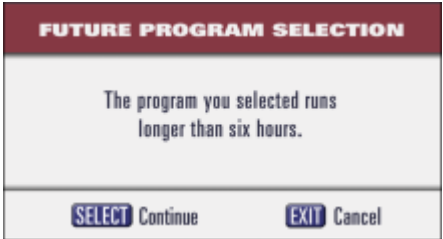


# Resolving Timer Overlaps and Issues

There are several types of overlaps: length-of-program, timer and parental control overlaps. Parental control overlaps, resolved by inputting your PIN, are not covered in this section. The following table provides information on timer and overlap issues and their resolution. The procedure, which follows the table, provides an example for resolving a common timer overlap.

| Overlap Message Display   | Description/Action  |
|---|---|
|  | <p>This message is seen once, during the VCR timer setup, when the selected program runs longer than a standard VHS tape (more than six hours).</p> <ul style="list-style-type: none"><li>• Press the SELECT button to continue with timer setup.</li></ul> <p><i>Or</i></p> <ul style="list-style-type: none"><li>• Press the EXIT button to exit timer setup.</li></ul> |

## Overlap Message Display

Timer Overlap Options Display

Selected timer



Existing timers which overlap

## Description/Action

You see this display during timer setup or when resuming a suspended timer if the selected program overlaps an existing active timer.

In order to resolve the overlap(s),

- 1 Use the up or down arrow button to highlight programs.
- 2 Use the right or left arrow button to adjust the timers by changing their status' to Clear, Suspend, or keep Active.
- 3 Do one of the following:
  - Press the SELECT button to accept (indicating readiness to continue with any changes you made).

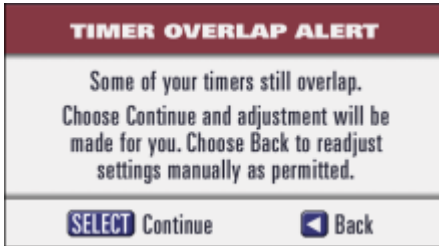
*Or*

  - Press the EXIT button to cancel the new setup attempt without any changes.

*Note: If you choose to keep overlapping timers, VCR timers and PPV purchases activate at the highest priority.*

## Overlap Message Display

## Description/Action



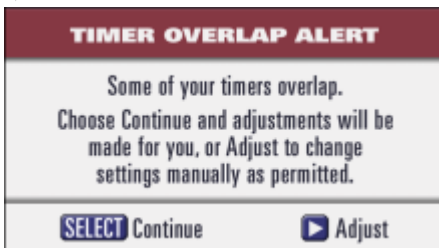
You may see this message display after the timer overlap options (above) as an additional notification that your new timer selection still overlaps an existing timer(s).

- Press the SELECT button to continue and keep remaining overlapping timers, if possible. (Timers are automatically prioritized for you and if necessary, may be suspended.)

*Or*

- Press the left arrow button to return to the previous display (Timer Overlap Options) and to make further adjustments manually.

*Note: Pressing the EXIT button aborts the new timer setup and all the changes.*



You may see this message display when modifying a timer in the Timer Review, if that timer overlaps one or more of your other existing timers.

- Press the SELECT button to continue and keep all overlapping timers, if possible. (Timers are automatically prioritized for you and if necessary may be suspended).

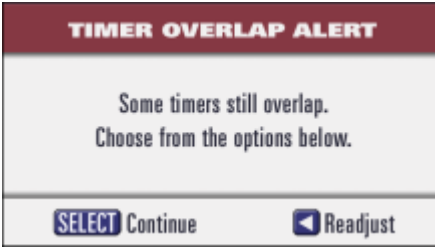
*Or*

- Press the right arrow button to view the timer overlap options and make manual adjustments.

*Note: Pressing the EXIT button aborts the new timer setup and all changes.*

## Overlap Message Display

## Description/Action

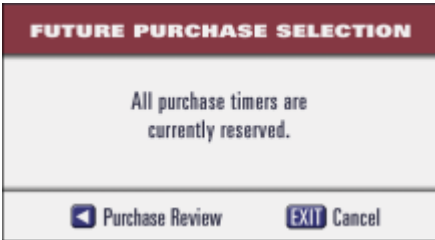


You may see this message display after the timer overlap options (above) as an additional notification that your timer modification still overlaps an existing timer(s).

- Press the SELECT button to continue and keep remaining overlapping timers, if possible. (Timers are automatically prioritized for you and if necessary may be suspended.)

*Or*

- Press the left arrow button to return to the timer overlap options display (above) and make further manual adjustments.



You see this display if you attempt to set a ninth PPV purchase. A maximum of eight current or pending PPV purchases (with or without VCR timers) may be set at any given time.

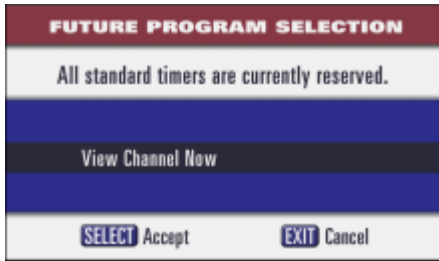
- Press the left arrow button to review the existing PPV purchases and possibly cancel a previous purchase.

*Or*

- Press the EXIT button to cancel this purchase effort.

*Note: You can wait until another PPV purchase completes to make this purchase.*

## Overlap Message Display



## Description/Action

You see this display if you attempt to set a ninth non-PPV timer. A maximum of eight current or pending non-PPV timers (with or without VCR timers) may be set at any given time.

- Press the SELECT button to display the selected channel.

*Or*

- Press the EXIT button to clear the new timer.

*Note: You can wait until another timer completes to set the timer.*

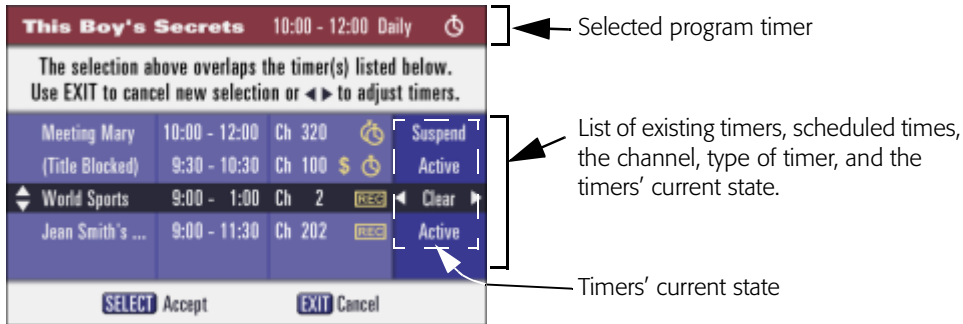
## Resolving a Timer Overlap

When you set a timer that overlaps with an existing timer, you have the option of keeping some or all of the overlapping timers. A display indicates your timer selection and the existing, active, overlapping timers. From this display, you can adjust the existing timers as follows:

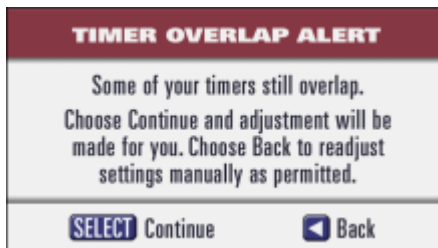
- Active: keeps the existing program timer.
- Suspend: puts the program timer on hold. It remains on the list, but does not activate unless returned to an active state (resumed).
- Clear: eliminates the non-PPV timer.
- Cancel: eliminates a PPV purchase/timer.

## Sample procedure to resolve a timer overlap

- 1 When setting a timer you may see the following display:



- 2 Review the list of overlaps and decide whether you wish to suspend or clear any of the preexisting timers.
  - If you wish to let Passport DCT resolve the overlap(s), go to the next step.
  - If you wish to resolve the overlap, highlight each program and change the timer status using the right arrow button (Active, Clear, or Suspend). For additional information on these three options, refer to *Modifying or Clearing Non-PPV Timers*, page 41 or *Modifying or Canceling PPV Purchases*, page 47. Once you have made all the changes you desire, go to the next step.
- 3 Press the SELECT button to accept the display as it appears.
- 4 You may see the following display.

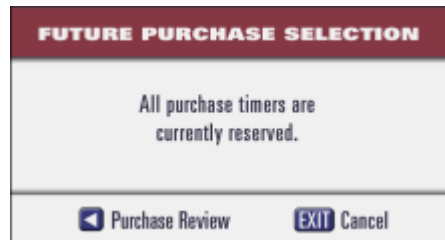
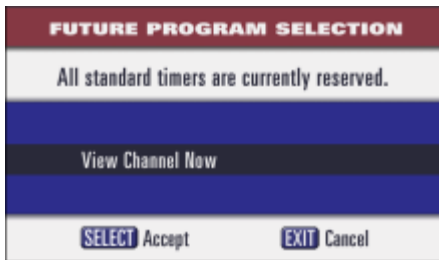


- If there are still overlaps, you are given the opportunity to choose to go Back and review/adjust the overlaps manually or let Passport DCT resolve it automatically.
  - If you wish to have adjustments made automatically, press the SELECT button to continue.
  - If you wish to go back and make further adjustments, press the left arrow button and repeat steps 2 and 3.
- If you do not see the display, the timer overlap is resolved.

*Note: If you are unsure which timer to keep, you may wish to cancel the one you are currently setting and review the timers that have already been set. You do this via the Settings menu. Refer to Reviewing, Modifying, and Canceling Timers, page 71.*

## ***Exceeding the Maximum Number of Timers***

There are eight non-PPV timers and eight PPV timers available. If you try to exceed that number, you may see one of the following message displays.



- If you receive the display shown above on the left, you may press the SELECT button to accept the message and view the channel or press the EXIT button to cancel the process of setting a new timer. You may wish to cancel an existing timer or wait until one is finished. For additional information, refer to Modifying or Clearing Non-PPV Timers, page 41.
- If you receive the message, shown above on the right, you have the option of reviewing previous purchases (left arrow button) or canceling the current purchase (EXIT button). You may wish to cancel an earlier purchase or wait until one purchase is finished. Refer to Modifying or Canceling PPV Purchases on page 47 for additional information.

*Note: You may decide to review all the timers that have been set and from there decide how to proceed. For additional information on this procedure, refer to Reviewing, Modifying, and Canceling Timers, page 71.*