

### **Telecommute program brings award for Cox**

Cox Communications announced it won the International Citrix Innovation Award for its call-center program that allows employees to work from home.

The program saves the company more than \$3,300 per agent per year in space, equipment and operation costs, according to the company.

"We've made a very conscious effort to be environmentally responsible in all aspects of our business, from launching the Cox Connects program, which provides customers seamless service from teleworking customer service representatives, to implementing the latest in solar energy technologies in our offices and providing high-efficiency hybrid cars to our field service teams," said Josh Nelson, vice president of network and information technology, Cox Communications Arizona.

**[www.cox.com/Arizona](http://www.cox.com/Arizona)**