

Purchasing Cox iNDEMAND

The Cox Program Guide gives you the flexibility to purchase Cox iNDEMAND (pay-per-view) programs in two different ways:

- Purchase programs from PPV channels
- Purchase future programs from the Program Guide

Purchasing programs from Cox iNDEMAND (Pay-Per-View) channels

You can purchase programs directly from PPV channels. An example of a PPV channel is shown below.



To purchase programs from PPV channels

1. From the Program Guide tune to a PPV channel
2. Press the **SELECT** button. If there is no conflict with other timers or purchases, a message asks you to confirm your purchase.

If the purchase conflict with another timer, a screen notifies you of the conflict. If the previous purchase or timer is cancelable, press the **SELECT** button to continue the purchase.

If the PIN is required for purchasing or if Parental Control is selected for this program, a screen appears asking you for the PIN. Enter the four numbers for the PIN.

If the program has already started, you tune immediately to the program. Otherwise, a screen displays how long it will be before the program starts.

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Purchasing future Cox iNDEMAND (Pay-Per-View) programs from the Program Guide

1. Press the **GUIDE** button. The Program Guide displays. The current program is highlighted in the time grid.
2. Press the **UP**, **DOWN**, **LEFT**, or **RIGHT** arrow button to highlight the future PPV program you want to purchase.
3. Press the **SELECT** button. You see a screen asking you to buy the PPV program.
4. Press the **SELECT** button to purchase the program.

If there is no conflict, a message asks you to confirm your purchase. Go to the next step.

If the channel is locked by Parental Control, a screen appears informing you of the channel, time, or rating lock. Continue with step 6.

If the purchase conflict with another timer or purchase, a screen notifies you of the conflict. If the conflicting timer or purchase is cancelable, continue with step 7.

If you enabled the PIN for purchasing a screen appears asking you for the PIN. Continue with step 8.

5. Press the **SELECT** button to confirm the purchase.

If there are no conflicts and the PIN is not required, you have now purchased the program.

Otherwise, if the channel is locked by Parental Control, a screen appears informing you of the channel, time, or rating lock. Continue with the next step.

If the purchase conflicts with another timer, or purchase, a screen notifies you of the conflict. If the conflicting timer or purchase is cancelable, continue with step 7.

If you enabled the PIN for purchasing, a screen appears asking you for the PIN. Continue with step 8.

6. Press the **SELECT** button to continue the purchase regardless of the Parental Control lock.

If there are no conflicts and the PIN is not required, you have now purchased the program.

If the purchase conflicts with another timer or purchase, a screen notifies you of the conflict. If the conflicting timer or purchase is cancelable, continue with the next step.

If you enabled the PIN for purchasing, a screen appears asking you for the PIN. Continue with step 8.

7. Press the **SELECT** button to continue the purchase regardless of the conflict if there are no further conflicts and the PIN is not required, you have now purchased the program.

If you enabled the PIN for purchasing a screen appears asking you for the PIN. Continue with the next step.

8. Enter the four numbers for the PIN. You have now purchased the program.

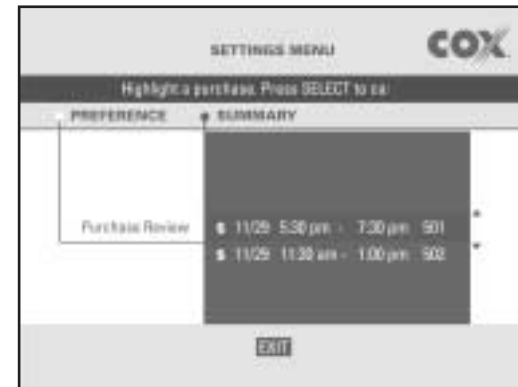
Canceling purchases

You can cancel a purchased program when the program has not started yet and when the purchase allows cancellation.

To cancel purchases

1. If your TV displays a PPV channel with the A button at the bottom, press the **A** button and go to step 4. Otherwise, press the **MENU** button. The Settings menu displays.
2. Press the **DOWN** arrow button to highlight the Purchase Review preference.

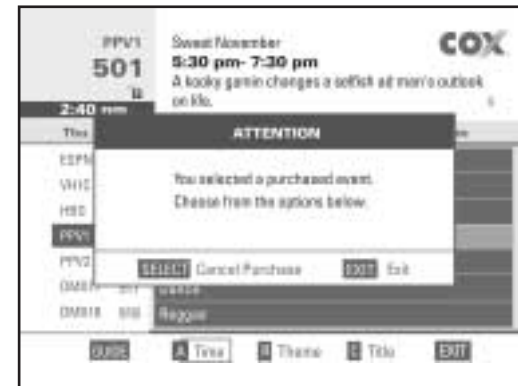
3. Press the **RIGHT** arrow button. A list appears showing your PPV purchases.



4. Press the **UP** or **DOWN** arrow button to highlight the purchase you want to cancel.

The status bar at the top shows whether you can cancel a purchase.

5. Press the **SELECT** button to cancel the purchase. The following screen appears:



*Note: You may get a message that you cannot cancel the purchase. Press the **SELECT** button to accept the message.*

6. Press the **SELECT** button to cancel the purchase. You return to the Settings menu.

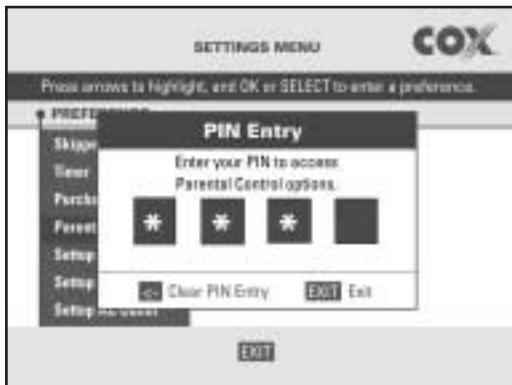
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Requiring the PIN for purchasing

You can specify whether you want purchasing restricted by the PIN. If you choose to require the PIN, household members must enter the PIN before they can purchase a program. It does not matter whether Parental Control is on or off. If you do not require a PIN, anyone can purchase programs without having to know the PIN.

To require the PIN for purchasing

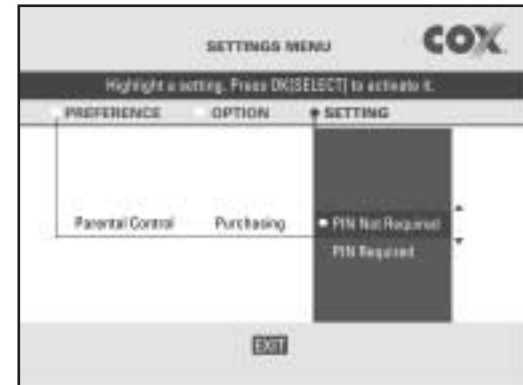
1. Press the **MENU** button. The Settings menu appears.
2. Press the **DOWN** arrow to highlight the Parental Control preference.
3. Press the **RIGHT** arrow button. The following message appears:



4. Press the numbered buttons to enter the four numbers of your PIN. You now see the Option column.
5. Press the **UP** arrow button to highlight the Purchasing option.

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6. Press the **RIGHT** arrow button to move to the Setting column.



7. Press the **DOWN** arrow button to highlight the PIN Required option.
8. Press the **SELECT** button. Household members now must enter the PIN before they can purchase a program.
9. To exit the Settings menu, press the **EXIT** button.