: (678) 645-4802         Phone: (678) 645-6803         Fax: (678) 645-4802         Phone: (678) 645-68069         Fax: (678) 645-4802         Phone: (678) 645</li></ul>				
*Requests based on IP addresses <u>must</u> include date, time and time zone information in order to receive a response. ** Telephone subscriber requests from law enforcement in excess of 10 accounts or otherwise voluminous are subject to charge under 18 USC 2706. Law enforcement can determine providers at <u>http://www.npac.com</u> . Telephone account information in civil matters is charged at \$50 per account. Payment Methods: Include invoice reference number with payment. American Express, Visa and MasterCard accepted. Check: <u>Make payable to Cox Communications, Inc.</u> (Tax ID # 58-2112281) (Dun's # 789111374-1234) Subpoena Compliance Payments Cox Communications 6205 B Peachtree Dunwoody Rd. 16 <sup>th</sup> Floor Atlanta, GA 30328 EFT: Contact us for instructions Contact Information - (Please do not direct status requests or questions concerning subpoenas to these individuals.) Saquona Duncan Angela Frazier Blaine Holton (National Security/Classified - 24/7) Blaine Holton (0.678) 645-0669 Fax: (678) 645-0602 Fax: (678)				
** Telephone subscriber requests from law enforcement in excess of 10 accounts or otherwise voluminous are subject to charge under 18 USC 2706. Law enforcement can determine providers at <a href="http://www.npac.com">http://www.npac.com</a> . Telephone account information in civil matters is charged at \$50 per account.          Payment Methods: Include invoice reference number with payment.         American Express, Visa and MasterCard accepted.         Check:       Make payable to Cox Communications, Inc. (Tax ID # 58-2112281) (Dun's # 789111374-1234)         Subpoena Compliance Payments       Cox Communications         6205 B Peachtree Dunwoody Rd. 16 <sup>th</sup> Floor         Atlanta, GA 30328         EFT:       Contact us for instructions         Saquonna Duncan         Angela Frazier       Saquonna.Duncan@cox.com         Angela Frazier       Saquonna.Duncan@cox.com         Angela Frazier       Blaine Holton (National Security/Classified - 24/7)         Blaine Holton (National Security/Classified - 24/7)       blaine.holton@coxinc.com         Phone:       (678) 645-6853         Eric Winter (National Security/Classified - 24/7)       eric.winter@coxinc.com         Phone:       (678) 645-0669         Phone:       (678) 645-0669         Phone:       (678) 645-0669         Phone:       (678) 645-060         Frie Winter (National Security/Classified - 24/7)       eric.winter		1	1	
Payment Methods: Include invoice reference number with payment. American Express, Visa and MasterCard accepted. Check: Make payable to Cox Communications, Inc. (Tax ID # 58-2112281) (Dun's # 789111374-1234) Subpoena Compliance Payments Cox Communications 6205 B Peachtree Dunwoody Rd. 16 <sup>th</sup> Floor Atlanta, GA 30328 EFT: Contact us for instructions         Contact us for instructions         Saquonna Duncan Angela Frazier Blaine Holton (National Security/Classified - 24/7) National Technical Operations Center (after 5pm Eastern Time) Cox Home Security Emergencies Only (after 5pm Eastern Time)       Phone: (404) 269-6841 Angela Cox.com				
American Express, Visa and MasterCard accepted.         Check:       Make payable to Cox Communications, Inc. (Tax ID # 58-2112281) (Dun's # 789111374-1234)         Subpoena Compliance Payments       Cox Communications         Cox Communications       6205 B Peachtree Dunwoody Rd. 16 <sup>th</sup> Floor         Atlanta, GA 30328       EFT:         Contact us for instructions       Contact us for instructions         Saquonna Duncan       Saquonna.Duncan@cox.com         Angela Frazier       Angela.Frazier@cox.com         Blaine Holton (National Security/Classified - 24/7)       blaine.holton@coxinc.com         Blaine Holton (National Security/Classified - 24/7)       blaine.holton@coxinc.com         National Technical Operations Center (after 5pm Eastern Time)       nocsubpoena2@cox.com         National Technical Operations On (after 5pm Eastern Time)       nocsubpoena2@cox.com         Phone:       (877) 696-1662 opt 3,3,2         Phone:       (870) 633-2677	enforcem	ent can determine providers at	http://www.npac.com. Telephone account information in civil matters is charged at \$50 per account.	
Check:       Make payable to Cox Communications, Inc. (Tax ID # 58-2112281) (Dun's # 789111374-1234)         Subpoena Compliance Payments       Subpoena Compliance Payments         Cox Communications       6205 B Peachtree Dunwoody Rd. 16 <sup>th</sup> Floor         Atlanta, GA 30328       Atlanta, GA 30328         EFT:       Contact us for instructions         Saquonna Duncan         Angela Frazier       Angela.Frazier@cox.com         Blaine Holton (National Security/Classified - 24/7)       blaine.holton@coxinc.com         Blaine Holton (National Security/Classified - 24/7)       blaine.holton@coxinc.com         National Technical Operations Center (after 5pm Eastern Time)       necsubpoena2@cox.com         National Technical Operations Only (after 5pm Eastern Time)       necsubpoena2@cox.com         Phone:       (877) 696-1662 opt 3,3,2         Phone:       (870) 633-2677				
Subpoena Compliance Payments Cox Communications       -         6205 B Peachtree Dunwoody Rd. 16 <sup>th</sup> Floor Atlanta, GA 30328       -         EFT:       Contact us for instructions         Contact us for instructions         Contact Information - (Please do not direct status requests or questions concerning subpoenas to these individuals.)         Saquonna Duncan         Angela Frazier         Angela Frazier       Angela.Frazier@cox.com         Blaine Holton (National Security/Classified - 24/7)       blaine.holton@coxinc.com         Blaine Technical Operations Center (after 5pm Eastern Time)       phone: (678) 645-4853         National Technical Operations Center (after 5pm Eastern Time)       nocsubpoena2@cox.com         Ocs Home Security Emergencies Only (after 5pm Eastern Time)       phone: (877) 696-1662 opt 3,3,2				
Cox Communications       6205 B Peachtree Dunwoody Rd. 16 <sup>th</sup> Floor         Atlanta, GA 30328       Atlanta, GA 30328         EFT:       Contact us for instructions         Contact us for instructions         Saquonna Duncan         Saquonna Duncan         Angela Frazier         Angela Frazier       Angela.Frazier@cox.com         Blaine Holton (National Security/Classified - 24/7)       blaine.holton@coxinc.com         Blaine Technical Operations Center (after 5pm Eastern Time)       phone: (678) 645-4853         National Technical Operations Center (after 5pm Eastern Time)       nocsubpoena2@cox.com         Phone:       (877) 696-1662 opt 3,3,2	Che			
Atlanta, GA 30328         EFT:       Contact us for instructions         Contact Information - (Please do not direct status requests or questions concerning subpoenas to these individuals.)         Saquonna Duncan       Saquonna.Duncan@cox.com       Phone:       (404) 269-6841         Angela Frazier       Angela.Frazier@cox.com       Phone:       (404) 847-6180         Blaine Holton (National Security/Classified - 24/7)       blaine.holton@coxinc.com       Phone:       (678) 645-5853         Eric Winter (National Security/Classified - 24/7)       cric.winter@coxinc.com       Phone:       (678) 645-6869         National Technical Operations Center (after 5pm Eastern Time)       nocsubpoena2@cox.com       Phone:       (877) 696-1662 opt 3,3,2         Cox Home Security Emergencies Only (after 5pm Eastern Time)       Descubpoena2@cox.com       Phone:       (870) 633-2677				
EFT:       Contact us for instructions         Contact us for instructions         Contact Information - (Please do not direct status requests or questions concerning subpoenas to these individuals.)         Saquonna Duncan       Saquonna.Duncan@cox.com       Phone:       (404) 269-6841         Angela Frazier       Angela.Frazier@cox.com       Phone:       (404) 847-6180         Blaine Holton (National Security/Classified - 24/7)       blaine.holton@coxinc.com       Phone:       (678) 645-5853         Eric Winter (National Security/Classified - 24/7)       blaine.holton@coxinc.com       Phone:       (678) 645-6859       Fax :       (678) 645-5853         National Technical Operations Center (after 5pm Eastern Time)       necsubpoena2@cox.com       Phone:       (877) 696-1662 opt 3,3,2         Cox Home Security Emergencies Only (after 5pm Eastern Time)       Phone:       (1800) 633-2677       Phone:       (800) 633-2677				
Contact Information - (Please do not direct status requests or questions concerning subpoenas to these individuals.)       Saquonna Duncan       Saquonna.Duncan@cox.com       Phone:       (404) 269-6841         Angela Frazier       Angela.Frazier@cox.com       Phone:       (404) 847-6180         Blaine Holton (National Security/Classified - 24/7)       blaine.holton@coxine.com       Phone:       (678) 645-5853         Eric Winter (National Security/Classified - 24/7)       cric.winter@coxine.com       Phone:       (678) 645-002         National Technical Operations Center (after 5pm Eastern Time)       nocsubpoena2@cox.com       Phone:       (877) 696-1662 opt 3,3,2         Cox Home Security Emergencies Only (after 5pm Eastern Time)       nocsubpoena2@cox.com       Phone:       (800) 633-2677				
Saquonna Duncan     Saquonna.Duncan@cox.com     Phone:     (404) 269-6841       Angela Frazier     Angela.Frazier@cox.com     Phone:     (404) 847-6180       Blaine Holton (National Security/Classified - 24/7)     blaine.holton@coxinc.com     Phone:     (678) 645-3853       Eric Winter (National Security/Classified - 24/7)     blaine.holton@coxinc.com     Phone:     (678) 645-069     Fax:     (678) 645-5853       National Technical Operations Center (after 5pm Eastern Time)     nocsubpoena2@cox.com     Phone:     (877) 696-1662 opt 3,3,2       Cox Home Security Emergencies Only (after 5pm Eastern Time)     nocsubpoena2@cox.com     Phone:     (800) 633-2677				
Blaine Holton (National Security/Classified - 24/7)       blaine.holton@coxinc.com       Phone:       (678) 645-4853       Fax:       (678) 645-5853         Eric Winter (National Security/Classified - 24/7)       blaine.holton@coxinc.com       Phone:       (678) 645-4853       Fax:       (678) 645-4853         National Technical Operations Center (after 5pm Eastern Time)       nocsubpoena2@cox.com       Phone:       (678) 645-062       pt3.3         Cox Home Security Emergencies Only (after 5pm Eastern Time)       nocsubpoena2@cox.com       Phone:       (1800) 633-2677	Saquonna Duncan Saquonna.Duncan@cox.com Phone: (404) 269-6841			
Eric Winter(National Security/Classified - 24/7)cric.winter@coxinc.comPhone:(678) 645-0669Fax:(678) 645-4002National Technical Operations Center (after 5pm Eastern Time)nocsubpoena2@cox.comPhone:(877) 696-1662 opt 3,3,2Cox Home Security Emergencies Only (after 5pm Eastern Time)Phone:(870) 696-1662 opt 3,3,2				
Cox Home Security Emergencies Only (after 5pm Eastern Time) Phone: 1(800) 633-2677		Eric Winter (National	Security/Classified - 24/7)         eric.winter@coxinc.com         Phone:         (678) 645-0669         Fax:         (678) 645-4002	
FAQ's: https://www.cox.com/aboutus/policies/law-enforcement-and-subpoenas-information.html		Cox Home Security En	hergencies Only (after 5pm Eastern Time) Phone: 1(800) 633-2677	
		FAQ's: <u>ht</u>	tps://www.cox.com/aboutus/policies/law-enforcement-and-subpoenas-information.html	