

Cox Business supports over 200,000 companies, helping businesses of all sizes generate greater efficiencies using its communications, information and entertainment services. The company offers high-speed Internet services; local and long-distance voice; and data and video transport services for home offices; small, medium and large-sized businesses; school districts; and hospitality, government and military properties. As a local telecommunications partner, Cox combines the benefits of a large provider with the attentiveness of a next-door neighbor to identify customized solutions. For more information, visit www.coxbusiness.com.

Cox Business Quick Facts:

- A local full-service, facilities-based provider, Cox has been selling business services since 1993.
- Whether you're a small business owner, large firm or Fortune 500 enterprise, Cox's reliable solutions range from broadband data to Hosted Internet Protocol (IP) Voice Solutions and OC-192 high-capacity fiber.
- Cox received the highest honor in *J.D. Power and Associates' 2006 Major Provider Business Telecommunications Services Study SM – Data* for highest customer satisfaction among small/midsize business data service providers in the nation.

Cox Business Product Portfolio:

- **Voice Services:** Business Lines, T1s, PRIs, Trunks, LD, Toll Free, Centrex and Hosted IP Voice Solutions
- **High-Speed Internet:** Broadband HFC and Dedicated Internet over Fiber
- **Transport:** Last mile access for IXCs, Transparent LAN services
- **Video:** Commercial video and Video On DEMAND

Frequently Asked Questions:

How many customers does Cox Business serve?

Cox provides telephone, Internet and video services to more than 200,000 business customers.

Who are some of your large business customers?

Sentara Healthcare (Hampton Roads, Va.), The Ocean State Higher Education Economic Development and Administrative Network (Rhode Island), Graybill Medical (San Diego) and Lemon Grove School District (Orange County, Calif.).

What business services does Cox provide?

Cox Business' product portfolio includes dedicated data transmission up to OC-192 speeds over fiber, T-1 and ATM, as well as VPN; Internet access; local and long-distance voice; video services and Music Choice; Web hosting and E-commerce; and carrier access services.

What type of phone service does Cox provide?

Business Lines, T1s, PRIs, Trunks, LD, Toll Free, Centrex and Hosted IP Voice Solutions.

How do you price your business services?

Cox Business operates locally in each of our markets and, therefore, all services are priced locally based on factors such as marketplace offerings, term of contract, etc.

How long has Cox been offering commercial services?

Cox began providing commercial services in 1993 in Hampton Roads, Va. Today, more than 200,000 business customers (voice and data) trust Cox for their telecommunications services.