



With DVR service from Cox, customers can record and time-shift their favorite television programs for viewing at their convenience. Cox offers DVR in all of its markets via the Scientific-Atlanta or Motorola platform.

DVR Quick Facts:

- DVR customers can create their own programming line ups with the touch of a button and play back their favorite shows when they choose.
- Cox offers high-definition DVRs for recording and playback of HD content.
- Cox DVRs are dual-tuner – customers can record two programs at the same time.
- Cox DVR can record and save up to 80 hours of programming. High definition programming and analog programming takes up more space than digital programming on the DVR hard drive so hours will vary

DVR service from Cox has several competitive advantages over standalone services:

- **No upfront-equipment purchase requirements** – DVR service from Cox is affordable because customers can lease an integrated receiver that functions as the digital cable receiver and DVR – all in one. Stand-alone DVR services or integrated options from digital broadcast satellite (DBS) require an equipment investment that can cost hundreds of dollars.
- **No telephone connection necessary** - DVR service from Cox continuously updates the program guide information via your cable connection.
- **Easier to use** – Since it is integrated with Cox Digital Cable, DVR service from Cox is easier to use and operate than standalone DVR products that involve separate program guides.
- **Competitively priced** - DVR service from Cox is priced at about \$11.95per month.

With Cox DVR, customers can:

- **Easily record a program to watch at a later time** – Cox DVR customers can instantly record what's on television or schedule the recording of a future program.
- **Pause and rewind live TV** – Cox DVR allows a viewer to pause live television and playback later, without missing a scene.

- **Watch one program while recording another or watch a recorded program while simultaneously recording two live programs on different channels.**

Frequently Asked Questions:

How does a DVR work?

A DVR is like a hard drive for the TV. It digitally records and saves programming to a hard drive. All recorded programs are listed on an electronic guide so they can be played back at any time.

Can customers record two shows at the same time?

With Cox DVR you can record two shows at once. The dual tuner feature also makes it possible to record two shows at the same time and watch a third pre-recorded program.

Can customers watch a program while recording another?

Customers can playback any pre-recorded program from saved programming as a live program is being recorded. Customers can also record two live shows at the same time and watch a third prerecorded program.

How long are programs stored once they've been recorded?

Using the DVR guide, customers can specify how long to store programs. Customers can also set the guide to erase the oldest recorded programs in order to make room for new ones.

Does Cox DVR require the use of a phone line like similar products such as TiVo?

No. Cox DVR communicates through the cable that is hooked directly into the box, eliminating the need for a phone connection.

How many hours of programming can Cox DVRs store?

A Cox DVR can record and save up to 80 hours of programming. High definition programming and analog programming take up more space than digital programming on the DVR hard drive so hours will vary.