

(Instructions for Modem Swaps)

1

Start by letting us know that you are ready to swap your modem

Visit www.cox.com/swap
to start your swap

2

Disconnect the cables from your **OLD MODEM** and reconnect them to your new modem

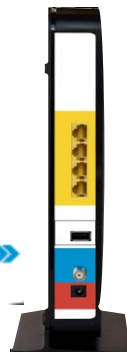


3

Ensure **CABLE** from wall is connected to your **NEW MODEM**



Cable
from Wall



4

CONNECT POWER LAST

Use **POWER CABLE** included with your **NEW MODEM**



Power

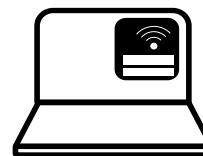
5



WAIT
10 MINS

Your modem may reboot multiple times and will be ready when Internet and WiFi lights are solid. This may take up to **10 MINUTES**.

6



SETUP WIFI

Connect your PC, Tablet or Smart Phone to your **WIRELESS NETWORK**. Copy your **Network Name & Key** using the WiFi Quick Reference Card.

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Any questions about your installation?
We are here to help! Call us anytime.



1-888-556-1193



Instrucciones en
Español a la vuelta