

Feature Description

Outgoing Calling Plan allows you to manage outgoing or transferred calls by groups or accounts. These settings can be customized for anyone subscribed to VoiceManager or IP Centrex services.

Solution

Outgoing call settings maximize productivity in the workplace by providing a means of managing how calls are made and transferred .

Setup

Outgoing Calling Plan by Account

User & System Management
Outgoing Calling Plan
 An Outgoing Calling Plan manages outgoing or transferred calls by groups or accounts.
 To define an Outgoing Calling Plan, specify which types of calls are allowed for calls originating from a group. You can also specify which types of calls are transferred or forwarded from or to a group. To manage existing phone numbers, you can search and edit their Outgoing Calling Plan details.

Outgoing Calling Plan By Account

Account	Inside Group	Local Calls	Toll Free	Local Toll Calls	International Calls	Operator Assist	Chargeable Dir Assist	700 Calls	Special Svcs II	900 Calls	976 Calls	10-10-xxx Calls	URL Dialing	Unknown Call Type	Outside Group
Originated From Group/Account															
Group Default	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>									
131204370701	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>									
Transferred/Forwarded From Group/Account															
Group Default	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>									
131204370701	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>									
Transferred/Forwarded to Group/Account															
Group Default															<input checked="" type="checkbox"/>
131204370701															<input checked="" type="checkbox"/>

Cancel Save

1. Log in to **VoiceManager MyAccount**.
2. Click the **VoiceManager Tools** menu in the left navigation bar.
3. Click the **User & System Management** tab.
4. Under the **Call Access** section, click the **Outgoing Calling Plan** link.
5. Click the checkboxes from the columns listed to define a call plan for an **Account**.
6. Click the **Save** button.

Outgoing Calling Plan by User

Outgoing Calling Plan By User

Search: Last Name Find Clear Search & Filters

Listing 4 Users and 4 Phone Numbers Filter by: Account (All)

User Name	Phone Number	Email	Account Number	Manage
AA, VMRD-ANY	225-213-5943	any.uat.aa@mailinato...	131203826401	Edit
PA, VMRD-ANY	225-213-5942	any.uat.pa@mailinato...	131203826401	Edit
PO, VMRD-ANY	225-213-5941	any.uat.po@mailinato...	131203826401	Edit
User, VMRD-ANY	225-213-5944	any.uat.user@mailina...	131203826401	Edit

Hide Users

User & System Management

Outgoing Calling Plan

Edit the Outgoing Calling Plan for this phone number.

Outgoing Calling Plan for AA, VMRD-ANY (225-213-5943)

Use Group Default Settings

	Inside Group	Local Calls	Toll Free	Local Toll Calls	International Calls	Operator Assist	Chargeable Dir Assist	700 Calls	Special Svcs II	900 Calls	976 Calls	10-10-xxx Calls	URL Dialing	Unknown Call Type	Outside Group
Originated From This User	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>									
Transferred/Forwarded From This User	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>									
Transferred/Forwarded to This User															<input checked="" type="checkbox"/>

Cancel Save and Return

1. Log in to **VoiceManager MyAccount**.
2. Click the **VoiceManager Tools** menu in the left navigation bar.
3. Click the **User & System Management** tab.
4. Under the **Call Access** section, click the **Outgoing Calling Plan** link.
5. Under the **Outgoing Calling Plan By User** section, click the **Show Users** drop-down menu.
6. Locate an employee from the **User Name** list, or **Search** by entering a first name, last name, phone number, or email address in the drop down space provided to edit an existing call plan.
7. Click the **Edit** link.
8. Click the **Outgoing Calling Plan** checkboxes to select or deselect the call types listed.
9. Click the **Save and Return** button.